

PUCO EXHIBIT FILING

Date of Hearing: 1-30-2012

Case No. VOL II


PUCO Case Caption:

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

_____	In the Matter of:	:
_____	Almaz Ghebremariam,	:
_____	Complainant,	:
_____	vs.	: Case No. 10-1260-GE-CSS
_____	Duke Energy Ohio, Inc.,	:
_____	Respondent.	:

List of exhibits being filed:

- | | |
|-------|---|
| _____ | COMPLAINANT |
| _____ | 26 - Packet of bills from Duke Energy |
| _____ | 27 - Spreadsheet |
| _____ | 28 - Handwritten notes with attachments |
| _____ | 29 - Group of E-mails |
| _____ | 30 - Electric and Gas Billing History |
| _____ | |
| _____ | |
| _____ | |
| _____ | |
| _____ | |
| _____ | |
| _____ | |

Reporter's Signature: 
Date Submitted: 2-15-12

[illegible]

ACCT #3830-2107-06-5 (GAS)
 ALMAZ GHEBREMARIAM
 271 MCMICKEN W FLOOR 2
 CINCINNATI, OH 45214

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
7/19/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO ORDER
6/17/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO ORDER
5/26/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO ORDER
4/14/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO ORDER
3/9/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO ORDER
2/8/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO ORDER
1/4/2011	NEW	\$ 44.32	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
12/6/2010	NEW	\$ -	COLLECTION AGENCY ASSIGNMENT	
12/6/2010	NEW	\$ (44.32)	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
11/26/2010	NEW	\$ 44.32	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
10/7/2010	NEW	\$ (44.32)	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
9/10/2010	NEW	\$ 44.32	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
7/8/2010	NEW	\$ (44.32)	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
6/23/2010	NEW	\$ 44.32	CORRECTED FINAL BILL	
6/14/2010		\$ (7.05)	LPC CANCELATION	Late Fee Cancellation
6/14/2010	NEW	\$ (391.33)	GAS CHARGE CANCEL/REBILL	Rebill based on Special Read
6/14/2010	NEW	\$ 442.70	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
6/3/2010	NEW	\$ (442.70)	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
5/19/2010	NEW	\$ 442.70	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
5/7/2010	NEW	\$ (442.70)	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
4/29/2010	NEW	\$ 442.70	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
8/10/2009	NEW	\$ (442.70)	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
8/4/2009	NEW	\$ 6.54	LATE PAYMENT CHARGE	
7/13/2009	NEW	\$ 436.16	FINAL BILL	
7/9/2009	NEW	\$ 435.65	BILL CHARGE	
7/9/2009	NEW	\$ (33.84)	GAS CHARGE CANCELATION	
7/6/2009	NEW	\$ 0.51	LATE PAYMENT CHARGE	
6/11/2009	NEW	\$ 33.84	BILL	
6/11/2009	NEW	\$ 33.84	BILL CHARGE	
5/12/2009	GOOD	\$ -	CREDIT INFO RSDTL CHANGE-ORDER	

ACCT #1330-0481-42-0 (ELECTRIC)

ALMAZ GHEBREMARIAM

271 MCMICKEN W FLOOR 2

CINCINNATI, OH 45214

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
7/19/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION CHANGE	PER PUCO ORDER
7/5/2011	ACCEPTABLE	\$180.17	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
7/1/2011	ACCEPTABLE	-\$180.17	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
6/17/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION CHANGE	PER PUCO ORDER
5/26/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION CHANGE	PER PUCO ORDER
4/19/2011	ACCEPTABLE	\$180.17	CORRECTED BILL	
4/14/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION CHANGE	PER PUCO ORDER
3/9/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION CHANGE	PER PUCO ORDER
2/8/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	PER PUCO ORDER
11/26/2010	ACCEPTABLE	\$180.17	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
10/7/2010	ACCEPTABLE	-\$180.17	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
9/10/2010	ACCEPTABLE	\$180.17	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
6/3/2010	ACCEPTABLE	\$0.00	CORRECTED BILL	
6/3/2010	ACCEPTABLE	-\$180.17	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
6/3/2010	ACCEPTABLE	-\$529.29	ELECTRIC CHARGE CANCEL/REBILL	Rebill based on Special Read
5/19/2010	ACCEPTABLE	\$709.46	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
5/7/2010	ACCEPTABLE	-\$709.46	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
4/29/2010	ACCEPTABLE	\$709.46	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
2/19/2010	ACCEPTABLE	\$0.00	FINAL BILL	
12/16/2009	ACCEPTABLE	-\$709.46	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
12/9/2009	ACCEPTABLE	\$10.48	LATE PAYMENT CHARGE	
11/17/2009	ACCEPTABLE	\$698.98	FINAL BILL	
11/17/2009	ACCEPTABLE	\$643.18	BILL CHARGE	
11/17/2009	ACCEPTABLE	-\$637.04	ELECTRIC CHARGE CANCELTION	
11/5/2009	DNP NOTICE	\$692.84	BILL	
11/4/2009	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
11/2/2009	DNP ELIGIBLE	\$10.24	LATE PAYMENT CHARGE	

FINANCIAL HISTORY				
Date	Credit Status	Amount	Description	Notes
10/30/2009	DNP ELIGIBLE	\$397.46	DNP ORDER UNEXECUTE	
10/13/2009	DNP ELIGIBLE	\$397.46	BATCH DNP ORDER ISSUE	
10/9/2009	DNP ELIGIBLE	\$682.60	BILL	
10/9/2009	DNP ELIGIBLE	\$127.96	BILL CHARGE	
10/2/2009	DNP ELIGIBLE	\$8.20	LATE PAYMENT CHARGE	
9/25/2009	DNP ELIGIBLE	\$261.09	DNP ORDER UNEXECUTE	
9/17/2009	DNP ELIGIBLE	\$261.09	BATCH DNP ORDER ISSUE	
9/10/2009	DNP ELIGIBLE	\$546.44	BILL	
9/10/2009	DNP ELIGIBLE	\$143.02	BILL CHARGE	
9/7/2009	DNP ELIGIBLE	\$113.83	DNP ORDER REQUEST - BATCH	
9/2/2009	FINAL NOTICE	\$5.96	LATE PAYMENT CHARGE	
8/26/2009	FINAL NOTICE	\$113.83	FINAL DNP NOTICE - COMPLETION	
8/26/2009	DNP NOTICE	\$113.83	MAILING ADDRESS DNP LETTER	
8/11/2009	DNP NOTICE	\$397.46	BILL	
8/11/2009	DNP NOTICE	\$132.45	BILL CHARGE	
8/4/2009	NEW	\$3.92	LATE PAYMENT CHARGE	
7/13/2009	NEW	\$261.09	BILL	
7/13/2009	NEW	\$145.55	BILL CHARGE	
7/6/2009	NEW	\$1.32	LATE PAYMENT CHARGE	
				Final Gas & Electric Charges Transferred From 1908 VINE Floor 1 (Tenant 27)
7/1/2009	NEW	\$26.16	TRANSFER FINAL TO	
6/11/2009	NEW	\$88.06	BILL	
6/11/2009	NEW	\$88.06	BILL CHARGE	
5/12/2009	NEW	\$0.00	CREDIT STATUS CHANGE	

9/10/13/11 Haverhill

Acct #7620-0598-22-5
 ALMAZ GHEBREMARIAM
 1707 WILLIAM HOWARD TAFT
 CINCINNATI, OH 45206

FINANCIAL HISTORY				
Date	Credit Status	Amount	Description	Notes
1/4/2011	ACCEPTABLE	-\$44.32	TRANSFER CHARGE CORRECT FROM	Gas Charge Transferred Back to 271 McMicken W Floor 2
12/28/2010	ACCEPTABLE	\$1,019.41	BILL	
12/28/2010	ACCEPTABLE	\$86.95	BILL CHARGE	
12/17/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	
12/16/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION RELEASE	
12/6/2010	ACCEPTABLE	\$44.32	TRANSFER FINAL TO	Gas Charge Transferred From 271 McMicken W Floor 2 ✓
11/26/2010	ACCEPTABLE	-\$180.17	TRANSFER CHARGE CORRECT FROM	Electric Charge Transferred Back to 271 McMicken W Floor 2
11/26/2010	ACCEPTABLE	-\$44.32	TRANSFER CHARGE CORRECT FROM	Gas Charge Transferred Back to 271 McMicken W Floor 2
11/23/2010	ACCEPTABLE	\$1,112.63	BILL	
11/23/2010	ACCEPTABLE	\$59.79	BILL CHARGE ✓	
10/26/2010	ACCEPTABLE	\$1,052.84	BILL	
10/25/2010	ACCEPTABLE	\$15.60	BILL CHARGE ✓	
10/15/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	
10/7/2010	ACCEPTABLE	\$44.32	TRANSFER FINAL TO	Gas Charge Transferred From 271 McMicken W Floor 2 ✓
10/7/2010	ACCEPTABLE	\$180.17	TRANSFER FINAL TO	Electric Charge Transferred From 271 McMicken W Floor 2 ✓
10/1/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION RELEASE	\$180.17 that belongs to
9/28/2010	ACCEPTABLE	\$812.75	BILL ?	tenant # 29.
9/28/2010	ACCEPTABLE	\$25.05	BILL CHARGE ✓	
9/10/2010	NEW	\$0.00	CREDIT INFO RSDTL CHANGE	
9/10/2010	ACCEPTABLE	\$563.72	TRANSFER FINAL TO	Gas & Electric Charges Transferred From 1908 Vine Floor 1 ✓
9/10/2010	ACCEPTABLE	-\$743.89	TRANSFER CHARGE CORRECT FROM	Gas & Electric Charges Transferred to 1908 Vine Floor 1
9/10/2010	ACCEPTABLE	-\$44.32	TRANSFER CHARGE CORRECT FROM	Gas Charge Transferred Back to 271 McMicken W Floor 2
9/1/2010	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
9/1/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	
8/27/2010	DNP ELIGIBLE	\$1,012.19	BILL	
8/27/2010	DNP ELIGIBLE	\$30.17	BILL CHARGE ✓	
8/24/2010	DNP ELIGIBLE	\$30.00	SECURITY DEPOSIT REQUEST	
8/23/2010	DNP ELIGIBLE	\$581.17	DNP ORDER REQUEST - BATCH	
8/18/2010	FINAL NOTICE	\$14.07	LATE PAYMENT CHARGE	
8/11/2010	FINAL NOTICE	\$581.17	FINAL DNP NOTICE - COMPLETION ?	
7/27/2010	DNP NOTICE	\$937.95	BILL ?	

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
7/27/2010	DNP NOTICE	\$32.23	BILL CHARGE	
7/21/2010	ACCEPTABLE	\$1.74	LATE PAYMENT CHARGE	
7/8/2010	ACCEPTABLE	\$44.32	TRANSFER FINAL TO	Gas Charge Transferred From 271 McMicken W Floor 2
7/8/2010	ACCEPTABLE	\$743.89	TRANSFER FINAL TO	Gas & Electric Charges Transferred From 1908 Vine Floor 1
7/6/2010	ACCEPTABLE	-\$78.32	PAYMENT P	
6/29/2010	ACCEPTABLE	\$194.09	BILL	
6/29/2010	ACCEPTABLE	\$28.80	BILL CHARGE ✓	
6/17/2010	ACCEPTABLE	\$165.29	CORRECTED BILL	
6/17/2010	ACCEPTABLE	\$88.08	ELECTRIC CHARGE CANCEL/REBILL	
5/28/2010	ACCEPTABLE	\$77.21	BILL	
5/28/2010	ACCEPTABLE	\$14.97	BILL CHARGE ✓	
5/21/2010	ACCEPTABLE	\$0.92	LATE PAYMENT CHARGE	
4/29/2010	ACCEPTABLE	\$61.32	BILL	
4/29/2010	ACCEPTABLE	\$15.11	BILL CHARGE ✓	
4/29/2010	ACCEPTABLE	-\$442.70	TRANSFER CHARGE CORRECT FROM	Gas Charge Transferred Back to 271 McMicken W Floor 2
3/30/2010	DNP ELIGIBLE	\$488.91	BILL	\$488.91
3/30/2010	DNP ELIGIBLE	\$16.01	BILL CHARGE ✓	- 442.70
3/30/2010	DNP ELIGIBLE	\$0.00	FORM LETTER REQUEST	\$46.71 as of 4-29-10
3/29/2010	DNP ELIGIBLE	\$415.71	DNP ORDER REQUEST - BATCH	after 442.70 credits given
3/23/2010	FINAL NOTICE	\$6.99	LATE PAYMENT CHARGE	
3/22/2010	FINAL NOTICE	\$415.71	FINAL DNP NOTICE - COMPLETION	
3/18/2010	DNP NOTICE	\$415.71	FINAL DNP NOTICE - CREATION	
3/1/2010	DNP NOTICE	\$465.91	BILL	
3/1/2010	DNP NOTICE	\$18.61	BILL CHARGE ✓	
3/1/2010	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
3/1/2010	DNP ELIGIBLE	\$394.54	DNP ORDER REQUEST - BATCH	
2/22/2010	FINAL NOTICE	\$6.61	LATE PAYMENT CHARGE	
2/19/2010	FINAL NOTICE	\$394.54	FINAL DNP NOTICE - COMPLETION	
2/17/2010	DNP NOTICE	\$394.54	FINAL DNP NOTICE - CREATION	
1/29/2010	DNP NOTICE	\$440.69	BILL	
1/29/2010	DNP NOTICE	\$141.03	AGMT REMOVAL - IN DEFAULT	
1/29/2010	DNP NOTICE	\$20.86	BILL CHARGE ✓	
1/21/2010	ACCEPTABLE	\$4.12	LATE PAYMENT CHARGE	
12/30/2009	ACCEPTABLE	\$274.68	BILL	
12/30/2009	ACCEPTABLE	\$18.33	BILL CHARGE ✓	
12/21/2009	ACCEPTABLE	\$2.84	LATE PAYMENT CHARGE	
11/25/2009	ACCEPTABLE	\$189.51	BILL	
11/25/2009	ACCEPTABLE	\$14.51	BILL CHARGE ✓	
11/5/2009	ACCEPTABLE	-\$175.00	PAYMENT P ✓	
11/5/2009		\$175.00	PENDING PAYMENT RECONCILED	
11/4/2009	ACCEPTABLE	\$0.00	FORM LETTER REQUEST	
11/4/2009	ACCEPTABLE	-\$555.03	ACCT BAL TRANSFERRED TO AGMT	
11/4/2009	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
11/4/2009		-\$175.00	PENDING PAYMENT	
10/30/2009	DNP ELIGIBLE	\$509.61	DNP ORDER REQUEST - BATCH	
10/27/2009	FINAL NOTICE	\$555.03	BILL?	
10/27/2009	FINAL NOTICE	\$14.28	BILL CHARGE ✓	
10/20/2009	FINAL NOTICE	\$7.99	LATE PAYMENT CHARGE	
10/20/2009	FINAL NOTICE	\$482.02	FINAL DNP NOTICE - COMPLETION	
10/15/2009	DNP NOTICE	\$482.02	FINAL DNP NOTICE - CREATION	
9/28/2009	DNP NOTICE	\$532.76	BILL	
9/28/2009	DNP NOTICE	\$15.51	BILL CHARGE ✓	
9/18/2009	ACCEPTABLE	\$7.64	LATE PAYMENT CHARGE	
8/28/2009	ACCEPTABLE	-\$149.00	PAYMENT	
8/27/2009	DNP NOTICE	\$658.61	BILL	
8/27/2009	DNP NOTICE	\$18.13	BILL CHARGE ✓	
8/20/2009	NEW	\$2.47	LATE PAYMENT CHARGE	
8/20/2009	NEW	\$30.50	TRANSFER FINAL TO	Final Gas & Electric Charges Transferred from 534 Findlay
8/10/2009	NEW	\$442.70	TRANSFER FINAL TO	Gas Charge Transferred From 271 McMicken W Floor 2 ✓
7/29/2009	NEW	\$164.81	BILL Est	
7/29/2009	NEW	\$29.85	BILL CHARGE ✓	
7/17/2009	NEW	\$1.99	LATE PAYMENT CHARGE	
6/25/2009	NEW	\$132.97	BILL Est	
6/25/2009	NEW	\$13.85	BILL CHARGE ✓	
6/22/2009	NEW	\$1.06	LATE PAYMENT CHARGE	
6/2/2009	NEW	\$47.38	BILL CHARGE ?	
6/2/2009	NEW	-\$89.26	GAS CHARGE CANCELTION	
5/29/2009	NEW	\$159.94	BILL Est	
5/29/2009	NEW	\$28.84	BILL CHARGE ✓	
5/21/2009	NEW	\$1.94	LATE PAYMENT CHARGE	
4/29/2009	NEW	\$129.16	BILL	
4/29/2009	NEW	\$129.16	BILL CHARGE ✓ Est + Gas Rmng charge	
3/16/2009	NEW	\$0.00	CREDIT STATUS CHANGE	
3/16/2009	GOOD	\$0.00	CREDIT INFO RSDTL CHANGE-ORDER	

- on acct # 3830-2107-06-5 (Gas), Floor #2 (Exhibit _____) shows, on 6-14-2010 \$442.70 transfer back to this Account, and after \$391.33 charge canceled on 6-14-1 plus late fee charge of \$7.05 = \$44.32 was left & that shows many times as transfered back and forth.

Page: 1 Document Name: untitled

DI AMOUNT DUE INQUIRY 09:57 A 01/12/11 M35AMD
ACCT: 76200598 22 CS: ACCEPTABLE STATUS/DATE: ACTIVE 03/18/09 PG:
DIV : 10 CYC: 17 ZIP: 45206 CUST SIC : PRIVATE HOUSEHOLDS
NAME: ALMAZ GHEBREMARIAM PENDING : ANIN SPCD
ADDR: 1707 WILLIAM HOWARD TAFT APT: FL: SUBURB: WALNUT HLS

FOR THE BILL PREPARED: 12/28/10 DUE DATE: 01/19/11

	AMOUNT	POSTING DATE
AMOUNT DUE \$	1,019.41	12/28/10
TRANSFER CHARGE CORRECT FROM \$	44.32-	01/04/11

CURRENT AMOUNT DUE INCL SEC DEP	975.09	
SECURITY DEPOSIT DUE	30.00	
CURRENT AMOUNT DUE EXCL SEC DEP	945.09	TOTAL ACCOUNT BALANCE
		975.09

NEXT TRAN CODE: _____

20-Sep-10
Re: 76200598 22

ALMAZ GHEBREMARIAM
1707 WILLIAM HOWARD TAFT
CINCINNATI, OH 45206

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

07 06 10	\$78.32	PAYMENT	8-18-10 payment credit
11 05 09	\$175.00	PAYMENT	12-21-09 bill shows credit
08 28 09	\$149.00	PAYMENT	October 2009 bill shows CV
Total:	\$402.32		

Prepared by: Duke Energy Customer Service (1-800-544-6900)

START DATE 3/18/2009

Total: \$402.32
175.00 credit / debit payment on 12-21-09
\$577.32

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
May 21, 2009	\$ 129.16

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000129160 76200598225 052120098 00000131105

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Name/Service Address	Participating Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments to	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 29 not included Bill prepared on Apr 29, 2009 Next meter reading May 26, 2009

Urgent Message - The charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000594686	Mar 25	Apr 24	30	8053	8137 E	84
Elec	066730880	Mar 25	Apr 24	30	88136	88366 E	230

Gas - Residential	
Usage -	84 CCF
Duke Energy - Rate RS	\$ 89.26
Current Gas Charges	\$ 89.26
Gas Cost Recovery \$0.64470000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Prior Month(s) Charges:	
Gas Charges	5.44
Electric Charges	5.93
Balance Forward	11.37
Current Gas Charges	89.26
Current Electric Charges	28.53
Current Amount Due	\$ 129.16

Electric - Residential	
Usage -	230 kWh
Duke Energy - Rate RS	\$ 28.53
Current Electric Charges	\$ 28.53

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6447 per CCF, which includes a base GCR of \$0.6146 and Ohio excise tax of \$0.0301.

Due Date	Amount Due	Amount
May 21, 2009	\$ 129.16	\$ 131.10

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

The PUCO approved an adjustment to Rider SRT (part of the "Delivery Riders") and Rider FPP effective April 1, 2009. A typical residential customer using 1,000 kWh per month will see a decrease of approximately \$7.21 or 6.2%.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.20 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Gas Meter - 000594686 CCF Usage - 84 Mar 25 - Apr 24 30 Days	Duke Energy Rate RS - Residential Service Fixed Delivery Service Charge \$ 20.25 Usage-Based Charge 84 CCF @ \$ 0.10704400 8.99 Gas Delivery Riders 5.87 Gas Cost Recovery 84 CCF @ \$ 0.64470000 54.15 Total Current Gas Charges	\$ 89.26 \$ 89.26
Electric Meter - 066730880 kWh Usage - 230 Mar 25 - Apr 24 30 Days	Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg \$ 4.50 Delivery Charges Distribution-Energy Chg 230 kWh @ \$ 0.01994900 4.59 Delivery Riders 2.71 Total Delivery Charges \$ 7.30 Generation Charges Generation Energy Chg 230 kWh @ \$ 0.04023800 9.25 Rider FPP 4.55 Rider AAC 1.50 Rider TCR 1.43 Total Generation Charges \$ 16.73 Total Current Electric Charge	28.53 \$ 28.53

Explanation of Prior Month's Charges		
Gas Meter - 000594686 CCF Pres Read - 8053 CCF Prev Read - 8053 CCF Usage - 0 Mar 18 - Mar 25 7 Days	Duke Energy Rate RS - Residential Service Fixed Delivery Service Charge \$ 4.88 Gas Delivery Riders 0.56 Total Prior Gas Charges	\$ 5.44 \$ 5.44

Name		Service Address		Account Number	
Almaz Ghebremariam		1707 William Howard Taft Cincinnati OH 45206		7620-0598-22-5	
Electric		Duke Energy			
Meter -	066730880	Rate RS - Residential Svc-Winter			
Multipliers -	1	Distribution-Customer Chg	\$ 1.08		
kWh Pres Read -	88136	Delivery Charges			
kWh Prev Read -	88093	Distribution-Energy Chg			
kWh Usage -	43	43 kWh @ \$ 0.01994900	0.86		
		Delivery Riders	0.52		
Mar 18 - Mar 25		Total Delivery Charges	\$ 1.38		
7 Days		Generation Charges			
		Generation Energy Chg			
		43 kWh @ \$ 0.04023800	1.73		
		Rider FPP	1.15		
		Rider AAC	0.32		
		Rider TCR	0.27		
		Total Generation Charges	\$ 3.47	\$ 5.93	
		Total Prior Electric Charges		\$ 5.93	

Bill for 7 days
Right

REMINDER NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Jun 22, 2009	\$ 159.94

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000159948 76200598225 062220090 00000162345

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after May 29 not included Bill prepared on May 29, 2009 Next meter reading Jun 24, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Urgent Message - The electric charges on this bill have been estimated because the person with the key was not there. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 066730880	Apr 24 May 26	32	88366 E	88599 E	233

Electric Residential	Current Billing
Usage - 233 kWh	Amt Due - Previous Bill \$ 129.16
Duke Energy - Rate RS \$ 28.84	Late Payment Charge(s) 1.94
Current Electric Charges \$ 28.84	Balance Forward 131.10
	Current Electric Charges 28.84
	Current Amount Due \$ 159.94

Charges for meter(s) not shown on this bill will be billed at a later date.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.20 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

REMINDER NOTICE

Due Date	Amount Due	Amount Due
Jun 22, 2009	\$ 159.94	\$ 162.34

REMINDER NOTICE

Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric Meter - 066730880 kWh Usage - 233 Apr 24 - May 26 32 Days	Duke Energy	
	Rate RS - Residential Svc-Winter	
	Distribution-Customer Chg	\$ 4.50
	Delivery Charges	
	Distribution-Energy Chg	
	233 kWh @ \$ 0.01994900	4.65
	Delivery Riders	2.74
	Total Delivery Charges	\$ 7.39
	Generation Charges	
	Generation Energy Chg	
	233 kWh @ \$ 0.04023800	9.38
	Rider FPP	4.60
	Rider AAC	1.52
	Rider TCR	1.45
	Total Generation Charges	\$ 16.95
		\$ 28.84
Total Current Electric Charges		\$ 28.84

Bill (Right)

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 506
 Average Usage 169

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	0	0	0	0	0	0	0	0	0	0	43	230	233

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Jul 17, 2009	\$ 132.97

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000132977 76200598225 071720098 00000134961

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 25 not included Bill prepared on Jun 25, 2009 Next meter reading Jul 24, 2009

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Current	Usage
Gas	000594686	Apr 24 May 28	34	8053 E	8054	1
Elec	066730880	May 26 Jun 24	29	88599 E	88688	89

Gas - Residential	
Usage -	1 CCF
Duke Energy - Rate RS	\$ 24.78
Current Gas Charges	\$ 24.78
Gas Cost Recovery \$0.65360000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 159.94
Late Payment Charge(s)	1.06
Canceled Charges:	
Gas Charges	89.26cr
Prior Month(s) Charges:	
Gas Charges	22.60
Balance Forward	94.34
Current Gas Charges	24.78
Current Electric Charges	13.85
Current Amount Due	\$ 132.97

Electric - Residential	
Usage -	89 kWh
Duke Energy - Rate RS	\$ 13.85
Current Electric Charges	\$ 13.85

This bill contains final charges for gas service on Meter #594686.

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6373 per CCF, which includes a base GCR of \$0.6076 and Ohio excise tax of \$0.0297.

Due Date	Amount Due	Due Date
Jul 17, 2009	\$ 132.97	\$ 134.96

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.20 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

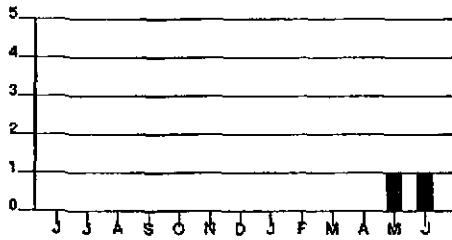
Explanation of Current Charges			
Gas		Duke Energy	
Meter - 000594686		Rate RS - Residential Service	
CCF Usage - 1		Fixed Delivery Service Charge	\$ 20.25
Apr 24 - May 28		Usage-Based Charge	
34 Days		1 CCF @ \$ 0.10704400	0.11
		Gas Delivery Riders	3.77
		Gas Cost Recovery	
		1 CCF @ \$ 0.65360000	0.65
			\$ 24.78
		Total Current Gas Charges	\$ 24.78
Electric		Duke Energy	
Meter - 066730880		Rate RS - Residential Svc-Summer	
kWh Usage - 89		Distribution-Customer Chg	\$ 4.50
May 26 - Jun 24		Delivery Charges	
29 Days		Distribution-Energy Chg	
		89 kWh @ \$ 0.01994900	1.78
		Delivery Riders	1.10
		Total Delivery Charges	\$ 2.88
		Generation Charges	
		Generation Energy Chg	
		89 kWh @ \$ 0.04023800	3.58
		Rider FPP	1.76
		Rider AAC	0.58
		Rider TCR	0.55
		Total Generation Charges	\$ 6.47
			13.85
		Total Current Electric Charges	\$ 13.85

Explanation of Prior Months Charges			
Gas		Duke Energy	
Meter - 000594686		Rate RS - Residential Service	
CCF Pres Read - 8053		Fixed Delivery Service Charge	\$ 20.25
CCF Prev Read - 8053		Gas Delivery Riders	2.35
CCF Usage - 0			\$ 22.60
Mar 25 - Apr 24			
30 Days			
		Total Prior Gas Charges	\$ 22.60

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

CCF

Gas Usage



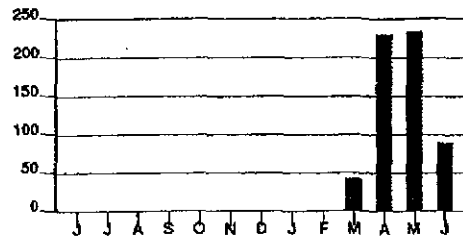
Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 2
Average Usage 1

kWh

Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 595
Average Usage 149

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	0	0	0	0	0	0	0	0	0	0	0	1	1
Electric	0	0	0	0	0	0	0	0	0	43	230	233	89

REMINDER NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Aug 20, 2009	\$ 164.81

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000164810 76200598225 082020098 00000167282

REMINDER NOTICE

Page 1 of 3

Name/Service Address	For/Supplier Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 29 not included Bill prepared on Jul 29, 2009 Next meter reading Aug 24, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Urgent Message - The electric charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Current	Usage
Elec	066730880	Jun 24	Jul 14	20	88688	88868	180
Elec	100076033*	Jul 14	Jul 24	10	00000	31 E	31

* New Meter

Electric - Residential	Current Billing
Usage - 134 kWh	Amt Due - Previous Bill \$ 132.97
Duke Energy - Rate RS \$ 18.62	Late Payment Charge(s) 1.99
Usage - 77 kWh	Balance Forward 134.96
Duke Energy - Rate RS 11.23	Current Electric Charges 29.85
Current Electric Charges \$ 29.85	Current Amount Due \$ 164.81

Old Rate Effective Jun 24 To Jul 13
New Rate Effective Jul 13 To Jul 24

The PUCO approved an adjustment to Rider SRT (part of the "Delivery Riders") and Rider FPP effective July 1, 2009. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$13.16 or 12.1%.

REMINDER NOTICE

Due Date	Amount Due	Amount Due
Aug 20, 2009	\$ 164.81	\$ 167.28

REMINDER NOTICE

Page 2 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Duke Energy filed an application on 1-25-08, (Case No. 08-709-EL-AIR) with the Public Utilities Commission of Ohio to increase distribution rates to recover increased costs incurred since the current rates were established in 2005. On July 8, 2009, the PUCO approved an agreement allowing Duke Energy to increase electric rates by \$55.3 million.

