

FILE

2

Hunter, Donielle

From: ContactThePUCO
Sent: Monday, February 06, 2012 3:01 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/6/2012

Re: V. R. Schrock
7935 Lafayette Plain City Rd
Plain City, OH 43064

Docketing Case No: 11-346-EL-SSO

Notes:

NAME: Mr. V.R. Schrock
CONTACT SENDER ? No
MAILING ADDRESS:
7935 Lafayette Plain City Rd.
Plain City , Ohio 43064
USA
PHONE INFORMATION:
Home: 614.873.3535
Alternative: (no alternative phone provided?)
Fax: (no fax number provided?)
E-MAIL: budscar35@aol.com
INDUSTRY:Electric

ACCOUNT INFORMATION:
Company: VIPOLI Inc.
Name on account: VIPOLI, Inc.
Service address: 5736 Frantz Rd.
Service phone: 614-761-2728
Account Number: 104-176-883-5-4

COMMENT DESCRIPTION:

I have been a small business owner since 1983. I have owned the business listed above since 1996. I have never complained about anything in all those years. I take great pride in being a small business owner and providing a platform for 15 people to currently make a living. It is very hard and takes a great deal of work to make a living in todays business environment. When I called AEP last week to find out why my distribution charges went up 44% (about \$500.00 per month) I wasn't only disappointed, but angry when they told me it was because of a PUCO approved rate increase directed at medium sized businesses like mine. Then when I was told the hike would not apply to residential or large commercial users, I was even more angry. So much for being a consumer watchdog. You may have driven the final nail into my businesses coffin. Congratulations.

RECEIVED-DOCKETING DIV
2012 FEB -6 PM 3:44
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician JE Date Processed FEB 06 2012

Please docket the attached in the case number above.