

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Climet)	
N. Renfroe,)	
)	
Complainant,)	
)	
v.)	Case No. 12-294-GA-CSS
)	
The East Ohio Gas Company dba)	
Dominion East Ohio,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On January 13, 2012, Climet N. Renfroe (Mr. Renfroe) filed a complaint against The East Ohio Gas Company dba Dominion East Ohio (Dominion), alleging that he was incorrectly billed for gas used by another customer. Mr. Renfroe explained that, in June 2011, he had requested a transfer of service from his prior address at 11001 Mt. Overlook Avenue, Cleveland, Ohio (Mt. Overlook), to his current address at 761 Providence Court, Streetsboro, Ohio (Providence Court). Mr. Renfroe states that his balance due for Mt. Overlook at the time of the transfer was \$264.88, yet his first bill at Providence Court was for \$6,103.95. Mr. Renfroe contends that he has provided information to Dominion indicating that his brother is responsible for the unpaid gas usage, but Dominion shut off gas service to Providence Court in September 2011. Mr. Renfroe asserts that he wants Dominion to change his account to reflect only \$264.88 owed, and collect the remainder from his brother.
- (2) Dominion answered the complaint on February 6, 2012. Dominion admits that, in June 2011, it transferred to Mr. Renfroe's current account an arrearage from two accounts at Mt. Overlook, including \$5,805.52 for Unit U at Mt. Overlook and \$264.88 for Unit D at Mt. Overlook. Dominion adds that Unit U at Mt. Overlook was charged for service from March 22, 2002, to July 12, 2006. Dominion denies other allegations made by Mr. Renfroe and contends that it has properly billed him.

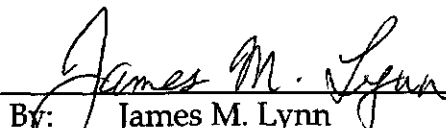
- (3) The attorney examiner finds that this matter should be scheduled for a settlement conference. The purpose of the settlement conference will be to explore the parties' willingness to negotiate a resolution in lieu of an evidentiary hearing. In accordance with Rule 4901-1-26, Ohio Administrative Code (O.A.C.), any statements made in an attempt to settle this matter will not generally be admissible to prove liability or invalidity of a claim. An attorney examiner from the Commission's legal department will facilitate the settlement process. However, nothing prohibits any party from initiating settlement negotiations prior to the scheduled settlement conference.
- (4) Accordingly, a settlement conference shall be scheduled for March 7, 2012, at 11:00 a.m. at the Commission offices, 180 East Broad Street, 12th floor, Conference Room 1246, Columbus, Ohio 43215-3793. The parties should bring with them all documents relevant to this matter. If a settlement is not reached at the conference, the attorney examiner will conduct a discussion of procedural issues. Procedural issues for discussion may include discovery dates, possible stipulations of facts, and potential hearing dates.
- (5) Pursuant to Rule 4901-1-26(F), O.A.C., the representatives of the public utility shall investigate the issues raised on the complaint prior to the settlement conference, and all parties attending the conference shall be prepared to discuss settlement of the issues raised and shall have the authority to settle those issues.
- (6) As is the case in all Commission complaint proceedings, the complainant has the burden of proving the allegations of the complaint. *Grossman v. Public Util. Comm.* (1996), 5 Ohio St.2d 189.


It is, therefore,

ORDERED, That a settlement conference be scheduled for March 7, 2012, at 11:00 a.m. at the Commission offices, 180 East Broad Street, 12th floor, Conference Room 1246, Columbus, Ohio 43215-3793. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

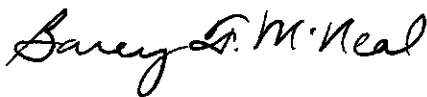
THE PUBLIC UTILITIES COMMISSION OF OHIO


By: James M. Lynn
Attorney Examiner


/dah

Entered in the Journal

FEB 10 2012



Barcy F. McNeal
Secretary