This represents a \$3.18 per month (2.6%) for residential customers using 1,000 kWh, effective for usage on or after July 13, 2009. The distribution rate is the component of a customer's electric bill that recovers the cost of building, operating and maintaining the system that delivers electricity to customers' homes and businesses. You can obtain further information by contacting Duke Energy at 513-421-9500, 800-544-6900 or www.duke-energy.com

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

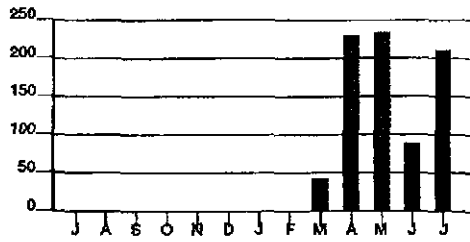
Explanation of Current Charges			
Electric		Duke Energy	
Meter -	066730880	Rate RS - Residential Svc-Summer	
kWh Usage -	180	Old Rate Effective Jun 24 To Jul 13	
Jun 24 - Jul 14		Distribution-Customer Chg	\$ 2.85
20 Days		Delivery Charges	
Meter - *	100076033	Distribution-Energy Chg	
kWh Usage -	31	134 kWh @ \$ 0.01994900	2.67
Jul 14 - Jul 24		Delivery Riders	1.47
10 Days		Total Delivery Charges	\$ 4.14
* Meter Change		Generation Charges	
		Generation Energy Chg	
		134 kWh @ \$ 0.04023800	5.39
		Rider FPP	4.53
		Rider AAC	0.88
		Rider TCR	0.83
		Total Generation Charges	\$ 11.63
			\$ 18.62
<hr/>			
		Duke Energy	
		Rate RS - Residential Svc-Summer	
		New Rate Effective Jul 13 To Jul 24	
		Distribution-Customer Chg	\$ 2.02
		Delivery Charges	
		Distribution-Energy Chg	
		77 kWh @ \$ 0.02212600	1.70
		Delivery Riders	0.83
		Total Delivery Charges	\$ 2.53
		Generation Charges	
		Generation Energy Chg	
		77 kWh @ \$ 0.04023800	3.10
		Rider FPP	2.60
		Rider AAC	0.50
		Rider TCR	0.48
		Total Generation Charges	\$ 6.68
			11.23
Total Current Electric Charges			\$ 29.85

REMINDER NOTICE

Page 3 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 806
 Average Usage 161

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	0	0	0	0	0	0	0	0	43	230	233	89	211

DISCONNECT NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Sep 18, 2009	\$ 658.61

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1707 William Howard Taft
Cincinnati OH 45206

PO Box 9001084
Louisville KY 40290-1084

410 00000658618 76200598225 091820099 00000668494

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Aug 27 not included Bill prepared on Aug 27, 2009 Next meter reading Sep 23, 2009

IMPORTANT- Your service may be disconnected if your past due amount of \$149.94 is not paid before 09/21/2009. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$35.00 before service is restored.

Urgent Message - The electric charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 100076033	Jul 24 Aug 24	31	31 E	136 E	105

Electric Residential	Current Billing
Usage - 105 kWh	Amt Due - Previous Bill \$ 164.81
Duke Energy - Rate RS \$ 18.13	Late Payment Charge(s) 2.47
Current Electric Charges \$ 18.13	Balance Forward 167.28
	Current Electric Charges 18.13
	Transfer From 38302107-06 442.70
	Transfer From 46900737-25 30.50
	Current Amount Due \$ 658.61

A credit that was given on other acct is shown here.

For your convenience, we have included your final charges for service at 534 FINDLAY. If your final bill has been paid, please disregard the final charges included above.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Sep 18, 2009	\$ 658.61	\$ 668.49

DISCONNECT NOTICE

Account Number 7620-0598-22-5

10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Oct 20, 2009	\$ 532.76

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1707 William Howard Taft
Cincinnati OH 45206

PO Box 9001084
Louisville KY 40290-1084

410 00000532762 76200598225 102020090 00000540757

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Sep 28 not included Last payment received Aug 28 Bill prepared on Sep 28, 2009 Next meter reading Oct 22, 2009

IMPORTANT- Your service may be disconnected if your past due amount of \$482.02 is not paid before 10/23/2009. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$35.00 before service is restored.

Urgent Message - The electric charges on this bill have been estimated because the person with the key was not there. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 100076033	Aug 24 Sep 23	30	136 E	219 E	83

Electric Residential	Current Billing
Usage - 83 kWh	Amt Due - Previous Bill \$ 658.61
Duke Energy - Rate RS \$ 15.51	Payment(s) Received 149.00cr
Current Electric Charges \$ 15.51	Late Payment Charge(s) 7.64
	Balance Forward 517.25
	Current Electric Charges 15.51
	Current Amount Due \$ 532.76

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Oct 20, 2009	\$ 532.76	\$ 540.75

DISCONNECT NOTICE

Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 100076033	Rate RS - Residential Svc-Summer	
kWh Usage - 83	Distribution-Customer Chg	\$ 5.50
Aug 24 - Sep 23	Delivery Charges	
30 Days	Distribution-Energy Chg	
	83 kWh @ \$ 0.02212600	1.84
	Delivery Riders	0.97
	Total Delivery Charges	\$ 2.81
	Generation Charges	
	Generation Energy Chg	
	83 kWh @ \$ 0.04023800	3.34
	Rider FPP	2.80
	Rider AAC	0.54
	Rider TCR	0.52
	Total Generation Charges	\$ 7.20
		\$ 15.51
	Total Current Electric Charges	\$ 15.51

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 994
Average Usage 142

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	0	0	0	0	0	0	43	230	232	85	211	105	83

DISCONNECT NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Nov 18, 2009	\$ 555.03

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

410 00000555037 76200598225 111820090 00000563366

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 27 not included Bill prepared on Oct 27, 2009 Next meter reading Nov 20, 2009

IMPORTANT: If your service has not yet been disconnected, please pay \$509.61 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$30.00 before service is restored.

Urgent Message - The electric charges on this bill have been estimated because the storm door was locked. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	100076033	Sep 23	Oct 22	29	219 E	289 E	70

Electric - Residential	Current Billing
Usage - 70 kWh	Amt Due - Previous Bill \$ 532.76
Duke Energy - Rate RS \$ 14.28	Late Payment Charge(s) 7.99
Current Electric Charges \$ 14.28	Balance Forward 540.75
	Current Electric Charges 14.28
	Current Amount Due \$ 555.03

The PUCO approved an adjustment to Rider TCR, SRT and Rider FPP effective September 30, 2009. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$4.42 or 3.5%.

DISCONNECT NOTICE

Due Date	Amount Due	Amt. Paid to Date
Nov 18, 2009	\$ 555.03	\$ 563.36

DISCONNECT NOTICE

Page 2 of 2

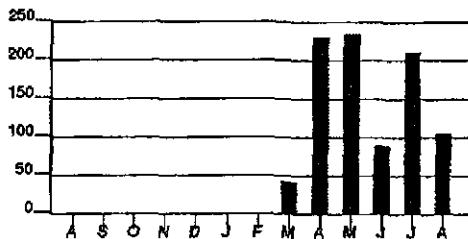
Name	Serving Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Thinking about making your home more energy efficient? How about valuable tips-and possibly a little cash-to get you started? Sign up today for our e-mail updates and you'll be automatically entered into our sweepstakes with a chance to win a \$5,000 Visa gift card. www.duke-energy.com/sweepstakes

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 100076033	Duke Energy	
kWh Usage - 105	Rate RS - Residential Svc-Summer	
Jul 24 - Aug 24		
31 Days		
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	105 kWh @ \$ 0.02212600	2.32
	Delivery Riders	1.20
	Total Delivery Charges	\$ 3.52
	Generation Charges	
	Generation Energy Chg	
	105 kWh @ \$ 0.04023800	4.22
	Rider FPP	3.55
	Rider AAC	0.69
	Rider TCR	0.65
	Total Generation Charges	\$ 9.11
		\$ 18.13
	Total Current Electric Charges	\$ 18.13

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 911
 Average Usage 152

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	0	0	0	0	0	0	0	49	230	233	89	211	105

1-13-11 *Handwritten*
Document

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right ☐

Due Date	Amount Due
Dec 21, 2009	\$ 189.51

\$ _____ \$ _____
 HeatShare Contribution Amount Enclosed
 (for Customer Assistance)



Almaz Ghebremariam
 1707 William Howard Taft Rd
 Cincinnati OH 45206-1806

PO Box 9001076
 Louisville KY 40290-1076

400 00000189510 76200598225 122120090 00000192350

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Nov 25 not included Last payment received Nov 05 Bill prepared on Nov 25, 2009 Next meter reading Dec 23, 2009

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	100076033	Oct 22	Nov 20	29	289 E	361 E	72

Billing - Residential	
Usage -	72 kWh
Duke Energy - Rate RS	\$ 14.51
Current Electric Charges	\$ 14.51

Current Billing	
Amt Due - Previous Bill	\$ 555.03
Payment(s) Received	175.00cr
Balance Forward	380.03
Current Electric Charges	14.51
Agmt #2976973 Amt Due	175.00
Transfer to Agmt #2976973	555.03cr
Applied to Agmt Bal	175.00
Current Amount Due	\$ 189.51

Account Balance	
Current Billing	\$ 189.51
Agreement Balance	205.03
Total Account Balance	\$ 394.54

Handwritten:
 555.03 came from
 555.03 cr
 0.00 bal
 The \$ 175.00 Pymt
 should have paid
 for \$ 5.05 + 28.84 +
 13.85 + 29.85 + 18.11
 15.51 + 14.28 = 126.
 After A payment of
 \$ 175.00 and the 4th
 bill is only \$ 126.41
 I over paid 48.59
 at this point.

Due Date	Amount Due	After
Dec 21, 2009	\$ 189.51	Dec 21, 2009 \$ 192.35

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

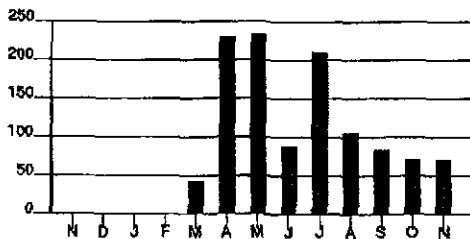
HEATSHARE- Help those less fortunate stay warm this winter season by contributing to Duke Energy's HeatShare program. See this month's bill insert for more information on how you can help, or visit us online at www.duke-energy.com.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.02 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 100076033	Duke Energy	
kWh Usage - 72	Rate RS - Residential Svc-Winter	
Oct 22 - Nov 20	Distribution-Customer Chg \$ 5.50	
29 Days	Delivery Charges	
	Distribution-Energy Chg	
	72 kWh @ \$ 0.02212600	1.59
	Delivery Riders	0.87
	Total Delivery Charges	\$ 2.46
	Generation Charges	
	Generation Energy Chg	
	72 kWh @ \$ 0.04023800	2.90
	Rider FPP	2.81
	Rider AAC	0.47
	Rider TCR	0.37
	Total Generation Charges	\$ 6.55
		\$ 14.51
	Total Current Electric Charges	\$ 14.51

Agreement Information			
Summary		Previous Agreement Balance	\$ 0.00
Agreement Number - 2976973		Transfer From Current Billing	\$ 555.03
Agreement Amount - \$ 555.03		Current Agreement Amount Due	\$ 175.00cr
Agreement Date - 11/04/09		Credit / Debit Other	\$ 175.00cr
Number of Payments - 7		Agreement Balance	\$ 205.03
Monthly Amount Due - \$ 175.00			

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 1,136
Average Usage 128

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	0	0	0	0	43	230	233	89	211	105	83	70	72

REMINDER NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Jan 21, 2010	\$ 274.68

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000274682 76200598225 012120109 00000278807

REMINDER NOTICE

Page 1 of 2

Name & Billing Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Main Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Dec 30 not included Bill prepared on Dec 30, 2009 Next meter reading Jan 26, 2010

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

\$126.41
18.33
144.66

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	100076033	Nov 20	Dec 23	33	361 E	464 E	103

Electric - Residential	Current Billing
Usage - 103 kWh	Amt Due - Previous Bill \$ 189.51
Duke Energy - Rate RS \$ 18.33	Late Payment Charge(s) 2.84
Current Electric Charges \$ 18.33	Balance Forward 192.35
	Current Electric Charges 18.33
	Agmt #2976973 Amt Due 64.00
	Current Amount Due \$ 274.68

Account Balance
Current Billing \$ 274.68
Agreement Balance 141.03
Total Account Balance \$ 415.71

REMINDER NOTICE

Due Date	Amount Due	After Jan 21, 2010
Jan 21, 2010	\$ 274.68	\$ 278.80

REMINDER NOTICE

Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

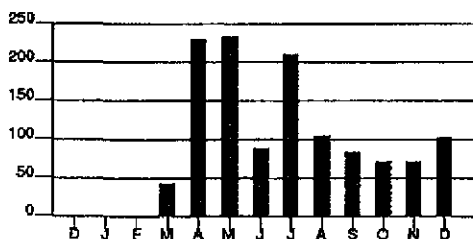
Eliminate the seasonal ups and downs that affect your bill and enjoy the benefits of knowing the monthly total in advance. Sign up for Budget Billing at www.duke-energy.com, select Billing & Payment. You may also enroll by calling 1-866-236-3749.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.02 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 100076033	Duke Energy	
kWh Usage - 103	Rate RS - Residential Svc-Winter	
Nov 20 - Dec 23		
33 Days		
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	103 kWh @ \$ 0.02212600	2.28
	Delivery Riders	1.19
	Total Delivery Charges	\$ 3.47
	Generation Charges	
	Generation Energy Chg	
	103 kWh @ \$ 0.04023800	4.14
	Rider FPP	4.02
	Rider AAC	0.67
	Rider TCR	0.53
	Total Generation Charges	\$ 9.36
		\$ 18.33
	Total Current Electric Charges	\$ 18.33

Agreement Information			
Summary		Previous Agreement Balance	\$ 205.03
Agreement Number -	2976973	Current Agreement Amount Due	\$ 64.00cr
Agreement Amount -	\$ 555.03	Agreement Balance	\$ 141.03
Agreement Date -	11/04/09		
Number of Payments -	7		
Monthly Amount Due -	\$ 64.00		

kWh Electric Usage



Calculations based on most recent 12 month history

 Total Usage 1,239
 Average Usage 124

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	0	0	0	43	230	233	89	211	105	83	70	72	103

DISCONNECT NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Feb 22, 2010	\$ 440.69

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1707 William Howard Taft
Cincinnati OH 45206

PO Box 9001084
Louisville KY 40290-1084

410 00000440698 76200598225 022220101 00000447307

DISCONNECT NOTICE

Page 1 of 3

Name & Service Address	For Numbers Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Jan 29 not included Bill prepared on Jan 29, 2010 Next meter reading Feb 24, 2010

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$25.00 before service is restored.

IMPORTANT: Your service may be disconnected if your past due amount of \$394.54 is not paid before 02/25/2010. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

\$144.66
20.86
\$165.20

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 100076033	Dec 23 Jan 26	34	464 E	582 E	118

Electric Readings	Current Billing
Usage - 42 kWh Duke Energy - Rate RS \$ 7.35	Amt Due - Previous Bill \$ 274.68 Late Payment Charge(s) 4.12 Balance Forward 278.80
Usage - 76 kWh Duke Energy - Rate RS 13.51	Current Electric Charges 20.86
Current Electric Charges \$ 20.86	Agmt #2976973 Ending Bal 141.03
Old Rate Effective Dec 23 To Jan 04 New Rate Effective Jan 04 To Jan 26	Current Amount Due \$ 440.69

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Feb 22, 2010	\$ 440.69	\$ 447.30

DISCONNECT NOTICE

Page 2 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

PLEASE NOTE: Our records indicate that your previous bill was not paid in full. As a result, you have been removed from your agreement. The entire agreement balance is now due.

The PUCO approved an adjustment to the base price of generation, Riders SRT and USR (part of the Delivery Riders) and Riders AAC and FPP effective January 4, 2010. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$6.23 or 4.8%.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges			
Electric		Duke Energy	
Meter - 100076033		Rate RS - Residential Svc-Winter	
kWh Usage - 118		Old Rate Effective Dec 23 To Jan 04	
Dec 23 - Jan 26		Distribution-Customer Chg	\$ 1.94
34 Days		Delivery Charges	
		Distribution-Energy Chg	
		42 kWh @ \$ 0.02212600	0.93
		Delivery Riders	0.52
		Total Delivery Charges	\$ 1.45
		Generation Charges	
		Generation Energy Chg	
		42 kWh @ \$ 0.04023800	1.69
		Rider FPP	1.68
		Rider AAC	0.38
		Rider TCR	0.21
		Total Generation Charges	\$ 3.96
			\$ 7.35
<hr/>			
		Duke Energy	
		Rate RS - Residential Svc-Winter	
		New Rate Effective Jan 04 To Jan 26	
		Distribution-Customer Chg	\$ 3.56
		Delivery Charges	
		Distribution-Energy Chg	
		76 kWh @ \$ 0.02212600	1.68
		Delivery Riders	0.93
		Total Delivery Charges	\$ 2.61
		Generation Charges	
		Generation Energy Chg	
		76 kWh @ \$ 0.04234500	3.22
		Rider FPP	3.05
		Rider AAC	0.68
		Rider TCR	0.39
		Total Generation Charges	\$ 7.34
			13.51
		Total Current Electric Charges	\$ 20.86

Agreement Information			
Summary		Previous Agreement Balance	\$ 141.03
Agreement Number - 2976973		Current Agreement Amount Due	\$ 141.03cr
Agreement Amount - \$ 555.03		Agreement Balance	\$ 0.00
Agreement Date - 11/04/09			
Number of Payments - 7			

DISCONNECT NOTICE

Page 3 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,357
 Average Usage 123

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	30	30	80	230	230	80	211	105	80	70	72	100	118

DISCONNECT NOTICE

Account Number 7620-0598-22-5

10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Mar 23, 2010	\$ 465.91

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1707 William Howard Taft
Cincinnati OH 45206

PO Box 9001084
Louisville KY 40290-1084

410 00000465917 76200598225 032320104 00000472905

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments to:	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Mar 01 not included Bill prepared on Mar 01, 2010 Next meter reading Mar 25, 2010

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$25.00 before service is restored.

IMPORTANT: Your service may be disconnected if your past due amount of \$415.71 is not paid before 03/26/2010. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

\$165.20
18.61
184.13

Meter Number	Reading Date From To	Days	Meter Reading Previous	Current	Usage
Elec 100076033	Jan 26 Feb 24	29	582 E	682 E	100

Electric Residential	Current Billing
Usage - 100 kWh	Amt Due - Previous Bill \$ 440.69
Duke Energy - Rate RS \$ 18.61	Late Payment Charge(s) 6.61
Current Electric Charges \$ 18.61	Balance Forward 447.30
	Current Electric Charges 18.61
	Current Amount Due \$ 465.91

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

DISCONNECT NOTICE

Due Date	Amount Due	After Mar 23, 2010
Mar 23, 2010	\$ 465.91	\$ 472.90

DISCONNECT NOTICE

Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 100076033	Rate RS - Residential Svc-Winter	
kWh Usage - 100		
Jan 26 - Feb 24		
29 Days		
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	100 kWh @ \$ 0.02212600	2.21
	Delivery Riders	1.25
	Total Delivery Charges	\$ 3.46
	Generation Charges	
	Generation Energy Chg	
	100 kWh @ \$ 0.04234500	4.23
	Rider FPP	4.01
	Rider AAC	0.90
	Rider TCR	0.51
	Total Generation Charges	\$ 9.65
		\$ 18.61
	Total current Electric Charges	\$ 18.61

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,457
 Average Usage 121

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	0	43	230	233	89	211	105	89	70	72	103	118	100

DISCONNECT NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Apr 21, 2010	\$ 488.91

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

410 00000488917 76200598225 042120103 00000496243

DISCONNECT NOTICE

Page 1 of 2

Name / Business Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Mar 30 not included Bill prepared on Mar 30, 2010 Next meter reading Apr 26, 2010

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

IMPORTANT: If your service has not yet been disconnected, please pay \$440.69 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$25.00 before service is restored.

\$184.13
16.01
200.14

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec	100076033	Feb 24 Mar 25	29	682 E	762 E	80

Electric Residential	Current Billing
Usage - 80 kWh	Amt Due - Previous Bill \$ 465.91
Duke Energy - Rate RS \$ 16.01	Late Payment Charge(s) 6.99
Current Electric Charges \$ 16.01	Balance Forward 472.90
	Current Electric Charges 16.01
	Current Amount Due \$ 488.91

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Apr 21, 2010	\$ 488.91	\$ 496.24

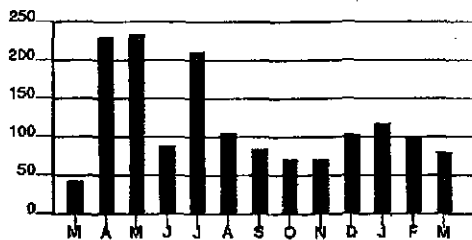
DISCONNECT NOTICE

Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric Meter - 100076033	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 80	Distribution-Customer Chg	\$ 5.50
Feb 24 - Mar 25	Delivery Charges	
29 Days	Distribution-Energy Chg	
	80 kWh @ \$ 0.02212600	1.77
	Delivery Riders	1.01
	Total Delivery Charges	\$ 2.78
	Generation Charges	
	Generation Energy Chg	
	80 kWh @ \$ 0.04234500	3.39
	Rider FPP	3.21
	Rider AAC	0.72
	Rider TCR	0.41
	Total Generation Charges	\$ 7.73
		\$ 16.01
	Total Current Electric Charges	\$ 16.01

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 1,494
Average Usage 125

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	43	230	233	89	211	109	83	70	72	103	118	100	80

Account Number 7620-0598-22-5

10 17

For less detailed billing information on
your monthly bill, check box on right

Due Date	Amount Due
May 21, 2010	\$ 61.32

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000061328 76200598225 052120101 00000062243

Page 1 of 2

Name	Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy	513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 29 not included Bill prepared on Apr 29, 2010 Next meter reading May 25, 2010

Urgent Message - Your bill has been estimated for at least 9 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	100076033	Mar 25	Apr 26	32	762 E	835 E	73

\$ 200.14
15.11
\$215.25

Electric - Residential	
Usage -	73 kWh
Duke Energy - Rate RS	\$ 15.11
Current Electric Charges	\$ 15.11

Current Billing	
Amt Due - Previous Bill	\$ 488.91
Balance Forward	488.91
Current Electric Charges	15.11
Transfer To 38302107-06	442.70cr
Current Amount Due	\$ 61.32

The PUCO approved an adjustment to Rider SRT (part of the Delivery Riders) and Rider FPP effective April 1, 2010. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$0.49 or 0.4%.

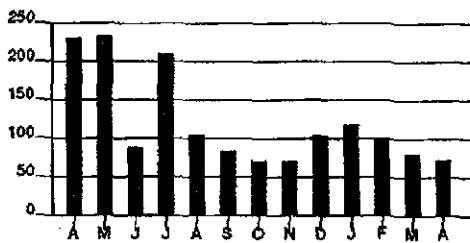
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Amount Due
May 21, 2010	\$ 61.32	\$ 62.24

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 100076033	Rate RS - Residential Svc-Winter	
kWh Usage - 73	Distribution-Customer Chg	\$ 5.50
Mar 25 - Apr 26	Delivery Charges	
32 Days	Distribution-Energy Chg	
	73 kWh @ \$ 0.02212600	1.62
	Delivery Riders	0.92
	Total Delivery Charges	\$ 2.54
	Generation Charges	
	Generation Energy Chg	
	73 kWh @ \$ 0.04234500	3.09
	Rider FPP	2.96
	Rider AAC	0.65
	Rider TCR	0.37
	Total Generation Charges	\$ 7.07
		\$ 15.11
	Total Current Electric Charges	\$ 15.11

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,337
 Average Usage 111

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	230	233	89	211	109	83	70	72	102	118	100	80	73

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

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Due Date	Amount Due
Jun 22, 2010	\$ 77.21

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000077216 76200598225 062220104 00000078379

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after May 28 not included Bill prepared on May 28, 2010 Next meter reading Jun 24, 2010

Urgent Message - Your bill has been estimated for at least 9 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

\$ 215.25
14.97
230.22

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Current	Usage
Elec	100076033	Apr 26	May 25	29	835 E	903 E	68

Electric - Residential		
Usage -	68 kWh	
Duke Energy - Rate RS	\$ 14.97	
Current Electric Charges	\$ 14.97	

Current Billing	
Amt Due - Previous Bill	\$ 61.32
Late Payment Charge(s)	0.92
Balance Forward	62.24
Current Electric Charges	14.97
Current Amount Due	\$ 77.21

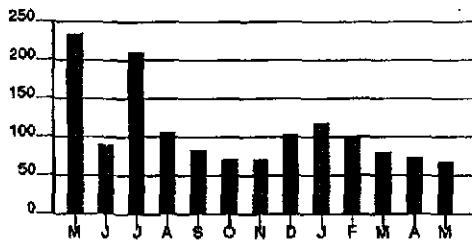
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Due Date
Jun 22, 2010	\$ 77.21	Jun 22, 2010

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 100076033	Rate RS - Residential Svc-Winter	
kWh Usage - 68	Distribution-Customer Chg	\$ 5.50
Apr 26 - May 25	Delivery Charges	
29 Days	Distribution-Energy Chg	
	68 kWh @ \$ 0.02212600	1.50
	Delivery Riders	1.37
	Total Delivery Charges	\$ 2.87
	Generation Charges	
	Generation Energy Chg	
	68 kWh @ \$ 0.04234500	2.88
	Rider FPP	2.76
	Rider AAC	0.61
	Rider TCR	0.35
	Total Generation Charges	\$ 6.60
		\$ 14.97
	Total Current Electric Charges	\$ 14.97

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,172
 Average Usage 98

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	233	89	211	105	83	70	72	103	118	100	80	73	68

**** CORRECTED BILL ****

Account Number 7620-0598-22-5

10 17

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Jul 9, 2010	\$ 165.29

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000165298 76200598225 070920107 00000167770

**** CORRECTED BILL ****

Page 1 of 6

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 17 not included Bill prepared on Jun 17, 2010 Next meter reading Jun 24, 2010

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Reading Present	Usage
Elec	100076033	Apr 26 May 25	29	1453 E	1602	149

\$ 230.22
25.53
255.75

Electric - Residential	
Usage -	149 kWh
Duke Energy - Rate RS	\$ 25.53
Current Electric Charges	\$ 25.53

Current Billing	
Amt Due - Previous Bill	\$ 77.21
Canceled Charges:	
Electric Charges	196.17cr
Prior Month(s) Charges:	
Electric Charges	258.72
Balance Forward	139.76
Current Electric Charges	25.53
Current Amount Due	\$ 165.29

Should payment of this bill by the due date present a problem, please call us at the number listed in the
"For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled electric charges for prior months.

