

FILE

3/21/12

Public Utilities Commission of Ohio

Docketing Division

RE; Case no #11-4161-ws-air

180 E. Broad Street, 13<sup>th</sup> floor

Columbus, Ohio 43215-3793

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PUCO

Dear PUCO:

This letter is in regards to the rate increase for Ohio American Water. I attended the meeting at Eastland Career Center on 3/19. I did not testify. But I want to let you know I disagree with OAW rate increase! It is ridiculous! I can see a 3% increase. OAW do not deserve a rate increase! I agree with all the people whom testified on Monday. It is the same complaints...hard water, high rates, no budgets, water you wouldn't drink or cook with, corrosion of pipes, no choice for other water company! OAW has not improved anything! They need to come through and redo the piping, sewer etc. throughout black lick to upgrade the hardware through the area. In 2009 and 2010 I went to numerous hearings and even the final one at the state house where I testified. We are right back to the same thing! PUCO allows this company to sale OAW and become Aqua America. Why can't this increase for OAW be put off until the sale is final with Aqua America? Why don't I have the choice to have Columbus water? There is a main on Chatterton which can be open correct?

Best regards,



Marlene Jones, 3310 Everson Road East, Columbus, Ohio 43232 - #614-829-6645

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