

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

| | | |
|---|---|------------------------|
| In the Matter of the Application of The |) | |
| East Ohio Gas Company d/b/a |) | Case No. 12-888-GA-WVR |
| Dominion East Ohio for a Waiver of |) | |
| 4901:1-13-11(B)(5) and 4901:1-17-05(B), |) | |
| Ohio Administrative Code. |) | |

| | | |
|---|---|------------------------|
| In the Matter of the Application of The |) | |
| East Ohio Gas Company d/b/a |) | Case No. 12-889-GA-UNC |
| Dominion East Ohio for Approval of |) | |
| Revised Bill Format. |) | |

| | | |
|---|---|------------------------|
| In the Matter of the Application of The |) | |
| East Ohio Gas Company d/b/a |) | Case No. 12-890-GA-ATA |
| Dominion East Ohio to File Revised |) | |
| Tariffs. |) | |

APPLICATION

Pursuant to Ohio Adm. Code 4901:1-13-02(C) and 4901:1-17-02(B)(3), The East Ohio Gas Company d/b/a Dominion East Ohio ("DEO") files this application to request a waiver from Ohio Adm. Code 4901:1-13-11(B)(5) and 4901:1-17-05(B). Pursuant to Ohio Adm. Code 4901:1-13-11(D), DEO also proposes to revise its bill format to reflect the requested waivers and revised definitions. Finally, pursuant to R.C. 4905.30, DEO proposes to update its tariffs to reflect the revised definitions. In support of this Application, DEO states:

1. DEO is an Ohio corporation engaged in the business of supplying natural gas to 1.2 million customers in northeast, western and southeast Ohio. DEO is a "natural gas company" and a "public utility" pursuant to R.C. 4905.03(A)(5) and 4905.02, and is subject to the Commission's jurisdiction.

2. As a consequence of the passage of HB 153, the Commission's November 29, 2011 Finding and Order in Case No. 11-4910-AU-ORD adopted changes to certain rules, including Ohio Adm. Code Chapter 4901:1-13. These rule changes were required because HB 153 prohibits the Office of the Ohio Consumers' Counsel ("OCC") from operating "a telephone call center for consumer complaints" and requires the OCC to forward any complaint calls to the Commission's call center.

3. The new version of Ohio Adm. Code 4901:1-13-11(B)(5) requires natural gas companies to incorporate the following text into its billing statements:

If your complaint is not resolved after you have called (name of utility), or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

4. DEO requests a waiver to modify the required language on its bills as follows:

If your complaint is not resolved after you have called Dominion East Ohio, or your Energy Choice supplier or governmental aggregator at the number listed on the front of your bill, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from ~~eight~~⁸ a.m. to ~~five~~⁵ p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service). The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC

can be contacted at 1-877-742-5622 (toll free) from ~~eight~~⁸ a.m. to ~~five~~⁵ p.m. weekdays, or at <http://www.pickocc.org>.

5. DEO requests these changes because customers should be encouraged to contact their Energy Choice supplier in the event they have questions concerning their bills. The style changes are requested so that DEO's bill message conforms to the Associated Press Stylebook, which is DEO's preferred format for company correspondence. The Associated Press Stylebook uses numeric times and capitalizes proper nouns. *See Exhibit A.*

6. At the same time DEO is making the change discussed above to its bills, DEO also proposes another bill format change for which a waiver is needed. DEO requests a waiver of Ohio Adm. Code 4901:1-17-05(B), which requires DEO, "[u]pon receiving a cash deposit," to furnish a receipt that includes the customer's name, address to be served, billing address, and the deposit amount and a statement that the rate of interest to be paid on the deposit will not be less than 3% per annum if the deposit is held for 180 days or longer.

7. Pursuant to the Stipulation and Recommendation approved by the Commission in Case No. 07-829-GA-AIR, *et al.*, and its tariff, DEO currently bills the security deposit "in three installments to be paid concurrently with the respective monthly bills." *See Rules and Regulations, Fifth Revised Sheet No. K1, Section I, Rule 3; see also DEO Rate Case, Case No. 07-829-GA-AIR, et al., Opinion and Order (October 15, 2008) at 8, 32.* After each installment is paid, DEO sends a separate letter to the customer as a receipt for the security deposit. The letter includes all of the information required

by Ohio Adm. Code 4901:1-17-05(B). In total, DEO sends each customer billed a deposit three letters.

8. In lieu of sending a separate receipt to customers, DEO proposes to incorporate the deposit receipt into its monthly billing statement. Combining separate information from two sources into one place (the billing statement) satisfies the intent of Ohio Adm. Code 4901:1-17-05(B), while also reducing paperwork for both DEO and its customers.

9. The revised bill format change satisfies the required content in Ohio Adm. Code 4901:1-17-05(B). DEO's bills contain the name of the customer, address of the premises served and the billing address. The revised bill format will also include the amount of each deposit installment paid in the "Credits And Charges Since Your Last Bill" section and a statement at the top of the bill instructing customers to "Keep this bill as a receipt for your deposit payment." *See* Exhibit B. The definition of "Security Deposit Installment" located on the "Explanation of Billing Terms" section of DEO's existing bills already informs customers that "[a] 3% rate of interest is paid if the full deposit is held for 180 days or longer." DEO proposes to expand that definition further to include additional information regarding the deposit that is currently contained in the receipt letter. *See* Exhibit C.

10. DEO further proposes additional changes to the "Explanation of Billing Terms" section of its bill. In order to address confusion expressed by customers regarding the terms "Basic Monthly Charge" or "Monthly Service Charge" given that DEO does not prorate the service charge for a partial month's bill, DEO proposes to

revise the description of its service charges to remove the "monthly" designation.¹ DEO will define "Service Charge" as the fixed costs for delivering gas, and "Basic Service Charges" as the Service Charge plus associated riders. The existing definitions for "Basic Monthly Charge" and "Monthly Service Charge" will be deleted. *See* Exhibit C. In conjunction with this change in definitions, DEO will revise impacted tariffs by specifying for each that the customer will be assessed a "service charge...for each billing period or any portion thereof." *See* Exhibit D.

11. DEO also proposes a variety of other minor changes to the language on the bill page containing the "Explanation of Billing Terms" section and on the back of its bill, which are to be made as a matter of preference and do not impact DEO's compliance with billing rules contained in the Ohio Administrative Code. Included among the additional changes on the back of the bill, DEO proposes to replace the "Change of Address" section with a combination address change and bank draft enrollment form. *See* Exhibit A.

12. DEO hereby submits the following Exhibits supporting its proposed bill changes:

- a. Exhibit A, which includes the existing back of DEO's bill, a revised back of bill reflecting DEO's proposed PUCO and OCC contact language with other minor language changes, and the replacement of the existing "Change of Address" section with the proposed combination change of address and bank draft enrollment form.

¹ For approval of DEO's monthly service charge see Case No. 07-829-GA-AIR, *et al.*

- b. Exhibit B, which is an example of DEO's primary bill page reflecting the deposit receipt changes previously described and the change in the line item description that is currently "Basic Monthly Charge" to "Basic Service Charges."
- c. Exhibit C, which includes the page of DEO's current bill that includes the "Explanation of Billing Terms" section and a revised page reflecting the proposed revision to the "Security Deposit Installment" definition, the addition of definitions for "Basic Service Charges" and "Service Charge," and the deletion of definitions for "Basic Monthly Charge" and "Monthly Service Charge," plus a few other minor language changes.
- d. Exhibit D, which includes clean and scored versions of the following tariff sheets reflecting the proposed change in the service charge language: General Sales Service - Residential (GSS-R), General Sales Service - Nonresidential (GSS-NR), Large Volume General Sales Service (LVGSS), Daily Transportation Service (DTS), General Transportation Service (GTS), Transportation Service for Schools (TSS), Energy Choice Transportation Service - Residential (ECTS-R), Energy Choice Transportation Service - Nonresidential (ECTS-NR) and Large Volume Energy Choice Transportation Service (LVECTS).

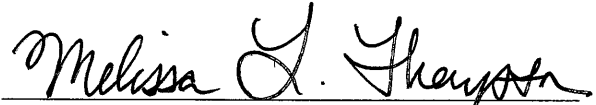
13. Pursuant to Ohio Adm. Code 4901:1-13-11(D), "If the commission does not act upon an application for a new bill format approval within forty-five days, the

proposed bill format shall automatically be approved on the forty-sixth day." Although the bill format changes become effective automatically on the forth-sixth day, DEO requests issuance of an order approving the requested changes as soon as possible. An earlier order will allow DEO to order bill stock and make programming changes necessary to implement the new bill format.

WHEREFORE, the Commission should approve DEO's waiver requests and application to change its bill format.

Dated: March 8, 2012

Respectfully submitted,

A handwritten signature in cursive script, reading "Melissa L. Thompson". The signature is written in dark ink and is positioned above the printed name and address.

Mark A. Whitt (Counsel of Record)

Melissa L. Thompson

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Columbus, Ohio 43215

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thompson@whitt-sturtevant.com

COUNSEL FOR THE EAST OHIO GAS
COMPANY D/B/A DOMINION EAST
OHIO

EXHIBIT A

Back of Dominion East Ohio's Current Bill

Proposed Text Changes to the Back of Dominion East Ohio's Bill

Proposed Artwork Changes to the Back of Dominion East Ohio's Bill

Back of Dominion East Ohio's Current Bill

Paying Your Bill

This bill may be paid at any authorized payment agency. Be sure to bring the entire bill when paying in person. For the location of a payment agency near you, please visit www.dom.com or call 1-800-362-7557. Also, pay online anytime at www.dom.com via debit/credit card or electronic check, or call BillMatrix Corporation, toll free at 1-800-573-1153. Service fee applies. For your own protection, do not send cash through the mail. Allow six days for payments to be applied to your account. Please record your account number on your check or money order and mail to Dominion East Ohio, PO Box 26785, Richmond, VA 23261-6785. Do not include correspondence with your payment.