**** CORRECTED BILL ****

Due Date	Amount Due	After
Jul 9, 2010	\$ 165.29	Jul 9 - 2010
		\$ 167.77

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric Meter - 100076033	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 149	Distribution-Customer Chg	\$ 5.50
Apr 26 - May 25 29 Days	Delivery Charges	
	Distribution-Energy Chg	
	149 kWh @ \$ 0.02212600	3.30
	Delivery Riders	2.28
	Total Delivery Charges	\$ 5.58
	Generation Charges	
	Generation Energy Chg	
	149 kWh @ \$ 0.04234500	6.31
	Rider FPP	6.04
	Rider AAC	1.34
	Rider TCR	0.76
	Total Generation Charges	\$ 14.45
		\$ 25.53
	Total Current Electric Charges	\$ 25.53

Explanation of Prior Monthly Charges		
Electric Meter - 100076033	Duke Energy Rate RS - Residential Svc-Winter	
Multipliers - 1	Distribution-Customer Chg	\$ 5.50
kWh Pres Read - 1453E	Delivery Charges	
kWh Prev Read - 1291E	Distribution-Energy Chg	
kWh Usage - 162	162 kWh @ \$ 0.02212600	3.58
Mar 25 - Apr 26 32 Days	Delivery Riders	1.95
	Total Delivery Charges	\$ 5.53
	Generation Charges	
	Generation Energy Chg	
	162 kWh @ \$ 0.04234500	6.86
	Rider FPP	6.57
	Rider AAC	1.45
	Rider TCR	0.83
	Total Generation Charges	\$ 15.71
		\$ 26.74
Electric Meter - 100076033	Duke Energy Rate RS - Residential Svc-Winter	
Multipliers - 1	Distribution-Customer Chg	\$ 5.50
kWh Pres Read - 1291E	Delivery Charges	
kWh Prev Read - 1143E	Distribution-Energy Chg	
kWh Usage - 148	148 kWh @ \$ 0.02212600	3.27
Feb 24 - Mar 25 29 Days	Delivery Riders	1.79
	Total Delivery Charges	\$ 5.06
	Generation Charges	
	Generation Energy Chg	
	148 kWh @ \$ 0.04234500	6.27
	Rider FPP	5.93
	Rider AAC	1.33
	Rider TCR	0.76
	Total Generation Charges	\$ 14.29
		\$ 24.85

Name		Service Address		Account Number
Almaz Ghebremariam		1707 William Howard Taft Cincinnati OH 45206		7620-0598-22-5
Electric		Duke Energy		
Meter -	100076033	Rate RS - Residential Svc-Winter		
Multipliers -	1	Distribution-Customer Chg	\$ 5.50	
kWh Pres Read -	1143E	Delivery Charges		
kWh Prev Read -	996E	Distribution-Energy Chg		
kWh Usage -	147	147 kWh @ \$ 0.02212600	3.25	
Jan 26 - Feb 24		Delivery Riders	1.78	
29 Days		Total Delivery Charges	\$ 5.03	
		Generation Charges		
		Generation Energy Chg		
		147 kWh @ \$ 0.04234500	6.22	
		Rider FPP	5.89	
		Rider AAC	1.32	
		Rider TCR	0.75	
		Total Generation Charges	\$ 14.18	\$ 24.71
Electric		Duke Energy		
Meter -	100076033	Rate RS - Residential Svc-Winter		
Multipliers -	1	Old Rate Effective Dec 23 To Jan 04		
kWh Pres Read -	996E	Distribution-Customer Chg	\$ 1.94	
kWh Prev Read -	823E	Delivery Charges		
kWh Usage -	173	Distribution-Energy Chg		
Dec 23 - Jan 26		61 kWh @ \$ 0.02212600	1.35	
34 Days		Delivery Riders	0.73	
		Total Delivery Charges	\$ 2.08	
		Generation Charges		
		Generation Energy Chg		
		61 kWh @ \$ 0.04023800	2.45	
		Rider FPP	2.44	
		Rider AAC	0.55	
		Rider TCR	0.31	
		Total Generation Charges	\$ 5.75	\$ 9.77
Electric		Duke Energy		
Meter -	100076033	Rate RS - Residential Svc-Winter		
Multipliers -	1	New Rate Effective Jan 04 To Jan 26		
kWh Pres Read -	996E	Distribution-Customer Chg	\$ 3.56	
kWh Prev Read -	823E	Delivery Charges		
kWh Usage -	173	Distribution-Energy Chg		
Dec 23 - Jan 26		112 kWh @ \$ 0.02212600	2.48	
34 Days		Delivery Riders	1.35	
		Total Delivery Charges	\$ 3.83	
		Generation Charges		
		Generation Energy Chg		
		112 kWh @ \$ 0.04234500	4.74	
		Rider FPP	4.49	
		Rider AAC	1.00	
		Rider TCR	0.57	
		Total Generation Charges	\$ 10.80	\$ 18.19

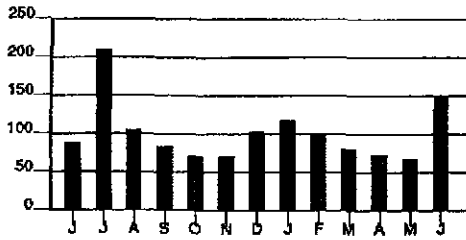
Name		Service Address		Account Number	
Almaz Ghebremariam		1707 William Howard Taft Cincinnati OH 45206		7620-0598-22-5	
Electric Meter - 100076033 Multipliers - 1 kWh Pres Read - 823E kWh Prev Read - 656E kWh Usage - 167 Nov 20 - Dec 23 33 Days		Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg \$ 5.50 Delivery Charges Distribution-Energy Chg 167 kWh @ \$ 0.02212600 3.70 Delivery Riders 1.89 Total Delivery Charges \$ 5.59 Generation Charges Generation Energy Chg 167 kWh @ \$ 0.04023800 6.72 Rider FPP 6.52 Rider AAC 1.09 Rider TCR 0.85 Total Generation Charges \$ 15.18		\$ 26.27	
Electric Meter - 100076033 Multipliers - 1 kWh Pres Read - 656E kWh Prev Read - 508E kWh Usage - 148 Oct 22 - Nov 20 29 Days		Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg \$ 5.50 Delivery Charges Distribution-Energy Chg 148 kWh @ \$ 0.02212600 3.27 Delivery Riders 1.69 Total Delivery Charges \$ 4.96 Generation Charges Generation Energy Chg 148 kWh @ \$ 0.04023800 5.96 Rider FPP 5.78 Rider AAC 0.97 Rider TCR 0.76 Total Generation Charges \$ 13.47		\$ 23.93	
Electric Meter - 100076033 Multipliers - 1 kWh Pres Read - 508E kWh Prev Read - 361E kWh Usage - 147 Sep 23 - Oct 22 29 Days		Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg \$ 5.50 Delivery Charges Distribution-Energy Chg 147 kWh @ \$ 0.02212600 3.25 Delivery Riders 1.68 Total Delivery Charges \$ 4.93 Generation Charges Generation Energy Chg 147 kWh @ \$ 0.04023800 5.91 Rider FPP 5.74 Rider AAC 0.96 Rider TCR 0.75 Total Generation Charges \$ 13.36		\$ 23.79	
Electric Meter - 100076033 Multipliers - 1 kWh Pres Read - 361E kWh Prev Read - 208E kWh Usage - 153 Aug 24 - Sep 23 30 Days		Duke Energy Rate RS - Residential Svc-Summer Distribution-Customer Chg \$ 5.50 Delivery Charges Distribution-Energy Chg 153 kWh @ \$ 0.02212600 3.39 Delivery Riders 1.71 Total Delivery Charges \$ 5.10 Generation Charges Generation Energy Chg 153 kWh @ \$ 0.04023800 6.16 Rider FPP 5.17 Rider AAC 1.00 Rider TCR 0.95 Total Generation Charges \$ 13.28		\$ 23.88	

Name		Service Address		Account Number	
Almaz Ghebremariam		1707 William Howard Taft Cincinnati OH 45206		7620-0598-22-5	
Electric Meter - 100076033 Multipliers - 1 kWh Pres Read - 208E kWh Prev Read - 51E kWh Usage - 157 Jul 24 - Aug 24 31 Days		Duke Energy Rate RS - Residential Svc-Summer Distribution-Customer Chg \$ 5.50 Delivery Charges Distribution-Energy Chg 157 kWh @ \$ 0.02212600 3.47 Delivery Riders 1.75 Total Delivery Charges \$ 5.22 Generation Charges Generation Energy Chg 157 kWh @ \$ 0.04023800 6.32 Rider FPP 5.30 Rider AAC 1.03 Rider TCR 0.98 Total Generation Charges \$ 13.63		\$ 24.35	
Electric Meter - 066730880 Multipliers - 1 kWh Pres Read - 88868 kWh Prev Read - 88688 kWh Usage - 180 Jun 24 - Jul 14 20 Days Meter - * 100076033 Multipliers - 1 kWh Pres Read - 51E kWh Prev Read - 0 kWh Usage - 51 Jul 14 - Jul 24 10 Days * Meter Change Jul 14 - Jul 24 10 Days		Duke Energy Rate RS - Residential Svc-Summer Distribution-Customer Chg \$ 2.85 Delivery Charges Distribution-Energy Chg 146 kWh @ \$ 0.01994900 2.91 Delivery Riders 1.60 Total Delivery Charges \$ 4.51 Generation Charges Generation Energy Chg 146 kWh @ \$ 0.04023800 5.87 Rider FPP 4.93 Rider AAC 0.95 Rider TCR 0.91 Total Generation Charges \$ 12.66		\$ 20.02	
		Duke Energy Rate RS - Residential Svc-Summer Distribution-Customer Chg \$ 2.02 Delivery Charges Distribution-Energy Chg 85 kWh @ \$ 0.02212600 1.88 Delivery Riders 0.94 Total Delivery Charges \$ 2.82 Generation Charges Generation Energy Chg 85 kWh @ \$ 0.04023800 3.42 Rider FPP 2.87 Rider AAC 0.56 Rider TCR 0.53 Total Generation Charges \$ 7.38		\$ 12.22	
		Total Prior Electric Charges		\$ 258.72	

my calculation
for all this month
shows \$ 258.75
✓ # 258.72

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

kWh Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 1,232
Average Usage 103

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	89	211	105	83	70	72	103	118	100	80	73	68	149

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Jul 21, 2010	\$ 194.09

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000194093 76200598225 072120108 00000197009

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 29 not included Bill prepared on Jun 29, 2010 Next meter reading Jul 26, 2010

Urgent Message - The electric charges on this bill have been estimated because the lock was apparently changed. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

\$ 255.75
28.80
284.55

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 100076033	May 25 Jun 24	30	1602	1776 E	174

Electric - Residential	
Usage - 174 kWh	
Duke Energy - Rate RS	\$ 28.80
Current Electric Charges	\$ 28.80

Current Billing	
Amt Due - Previous Bill	\$ 165.29
Balance Forward	165.29
Current Electric Charges	28.80
Current Amount Due	\$ 194.09

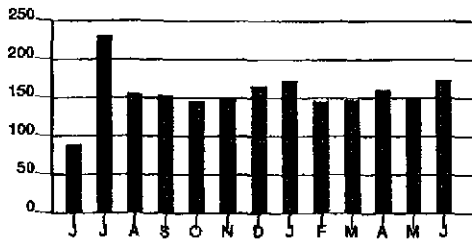
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After Jul 21, 2010
Jul 21, 2010	\$ 194.09	\$ 197.00

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 100076033	Rate RS - Residential Svc-Summer	
kWh Usage - 174		
May 25 - Jun 24		
30 Days		
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	174 kWh @ \$ 0.02212600	3.85
	Delivery Riders	2.58
	Total Delivery Charges	\$ 6.43
	Generation Charges	
	Generation Energy Chg	
	174 kWh @ \$ 0.04234500	7.37
	Rider FPP	7.05
	Rider AAC	1.56
	Rider TCR	0.89
	Total Generation Charges	\$ 16.87
		\$ 28.80
	Total Current Electric Charges	\$ 28.80

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,956
 Average Usage 163

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	89	231	157	153	147	148	167	173	147	146	162	149	174

DISCONNECT NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Aug 18, 2010	\$ 937.95

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1707 William Howard Taft
Cincinnati OH 45206

PO Box 9001084
Louisville KY 40290-1084

410 00000937959 76200598225 081820104 00000952028

DISCONNECT NOTICE

Page 1 of 2

Name & Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments to	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Jul 27 not included Last payment received Jul 06 Bill prepared on Jul 27, 2010 Next meter reading Aug 24, 2010

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$30.00 before service is restored.

IMPORTANT: Your service may be disconnected if your past due amount of \$581.17 is not paid before 08/20/2010. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

14284.55
32.23
316.78

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 100076033	Jun 24 Jul 26	32	1776 E	1979	203

Electric - Residential	Current Billing
Usage - 203 kWh	Amt Due - Previous Bill \$ 194.09
Duke Energy - Rate RS \$ 32.23	Payment(s) Received 78.32cr
Current Electric Charges \$ 32.23	Late Payment Charge(s) 1.74
	Balance Forward 117.51
	Current Electric Charges 32.23
	Transfer From 02800016-29 743.89
	Transfer From 38302107-06 44.32
	Current Amount Due \$ 937.95

For your convenience, we have included your final charges for service at 271 MCMICKEN W. If your final bill has been paid, please disregard the final charges included above.

The PUCO approved an adjustment to Rider SRT (part of the Delivery Riders) and Rider FPP effective July 1, 2010. A typical residential customer using 1,000 kWh per month will see a decrease of approximately \$1.79 or -1.3%.

DISCONNECT NOTICE

Due Date	Amount Due	Aug 18, 2010
Aug 18, 2010	\$ 937.95	\$ 952.02

DISCONNECT NOTICE

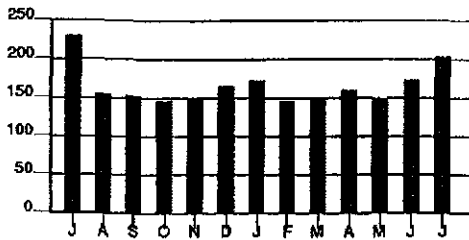
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Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 100076033 kWh Usage - 203 Jun 24 - Jul 26 32 Days	Duke Energy	
	Rate RS - Residential Svc-Summer	
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	203 kWh @ \$ 0.02212600	4.49
	Delivery Riders	2.92
	Total Delivery Charges	\$ 7.41
	Generation Charges	
	Generation Energy Chg	
	203 kWh @ \$ 0.04234500	8.60
	Rider FPP	7.86
	Rider AAC	1.82
	Rider TCR	1.04
	Total Generation Charges	\$ 19.32
		\$ 32.23
Total Current Electric Charges		\$ 32.23

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,928
 Average Usage 161

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	231	157	153	147	148	167	178	147	148	182	149	174	203

DISCONNECT NOTICE

Account Number 7620-0598-22-5 10 17

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Sep 20, 2010	\$ 1,012.19

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

410 00001012193 76200598225 092020100 00001026925

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For inquiries call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-651-5100	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 27 not included Bill prepared on Aug 27, 2010 Next meter reading Sep 23, 2010

IMPORTANT: If your service has not yet been disconnected, please pay \$892.99 immediately to avoid disconnection.

PLEASE NOTE: A service deposit has been charged to your account as a result of your current credit status. To avoid a potential interruption of service, please pay the stated deposit amount by the due date indicated or contact us at the number listed for payment arrangements.

Urgent Message - The electric charges on this bill have been estimated because of a double lock on the door. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

\$ 316.78
30.17
346.95

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 100076033	Jul 26 Aug 24	29	1979	2167 E	188

Electric - Residential	Current Billing
Usage - 188 kWh	Amt Due - Previous Bill \$ 937.95
Duke Energy - Rate RS \$ 30.17	Late Payment Charge(s) 14.07
Current Electric Charges \$ 30.17	Balance Forward 952.02
	Current Electric Charges 30.17
	Deposit Amt Due 30.00
	Current Amount Due \$ 1,012.19

Your deposit and accrued interest will be credited to your account after you have paid your utility bill promptly each month for the required time period, or at the time you request to have your service terminated.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Sep 20, 2010	\$ 1,012.19	\$ 1,026.92

DISCONNECT NOTICE

Page 2 of 2

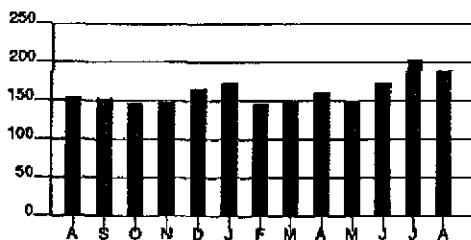
Name	Service Address	Account Number
Aimaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

The PUCO approved an adjustment to Rider SAWR (part of the Delivery Riders) effective August 2, 2010. A typical residential customer using 1,000 kWh per month will see a decrease of approximately \$0.67 or -0.5%.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 100076033	Duke Energy	
kWh Usage - 188	Rate RS - Residential Svc-Summer	
Jul 26 - Aug 24		
29 Days		
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	188 kWh @ \$ 0.02212600	4.16
	Delivery Riders	2.62
	Total Delivery Charges	\$ 6.78
	Generation Charges	
	Generation Energy Chg	
	188 kWh @ \$ 0.04234500	7.96
	Rider FPP	7.28
	Rider AAC	1.69
	Rider TCR	0.96
	Total Generation Charges	\$ 17.89
		\$ 30.17
	Total Current Electric Charges	\$ 30.17

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,959
 Average Usage 163

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	157	153	147	148	167	173	147	148	162	148	174	203	188

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Oct 20, 2010	\$ 812.75

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00000812757 76200598225 102020103 00000824496

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Sep 28 not included Bill prepared on Sep 28, 2010 Next meter reading Oct 22, 2010

Meter	Number	Reading Date	From	To	Days	Meter Reading	Usage
Elec	100076033	Aug 24	Sep 23		30	2167 E 2315 E	148

~~\$ 346.95~~
25.05
\$ 372.00

Electric - Residential	Current Billing
Usage - 148 kWh Duke Energy - Rate RS \$ 25.05 Current Electric Charges \$ 25.05	Am't Due - Previous Bill \$ 1,012.19 Balance Forward 1,012.19 Current Electric Charges 25.05 Transfer To 38302107-06 44.32cr Transfer To 02800016-29 743.89cr Transfer From 02800016-29 563.72 Current Amount Due \$ 812.75

For your convenience, we have included your final charges for service at 1908 VINE. If your final bill has been paid, please disregard the final charges included above.

Your bill has been estimated because we were unable to read your meter(s). We apologize for any inconvenience.

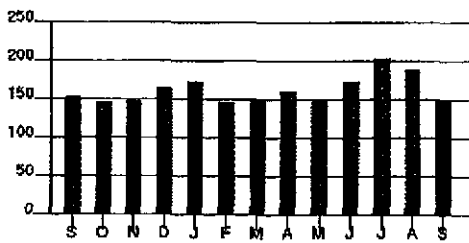
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Am't Due
Oct 20, 2010	\$ 812.75	\$ 824.49

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 100076033	Rate RS - Residential Svc-Summer	
kWh Usage - 148	Distribution-Customer Chg	\$ 5.50
Aug 24 - Sep 23	Delivery Charges	
30 Days	Distribution-Energy Chg	
	148 kWh @ \$ 0.02212600	3.27
	Delivery Riders	2.19
	Total Delivery Charges	\$ 5.46
	Generation Charges	
	Generation Energy Chg	
	148 kWh @ \$ 0.04234500	6.27
	Rider FPP	5.73
	Rider AAC	1.33
	Rider TCR	0.76
	Total Generation Charges	\$ 14.09
		\$ 25.05
	Total Current Electric Charges	\$ 25.05

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,954
 Average Usage 163

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	153	147	148	167	173	147	148	162	149	174	203	188	148

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Nov 17, 2010	\$ 1,052.84

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00001052845 76200598225 111720100 00001068180

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 26 not included Bill prepared on Oct 26, 2010 Next meter reading Nov 22, 2010

Meter	Number	Reading Date	From	To	Day	Meter Reading	Previous	Present	Difference
Elec	100076033	Sep 23	Oct 22		29	2315 E	2387		72

\$372.00
15.60
387.60

Electric Breakdown	
Usage -	72 kWh
Duke Energy - Rate RS	\$ 15.60
Current Electric Charges	\$ 15.60

Current Billing	
Amt Due - Previous Bill	\$ 812.75
Balance Forward	812.75
Current Electric Charges	15.60
Transfer From 13300481-42	180.17
Transfer From 38302107-06	44.32
Current Amount Due	\$ 1,052.84

For your convenience, we have included your final charges for service at 271 MCMICKEN W. If your final bill has been paid, please disregard the final charges included above.

The PUCO approved an adjustment to Rider SRT (part of the Delivery Riders), Rider AAC, Rider TCR and Rider FPP effective September 30, 2010. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$4.14 or 3.1%.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.90 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After
Nov 17, 2010	\$ 1,052.84	Nov 17, 2010
		\$ 1,068.18

DISCONNECT NOTICE

Page 2 of 2

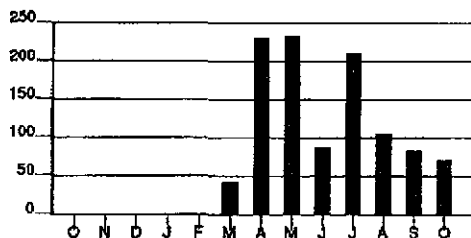
Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Eliminate the seasonal ups and downs that affect your bill and enjoy the benefits of knowing the monthly total in advance. Sign up for Budget Billing at www.duke-energy.com, select Billing & Payment. You may also enroll by calling 1-866-236-3749.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.02 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter -	100076033	Duke Energy
kWh Usage -	70	Rate RS - Residential Svc-Winter
Sep 23 - Oct 22		
29 Days		
		Distribution-Customer Chg \$ 5.50
		Delivery Charges
		Distribution-Energy Chg
		70 kWh @ \$ 0.02212600 1.55
		Delivery Riders 0.86
		Total Delivery Charges \$ 2.41
		Generation Charges
		Generation Energy Chg
		70 kWh @ \$ 0.04023800 2.82
		Rider FPP 2.73
		Rider AAC 0.46
		Rider TCR 0.36
		Total Generation Charges \$ 6.37
		\$ 14.28
		Total Current Electric Charges \$ 14.28

kWh Electric Usage



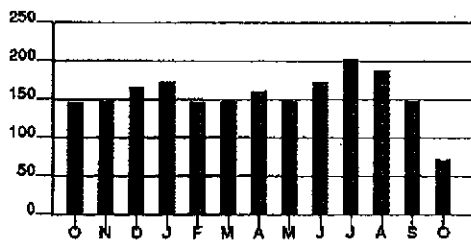
Calculations based on most recent 12 month history
 Total Usage 1,064
 Average Usage 133

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	0	0	0	0	0	43	230	233	88	211	105	83	70

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric Meter - 100076033 kWh Usage - 72 Sep 23 - Oct 22 29 Days	Duke Energy	
	Rate RS - Residential Svc-Winter	
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	72 kWh @ \$ 0.02212600	1.59
	Delivery Riders	1.35
	Total Delivery Charges	\$ 2.94
	Generation Charges	
	Generation Energy Chg	
	72 kWh @ \$ 0.04234500	3.05
	Rider FPP	3.03
	Rider AAC	0.63
	Rider TCR	0.45
	Total Generation Charges	\$ 7.16
		\$ 15.60
Total Current Electric Charges		\$ 15.60

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 1,879
 Average Usage 157

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	147	148	167	173	147	148	162	148	174	203	188	148	72

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Dec 15, 2010	\$ 1,112.63

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00001112635 76200598225 121520109 00001128876

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy 513-421-9500	7620-0598-22-5

Main Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Nov 23 not included Bill prepared on Nov 23, 2010 Next meter reading Dec 27, 2010

Meter	Number	Reading Date	Days	Meter Reading	Usage
		From To		Previous Present	
Elec	100076033	Oct 22 Nov 22	31	2387 2793	406

\$387.60
59.79 Est
\$447.35

Electric - Residential	Current Billing
Usage - 406 kWh Duke Energy - Rate RS \$ 59.79 Current Electric Charges \$ 59.79	Amt Due - Previous Bill \$ 1,052.84 Balance Forward 1,052.84 Current Electric Charges 59.79 Current Amount Due \$ 1,112.63

Order your FREE compact fluorescent light bulbs today! Call 1-800-943-7585 and choose option 1, or visit www.duke-energy.com/freecfls1 to see if you are eligible.

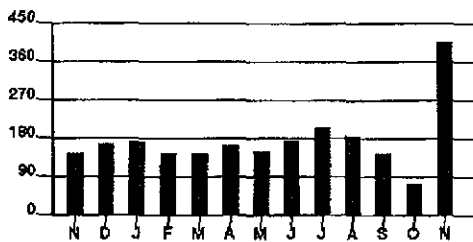
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.90 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Amount Due
Dec 15, 2010	\$ 1,112.63	\$ 1,128.87

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric Meter - 100076033 kWh Usage - 406 Oct 22 - Nov 22 31 Days	Duke Energy	
	Rate RS - Residential Svc-Winter	
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	8.98
	406 kWh @ \$ 0.02212600	
	Delivery Riders	4.95
	Total Delivery Charges	\$ 13.93
	Generation Charges	
	Generation Energy Chg	17.19
	406 kWh @ \$ 0.04234500	
	Rider FPP	17.07
	Rider AAC	3.57
	Rider TCR	2.53
	Total Generation Charges	\$ 40.36
		\$ 59.79
Total Current Electric Charges		\$ 59.79

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 2,137
 Average Usage 178

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	148	167	173	147	148	162	149	174	203	188	148	72	406

Account Number 7620-0598-22-5 10 17

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Jan 19, 2011	\$ 1,019.41

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1707 William Howard Taft Rd
Cincinnati OH 45206-1806

PO Box 9001076
Louisville KY 40290-1076

400 00001019414 76200598225 011920110 00001034251

Page 1 of 2

Name/Service Address	Fortune/Service	Phone/Service	Account Number
Almaz Ghebremariam 1707 William Howard Taft Cincinnati OH 45206	Duke Energy	513-421-9500	7620-0598-22-5

Mail Payments to	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Dec 28 not included Bill prepared on Dec 28, 2010 Next meter reading Jan 26, 2011

Meter	Number	Reading Date	From	To	Days	Meter Reading	Previous	Present	Usage
Elec	100076033	Nov 22	Dec 27		35	2793	3401	608	

\$447.39
86.95 2006/11
534.34 billing

Electric - Residential	Current Billing
Usage - 608 kWh	Amt Due - Previous Bill \$ 1,112.63
Duke Energy - Rate RS \$ 86.95	Balance Forward 1,112.63
Current Electric Charges \$ 86.95	Current Electric Charges 86.95
	Transfer To 38302107-06 44.32cr
	Transfer To 13300481-42 180.17cr
	Transfer From 38302107-06 44.32
	Current Amount Due \$ 1,019.41

For your convenience, we have included your final charges for service at 271 MCMICKEN W. If your final bill has been paid, please disregard the final charges included above.

Order your FREE compact fluorescent light bulbs today! Call 1-800-943-7585 and choose option 1, or visit www.duke-energy.com/freecfls1 to see if you are eligible.

In Case No. 10-912-EL-UEx, the PUCO approved an adjustment to Rider UE-ED, Uncollectible Expense - Electric Distribution Rider, effective December 1, 2010. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$0.76 or 0.60%.

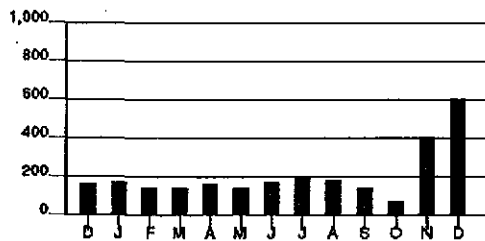
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.90 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Amount Due
Jan 19, 2011	\$ 1,019.41	\$ 1,034.25

Name	Service Address	Account Number
Almaz Ghebremariam	1707 William Howard Taft Cincinnati OH 45206	7620-0598-22-5

Explanation of Current Charges		
Electric Meter - 100076033	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 608	Distribution-Customer Chg	\$ 5.50
Nov 22 - Dec 27	Delivery Charges	
35 Days	Distribution-Energy Chg	
	608 kWh @ \$ 0.02212600	13.45
	Delivery Riders	7.55
	Total Delivery Charges	\$ 21.00
	Generation Charges	
	Generation Energy Chg	
	608 kWh @ \$ 0.04234500	25.75
	Rider FPP	25.57
	Rider AAC	5.35
	Rider TCR	3.78
	Total Generation Charges	\$ 60.45
		\$ 86.95
	Total Current Electric Charges	\$ 86.95

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 2,578
 Average Usage 215

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	167	173	147	148	162	149	174	203	188	148	72	406	608

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 E. J. [unclear]
 1/3/11

Jun-13-2011
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MNG

Account Number 2330-0481-42-6 10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jul 6, 2009	\$ 200.87

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000200875 23300481426 070620070 00000203882

Page 1 of 2

Service Address	For Meters Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-421-9500	2330-0481-42-6

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 12 not included Bill prepared on Jun 12, 2009 Next meter reading Jul 08, 2009

Meter	Account	Reading Date	From	To	Days	Meter Reading	Previous Reading	Diff	Usage	Actual kWh
Gas	000648940	May 13	Jun 08	26		8842	8896 E	1	54	
Elec	104124210	May 13	Jun 08	26		1663	2325 E	1	662	3.03

Gas - Commercial	Current Billing
Usage - 54 CCF	Amt Due - Previous Bill \$ 0.00
Duke Energy - Rate GS \$ 99.95	Balance Forward 0.00
Current Gas Charges \$ 99.95	Current Gas Charges 99.95
Gas Cost Recovery \$0.63730000/CCF	Current Electric Charges 100.92
	Current Amount Due \$ 200.87

Electric - Commercial
Usage - 662 kWh
Duke Energy - Rate DM01 \$ 100.92
Current Electric Charges \$ 100.92

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6373 per CCF, which includes a base GCR of \$0.6076 and Ohio excise tax of \$0.0297.

Due Date	Amount Due	Amount Due
Jul 6, 2009	\$ 200.87	\$ 203.88

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 1 Cincinnati OH 45214	2330-0481-42-6

Explanation of Current Charges		
Gas Meter - 000648940 CCF Usage - 54 May 13 - Jun 08 26 Days	Duke Energy Rate GS - General Service-Small Fixed Delivery Service Charge \$ 36.59 Usage-Based Charge 54 CCF @ \$ 0.10755200 5.81 Gas Delivery Riders 23.14 Gas Cost Recovery 54 CCF @ \$ 0.63730000 34.41 \$ 99.95	
Total Current Gas Charges		\$ 99.95
Electric Meter - 104124210 Multipliers - 1 kWh Usage - 662 Demand Read - 03.03 May 13 - Jun 08 26 Days	Duke Energy Rate DM01 - Distr Svc-Small/Summer Distribution-Customer Chg \$ 6.10 Delivery Charges Distribution-Energy Chg 662 kWh @ \$ 0.03547100 23.48 Delivery Riders 16.96 Total Delivery Charges \$ 40.44 Generation Charges Generation Energy Chg 662 kWh @ \$ 0.04893800 32.40 Rider FPP 12.69 Rider AAC 5.74 Rider TCR 3.55 Total Generation Charges \$ 54.38 100.92	
Total Current Electric Charges		\$ 100.92

DISCONNECT NOTICE

Account Number 2330-0481-42-6

10 05

For less detailed billing information on
your monthly bill, check box on right

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Due Date	Amount Due
Aug 4, 2009	\$ 350.44

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
PO Box 2952
Springfield VA 22152

PO Box 9001084
Louisville KY 40290-1084

410 00000350443 23300481426 080420099 00000355704

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-651-5100	2330-0481-42-6

Mail Payment To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Jul 13 not included Bill prepared on Jul 13, 2009 Next meter reading Aug 06, 2009

IMPORTANT: Your service may be disconnected if your past due amount of \$200.87 is not paid before 07/31/2009. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$450.00 before service is restored.

Urgent Message - The electric charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date	Days	Meter Reading	Usage	Actual
Elec 104124210	Jun 08 Jul 08	30	2325 E 3211 E	1	886 3.03

Electric Commercial	Current Billing
Usage - 886 kWh	Amt Due - Previous Bill \$ 200.87
Duke Energy - Rate DM01 \$ 146.56	Late Payment Charge(s) 3.01
Current Electric Charges \$ 146.56	Balance Forward 203.88
	Current Electric Charges 146.56
	Current Amount Due \$ 350.44

Charges for meter(s) not shown on this bill will be billed at a later date.

