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March 1, 2012

Renee J. Jenkins/Director of Administration Public Utilities Commission of Ohio Docketing Division 180 East Broad Street Columbus, Ohio 43215

RE: TRF Docket No.: 90-9005-TP-TRF

Dear Sir or Madam:

Enclosed for filing please find an original and ten (10) copies of the Telecommunications Application Form for introducing a Business Convenience Fee. The Company respectively requests an effective date of April 1, 2012.

The purpose of this filing is to introduce a Convenience Fee for business customers as an alternative payment option. A Convenience Fee will be assessed to business customers who make one-time payments using electronic funds transfer or with a credit card.

If you have any questions regarding this filing, you may call me at (303) 992-5838.

Respectfully submitted,

Marla Hazlett Tariff Analyst

Marla, Hazlett@CenturyLink.com

Marca Hagrett

Voice: (303) 992-5838 Fax: (303) 295-6973

Enclosures

This is to certify that the league appearing arm an account and and complete improduction of a value fills document delivered in the regular coults of curtues a factoriolan than the Processed 2 13 /12

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of <u>Qwest Com</u> <u>Company, LLC</u> To Introduce a Business Convenience Fee	munications)))))	TRF Docket No. 90- Case No. 12-08 NOTE: Unless you have leave the "Case No" fiel	TP ATA	iling a Contract,
Name of Registrant(s) <u>Qwest Communication</u> DBA(s) of Registrant(s) <u>CenturyLink QCC</u> Address of Registrant(s) <u>1801 California St., D</u>				٥
Company Web Address www.CenturyLink.co				
Regulatory Contact Person(s) Sharon Alvarad	<u>o</u>	Phone <u>303-9</u>	92-5836 Fax <u>303-2</u>	<u> 296-4576</u>
Regulatory Contact Person's Email Address SI	naron.Alvarado@Centu	ryLink.com		
Contact Person for Annual Report			Phone	
Address (if different from above)				
Consumer Contact Information			Phone	
Address (if different from above)				
Motion for protective order included with filin		£T. ' . 11		
Motion for waiver(s) filed affecting this case?	Yes x No [Note:	waivers may ton any a	automatic timetrame.	
Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application form noted.	xes below. CMRS p	roviders: Please see	the bottom of Section	n II.
Carrier Type Other (explain below)	ILEC	X CLEC	□ cts	AOS/IOS
Tier 1 Regulatory Treatment		A OLLO		Addingo
	TRF 1-6-04(B)	☐ TRF <u>1-6-04(B)</u>		
Change Rates within approved Range	(0 day Notice)	(0 day Notice)		
New Service, expanded local calling	() day Nation	☐ ZTA <u>1-6-04(B)</u> (0 day Notice)	Ì	i
area, correction of textual error Change Terms and Conditions,	(0 day Notice) ATA 1-6-04(B)	X ATA 1-6-04(B)		
Introduce non-recurring service charges	(Auto 30 days)	(Auto 30 days)	[Į.
Introduce or Increase Late Payment or	ATA 1-6-04(B)	ATA 1-6-04(B)		
Returned Check Charge	(Auto 30 days)	(Auto 30 days)		
Business Contract	CTR <u>1-6-17</u>	CTR <u>1-6-17</u>	j	[
	(0 day Notice) ATW 1-6-12(A)	(0 day Notice) ATW 1-6-12(A)	<u> </u>	<u> </u>
Withdrawal	(Non-Auto)	(Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u>		
Traine the bening of a rate	- THOCH PPROGDIC	(Auto 30 days)		
Tier 2 Regulatory Treatment	F=1			
Residential - Introduce non-recurring	TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u> (0 day Notice)		ļ
service charges Residential - Introduce New Tariffed Tier	(0 day Notice) TRF 1-6-05(C)	TRF 1-6-05(C)	TRF 1-6-05(C)	
2 Service(s)	(0 day Notice)	(0 day Notice)	(0 day Notice)	1
Residential - Change Rates, Terms and	TRF 1-6-05(E)	☐ TRF <u>1-6-05(E)</u>	TRF 1-6-05(E)	
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	l
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u>	CTR <u>1-6-17</u>	☐ CTR <u>1-6-17</u>	
	(0 day Notice)	(0 day Notice)	(0 day Notice)	_
Commercial (Business) Contracts Business Services (see "Other" helow)	Not Filed Detariffed	Not Filed Detariffed	Not Filed Detariffed	
DUSIDESS JELVICES ISAA TIDAL DAIOWO				•

Residential & Business Toll Services	Detariffed	Detariffed	Detariffed	
(see "Other" below)			Botannoa	

