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IntegrYS Energy Services, Inc.

Suite 350
300 West Wilson Bridge Road
Worthington, OH 43085

www.integrYSenergy.com

February 14, 2012

Public Utilities Commission of Ohio
Docketing Division
13th Floor
180 East Broad Street
Columbus, OH 43215-3793

RE: Material Change for IntegrYS Energy Services, Inc.
Original CRS Case Number: 00-1822-EL-CRS

RECEIVED - DOCKETING DIV.
2012 FEB 14 PM 2:07
PUCO

Dear Docketing Division:

Please find enclosed the following amendments to our original CRES Certification approved under case number 00-1822-EL-CRS:

- A-5 – Amended Regulatory Contact Information
- A-6 – Amended Customer Complaint Contact Information

All other information contained in our original application remains unchanged at this time.

Should you have any questions or need further information, please contact Amy Klaviter at 312-681-1855 or via email at AKlaviter@integrYSenergy.com.

Kind regards,

Jennifer Lause
Law Clerk

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician [Signature] Date Processed FEB 14 2012

A-5: Contact Person for Regulatory or Emergency Matters

Name Amy Klaviter

Title Regulatory Compliance Analyst

Business address 20 N. Wacker Drive, Suite 2100, Chicago, IL 60606

Telephone # (312) 681-1855 Fax # (312) 681-1999

Email address (if any) AKlaviter@integrysenergy.com

A-6: Contact Person for Commission Staff use in Investigating Customer Complaints

Name Glenda O'Bannon

Title Call Center Operations Coordinator

Business address 20 N. Wacker Drive, Suite 2100, Chicago, IL 60606

Telephone # (312) 681-1866 Fax # (312) 681-1999

Email address (if any) Commissioncomplaints@integrysenergy.com