The PUCO approved adjustments to Riders SRT and FPP effective July 1, 2009.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Aug 4, 2009	\$ 350.44	\$ 355.70

Page 2 of 2

Explanation of Current Charges			
Electric Meter -	104124210	Duke Energy Rate DM01 - Distr Svc-Small/Summer	
Multipliers -	1	Distribution-Customer Chg	\$ 7.50
kWh Usage -	886	Delivery Charges	
Demand Read -	03.03	Distribution-Energy Chg	
		886 kWh @ \$ 0.03547100	31.43
		Delivery Riders	21.97
Jun 08 - Jul 08		Total Delivery Charges	\$ 53.40
30 Days		Generation Charges	
		Generation Energy Chg	
		886 kWh @ \$ 0.04893800	43.36
		Rider FPP	29.87
		Rider AAC	7.68
		Rider TCR	4.75
		Total Generation Charges	\$ 85.66
			\$ 146.56
		Total Current Electric Charges	\$ 146.56

Month	Number of Cases (Approximate)
J	150
A	150
S	150
O	150
N	150
D	150
J	150
F	150
M	150
A	150
M	150
J	550
J	850

[illegible]

DISCONNECT NOTICE

Account Number 2330-0481-42-6 10 05

Due Date	Amount Due
Sep 4, 2009	\$ 355.70

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
PO Box 2952
Springfield VA 22152

PO Box 9001084
Louisville KY 40290-1084

410 00000355704 23300481426 090420097 00000361046

DISCONNECT NOTICE

Page 1 of 1

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-651-5100	2330-0481-42-6

Mail Payment To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Aug 13 not included Bill prepared on Aug 13, 2009 Next meter reading Sep 04, 2009

IMPORTANT- Your service may be disconnected if your past due amount of \$350.44 is not paid before 08/31/2009. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$220.00 before service is restored.

Current Billing	
Amt Due - Previous Bill	\$ 350.44
Late Payment Charge(s)	5.26
Current Amount Due	\$ 355.70

Charges for meter(s) not shown on this bill will be billed at a later date.

DISCONNECT NOTICE

Due Date	Amount Due	Amt Sep 4, 2009
Sep 4, 2009	\$ 355.70	\$ 361.04

Account Number 2330-0481-42-6

10 05

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Sep 8, 2009	\$ 494.65

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

410 00000494658 23300481426 090820095 00000502073

Page 1 of 2

Name/Service Address	Formularias Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy	513-651-5100 2330-0481-42-6

Mail Payment To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 14 not included Bill prepared on Aug 14, 2009 Next meter reading Sep 04, 2009

Meter Number	Reading Date	Days	Days	Days	Days	Days	Days	Days	Days
Elec 104124210	Jul 08	Aug 06	29	3211 E	4033 E	1	822	3.03	

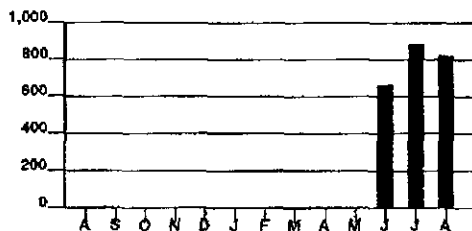
Electric Consumption	Current Billing
Usage - 141 kWh Duke Energy - Rate DM01 \$ 23.43	Amt Due - Previous Bill \$ 355.70 Balance Forward 355.70 Current Electric Charges 138.95 Current Amount Due \$ 494.65
Usage - 681 kWh Duke Energy - Rate DM01 115.52 Current Electric Charges \$ 138.95	
Old Rate Effective Jul 08 To Jul 13 New Rate Effective Jul 13 To Aug 06	

Due Date	Amount Due	Amount Due
Sep 8, 2009	\$ 494.65	\$ 502.07

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 1 Cincinnati OH 45214	2330-0481-42-6

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 104124210	Rate DM01 - Distr Svc-Small/Summer	
Multipliers - 1	Old Rate Effective Jul 08 To Jul 13	
kWh Usage - 822	Distribution-Customer Chg	\$ 1.29
Demand Read - 03.03	Delivery Charges	
Jul 08 - Aug 06	Distribution-Energy Chg	
29 Days	141 kWh @ \$ 0.03547100	5.00
	Delivery Riders	3.51
	Total Delivery Charges	\$ 8.51
	Generation Charges	
	Generation Energy Chg	
	141 kWh @ \$ 0.04893800	6.90
	Rider FPP	4.75
	Rider AAC	1.22
	Rider TCR	0.76
	Total Generation Charges	\$ 13.63
		\$ 23.43
	Duke Energy	
	Rate DM01 - Distr Svc-Small/Summer	
	New Rate Effective Jul 13 To Aug 06	
	Distribution-Customer Chg	\$ 6.21
	Delivery Charges	
	Distribution-Energy Chg	
	681 kWh @ \$ 0.03901700	26.57
	Delivery Riders	16.90
	Total Delivery Charges	\$ 43.47
	Generation Charges	
	Generation Energy Chg	
	681 kWh @ \$ 0.04893800	33.33
	Rider FPP	22.96
	Rider AAC	5.90
	Rider TCR	3.65
	Total Generation Charges	\$ 65.84
		115.52
	Total Current Electric Charges	\$ 138.95

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 2,370
 Average Usage 790

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	0	0	0	0	0	0	0	0	0	0	662	886	922

DISCONNECT NOTICE

Account Number 2330-0481-42-6

10 05

For less detailed billing information on your monthly bill, check box on right

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Due Date	Amount Due
Oct 2, 2009	\$ 858.08

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
PO Box 2952
Springfield VA 22152

PO Box 9001084
Louisville KY 40290-1084

410 00000858080 23300481426 100220091 00000867802

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For inquiries call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-651-5100	2330-0481-42-6

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Sep 10 not included Bill prepared on Sep 10, 2009 Next meter reading Oct 06, 2009

IMPORTANT: Your service may be disconnected if your past due amount of \$494.65 is not paid before 09/28/2009. A reconnection charge will be required. For questions, please call the number shown above.

PLEASE NOTE: A service deposit is being charged to your account as a result of your current credit status. If you have not yet paid your deposit, please pay the stated deposit amount, by the due date indicated, in order to avoid disconnection.

Urgent Message - The electric charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Math	Usage	Actual kWh
Elec 104124210	Aug 06 Sep 04	29	4033 E 4896 E	1	863	3.03

Electric - Commercial	
Usage -	863 kWh
Duke Energy - Rate DM01	\$ 146.01
Current Electric Charges	\$ 146.01

Current Billing	
Amt Due - Previous Bill	\$ 494.65
Late Payment Charge(s)	7.42
Balance Forward	502.07
Current Electric Charges	146.01
Deposit Amt Due	210.00
Current Amount Due	\$ 858.08

Charges for meter(s) not shown on this bill will be billed at a later date.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Oct 2, 2009	\$ 858.08	\$ 867.80

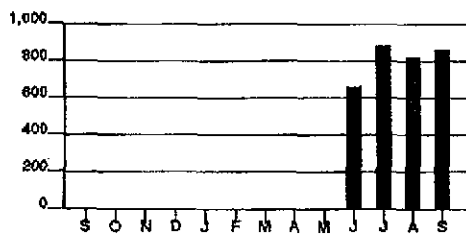
DISCONNECT NOTICE

Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 1 Cincinnati OH 45214	2330-0481-42-6

Explanation of Current Charges		
Electric Meter - 104124210	Duke Energy Rate DM01 - Distr Svc-Small/Summer	
Multipliers - 1		
kWh Usage - 863	Distribution-Customer Chg	\$ 7.50
Demand Read - 03.03	Delivery Charges	
Aug 06 - Sep 04 29 Days	Distribution-Energy Chg 863 kWh @ \$ 0.03901700	33.67
	Delivery Riders	21.41
	Total Delivery Charges	\$ 55.08
	Generation Charges	
	Generation Energy Chg 863 kWh @ \$ 0.04893800	42.23
	Rider FPP	29.09
	Rider AAC	7.48
	Rider TCR	4.63
	Total Generation Charges	\$ 83.43
		\$ 146.01
	Total Current Electric Charges	\$ 146.01

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 3,233
 Average Usage 808

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	0	0	0	0	0	0	0	0	0	862	896	822	863

DISCONNECT NOTICE

Account Number 2330-0481-42-6 10 05

Due Date	Amount Due
Nov 4, 2009	\$ 867.80

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
PO Box 2952
Springfield VA 22152

PO Box 9001084
Louisville KY 40290-1084

410 00000867802 23300481426 110420099 00000877670

DISCONNECT NOTICE

Page 1 of 1

Name/Service Address	For Inquiry Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-651-5100	2330-0481-42-6

Mail Payments To	Group Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Oct 13 not included Bill prepared on Oct 13, 2009 Next meter reading Nov 04, 2009

IMPORTANT-Your service may be disconnected if your past due amount of \$858.08 is not paid before 10/30/2009. This includes your past due utility amount of \$648.08 and your past due Deposit amount of \$210.00. A reconnection charge will be required. For questions, please call the number shown above.

Current Billing	
Amt Due - Previous Bill	\$ 858.08
Late Payment Charge(s)	9.72
Current Amount Due	\$ 867.80

Charges for meter(s) not shown on this bill will be billed at a later date.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Nov 4, 2009	\$ 867.80	\$ 877.67

Account Number 2330-0481-42-6

10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Nov 5, 2009	\$ 986.72

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

410 00000986720 23300481426 110520093 00000998370

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-651-5100	2330-0481-42-6

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 14 not included Bill prepared on Oct 14, 2009 Next meter reading Nov 04, 2009

Meter	Account	Reading Date	From	To	Days	Meter Reading	Previous Reading	Mails	Usage	Actual kWh
Elec	104124210	Sep 04	Oct 06		32	4896 E	5706 E	1	810	3.03

Electric Demand	Current Billing
Usage - 810 kWh	Amt Due - Previous Bill \$ 867.80
Duke Energy - Rate DM01 \$ 118.92	Balance Forward 867.80
Current Electric Charges \$ 118.92	Current Electric Charges 118.92
	Current Amount Due \$ 986.72

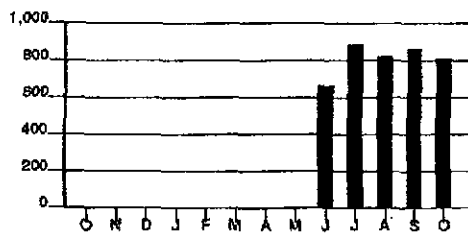
The PUCO approved adjustments to Riders TCR, SRT and FPP effective September 30, 2009.

Due Date	Amount Due	Alt
Nov 5, 2009	\$ 986.72	Nov 5, 2009 \$ 998.37

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 1 Cincinnati OH 45214	2330-0481-42-6

Explanation of Current Charges		
Electric Meter - 104124210	Duke Energy Rate DM01 - Distr Svc-Small/Winter	
Multipliers - 1		
kWh Usage - 810	Distribution-Customer Chg	\$ 7.50
Demand Read - 03.03	Delivery Charges	
Sep 04 - Oct 06 32 Days	Distribution-Energy Chg	
	810 kWh @ \$ 0.02800800	22.69
	Delivery Riders	17.82
	Total Delivery Charges	\$ 40.51
	Generation Charges	
	Generation Energy Chg	
	810 kWh @ \$ 0.03627900	29.39
	Rider FPP	32.26
	Rider AAC	5.57
	Rider TCR	3.69
	Total Generation Charges	\$ 70.91
		\$ 118.92
	Total Current Electric Charges	\$ 118.92

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 4,043
 Average Usage 809

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	0	0	0	0	0	0	0	0	662	666	822	663	610

**** FINAL BILL ****

Account Number 2330-0481-42-6

10 05

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Nov 30, 2009	\$ 268.88

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000268887 23300481426 113020091 00000272914

**** FINAL BILL ****

Page 1 of 4

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-421-9500	2330-0481-42-6

Mail Payment To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Nov 05 not included Bill prepared on Nov 05, 2009

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Unit	Usage	Cost
Gas 000648940	Jun 08 Jun 29	21	8538 E 8584	1	46	
Elec 104124210	Oct 06 Nov 05	30	1729 E 1742	1	13	0.00

Gas - Commercial	
Usage - 46 CCF	
Duke Energy - Rate GS	\$ 85.66
Current Gas Charges	\$ 85.66
Gas Cost Recovery \$0.63730000/CCF	

Electric - Commercial	
Usage - 13 kWh	
Duke Energy - Rate DM01	\$ 9.38
Current Electric Charges	\$ 9.38

Current Billing	
Amt Due - Previous Bill	\$ 986.72
Late Payment Charge(s)	0.38
Canceled Charges:	
Gas Charges	99.95cr
Electric Charges	651.36cr
Prior Month(s) Charges:	
Gas Charges	101.51
Electric Charges	46.54
Balance Forward	383.84
Current Gas Charges	85.66
Current Electric Charges	9.38
Cancel Deposit Amt Due	210.00cr
Current Amount Due	\$ 268.88

PLEASE NOTE: This is your final bill for electric service at 271 MCMICKEN W.

This bill contains final charges for gas service on Meter #648940.

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

This bill reflects canceled and rebilled electric charges for prior months.

**** FINAL BILL ****

Due Date	Amount Due	Amount Due
Nov 30, 2009	\$ 268.88	\$ 272.91

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 1 Cincinnati OH 45214	2330-0481-42-6

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6830 per CCF, which includes a base GCR of \$0.6512 and Ohio excise tax of \$0.0318.

Explanation of Current Charges			
Gas		Duke Energy	
Meter -	000648940	Rate GS - General Service-Small	
CCF Usage -	46	Fixed Delivery Service Charge	\$ 31.50
Jun 08 - Jun 29		Usage-Based Charge	
21 Days		46 CCF @ \$ 0.10755200	4.95
		Gas Delivery Riders	19.89
		Gas Cost Recovery	
		46 CCF @ \$ 0.63730000	29.32
			\$ 85.66
		Total Current Gas Charges	\$ 85.66
Electric		Duke Energy	
Meter -	104124210	Rate DM01 - Distr Svc-Small/Winter	
Multipliers -	1	Distribution-Customer Chg	\$ 7.50
kWh Usage -	13	Delivery Charges	
		Distribution-Energy Chg	
		13 kWh @ \$ 0.02800800	0.36
		Delivery Riders	0.38
		Total Delivery Charges	\$ 0.74
		Generation Charges	
		Generation Energy Chg	
		13 kWh @ \$ 0.03627900	0.47
		Rider FPP	0.52
		Rider AAC	0.09
		Rider TCR	0.06
		Total Generation Charges	\$ 1.14
			9.38
		Total Current Electric Charges	\$ 9.38

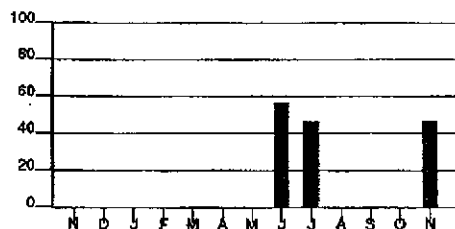
Explanation of Prior Month's Charges				
Gas				
Meter -	000648940	Duke Energy		
CCF Usage -	56	Rate GS - General Service-Small		
May 13 - Jun 08		Fixed Delivery Service Charge	\$ 36.59	
26 Days		Usage-Based Charge		
		56 CCF @ \$ 0.10755200	6.02	
		Gas Delivery Riders	23.21	
		Gas Cost Recovery		
		56 CCF @ \$ 0.63730000	35.69	\$ 101.51
		Total Prior Gas Charges		\$ 101.51
Electric				
Meter -	104124210	Duke Energy		
Multipliers -	1	Rate DM01 - Distr Svc-Small/Winter		
kWh Pres Read -	1729E	Distribution-Customer Chg	\$ 7.50	
kWh Prev Read -	1714E	Delivery Charges		
kWh Usage -	15	Distribution-Energy Chg		
		15 kWh @ \$ 0.02800800	0.42	
		Delivery Riders	0.42	
Sep 04 - Oct 06		Total Delivery Charges	\$ 0.84	
32 Days		Generation Charges		
		Generation Energy Chg		
		15 kWh @ \$ 0.03627900	0.54	
		Rider FPP	0.60	
		Rider AAC	0.10	
		Rider TCR	0.07	
		Total Generation Charges	\$ 1.31	\$ 9.65

Name		Service Address		Account Number	
Almaz Ghebremariam		271 McMicken W FL: 1 Cincinnati OH 45214		2330-0481-42-6	
Electric Meter -	104124210	Duke Energy Rate DM01 - Distr Svc-Small/Summer			
Multipliers -	1	Distribution-Customer Chg	\$ 7.50		
kWh Pres Read -	1714E	Delivery Charges			
kWh Prev Read -	1701E	Distribution-Energy Chg			
kWh Usage -	13	13 kWh @ \$ 0.03901700	0.51		
		Delivery Riders	0.42		
Aug 06 - Sep 04 29 Days		Total Delivery Charges	\$ 0.93		
		Generation Charges			
		Generation Energy Chg			
		13 kWh @ \$ 0.04893800	0.64		
		Rider FPP	0.44		
		Rider AAC	0.11		
		Rider TCR	0.07		
		Total Generation Charges	\$ 1.26		\$ 9.69
Electric Meter -	104124210	Duke Energy Rate DM01 - Distr Svc-Small/Summer			
Multipliers -	1	Old Rate Effective Jul 08 To Jul 13			
kWh Pres Read -	1701E	Distribution-Customer Chg	\$ 1.29		
kWh Prev Read -	1688E	Delivery Charges			
kWh Usage -	13	Distribution-Energy Chg			
		2 kWh @ \$ 0.03547100	0.07		
Jul 08 - Aug 06 29 Days		Delivery Riders	0.06		
		Total Delivery Charges	\$ 0.13		
		Generation Charges			
		Generation Energy Chg			
		2 kWh @ \$ 0.04893800	0.10		
		Rider FPP	0.07		
		Rider AAC	0.02		
		Rider TCR	0.01		
		Total Generation Charges	\$ 0.20		\$ 1.62
Electric Meter -	104124210	Duke Energy Rate DM01 - Distr Svc-Small/Summer			
Multipliers -	1	New Rate Effective Jul 13 To Aug 06			
kWh Pres Read -	1701E	Distribution-Customer Chg	\$ 6.21		
kWh Prev Read -	1688E	Delivery Charges			
kWh Usage -	13	Distribution-Energy Chg			
		11 kWh @ \$ 0.03901700	0.43		
Jul 08 - Aug 06 29 Days		Delivery Riders	0.34		
		Total Delivery Charges	\$ 0.77		
		Generation Charges			
		Generation Energy Chg			
		11 kWh @ \$ 0.04893800	0.54		
		Rider FPP	0.37		
		Rider AAC	0.10		
		Rider TCR	0.06		
		Total Generation Charges	\$ 1.07		\$ 8.05
Electric Meter -	104124210	Duke Energy Rate DM01 - Distr Svc-Small/Summer			
Multipliers -	1	Distribution-Customer Chg	\$ 7.50		
kWh Pres Read -	1688E	Delivery Charges			
kWh Prev Read -	1675E	Distribution-Energy Chg			
kWh Usage -	13	13 kWh @ \$ 0.03547100	0.46		
Jun 08 - Jul 08 30 Days		Delivery Riders	0.42		
		Total Delivery Charges	\$ 0.88		
		Generation Charges			
		Generation Energy Chg			
		13 kWh @ \$ 0.04893800	0.64		
		Rider FPP	0.44		
		Rider AAC	0.11		
		Rider TCR	0.07		
		Total Generation Charges	\$ 1.26		\$ 9.64

Name		Service Address	Account Number
Almaz Ghebremariam		271 McMicken W FL: 1 Cincinnati OH 45214	2330-0481-42-6
Electric Meter -	104124210	Duke Energy Rate DM01 - Distr Svc-Small/Summer	
Multipliers -	1	Distribution-Customer Chg	\$ 6.10
kWh Pres Read -	1675E	Delivery Charges	
kWh Prev Read -	1663	Distribution-Energy Chg	
kWh Usage -	12	12 kWh @ \$ 0.03547100	0.43
		Delivery Riders	0.38
May 13 - Jun 08		Total Delivery Charges	\$ 0.81
26 Days		Generation Charges	
		Generation Energy Chg	
		12 kWh @ \$ 0.04893800	0.59
		Rider FPP	0.23
		Rider AAC	0.10
		Rider TCR	0.06
		Total Generation Charges	\$ 0.98
			\$ 7.89
		Total Prior Electric Charges	\$ 46.54

CCF

Gas Usage



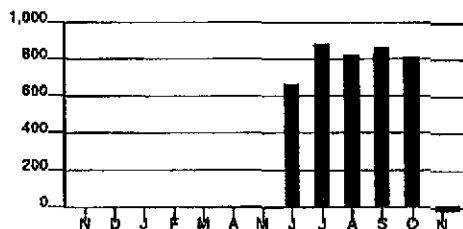
Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 148
Average Usage 25

kWh

Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 4,056
Average Usage 676

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Gas	0	0	0	0	0	0	0	56	46	0	0	0	46
Electric	0	0	0	0	0	0	0	662	886	822	863	810	13

**** CORRECTED BILL ****

Account Number 2330-0481-42-6 10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jul 6, 2010	\$ 188.26

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000188263 23300481426 070620103 00000188263

**** CORRECTED BILL ****

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 1 Cincinnati OH 45214	Duke Energy 513-421-9500	2330-0481-42-6

Meter Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 14 not included Bill prepared on Jun 14, 2010

Meter Number	Reading Date From To	Days	After Reading Previous Present	Mult	Usage
Gas 000648940	Jun 08 Jun 29	21	9484 E 9484	1	0

Gas - Commercial	Current Billing
Usage - 0 CCF	Amt Due - Previous Bill \$ 268.88
Duke Energy - Rate GS \$ 49.47	Cancel Late Pmt Charge 0.38cr
Current Gas Charges \$ 49.47	Canceled Charges:
	Gas Charges 187.17cr
	Prior Month(s) Charges:
	Gas Charges 57.46
	Balance Forward 138.79
	Current Gas Charges 49.47
	Current Amount Due \$ 188.26

This bill contains final charges for gas service on Meter #648940.

Should payment of this bill by the due date present a problem, please call us at the number listed in the
"For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

**** CORRECTED BILL ****

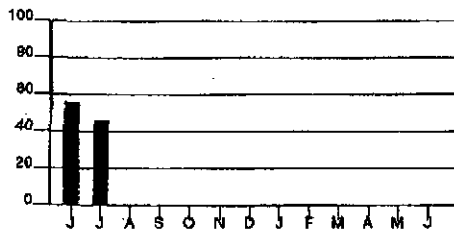
Due Date	Amount Due
Jul 6, 2010	\$ 188.26

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 1 Cincinnati OH 45214	2330-0481-42-6

Explanation of Current Charges			
Gas Meter -	000648940	Duke Energy Rate GS - General Service-Small	
CCF Usage -	0	Fixed Delivery Service Charge	\$ 31.50
Jun 08 - Jun 29		Gas Delivery Riders	17.97
21 Days			\$ 49.47
Total Current Gas Charges			\$ 49.47

Explanation of Prior Month's Total Gas					
Gas Meter -	000648940	Duke Energy Rate GS - General Service-Small			
CCF Usage -	0	Fixed Delivery Service Charge	\$ 36.59		
May 13 - Jun 08 26 Days		Gas Delivery Riders	20.87		\$ 57.46
				Total Prior Gas Charges	\$ 57.46

CCF Gas Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage	46
Average Usage	8

[illegible]

28-Jul-11
Re: 23300481 42

ALMAZ GHEBREMARIAM
PO BOX 2952
SPRINGFIELD VA 22152

Service Address
271 MCMICKEN W
Floor: 1
CINCINNATI, OH 45214

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

Total: \$0.00

Prepared by: Duke Energy Customer Service (1-800-544-6900)

ON DATE 5/13/2009 OFF DATE 11/5/2009

1113-11 Heavy D

**** CORRECTED BILL ****

Page 2 of 4

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

*Summary with out
Estmet and late fees
From May 13th to Nov 5th 10*

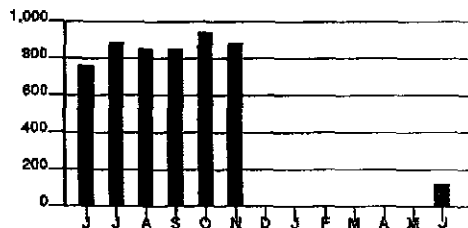
Explanation of Current Charges		
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 120	Distribution-Customer Chg	\$ 5.50
Oct 06 - Nov 05	Delivery Charges	
30 Days	Distribution-Energy Chg	
	120 kWh @ \$ 0.02212600	2.66
	Delivery Riders	1.39
	Total Delivery Charges	\$ 4.05
	Generation Charges	
	Generation Energy Chg	
	120 kWh @ \$ 0.04023800	4.83
	Rider FPP	4.69
	Rider AAC	0.78
	Rider TCR	0.61
	Total Generation Charges	\$ 10.91
		\$ 20.46
	Total Current Electric Charges	\$ 20.46

Explanation of Prior Months Charges		
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Winter	
Multipliers - 1	Distribution-Customer Chg	\$ 5.50
kWh Pres Read - 75015E	Delivery Charges	
kWh Prev Read - 74887E	Distribution-Energy Chg	
kWh Usage - 128	128 kWh @ \$ 0.02212600	2.83
Sep 04 - Oct 06	Delivery Riders	1.48
32 Days	Total Delivery Charges	\$ 4.31
	Generation Charges	
	Generation Energy Chg	
	128 kWh @ \$ 0.04023800	5.15
	Rider FPP	5.00
	Rider AAC	0.84
	Rider TCR	0.65
	Total Generation Charges	\$ 11.64
		\$ 21.45
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Summer	
Multipliers - 1	Distribution-Customer Chg	\$ 5.50
kWh Pres Read - 74887E	Delivery Charges	
kWh Prev Read - 74770E	Distribution-Energy Chg	
kWh Usage - 117	117 kWh @ \$ 0.02212600	2.59
Aug 06 - Sep 04	Delivery Riders	1.32
29 Days	Total Delivery Charges	\$ 3.91
	Generation Charges	
	Generation Energy Chg	
	117 kWh @ \$ 0.04023800	4.71
	Rider FPP	3.95
	Rider AAC	0.77
	Rider TCR	0.73
	Total Generation Charges	\$ 10.16
		\$ 19.57

Name		Service Address		Account Number
Almaz Ghebremariam		271 McMicken W FL: 2 Cincinnati OH 45214		1330-0481-42-0
Electric Meter -	073572610	Duke Energy Rate RS - Residential Svc-Summer		
Multipliers -	1	Old Rate Effective Jul 08 To Jul 13		
kWh Pres Read -	74770E	Distribution-Customer Chg		\$ 0.77
kWh Prev Read -	74654E	Delivery Charges		
kWh Usage -	116	Distribution-Energy Chg		
		20 kWh @ \$ 0.01994900		0.40
		Delivery Riders		0.22
		Total Delivery Charges		\$ 0.62
Jul 08 - Aug 06		Generation Charges		
29 Days		Generation Energy Chg		
		20 kWh @ \$ 0.04023800		0.80
		Rider FPP		0.68
		Rider AAC		0.13
		Rider TCR		0.12
		Total Generation Charges		\$ 1.73
				\$ 3.12
Electric Meter -	073572610	Duke Energy Rate RS - Residential Svc-Summer		
Multipliers -	1	New Rate Effective Jul 13 To Aug 06		
kWh Pres Read -	74770E	Distribution-Customer Chg		\$ 4.55
kWh Prev Read -	74654E	Delivery Charges		
kWh Usage -	116	Distribution-Energy Chg		
		96 kWh @ \$ 0.02212600		2.12
		Delivery Riders		1.07
		Total Delivery Charges		\$ 3.19
Jul 08 - Aug 06		Generation Charges		
29 Days		Generation Energy Chg		
		96 kWh @ \$ 0.04023800		3.86
		Rider FPP		3.24
		Rider AAC		0.63
		Rider TCR		0.60
		Total Generation Charges		\$ 8.33
				\$ 16.07
Electric Meter -	073572610	Duke Energy Rate RS - Residential Svc-Summer		
Multipliers -	1	Distribution-Customer Chg		\$ 4.50
kWh Pres Read -	74654E	Delivery Charges		
kWh Prev Read -	74534E	Distribution-Energy Chg		
kWh Usage -	120	120 kWh @ \$ 0.01994900		2.39
		Delivery Riders		1.36
		Total Delivery Charges		\$ 3.75
Jun 08 - Jul 08		Generation Charges		
30 Days		Generation Energy Chg		
		120 kWh @ \$ 0.04023800		4.83
		Rider FPP		4.05
		Rider AAC		0.78
		Rider TCR		0.75
		Total Generation Charges		\$ 10.41
				\$ 18.66

Name		Service Address	Account Number
Almaz Ghebremariam		271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0
Electric		Duke Energy	
Meter -	073572610	Rate RS - Residential Svc-Summer	
Multipliers -	1	Distribution-Customer Chg	\$ 3.66
kWh Pres Read -	74534	Delivery Charges	
kWh Prev Read -	74430	Distribution-Energy Chg	
kWh Usage -	104	104 kWh @ \$ 0.01994900	2.07
May 13 - Jun 08		Delivery Riders	1.26
26 Days		Total Delivery Charges	\$ 3.33
		Generation Charges	
		Generation Energy Chg	
		104 kWh @ \$ 0.04023800	4.18
		Rider FPP	2.06
		Rider AAC	0.68
		Rider TCR	0.65
		Total Generation Charges	\$ 7.57
			\$ 14.56
		Total Prior Electric Charges	\$ 93.43

kWh Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 4,535
Average Usage 756

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	764	883	853	854	941	884	0	0	0	0	0	0	120

