

FILE

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**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Thursday, February 02, 2012 5:31 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 204249.pdf

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/2/2012

Re: Kevin Jackson  
825 Taylor Station Rd

Columbus, OH 43230

Docketing Case No.: 11-351-EL-AIR

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2012 FEB -3 AM 9:49

PUCO

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Technician fe Date Processed FEB 03 2012

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63647  
Received: 1/27/2012 11:40:54 AM  
Message:  
WEB ID: 63647 AT:01-27-2012 at 11:40 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Kevin Jackson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 825 Taylor Station Road
- Columbus , Ohio 43230
- USA

PHONE INFORMATION:

- Home: 18008480477
- Alternative: *(no alternative phone provided?)*
- Fax: 6148645305

E-MAIL: kjackson@ribtec.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Ribbon Technology Corporation
- Service address: 825 Taylor Station Road
- Service phone: 8008480477
- Account Number: 10371553016

COMPLAINT DESCRIPTION:

We are a small Ohio based manufacturing company -12 employees. Our average power consumption per month is 93,000KWh. In 2011 we divided our power suppliers between AEP Retail for Generation and AEP for distribution and transmission. Our total power bill for 2011 therefore reduced. In January 2012 we were shocked by a huge increase in the cost of transmission and distribution from AEP -the increase is more than double, more than 100%. Of course, as you suggest, we have taken this matter up with AEP and our discussions continue. But

I read in the Columbus Dispatch today that you were party to this attack on Ohio small businesses; I quote, "The PUCO and several other groups crafted the rates in a way that provides a discount for large manufacturers, one that is essentially paid for by rate increases for others, including small businesses..." Are you completely insane? Why would you think that small businesses in the current American financial climate can tolerate increases in any cost that more than doubles? by all means pass through your cost increases. We do the same but we have to compete with the Chinese. How many Ohio jobs would you expect to see from our small company if I decided to double the price of our product? I would quite rightly lose my job because of mismanagement and a blatant disregard of the current realities in the export world which is the ONLY place we will secure a stable secure future for our children and this country. So how can you help? Realize just one commonsense argument and communicate it to AEP - "Your customers cannot tolerate cost hikes that are multiples of the cost of living index". COL index is around 3-4% pass on 3-4% to everyone not JUST the few as in this case who appear to be small businesses!