

FILE

17

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:22 PM
To: Docketing
Subject: Docketing
Attachments: Notes.4566915.html

RECEIVED-DOCKETING-DIV
2012 FEB -7 PM 4:24
PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: April Estle
401 E Main St
Apt A
Bainbridge, OH 45612

Docketing Case No.: 11-0346-EL-SSO and 11-351-EL-AIR

Notes:

Customer said she is on a fixed income and can't the AEP increase her bill went from \$300 a month to \$600 a month. Shes total electric and her local newspaper said to call and register a complaint in case 11-346-EL-SSO. She hope the PUCO will consider rehearing this case .

She said AEP did offer her a payment plan for 12 months but this is absolutely ridiculous.

EDU

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician re Date Processed **FEB 07 2012**

FILE

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:21 PM
To: Docketing
Subject: Docketing

RECEIVED-DOCKETING DIV
2012 FEB -7 PM 4:24
PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Bob Kimmett
5405 Kiggins Rd

Delphos, OH 45833

Docketing Case No.:

11-346 el-sso

Notes:
Customer asks to register complaint against 11-346 el-sso, 2 out of the five accts have increased. briefly discuss distribution case issues and advise will docket concerns in case. t

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:19 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Sherry Boudinot
3462 State Route 681

Albany, OH 45710

Docketing Case No.: 11-346-EL-SSO

Notes:

COMPLAINT DESCRIPTION:

Please review your decision of AEP's rate increase in December 2011.
Ridiculously high!

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 2:13 PM
To: Docketing
Subject: Docketing
Attachments: 205342.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Rufus Cox
10438 State Route 28

Leesburg, OH 45135

Docketing Case No.:11-346-EL-SSO

Notes:

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 63966
Received: 2/6/2012 6:01:51 PM
Message:
WEB ID: 63966 AT:02-06-2012 at 06:01 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Rufus Cox

CONTACT SENDER ? No

MAILING ADDRESS:

- 10438 St Rt 28
- Leesburg , Ohio 45135
- USA

PHONE INFORMATION:

- Home: 937-780-6443
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ccox38@cinci.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- Name on account: Rufus Cox
- Service address: 10438 St Rt 28 Leesburg, Ohio 45135
- Service phone: 937-780-6443
- Account Number: 103-483-020-1-8

COMPLAINT DESCRIPTION:

My name is Rufus Cox. I would like to state my fears, voice my opinion, and register a formal complaint against American Electric Power re: file number of 11-346-EL-SSO . My January bill for electric increased nearly 120%. It increased from \$160.95 in December of 2011 to \$352.56 in January of 2012.

When I called AEP to complain, the representative said that the high bill might be due to the fact that the bill was based on an estimate rather than an actual reading of the meter. I reminded the AEP representative that this has been a very mild winter and that I have had several other monthly bills based on estimated readings rather than actual meter readings and that I have never had a bill this high in the past. I also explained just how much higher this bill was from any of the past bills. The AEP

representative said, “ Well, Mr. Cox you have already paid this month’s high bill so let’s just wait and see what your bill looks like next month”. I really don’t feel that the AEP representative gave me much of an answer or much help. I am very blessed to have been able to pay this extremely high electric bill in January, but I don’t think that I, nor many of AEP’s other customers will be able to financially survive if this is going to be the new standard for our electric bills. Can you, the Public Utilities Commission of Ohio help us? Thank you in advance for any help you can give us. Rufus Cox

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 2:20 PM
To: Docketing
Subject: Docketing
Attachments: 205139.html; 205139.pdf; 205139.txt

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Garry Boone
7150 Pea Ridge Rd

Hillsboro, OH 45133

Docketing Case No.:11-0346-EL-SSO

Notes: I have attached the case. Thanks.

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 63880
Received: 2/4/2012 3:07:39 PM
Message:
WEB ID: 63880 AT:02-04-2012 at 03:07 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Risa Boone

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7150 Pea Ridge Rd.
- Hillsboro , Ohio 45133
- USA

PHONE INFORMATION:

- Home: (937)393-6907
- Alternative: (937)402-7662
- Fax: *(no fax number provided?)*

E-MAIL: rboone@donfender.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power (AEP)
- Name on account: Garry L. Boone
- Service address: 7150 Pea Ridge Rd.
- Service phone: (937)393-6907
- Account Number: 109 301 291 2 6

COMMENT DESCRIPTION:

Hello, This email is in regards to the recent increase in our local electric bills in the Hillsboro, OH area; also known to you as Case #11-346-EL-SSO. I live in Hillsboro and the economy is bad enough around here for many, many folks and then to top off the hard times AEP has raised the utility rates drastically! My bill went well up over \$100 and I know of many other people who's bill has doubled and tripled!! At this point my bill has not been paid yet because it was so high and it's not even been cold yet! What will happen to folks on fixed incomes?? They will be choosing between food and electric, health or car insurance or electric, water or electric? Never mind the young struggling couples with children or single parents; they work hard to provide for their families and once again, a utility company has socked it to them. The whole state of Ohio is in distress and the utility companies seem to be taking advantage of the situation. What is your company going to do about this? It's time for AEP to step up and do the right thing instead of kicking people when they are down.