ACCT #1330-0481-42-0 (ELECTRIC)

ALMAZ GHEBREMARIAM

271 MCMICKEN W FLOOR 2

CINCINNATI, OH 45214

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
12/21/2010	ACCEPTABLE	\$180.17	ASSIGNED TO PRE-COLLECTION	
11/26/2010	ACCEPTABLE	\$180.17	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
10/7/2010	ACCEPTABLE	-\$180.17	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
9/10/2010	ACCEPTABLE	\$180.17	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
6/3/2010	ACCEPTABLE	\$0.00	CORRECTED BILL	
6/3/2010	ACCEPTABLE	-\$180.17	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
6/3/2010	ACCEPTABLE	-\$529.29	ELECTRIC CHARGE CANCEL/REBILL	Rebill based on Special Read
5/19/2010	ACCEPTABLE	\$709.46	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
5/7/2010	ACCEPTABLE	-\$709.46	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
4/29/2010	ACCEPTABLE	\$709.46	TRANSFER CHARGE CORRECT TO	Electric Charge Transferred back from 1908 Vine Floor 1 (Tenant 29)
2/19/2010	ACCEPTABLE	\$0.00	FINAL BILL	
12/16/2009	ACCEPTABLE	-\$709.46	TRANSFER FINAL FROM	Electric Charge Transferred to 1908 Vine Floor 1 (Tenant 29)
12/9/2009	ACCEPTABLE	\$10.48	LATE PAYMENT CHARGE	
11/17/2009	ACCEPTABLE	\$698.98	FINAL BILL	
11/17/2009	ACCEPTABLE	\$643.18	BILL CHARGE	
11/17/2009	ACCEPTABLE	-\$637.04	ELECTRIC CHARGE CANCELAN	
11/5/2009	DNP NOTICE	\$692.84	BILL	
11/4/2009	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
11/2/2009	DNP ELIGIBLE	\$10.24	LATE PAYMENT CHARGE	
10/30/2009	DNP ELIGIBLE	\$397.46	DNP ORDER UNEXECUTE	
10/13/2009	DNP ELIGIBLE	\$397.46	BATCH DNP ORDER ISSUE	
10/9/2009	DNP ELIGIBLE	\$682.60	BILL	
10/9/2009	DNP ELIGIBLE	\$127.96	BILL CHARGE	
10/2/2009	DNP ELIGIBLE	\$8.20	LATE PAYMENT CHARGE	
9/25/2009	DNP ELIGIBLE	\$261.09	DNP ORDER UNEXECUTE	
9/17/2009	DNP ELIGIBLE	\$261.09	BATCH DNP ORDER ISSUE	
9/10/2009	DNP ELIGIBLE	\$546.44	BILL	
9/10/2009	DNP ELIGIBLE	\$143.02	BILL CHARGE	
9/7/2009	DNP ELIGIBLE	\$113.83	DNP ORDER REQUEST - BATCH	
9/2/2009	FINAL NOTICE	\$5.96	LATE PAYMENT CHARGE	
8/26/2009	FINAL NOTICE	\$113.83	FINAL DNP NOTICE - COMPLETION	

FINANCIAL HISTORY				
Date	Credit Status	Amount	Description	Notes
8/26/2009	DNP NOTICE	\$113.83	MAILING ADDRESS DNP LETTER	
8/11/2009	DNP NOTICE	\$397.46	BILL	
8/11/2009	DNP NOTICE	\$132.45	BILL CHARGE	
8/4/2009	NEW	\$3.92	LATE PAYMENT CHARGE	
7/13/2009	NEW	\$261.09	BILL	
7/13/2009	NEW	\$145.55	BILL CHARGE	
7/6/2009	NEW	\$1.32	LATE PAYMENT CHARGE	
7/1/2009	NEW	\$26.16	TRANSFER FINAL TO	Final Gas & Electric Charges Transferred From 1908 VINE Floor 1 (Tenant 27)
6/11/2009	NEW	\$88.06	BILL	
6/11/2009	NEW	\$88.06	BILL CHARGE	
5/12/2009	NEW	\$0.00	CREDIT STATUS CHANGE	



Duke Energy
139 E. Fourth Street
Cincinnati, OH 45202-4003

12-Jan-11

Re: 13300481 42

ALMAZ GHEBREMARIAM
MULTIPLE MAIL ADDRESSES
SEE MLAI

Service Address
271 MCMICKEN W
Floor: 2
CINCINNATI, OH 45214

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

Total: \$0.00

Prepared by: Duke Energy Customer Service (1-800-544-6900)

Account Number 1330-0481-42-0 10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jul 6, 2009	\$ 88.06

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000088064 13300481420 070620090 00000089389

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	1330-0481-42-0

Mail Payments to	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 11 not included Bill prepared on Jun 11, 2009 Next meter reading Jul 08, 2009

Urgent Message - The electric charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Change
Elec 073572610	May 13 Jun 08	26	75782 76592 E	810

Electric Residential	Current Billing
Usage - 810 kWh Duke Energy - Rate RS \$ 88.06 Current Electric Charges \$ 88.06	Am't Due - Previous Bill \$ 0.00 Balance Forward 0.00 Current Electric Charges 88.06 Current Amount Due \$ 88.06

Customers who heat their home electrically may be able to reduce their heating costs with our Optional Residential Heating Rate. Call for details.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.20 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	Am't Paid
Jul 6, 2009	\$ 88.06	\$ 89.38

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

Explanation of Current Charges		
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Summer	
kWh Usage - 810	Distribution-Customer Chg	\$ 3.66
May 13 - Jun 08 26 Days	Delivery Charges	
	Distribution-Energy Chg	
	810 kWh @ \$ 0.01994900	16.16
	Delivery Riders	9.30
	Total Delivery Charges	\$ 25.46
	Generation Charges	
	Generation Energy Chg	
	810 kWh @ \$ 0.04023800	32.59
	Rider FPP	16.01
	Rider AAC	5.30
	Rider TCR	5.04
	Total Generation Charges	\$ 58.94
		\$ 88.06
	Total Current Electric Charges	\$ 88.06

REMINDER NOTICE

Account Number 1330-0481-42-0

10 05

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Aug 4, 2009	\$ 261.09

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000261092 13300481420 080420099 00000265012

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	1330-0481-42-0

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 13 not included Bill prepared on Jul 13, 2009 Next meter reading Aug 06, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Urgent Message - The electric charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 073572610	Jun 08 Jul 08	30	76592 E	77770 E	1,178

Electric Residential	Current Billing
Usage - 1,178 kWh	Amt Due - Previous Bill \$ 88.06
Duke Energy - Rate RS \$ 145.55	Late Payment Charge(s) 1.32
Current Electric Charges \$ 145.55	Balance Forward 89.38
	Current Electric Charges 145.55
	Transfer From 02800016-27 26.16
	Current Amount Due \$ 261.09

For your convenience, we have included your final charges for service at 1908 VINE . If your final bill has been paid, please disregard the final charges included above.

The PUCO approved an adjustment to Rider SRT (part of the "Delivery Riders") and Rider FPP effective July 1, 2009. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$13.16 or 12.1%.

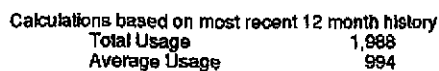
REMINDER NOTICE

Due Date	Amount Due	Amount
Aug 4, 2009	\$ 261.09	\$ 265.01

Page 2 of 2

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

kWh	Electric Usage
100	100
200	200
300	300
400	400
500	500
600	600
700	700
800	800
900	900
1000	1000
1100	1100
1200	1200
1300	1300
1400	1400
1500	1500
1600	1600
1700	1700
1800	1800
1900	1900
2000	2000
2100	2100
2200	2200
2300	2300
2400	2400
2500	2500
2600	2600
2700	2700
2800	2800
2900	2900
3000	3000
3100	3100
3200	3200
3300	3300
3400	3400
3500	3500
3600	3600
3700	3700
3800	3800
3900	3900
4000	4000
4100	4100
4200	4200
4300	4300
4400	4400
4500	4500
4600	4600
4700	4700
4800	4800
4900	4900
5000	5000
5100	5100
5200	5200
5300	5300
5400	5400
5500	5500
5600	5600
5700	5700
5800	5800
5900	5900
6000	6000
6100	6100
6200	6200
6300	6300
6400	6400
6500	6500
6600	6600
6700	6700
6800	6800
6900	6900
7000	7000
7100	7100
7200	7200
7300	7300
7400	7400
7500	7500
7600	7600
7700	7700
7800	7800
7900	7900
8000	8000
8100	8100
8200	8200
8300	8300
8400	8400
8500	8500
8600	8600
8700	8700
8800	8800
8900	8900
9000	9000
9100	9100
9200	9200
9300	9300
9400	9400
9500	9500
9600	9600
9700	9700
9800	9800
9900	9900
10000	10000

[illegible]

DISCONNECT NOTICE

Account Number 1330-0481-42-0 10 05

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Sep 2, 2009	\$ 397.46

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
PO Box 2952
Springfield VA 22152

PO Box 9001084
Louisville KY 40290-1084

410 00000397466 13300481420 090220098 00000403423

DISCONNECT NOTICE

Page 1 of 3

Name/Service Address	For inquiries call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-651-5100	1330-0481-42-0

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Aug 11 not included Bill prepared on Aug 11, 2009 Next meter reading Sep 04, 2009

IMPORTANT- Your service may be disconnected if your past due amount of \$113.83 is not paid before 09/04/2009. A reconnection charge will be required. For questions, please call the number shown above.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$155.00 before service is restored.

Urgent Message - The electric charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 073572610	Jul 08 Aug 06	29	77770 E	78829 E	1,059

Electric Residential	Current Billing
Usage - 182 kWh Duke Energy - Rate RS \$ 22.29	Amt Due - Previous Bill \$ 261.09 Late Payment Charge(s) 3.92 Balance Forward 265.01 Current Electric Charges 132.45
Usage - 877 kWh Duke Energy - Rate RS 110.16 Current Electric Charges \$ 132.45	Current Amount Due \$ 397.46
Old Rate Effective Jul 08 To Jul 13 New Rate Effective Jul 13 To Aug 06	

DISCONNECT NOTICE

Due Date	Amount Due	After Sep 2, 2009
Sep 2, 2009	\$ 397.46	\$ 403.42

DISCONNECT NOTICE

Page 2 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

Thinking about making your home more energy efficient? How about valuable tips-and possibly a little cash-to get you started? Sign up today for our e-mail updates and you'll be automatically entered into our sweepstakes with a chance to win a \$5,000 Visa gift card. www.duke-energy.com/sweepstakes

Duke Energy filed an application on 1-25-08, (Case No. 08-709-EL-AIR) with the Public Utilities Commission of Ohio to increase distribution rates to recover increased costs incurred since the current rates were established in 2005. On July 8, 2009, the PUCO approved an agreement allowing Duke Energy to increase electric rates by \$55.3 million.

This represents a \$3.18 per month (2.6%) for residential customers using 1,000 kWh, effective for usage on or after July 13, 2009. The distribution rate is the component of a customer's electric bill that recovers the cost of building, operating and maintaining the system that delivers electricity to customers' homes and businesses. You can obtain further information by contacting Duke Energy at 513-421-9500, 800-544-6900 or www.duke-energy.com

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

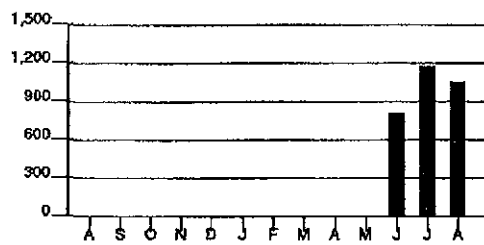
Explanation of Current Charges			
Electric Meter - 073572610 kWh Usage - 1,059 Jul 08 - Aug 06 29 Days	Duke Energy Rate RS - Residential Svc-Summer Old Rate Effective Jul 08 To Jul 13 Distribution-Customer Chg \$ 0.77 Delivery Charges Distribution-Energy Chg 182 kWh @ \$ 0.01994900 3.63 Delivery Riders 1.95 Total Delivery Charges \$ 5.58 Generation Charges Generation Energy Chg 172 kWh @ \$ 0.04023800 6.92 10 kWh @ \$ 0.05362200 0.54 Rider FPP 6.15 Rider AAC 1.20 Rider TCR 1.13 Total Generation Charges \$ 15.94		\$ 22.29
	<hr/> Duke Energy Rate RS - Residential Svc-Summer New Rate Effective Jul 13 To Aug 06 Distribution-Customer Chg \$ 4.55 Delivery Charges Distribution-Energy Chg 877 kWh @ \$ 0.02212600 19.40 Delivery Riders 9.34 Total Delivery Charges \$ 28.74 Generation Charges Generation Energy Chg 828 kWh @ \$ 0.04023800 33.32 49 kWh @ \$ 0.05362200 2.63 Rider FPP 29.63 Rider AAC 5.83 Rider TCR 5.46 Total Generation Charges \$ 76.87		
			110.16
Total Current Electric Charges			\$ 132.45

DISCONNECT NOTICE

Page 3 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 3,047

Average Usage 1,016

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	0	0	0	0	0	0	0	0	0	0	810	1,178	1,059

DISCONNECT NOTICE

Account Number 1330-0481-42-0

10 05

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Oct 2, 2009	\$ 546.44

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

410 00000546445 13300481420 100220091 00000554642

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-651-5100	1330-0481-42-0

Meter Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Sep 10 not included Bill prepared on Sep 10, 2009 Next meter reading Oct 06, 2009

IMPORTANT: If your service has not yet been disconnected, please pay \$261.09 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$165.00 before service is restored.

Urgent Message - The electric charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 073572610	Aug 06 Sep 04	29	78829 E	79962 E	1,133

Electric - Residential	Current Charges
Usage - 1,133 kWh	Amt Due - Previous Bill \$ 397.46
Duke Energy - Rate RS \$ 143.02	Late Payment Charge(s) 5.96
Current Electric Charges \$ 143.02	Balance Forward 403.42
	Current Electric Charges 143.02
	Current Amount Due \$ 546.44

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

DISCONNECT NOTICE

Due Date	Amount Due	After Oct 2, 2009
Oct 2, 2009	\$ 546.44	\$ 554.64

DISCONNECT NOTICE

Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

Explanation of Current Charges		
Electric Meter - 073572610 kWh Usage - 1,133 Aug 06 - Sep 04 29 Days	Duke Energy	
	Rate RS - Residential Svc-Summer	
	Distribution-Customer Chg	\$ 5.50
	Delivery Charges	
	Distribution-Energy Chg	
	1,133 kWh @ \$ 0.02212600	25.07
	Delivery Riders	12.11
	Total Delivery Charges	\$ 37.18
	Generation Charges	
	Generation Energy Chg	
	1,000 kWh @ \$ 0.04023800	40.24
	133 kWh @ \$ 0.05362200	7.13
	Rider FPP	38.28
	Rider AAC	7.64
	Rider TCR	7.05
	Total Generation Charges	\$ 100.34
		\$ 143.02
Total Current Electric Charges		\$ 143.02

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 4,180
Average Usage 1,045

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	0	0	0	0	0	0	0	0	0	810	1,178	1,059	1,133

DISCONNECT NOTICE

Account Number 1330-0481-42-0 10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Nov 2, 2009	\$ 682.60

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

410 00000682608 13300481420 110220090 00000692840

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-651-5100	1330-0481-42-0

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Oct 09 not included Bill prepared on Oct 09, 2009 Next meter reading Nov 04, 2009

Urgent Message - We have been unable to read your meter(s) for at least 5 months because we have not had access to your meter(s). Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

IMPORTANT: If your service has not yet been disconnected, please pay \$397.46 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$165.00 before service is restored.

Meter	Number	Reading Date	Days	Meter Reading	Range
Elec	073572610	Sep 04 Oct 06	32	79962 E 80950 E	988

Electric - Residential	Current Billing
Usage - 988 kWh	Amt Due - Previous Bill \$ 546.44
Duke Energy - Rate RS \$ 127.96	Late Payment Charge(s) 8.20
Current Electric Charges \$ 127.96	Balance Forward 554.64
	Current Electric Charges 127.96
	Current Amount Due \$ 682.60

The PUCO approved an adjustment to Rider TCR, SRT and Rider FPP effective September 30, 2009. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$4.42 or 3.5%.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Nov 2, 2009	\$ 682.60	\$ 692.84

DISCONNECT NOTICE

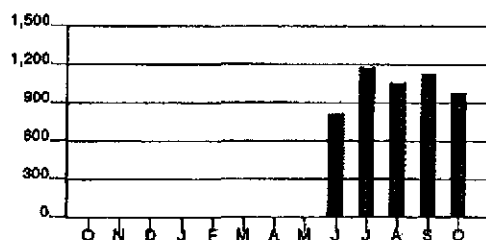
Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.02 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 988	Distribution-Customer Chg	\$ 5.50
Sep 04 - Oct 06	Delivery Charges	
32 Days	Distribution-Energy Chg	
	988 kWh @ \$ 0.02212600	21.86
	Delivery Riders	10.74
	Total Delivery Charges	\$ 32.60
	Generation Charges	
	Generation Energy Chg	
	988 kWh @ \$ 0.04023800	39.76
	Rider FPP	38.59
	Rider AAC	6.46
	Rider TCR	5.05
	Total Generation Charges	\$ 89.86
		\$ 127.96
	Total Current Electric Charges	\$ 127.96

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 5,168
Average Usage 1,034

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	0	0	0	0	0	0	0	0	810	1,176	1,058	1,133	988

DISCONNECT NOTICE

Account Number 1330-0481-42-0

10 05

Due Date	Amount Due
Nov 30, 2009	\$ 692.84

\$ _____ \$ _____
 HeatShare Contribution Amount Enclosed
 (for Customer Assistance)

Almaz Ghebremariam
 PO Box 2952
 Springfield VA 22152

PO Box 9001084
 Louisville KY 40290-1084

410 00000692840 13300481420 113020091 00000703230

DISCONNECT NOTICE

Page 1 of 1

Name (Service Address)	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-651-5100	1330-0481-42-0

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Nov 05 not included Bill prepared on Nov 05, 2009 Next meter reading Dec 07, 2009

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$165.00 before service is restored.

IMPORTANT: Your service may be disconnected if your past due amount of \$546.44 is not paid before 12/03/2009. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

Current Billing	
Amt Due - Previous Bill	\$ 682.60
Late Payment Charge(s)	10.24
Current Amount Due	\$ 692.84

Charges for meter(s) not shown on this bill will be billed at a later date.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Nov 30, 2009	\$ 692.84	\$ 703.23

**** FINAL BILL ****

Account Number 1330-0481-42-0 10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Dec 9, 2009	\$ 698.98

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000698989 13300481420 120920090 00000709468

**** FINAL BILL ****

Page 1 of 4

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	1330-0481-42-0

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Nov 17 not included Bill prepared on Nov 17, 2009

Meter	Number	Reading Date	From	To	Days	Rate Reading	Previous	Present	Usage
Elec	073572610	Oct 06	Nov 05		30	80077 E	80961		884

Electric - Residential	Current Billing
Usage - 884 kWh	Amt Due - Previous Bill \$ 692.84
Duke Energy - Rate RS \$ 115.08	Canceled Charges:
Current Electric Charges \$ 115.08	Electric Charges 637.04cr
	Prior Month(s) Charges:
	Electric Charges 528.10
	Balance Forward 583.90
	Current Electric Charges 115.08
	Current Amount Due \$ 698.98

PLEASE NOTE: This is your final bill for electric service at 271 MCMICKEN W.

Should payment of this bill by the due date present a problem, please call us at the number listed in the
"For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled electric charges for prior months.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.02 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Customers who heat their home electrically may be able to reduce their heating costs with our Optional Residential Heating Rate. Call for details.

**** FINAL BILL ****

Due Date	Amount Due	Amount Due
Dec 9, 2009	\$ 698.98	\$ 709.46

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

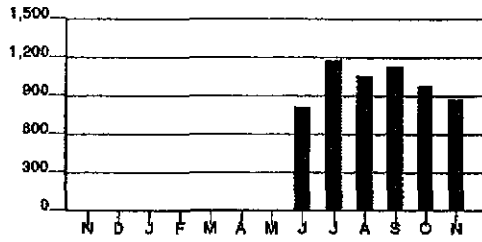
Explanation of Current Charges		
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 884	Distribution-Customer Chg	\$ 5.50
Oct 06 - Nov 05 30 Days	Delivery Charges	
	Distribution-Energy Chg	
	884 kWh @ \$ 0.02212600	19.56
	Delivery Riders	9.63
	Total Delivery Charges	\$ 29.19
	Generation Charges	
	Generation Energy Chg	
	884 kWh @ \$ 0.04023800	35.57
	Rider FPP	34.52
	Rider AAC	5.78
	Rider TCR	4.52
	Total Generation Charges	\$ 80.39
		\$ 115.08
	Total Current Electric Charges	\$ 115.08

Explanation of Prior Month(s) Charges		
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Winter	
Multipliers - 1	Distribution-Customer Chg	\$ 5.50
kWh Pres Read - 80077E	Delivery Charges	
kWh Prev Read - 79136E	Distribution-Energy Chg	
kWh Usage - 941	941 kWh @ \$ 0.02212600	20.82
Sep 04 - Oct 06 32 Days	Delivery Riders	10.24
	Total Delivery Charges	\$ 31.06
	Generation Charges	
	Generation Energy Chg	
	941 kWh @ \$ 0.04023800	37.86
	Rider FPP	36.75
	Rider AAC	6.15
	Rider TCR	4.81
	Total Generation Charges	\$ 85.57
		\$ 122.13
Electric Meter - 073572610	Duke Energy Rate RS - Residential Svc-Summer	
Multipliers - 1	Distribution-Customer Chg	\$ 5.50
kWh Pres Read - 79136E	Delivery Charges	
kWh Prev Read - 78282E	Distribution-Energy Chg	
kWh Usage - 854	854 kWh @ \$ 0.02212600	18.90
Aug 06 - Sep 04 29 Days	Delivery Riders	9.08
	Total Delivery Charges	\$ 27.98
	Generation Charges	
	Generation Energy Chg	
	854 kWh @ \$ 0.04023800	34.36
	Rider FPP	28.85
	Rider AAC	5.59
	Rider TCR	5.32
	Total Generation Charges	\$ 74.12
		\$ 107.60

Name		Service Address	Account Number
Almaz Ghebremariam		271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0
Electric Meter -	073572610	Duke Energy Rate RS - Residential Svc-Summer Old Rate Effective Jul 08 To Jul 13 Distribution-Customer Chg	\$ 0.77
Multipliers -	1	Delivery Charges	
kWh Pres Read -	78282E	Distribution-Energy Chg	
kWh Prev Read -	77429E	147 kWh @ \$ 0.01994900	2.93
kWh Usage -	853	Delivery Riders	1.57
Jul 08 - Aug 06		Total Delivery Charges	\$ 4.50
29 Days		Generation Charges	
		Generation Energy Chg	
		147 kWh @ \$ 0.04023800	5.91
		Rider FPP	4.97
		Rider AAC	0.96
		Rider TCR	0.92
		Total Generation Charges	\$ 12.76
			\$ 18.03
Electric Meter -	073572610	Duke Energy Rate RS - Residential Svc-Summer New Rate Effective Jul 13 To Aug 06 Distribution-Customer Chg	\$ 4.55
Multipliers -	1	Delivery Charges	
kWh Pres Read -	78282E	Distribution-Energy Chg	
kWh Prev Read -	77429E	706 kWh @ \$ 0.02212600	15.62
kWh Usage -	853	Delivery Riders	7.50
Jul 08 - Aug 06		Total Delivery Charges	\$ 23.12
29 Days		Generation Charges	
		Generation Energy Chg	
		706 kWh @ \$ 0.04023800	28.41
		Rider FPP	23.85
		Rider AAC	4.62
		Rider TCR	4.39
		Total Generation Charges	\$ 61.27
			\$ 88.94
Electric Meter -	073572610	Duke Energy Rate RS - Residential Svc-Summer Distribution-Customer Chg	\$ 4.50
Multipliers -	1	Delivery Charges	
kWh Pres Read -	77429E	Distribution-Energy Chg	
kWh Prev Read -	76546E	883 kWh @ \$ 0.01994900	17.61
kWh Usage -	883	Delivery Riders	9.39
Jun 08 - Jul 08		Total Delivery Charges	\$ 27.00
30 Days		Generation Charges	
		Generation Energy Chg	
		883 kWh @ \$ 0.04023800	35.53
		Rider FPP	29.83
		Rider AAC	5.77
		Rider TCR	5.50
		Total Generation Charges	\$ 76.63
			\$ 108.13
Electric Meter -	073572610	Duke Energy Rate RS - Residential Svc-Summer Distribution-Customer Chg	\$ 3.66
Multipliers -	1	Delivery Charges	
kWh Pres Read -	76546E	Distribution-Energy Chg	
kWh Prev Read -	75782	764 kWh @ \$ 0.01994900	15.24
kWh Usage -	764	Delivery Riders	8.77
May 13 - Jun 08		Total Delivery Charges	\$ 24.01
26 Days		Generation Charges	
		Generation Energy Chg	
		764 kWh @ \$ 0.04023800	30.74
		Rider FPP	15.10
		Rider AAC	5.00
		Rider TCR	4.76
		Total Generation Charges	\$ 55.60
			\$ 83.27
Total Prior Electric Charges			\$ 528.10

Name	Service Address	Account Number
Aimaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0

kWh Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 6,052
Average Usage 1,009

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	0	0	0	0	0	0	0	810	1,178	1,058	1,133	988	884

**** FINAL BILL ****

Account Number 1330-0481-42-0 10 05

Amount Due
\$ 0.00

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

|||||

Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 000000000000 13300481420 0000000000 000000000000

**** FINAL BILL ****

Page 1 of 1

Name (Service Address)	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	1330-0481-42-0

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Feb 19 not included Bill prepared on Feb 19, 2010

Current Billing	
Amt Due - Previous Bill	\$ 698.98
Late Payment Charge(s)	10.48
Balance Forward	709.46
Transfer To 02800016-29	709.46cr
Current Amount Due	\$ 0.00

**** FINAL BILL ****

Amount Due
\$ 0.00

**** CORRECTED BILL ****

Amount Due

\$ 0.00

Account Number 1330-0481-42-0

10 05

For less detailed billing information on
your monthly bill, check box on right

☐

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed



Almaz Ghebremariam
Almaz Ghebremariam
1908 Vine St
Cincinnati OH 45202-4924

PO Box 9001076
Louisville KY 40290-1076

400 000000000000 13300481420 062520108 000000000000

**** CORRECTED BILL ****

Page 1 of 4

Name Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	1330-0481-42-0

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 03 not included Bill prepared on Jun 03, 2010

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 073572610	Oct 06 Nov 05	30	75015 E	75135	120

Electric Service Charges	
Usage - 120 kWh	
Duke Energy - Rate RS	\$ 20.46
Current Electric Charges	\$ 20.46

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Canceled Charges:	
Electric Charges	643.18cr
Prior Month(s) Charges:	
Electric Charges	93.43
Balance Forward	549.75cr
Current Electric Charges	20.46
Transfer From 02800016-29	709.46
Transfer To 02800016-29	709.46cr
Transfer From 02800016-29	709.46
Transfer To 02800016-29	180.17cr
Current Amount Due	\$ 0.00

This bill contains final charges for electric service on Meter #73572610.

This bill reflects canceled and rebilled electric charges for prior months.

