BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of The Dayton)	
Power and Light Company for Approval of a)	Case No. 11-4910-AU-ORD
Revised Bill Format for Electric Service)	
)	

APPLICATION OF THE DAYTON POWER & LIGHT COMPANY FOR APPROVAL OF A REVISED BILL FORMAT FOR ELECTRIC SERVICE

- 1. Applicant the Dayton Power and Light Company (DP&L) is a public utility and electric light company as defined by R.C. § 4905.02 and § 4905.03(A)(4) respectively, and an electric distribution utility as defined by R.C. § 4928.01(A)(6) and is subject to the jurisdiction of the Public Utilities Commission of Ohio (the Commission).
- 2. DP&L requests the Commission's approval of a bill format pursuant to the Entry in Case No. 11-4910-AU-ORD and O.A.C. Sections 4901:1-10-22(C) and 4901:10-33(F). DP&L hereby requests approval of the sample bill format attached as Exhibit 1, which has been modified to remove references to a telephone call center operated by the Office of the Ohio Consumers' Counsel, consistent with the provisions of Section 4911.021 of the Revised Code and the Commission's Finding and Order in Case No. 11-4910-AU-ORD. DP&L will exhaust its current bill stock before using the new bill format.
- 3. Pursuant to the Finding and Order on November 29, 2011, in Case No. 11-4910-AU-ORD, the proposed bill format complies with the provisions of O.A.C. Sections 4901:1-10-22(C) and 4901:10-33(F).

CONCLUSION

DP&L respectfully requests that the Commission approve this Application to revise DP&L's current billing format for both its residential and nonresidential customers to comply with both the requirements of O.A.C. Sections 4901:1-10-22(C) and 4901:10-33(F) as well as the Finding and Order on November 29, 2011, in Case No. 11-4910-AU-ORD.

Respectfully submitted,

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Please mail your payment to the Dayton Power and Light Company at the address below. Please make sure the address shows through the window.

Make checks payable to: Dayton Power and Light.

DAYTON POWER AND LIGHT COMPANY PO BOX 740598 CINCINNATI, OH 45274-0598

PAYMENTS Electric service is provided by the Dayton Power and Light Company. Please use the enclosed envelope and stub.

Make checks payable to Dayton Power and Light or DP&L. Allow seven days for mailing. Payments may be made at any authorized agencies, by mail or by automatic bank plan. Payments without a stub or billing inquiries should be mailed to:

DAYTON POWER AND LIGHT PO BOX 1247 DAYTON OH 45401

CUSTOMER SERVICE 331-3900 (Dayton area) or 1-800-433-8500

Questions concerning your electric bill should be directed to DP&L at the account information numbers listed above.

DP&L Service & Delivery Rates are available by calling the numbers listed above. If another supplier provides your electricity, the rates are available by calling the supplier's number on the front of the statement.

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If your questions or complaints are not resolved after you have called Dayton Power and Light and/or your supplier, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

HEARING IMPAIRED 1-800-750-0750 (TDD/TTY Phone Users Only)

"CALL BEFORE YOU DIG" 1-800-362-2764

EXPLANATION OF BILLING TERMS

ACTUAL READING A reading taken from your meter.

CUSTOMER CHARGE The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and

equipment.

DISTRIBUTION CHARGE Charge for moving electricity over electric distribution lines to your home or business.

TRANSMISSION RELATED CHARGES The amount the utility or a supplier charges for operating and maintaining the electric transmission system.

ESTIMATED READING (EST or E) On the months we do not read your meter, we calculate your bill based on your past usage. Adjustments may

be needed later when we take an actual meter reading. If you would like to read your own meter to avoid estimated bills,

call the account information number on the front of the bill with your meter reading.

GENERATION CHARGE Charge associated with the production of electricity. Only customers who purchase generation service from DP&L pay this charge.

GENERATION RIDER

Charge associated with the production of electricity. All customers pay this charge, regardless of whether generation service is purchased from DP&L or another provider.

service is purchased from DP&L or another provider.

KILOWATT-HOUR (KWH) The unit measure for electricity. For example, you use one kilowatt-hour of electricity to light a 100-watt bulb for 10 hours.

LATE PAYMENT CHARGE A 1 1/2% late charge added to the overdue amount if you do not pay your bill by the due date for prompt payment.

PIPP PLUS Percentage of Income Payment Plan

EL - Electric NL - Night Light * - Adjusted Usage

PR - Power (Private Outdoor Lighting)

P - Poles S - Spans

L - Lamps

HEAP - Home Energy Assistance Program

CR - Credit

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Case No(s). 11-4910-AU-ORD

Summary: Application of the Dayton Power and Light Company for Approval of a Revised Bill Format for Electric Service