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:08 PM
To: Docketing
Subject: Docketing
Attachments: ktay020612.pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Kerry Taylor
8381 State Route 39P O
Box 376
Millersburg, OH 44654

Docketing Case No.:11-346-EL-SSO

Notes:

Please docket the attached in the case number above.

**Holmes County Agricultural Society
PO Box 376
Millersburg, OH 44654**

February 6, 2012

ATTENTION: LAD
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793

RECEIVED FEB 06 2012

RE: Holmes County Agricultural Society
AEP Account # 077-814-991-0-3
Service at 8381 State Route 39
Millersburg, OH 44654

Ladies and Gentlemen:

On behalf of the Holmes County Agricultural Society, I want to formally issue a complaint concerning the large increases we have recently experienced on our monthly AEP account for our fairgrounds.

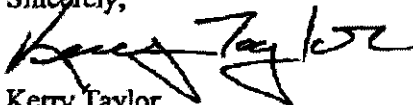
The excessive increases relating to distribution charges will result in several thousand dollars of increased annual expense for our fair. We simply do not have the income to offset these charges, and if they are not reduced, we will be forced to cut an already tight budget to offset this additional expense.

We pride ourselves for the quality, Jr. Fair that we host annually and the support it provides to our area 4H and FFA youth. In addition the fair represents a unique family tradition that brings our residents together each summer. The fair infuses several hundred thousand dollars into our local economy between vendor incomes, increased local shopping and the over \$300,000 generated from the annual livestock sale which goes directly back to our youth, supporting many college tuition funds.

I hope that PUCO approval of these increased tariffs created an unintended consequence for organizations such as ours, and that you will consider alteration of the AEP agreement to reduce our charges.

Feel free to contact me should you have further questions or need additional comment.

Sincerely,



Kerry Taylor

President

Holmes County Agricultural Society

Kerry@millersburgelectric.com

330-674-8388

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:17 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Tommy Kier
2533 US Hwy
50
Hillsboro, OH 45133

Docketing Case No.: 11-346-EL-SSO

Notes:

COMPLAINT DESCRIPTION:

I would like to know why my electric bill has doubled!! And also why last month the bill was estimated!! The weather has not been bad so there is no excuse for a bill to be estimated, the meter reader needs to get out of their car and do the job they are being paid for!!!

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:16 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Christopher Setzer
61 S Sandusky St

Delaware, OH 43015

Docketing Case No.: 11-346-EL-SSO

Notes:

COMPLAINT DESCRIPTION:

The new rate structure for AEP does not support a deregulated market. The university purchases generation and transmission from a company other than AEP. The new rate structure allows AEP significant increases in distribution cost and a reduction in generation and transmission cost. I ran six months of old bills to compare the new rate and the old rate for distribution and showed increases between 74% and 95% depending on the monthly usage.

Please docket the attached in the case number above.

FILE

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:28 PM
To: Docketing
Subject: Docketing
Attachments: 205440.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: David Loge
130 W Washington St

Nelsonville, OH 45764

Docketing Case No.:11-351-EL-AIR

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2012 FEB -7 PM 4:24
PUCO

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64017
Received: 2/7/2012 1:44:58 PM
Message:
WEB ID: 64017 AT:02-07-2012 at 01:44 PM

Related Case Number:

TYPE: question

NAME: Mr. David Loge

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 130 W Washington St
- Nelsonville , Ohio 45764
- USA

PHONE INFORMATION:

- Home: 740-753-3376
- Alternative: 740-707-1630
- Fax: *(no fax number provided?)*

E-MAIL: dave@logeinsurance.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: David loge
- Service address: 130 W Washington St
- Service phone: 740-753-3376
- Account Number: 10699043005

QUESTION DESCRIPTION:

My electric bill has increased more than normal. I called AEP and was told with new rate increase for distribution service I will pay 3 times as much for the distribution charge from now on.

Is this true?

The distribution charge went from about 50 to 158 per month.

I understand a need for an increase now and then but this is not acceptable.

What is being done about this change?

David

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 3:39 PM
To: Docketing
Subject: Docketing
Attachments: 205412.html; 205412.pdf; 205412.txt

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Jack Koschnick
6522 Crestline Rd

Galion, OH 44833

Docketing Case No.: 11-351-EL-AIR

Notes:

Case 11-351-EL-AIR The allowance of the rate increase to AEP to cover distribution costs is unwarranted and excessive. To basically tax not-for profit organizations like county fairs and schools to name a few and almost double their electric rates will either cause them to go out of business or go to taxpayers to seek additional levies. The actions of PUCO should be reversed immediately, How do you possibly think these organizations can afford to pay these excessive rates?

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 07, 2012 4:12 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/7/2012

Re: Richey Young
1400 S Taylorsville Rd

Hillsboro, OH 45133

Docketing Case No.:11-351-EL-AIR

Notes:

The above opposed the recent rate increase.