ELECTRONIC CHECK CONVERSION – When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you do not want your check converted or have questions, please call 1-800-362-7557.

Manage Your Account—Register for free at www.dom.com. Make payments, get e-Bills, view billing and usage history 365 days a year!

Billing, Service Inquiries or Concerns

If you have a billing or service problem, please call Dominion East Ohio first at 1-800-362-7557. If your complaint is not resolved after you have called Dominion East Ohio, or your Energy Choice supplier or governmental aggregator at the number listed on the front of your bill, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8 a.m. to 5 p.m. weekdays, or visit www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues toll free at 1-877-742-5622 from 8 a.m. to 5 p.m. weekdays, or visit www.pickocc.org.

EMERGENCY SERVICE . . . We consider it an emergency when you smell a gas odor or when none of your gas appliances are working. Call toll free 1-877-542-2630. Our 24-hour emergency personnel will take your call.

FOR HELP WITH YOUR BILL . . .

There are several programs available that could help you with your winter heating bills. For more information, call us at 1-800-362-7557.

Medical Certification – Delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7988. A licensed medical professional must sign the form. If gas service is off, return the signed form within 21 days to restore service.

Energy Choice – This program provides eligible customers the ability to purchase gas from a supplier. To obtain an "Apples to Apples" comparison of available competitive natural gas supplier offers, visit the PUCO Web site at www.puco.ohio.gov or call 1-800-299-7271. Another resource for information is www.DominionGasChoice.com.

HOW TO REACH US . . .

By Internet – Visit us online at www.dom.com to 'Manage Your Account' 365 days a year!

By Phone – Call us at 1-800-362-7557. Our office hours are 7 a.m. to 7 p.m. Monday through Friday.

For Hearing-Impaired Customers – Cleveland customers with a Telecommunications Device for the Deaf can call 216-736-6789. Those in other areas can call toll free at 1-800-633-8803.

By Mail – Write to Dominion East Ohio, PO Box 5758, Cleveland, OH 44101. Please do not include payment with your correspondence. For matters relating to bankruptcy, please write to Dominion East Ohio, PO Box 26686, Richmond, VA 23261.

Form No. 7210-45 (Nov 2009)

If you are moving, or wish to change the name on your account, please call our Customer Service Center telephone number listed on the front of your bill or in your local directory.

If you are not moving but wish to change the address where you receive your mail, or if your **address changed** as a result of a new 911 telephone system, please enter your new address below.

Please check **one** of the following boxes:

- ☐ Address change is both **service** and **mailing** address
- ☐ Address change is **service** address only
- ☐ Address change is **mailing** address only; if temporary – Expiration Date

Month Day Year

| | | | | |
|---------------|--------------------------------|-------------------------------|---|--------------------------------|
| House No. | N, S, E, W, NW, SE, etc. | Street Name / P.O. Box Number | Blvd., Cr., Dr., Ln., Pl., Rd., St., etc. | N, S, E, W, NW, SE, etc. |
| Apartment No. | City | State | Zip Code (Zip +4) | |

The information provided above is **confidential** and strictly for internal use by Dominion East Ohio.

Proposed Text Changes to the Back of Dominion East Ohio's Bill

Paying Your Bill

All bills may be paid from your bank account for free by registering in Manage Your Account as described below. Or, it may be paid at any authorized payment center. A convenience fee may be charged by the authorized payment center, which must be paid in cash. This bill may be paid at any authorized payment agency. Be sure to bring the entire bill when paying in person. For the location of a payment center/agency near you, please visit www.dom.com or call 1-800-362-7557. Also, pay online anytime at www.dom.com via debit/credit card or electronic check, or call BillMatrix Corporation, toll free at 1-800-573-1153. **Service fee applies.** For your own protection, do not send cash through the mail. Allow six days for payments to be applied to your account. Please record your account number on your check or money order and mail to Dominion East Ohio, PO Box 26785, Richmond, VA 23261-6785. Do not include correspondence with your payment.

AUTO PAY - Sign up for Bank Draft and have your bill automatically deducted from your checking or savings account. Enroll online at www.dom.com to 'Manage Your Account' or by completing the form below.

ELECTRONIC CHECK CONVERSION - When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you do not want your check converted or have questions, please call 1-800-362-7557.

MANAGE YOUR ACCOUNT~~Manage Your Account~~ - Register for free at www.dom.com. Make payments, get e-Bills, view billing and usage history 365 days a year!

Billing, Service Inquiries or Concerns

If you have a billing or service problem, please call Dominion East Ohio first at 1-800-362-7557 between 7 a.m. and 7 p.m. weekdays. If your complaint is not resolved after you have called Dominion East Ohio, or your Energy Choice supplier or governmental aggregator at the number listed on the front of your bill, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service). The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

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EMERGENCY SERVICE . . . We consider it an emergency when you smell a gas odor or when none of your gas appliances are working. Call toll free 1-877-542-2630. Our 24-hour emergency personnel will take your call.

FOR HELP WITH YOUR BILL . . .

There are several programs available that could help you with your winter heating bills. For more information, call us at 1-800-362-7557.

Medical Certification - Delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. If gas service is off, return the signed form within 21 days to restore service.

Energy Choice - This program provides eligible customers the ability to purchase gas from a supplier. To obtain an "Apples to Apples" comparison of available competitive natural gas supplier offers, visit the PUCO Web site at www.puco.ohio.gov or call 1-800-299-7271. Another resource for information is www.DominionGasChoice.com.

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By Phone - Call us at 1-800-362-7557. Our office hours are 7 a.m. to 7 p.m. Monday through Friday.

For Hearing-Impaired Customers - Cleveland customers with a Telecommunications Device for the Deaf can call 216-736-6789. Those in other areas can call toll free at 1-800-633-8903.

By Mail - Write to Dominion East Ohio, PO Box 5759, Cleveland, OH 44101. Please do not include payment with your correspondence. For matters relating to bankruptcy, please write to Dominion East Ohio, PO Box 26666, Richmond, VA 23261.

Form No. 721045(Feb 2012) (Nov-2009)

Proposed Artwork Changes to the Back of Dominion East Ohio's Bill

(located at the bottom of the page)

Replace Change of Address Section:

If you are moving, or wish to change the name on your account, please call our Customer Service Center telephone number listed on the front of your bill or in your local directory.

If you are **not** moving but wish to change the address where you receive your mail, or if your **address changed** as a result of a new 911 telephone system, please enter your new address below.

Please check one of the following boxes:

☐ Address change is both **service** and **mailing** address

☐ Address change is **service** address only

☐ Address change is **mailing** address only; if temporary - Expiration Date Month Day Year
| | |

| | | | | |
|---------------|---------------------------------|-------------------------------|--|---------------------------------|
| House No. | N. S. E. W. NW S. E. etc. | Street Name / P.O. Box Number | Ave., Cir., Dr., Ln., Pl., Rd., St. etc. | N. S. E. W. NW S. E. etc. |
| Apartment No. | City | State | Zip Code (Zip +4) | |

The information provided above is **confidential** and strictly for internal use by Dominion East Ohio.

With a Revised Change of Address/Bank Draft Enrollment Section:

Moving - Most residential customers can start, stop, or transfer service at www.dom.com, search: *Moving*. For name changes or commercial service requests, please call us.

Address Change - If you are not moving, but would like to update your mailing address, visit www.dom.com, search: *Manage Your Account*, or complete the information below.

Please check one of the following boxes:

☐ Address change is both **service** and **mailing** address

☐ Address change is **service** address only

☐ Temporary Mailing Address - Expiration Date Month Day Year
| | |

| | |
|-----------------------------|-------------------------------|
| House No. | Street Name / P.O. Box Number |
| PO Box, Apartment No., etc. | |
| City | State Zip Code (Zip +4) |

Automatic Bank Draft Enrollment: By signing the authorization below, you will authorize your financial institution to deduct the amount of your monthly bill from your account and remit it directly to Dominion. I understand that I can discontinue this Automatic Bank Draft at any time by calling Dominion. To complete enrollment, you must send all required documentation with this form (no cash or money orders).

Bank Account Type:

☐ Checking (your enclosed check and payment coupon will be used for enrollment)

☐ Savings (your enclosed savings deposit ticket and payment coupon will be used for enrollment)

I authorize payments to be drafted from my bank account _____ days (select 11 - 21) after each monthly billing.

The information provided above is **confidential** and strictly for internal use by Dominion East Ohio.