**** CORRECTED BILL ****

Amount Due

\$ 0.00

Name		Service Address		Account Number	
Almaz Ghebremariam		271 McMicken W FL: 2 Cincinnati OH 45214		1330-0481-42-0	
Electric Meter - 073572610 Multipliers - 1 kWh Pres Read - 74770E kWh Prev Read - 74654E kWh Usage - 116 Jul 08 - Aug 06 29 Days		Duke Energy Rate RS - Residential Svc-Summer Old Rate Effective Jul 08 To Jul 13 Distribution-Customer Chg \$ 0.77 Delivery Charges Distribution-Energy Chg 20 kWh @ \$ 0.01994900 0.40 Delivery Riders 0.22 Total Delivery Charges \$ 0.62 Generation Charges Generation Energy Chg 20 kWh @ \$ 0.04023800 0.80 Rider FPP 0.68 Rider AAC 0.13 Rider TCR 0.12 Total Generation Charges \$ 1.73		\$ 3.12	
Electric Meter - 073572610 Multipliers - 1 kWh Pres Read - 74770E kWh Prev Read - 74654E kWh Usage - 116 Jul 08 - Aug 06 29 Days		Duke Energy Rate RS - Residential Svc-Summer New Rate Effective Jul 13 To Aug 06 Distribution-Customer Chg \$ 4.55 Delivery Charges Distribution-Energy Chg 96 kWh @ \$ 0.02212600 2.12 Delivery Riders 1.07 Total Delivery Charges \$ 3.19 Generation Charges Generation Energy Chg 96 kWh @ \$ 0.04023800 3.86 Rider FPP 3.24 Rider AAC 0.63 Rider TCR 0.60 Total Generation Charges \$ 8.33		\$ 16.07	
Electric Meter - 073572610 Multipliers - 1 kWh Pres Read - 74654E kWh Prev Read - 74534E kWh Usage - 120 Jun 08 - Jul 08 30 Days		Duke Energy Rate RS - Residential Svc-Summer Distribution-Customer Chg \$ 4.50 Delivery Charges Distribution-Energy Chg 120 kWh @ \$ 0.01994900 2.39 Delivery Riders 1.36 Total Delivery Charges \$ 3.75 Generation Charges Generation Energy Chg 120 kWh @ \$ 0.04023800 4.83 Rider FPP 4.05 Rider AAC 0.78 Rider TCR 0.75 Total Generation Charges \$ 10.41		\$ 18.66	

Name		Service Address	Account Number
Almaz Ghebremariam		271 McMicken W FL: 2 Cincinnati OH 45214	1330-0481-42-0
Electric		Duke Energy	
Meter -	073572610	Rate RS - Residential Svc-Summer	
Multipliers -	1		
kWh Pres Read -	74534	Distribution-Customer Chg	\$ 3.66
kWh Prev Read -	74430	Delivery Charges	
kWh Usage -	104	Distribution-Energy Chg	
		104 kWh @ \$0.01994900	2.07
		Delivery Riders	1.26
		Total Delivery Charges	\$ 3.33
May 13 - Jun 08		Generation Charges	
26 Days		Generation Energy Chg	
		104 kWh @ \$0.04023800	4.18
		Rider FPP	2.06
		Rider AAC	0.68
		Rider TCR	0.65
		Total Generation Charges	\$ 7.57
			\$ 14.56
Total Prior Electric Charges			\$ 93.43

kWh Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 4,535
Average Usage 756

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	764	883	853	854	941	884	0	0	0	0	0	0	120

ACCT #3830-2107-06-5 (GAS)

ALMAZ GHEBREMARIAM

271 MCMICKEN W FLOOR 2

CINCINNATI, OH 45214

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
1/4/2011	NEW	\$44.32	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
12/6/2010	NEW	\$0.00	COLLECTION AGENCY ASSIGNMENT	
12/6/2010	NEW	-\$44.32	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
11/26/2010	NEW	\$44.32	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
10/7/2010	NEW	-\$44.32	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
9/10/2010	NEW	\$44.32	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
7/8/2010	NEW	-\$44.32	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
6/23/2010	NEW	\$44.32	CORRECTED BILL	
6/14/2010	NEW	\$44.32	CORRECTED BILL	
6/14/2010		-\$7.05	LPC CANCELTION	Late Fee Cancellation
6/14/2010	NEW	-\$391.33	GAS CHARGE CANCEL/REBILL	Rebill based on Special Read
6/14/2010	NEW	\$442.70	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
6/3/2010	NEW	-\$442.70	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
5/19/2010	NEW	\$442.70	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
5/7/2010	NEW	-\$442.70	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
4/29/2010	NEW	\$442.70	TRANSFER CHARGE CORRECT TO	Gas Charge Transferred Back From 1707 William Howard Taft
8/10/2009	NEW	-\$442.70	TRANSFER FINAL FROM	Gas Charge Transferred to 1707 William Howard Taft
8/4/2009	NEW	\$6.54	LATE PAYMENT CHARGE	
7/13/2009	NEW	\$436.16	FINAL BILL	
7/9/2009	NEW	\$435.65	BILL CHARGE	
7/9/2009	NEW	-\$33.84	GAS CHARGE CANCELTION	
7/6/2009	NEW	\$0.51	LATE PAYMENT CHARGE	
6/11/2009	NEW	\$33.84	BILL	
6/11/2009	NEW	\$33.84	BILL CHARGE	
5/12/2009	GOOD	\$0.00	CREDIT INFO RSDTL CHANGE-ORDER	

20-Sep-10
Re: 38302107 06

ALMAZ GHEBREMARIAM
PO BOX 2952
SPRINGFIELD VA 22152

Service Address
271 MCMICKEN W
Floor: 2
CINCINNATI, OH 45214

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

Total: ~~6.67~~ \$0.00

Prepared by: Duke Energy Customer Service (1-800-544-6900)

ON DATE 5/13/2009 OFF 6/30/2009

Account Number 3830-2107-06-5

10 05

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Jul 6, 2009	\$ 33.84

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000033847 38302107065 070620090 00000034355

Page 1 of 2

Name	Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy	513-421-9500	3830-2107-06-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 11 not included Bill prepared on Jun 11, 2009 Next meter reading Jul 08, 2009

Urgent Message - The gas charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas	000413875	May 13 Jun 08	26	3468	3482 E	14

Gas - Residential	Current Billing
Usage - 14 CCF	Amt Due - Previous Bill \$ 0.00
Duke Energy - Rate RS \$ 33.84	Balance Forward 0.00
Current Gas Charges \$ 33.84	Current Gas Charges 33.84
Gas Cost Recovery \$0.63730000/CCF	Current Amount Due \$ 33.84

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6373 per CCF, which includes a base GCR of \$0.6076 and Ohio excise tax of \$0.0297.

Due Date	Amount Due	After Jul 6, 2009
Jul 6, 2009	\$ 33.84	\$ 34.35

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	3830-2107-06-5

Explanation of Current Charges			
Gas		Duke Energy	
Meter - 000413875		Rate RS - Residential Service	
CCF Usage - 14		Fixed Delivery Service Charge	\$ 20.59
May 13 - Jun 08		Usage-Based Charge	
26 Days		14 CCF @ \$ 0.04082800	0.57
		Gas Delivery Riders	3.76
		Gas Cost Recovery	
		14 CCF @ \$ 0.63730000	8.92
			\$ 33.84
		Total Current Gas Charges	\$ 33.84

**** FINAL BILL ****

Account Number 3830-2107-06-5

10 05

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Aug 4, 2009	\$ 436.16

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000436160 38302107065 080420099 00000442704

**** FINAL BILL ****

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	3830-2107-06-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 13 not included Bill prepared on Jul 13, 2009

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas 000413875	Jun 08 Jun 29	21	3774 E	4014	240

Gas Residential	Current Billing
Usage - 240 CCF	Amt Due - Previous Bill \$ 33.84
Duke Energy - Rate RS \$ 192.53	Late Payment Charge(s) 0.51
Current Gas Charges \$ 192.53	Canceled Charges:
Gas Cost Recovery \$0.63730000/CCF	Gas Charges 33.84cr
	Prior Month(s) Charges:
	Gas Charges 243.12
	Balance Forward 243.63
	Current Gas Charges 192.53
	Current Amount Due \$ 436.16

PLEASE NOTE: This is your final bill for gas service at 271 MCMICKEN W.

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

**** FINAL BILL ****

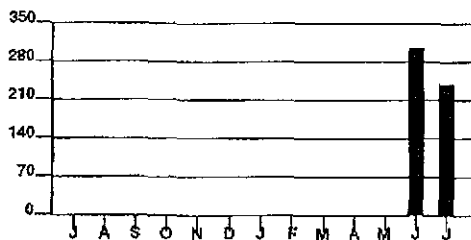
Due Date	Amount Due	After Aug 1, 2009
Aug 4, 2009	\$ 436.16	\$ 442.70

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 2 Cincinnati OH 45214	3830-2107-06-5

Explanation of Current Charges			
Gas		Duke Energy	
Meter -	000413875	Rate RS - Residential Service	
CCF Usage -	240	Fixed Delivery Service Charge	\$ 17.73
Jun 08 - Jun 29		Usage-Based Charge	
21 Days		240 CCF @ \$ 0.04082800	9.80
		Gas Delivery Riders	12.05
		Gas Cost Recovery	
		240 CCF @ \$ 0.63730000	152.95
			\$ 192.53
		Total Current Gas Charges	\$ 192.53

Explanation of Prior Month(s) Charges			
Gas		Duke Energy	
Meter -	000413875	Rate RS - Residential Service	
CCF Usage -	306	Fixed Delivery Service Charge	\$ 20.59
		Usage-Based Charge	
		306 CCF @ \$ 0.04082800	12.49
May 13 - Jun 08		Gas Delivery Riders	15.03
26 Days		Gas Cost Recovery	
		306 CCF @ \$ 0.63730000	195.01
			\$ 243.12
		Total Prior Gas Charges	\$ 243.12

CCF Gas Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage	546
Average Usage	273

[illegible]

**** CORRECTED BILL ****

Account Number 3830-2107-06-5 10 05

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Jul 6, 2010	\$ 44.32

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000044326 38302107065 070620103 00000044326

**** CORRECTED BILL ****

Page 1 of 2

Name - Service Address	For inquiries call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	3830-2107-06-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 14 not included Bill prepared on Jun 14, 2010

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas 000413875	Jun 08 Jun 29	21	4014 E	4014	0

Gas - Residential	Current Billing
Usage - 0 CCF	Amt Due - Previous Bill \$ 436.16
Duke Energy - Rate RS \$ 20.51	Cancel Late Pmt Charge 0.51cr
Current Gas Charges \$ 20.51	Canceled Charges:
	Gas Charges 435.65cr
	Prior Month(s) Charges:
	Gas Charges 23.81
	Balance Forward 23.81
	Current Gas Charges 20.51
	Transfer To 76200598-22 442.70cr
	Transfer From 76200598-22 442.70
	Transfer To 02800016-29 442.70cr
	Transfer From 02800016-29 442.70
	Transfer To 02800016-29 442.70cr
	Transfer From 02800016-29 442.70
	Current Amount Due \$ 44.32

NO Gas Service
NO Gas Service

This bill contains final charges for gas service on Meter #413875.

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

**** CORRECTED BILL ****

Due Date	Amount Due
Jul 6, 2010	\$ 44.32

**** CORRECTED BILL ****

Account Number 3830-2107-06-5 10 05

Due Date	Amount Due
Jul 15, 2010	\$ 44.32

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000044326 38302107065 071520102 00000044326

**** CORRECTED BILL ****

Page 1 of 1

Name/Business Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 2 Cincinnati OH 45214	Duke Energy 513-421-9500	3830-2107-06-5

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 23 not included Bill prepared on Jun 23, 2010

Current Billing	
Am't Due - Previous Bill	\$ 44.32
Current Amount Due	\$ 44.32

**** CORRECTED BILL ****

Due Date	Amount Due
Jul 15, 2010	\$ 44.32

ACCT #0330-0481-28-0 (GAS)
 ALMAZ GHEBREMARIAM
 271 MCMICKEN W FLOOR 3R
 CINCINNATI, OH 45214

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
11/22/2010	NEW	\$45.56	COLLECTION AGENCY ASSIGNMENT	
10/21/2010	NEW	\$45.56	ASSIGNED TO PRE-COLLECTION	
9/1/2010	NEW	\$45.56	TRANSFER CHARGE CORRECT TO	Final Gas Charges Transferred Back from #4490-3605-02-0
7/8/2010	NEW	-\$45.56	TRANSFER FINAL FROM	Final Gas Charge Transferred to Incorrect Acct #4490-3605-02-0 (Wrong Customer Name)
6/23/2010	NEW	\$45.56	FINAL BILL	
6/14/2010	NEW	\$45.56	TRANSFER CHARGE CORRECT TO	Final Gas Charges Transferred Back from #4490-3605-02-0
8/5/2009	NEW	-\$45.56	TRANSFER FINAL FROM	Final Gas Charge Transferred to Incorrect Acct #4490-3605-02-0 (Wrong Customer Name)
7/31/2009	NEW	\$0.67	LATE PAYMENT CHARGE	
7/9/2009	NEW	\$44.89	FINAL BILL	
7/9/2009	NEW	\$20.51	BILL CHARGE	
7/9/2009	NEW	-\$14.34	GAS CHARGE CANCEL/REBILL	
7/6/2009	NEW	\$0.57	LATE PAYMENT CHARGE	
6/11/2009	NEW	\$38.15	BILL	
6/11/2009	NEW	\$38.15	BILL CHARGE	
5/12/2009	NEW	\$0.00	CREDIT STATUS CHANGE	



Duke Energy
139 E. Fourth Street
Cincinnati, OH 45202-4003

7-Jan-11

Re: 03300481 28

ALMAZ GHEBREMARIAM
PO BOX 2952
SPRINGFIELD VA 22152

Service Address
271 MCMICKEN W
Floor: 3r
CINCINNATI, OH 45214

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

Total: \$0.00

Prepared by: Duke Energy Customer Service (1-800-544-6900)

Account Number 0330-0481-28-0 10 05

For less detailed billing information on
your monthly bill, check box on right

☐

Due Date	Amount Due
Jul 6, 2009	\$ 38.15

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000038156 03300481280 070620090 00000038725

Page 1 of 2

Name - Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 3R Cincinnati OH 45214	Duke Energy 513-421-9500	0330-0481-28-0

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 11 not included Bill prepared on Jun 11, 2009 Next meter reading Jul 08, 2009

Urgent Message - The gas charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000196441	May 13	Jun 08	26	5079	5099 E	20

Gas - Residential	Current Billing
Usage - 20 CCF	Amt Due - Previous Bill \$ 0.00
Duke Energy - Rate RS \$ 38.15	Balance Forward 0.00
Current Gas Charges \$ 38.15	Current Gas Charges 38.15
Gas Cost Recovery \$0.63730000/CCF	Current Amount Due \$ 38.15

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6373 per CCF, which includes a base GCR of \$0.6076 and Ohio excise tax of \$0.0297.

Due Date	Amount Due	After Jul 6, 2009
Jul 6, 2009	\$ 38.15	\$ 38.72

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 3R Cincinnati OH 45214	0330-0481-28-0

Explanation of Current Charges		
Gas Meter - 000196441	Duke Energy Rate RS - Residential Service	
CCF Usage - 20	Fixed Delivery Service Charge	\$ 20.59
May 13 - Jun 08 26 Days	Usage-Based Charge	
	20 CCF @ \$ 0.04082800	0.82
	Gas Delivery Riders	3.99
	Gas Cost Recovery	
	20 CCF @ \$ 0.63730000	12.75
		\$ 38.15
	Total Current Gas Charges	\$ 38.15

**** FINAL BILL ****

Account Number 0330-0481-28-0 10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jul 31, 2009	\$ 44.89

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000044890 03300481280 073120098 00000045560

**** FINAL BILL ****

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
------------------------	--------------------	----------------

Almaz Ghebremariam Duke Energy 513-421-9500 0330-0481-28-0
271 McMicken W
FL: 3R
Cincinnati OH 45214

Main Payments To	Account Information
------------------	---------------------

PO Box 9001076 Payments after Jul 09 not included Bill prepared on Jul 09, 2009
Louisville KY 40290-1076

Meter	Number	Reading Date	Days	Meter Reading	Usage
Gas	000196441	Jun 08 Jun 29	21	5079 E 5079	0

Gas - Residential	Current Billing
Usage - 0 CCF	Amt Due - Previous Bill \$ 38.15
Duke Energy - Rate RS \$ 20.51	Late Payment Charge(s) 0.57
Current Gas Charges \$ 20.51	Canceled Charges:
	Gas Charges 38.15cr
	Prior Month(s) Charges:
	Gas Charges 23.81
	Balance Forward 24.38
	Current Gas Charges 20.51
	Current Amount Due \$ 44.89

PLEASE NOTE: This is your final bill for gas service at 271 MCMICKEN W.

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

**** FINAL BILL ****

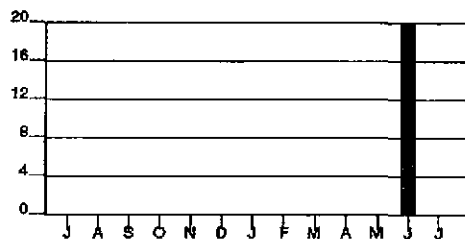
Due Date	Amount Due	After
Jul 31, 2009	\$ 44.89	Jul 31, 2009 \$ 45.56

FARMER'S			Page 2 of 2
Name	Service Address	Account Number	
Almaz Ghebremariam	271 McMicken W FL: 3R Cincinnati OH 45214	0330-0481-28-0	

Explanation of Current Charges			
Gas		Duke Energy	
Meter -	000196441	Rate RS - Residential Service	
CCF Usage -	0	Fixed Delivery Service Charge	\$ 17.73
Jun 08 - Jun 29		Gas Delivery Riders	2.78
21 Days			\$ 20.51
Total Current Gas Charges			\$ 20.51

Explanation of Prior Months' Charges			
Gas		Duke Energy	
Meter -	000196441	Rate RS - Residential Service	
CCF Usage -	0	Fixed Delivery Service Charge	\$ 20.59
		Gas Delivery Riders	3.22
May 13 - Jun 08			\$ 23.81
26 Days			
		Total Prior Gas Charges	\$ 23.81

CCF	Gas Usage
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10	10
11	11
12	12
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86	86
87	87
88	88
89	89
90	90
91	91
92	92
93	93
94	94
95	95
96	96
97	97
98	98
99	99
100	100



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage	20
Average Usage	10

[illegible]

ACCT #0330-0481-28-0 (GAS)
 ALMAZ GHEBREMARIAM
 271 MCMICKEN W FLOOR 3R
 CINCINNATI, OH 45214

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
2/8/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO
2/8/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO
2/8/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO
2/8/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO
2/8/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO
2/8/2011	NEW	\$0.00	SUSPEND COLLECTION	PER PUCO
11/22/2010	NEW	\$45.56	FINAL BILL OWED	
10/21/2010	NEW	\$45.56	ASSIGNED TO PRE-COLLECTION	
9/1/2010	NEW	\$45.56	TRANSFER CHARGE CORRECT TO	Final Gas Charges Transferred Back from #4490-3605-02-0
7/8/2010	NEW	-\$45.56	TRANSFER FINAL FROM	Final Gas Charge Transferred to Incorrect Acct #4490-3605-02-0 (Wrong Customer Name)
6/23/2010	NEW	\$45.56	FINAL BILL	
6/14/2010	NEW	\$45.56	TRANSFER CHARGE CORRECT TO	Final Gas Charges Transferred Back from #4490-3605-02-0
8/5/2009	NEW	-\$45.56	TRANSFER FINAL FROM	Final Gas Charge Transferred to Incorrect Acct #4490-3605-02-0 (Wrong Customer Name)
7/31/2009	NEW	\$0.67	LATE PAYMENT CHARGE	
7/9/2009	NEW	\$44.89	FINAL BILL	
7/9/2009	NEW	\$20.51	BILL CHARGE	
7/9/2009	NEW	-\$14.34	GAS CHARGE CANCEL/REBILL	
7/6/2009	NEW	\$0.57	LATE PAYMENT CHARGE	
6/11/2009	NEW	\$38.15	BILL	
6/11/2009	NEW	\$38.15	BILL CHARGE	
5/12/2009	NEW	\$0.00	CREDIT STATUS CHANGE	

Account Number 0330-0481-28-0

10 05

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Jul 6, 2009	\$ 38.15

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000038156 03300481280 070620090 00000038725

Page 1 of 2

Name/Service Address	For more info call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 3R Cincinnati OH 45214	Duke Energy 513-421-9500	0330-0481-28-0

Mail Payment To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 11 not included Bill prepared on Jun 11, 2009 Next meter reading Jul 08, 2009

Urgent Message - The gas charges on this bill have been estimated because the property was vacant and we were unable to gain access. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Difference
Gas 000196441	May 13 Jun 08	26	5079	5099 E	20

Gas Summary	Current Billing
Usage - 20 CCF	Amt Due - Previous Bill \$ 0.00
Duke Energy - Rate RS \$ 38.15	Balance Forward 0.00
Current Gas Charges \$ 38.15	Current Gas Charges 38.15
Gas Cost Recovery \$0.63730000/CCF	Current Amount Due \$ 38.15

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6373 per CCF, which includes a base GCR of \$0.6076 and Ohio excise tax of \$0.0297.

Due Date	Amount Due	Amount Due
Jul 6, 2009	\$ 38.15	\$ 38.72

Name	Service Address	Account Number
Almaz Ghebremariam	271 McMicken W FL: 3R Cincinnati OH 45214	0330-0481-28-0

Explanation of Billing Charges			
Gas	Duke Energy		
Meter - 000196441	Rate RS - Residential Service		
CCF Usage - 20	Fixed Delivery Service Charge	\$ 20.59	
May 13 - Jun 08	Usage-Based Charge		
26 Days	20 CCF @ \$ 0.04082800	0.82	
	Gas Delivery Riders	3.99	
	Gas Cost Recovery		
	20 CCF @ \$ 0.63730000	12.75	\$ 38.15
	Total Current Gas Charges		\$ 38.15

**** FINAL BILL ****

Account Number 0330-0481-28-0

10 05

Due Date	Amount Due
Jul 31, 2009	\$ 44.89

For less detailed billing information on
your monthly bill, check box on right

☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000044890 03300481280 073120098 00000045560

**** FINAL BILL ****

Page 1 of 2

Name, Service Address	For Information Call	Account Number
Almaz Ghebremariam 271 McMicken W FL: 3R Cincinnati OH 45214	Duke Energy 513-421-9500	0330-0481-28-0

Main Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 09 not included Bill prepared on Jul 09, 2009

Month	Number	Reading Date	From	To	Days	Meter Reading	Previous	Current
Gas	000196441	Jun 08	Jun 29	21		5079 E	5079	0

Gas - Residential	Current Billing
Usage - 0 CCF	Amt Due - Previous Bill \$ 38.15
Duke Energy - Rate RS \$ 20.51	Late Payment Charge(s) 0.57
Current Gas Charges \$ 20.51	Canceled Charges:
	Gas Charges 38.15cr
	Prior Month(s) Charges:
	Gas Charges 23.81
	Balance Forward 24.38
	Current Gas Charges 20.51
	Current Amount Due \$ 44.89

PLEASE NOTE: This is your final bill for gas service at 271 MCMICKEN W.

Should payment of this bill by the due date present a problem, please call us at the number listed in the
"For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

**** FINAL BILL ****

Due Date	Amount Due	Amount Due
Jul 31, 2009	\$ 44.89	\$ 45.56

3m 15

FINANCIAL HISTORY

Page 1 of 2

FINANCIAL HISTORY				
Date	Credit Status	Amount	Description	Notes
4/5/2010	DNP NOTICE	\$117.37	BILL CHARGE	
4/5/2010	ACCEPTABLE	\$124.88	ELECTRIC CHARGE CANCEL/REBILL	
3/26/2010	ACCEPTABLE	\$3.46	LATE PAYMENT CHARGE	
3/4/2010	ACCEPTABLE	\$230.52	BILL	
3/4/2010	ACCEPTABLE	\$101.52	BILL CHARGE	
2/25/2010	FINAL NOTICE	\$0.00	AGREEMENT STATUS CHANGE	
2/25/2010	ACCEPTABLE	-\$175.00	PAYMENT	(P)
2/25/2010	FINAL NOTICE	\$175.00	AGMT SETUP INSTALLMENT	
2/25/2010	FINAL NOTICE	-\$944.46	PENDING AGREEMENT SETUP	
2/25/2010	FINAL NOTICE	\$0.00	WINTER RECONNECT RULE USED	
2/24/2010	FINAL NOTICE	\$598.98	FINAL DNP NOTICE - COMPLETION	
2/22/2010	DNP NOTICE	\$598.98	MAILING ADDRESS DNP LETTER	
2/22/2010	DNP NOTICE	\$598.98	FINAL DNP NOTICE - CREATION	
2/3/2010	DNP NOTICE	\$944.46	BILL	TRN TO 1908 Vine (Exhibit)
2/3/2010	DNP NOTICE	\$114.73	BILL CHARGE	
1/18/2010	ACCEPTABLE	\$829.73	CORRECTED BILL	
1/15/2010	ACCEPTABLE	-\$60.59	GAS CHARGE CANCEL/REBILL	
1/12/2010	ACCEPTABLE	-\$100.00	PAYMENT	Payment
1/8/2010	ACCEPTABLE	\$990.32	BILL	
1/7/2010	ACCEPTABLE	\$156.19	BILL CHARGE	
1/6/2010	ACCEPTABLE	\$58.38	BILL CHARGE	
1/6/2010	ACCEPTABLE	-\$19.39	ELECTRIC CHARGE CANCELATION	
12/28/2009	ACCEPTABLE	\$1.27	LATE PAYMENT CHARGE	
12/16/2009	ACCEPTABLE	\$709.46	TRANSFER FINAL TO	Electric Charges Transferred From 271 McMicken W Fl 2
12/4/2009	ACCEPTABLE	\$84.41	BILL	Trans to 1908 Vine Exhibit
12/4/2009	ACCEPTABLE	\$65.02	BILL CHARGE	
12/3/2009	ACCEPTABLE	\$19.39	BILL CHARGE	
11/4/2009	ACCEPTABLE	\$0.00	CREDIT STATUS CHANGE	

20-Sep-10

Re: 02800016 29

ALMAZ GHEBREMARIAM
1908 VINE
APT 1
CINCINNATI, OH 45202

Service Address
1908 VINE
Floor: 1
CINCINNATI, OH 45210

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

02 25 10	\$175.00	PAYMENT
01 12 10	\$100.00	PAYMENT
Total:	\$275.00	

Prepared by: Duke Energy Customer Service (1-800-544-6900)

ON DATE 11/5/2009 GAS OFF 4/6/2010 ELECTRIC OFF 6/2/2010

Account Number 0280-0016-29-3

10 01

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Dec 28, 2009	\$ 84.41

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1908 Vine St Apt 1
Cincinnati OH 45202-4924

PO Box 9001076
Louisville KY 40290-1076

400 00000084417 02800016293 122820092 00000085685

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-421-9500	0280-0016-29-3

Main Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Dec 04 not included Bill prepared on Dec 04, 2009 Next meter reading Jan 04, 2010

Urgent Message - The gas charges on this bill have been estimated because the doors were locked and no one answered. Please call us to make permanent meter reading arrangements before your next scheduled meter reading date.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000705576	Nov 05	Dec 01	26	8948	9003 E	55
Elec	104801085	Nov 05	Dec 01	26	38834	38955	121

Gas - Residential	
Usage -	55 CCF
Duke Energy - Rate RS	\$ 65.02
Current Gas Charges	\$ 65.02
Gas Cost Recovery \$0.67160000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Balance Forward	0.00
Current Gas Charges	65.02
Current Electric Charges	19.39
Current Amount Due	\$ 84.41

No Gas

Electric - Residential	
Usage -	121 kWh
Duke Energy - Rate RS	\$ 19.39
Current Electric Charges	\$ 19.39

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6716 per CCF, which includes a base GCR of \$0.6403 and Ohio excise tax of \$0.0313.

Due Date	Amount Due	After Dec 29, 2009
Dec 28, 2009	\$ 84.41	\$ 85.68

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

Eliminate the seasonal ups and downs that affect your bill and enjoy the benefits of knowing the monthly total in advance. Sign up for Budget Billing at www.duke-energy.com, select Billing & Payment. You may also enroll by calling 1-866-236-3749.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.02 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Gas Meter - 000705576 CCF Usage - 55 Nov 05 - Dec 01 26 Days	Duke Energy Rate RS - Residential Service Fixed Delivery Service Charge \$ 19.96 Usage-Based Charge 55 CCF @ \$ 0.03272800 1.80 Gas Delivery Riders 6.32 Gas Cost Recovery 55 CCF @ \$ 0.67160000 36.94	\$ 65.02 \$ 65.02
Total Current Gas Charges		\$ 65.02
Electric Meter - 104801085 kWh Usage - 121 Nov 05 - Dec 01 26 Days	Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg \$ 4.33 Delivery Charges Distribution-Energy Chg 121 kWh @ \$ 0.02212600 2.68 Delivery Riders 1.37 Total Delivery Charges \$ 4.05 Generation Charges Generation Energy Chg 121 kWh @ \$ 0.04023800 4.87 Rider FPP 4.73 Rider AAC 0.79 Rider TCR 0.62 Total Generation Charges \$ 11.01	19.39 \$ 19.39
Total Current Electric Charges		\$ 19.39

REMINDER NOTICE

Account Number 0280-0016-29-3

10 01

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Feb 1, 2010	\$ 990.32

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Exhibit



Almaz Ghebremariam
1908 Vine St Apt 1
Cincinnati OH 45202-4924

PO Box 9001076
Louisville KY 40290-1076

400 00000990329 02800016293 020120100 00001005170

REMINDER NOTICE

Page 1 of 3

Name, Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-421-9500	0280-0016-29-3

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jan 08 not included Bill prepared on Jan 08, 2010 Next meter reading Feb 02, 2010

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas	000705576	Dec 01 Jan 04	34	9003 E	9160 E	157
Elec	104801085	Dec 01 Jan 04	34	37955	38216	261

Gas - Residential
Usage - 157 CCF
Duke Energy - Rate RS \$ 156.19
Current Gas Charges \$ 156.19
Gas Cost Recovery \$0.71760000/CCF

Amount Due
Amt Due - Previous Bill \$ 84.41
Late Payment Charge(s) 1.27
Canceled Charges:
Electric Charges 19.39cr
Prior Month(s) Charges:
Electric Charges 19.39
Balance Forward 85.68
Current Gas Charges 156.19
Current Electric Charges 38.99
Transfer From 13900481-42 709.46
Current Amount Due \$ 990.32

84.41
156.19
240.60
- 19.39
221.21 credit

Electric - Residential
Usage - 261 kWh
Duke Energy - Rate RS \$ 38.99
Current Electric Charges \$ 38.99

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled electric charges for prior months.

REMINDER NOTICE

Due Date	Amount Due	Due Date
Feb 1, 2010	\$ 990.32	Feb 1, 2010
		\$ 1,005.17

REMINDER NOTICE

Page 2 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

For your convenience, we have included your final charges for service at 271 MCMICKEN W. If your final bill has been paid, please disregard the final charges included above.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.7176 per CCF, which includes a base GCR of \$0.6841 and Ohio excise tax of \$0.0335.

