BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of Vectren)	
Energy Delivery of Ohio, Inc. for Approval)	
of a Revised Bill Format Pursuant to)	Case No. 11-4910-AU-ORD
Rule 4901:1-13-11, Ohio Administrative Code.	.)	

APPLICATION FOR APPROVAL OF REVISED BILL FORMAT

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APPLICATION FOR APPROVAL OF REVISED BILL FORMAT

Now comes the Applicant, Vectren Energy Delivery of Ohio, Inc. ("VEDO"), and, in compliance with the Commission's February 23, 2012 Entry ("Entry") in this case, requests approval for the bill format proposed herein, pursuant to Rule 4901:1-13-11(D), Ohio Administrative Code. In support of its Application, VEDO states as follows:

- 1. VEDO is an Ohio corporation engaged in the business of supplying natural gas to consumers in Ohio, and, as such, is a public utility as defined by Sections 4905.02 and 4905.03 of the Ohio Revised Code and is subject to the jurisdiction of the Public Utilities Commission of Ohio ("Commission").
- 2. In its Entry, the Commission ordered companies to file revised bill formats consistent with certain revised rules in this docket within thirty days of the Entry. The proposed changes, reflected on the back of the bill, reflect the rule revisions made by the Commission.
- 3. VEDO submits that the proposed format makes bills as clear, straightforward and understandable as possible.

4. A sample of VEDO's proposed bill format is attached hereto and incorporated herein as Exhibit A.

5. This Application does not result in a rate increase.

6. VEDO requests Commission approval to use its current bill format until its

current bill stock is exhausted. The proposed bill format would become effective for the

first billing cycle after the current bill stock is exhausted.

7. Rule 4901:1-13-11(D), Ohio Administrative Code, provides that "[a] gas or

natural gas company proposing any new bill format shall file its proposed bill format with

the commission for approval. If the commission does not act upon an application for a

new bill format approval within forty-five days, the proposed bill format shall

automatically be approved on the forty-sixth day."

8. WHEREFORE, VEDO respectfully requests approval of this Application to

revise its bill format consistent with the provisions of Rule 4901:1-13-11(D), Ohio

Administrative Code, to become effective on the first billing cycle after its current bill

stock is exhausted.

Respectfully submitted,

/s/ Gretchen J. Hummel

Gretchen J. Hummel

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EXHIBIT A

Important Vectren Energy Delivery Numbers

Customer Service Number Call Before You Dig Ohio Relay Service:

1-800-227-1376

811 or 1-800-362-2764

www.vectren.com

General Information:

24 Hour Emergency Service: Call 1-800-227-1376 if you smell a gas odor or if all of your natural gas appliances are out.

Customer Service Questions or Concerns: To contact Vectren Energy Delivery (Vectren) about your bill or service, call 1-800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest you, visit www.vectren.com or call 1-800-227-1376. You can pay your bill through a checking or savings account for free at www.vectren.com or by calling 1-800-227-1376. If you would like to write to Vectren, please send correspondence to P.O. Box 209, Evansville, IN 47702-0209 or visit our web site at www.vectren.com. If you have selected a thirdparty gas supplier through the natural gas Choice program and have questions regarding your gas supply charges, please refer to the gas supplier and toll free number listed on the front of your bill in the "Important Information" section. The nonpayment of charges for ancillary service unrelated to regulated distribution service shall not result in the disconnection of regulated gas distribution service.

Customers with billing or service issues or concerns regarding a disconnect notice should contact Vectren prior to contacting the Public Utilities Commission of Ohio (PUCO). If your complaint is not resolved after you have called Vectren, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at www.puco.ohio.gov . Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at www.pickocc.org.

Terms & Definitions

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the

PUCO to ensure safe, reliable service.

Customer Charge – Charge billed each month to recover a portion of the ongoing fixed costs of providing service to the customer. The Customer Charge does not vary with gas consumption.

Monthly Charge – Charge billed each month to recover the costs of delivering gas to the residential customer. The Monthly Charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Standard Choice Offer – Under Vectren's Standard Choice Offer (SCO) service, Vectren customers are receiving natural gas provided by third-party suppliers. The SCO suppliers won the right in a competitive auction to provide gas supply to customers at a monthly SCO price, which is calculated by adding a fixed retail price adjustment determined in a periodic auction to the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas. Because the SCO price reflects the NYMEX-based market price, it can vary with changes in supply and demand. The SCO price is charged to customers who have not selected an alternate gas supplier through the natural gas Choice program. The name of the gas supplier providing SCO service appears on the bill.

Gas Cost Charge (DSS) – Under Vectren's Default Sales Service (DSS), Vectren purchases natural gas through thirdparty suppliers at a fixed retail price adjustment determined in a competitive auction plus the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas; Vectren's costs are then passed on to DSS customers. Because the DSS charge reflects the NYMEX-based market price, it can vary monthly with changes in supply and demand. The DSS price is charged to customers who are not eligible to select an alternate gas supplier through the natural gas Choice program. **Gas Supplier** (also referred to as a gas marketer) – A person or company who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market. **Gas Supplier Charges** – Charges billed each month for the consumption of natural gas supplied by a retail gas supplier. Miscellaneous Charges – Examples of miscellaneous charges may include but are not limited to reconnect fees, labor charges and returned check charges.

Multiplier – Factor used to calculate consumption on meters with higher than the standard delivery pressure. A multiplier greater than 1 indicates a delivery pressure that is greater than Vectren's

standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 150% of the Fedéral poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

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Summary: Application Vectren Energy Delivery of Ohio, Inc.'s Application for Approval of a Revised Bill Format electronically filed by Ms. Vicki L. Leach-Payne on behalf of Hummel, Gretchen J. Ms.