EXHIBIT B

Proposed Changes to the Front of Dominion East Ohio's Bill

123 ELM ST
EASTLAKE OH 44095-1026

Account Number Date Prepared Next Meter Reading For questions about Dominion East Ohio charges call 1-800-362-7557.
January 18, 2012 02/13 - 02/16/2012 **Keep this bill as a receipt for your deposit payment.**

Credits And Charges Since Your Last Bill

| | |
|------------------------------------|----------------|
| Balance from last bill | \$106.96 |
| Payment on Jan 9, 2012 - Thank You | 75.96 CR |
| Payment on Jan 9, 2012 - Deposit | 31.00 CR |
| Subtotal: | 0.00 |
| Security Deposit Installment | 31.00 |
| Balance | \$31.00 |

Current Charges**Dominion East Ohio Distribution Charges**

| | |
|---|----------------|
| Basic Service Charges | \$20.37 |
| Usage-Based Charges | |
| 16.6 MCF @ \$1.1186 | 18.57 |
| Gross Receipts Tax (4.6044%) | 1.79 |
| Total Dominion East Ohio Charges | \$40.73 |

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

I G S ENERGY Charges

(See last page for important message)

Standard Choice Offer (SCO)

| | |
|-----------------------------------|----------------|
| Gas Cost 16.6 MCF @ \$4.084 | \$67.79 |
| Sales Tax | 4.24 |
| Total I G S ENERGY Charges | \$72.03 |

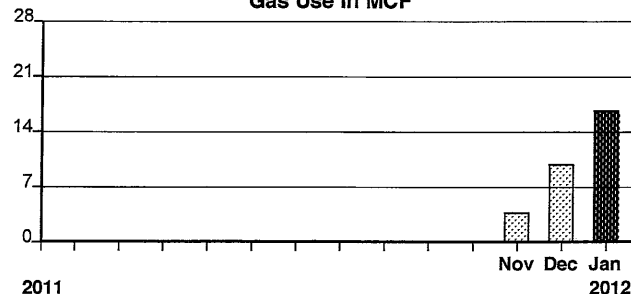
For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or P. O. Box 9060 Dublin, OH 43017 or www.igsenergy.com.

Total Current Charges

| | |
|------------------------------|-----------------|
| Total Current Charges | \$112.76 |
| Total Account Balance | \$143.76 |

Monthly Usage Comparison

| | | |
|---|--------------|--------------|
| Average Daily Temperature For This Billing Period | 2011 23°F | 2012 34°F |
|---|--------------|--------------|

Gas Use In MCF

Average monthly use: A 9.9 MCF.
Total annual use: A 29.7 MCF.

Billing Period And Meter Readings

| Date | Read Type | Reading | Difference |
|----------------------------|-----------|---------|-------------|
| Jan 12, 2012 | Remote | 234.5 | |
| Dec 9, 2011 | Remote | 217.9 | 16.6 |
| MCF Used in 34 Days | | | 16.6 |

Please Pay Account Balance of \$143.76 by Feb 3, 2012 to Avoid Late Payment Charge of 1.5% per month.

Filters and Heating System Inspections

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more effectively and could save you money.

Keep your heating system running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed. It's best to have the system checked during summer months -- before you'll need it.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

| | | | |
|----------------------|-------------|-----------------|--|
| PLEASE PAY BY | Feb 3, 2012 | Account No. | |
| \$143.76 | | | |
| Account Balance | | Amount Enclosed | |

07

14,949

Pipeline Infrastructure Replacement Charge

In Case No. 11-3238-GA-RDR, the Public Utilities Commission of Ohio approved an adjustment to the Pipeline Infrastructure Replacement (PIR) Cost Recovery Charge. This charge provides recovery of certain costs associated with replacement of older pipelines and ownership of and responsibility for service lines. With the rider change, the Basic Monthly Charge increased by \$0.64 to a total of \$20.37 per month as of November 2, 2011.

Deposit Paid Line Item & Basic Service Charges
123 Elm ST
EASTLAKE OH 44095-1026

DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785

EXHIBIT C

Current DEO Billing Terms Page

Proposed Revisions to DEO Billing Terms Page

Current DEO Billing Terms Page

Payment Programs for Eligible Customers

Budget Payment Plan - Levels monthly payment by averaging gas usage over the past 12 months, then adjusted for current rates. Plan reviewed periodically so that customers only pay for what they owe.

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount.

Current Plus - Pay current charges and make one of six equal payments of the past-due amount.

One-Third Winter Heating Plan - Pay one-third of the account balance if current charges include gas used between November 1 and April 15.

One-Ninth Plan - Pay a special budget amount, plus one of nine equal payments of the past-due amount.

PIPP Plus - This program allows income eligible residential customers to pay 8% of their monthly gross household income or \$10, whichever is greater. It replaces the Percentage of Income Payment Plan (PIPP). Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

Graduate PIPP Plus - A special plan for customers no longer enrolled in PIPP Plus. Monthly amount is the average of the most recent PIPP Plus amount and budget billing amount. It replaces the PIPP Repayment Plan.

Explanation of Billing Terms (The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments. A 3% rate of interest is paid if the full deposit is held for 180 days or longer.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

Proposed Revisions to DEO Billing Terms Page

Payment Programs for Eligible Customers

Budget Payment Plan — A fixed monthly plan calculated on current rates and actual usage that is reviewed periodically and adjusted, with an annual true up in May. Levels monthly payment by averaging gas usage over the past 12 months, then adjusted for current rates. Plan reviewed periodically so that customers only pay for what they owe.

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount.

Current Plus - Pay current charges and make one of six equal payments of the past-due amount.

One-Third Winter Heating Plan - Pay one-third of the account balance if current charges include gas used between November 1 and April 15.

One-Ninth Plan - Pay a special budget amount, plus one of nine equal payments of the past-due amount.

PIPP Plus - This program allows income eligible residential customers to pay 6% of their monthly gross household income or \$10, whichever is greater. It replaces the Percentage of Income Payment Plan (PIPP). Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

Graduate PIPP Plus - A special plan for customers no longer enrolled in PIPP Plus. Monthly amount is the average of the most recent PIPP Plus amount and budget billing amount. ~~It replaces the PIPP Repayment Plan.~~

Explanation of Billing Terms ~~(The following items will not appear on every bill.)~~

~~**Basic Monthly Charge** — This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.~~

Basic Service Charges — The applicable Basic Service Charges for each rate schedule include a Service Charge to cover the fixed costs for delivering gas, plus associated riders

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

~~**Estimated Gas Bill** - During the months we don't read your meter~~When we cannot obtain a meter reading, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

~~**Monthly Service Charge** — Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.~~

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, ~~including insufficient or uncollected funds, closed account, revoked authorization or stop payment.~~

Service Charge - This charge includes fixed costs for delivering gas.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments. A 3% rate of interest is paid if the full deposit is held for 180 days or longer. Deposits are refunded with interest to residential accounts if required payments are made for 12 consecutive months and were not late more than two months during that time, you are not delinquent, or an account is closed for 10 days or longer. Deposits for commercial and industrial accounts are reviewed every 24 months.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

EXHIBIT D

Clean and Scored Tariff Sheets:

General Sales Service - Residential (GSS-R)
General Sales Service - Nonresidential (GSS-NR)
Large Volume General Sales Service (LVGSS)
Daily Transportation Service (DTS)
General Transportation Service (GTS)
Transportation Service for Schools (TSS)
Energy Choice Transportation Service - Residential (ECTS-R)
Energy Choice Transportation Service - Nonresidential (ECTS-NR)
Large Volume Energy Choice Transportation Service (LVECTS)

General Sales Service - Residential (GSS-R)

1. Applicability

Service under this rate schedule is available to residential Customers throughout East Ohio's service area who purchase and receive all of their natural gas requirements directly from East Ohio pursuant to this rate schedule and use less than 3,000 Mcf per year as determined on an annual basis by East Ohio. The following classes of Customers are able to receive service under this rate schedule:

- 1) Customers participating in the Percentage Income Payment Plan and
- 2) Customers who are not eligible to receive service under the Energy Choice Transportation Service - Residential ("ECTS-R") rate schedule.

Customers who are eligible to receive service under the ECTS-R rate schedule are able to initially receive service under this rate schedule for up to two consecutive billing periods after which they must receive service under the ECTS-R or Large Volume Energy Choice Transportation Service ("LVECTS") rate schedules. Such customers may receive commodity service under the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rate schedules in conjunction with the ECTS or LVECTS tariffs.

2. Character of Service

All gas supplied under this rate schedule shall be supplied on a firm and continuous basis, provided, however, that in the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Rates and Charges

- 3.1 The volumetric charges for each Customer at each delivery point served under this rate schedule shall include a charge for the cost of gas based on the Standard Service Offer rate as set forth on tariff sheet B-SSO 1 plus a charge equal to the Transportation Surcredit Rider, in addition to the riders, as specified in 3.3, applicable to service rendered under this rate schedule.
- 3.2 Each Customer shall be assessed a service charge of \$17.58 per delivery point for each billing period or any portion thereof.
- 3.3 Customers receiving service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost

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Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider, as applicable.

4. Resumption of Service After Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

5. Prohibition on Resale of Gas

No gas supplies under this rate schedule shall be resold for any purpose.

6. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

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General Sales Service - Nonresidential (GSS-NR)

1. Applicability

Service under this rate schedule is available to nonresidential Customers throughout East Ohio's service area who purchase and receive all of their natural gas requirements directly from East Ohio pursuant to this rate schedule and use less than 3,000 Mcf per year as determined on an annual basis by East Ohio. The following class of Customers is able to receive service under this rate schedule:

- 1) Nonresidential Customers who are not eligible to receive service under the Energy Choice Transportation Service - Nonresidential ("ECTS-NR") rate schedule.

Customers who are eligible to receive service under the ECTS-NR rate schedule are able to initially receive service under this rate schedule for up to two consecutive billing periods after which they must receive service under the ECTS-NR or Large Volume Energy Choice Transportation Service ("LVECTS") rate schedules. Such customers may receive commodity service under the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rate schedules in conjunction with the ECTS-NR or LVECTS tariffs.

2. Character of Service

All gas supplied under this rate schedule shall be supplied on a firm and continuous basis, provided, however, that in the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Rates and Charges

- 3.1 The volumetric charges for each Customer at each delivery point served under this rate schedule shall be the rates set forth below plus the riders, as specified in 3.3, applicable to service rendered under this rate schedule:

- 1) For the first 50 Mcf each month, \$0.378 per Mcf,
For all over 50 Mcf each month, \$1.198 per Mcf.
- 2) A charge for the cost of gas based on the standard service offer rate as set forth on tariff sheet B-SSO 1 plus a charge equal to the Transportation Surcredit Rider.