The PUCO approved an adjustment to the base price of generation, Riders SRT and USR (part of the Delivery Riders) and Riders AAC and FPP effective January 4, 2010. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$6.23 or 4.8%.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges			
Gas		Duke Energy	
Meter - 000705576		Rate RS - Residential Service	
CCF Usage - 157		Fixed Delivery Service Charge	\$ 25.33
Dec 01 - Jan 04		Usage-Based Charge	
34 Days		157 CCF @ \$ 0.03272800	5.14
		Gas Delivery Riders	13.06
		Gas Cost Recovery	
		157 CCF @ \$ 0.71760000	112.66
			\$ 156.19
		Total Current Gas Charges	\$ 156.19
Electric		Duke Energy	
Meter - 104801085		Rate RS - Residential Svc-Winter	
kWh Usage - 261		Distribution-Customer Chg	\$ 5.50
Dec 01 - Jan 04		Delivery Charges	
34 Days		Distribution-Energy Chg	
		261 kWh @ \$ 0.02212600	5.77
		Delivery Riders	3.08
		Total Delivery Charges	\$ 8.85
		Generation Charges	
		Generation Energy Chg	
		261 kWh @ \$ 0.04023800	10.50
		Rider FPP	10.46
		Rider AAC	2.34
		Rider TCR	1.34
		Total Generation Charges	\$ 24.64
			38.99
		Total Current Electric Charges	\$ 38.99

CORRECTED REMINDER

Due Date	Amount Due
Feb 9, 2010	\$ 829.73

Account Number 0280-0016-29-3 10 01

For less detailed billing information on
your monthly bill, check box on right☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1908 Vine St Apt 1
Cincinnati OH 45202-4924

PO Box 9001076
Louisville KY 40290-1076

400 00000829730 02800016293 020920106 00000842184

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-421-9500	0280-0016-29-3

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jan 18 not included Last payment received Jan 12 Bill prepared on Jan 18, 2010 Next meter reading Feb 02, 2010

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas 000705576	Jan 04 Jan 14	10	9054 E	9072	18

Gas - Residential	
Usage -	18 CCF
Duke Energy - Rate RS	\$ 24.67
Current Gas Charges	\$ 24.67
Gas Cost Recovery \$0.71760000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 990.32
Payment(s) Received	100.00cr
Canceled Charges:	
Gas Charges	221.21cr
Prior Month(s) Charges:	
Gas Charges	135.95
Balance Forward	805.06
Current Gas Charges	24.67
Current Amount Due	\$ 829.73

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

REMINDER NOTICE

Due Date	Amount Due	Amount Due
Feb 9, 2010	\$ 829.73	\$ 842.18

DISCONNECT NOTICE

Account Number 0280-0016-29-3

10 01

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Feb 25, 2010	\$ 944.46

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1908 Vine
Apt 1
Cincinnati, OH 45202

PO Box 9001084
Louisville KY 40290-1084

410 00000944467 02800016293 022520105 00000958638

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Questions Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-651-5100	0280-0016-29-3

Main Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Feb 03 not included Bill prepared on Feb 03, 2010 Next meter reading Mar 03, 2010

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$125.00 before service is restored.

IMPORTANT: Your service may be disconnected if your past due amount of \$598.98 is not paid before 02/26/2010. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	000705576	Jan 14 Feb 02	19	9072	9114	42
Elec	104801085	Jan 04 Feb 02	29	38216	38641	425

Gas - Residential	
Usage -	42 CCF
Duke Energy - Rate RS	\$ 53.85
Current Gas Charges	\$ 53.85
Gas Cost Recovery \$0.73460000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 829.73
Balance Forward	829.73
Current Gas Charges	53.85
Current Electric Charges	60.88
Current Amount Due	\$ 944.46

Electric - Residential	
Usage -	425 kWh
Duke Energy - Rate RS	\$ 60.88
Current Electric Charges	\$ 60.88

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Feb 25, 2010	\$ 944.46	\$ 958.63

DISCONNECT NOTICE

Page 2 of 2

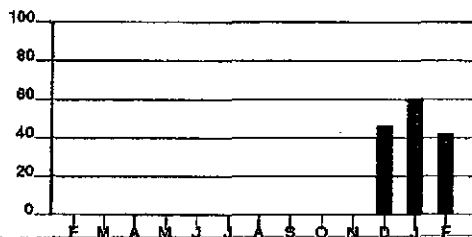
Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.7346 per CCF, which includes a base GCR of \$0.7004 and Ohio excise tax of \$0.0342.

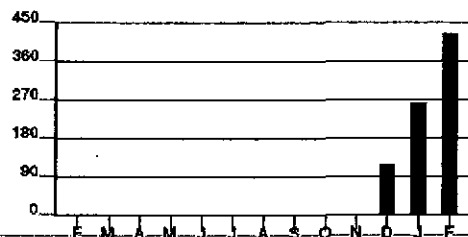
PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Gas		Duke Energy
Meter - 000705576	Rate RS - Residential Service	
CCF Usage - 42	Fixed Delivery Service Charge	\$ 16.59
Jan 14 - Feb 02	Usage-Based Charge	
19 Days	42 CCF @ \$ 0.03272800	1.37
	Gas Delivery Riders	5.04
	Gas Cost Recovery	
	42 CCF @ \$ 0.73460000	30.85
		\$ 53.85
	Total Current Gas Charges	\$ 53.85
Electric		Duke Energy
Meter - 104801085	Rate RS - Residential Svc-Winter	
kWh Usage - 425	Distribution-Customer Chg	\$ 5.50
Jan 04 - Feb 02	Delivery Charges	
29 Days	Distribution-Energy Chg	
	425 kWh @ \$ 0.02212600	9.40
	Delivery Riders	4.97
	Total Delivery Charges	\$ 14.37
	Generation Charges	
	Generation Energy Chg	
	425 kWh @ \$ 0.04234500	18.00
	Rider FPP	17.03
	Rider AAC	3.81
	Rider TCR	2.17
	Total Generation Charges	\$ 41.01
		60.88
	Total Current Electric Charges	\$ 60.88

CCF Gas Usage



kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 148
 Average Usage 49

Calculations based on most recent 12 month history
 Total Usage 807
 Average Usage 269

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Gas	0	0	0	0	0	0	0	0	0	0	46	80	42
Electric	0	0	0	0	0	0	0	0	0	0	121	261	425

Account Number 0280-0016-29-3

10 01

For less detailed billing information on
your monthly bill, check box on right ☐

Due Date	Amount Due
Mar 26, 2010	\$ 230.52

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1908 Vine St Apt 1
Cincinnati OH 45202-4924

PO Box 9001076
Louisville KY 40290-1076

400 00000230529 02800016293 032620108 00000233986

Page 1 of 3

Name & Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-421-9500	0280-0016-29-3

Mail Payment To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Mar 04 not included Last payment received Feb 25 Bill prepared on Mar 04, 2010 Next meter reading Apr 01, 2010

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas	000705576	Feb 02 Mar 03	29	9114	9177	63
Elec	104801085	Feb 02 Mar 03	29	38641	38772	131

Gas - Residential	
Usage -	63 CCF
Duke Energy - Rate RS	\$ 78.88
Current Gas Charges	\$ 78.88
Gas Cost Recovery \$0.69640000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 944.46
Payment(s) Received	175.00cr
Balance Forward	769.46
Current Gas Charges	78.88
Current Electric Charges	22.64
Agmt #3035446 Amt Due	129.00
Transfer to Agmt #3035446	944.46cr
Agmt #3035446 Amt Due	175.00
Current Amount Due	\$ 230.52

Electric - Residential	
Usage -	131 kWh
Duke Energy - Rate RS	\$ 22.64
Current Electric Charges	\$ 22.64

Account Balance	
Current Billing	\$ 230.52
Agreement Balance	640.46
Total Account Balance	\$ 870.98

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6964 per CCF, which includes a base GCR of \$0.6639 and Ohio excise tax of \$0.0325.

Due Date	Amount Due	After Mar 26, 2010
Mar 26, 2010	\$ 230.52	\$ 233.98

2664

78.88
22.64
129.00
230.52

944.46
125.00 Payment
129.46 Agreement
640.46

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

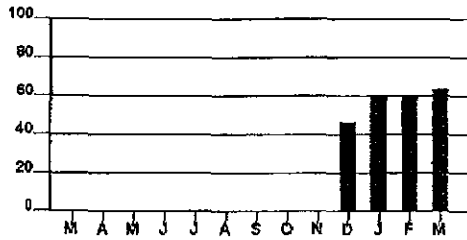
Explanation of Current Charges			
Gas Meter - 000705576 CCF Usage - 63 Feb 02 - Mar 03 29 Days	Duke Energy		
	Rate RS - Residential Service		
	Fixed Delivery Service Charge	\$ 25.33	
	Usage-Based Charge		
	63 CCF @ \$ 0.03272800	2.06	
	Gas Delivery Riders	7.62	
	Gas Cost Recovery		
	63 CCF @ \$ 0.69640000	43.87	\$ 78.88
	Total Current Gas Charges		\$ 78.88
Electric Meter - 104801085 kWh Usage - 131 Feb 02 - Mar 03 29 Days	Duke Energy		
	Rate RS - Residential Svc-Winter		
	Distribution-Customer Chg	\$ 5.50	
	Delivery Charges		
	Distribution-Energy Chg		
	131 kWh @ \$ 0.02212600	2.90	
	Delivery Riders	1.60	
	Total Delivery Charges	\$ 4.50	
	Generation Charges		
	Generation Energy Chg		
	131 kWh @ \$ 0.04234500	5.55	
	Rider FPP	5.25	
	Rider AAC	1.17	
	Rider TCR	0.67	
	Total Generation Charges	\$ 12.64	22.64
	Total Current Electric Charges		\$ 22.64

Agreement Information			
Summary		Previous Agreement Balance	\$ 0.00
Agreement Number -	3035446	Transfer From Current Billing	\$ 944.46
Agreement Amount -	\$ 944.46	Current Agreement Amount Due	\$ 304.00cr
Agreement Date -	02/25/10	Agreement Balance	\$ 640.46
Number of Payments -	7		
Monthly Amount Due -	\$ 129.00		

will be added to

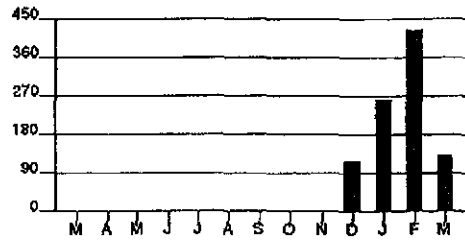
Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 229
 Average Usage 57

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 938
 Average Usage 235

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Gas	0	0	0	0	0	0	0	0	0	48	60	60	63
Electric	0	0	0	0	0	0	0	0	0	121	261	425	131

DISCONNECT NOTICE

Account Number 0280-0016-29-3

10 01

For less detailed billing information on your monthly bill, check box on right

☐

Due Date	Amount Due
Apr 27, 2010	\$ 1,116.69

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1908 Vine
Apt 1
Cincinnati, OH 45202

PO Box 9001084
Louisville KY 40290-1084

410 00001116690 02800016293 042720100 00001133446

DISCONNECT NOTICE

Page 1 of 3

Name / Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-651-5100	0280-0016-29-3

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Apr 05 not included Bill prepared on Apr 05, 2010 Next meter reading May 03, 2010

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$155.00 before service is restored.

IMPORTANT: Your service may be disconnected if your past due amount of \$769.46 is not paid before 04/30/2010. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec	104801085	Mar 03 Apr 01	29	39772	40628	856

Electric - Residential	
Usage -	856 kWh
Duke Energy - Rate RS	\$ 117.37
Current Electric Charges	\$ 117.37

Current Billing	
Amt Due - Previous Bill	\$ 230.52
Late Payment Charge(s)	3.46
Canceled Charges:	
Electric Charges	22.64cr
Prior Month(s) Charges:	
Electric Charges	147.52
Balance Forward	358.86
Current Electric Charges	117.37
Agmt #3035446 Ending Bal	640.46
Current Amount Due	\$ 1,116.69

Charges for meter(s) not shown on this bill will be billed at a later date.

DISCONNECT NOTICE

Due Date	Amount Due	Amount Due
Apr 27, 2010	\$ 1,116.69	\$ 1,133.44

DISCONNECT NOTICE

Page 2 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled electric charges for prior months.

PLEASE NOTE: Our records indicate that your previous bill was not paid in full. As a result, you have been removed from your agreement. The entire agreement balance is now due.

The PUCO approved an adjustment to Rider SRT (part of the Delivery Riders) and Rider FPP effective April 1, 2010. A typical residential customer using 1,000 kWh per month will see an increase of approximately \$0.49 or 0.4%.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric Meter - 104801085	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 856	Distribution-Customer Chg	\$ 5.50
Mar 03 - Apr 01 29 Days	Delivery Charges	
	Distribution-Energy Chg	
	856 kWh @ \$ 0.02212600	18.94
	Delivery Riders	9.93
	Total Delivery Charges	\$ 28.87
	Generation Charges	
	Generation Energy Chg	
	856 kWh @ \$ 0.04234500	36.25
	Rider FPP	34.70
	Rider AAC	7.67
	Rider TCR	4.38
	Total Generation Charges	\$ 83.00
		\$ 117.37
	Total Current Electric Charges	\$ 117.37

Est

Explanation of Prior Month(s) Charges		
Electric Meter - 104801085	Duke Energy Rate RS - Residential Svc-Winter	
Multipliers - 1	Distribution-Customer Chg	\$ 5.50
kWh Pres Read - 39772	Delivery Charges	
kWh Prev Read - 38641	Distribution-Energy Chg	
kWh Usage - 1,131	1,131 kWh @ \$ 0.02212600	25.02
Feb 02 - Mar 03 29 Days	Delivery Riders	12.84
	Total Delivery Charges	\$ 37.86
	Generation Charges	
	Generation Energy Chg	
	1,000 kWh @ \$ 0.04234500	42.35
	131 kWh @ \$ 0.00977000	1.28
	Rider FPP	45.33
	Rider AAC	9.41
	Rider TCR	5.79
	Total Generation Charges	\$ 104.16
		\$ 147.52
	Total Prior Electric Charges	\$ 147.52

Est

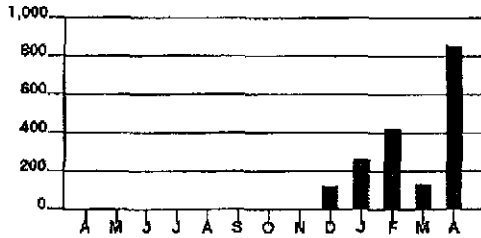
DISCONNECT NOTICE

Page 3 of 3

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

Agreement Information			
Summary			
Agreement Number -	3035446	Previous Agreement Balance	\$ 640.46
Agreement Amount -	\$ 944.46	Current Agreement Amount Due	\$ 640.46cr
Agreement Date -	02/25/10	Agreement Balance	\$ 0.00
Number of Payments -	7		

KWh Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 1,794
Average Usage 359

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	0	0	0	0	0	0	0	0	121	261	425	131	856

DISCONNECT NOTICE

Account Number 0280-0016-29-3

10 01

For less detailed billing information on your monthly bill, check box on right ☐

Due Date	Amount Due
May 26, 2010	\$ 514.89

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

Almaz Ghebremariam
1908 Vine
Apt 1
Cincinnati, OH 45202

PO Box 9001084
Louisville KY 40290-1084

410 00000514896 02800016293 052620104 00000522619

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-651-5100	0280-0016-29-3

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after May 04 not included Bill prepared on May 04, 2010 Next meter reading Jun 02, 2010

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$150.00 before service is restored.

IMPORTANT: Your service may be disconnected if your past due amount of \$138.88 is not paid before 05/28/2010. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	000705576	Mar 03 Apr 06	34	9177	9177	0
Elec	104801085	Apr 01 May 03	32	40628	41057	429

Gas - Residential		
Usage -	0 CCF	
Duke Energy - Rate RS	\$ 29.30	
Current Gas Charges	\$ 29.30	

Current Billing	
Amt Due - Previous Bill	\$ 1,116.69
Late Payment Charge(s)	16.75
Balance Forward	1,133.44
Current Gas Charges	29.30
Current Electric Charges	61.61
Transfer To 13300481-42	709.46cr
Current Amount Due	\$ 514.89

Electric - Residential		
Usage -	429 kWh	
Duke Energy - Rate RS	\$ 61.61	
Current Electric Charges	\$ 61.61	

This bill contains final charges for gas service on Meter #705576.

DISCONNECT NOTICE

Due Date	Amount Due	File #
May 26, 2010	\$ 514.89	May 26, 2010
		\$ 522.61

DISCONNECT NOTICE

Page 2 of 2

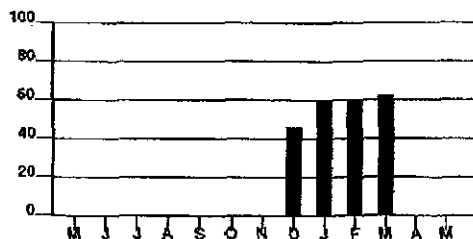
Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.5302190 per CCF, which includes a base GCR of \$0.5055000 and Ohio excise tax of \$0.0247190.

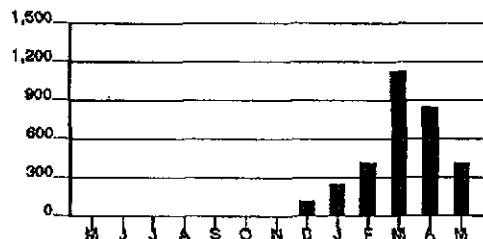
Explanation of Current Charges			
Gas		Duke Energy	
Meter - 000705576		Rate RS - Residential Service	
CCF Usage - 0		Fixed Delivery Service Charge	\$ 25.33
Mar 03 - Apr 06		Gas Delivery Riders	3.97
34 Days			\$ 29.30
Total Current Gas Charges			\$ 29.30
Electric		Duke Energy	
Meter - 104801085		Rate RS - Residential Svc-Winter	
kWh Usage - 429		Distribution-Customer Chg	\$ 5.50
Apr 01 - May 03		Delivery Charges	
32 Days		Distribution-Energy Chg	
		429 kWh @ \$ 0.02212600	9.49
		Delivery Riders	5.02
		Total Delivery Charges	\$ 14.51
		Generation Charges	
		Generation Energy Chg	
		429 kWh @ \$ 0.04234500	18.17
		Rider FPP	17.39
		Rider AAC	3.85
		Rider TCR	2.19
		Total Generation Charges	\$ 41.60
			61.61
Total Current Electric Charges			\$ 61.61

CCF Gas Usage



Calculations based on most recent 12 month history
Total Usage 229
Average Usage 38

kWh Electric Usage



Calculations based on most recent 12 month history
Total Usage 3,223
Average Usage 537

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Gas	0	0	0	0	0	0	0	46	60	60	63	0	0
Electric	0	0	0	0	0	0	0	121	261	425	1,131	856	429

DISCONNECT NOTICE

Due Date	Amount Due
Jun 25, 2010	\$ 1,174.40

Account Number 0280-0016-29-3

10 01

For less detailed billing information on your monthly bill, check box on right

☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1908 Vine St Apt 1
Cincinnati OH 45202-4924

PO Box 9001076
Louisville KY 40290-1076

410 00001174401 02800016293 062520108 00001192027

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-651-5100	0280-0016-29-3

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 03 not included Bill prepared on Jun 03, 2010 Next meter reading Jul 01, 2010

IMPORTANT: If your service has not yet been disconnected, please pay \$452.79 immediately to avoid disconnection.

If your service is disconnected for non payment, in addition to a reconnection charge, you will be required to pay a deposit in the amount of \$135.00 before service is restored.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 104801085	May 03 Jun 02	30	41057	41232	175

Electric - Residential	Current Billing
Usage - 175 kWh	Amt Due - Previous Bill \$ 514.89
Duke Energy - Rate RS \$ 28.92	Late Payment Charge(s) 7.72
Current Electric Charges \$ 28.92	Balance Forward 522.61
	Current Electric Charges 28.92
	Transfer To 38302107-06 442.70cr
	Transfer To 13300481-42 709.46cr
	Transfer Final 1,775.03
	Current Amount Due \$ 1,174.40

For your convenience, we have included your final charges for service at 271 MCMICKEN W. If your final bill has been paid, please disregard the final charges included above.

514.89
29.30
61.61
522.61
28.92
1775.88

DISCONNECT NOTICE

Due Date	Amount Due	Amount
Jun 25, 2010	\$ 1,174.40	\$ 1,192.02

DISCONNECT NOTICE

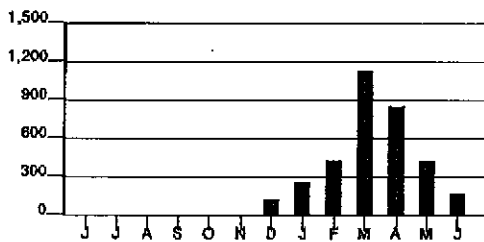
Page 2 of 2

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 104801085	Rate RS - Residential Svc-Summer	
kWh Usage - 175		
May 03 - Jun 02	Distribution-Customer Chg	\$ 5.50
30 Days	Delivery Charges	
	Distribution-Energy Chg	
	175 kWh @ \$ 0.02212600	3.87
	Delivery Riders	2.58
	Total Delivery Charges	\$ 6.45
	Generation Charges	
	Generation Energy Chg	
	175 kWh @ \$ 0.04234500	7.41
	Rider FPP	7.09
	Rider AAC	1.57
	Rider TCR	0.90
	Total Generation Charges	\$ 16.97
		\$ 28.92
	Total Current Electric Charges	\$ 28.92

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 3,398
 Average Usage 485

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	0	0	0	0	0	0	121	261	425	1,131	856	425	175

**** FINAL BILL ****

Due Date	Amount Due
Jul 2, 2010	\$ 1,175.60

Account Number 0280-0016-29-3

10 01

For less detailed billing information on
your monthly bill, check box on right☐

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
1908 Vine St Apt 1
Cincinnati OH 45202-4924

PO Box 9001076
Louisville KY 40290-1076

410 00001175602 02800016293 070220105 00001193236

**** FINAL BILL ****

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-651-5100	0280-0016-29-3

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 10 not included Bill prepared on Jun 10, 2010

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	104801085	Jun 02	Jun 04	2	41232	41238	6

Electric Residential	Current Billing
Usage - 6 kWh	Amt Due - Previous Bill \$ 1,174.40
Duke Energy - Rate RS \$ 1.20	Balance Forward 1,174.40
Current Electric Charges \$ 1.20	Current Electric Charges 1.20
	Current Amount Due \$ 1,175.60

PLEASE NOTE: This is your final bill for electric service at 1908 VINE.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.61 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

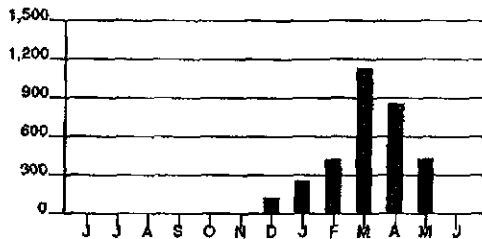
**** FINAL BILL ****

Due Date	Amount Due	After Jul 2, 2010
Jul 2, 2010	\$ 1,175.60	\$ 1,193.23

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-29-3

Explanation of Current Charges		
Electric	Duke Energy	
Meter - 104801085	Rate RS - Residential Svc-Summer	
kWh Usage - 6	Distribution-Customer Chg	\$ 0.38
Jun 02 - Jun 04	Delivery Charges	
2 Days	Distribution-Energy Chg	
	6 kWh @ \$ 0.02212600	0.13
	Delivery Riders	0.12
	Total Delivery Charges	\$ 0.25
	Generation Charges	
	Generation Energy Chg	
	6 kWh @ \$ 0.04234500	0.25
	Rider FPP	0.24
	Rider AAC	0.05
	Rider TCR	0.03
	Total Generation Charges	\$ 0.57
		\$ 1.20
	Total Current Electric Charges	\$ 1.20

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 3,229
 Average Usage 461

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	0	0	0	0	0	0	121	261	425	1,131	858	429	6

Duke H&H
4/3/09 9/4 UN

20-Sep-10
Re: 02800016 29

ALMAZ GHEBREMARIAM
1908 VINE
APT 1
CINCINNATI, OH 45202

Service Address
1908 VINE
Floor: 1
CINCINNATI, OH 45210

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

02 25 10	\$175.00	PAYMENT
01 12 10	\$100.00	PAYMENT
Total:	\$275.00	

Prepared by: Duke Energy Customer Service (1-800-544-6900)

ON DATE 11/5/2009 GAS OFF 4/6/2010 ELECTRIC OFF 6/2/2010

09/17/10 3:50 PM
HEH 2015598
RHE Copy

20-Sep-10
Re: 02800016 29

ALMAZ GHEBREMARIAM
1908 VINE
APT 1
CINCINNATI, OH 45202

Service Address
1908 VINE
Floor: 1
CINCINNATI, OH 45210

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

02 25 10	\$175.00	PAYMENT
01 12 10	\$100.00	PAYMENT
Total:	\$275.00	

Prepared by: Duke Energy Customer Service (1-800-544-6900)

ON DATE 11/5/2009 GAS OFF 4/6/2010 ELECTRIC OFF 6/2/2010

ONE and two one-
the same

1-13-11 Healy D
Y0256

Acct #0280-0016-27-7 (GAS & ELECTRIC)

ALMAZ GHEBREMARIAM

1908 VINE, FLOOR 1

CINCINNATI, OH 45210

FINANCIAL HISTORY

Date	Credit Status	Amount	Description	Notes
7/1/2009	NEW	-\$26.16	TRANSFER FINAL FROM	Final Gas & Electric Charges Transferred to #1330-0481-42-0
6/25/2009	NEW	\$0.39	LATE PAYMENT CHARGE	
6/3/2009	NEW	\$25.77	FINAL BILL	
6/3/2009	NEW	\$25.77	BILL CHARGE	
5/12/2009	NEW	\$0.00	CREDIT STATUS CHANGE	

on July 1, 2009 the \$26.16 came from account 29.



Duke Energy
139 E. Fourth Street
Cincinnati, OH 45202-4003

7-Jan-11

Re: 02800016 27

ALMAZ GHEBREMARIAM
PO BOX 2952
SPRINGFIELD VA 22152

Service Address
1908 VINE
Floor: 1

CINCINNATI, OH 45210

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

Total: \$0.00

Prepared by: Duke Energy Customer Service (1-800-544-6900)

**** FINAL BILL ****

Account Number 0280-0016-27-7

10 01

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Jun 25, 2009	\$ 25.77

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



Almaz Ghebremariam
PO Box 2952
Springfield VA 22152-0952

PO Box 9001076
Louisville KY 40290-1076

400 00000025771 02800016277 062520094 00000026166

**** FINAL BILL ****

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Almaz Ghebremariam 1908 Vine FL: 1 Cincinnati OH 45210	Duke Energy 513-421-9500	0280-0016-27-7

Main Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 03 not included Bill prepared on Jun 03, 2009

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000705576	May 14	Jun 03	20	8947	8947	0
Elec	104801085	May 14	Jun 03	20	35694	35738	44

Gas - Residential	
Usage -	0 CCF
Duke Energy - Rate RS	\$ 18.32
Current Gas Charges	\$ 18.32

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Balance Forward	0.00
Current Gas Charges	18.32
Current Electric Charges	7.45
Current Amount Due	\$ 25.77

Electric - Residential	
Usage -	44 kWh
Duke Energy - Rate RS	\$ 7.45
Current Electric Charges	\$ 7.45

PLEASE NOTE: This is your final bill for service at 1908 VINE.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.20 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

**** FINAL BILL ****

Due Date	Amount Due	After Jun 25, 2009
Jun 25, 2009	\$ 25.77	\$ 26.16

Name	Service Address	Account Number
Almaz Ghebremariam	1908 Vine FL: 1 Cincinnati OH 45210	0280-0016-27-7

Explanation of Current Charges		
Gas Meter - 000705576 CCF Usage - 0 May 14 - Jun 03 20 Days	Duke Energy	
	Rate RS - Residential Service	
	Fixed Delivery Service Charge	\$ 15.83
	Gas Delivery Riders	2.49
		\$ 18.32
	Total Current Gas Charges	\$ 18.32
Electric Meter - 104801085 kWh Usage - 44 May 14 - Jun 03 20 Days	Duke Energy	
	Rate RS - Residential Svc-Summer	
	Distribution-Customer Chg	\$ 2.81
	Delivery Charges	
	Distribution-Energy Chg	
	44 kWh @ \$ 0.01994900	0.88
	Delivery Riders	0.56
	Total Delivery Charges	\$ 1.44
	Generation Charges	
	Generation Energy Chg	
	44 kWh @ \$ 0.04023800	1.77
	Rider FPP	0.87
	Rider AAC	0.29
	Rider TCR	0.27
	Total Generation Charges	\$ 3.20
		7.45
	Total Current Electric Charges	\$ 7.45

11/5/09
11/3/09 9/4/09

20-Sep-10
Re: 02800016 29

ALMAZ GHEBREMARIAM
1908 VINE
APT 1
CINCINNATI, OH 45202

Service Address
1908 VINE
Floor: 1
CINCINNATI, OH 45210

Information regarding your account is listed below. Please feel free to contact us
at 1-800-544-6900 if you have any questions.

