

FILE

11-351-EL-AIR

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 63735
Received: 1/31/2012 10:04:24 AM
Message:
WEB ID: 63735 AT:01-31-2012 at 10:04 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Paula Carpenter

CONTACT SENDER ? Yes

MAILING ADDRESS:

- P.O. Box 669
- Athens , Ohio 45701
- USA

PHONE INFORMATION:

- Home: 740-593-4861
- Alternative: 740-593-4861
- Fax: 740-593-9184

E-MAIL: carpenpl@ohio.edu

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Athens County Agricultural Society
- Name on account: Athens County Fair Board
- Service address: 286 West Union street
- Service phone: 740-592-1991
- Account Number: 109-412-538-0-8

COMPLAINT DESCRIPTION:

We recently received our consolidated billing for the month of Janury, 7 times higher than the previous month. It went from \$990 to over \$6,300. We are a small county fair and this will just shut us down. We need some help. It appears that our KWH rate has dramatically increased. Some of the buildings are totally shut down for winter, no usage at all. What can we do? We were not aware this was going to happen and I called AEP. Their person, Michelle, was so rude. She told me I should've been paying attention to the news, it wasn't their problem that we'll be put out of business. Can I talk with someone? Is there something that can be done?

RECEIVED-DOCKETING DIV
2012 FEB -1 AM 9:32
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
FEB 01 2012