- 3.2 Each Customer shall be assessed a service charge of \$20.00 per delivery point for each billing period or any portion thereof.

- 3.3 Customers receiving service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider,

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Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

4. Resumption of Service After Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

5. Prohibition on Resale of Gas

No gas supplies under this rate schedule shall be resold for any purpose.

6. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

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Large Volume General Sales Service (LVGSS)

1. Applicability

Service under this rate schedule is available to Customers throughout East Ohio's service area who purchase and receive all of their natural gas requirements directly from East Ohio pursuant to this rate schedule, are not eligible to receive service under the Large Volume Energy Choice Transportation Service ("LVECTS") rate schedule and have entered into a written contract with East Ohio for service under this rate schedule for a minimum of twelve months. East Ohio may waive the requirement that the customer enter into a written contract to receive service under this rate schedule. Customers who are eligible to receive service under the LVECTS rate schedule are able to initially receive service under this rate schedule for up to two consecutive billing periods after which they must receive service under the LVECTS rate schedule. Such customers may receive commodity service under the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rate schedules in conjunction with the LVECTS tariff.

2. Character of Service

All gas supplied under this rate schedule shall be supplied on a firm and continuous basis, provided, however, that in the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Rates and Charges

3.1 The volumetric charges for each Customer at each delivery point served under this rate schedule shall be the rates set forth below plus the riders, as specified in 3.3, applicable to service rendered under this rate schedule:

- | | | | | | |
|-----|---------------|-----|-----------------|---------|----------|
| (1) | For the first | 100 | Mcf each month, | \$1.250 | per Mcf, |
| | For the next | 400 | Mcf each month, | \$0.970 | per Mcf, |
| | For all over | 500 | Mcf each month, | \$0.820 | per Mcf. |

- (2) A charge for the cost of gas based on the standard service offer rate as set forth on tariff sheet B-SSO 1 plus a charge equal to the Transportation Surcredit Rider.

3.2 In addition to the volumetric charge, each Customer shall be assessed a service charge of \$60.00 per delivery point for each billing period or any portion thereof.

3.3 Customers receiving service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

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4. Termination of Contract

After receiving service under this rate schedule for at least twelve months, the Customer may terminate purchases under the contract and under this rate schedule upon thirty days written notice to East Ohio, which notice shall specify the termination date.

5. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, and the Customer subsequently requests and receives service under East Ohio's General Sales Service – Residential or General Sales Service – Nonresidential, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises under this rate schedule during the twelve consecutive months subsequent to the interruption or termination. East Ohio shall not be required to resume service under any rate schedule to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this or any other rate schedule, a reconnection payment of \$60.

6. Prohibition on Resale of Gas

No gas supplied under this rate schedule shall be resold for any purpose.

7. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

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Daily Transportation Service (DTS)

1. Applicability

- 1.1 Transportation service pursuant to this rate schedule is available to Customers throughout East Ohio's service area who:
- a) have purchased or otherwise arranged for a supply of natural gas of acceptable quality and have provided for the delivery of such gas to East Ohio's system for redelivery at a point on the East Ohio system; and
 - b) qualify for transportation service under the PUCO Gas Transportation Program Guidelines; and
 - c) have entered into a written contract (the "contract") with East Ohio for service under this rate schedule for a minimum of 12 months.
- 1.2 Transportation service pursuant to this rate schedule is subject to East Ohio's General Terms and Conditions of Transportation Service and to the Rules and Regulations contained in its tariff.

2. Character of Service

The gas received by East Ohio on any day for the account of the customer shall be delivered by East Ohio to the Customer on the same Day on a firm basis, subject to the provisions of East Ohio's General Terms and Conditions of Transportation Service. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Measurement of Deliveries

- 3.1 All Delivery Points specified in the contract shall be equipped with real-time electronic gas measurement ("EGM") capability. If EGM capability approved and required by East Ohio is not available at any of the Delivery Points specified in the contract at the time the contract is executed, such equipment shall be installed, owned, operated, and maintained by East Ohio, provided, however, that all costs associated with the purchase and installation of such equipment shall be born by the Customer and paid to East Ohio in equal monthly installments over a period specified in the contract, which period shall not exceed 24 months.
- 3.2 The Customer shall provide, at no cost to East Ohio and in a timely manner, a 120-volt, 15 ampere, AC power supply and a telephone tie to the Customer's telephone system accessible at Customer's meter location(s), and any necessary telephone enhancements to properly transmit data.

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- 3.3 The Customer shall pay all charges for continuous electric and telephone service necessary for the operation of the EGM equipment.
- 3.4 Failure by the Customer to arrange for the installation of EGM equipment or the electric and telephone service required may result in East Ohio billing usage charges based on the General Transportation Service rate schedule.

4. Balancing Tolerances

- 4.1 The Customer's Daily Available Volume on any Day shall equal the Delivery Volume on that Day, plus or minus 5%. Daily imbalances in excess of the 5% tolerance shall be subject to an imbalance fee of \$0.20 per Mcf per Day.
- 4.2 Positive and Negative Imbalance Volumes will be reconciled pursuant to Sections 5 and 6 of East Ohio's General Terms and Conditions of Transportation Service.

5. Optional Volume Banking Service

- 5.1 Customers purchasing transportation service pursuant to this rate schedule may elect to subscribe to Volume Banking Service. A Customer electing such service shall enter into a written service agreement for Volume Banking Service. The minimum Monthly Tolerance Level for such Customer is two percent (2%) of monthly consumption volumes.
- 5.2 Customers that subscribe to Volume Banking Service will be billed the applicable rate per Mcf on all Delivery Volumes according to the level of Volume Banking set forth in their service agreements.

| <u>Monthly Tolerance Level</u> | <u>Rate per Mcf for all Delivery Volumes</u> |
|--------------------------------|--|
| Two Percent | \$0.0166 |
| Four Percent | \$0.0214 |
| Six Percent | \$0.0263 |
| Eight Percent | \$0.0311 |
| Ten Percent | \$0.0358 |

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6. Rates and Charges

- 6.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall not exceed the rates set forth below plus the riders as specified in 6.4, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|--------|-----------------|----------|----------|
| For the first | 5,000 | Mcf each month, | \$1.0803 | per Mcf, |
| for the next | 45,000 | Mcf each month, | \$0.6500 | per Mcf, |
| for all over | 50,000 | Mcf each month, | \$0.1663 | per Mcf. |

In no event shall the volumetric charge for volumes delivered under this rate schedule be less than the Variable Cost of Service.

- 6.2 In addition to the volumetric charge, each Customer shall be assessed a service charge of \$377.00 per Delivery Point for each billing period or any portion thereof.
- 6.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Transportation Migration Rider-Part A and PIR Cost Recovery Charge. Any Customer initiating transportation service under this rate schedule who was exclusively a sales customer of East Ohio as of November 8, 1994, shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider. Any Customer initiating transportation service under this rate schedule who was exclusively a sales or Energy Choice customer in the West Ohio division as of October 16, 2008 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider.

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General Transportation Service (GTS)

1. Applicability

- 1.1 Transportation service pursuant to this rate schedule is available to Customers throughout East Ohio's service area who:
- a) have purchased or otherwise arranged for a supply of natural gas of acceptable quality and have provided for the delivery of such gas to East Ohio's system for redelivery at a point on the East Ohio system; and
 - b) qualify for transportation service under the PUCO Gas Transportation Program Guidelines; and
 - c) have entered into a written contract (the "contract") with East Ohio for service under this rate schedule for a minimum of 12 months. East Ohio may waive the requirement that the Customer enter into a written contract to receive service under this rate schedule.
- 1.2 Transportation service pursuant to this rate schedule is subject to East Ohio's General Terms and Conditions of Transportation Service and to the Rules and Regulations contained in its tariff.

2. Character of Service

The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio to the Customer on the same Day on a firm basis, subject to the provisions of East Ohio's General Terms and Conditions of Transportation Service. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Measurement of Deliveries

- 3.1 Delivery Points specified in the contract may be equipped with monthly gas measurement equipment instead of real-time electronic gas measurement ("EGM") capability, except as specified in Section 3. 2 below
- 3.2 Any Customer that does not receive all of its natural gas requirements through East Ohio may, at East Ohio's discretion in order to monitor system operations and maintain system integrity, be required to equip all of its Delivery Points with EGM capability. Any other Customer may elect to equip some or all of its Delivery Points with EGM capability. If EGM capability approved and required by East Ohio is not available at any of the Delivery Points specified in the contract at the time the contract is executed, such equipment shall be installed, owned, operated, and maintained by East Ohio, provided, however, that all costs associated with the purchase and installation of such equipment shall be borne by the Customer and paid to East Ohio in equal monthly

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installments over a period specified in the contract, which period shall not exceed 24 months. In addition:

- a) The Customer shall provide, at no cost to East Ohio and in a timely manner, a 120 volt, 15 ampere, AC power supply and a telephone tie to the Customer's telephone system accessible at Customer's meter location(s), and any necessary telephone enhancements to properly transmit data.
- b) The Customer shall pay all charges for continuous electric and telephone service necessary for the operation of the EGM equipment.

4. Tolerances

Positive and Negative Imbalance Volumes will be reconciled pursuant to Sections 5 and 6 of East Ohio's General Terms and Conditions of Transportation Service.

