

FILE

Hunter, Donielle

From: ContactThePUCO
Sent: Friday, March 02, 2012 7:36 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/2/2012

Re: J Garling
6334 Saddle Ln E
Westerville, OH 43081

RECEIVED-DOCKETING DIV
2012 MAR -2 AM 8:45
PUCO

Docketing Case No.: 10-2929-EL-UNC

Notes:

NAME: Mr. Bill Garling
CONTACT SENDER ? Yes
MAILING ADDRESS:
6334 Saddle Ln E
Westerville , Ohio 43081
USA
PHONE INFORMATION:
Home: 614-891-2558
Alternative: (no alternative phone provided?)
Fax: (no fax number provided?)
E-MAIL: jwg@judyknt.com
INDUSTRY: Electric
ACCOUNT INFORMATION:
Company: aep
Name on account: J William Garling
Service address: Sames
Service phone: Same
(no account number provided?)

COMMENT DESCRIPTION:

I do not think that AEP should be able to add fees retroactively to customers who have switched to other providers. The decision was based on information on the PUCO Apples to Apples site. A NEW charge added AFTER a change is made and a contract signed is UNFAIR.It changes the rules after the "game" has started. Please don't approve this new, undisclosed surcharge.

Please docket the attached in the case number above.

This is to be used for the purpose of providing accurate and complete information on a case file document delivered in the regular course of business. *Am* Date Processed 3/2/12
technician.