

FILE

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Hunter, Donielle

From: ContactThePUCO
Sent: Thursday, February 02, 2012 4:22 PM
To: Docketing
Subject: Docketing
Attachments: 204581.pdf; 204851.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/2/2012

Re: Wendy McClure
1511 State Route 247

Hillsboro, OH 45133

Docketing Case No.: 11-346-EL-SSO

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2012 FEB -2 PM 4:30
PUCO

This is to certify that the images appearing are a
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Technician _____ Date Processed FEB 02 2012

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 63742
Received: 1/31/2012 12:59:31 PM
Message:
WEB ID: 63742 AT:01-31-2012 at 12:59 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Wendy McClure

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1511 State Route 247
- Hillsboro , Ohio 45133
- USA

PHONE INFORMATION:

- Home: 937-218-1973
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: wendymariel@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Wendy McClure
- Service address: 1511 State Route 247
- Service phone: 937-218-1973
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

It is outrageous that I have opened my bill from AEP to see that it was doubled. Then I found out that you are the ones who approved this increase and I wanted to make myself heard. I have not had a pay increase in four years. I thank God everyday, that I am still working. However, how can you approve diggin into the public's wallets so deep that it will make it hard to live? This rate increase will surely cause many to go without power, children will suffer and local businesses will probably have to close. It is shameless. Thank you, Wendy McClure Concerned Citizen

From: Schilling, Matt
To: ContactThePUCO
Subject: WMCC01311276
Received: 2/2/2012 11:35:16 AM
Message:


Matthew Schilling

Public Utilities Commission of Ohio
Office of Public Affairs
(614) 644-6795
Matt.Schilling@puc.state.oh.us
PUCO.ohio.gov
facebook.com/PUCOhio
twitter.com/PUCOhio

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From: Governor's Office Info [mailto:Info@governor.ohio.gov]
Sent: Thursday, February 02, 2012 11:33 AM
To: Schilling, Matt
Subject: FW: Thank you for contacting the Governor of Ohio, John Kasich

AEP rates


Jocelyn Kozlowski
Constituent Aide
Office of Ohio Governor John R. Kasich
614.644.0925
Jocelyn.kozlowski@governor.ohio.gov
www.governor.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

From: donotreply@governor.ohio.gov [mailto:donotreply@governor.ohio.gov]
Sent: Wednesday, February 01, 2012 11:30 AM
To: wendymarie1@yahoo.com
Subject: Thank you for contacting the Governor of Ohio, John Kasich

Select Issue: Public Utilities
First Name: Wendy
Last Name: McClure
Street: 1511 State Route 247
City: Hillsboro
State: Ohio
Zip Code: 45133

County: Highland

**Phone
Number:** 937-218-1973

Email: wendymarie1@yahoo.com

Subject: PUCO & AEP Ohio

Message: I am VERY concerned for the citizens of my local community and elsewhere. Our electric bills have been doubled, with no warning. I am ahhorred that this was allowed to happen. Small business will end up closing, and personal users such as myself will likely face being shut off for non-payment as they cannot afford to pay twice the amount every month. I am thankful I still have a job(however, that has not given a raise in 4 years), others who aren't so lucky...well you can imagine. Why allow this? Can't something be done?