5. Volume Banking Service

- 5.1 Customers purchasing transportation service pursuant to this rate schedule are required to subscribe to Volume Banking Service. The minimum Monthly Tolerance Level for such Customers is two percent (2%) of monthly consumption volumes.
- 5.2 Customers will be billed the applicable rate per Mcf on all Delivery Volumes according to the level of Volume Banking set forth in their service agreements.

| <u>Monthly Tolerance Level</u> | <u>Rate per Mcf for all Delivery Volumes</u> |
|--------------------------------|--|
| Two Percent | \$0.0166 |
| Four Percent | \$0.0214 |
| Six Percent | \$0.0263 |
| Eight Percent | \$0.0311 |
| Ten Percent | \$0.0358 |

6. Rates and Charges

- 6.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall not exceed the rates set forth below plus the riders as specified in 6.4, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|-------|-----------------|---------|----------|
| For the first | 100 | Mcf each month, | \$1.250 | per Mcf, |
| For the next | 400 | Mcf each month, | \$0.990 | per Mcf, |
| For the next | 1,500 | Mcf each month, | \$0.875 | per Mcf, |
| For all over | 2,000 | Mcf each month, | \$0.711 | per Mcf. |

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In no event shall the volumetric charge for volumes delivered under this rate schedule be less than the Variable Cost of Service.

- 6.2 In addition to the volumetric charge, each Customer shall be assessed a service charge of \$120.00 per Delivery Point for each billing period or any portion thereof.
- 6.3 Any Customer that, after having received transportation service under this rate schedule as of its effective date, receives a greater portion of its natural gas requirements through a source other than East Ohio may be required to receive service under the Daily Transportation Service rate schedule or pay a charge based on the Standby Service rate schedule in recognition of the additional balancing services provided by East Ohio.
- 6.4 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Transportation Migration Rider-Part A, AMR Cost Recovery Charge and PIR Cost Recovery Charge. Any Customer initiating transportation service under this rate schedule who was exclusively a sales customer of East Ohio as of November 8, 1994 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider. Any Customer initiating transportation service under this rate schedule who was exclusively a sales or Energy Choice customer in the West Ohio division as of October 16, 2008 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider.

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Transportation Service for Schools (TSS)

1. Applicability

- 1.1 Transportation service pursuant to this rate schedule is for service to the non-residential premises of primary and secondary schools throughout East Ohio's service area that:
- a) have purchased or otherwise arranged for a supply of natural gas of acceptable quality and have provided for the delivery of such gas to East Ohio's system for redelivery at a point on the East Ohio system; and
 - b) qualify for transportation service under the PUCO Gas Transportation Program Guidelines; and
 - c) have entered into a written contract (the "contract") with East Ohio for service under this rate schedule for a minimum of 12 months. East Ohio may waive the requirement that the Customer enter into a written contract to receive service under this rate schedule.
- 1.2 Transportation service pursuant to this rate schedule is subject to East Ohio's General Terms and Conditions of Transportation Service and to the Rules and Regulations contained in its tariff.

2. Character of Service

The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio to the Customer on the same Day on a firm basis, subject to the provisions of East Ohio's General Terms and Conditions of Transportation Service. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Measurement of Deliveries

- 3.1 Delivery Points specified in the contract may be equipped with monthly gas measurement equipment instead of real-time electronic gas measurement ("EGM") capability, except as specified in Section 3.2 below.
- 3.2 Any Customer that does not receive all of its natural gas requirements through East Ohio may, at East Ohio's discretion, be required to equip all of its Delivery Points with EGM capability. Any other Customer may elect to equip some or all of its Delivery Points with EGM capability. If EGM capability approved and required by East Ohio is not available at any of the Delivery Points specified in the contract at the time the contract is executed, such equipment shall be installed, owned, operated, and maintained by East Ohio, provided, however, that all costs associated with the purchase and installation of such equipment shall be borne by the Customer and paid to East

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Ohio in equal monthly installments over a period specified in the contract, which period shall not exceed 24 months. In addition:

- a) The Customer shall provide, at no cost to East Ohio and in a timely manner, a 120-volt, 15-ampere, AC power supply and a telephone tie to the Customer's telephone system accessible at Customer's meter location(s), and any necessary telephone enhancements to properly transmit data.
- b) The Customer shall pay all charges for continuous electric and telephone service necessary for the operation of the EGM equipment.

4. Balancing Tolerances

Positive and Negative Imbalance Volumes will be reconciled pursuant to Sections 5 and 6 of East Ohio's General Terms and Conditions of Transportation Service.

5. Volume Banking Service

- 5.1 Customers purchasing transportation service pursuant to this rate schedule are required to subscribe to Volume Banking Service. The minimum Monthly Tolerance Level for such Customers is two percent (2%) of monthly consumption volumes.
- 5.2 Customers will be billed the applicable rate per Mcf on all Delivery Volumes according to the level of Volume Banking set forth in their service agreements.

| <u>Monthly Tolerance Level</u> | <u>Rate per Mcf for all Delivery Volumes</u> |
|--------------------------------|--|
| Two Percent | \$0.0166 |
| Four Percent | \$0.0214 |
| Six Percent | \$0.0263 |
| Eight Percent | \$0.0311 |
| Ten Percent | \$0.0358 |

6. Rates and Charges

- 6.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall not exceed the rates set forth below plus the riders as specified in 6.4, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|-----|-----------------|---------|----------|
| For the first | 100 | Mcf each month, | \$1.500 | per Mcf, |
| For the next | 400 | Mcf each month, | \$1.150 | per Mcf, |
| For all over | 500 | Mcf each month, | \$0.800 | per Mcf, |

In no event shall the volumetric charge for volumes delivered under this rate schedule be less than the Variable Cost of Service.

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- 6.2 In addition to the volumetric charge, each Customer shall be assessed a service charge of \$40.00 per Delivery Point for each billing period or any portion thereof.
- 6.3 Any Customer that, after having received transportation service under this rate schedule as of its effective date, receives a greater portion of its natural gas requirements through a source other than East Ohio may be required to receive service under the Daily Transportation Service rate schedule or pay a charge based on the Standby Service rate schedule in recognition of the additional balancing services provided by East Ohio.
- 6.4 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Transportation Migration Rider-Part A, AMR Cost Recovery Charge and PIR Cost Recovery Charge. Any Customer initiating transportation service under this rate schedule who was exclusively a sales customer of East Ohio as of November 8, 1994 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider. Any Customer initiating transportation service under this rate schedule who was exclusively a sales or Energy Choice customer in the West Ohio division as of October 16, 2008 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider.

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Energy Choice Transportation Service - Residential (ECTS-R)

1. Applicability

Transportation service pursuant to this rate schedule is available to residential Customers throughout East Ohio's service area who use less than 3,000 Mcf per year as determined on an annual basis by East Ohio and:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

2. Character of Service

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service - Residential or Large Volume General Sales Service rate schedules.

3. Measurement of Deliveries

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

4. Rates and Charges

- 4.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall be the charge for commodity service as agreed between the Customer and its natural gas supplier or as determined under an applicable governmental aggregation program. Customers under this rate schedule may receive commodity service at the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable

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Rate Commodity Service ("MVR") rates in accordance with the applicability of those rate schedules.

4.2 Each Customer shall be assessed a service charge of \$17.58 per Delivery Point for each billing period or any portion thereof.

4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

5. Billing

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12 except for 4901:1-29-12(F), for which a waiver was granted.

6. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

7. Disconnection For Non-payment

Where East Ohio is rendering a combined bill for both distribution and commodity service, non-payment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

8. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

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9. Definitions

Customer – any individual, governmental, or corporate entity taking transportation service hereunder.

Day – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

Delivery Point – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

Energy Choice Pooling Service – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

OAC – Ohio Administrative Code.

PUCO – the Public Utilities Commission of Ohio.

Supplier – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

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Energy Choice Transportation Service – Nonresidential (ECTS-NR)

1. Applicability

Transportation service pursuant to this rate schedule is available to nonresidential Customers throughout East Ohio's service area who use less than 3,000 Mcf per year as determined on an annual basis by East Ohio and:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

2. Character of Service

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service - Nonresidential or Large Volume General Sales Service rate schedules.

3. Measurement of Deliveries

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

4. Rates and Charges

- 4.1 The volumetric charges for each Customer at each Delivery Point served under this rate schedule shall be the rates set forth below plus the riders, as specified in 4.3, applicable to service rendered under this rate schedule:
 - 1) For the first 50 Mcf each month, \$0.378 per Mcf,
For all over 50 Mcf each month, \$1.198 per Mcf.

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- 2) The charge for commodity service as agreed between the Customer and its natural gas supplier or as determined under an applicable governmental aggregation program. Customers under this rate schedule may receive commodity service at the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rates in accordance with the applicability of those rate schedules.
- 4.2 Each Customer shall be assessed a service charge of \$20.00 per Delivery Point for each billing period or any portion thereof.
- 4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

5. Billing

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12 except for 4901:1-29-12(F), for which a waiver was granted.

6. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

7. Disconnection For Non-payment

Where East Ohio is rendering a combined bill for both distribution and commodity service, non-payment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

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8. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

9. Definitions

Customer – any individual, governmental, or corporate entity taking transportation service hereunder.

Day – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

Delivery Point – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

Energy Choice Pooling Service – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

OAC – Ohio Administrative Code.

PUCO – the Public Utilities Commission of Ohio.

Supplier – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

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Large Volume Energy Choice Transportation Service (LVECTS)

1. Applicability

Transportation service pursuant to this rate schedule is available to Customers throughout East Ohio's service area who:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have entered into a written contract for service under this rate schedule for a minimum of twelve months if so required by East Ohio; and
- c) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

2. Character of Service

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service – Residential, General Sales Service – Nonresidential, or Large Volume General Sales Service rate schedules.