02 25 10	\$175.00	PAYMENT
01 12 10	\$100.00	PAYMENT
Total:	\$275.00	

Prepared by: Duke Energy Customer Service (1-800-544-6900)

ON DATE 11/5/2009 GAS OFF 4/6/2010 ELECTRIC OFF 6/2/2010

Unsolvable

Exhibit 27

Date	Credit Status	Amount	Description	Detailed Notes
9/10/2010	ACCEPTABLE	\$563.72	TRANSFER FINAL TO	CORRECTED CHARGES FROM 1908 VINE THE ORIGINAL AMOUNT OF \$743.89 CHARGES THAT WERE TRANSFERRED TO THIS ACCOUNT ON 7/8 INCLUDED 1908 CHARGES FROM 271 MCMICKEN W FL 2 - 3830-2107-05
9/10/2010	ACCEPTABLE	743.89-	TRANSFER CHARGE CORRECT FROM	GAS & ELECTRIC CHARGES TRANSFERRED TO 1908 VINE FL. 1 0280-0016-29
9/10/2010	ACCEPTABLE	44.32-	TRANSFER CHARGE CORRECT FROM	GAS CHARGES TRANSFERRED BACK TO 271 MCMICKEN W FL. 2 - 3830-2107-05
9/1/2010	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
9/1/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	PUCO FORMAL
8/27/2010	DNP ELIGIBLE	\$1,012.19	BILL	
8/27/2010	DNP ELIGIBLE	\$30.17	BILL CHARGE	
8/24/2010	DNP ELIGIBLE	\$30.00	SECURITY DEPOSIT REQUEST	
8/23/2010	DNP ELIGIBLE	\$581.17	DNP ORDER REQUEST - BATCH	
8/18/2010	FINAL NOTICE	\$14.07	LATE PAYMENT CHARGE	
8/11/2010	FINAL NOTICE	\$581.17	FINAL DNP NOTICE - COMPLETION	
7/27/2010	DNP NOTICE	\$937.95	BILL	
7/27/2010	DNP NOTICE	\$32.23	BILL CHARGE	
7/21/2010	ACCEPTABLE	\$1.74	LATE PAYMENT CHARGE	
7/8/2010	ACCEPTABLE	\$44.32	TRANSFER FINAL TO	GAS CHARGES TRANSFERRED FROM 271 MCMICKEN W FL. 2 - 3830-2107-05
7/8/2010	ACCEPTABLE	\$20.00	TRANSFER FINAL TO	GAS & ELECTRIC CHARGES TRANSFERRED FROM 1908 VINE FL. 1 0280-0016-29
7/6/2010	ACCEPTABLE	(\$78.32)	PAYMENT	
6/29/2010	ACCEPTABLE	\$194.09	BILL	
6/29/2010	ACCEPTABLE	\$28.80	BILL CHARGE	
6/17/2010	ACCEPTABLE	\$165.29	CORRECTED BILL	
6/17/2010	ACCEPTABLE	\$88.08	ELECTRIC CHARGE CANCEL/REBILL	SPECIAL READ ACCOUNT REBILLED USING ACTUAL READ
5/28/2010	ACCEPTABLE	\$77.21	BILL	
5/28/2010	ACCEPTABLE	\$14.97	BILL CHARGE	
5/21/2010	ACCEPTABLE	\$0.92	LATE PAYMENT CHARGE	
4/29/2010	ACCEPTABLE	\$61.32	BILL	
4/29/2010	ACCEPTABLE	\$15.11	BILL CHARGE	

EXHIBIT
Complainant
27-

Date	Credit Status	Amount	Description	Detailed Notes
4/29/2010	ACCEPTABLE	442.70-	TRANSFER CHARGE CORRECT FROM	GAS CHARGES TRANSFERRED BACK TO 271 MCMICKEN W FL. 2 - 3830-2107-05
4/27/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION RELEASE	ANSWER SUBMITTED TO PUCO
4/13/2010	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
4/13/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	PUCO COMPLAINT PENDING INVESTIGATION
3/30/2010	DNP ELIGIBLE	\$488.91	BILL	
3/30/2010	DNP ELIGIBLE	\$16.01	BILL CHARGE	
3/30/2010	DNP ELIGIBLE	\$0.00	FORM LETTER REQUEST	SECURITY DEPOSIT RISK LETTER
3/29/2010	DNP ELIGIBLE	\$415.71	DNP ORDER REQUEST - BATCH	
3/23/2010	FINAL NOTICE	\$6.99	LATE PAYMENT CHARGE	
3/18/2010	DNP NOTICE	\$415.71	FINAL DNP NOTICE - CREATION	
3/1/2010	DNP NOTICE	\$465.91	BILL	
3/1/2010	DNP NOTICE	\$18.61	BILL CHARGE	
3/1/2010	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
3/1/2010	DNP ELIGIBLE	\$394.54	DNP ORDER REQUEST - BATCH	
2/22/2010	FINAL NOTICE	\$6.61	LATE PAYMENT CHARGE	
2/17/2010	DNP NOTICE	\$394.54	FINAL DNP NOTICE - CREATION	
1/29/2010	DNP NOTICE	\$440.69	BILL	
1/29/2010	DNP NOTICE	\$141.03	AGMT REMOVAL - IN DEFAULT	
1/29/2010	DNP NOTICE	\$20.86	BILL CHARGE	
1/21/2010	ACCEPTABLE	\$4.12	LATE PAYMENT CHARGE	
12/30/2009	ACCEPTABLE	\$274.68	BILL	
12/30/2009	ACCEPTABLE	\$18.33	BILL CHARGE	
12/21/2009	ACCEPTABLE	\$2.84	LATE PAYMENT CHARGE	
11/25/2009	ACCEPTABLE	\$189.51	BILL	
11/25/2009	ACCEPTABLE	\$14.51	BILL CHARGE	
11/5/2009	ACCEPTABLE	(\$175.00)	PAYMENT	WINTER RULE USED DISC CANCELLED
11/4/2009	ACCEPTABLE	555.03-	ACCT BAL TRANSFERRED TO AGMT	AGREEMENT SET UP FOR WINTER RULE
11/4/2009	ACCEPTABLE	\$0.00	DNP ORDER CANCEL	
10/30/2009	DNP ELIGIBLE	\$509.61	DNP ORDER REQUEST - BATCH	
10/27/2009	FINAL NOTICE	\$555.03	BILL	
10/27/2009	FINAL NOTICE	\$14.28	BILL CHARGE	
10/20/2009	FINAL NOTICE	\$7.99	LATE PAYMENT CHARGE	
10/15/2009	DNP NOTICE	\$482.02	FINAL DNP NOTICE - CREATION	DNP - Disconnect for Non- Payment
9/28/2009	DNP NOTICE	\$532.76	BILL	
9/28/2009	DNP NOTICE	\$15.51	BILL CHARGE	
9/18/2009	ACCEPTABLE	\$7.64	LATE PAYMENT CHARGE	
8/28/2009	ACCEPTABLE	(\$149.00)	PAYMENT	
8/27/2009	DNP NOTICE	\$658.61	BILL	
8/27/2009	DNP NOTICE	\$18.13	BILL CHARGE	
8/20/2009	NEW	\$2.47	LATE PAYMENT CHARGE	

[illegible]

Date	Credit Status	Amount	Description	Detailed Notes
1/27/2011	ACCEPTABLE	\$1,071.71	BILL	THESE CHARGES ARE UNDISPUTED CHARGES NOT INCLUDED IN THE FORMAL COMPLAINT SENDING OUT FOR DISCONNECTION
1/27/2011	ACCEPTABLE	\$82.44	BILL CHARGE	
1/25/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	PUCO FORMAL
1/19/2011	ACCEPTABLE	\$14.18	LATE PAYMENT CHARGE	
1/11/2011	ACCEPTABLE	\$0.00	SUSPEND COLLECTION RELEASE	
1/4/2011	ACCEPTABLE	\$44.32	TRANSFER FINAL TO	GAS CHARGES TRANSFERRED BACK TO 271 MCMICKEN W FL 2 3830-2107-06
12/28/2010	ACCEPTABLE	\$1,019.41	BILL	
12/28/2010	ACCEPTABLE	\$86.95	BILL CHARGE	
12/17/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	PUCO FORMAL
12/16/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION RELEASE	
12/6/2010	ACCEPTABLE	\$44.32	TRANSFER FINAL TO	GAS CHARGES TRANSFERRED FROM 271 MCMICKEN W FL 2 3830-2107-06
11/26/2010	ACCEPTABLE	180.17-	TRANSFER CHARGE CORRECT FROM	ELECTRIC CHARGES TRANSFERRED BACK TO 271 MCMICKEN W FL 2 ELECTRIC ONLY 1330-0481-42
11/26/2010	ACCEPTABLE	44.32-	TRANSFER CHARGE CORRECT FROM	GAS CHARGES TRANSFERRED BACK TO 271 MCMICKEN W FL 2 3830-2107-06
11/23/2010	ACCEPTABLE	\$1,112.63	BILL	
11/23/2010	ACCEPTABLE	\$59.79	BILL CHARGE	
10/26/2010	ACCEPTABLE	\$1,052.84	BILL	
10/25/2010	ACCEPTABLE	\$15.60	BILL CHARGE	
10/15/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION ADD	PUCO FORMAL
10/7/2010	ACCEPTABLE	\$44.32	TRANSFER FINAL TO	GAS CHARGES TRANSFERRED FROM 271 MCMICKEN W FL 2 3830-2107-06
10/7/2010	ACCEPTABLE	\$180.17	TRANSFER FINAL TO	ELECTRIC CHARGES TRANSFERRED FROM 271 MCMICKEN W FL 2 ELECTRIC ONLY 1330-0481-42
10/1/2010	ACCEPTABLE	\$0.00	SUSPEND COLLECTION RELEASE	
9/28/2010	ACCEPTABLE	\$812.75	BILL	
9/28/2010	ACCEPTABLE	\$25.05	BILL CHARGE	

Account number ^{and} ~~for~~ Serial numbers for the ^{pucd} building's are:

1. E271 W McMicken Avenue

Account # FL # 2: 13300481 42 (Electric)

Serial # FL # 2: 73572610

No Service Required on 05-15-09 and closed on 05-15-09

After dispute Reading was done ordered by pucd on 05-24-09
on 05-24-10; Reading was: 7513516 } 75146: This was the True
on 05-13-10; Reading was: 75782 } 75782 Duke's Reading
- 636?

2. GAS: Acct #: 38302107 06 CS: New

Serial #: 413875;

Shows Completed on 06-30-09 (by Contractor Con 30) Read: 4014

By pucd Ruler Read on 05-24-10; 4015, shows no gas consumption.

— 0 —

271 Floor #2, another statement (Floor history) that contradicts the 1st Billing history, on the above

The Same Account for Floor 2 gas and Electric it charges twice and shows two different billing history on Duke Energy statement. At the time of off was ordered on 11-17-09.

Acct # 13300481 42 CS (Electric)

Serial #: 73572610

The Reading by Duke employee was off; in order to match from the Duke energy bill, that was very highly estimated. It's Reading was not by what the meter was Reading but by what Duke energy are asking. For this Reading, his Reading wasn't truthful comparing the Real Reading, by Duke order and was Read on 05-24-10. Duke Reading 80961 / 7513516.

GAS for Apr 2: ~~Second~~ ^{First} Reading on May 05-13-09, on order by Sand
WALLS. Shows on order, shows No Service Required. and closed
on May 13-09. The Reading at the time was 3468 According
to Contractor Con 23?

CIOP/ [REDACTED] MTR: 73572610 PH: 1

ORDER HILO REL 05/15/09

BY DEBRA REID

POSTED ON: 05/25/00 AT 10:40:21

COMPLETED ON 05/13/09 AT 01:27 P BY MICHAEL ARSTINGSTALL
ARRIVED AT 01:27 P

POSTED ON: 05/13/09 AT: 01:27 P

ISSUED ON 05/13/09 AT 01:27 P

DEST ELEC

POSTED ON: 05/13/09 AT: 01:27 P

MOBILEUP ON 05/12/09 AT 06:45 P DTW 05/13/09

DEST ELEC

POSTED ON: 05/12/09 AT: 06:45 P

NEXT TRAN CODE: SRCI SRFI SRMI SRBI

PF: 8-DOWN

8-DOWN
- 52007 last time we were in the building
pull on the cone, no one get on that building or the sun

- Disput Reading on 5-24-10
for 271 MC

for 211 MC
1. Ser # 104124210 Realy 01742

2. Ser# 735 72610 Ready 7513516 (FL2) / 4 C⁺ 5/4 C⁺ 6/2

2. Ser # 75135 or 75136 →

Gas Ready:

✓ Ser# 648940 Ready 9484?

1. Ser# 648940 Ready 1/10/17 ✓ (FL)2)
2. Ser# 413825 Ready 4015 ✓ 417858

2. Ser# 413823 Reel# 4013
3. Ser# 196441 Reel# 5079 #185881

July 2007 was last Read

The estimated \$180.00

482 Redd # Cancelled/1/1/50

- Fred.

11/4 21.10

$\frac{1}{\sqrt{1-\beta^2}} = \gamma$

- 5/11 (смена пелен)

513- 287-He 27/She is
2420 } from jaco)

709

18180.17

SRIN SERV REQ BASIC INFO 04:42 P 02/25/10 M35SRIN
ACCT: 38302107 06 CS: NEW STATUS/DATE: PAST DUE FIN 08/07/09 PG: 1
DIV : 10 CYC: 05 ZIP: 45214 CUST SIC : PRIVATE HOUSEHOLDS
NAME: ALMAZ GHEBREMARIAM PENDING :
ADDR: 271 MCMICKEN W APT: FL: 2 SUBURB: CITY

~~REDACTED~~ SERV REQ NO: 9177 01345 CLOSED 07/09/09

SEAL GAS MTR: 413875

ORIG ACTN: SEAL
ORDER HILO REL 07/09/09 BY BARBARA FLORY

POSTED ON: 07/09/09 AT: 08:46 A
COMPLETED ON ~~REDACTED~~ BY CONTRACTOR CON30 ?
ARRIVED AT 02:01 P
READ: ~~REDACTED~~ V4025

POSTED ON: 06/30/09 AT: 02:02 P
ISSUED ON 06/30/09 AT 02:01 P DEST GAS
POSTED ON: 06/30/09 AT: 02:02 P
MOBILEUP ON 06/30/09 AT 11:13 A DTW 06/30/09 TMW 12:00 N - 04:00 P
POSTED ON: 06/30/09 AT: 11:13 A
NEXT TRAN CODE: _____ SRCI SRFI SRFR SRMI SRMA SRBI
PF: 8-DOWN

~~REDACTED~~

6/17/1

SRIN SERV REQ BASIC INFO 04:42 P 02/25/10 M35SRIN
ACCT: 38302107 06 CS: NEW STATUS/DATE: PAST DUE FIN 08/07/09 PG: 1
DIV : 10 CYC: 05 ZIP: 45214 CUST SIC : PRIVATE HOUSEHOLDS
NAME: ALMAZ GHEBREMARIAM PENDING :
ADDR: 271 MCMICKEN W APT: FL: 2 SUBURB: CITY

SERV REQ NO: 9132 00856 CLOSED 05/13/09

TONC GAS MTR: 413875

ORIG ACTN: TONC

COMPLETED ON ~~05/13/09 09:40 A~~ BY CONTRACTOR CON23

ARRIVED AT 09:40 A

READ: ~~05/13/09 09:41 A~~

POSTED ON: 05/13/09 AT: 09:41 A

ISSUED ON 05/13/09 AT 09:40 A

DEST GAS

POSTED ON: 05/13/09 AT: 09:41 A

MOBILEUP ON 05/12/09 AT 06:44 P DTW 05/13/09

DEST GAS

POSTED ON: 05/12/09 AT: 06:44 P

UNISSUED ON 05/12/09 AT 10:31 A DTW 05/13/09 TMW 08:00 A - 04:00 P DEST GAS

POSTED ON: 05/12/09 AT: 10:31 A

NEXT TRAN CODE: SRCI SRFI SRFR SRMI SRBI

SRIN SERV REQ BASIC INFO 04:46 P 02/25/10 M35SRIN
ACCT: 13300481 42 CS: ACCEPTABLE STATUS/DATE: PAST DUE FIN 12/14/09 PG: 1
DIV : 10 CYC: 05 ZIP: 45214 CUST SIC : PRIVATE HOUSEHOLDS
NAME: ALMAZ GHEBREMARIAM PENDING :
ADDR: 271 MCMICKEN W APT: FL: 2 SUBURB: CITY

(OFF-ORBIT) SERV REQ NO: 9308 01349 CLOSED 11/17/09

SEAL MTR: 73572610 PH: 1

 ORIG ACTN: SEAL
ORDER HILO REL 11/17/09 BY ROBBIE LYNN
 POSTED ON: 11:52 AM
COMPLETED ON 11/05/09 AT 03:14 P BY CONTRACTOR CON23
 ARRIVED AT 03:13 P

✓ 7513516

 POSTED ON: 11/05/09 AT: 03:14 P
ISSUED ON 11/05/09 AT 03:13 P DEST ELEC
 POSTED ON: 11/05/09 AT: 03:14 P
MOBILEUP ON 11/04/09 AT 06:41 P DTW 11/05/09 DEST ELEC
 POSTED ON: 11/04/09 AT: 06:41 P
NEXT TRAN CODE: SRCI SRFI SRFR SRMI SRMA SRBI
PF: 8-DOWN

RECEIVED

BASC BASIC ACCOUNT INFORMATION - METER 03:57 P 01/12/11 M35A530
ACCT: 23300481 42 CS: ACCEPTABLE STATUS/DATE: CHARGED OFF 03/01/10 PG: 1
DIV : 10 CYC: 05 ZIP: 45214 CUST SIC : RELIGIOUS ORGS.
NAME: ALMAZ GHEBREMARIAM PENDING : ANIN SPCD
APT: FL: 1 SUBURB: CITY

SERV 271 MCMICKEN W
ADDR:

MAIL PO BOX 2952
ADDR: SPRINGFIELD VA 22152

MTR	METER	ON/	BILL	SERV	SRV	STAT	MTR	PRIM	BILL	RV	MLT	SRV			
TYPE	NUMBER	OFF	DATE	STAT	STAT	DATE	STA	USE	RATE	CL	OCC	PHS	BLK	TAB	
GAS	648940	OFF	06/29/09	INA	SEAL	11/05/09	INS	HEAT	GS	02	M		NO	NO	
ELEC	104124210	OFF	11/05/09	FNL	SEAL	11/05/09	INS	NORM	DM01	02	M	1	NO	NO	

KOLA

NEXT TRAN CODE: _____

Complaints Ex No. 29

From: Almaz Mariam (almazm30@yahoo.com)
To: alalmazm30@yahoo.com;
Date: Thu, June 17, 2010 1:48:54 PM
Cc:
Subject: Re: Follow-up E-mail. Case: AJHE040610A9

Hi Shawn

Reading was done on May 13, 09, by the owner of the house; they agreed only for one week and automatically to be turn off, after the walk through, this is the information I know. This arrangement is also done through my real state help, because at that time I was in VA. Did I got a call from the owner and my real state to give the Duke representative my information yes; did I refuse to put it under my name after they requested a deposit of more than two hundred yes. After I refuse to put under my name a house I didn't own yet, the owner and my real state agent called me to let me know everything is Ok, there will be a light and water at the building for walk through. My agent was suppose to be with the owner when the Meter is read, I remember him calling me to tell me that, now he said he didn't make it, but the owner did open the door for Duke to read the Meters, all of this time I have conversation with Duke, they were saying reading was done and that is why they came up with this big bill. Know right after the reading on May 24, 10 is done as they requested it everything has changed.

Damn talking about 271 m.m.

From: "Lariccia, Erin R" <Erin.Lariccia@duke-energy.com>
To: "ContactThePUCO@puc.state.oh.us" <ContactThePUCO@puc.state.oh.us>; Almaz Mariam <almazm30@yahoo.com>
Sent: Tue, June 15, 2010 10:08:03 AM
Subject: RE: Follow-up E-mail. Case: AJHE040610A9

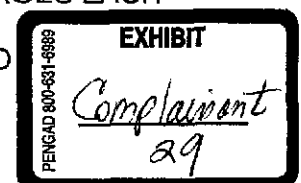
Shawn,

I believe there was a miscommunication with Ms. Almaz in regards to the meters being read. I was trying to explain that when service was turned on at this address I don't believe that the meters were read based on her on reads. When she issued service on at this address in May 2009 I don't believe we were given access to the meters to read or the technician did not read the meters. I could not get a clear answer from the customer regarding access to the meters on 5/13/2009. She kept saying she lived out of town. The on orders are in her name with her credit information and the reason for the on orders was to inspect the building she is currently the owner of this property. In reviewing all four accounts in question the on-reads are either the same read that was input to our billing system when the service was turned off at the curb and turned off at the pole which leads me to believe that the technician did not read the meters when completing and restoring the service in Ms. Almaz's name. This is why I asked for the special read on 5/21/2010. Ms. Almaz cancelled this appointment. The Meter Reader asked Ms. Almaz to met us on that Monday 5/24 to get reads. We did obtain actual reads on all meters. In reviewing these read I cancelled out all gas charges except for the customer charge each month that the service was in her name. The electric meter charges below are correct. See out line information below. I have also attached copies of all bills for this address. The only ones not included are the corrected bills. Once I have those I will send copies to Ms. Almaz.

Floor 1 – Commercial Account both gas and electric meter
 ACCOUNT NUMBER 23300481-42

GAS – I CANCELLED ALL THE GAS CHARGES EXCEPT FOR THE CUSTOMER CHARGES EACH MONTH

ELECTRIC WAS BILLED FOR 106 CCF'S AND BASED ON THE READS THIS IS OWED
 TOTAL FINAL BILL \$188.26



Floor 2 – Residential account gas
ACCOUNT NUMBER 38302107-06

I CANCELLED ALL THE GAS CHARGES EXCEPT FOR THE CUSTOMER CHARGES EACH MONTH
TOTAL FINAL BILL \$44.32

Floor2 – Residential account electric
ACCOUNT NUMBER 1330-0481-42
TOTAL FINAL BILL \$180.17

THESE CHARGES WERE TRANSFERRED TO 1908 VINE STREET THIS ACCOUNT IS NOW FINAL
IT WAS TURNED OFF FOR NON-PAYMENT ON 6/4/2010 NOT BECAUSE OF THE TRANSFERRED
CHARGES BUT BECAUSE OF NONPAYMENT OF CHARGES AT THIS ADDRESS.

Floor 3R – Residential account – Gas
ACCOUNT NUMBER 03300481-28
TOTAL FINAL BILL \$45.56 CUSTOMER CHARGES ONLY

From: ContactThePUCO@puc.state.oh.us [mailto:ContactThePUCO@puc.state.oh.us]
Posted At: Monday, June 14, 2010 7:59 AM
Posted To: Erin Lariccia
Conversation: Follow-up E-mail. Case: AJHE040610A9
Subject: Follow-up E-mail. Case: AJHE040610A9

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Re: Almaz Ghebremariam
271 McMicken
Cincinnati, OH 45202
(513) 728-5500

CASE ID: AJHE040610A9

Good morning Erin,

Below are the notes from the hotline staff - please advise - thanks.

Customer called and she said someone from Duke came on 5-24-10 and the reading came out to be completely different and the house have been vacant

Now the co rep Erin said they hadn't got a reading since 2007, the past is the past and she have no

From: Almaz Mariam (almazm30@yahoo.com)
To: almariam30@yahoo.com;
Date: Thu, June 17, 2010 5:49:22 PM
Cc:
Subject: About My complaint with Duke energy Ajheo40610A9

Hi Shawn

Thakns for the information. Duke energy and their representative Lariccia, Erin are not telling the truth about their billing system or the history of this case.

All of this time I had conversation, no one stated that no reading was done on May 13, 09. When one owner is selling a house to a new owner or renting to a new renter, there should be a reading done before the new owner or the new renter. This police Duke energy had. So now history is changing saying no reading was done. Well, if so whose fault is that?

This could lead to a charge that is not mine, a meter reading that was existed from the previous owner that has been transferred under my name. She is saying the only time they have a reading is on May 24, 2010 is that correct? Well, when I spoke to her on the phone on July 4, 10 the day I went to discuss about 1908 Vine street disconnection, and Bob gave me her number to call her; she said there was no reading done at the building of 271 MicMickene avenue since 2007. She was very rude and considered she was more trying to prove I made the call to the service to be turned on at the building than to deal with my complaint or the truth of the matter. She then changed every thing that was said before by the reps and to the history of the case, including how the service was turned on or turned off. That was never mentioned before at any of the conversations I had all this time.

Because reading was done there are bills from that time that shows meter reading starting of May 13, 09 till Nov 05, 09. Duke energy must provide all the past bills to support their claim. They must provide all the tapes from May 13, 09 to this day, to support their claim. That will reveal who made the phone calls to provide service for this building and how was approved.

Eric is saying she misunderstood about me telling her I was not in OH when the meter was read on May 13, 09. She got very good understanding about it, she was more stressing to that issue when I called her on July 4, 2010, she kept repeating it, including her asking me this way: Aren't you the one you called for new service under your name, and when we allowed that you were not her to open the door and Sandra the previous owner was there to open the door for the rep who came to read the meter? she is asking, second question, I have it her in my record, she said, aren't you the one you gave as instruction to give Sandra a call 20 minutes ahead of time to open the building for reading in your behalf? She is trying to prove some thing, about who called and how it was approved, now she is saying she has difficulties understanding me? All my emails prove, it was very clear to her. I like to request that conversation through PUC.

She said the Electric bill that is over a thousand dollars was used in a vacant home, and the bill was correct. If so, what proof did she have to support her claim? What was the beginning reading of the building? and what was the ending reading of the building? for me to be responsible. I want a copy of all the bills from month to month from May 13, 09 to Nov 5, 09. I requested this for months, till today I got nothing.

Eric send me one bill that shows all credit was given temporary until reading, and that is what she told to PUC, Shawn, if I didn't give them an access to the building, I will be responsible for the entire bill. At that time I called the Duke energy reps who told me none of the information I am given them much with what they have in their system. I was told several times, the whole bill Duke is asking for the payment is

what they see, non what Eric is saying to Shawn exists. They were right. When I went in person to Duke energy, Bob said, there is no credit adjustment temporary or not. The original bill Duke ask me to pay before I file complaint to Puco is what he had, and that is on July 4, 2010. I ask him if he see a new reading was done on may 24, 2010. He said, no reading is done since Nov 5, 09. At that time he called Eric and Eric didn't answer her phone, so he gave me her phone to call her, and said he will call me after he spoke to her if adjustment is made. In this case, there is dishonest representation from Duke energy rep. This must be investigated, I have a copy of the bill to support my claim, a copy was given to me.

control of it. The co deny coming out to read the meter customer

-the history is changing and the reading is different as of 5-24-10

Her concern is since the 5-24-10 the company is changing everything from the past usage \$1,297 is what the co is req she wants the company to give her a breakdown of the three locations.

she wants a breakdown for each of the three locations, she mentioned paying the \$175 for each location.

Please request the company to give her a breakdown in writing of each of the three different accounts the date the service went in her name, the amount of the bill, the amount paid and what the current account balance is.

She would like to get each break down in writing for each address. She said the company have refused to give her a break down.

Please assist her in getting a breakdown.

Please re-open the customer would like to get a break down of each of the accounts in writing (itemized the amount billed and the dates of service and the amount paid and whether it was an actual meter reading or estimated and the current account balance.

I adv her of the e-mail address of ContactThePUCO@state.oh.us and I gave her the case file no and explained her e-mail should go directly into the case file. She states she have attempt to send 2 e-mails and both have been returned.

She do not feel her concerns are resolved I offered her the investigator voice mail she said no she could hear me typing.

Shawn Thompson
Compliance Investigator
PUCO/SMED/IAD

*Complaints By 30 4PUCO*EBHI ELECTRIC BILLING HISTORY

03:44 P 01/12/11 M35A229

ACCT: 23300481 42 CS: ACCEPTABLE STATUS/DATE: CHARGED OFF 03/01/10 PG: 1
DIV : 10 CYC: 05 ZIP: 45214 CUST SIC : RELIGIOUS ORGS.
NAME: ALMAZ GHEBREMARIAM PENDING : ANIN SPCD
ADDR: 271 MCMICKEN W APT: FL: 1 SUBURB: CITY
MTR : 104124210 STATUS: SEAL RATE: DM SML-W REV CL: 02
KWH MULT: 1 KW MULT: 1 MPU : NORM

DATE	DAYS	ACT KWH	BILL KWH	ACT DMD	BILL DMD	KVAR	NET CHARGE
11/05/09	30	13	13	.00		.0	9.38
10/06/09	32	15	15	.00		.0	9.65
10/06/09	32	810	810	3.03		.0	118.92 <i>C</i>
09/04/09	29	13	13	.00		.0	<u>9.69</u>
09/04/09	29	863	863	3.03		.0	146.01
08/06/09	29	13	13	.00		.0	<u>9.67</u>
08/06/09	29	822	822	3.03	3.02	.0	138.95
07/08/09	30	13	13	.00		.0	<u>9.64</u> <i>C</i>
07/08/09	30	886	886	3.03		.0	146.56 <i>C</i>
06/08/09	26	12	12	.00		.0	<u>7.89</u>
06/08/09	26	662	662	3.03	2.46	.0	<u>100.92</u>

NEXT TRAN CODE: _____
PF: 20-RIGHT

CURRENT RATCHET KW: .00 ESTAB:



GBHI GAS BILLING HISTORY 03:44 P 01/12/11 M35A424
 ACCT: 23300481 42 CS: ACCEPTABLE STATUS/DATE: CHARGED OFF 03/01/10 PG: 1
 DIV : 10 CYC: 05 ZIP: 45214 METER SIC : RELIGIOUS ORGS.
 NAME: ALMAZ GHEBREMARIAM PENDING : ANIN-SPCD
 ADDR: 271 MCMICKEN W APT: FL: 1 SUBURB: CITY
 MTR : 648940 STATUS: SEAL RATE: GENERAL SERV-S REV CL: 02
 MPU : HEAT

DATE	DAYS	READ	CCF USAGE	CCF/DAY	NET CHARGE	BILLING NOTES
06/29/09	21	9484	0	.0	49.47	MULTI CHG-RD
06/29/09	42	9484	992	23.6	877.55	MULTI CNCL
06/08/09	26	9484	0	.0	57.46	MULTI PROR 7
06/08/09	52	8538	110	2.1	201.46	CNCL

NEXT TRAN CODE: _____
 PF: 20-RIGHT

271 W McMicken, billing history for Floor 1

Acct# 23300481 (Electr)

Meter, Serial # 104124210

Shows charged off on 03-01-10 by Religious Orgs

Shows from Jun-08-09 to 11-05-09 was on

According to the Monthly Billing Charges? But on the
Status Date: Shows charged OFF on 03-01-10?

The estimate shows up to \$ 810.00