

Hunter, Donielle

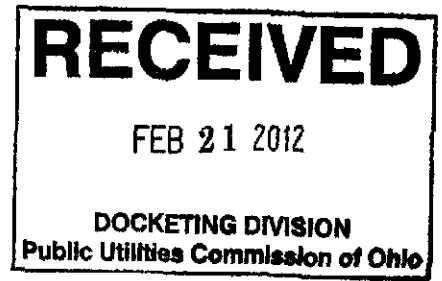
From: ContactThePUCO  
Sent: Tuesday, February 21, 2012 4:30 PM  
To: Docketing  
Subject: Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/21/2012

Re: Marlene Carter  
6729 Rush  
Apt B  
Dublin, OH 43017



Docketing Case No.: 11-346-EL-SSO / 11-351-EL-AIR

Notes:

I am complaining about the recent raise in electric rates. This area is very depressed, there are no jobs here and very little hope for jobs to come in the future. Many of the folks in this area are retired and live on fixed incomes and those of us who do have jobs are caring the load for many who do not. I feel that this rate raise was very unfair and needs to be reviewed.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
technician SM Date Processed FEB 22 2012

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Tuesday, February 21, 2012 4:32 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/21/2012

Re: Jody Jacks  
4790 Smoketalk Ln

Westerville, OH 43081

Docketing Case No.: 11-346-EL-SSO

Notes:

There are many coments regarding the AEP rate hike and the effect on small business owners. I have an all elecgrtric condo, 1500 square feet and my bill due Feb 16th was for \$311.83. My usage was 3,211 kwh, and our thermostat is progamable, set at 64 when we are away, and again when we are asleep. We don't have an option where I live to have access to other forms of heat, and I feel we are being taken advantage of. Is there any plan to help out the middle class home owner who relies on electric heat?

Please docket the attached in the case number above.



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*Forging a partnership between farmers and consumers.  
•Working together for Ohio's farmers•*

February 21, 2012

The Honorable Todd Snitchler  
Chairman, Public Utilities Commission of Ohio  
180 E. Broad Street  
Columbus, OH 43215

RE: In the Matter of the Application of Columbus Southern Power Company and Ohio Power Company for Authority to Establish a Standard Service Offer Pursuant to §4928.143, Ohio Rev. Code in the Form of an Electric Security Plan, Case Numbers 11-346-EL-SSO and 11-348-EL-SSO

Dear Chairman Snitchler:

We appreciate The Public Utilities Commission of Ohio's (Commission) interest to further address the impact of American Electric Power's (AEP) Ohio based, investor-owned utilities, Columbus Southern Power Company and Ohio Power Company recent rate increases.

The Ohio Farm Bureau Federation (OFBF) is a member organization whose mission is to forge partnerships between producers and consumers. Next to labor, energy is the largest single cost input in many farm and small business operations. Consumers living in rural, suburban and urban neighborhoods are looking for opportunities to control their energy costs, too. It is our policy to support utility deregulation, market based generation and self-help aggregation groups as effective strategies to help consumers control their energy costs.

Farm Bureau worked with government leaders, utilities, energy service providers and other interested service groups to support passage of SB 1 and HB 3 in 1999. The organization's leaders understand that passage of this legislation provided for a five-year market development period. During this time, utility rates were frozen to allow a competitive retail market to develop.

As the end of the market development period neared, there was a growing concern that an immediate shift to market-based rates in 2006 would not be in the best interest of customers. To further help consumers transition to market-based rates, the Commission worked with all investor-owned utilities to develop rate stabilization plans.

Building upon these efforts, the Ohio General Assembly passed SB 221 in 2008. Along with creating Ohio's Advanced Energy Initiative, additional provisions focusing on keep electric rates stable going forward, creating jobs, and implementing energy efficiency were incorporated in the legislation. The new law incorporated a system under which Ohio's investor-owned utilities would file Electric Security Plans (ESP) detailing their rates. All ESPs would be examined and approved by the PUCO beginning in 2009. Senate Bill 221 also outlined alternative paths for electric utilities to implement different forms of market-based pricing.

Farm Bureau leaders understand that the Commission approved AEP's first ESP in March 2009. The plan detailed gradual increases for the base price of electric generation through December 2011. For Columbus Southern Power customers, total annual bill increases were capped at 7 percent in 2009 and 6 percent in 2010

and 2011. Ohio Power customers saw total bill increases capped at 8 percent in 2009, 7 percent in 2010 and 8 percent in 2011.