3. Measurement of Deliveries

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

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4. Rates and Charges

- 4.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall be the rate set forth below plus the riders, as specified in 4.3, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|-----|-----------------|---------|----------|
| For the first | 100 | Mcf each month, | \$1.250 | per Mcf, |
| For the next | 400 | Mcf each month, | \$0.970 | per Mcf, |
| For all over | 500 | Mcf each month, | \$0.820 | per Mcf. |

- 4.2 In addition to the volumetric charge, each Customer shall be assessed a service charge of \$60.00 per Delivery Point for each billing period or any portion thereof.
- 4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

5. Billing

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12, except for 4901:1-29-12(F), for which a waiver was granted.

6. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, and the Customer subsequently requests and receives service under East Ohio's General Sales Service – Residential, General Sales Service – Nonresidential, Energy Choice Transportation Service – Residential, or Energy Choice Transportation Service – Nonresidential, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises under East Ohio's Large Volume General Sales Service or this rate schedule during the twelve consecutive months subsequent to the interruption or termination. East Ohio shall not be required to resume service under any rate schedule to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this or any other rate schedule, a reconnection payment of \$60.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

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7. Disconnection For Nonpayment

Where East Ohio is rendering a combined bill for both distribution and commodity service, nonpayment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

8. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

9. Definitions

Customer – any individual, governmental, or corporate entity taking transportation service hereunder.

Day – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

Delivery Point – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

Energy Choice Pooling Service – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

OAC – Ohio Administrative Code.

PUCO – the Public Utilities Commission of Ohio.

Supplier – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

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General Sales Service - Residential (GSS-R)

1. Applicability

Service under this rate schedule is available to residential Customers throughout East Ohio's service area who purchase and receive all of their natural gas requirements directly from East Ohio pursuant to this rate schedule and use less than 3,000 Mcf per year as determined on an annual basis by East Ohio. The following classes of Customers are able to receive service under this rate schedule:

- 1) Customers participating in the Percentage Income Payment Plan and
- 2) Customers who are not eligible to receive service under the Energy Choice Transportation Service - Residential ("ECTS-R") rate schedule.

Customers who are eligible to receive service under the ECTS-R rate schedule are able to initially receive service under this rate schedule for up to two consecutive billing periods after which they must receive service under the ECTS-R or Large Volume Energy Choice Transportation Service ("LVECTS") rate schedules. Such customers may receive commodity service under the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rate schedules in conjunction with the ECTS or LVECTS tariffs.

2. Character of Service

All gas supplied under this rate schedule shall be supplied on a firm and continuous basis, provided, however, that in the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Rates and Charges

3.1 The volumetric charges for each Customer at each delivery point served under this rate schedule shall include a charge for the cost of gas based on the Standard Service Offer rate as set forth on tariff sheet B-SSO 1 plus a charge equal to the Transportation Surcredit Rider, in addition to the riders, as specified in 3.3, applicable to service rendered under this rate schedule.

3.2 Each Customer shall be charged a basic monthly assessed a service charge of \$17.58 per delivery point ~~per month~~ for each billing period or any portion thereof.

3.3 Customers receiving service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost

Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider, as applicable.

4. Resumption of Service After Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

5. Prohibition on Resale of Gas

No gas supplies under this rate schedule shall be resold for any purpose.

6. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

General Sales Service - Nonresidential (GSS-NR)

1. Applicability

Service under this rate schedule is available to nonresidential Customers throughout East Ohio's service area who purchase and receive all of their natural gas requirements directly from East Ohio pursuant to this rate schedule and use less than 3,000 Mcf per year as determined on an annual basis by East Ohio. The following class of Customers is able to receive service under this rate schedule:

- 1) Nonresidential Customers who are not eligible to receive service under the Energy Choice Transportation Service - Nonresidential ("ECTS-NR") rate schedule.

Customers who are eligible to receive service under the ECTS-NR rate schedule are able to initially receive service under this rate schedule for up to two consecutive billing periods after which they must receive service under the ECTS-NR or Large Volume Energy Choice Transportation Service ("LVECTS") rate schedules. Such customers may receive commodity service under the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rate schedules in conjunction with the ECTS-NR or LVECTS tariffs.

2. Character of Service

All gas supplied under this rate schedule shall be supplied on a firm and continuous basis, provided, however, that in the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Rates and Charges

- 3.1 The volumetric charges for each Customer at each delivery point served under this rate schedule shall be the rates set forth below plus the riders, as specified in 3.3, applicable to service rendered under this rate schedule:

- 1) For the first 50 Mcf each month, \$0.378 per Mcf,
For all over 50 Mcf each month, \$1.198 per Mcf.

- 2) A charge for the cost of gas based on the standard service offer rate as set forth on tariff sheet B-SSO 1 plus a charge equal to the Transportation Surcredit Rider.

- 3.2 Each Customer shall be charged a basic monthly assessed a service charge of \$20.00 per delivery point per month for each billing period or any portion thereof.

- 3.3 Customers receiving service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider,

Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

4. Resumption of Service After Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

5. Prohibition on Resale of Gas

No gas supplies under this rate schedule shall be resold for any purpose.

6. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

Large Volume General Sales Service (LVGSS)

1. Applicability

Service under this rate schedule is available to Customers throughout East Ohio's service area who purchase and receive all of their natural gas requirements directly from East Ohio pursuant to this rate schedule, are not eligible to receive service under the Large Volume Energy Choice Transportation Service ("LVECTS") rate schedule and have entered into a written contract with East Ohio for service under this rate schedule for a minimum of twelve months. East Ohio may waive the requirement that the customer enter into a written contract to receive service under this rate schedule. Customers who are eligible to receive service under the LVECTS rate schedule are able to initially receive service under this rate schedule for up to two consecutive billing periods after which they must receive service under the LVECTS rate schedule. Such customers may receive commodity service under the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rate schedules in conjunction with the LVECTS tariff.

2. Character of Service

All gas supplied under this rate schedule shall be supplied on a firm and continuous basis, provided, however, that in the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Rates and Charges

3.1 The volumetric charges for each Customer at each delivery point served under this rate schedule shall be the rates set forth below plus the riders, as specified in 3.3, applicable to service rendered under this rate schedule:

- (1) For the first 100 Mcf each month, \$1.250 per Mcf,
For the next 400 Mcf each month, \$0.970 per Mcf,
For all over 500 Mcf each month, \$0.820 per Mcf.

- (2) A charge for the cost of gas based on the standard service offer rate as set forth on tariff sheet B-SSO 1 plus a charge equal to the Transportation Surcredit Rider.

3.2 In addition to the volumetric charge, each Customer shall be charged assessed a service charge of \$60.00 per delivery point per month for each billing period or any portion thereof.

3.3 Customers receiving service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

4. Termination of Contract

After receiving service under this rate schedule for at least twelve months, the Customer may terminate purchases under the contract and under this rate schedule upon thirty days written notice to East Ohio, which notice shall specify the termination date.

5. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, and the Customer subsequently requests and receives service under East Ohio's General Sales Service – Residential or General Sales Service – Nonresidential, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises under this rate schedule during the twelve consecutive months subsequent to the interruption or termination. East Ohio shall not be required to resume service under any rate schedule to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this or any other rate schedule, a reconnection payment of \$60.

6. Prohibition on Resale of Gas

No gas supplied under this rate schedule shall be resold for any purpose.

7. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

Daily Transportation Service (DTS)

1. Applicability

- 1.1 Transportation service pursuant to this rate schedule is available to Customers throughout East Ohio's service area who:
 - a) have purchased or otherwise arranged for a supply of natural gas of acceptable quality and have provided for the delivery of such gas to East Ohio's system for redelivery at a point on the East Ohio system; and
 - b) qualify for transportation service under the PUCO Gas Transportation Program Guidelines; and
 - c) have entered into a written contract (the "contract") with East Ohio for service under this rate schedule for a minimum of 12 months.
- 1.2 Transportation service pursuant to this rate schedule is subject to East Ohio's General Terms and Conditions of Transportation Service and to the Rules and Regulations contained in its tariff.

2. Character of Service

The gas received by East Ohio on any day for the account of the customer shall be delivered by East Ohio to the Customer on the same Day on a firm basis, subject to the provisions of East Ohio's General Terms and Conditions of Transportation Service. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Measurement of Deliveries

- 3.1 All Delivery Points specified in the contract shall be equipped with real-time electronic gas measurement ("EGM") capability. If EGM capability approved and required by East Ohio is not available at any of the Delivery Points specified in the contract at the time the contract is executed, such equipment shall be installed, owned, operated, and maintained by East Ohio, provided, however, that all costs associated with the purchase and installation of such equipment shall be born by the Customer and paid to East Ohio in equal monthly installments over a period specified in the contract, which period shall not exceed 24 months.
- 3.2 The Customer shall provide, at no cost to East Ohio and in a timely manner, a 120-volt, 15 ampere, AC power supply and a telephone tie to the Customer's telephone system accessible at Customer's meter location(s), and any necessary telephone enhancements to properly transmit data.

3.3 The Customer shall pay all charges for continuous electric and telephone service necessary for the operation of the EGM equipment.

3.4 Failure by the Customer to arrange for the installation of EGM equipment or the electric and telephone service required may result in East Ohio billing usage charges based on the General Transportation Service rate schedule.

4. Balancing Tolerances

4.1 The Customer's Daily Available Volume on any Day shall equal the Delivery Volume on that Day, plus or minus 5%. Daily imbalances in excess of the 5% tolerance shall be subject to an imbalance fee of \$0.20 per Mcf per Day.

4.2 Positive and Negative Imbalance Volumes will be reconciled pursuant to Sections 5 and 6 of East Ohio's General Terms and Conditions of Transportation Service.