⁽²⁾ Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	☐ ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(B)</u> (Auto 14 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(8)</u> (Auto 30 days)	ACN <u>1~6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	☐ CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	Olo <u>1-6-14(A)</u> (0 day Notice)	OlO <u>1-6-14(A)</u> (0 day Notice)
Procedural				
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	☐ TRF (0 day Notice)	☐ TRF (0 day Notice)
Section II - Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other				
Carrier to Carrier	ILEC	CLEC	<u> </u>	
Interconnection agreement, or amendment to an approved agreement	☐ NAG <u>1-7-07</u> (Auto 90 day)	☐ NAG <u>1-7-07</u> (Auto 90 day)		
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	☐ ARB <u>1-7-09</u> (Non-Auto)		
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier supension or modifiction	UNC 1-7-04 or	UNC 1-7-04 or		
	(Non-Auto) <u>1-7-05</u>	(Non-Auto) 1-7-05		
Pole attachment changes in terms and			<u> </u>	
	(Non-Auto) <u>1-7-05</u> UNC 1-7-23(B)	(Non-Auto) 1-7-05 UNC 1-7-05 (Non-Auto)	NAG [Interconnection Agree (Auto 90 days)	ment or Amendment]
Pole attachment changes in terms and conditions and price changes.	(Non-Auto) 1-7-05 UNC 1-7-23(B) (Non-Auto) RCC [Registration & Change in	(Non-Auto) 1-7-05 UNC 1-7-05 (Non-Auto)	[Interconnection Agree	ment or Amendment]

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the

Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Sharon Alvarado

, and am authorized to make this statement on its behalf.

1 attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

		~		
	d on (Date) February 23, 2012		01 California St., Denver, CO 8020	<u>)2</u>
Mais	n Alvarado Taris	4 Narager	*(Signature and Title)	(Date) <u>02/23/12</u>
•	This affidavit is required for every applicant.	eariff-affecting filing.	It may be signed by counsel or an offic	er of the applicant, or an authorized agent of the
			VERIFICATION	
I,	Sharon Alvarado.			

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)

(Date) <u>02/23/12</u>

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

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PROPOSED	TARIFF PAGES – F	EXHIBIT B	

Onio Tariff No. 9 Section 2 (C) 1st Revised Page 20 Cancels Original Page 20

2. GENERAL

2.4 BILLING AND PAYMENT FOR SERVICE 2.4.2 BILLING AND COLLECTION OF CHARGES (Cont'd)

- E. Charges for local exchange service and facilities are billed in advance. Payment is due as required by statute or state administrative rules. All bills are payable by any means mutually acceptable to the customer and the Company. Failure to receive a bill does not exempt the customer from prompt payment of their account. The customer is held responsible for all charges for local exchange service and facilities furnished at the customer's request. The Company shall utilize credit policies and reasonable and equitable methods in its debt collection practices as specified by state and federal government regulations.
- F. Billing will be payable upon receipt. Amounts not paid within 30 days after the invoice is rendered will be considered past due. A late payment charge not to exceed the rate of 1.50% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law), may accrue upon any unpaid amount commencing five days after the date the payment is past due. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.

G. Business Convenience Fee

In the event a business customer makes a one-time payment using a credit card or an electronic funds transfer, a Convenience Fee Charge of \$4.00 may apply. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to business customers enrolled in automatic payment plans, customers who pay their bill by mail or who use their financial institution's bill payment service, customers with multiple accounts with the Company, customers with service under a contractual arrangement that stipulate that such payments would not be assessed a fee, and customers without a computer. This one-time charge will be added to the customer's next month CenturyLink bill.

(N)

(N)

ISSUED: March 1, 2012

ISSUED BY: Chantel Mosby
Director - Tariffs
CenturyLink
100 CenturyTel Drive
Monroe, LA 71203

EFFECTIVE: April 1, 2012

c	,	
CURRENT EFFECTIVE PAGES – EXHIBIT A		

EFFECTIVE: May 25, 2011

2. GENERAL

2.4 BILLING AND PAYMENT FOR SERVICE

2.4.2 BILLING AND COLLECTION OF CHARGES (Cont'd)

- E. Charges for local exchange service and facilities are billed in advance. Payment is due as required by statute or state administrative rules. All bills are payable by any means mutually acceptable to the customer and the Company. Failure to receive a bill does not exempt the customer from prompt payment of their account. The customer is held responsible for all charges for local exchange service and facilities furnished at the customer's request. The Company shall utilize credit policies and reasonable and equitable methods in its debt collection practices as specified by state and federal government regulations.
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ISSUED: April 11, 2011

ISSUED BY: Chantel Mosby

Director - Tariffs CenturyLink

100 CenturyTel Drive Monroe, LA 71203

Exhibit D

Customer notice not required as there is no material change in any rates, terms and conditions of service. The customer will be informed of the convenience fee charge at the time they request the transaction and will have an opportunity to stop the transaction to avoid the convenience fee charge, if they choose.