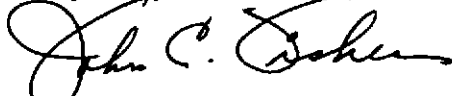
AEP filed a new ESP application in January 2011. AEP proposed a plan implemented in two phases, with the first phase running from January through December 2012, and the second phase from January 2013 through May 2014. The new proposal would recover costs for wholesale electricity purchases and for fuel used to generate electricity. In addition, AEP's application proposed investments in its energy delivery systems, alternative energy, energy efficiency and demand response initiatives, and economic development and job retention programs. Under the approved new ESP, AEP will merge its Columbus Southern Power and Ohio Power operating companies and transition to a market-based generation rate structure over a four and a half year period between January 2012 and May 2016. AEP will sell its generation assets subject to PUCO approval of the company's corporate separation plan.

Farm Bureau leaders understand the challenges each of Ohio's investor-owned utilities face in making the transition from regulated to deregulated markets. We appreciate working with the Commission and the other interested parties referenced above through this process. We also recognize that each utility's ESP is unique and focuses on ultimately creating a process that best employs the utility's resources to help their customers create strategies to control their energy costs.

A variety of issues need to be reexamined while considering changes to AEP's current ESP. The ultimate target needs to be helping AEP employ their assets and resources to position the company by May 2016 to best help its customers create strategies to control their energy costs. Effective cost of generation, service riders and possible non by-passable charges balanced with incorporating market based generation options for all customers need to be part of this mix. In short, a better balance is needed, and discussion on striking this balance will take some time.

The Ohio Farm Bureau Federation respectfully urges that the Commission employ the current regulatory framework and respectfully recommends that AEP withdraw its Energy Security Plan put into effect in January 2012. In its place, the previous Energy Security Plan approved by the Commission in 2009 should continue to be in effect with all program costs, customer rates and the ability for all customer classes to access market-based generation maintained. A new ESP detailing revisions with more affordable, customer friendly and cost effective rates, service riders and access to market-based generation needs to be presented by AEP in 90 days.

Thank you for your consideration.



John C. Fisher  
Executive Vice President, Ohio Farm Bureau

CC: Ohio Farm Bureau Board of Trustees



**Michael Stinziano**  
State Representative

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February 21, 2012

Todd A. Snitchler  
The Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215

Dear Chairman Snitchler,

I have been closely following the American Electric Power rate plan that the Public Utilities Commission of Ohio approved late last year. Based on the impact felt by my constituents, I would strongly encourage you to take steps to address the AEP rate plan and ease the unfair burden placed on small businesses, local governments, and school districts.

As our economy continues to improve, the last thing we need are broadly impacting rate increases that will hit commerce, consumers, schools and local governments, possibly making our state a less attractive place to do business. The rate increase unfairly shifts the costs to small businesses, which are the backbone of Ohio's economy.

Recently we have seen positive indicators that show we are beginning to climb our way out of the economic downturn. The decision made by the PUCO places an unfair burden on small business which could cause some to close their doors thus stifling the recent economic growth.

In order to ensure that Ohio is positioned as an attractive place to locate and grow businesses we must prevent similar incidents from occurring in the future. To achieve this end, I encourage you and the other commissioners, to work with my colleagues and I on the House Public Utilities Committee to achieve the reforms necessary to protect Ohio's small businesses.

Sincerely,

A handwritten signature in black ink that reads "Michael Stinziano". The signature is stylized and cursive.

Michael Stinziano

**Committees:**

Insurance  
Judiciary and Ethics  
Public Utilities  
State Government and Elections

[www.house.state.oh.us](http://www.house.state.oh.us)  
77 S. High Street, Columbus, Ohio 43215-6111

**Contact Information:**

Office: 614-466-1896  
Toll-Free: 1-800-282-0253  
FAX: 614-719-6964  
Email: [district25@ohr.state.oh.us](mailto:district25@ohr.state.oh.us)

Chairman Todd A. Snitchler  
180 E. Broad Street  
Columbus, OH 43215

Sanoh America , Inc.  
1849 Industrial Drive  
Findlay, OH 45840

Dear Chairman Snitchler:

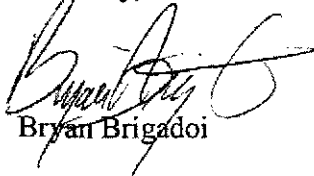
As a purchasing manager of a mercantile business in AEP Ohio's service territory, I was extremely pleased when the Commission decided to significantly improve AEP Ohio's Electric Security Plan so that Sanoh America, Inc., could join, or "opt-in" our community's governmental aggregation program and receive lower market-priced capacity.