5. Optional Volume Banking Service

5.1 Customers purchasing transportation service pursuant to this rate schedule may elect to subscribe to Volume Banking Service. A Customer electing such service shall enter into a written service agreement for Volume Banking Service. The minimum Monthly Tolerance Level for such Customer is two percent (2%) of monthly consumption volumes.

5.2 Customers that subscribe to Volume Banking Service will be billed the applicable rate per Mcf on all Delivery Volumes according to the level of Volume Banking set forth in their service agreements.

| <u>Monthly Tolerance Level</u> | <u>Rate per Mcf for all Delivery Volumes</u> |
|--------------------------------|--|
| Two Percent | \$0.0166 |
| Four Percent | \$0.0214 |
| Six Percent | \$0.0263 |
| Eight Percent | \$0.0311 |
| Ten Percent | \$0.0358 |

6. Rates and Charges

- 6.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall not exceed the rates set forth below plus the riders as specified in 6.4, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|--------|-----------------|----------|----------|
| For the first | 5,000 | Mcf each month, | \$1.0803 | per Mcf, |
| for the next | 45,000 | Mcf each month, | \$0.6500 | per Mcf, |
| for all over | 50,000 | Mcf each month, | \$0.1663 | per Mcf. |

In no event shall the volumetric charge for volumes delivered under this rate schedule be less than the Variable Cost of Service.

- 6.2 In addition to the volumetric charge, each Customer shall be ~~charged~~ assessed a Customer service charge of \$377.00 per Delivery Point per month for each billing period or any portion thereof.
- 6.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Transportation Migration Rider-Part A and PIR Cost Recovery Charge. Any Customer initiating transportation service under this rate schedule who was exclusively a sales customer of East Ohio as of November 8, 1994, shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider. Any Customer initiating transportation service under this rate schedule who was exclusively a sales or Energy Choice customer in the West Ohio division as of October 16, 2008 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider.

General Transportation Service (GTS)

1. Applicability

- 1.1 Transportation service pursuant to this rate schedule is available to Customers throughout East Ohio's service area who:
- a) have purchased or otherwise arranged for a supply of natural gas of acceptable quality and have provided for the delivery of such gas to East Ohio's system for redelivery at a point on the East Ohio system; and
 - b) qualify for transportation service under the PUCO Gas Transportation Program Guidelines; and
 - c) have entered into a written contract (the "contract") with East Ohio for service under this rate schedule for a minimum of 12 months. East Ohio may waive the requirement that the Customer enter into a written contract to receive service under this rate schedule.
- 1.2 Transportation service pursuant to this rate schedule is subject to East Ohio's General Terms and Conditions of Transportation Service and to the Rules and Regulations contained in its tariff.

2. Character of Service

The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio to the Customer on the same Day on a firm basis, subject to the provisions of East Ohio's General Terms and Conditions of Transportation Service. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Measurement of Deliveries

- 3.1 Delivery Points specified in the contract may be equipped with monthly gas measurement equipment instead of real-time electronic gas measurement ("EGM") capability, except as specified in Section 3. 2 below
- 3.2 Any Customer that does not receive all of its natural gas requirements through East Ohio may, at East Ohio's discretion in order to monitor system operations and maintain system integrity, be required to equip all of its Delivery Points with EGM capability. Any other Customer may elect to equip some or all of its Delivery Points with EGM capability. If EGM capability approved and required by East Ohio is not available at any of the Delivery Points specified in the contract at the time the contract is executed, such equipment shall be installed, owned, operated, and maintained by East Ohio, provided, however, that all costs associated with the purchase and installation of such equipment shall be borne by the Customer and paid to East Ohio in equal monthly

installments over a period specified in the contract, which period shall not exceed 24 months. In addition:

- a) The Customer shall provide, at no cost to East Ohio and in a timely manner, a 120 volt, 15 ampere, AC power supply and a telephone tie to the Customer's telephone system accessible at Customer's meter location(s), and any necessary telephone enhancements to properly transmit data.
- b) The Customer shall pay all charges for continuous electric and telephone service necessary for the operation of the EGM equipment.

4. Tolerances

Positive and Negative Imbalance Volumes will be reconciled pursuant to Sections 5 and 6 of East Ohio's General Terms and Conditions of Transportation Service.

5. Volume Banking Service

- 5.1 Customers purchasing transportation service pursuant to this rate schedule are required to subscribe to Volume Banking Service. The minimum Monthly Tolerance Level for such Customers is two percent (2%) of monthly consumption volumes.
- 5.2 Customers will be billed the applicable rate per Mcf on all Delivery Volumes according to the level of Volume Banking set forth in their service agreements.

| <u>Monthly Tolerance Level</u> | <u>Rate per Mcf for all Delivery Volumes</u> |
|--------------------------------|--|
| Two Percent | \$0.0166 |
| Four Percent | \$0.0214 |
| Six Percent | \$0.0263 |
| Eight Percent | \$0.0311 |
| Ten Percent | \$0.0358 |

6. Rates and Charges

- 6.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall not exceed the rates set forth below plus the riders as specified in 6.4, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|-------|-----------------|---------|----------|
| For the first | 100 | Mcf each month, | \$1.250 | per Mcf, |
| For the next | 400 | Mcf each month, | \$0.990 | per Mcf, |
| For the next | 1,500 | Mcf each month, | \$0.875 | per Mcf, |
| For all over | 2,000 | Mcf each month, | \$0.711 | per Mcf. |

In no event shall the volumetric charge for volumes delivered under this rate schedule be less than the Variable Cost of Service.

- 6.2 In addition to the volumetric charge, each Customer shall be ~~charged~~ assessed a ~~customer service charge~~ of \$120.00 per Delivery Point ~~per month~~ for each billing period or any portion thereof.
- 6.3 Any Customer that, after having received transportation service under this rate schedule as of its effective date, receives a greater portion of its natural gas requirements through a source other than East Ohio may be required to receive service under the Daily Transportation Service rate schedule or pay a charge based on the Standby Service rate schedule in recognition of the additional balancing services provided by East Ohio.
- 6.4 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Transportation Migration Rider-Part A, AMR Cost Recovery Charge and PIR Cost Recovery Charge. Any Customer initiating transportation service under this rate schedule who was exclusively a sales customer of East Ohio as of November 8, 1994 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider. Any Customer initiating transportation service under this rate schedule who was exclusively a sales or Energy Choice customer in the West Ohio division as of October 16, 2008 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider.

Transportation Service for Schools (TSS)

1. Applicability

- 1.1 Transportation service pursuant to this rate schedule is for service to the non-residential premises of primary and secondary schools throughout East Ohio's service area that:
- a) have purchased or otherwise arranged for a supply of natural gas of acceptable quality and have provided for the delivery of such gas to East Ohio's system for redelivery at a point on the East Ohio system; and
 - b) qualify for transportation service under the PUCO Gas Transportation Program Guidelines; and
 - c) have entered into a written contract (the "contract") with East Ohio for service under this rate schedule for a minimum of 12 months. East Ohio may waive the requirement that the Customer enter into a written contract to receive service under this rate schedule.
- 1.2 Transportation service pursuant to this rate schedule is subject to East Ohio's General Terms and Conditions of Transportation Service and to the Rules and Regulations contained in its tariff.

2. Character of Service

The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio to the Customer on the same Day on a firm basis, subject to the provisions of East Ohio's General Terms and Conditions of Transportation Service. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.

3. Measurement of Deliveries

- 3.1 Delivery Points specified in the contract may be equipped with monthly gas measurement equipment instead of real-time electronic gas measurement ("EGM") capability, except as specified in Section 3.2 below.
- 3.2 Any Customer that does not receive all of its natural gas requirements through East Ohio may, at East Ohio's discretion, be required to equip all of its Delivery Points with EGM capability. Any other Customer may elect to equip some or all of its Delivery Points with EGM capability. If EGM capability approved and required by East Ohio is not available at any of the Delivery Points specified in the contract at the time the contract is executed, such equipment shall be installed, owned, operated, and maintained by East Ohio, provided, however, that all costs associated with the purchase and installation of such equipment shall be borne by the Customer and paid to East

Ohio in equal monthly installments over a period specified in the contract, which period shall not exceed 24 months. In addition:

- a) The Customer shall provide, at no cost to East Ohio and in a timely manner, a 120-volt, 15-ampere, AC power supply and a telephone tie to the Customer's telephone system accessible at Customer's meter location(s), and any necessary telephone enhancements to properly transmit data.
- b) The Customer shall pay all charges for continuous electric and telephone service necessary for the operation of the EGM equipment.

4. Balancing Tolerances

Positive and Negative Imbalance Volumes will be reconciled pursuant to Sections 5 and 6 of East Ohio's General Terms and Conditions of Transportation Service.

5. Volume Banking Service

- 5.1 Customers purchasing transportation service pursuant to this rate schedule are required to subscribe to Volume Banking Service. The minimum Monthly Tolerance Level for such Customers is two percent (2%) of monthly consumption volumes.
- 5.2 Customers will be billed the applicable rate per Mcf on all Delivery Volumes according to the level of Volume Banking set forth in their service agreements.

| <u>Monthly Tolerance Level</u> | <u>Rate per Mcf for all Delivery Volumes</u> |
|--------------------------------|--|
| Two Percent | \$0.0166 |
| Four Percent | \$0.0214 |
| Six Percent | \$0.0263 |
| Eight Percent | \$0.0311 |
| Ten Percent | \$0.0358 |

6. Rates and Charges

- 6.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall not exceed the rates set forth below plus the riders as specified in 6.4, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|-----|-----------------|---------|----------|
| For the first | 100 | Mcf each month, | \$1.500 | per Mcf, |
| For the next | 400 | Mcf each month, | \$1.150 | per Mcf, |
| For all over | 500 | Mcf each month, | \$0.800 | per Mcf, |

In no event shall the volumetric charge for volumes delivered under this rate schedule be less than the Variable Cost of Service.

