

FILE

NASH FINCH COMPANY

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PERFORMANCE
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Thank You Letter from DRS
to FES Supporters in AEP's ESP

11-346-EL-SSO

February 10, 2012

Chairman Todd A. Snitchler
180 E. Broad Street
Columbus, OH 43215

Dear Chairman Snitchler:

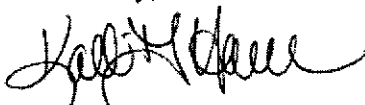
As a Real Estate Coordinator of a mercantile business in AEP Ohio's service territory, was extremely pleased when the Commission decided to significantly improve AEP Ohio's Electric Security Plan so that Nash-Finch Company could join, or "opt-in" our community's governmental aggregation program and receive lower market-priced capacity.

However, I am very concerned that the Commission has put on hold its decision, which could cost this business approximately \$25,759 in savings over the next three years. This issue is very significant to our business and these savings are especially helpful during this stubbornly weak economy – and at a time when we are seeing dramatic increases in our monthly electric bills.

It is imperative that the Commission continue to allow us to benefit from our community's governmental aggregation program by allowing us to opt-in and receive lower prices. Businesses served by other utilities are able to save money by participating in their community's governmental aggregation programs. Why are we being penalized for being customers in the AEP service territory?

I encourage you move forward with your initial ruling and allow Nash-Finch Company and all the mercantile businesses in this community to realize cost savings through our aggregation program. Businesses in other Ohio communities have this opportunity to save and so should we.

Sincerely,



Kalli Hasse
Real Estate Coordinator
Nash-Finch Company

RECEIVED-DOCKETING DIV
2012 FEB 28 PM 5:43
PUCO

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Technician _____ Date Processed 2/28/12

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 28, 2012 5:02 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/28/2012

Re: Rita Clements
39666 White Rd

Nelsonville, OH 45764

Docketing Case No.: AEP

Notes:

My father lives on a fixed income. The recent rate hikes are very hurtful to him and anyone trying to make it these days! He shouldn't have to 'choose' between paying electric and eating, or buying proper clothing for himself. Even if he considers looking into another electric supplier, he's going to be penalized if he signs up? Dictatorship is what it sounds like AEP represents. They should be ashamed!!

Please docket the attached in the case number above.

2/15/2012

7114. Todd Snitchler,

My complaint is about the
rate increase for residential customers
by DE. The newspapers & our electric
bills quoted an increase of 4th - 5%
on our residential bills, but my increase
on my budget billing increased 16%,
would like an answer since DE didn't
have one.

Thank you,

Sarah J. Gambell
209 Whittier Dr. S. apt. 3
Lancaster, Ohio 43130-1448

February 16, 2012

Dear Chairman Snitchler,

On February 14, 2012, the Dispatch reported that you are going to immediately look into getting some relief on the recent electric rate hikes for small businesses. I applaud you for this and wish you success. However, the Dispatch also had an article about these rate hikes a few days prior, which mentioned residential customers of all-electric homes feeling the same sting. I am one of those customers. My last bill was over \$100.00 over what it was last year at this time, for the same kilowatt hours. Please include us residential users, as well, when taking on the task of helping small businesses. I am retired and I don't know how long I am able to pay this escalated cost.

Thank you,

James M. Flynn
7819 Jennette Drive
Westerville, Ohio 43081