

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64826
Received: 2/28/2012 9:32:11 AM
Message:
WEB ID: 64826 AT:02-28-2012 at 09:32 AM

10-2927-EL-WNC

Related Case Number:

TYPE: comment

NAME: Mrs. Vivian Garling

CONTACT SENDER ? No

MAILING ADDRESS:

- 3578 Pollman Dr.
- Columbus , Ohio 43224
- USA

PHONE INFORMATION:

- Home: 614-263-0817
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mailboxg@wowway.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: aep
- Name on account: MB Garling
- Service address: Sames
- Service phone: Same
- *(no account number provided?)*

COMMENT DESCRIPTION:

Please do not approve AEP's proposed surcharge on customers who have already switched providers. I do not think it is fair for a party to add fees AFTER THE FACT. My decision to change was based on information on the PUCO website. This additional fee was not disclosed....because it did not exist at the time. I do not think that AEP should be able to add fees retroactively to customers who have switched to other providers. It's just unfair.

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Technician AD Date Processed 2/29/12

RECEIVED-DOCKETING DIV
2012 FEB 29 AM 10:11
PUCO