- 6.2 In addition to the volumetric charge, each Customer shall be charged ~~assessed a~~
~~Customer-service charge of \$40.00 per Delivery Point per month for each billing period~~
~~or any portion thereof.~~
- 6.3 Any Customer that, after having received transportation service under this rate schedule as of its effective date, receives a greater portion of its natural gas requirements through a source other than East Ohio may be required to receive service under the Daily Transportation Service rate schedule or pay a charge based on the Standby Service rate schedule in recognition of the additional balancing services provided by East Ohio.
- 6.4 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Transportation Migration Rider-Part A, AMR Cost Recovery Charge and PIR Cost Recovery Charge. Any Customer initiating transportation service under this rate schedule who was exclusively a sales customer of East Ohio as of November 8, 1994 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider. Any Customer initiating transportation service under this rate schedule who was exclusively a sales or Energy Choice customer in the West Ohio division as of October 16, 2008 shall continue to be responsible for charges pursuant to East Ohio's Interim Emergency and Temporary PIP Plan Rider and Uncollectible Expense Rider.

Energy Choice Transportation Service - Residential (ECTS-R)

1. Applicability

Transportation service pursuant to this rate schedule is available to residential Customers throughout East Ohio's service area who use less than 3,000 Mcf per year as determined on an annual basis by East Ohio and:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

2. Character of Service

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service - Residential or Large Volume General Sales Service rate schedules.

3. Measurement of Deliveries

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

4. Rates and Charges

- 4.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall be the charge for commodity service as agreed between the Customer and its natural gas supplier or as determined under an applicable governmental aggregation program. Customers under this rate schedule may receive commodity service at the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable

Rate Commodity Service ("MVR") rates in accordance with the applicability of those rate schedules.

4.2 Each Customer shall be charged a basic monthly assessed a service charge of \$17.58 per Delivery Point per month for each billing period or any portion thereof.

4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

5. Billing

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12 except for 4901:1-29-12(F), for which a waiver was granted.

6. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

7. Disconnection For Non-payment

Where East Ohio is rendering a combined bill for both distribution and commodity service, non-payment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

8. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

9. Definitions

Customer – any individual, governmental, or corporate entity taking transportation service hereunder.

Day – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

Delivery Point – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

Energy Choice Pooling Service – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

OAC – Ohio Administrative Code.

PUCO – the Public Utilities Commission of Ohio.

Supplier – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

Energy Choice Transportation Service – Nonresidential (ECTS-NR)

1. Applicability

Transportation service pursuant to this rate schedule is available to nonresidential Customers throughout East Ohio's service area who use less than 3,000 Mcf per year as determined on an annual basis by East Ohio and:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

2. Character of Service

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service - Nonresidential or Large Volume General Sales Service rate schedules.

3. Measurement of Deliveries

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

4. Rates and Charges

- 4.1 The volumetric charges for each Customer at each Delivery Point served under this rate schedule shall be the rates set forth below plus the riders, as specified in 4.3, applicable to service rendered under this rate schedule:

- 1) For the first 50 Mcf each month, \$0.378 per Mcf,
For all over 50 Mcf each month, \$1.198 per Mcf.

- 2) The charge for commodity service as agreed between the Customer and its natural gas supplier or as determined under an applicable governmental aggregation program. Customers under this rate schedule may receive commodity service at the Standard Choice Offer Commodity Service ("SCO") or Monthly Variable Rate Commodity Service ("MVR") rates in accordance with the applicability of those rate schedules.

4.2 Each Customer shall be charged a basic monthly charge assessed a service charge of \$20.00 per Delivery Point per month for each billing period or any portion thereof.

4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, Demand Side Management Rider, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

5. Billing

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12 except for 4901:1-29-12(F), for which a waiver was granted.

6. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this rate schedule, a reconnection payment of \$33.00.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

7. Disconnection For Non-payment

Where East Ohio is rendering a combined bill for both distribution and commodity service, non-payment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

8. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

9. Definitions

Customer – any individual, governmental, or corporate entity taking transportation service hereunder.

Day – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

Delivery Point – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

Energy Choice Pooling Service – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

OAC – Ohio Administrative Code.

PUCO – the Public Utilities Commission of Ohio.

Supplier – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

Large Volume Energy Choice Transportation Service (LVECTS)

1. Applicability

Transportation service pursuant to this rate schedule is available to Customers throughout East Ohio's service area who:

- a) have purchased or otherwise arranged to receive all of their natural gas requirements from a qualified Supplier that is receiving service under the terms of East Ohio's Energy Choice Pooling Service;
- b) have entered into a written contract for service under this rate schedule for a minimum of twelve months if so required by East Ohio; and
- c) have no arrears of 30 days or more or are current on a payment plan to discharge such arrears for service rendered under this or any other of East Ohio's PUCO-approved rate schedules. Other Customers may begin receiving service pursuant to this rate schedule provided they have not broken a prior payment plan more than once during the preceding 12-month period. Such Customers shall be placed on a new payment plan upon enrollment and must remain current on that plan in order to continue receiving service pursuant to this rate schedule.

2. Character of Service

- 2.1 The gas received by East Ohio on any Day for the account of the Customer shall be delivered by East Ohio on a firm basis. In the event of an emergency, service may be curtailed pursuant to PUCO rules or a curtailment plan approved for East Ohio by the PUCO.
- 2.2 In the event the Customer no longer desires, or is no longer eligible, to receive transportation service, the Customer must purchase and receive all of its natural gas requirements from East Ohio pursuant to East Ohio's General Sales Service – Residential, General Sales Service – Nonresidential, or Large Volume General Sales Service rate schedules.

3. Measurement of Deliveries

Delivery Points shall be equipped with monthly gas measurement equipment or real-time electronic gas measurement capability.

4. Rates and Charges

- 4.1 The volumetric charge for each Customer at each Delivery Point served under this rate schedule shall be the rate set forth below plus the riders, as specified in 4.3, applicable to service rendered under this rate schedule:

| | | | | |
|---------------|-----|-----------------|---------|----------|
| For the first | 100 | Mcf each month, | \$1.250 | per Mcf, |
| For the next | 400 | Mcf each month, | \$0.970 | per Mcf, |
| For all over | 500 | Mcf each month, | \$0.820 | per Mcf. |

- 4.2 In addition to the volumetric charge, each Customer shall be ~~charged-assessed~~ a service charge of \$60.00 per Delivery Point ~~per month~~ for each billing period or any portion thereof.
- 4.3 Customers receiving transportation service under this rate schedule shall be responsible for charges pursuant to East Ohio's Gross Receipts Tax Rider, Excise Tax Rider, Interim Emergency and Temporary PIP Plan Rider, Uncollectible Expense Rider, Transportation Migration Rider-Part B, AMR Cost Recovery Charge, PIR Cost Recovery Charge and Transportation Surcredit Rider as applicable.

5. Billing

East Ohio shall bill for all services provided by East Ohio. Pursuant to a separate Billing Agreement, the Customer's Supplier shall have the option of East Ohio rendering a combined bill for both distribution and commodity service, or the Supplier may bill for commodity service independently. All Customer bills and payments will be handled in accordance with OAC rule 4901:1-29-12, except for 4901:1-29-12(F), for which a waiver was granted.

6. Resumption of Service after Interruption

If service is interrupted as a result of the Customer's failure to make payment or at the Customer's request, and the Customer subsequently requests and receives service under East Ohio's General Sales Service – Residential, General Sales Service – Nonresidential, Energy Choice Transportation Service – Residential, or Energy Choice Transportation Service – Nonresidential, East Ohio shall not be under any obligation to resume service to the same Customer at the same premises under East Ohio's Large Volume General Sales Service or this rate schedule during the twelve consecutive months subsequent to the interruption or termination. East Ohio shall not be required to resume service under any rate schedule to the same Customer at the same premises unless East Ohio shall have received, in addition to payment for all gas received by the Customer under this or any other rate schedule, a reconnection payment of \$60.

If service is disconnected while receiving service under this rate schedule and the Customer's account has been final billed, the Customer will revert to East Ohio's sales

service upon reconnection and the agreement between the Customer and the Supplier will be terminated.

7. Disconnection For Nonpayment

Where East Ohio is rendering a combined bill for both distribution and commodity service, nonpayment of the bill, including the Supplier gas commodity portion, shall subject Customer to disconnection of service in accordance with rule 9 of Section K – Rules and Regulations of the Company's tariffs.

8. Regulations

All gas service provided by East Ohio is rendered under and subject to the Rules and Regulations contained in its tariff.

9. Definitions

Customer – any individual, governmental, or corporate entity taking transportation service hereunder.

Day – a 24-hour period beginning at 10:00 a.m. Eastern Time or other such time as specified by East Ohio.

Delivery Point – the billing determinant for the application of Customer charges represented by the meter location at which gas is redelivered to the Customer.

Energy Choice Pooling Service – a gas pooling service in which Suppliers can aggregate demand and supplies for redelivery to Customers under East Ohio's Energy Choice Transportation Service and Large Volume Energy Choice Transportation Service rate schedules.

OAC – Ohio Administrative Code.

PUCO – the Public Utilities Commission of Ohio.

Supplier – any entity which has in effect an Energy Choice Pooling Service agreement with East Ohio.

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Case No(s). 12-0889-GA-UNC

Summary: Application for Approval of Revised Bill Format electronically filed by Ms. Melissa L. Thompson on behalf of The East Ohio Gas Company d/b/a Dominion East Ohio