However, I am very concerned that the Commission has put on hold its decision, which could cost this business approximately \$203,873.00 in savings over the next three years. This issue is very significant to our business and these savings are especially helpful during this stubbornly weak economy – and at a time when we are seeing dramatic increases in our monthly electric bills.

It is imperative that the Commission continue to allow us to benefit from our community's governmental aggregation program by allowing us to opt-in and receive lower prices. Businesses served by other utilities are able to save money by participating in their community's governmental aggregation programs. Why are we being penalized for being customers in the AEP service territory?

I encourage you move forward with your initial ruling and allow Sanoh America, Inc. and all the mercantile businesses in this community to realize cost savings through our aggregation program. Businesses in other Ohio communities have this opportunity to save and so should we.

Sincerely,



Bryan Brigadoi

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 64521  
Received: 2/16/2012 9:55:52 AM  
Message:  
WEB ID: 64521 AT:02-16-2012 at 09:55 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Jeffrey Johnson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7713 Chatham Ave Nw
- North Canton , Ohio 44720
- USA

PHONE INFORMATION:

- Home: 330-452-2630
- Alternative: *(no alternative phone provided?)*
- Fax: 330-452-2644

E-MAIL: jjohnson@centralfiber.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- Name on account: Central Fiber LLC
- Service address: 1525 Waynesburg Dr Se Canton, Ohio 44707
- Service phone: 330-452-2630
- Account Number: 074-374-044-0-8

COMPLAINT DESCRIPTION:

As a small manufacturing company in Canton, Ohio, we, like so many others were amazed at the impact the AEP rate increase had on our business. We have several accounts thru AEP and the one listed above is our largest consumer of electricity. This account was hit with a 214% increase. This type of burden cannot be absorbed by small businesses like ourselves. If there is not some resolution we will have to consider changes just to stay in business. Unfortunately those changes could involve relocation to another area of Ohio or even out of state. As we understand it the

lower your consumption the higher the burden placed on your AEP bill. I understand you are currently working to resolve the issue, we pray you are successful.

Jeffrey L Johnson Canton Plant Manager Central Fiber LLC Phone - 330-452-2630 Cell - 330-958-4778 E-mail - [jjohnson@centralfiber.com](mailto:jjohnson@centralfiber.com)



From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 64508  
Received: 2/15/2012 6:29:01 PM  
Message:  
WEB ID: 64508 AT:02-15-2012 at 06:28 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Diana Lessner

CONTACT SENDER ? No

MAILING ADDRESS:

- 3994 Wynding Dr.
- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: 6142678873
- Alternative: 6142678873
- Fax: *(no fax number provided?)*

E-MAIL: dianalessner@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Mary Catherine's Antiques
- *(no account name provided?)*
- Service address: 1128 North High Street, Colubmus Ohio
- Service phone: 614 578 1539
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Please re think the unfair rate hike for SMALL BUSINESS OWNERS!

**McCauley, Betty**

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**From:** ContactThePUCO  
**Sent:** Tuesday, February 21, 2012 6:10 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/21/2012

Re: Mark Walker  
1659 Coal Run Rd

Zanesville, OH 43701

Docketing Case No.: 11-346-EL-SSO

Notes:

Don't anybody out there care that our electric co. are ripping us off. Also our gas, food, water, taxes and phone Then we have nothing left to enjoy. My electric bill this month is 320.64 WTF the game playing they do with everybody WHEN IT GOING TO STOP!!! When are u guy going to do something about it. Every year at the end of there annual buget year i'm in the hole because of there greed and raising there prices!!! I REALLY SICK AND TIRED OF THIS GREEDY ASS COUNTRY AND SOMETHING BETTER BE DONE ABOUT IT SOON!!!!

Please docket the attached in the case number above.

**McCauley, Betty**

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**From:** ContactThePUCO  
**Sent:** Tuesday, February 21, 2012 5:41 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/21/2012

Re: Donald Cox  
2230 Summit View Rd  
Powell, OH 43065

Docketing Case No.: 11-346-EL-SSO

Notes:

AEP rates are absurd! Their rate increase comes at a time when most middle class families are struggling to keep up. Salaries are not keeping up. It is bad enough that oil companies are price gouging. Now we have to deal with price gouging from our utility companies. We used to work so that we could live. Now we are living just to work. When is it going to end! It is no longer worth going to work since we have to give it all away anyway. No wonder people choose to live off the system.

Please docket the attached in the case number above.