

RECEIVED-DOCKETING DIV

2012 MAR -7 PM 4: 20

PUCO

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64531
Received: 2/16/2012 11:00:17 AM
Message:
WEB ID: 64531 AT:02-16-2012 at 11:00 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Jon Ford

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 205 W. Main Street
- P.O. Box 399
- Kirkersville , Ohio 43033
- USA

PHONE INFORMATION:

- Home: (740) 862-5223
- Alternative: (614) 374-9163
- Fax: (740) 927-5033

E-MAIL: jford@advantageflooring.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Advantage Flooring Services Ltd.
- Name on account: Advantage Flooring Services Corp.
- Service address: 205 W. Main Street Unit B Kirkersville, OH 43033
- Service phone: (740) 927-5005
- Account Number: 072-219-449-0-8

COMPLAINT DESCRIPTION:

Since January, our electric bills have been exorbitant. I filed a complaint for one of our other properties and I do not know how small businesses are supposed to stay afloat when our electric bills have doubled. Our office is not large and based on past history, our billed have more than doubled. We cannot be any more energy-conscious than we already are. We have our thermostat programmed to go back at night and week-ends.....everything we should do and yet our bills continue to rise. Something needs to be done. Case numbers 11-346-EL-SSO and 11-351-EL-AIR. Thank you for any assistance in reeling in AEP.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician ACV Date Processed 3/7/12