

Hunter, Donielle

From:

ContactThePUCO

Sent:

Tuesday, January 31, 2012 11:08 AM

To:

Docketing

Subject:

Docketing

11-351-EL-AIR

Public Utilities Commission of Ohio Investigation and Audit Division

Docketing Case No.: AEP RATE CASE

Memorandum

Date: 1/31/2012

Re: Ken Schrock 5150 W Tusc

Canton, OH 44708

2012 JAN 31 PM 3: 42

Notes:

I've read your articles about the AEP increases. I must be missing something. All the articles talk about increases of \$1 or \$2 per month. The highest number in ANY of the articles is AEP's request for an increase of 17.3% in the distribution charges.

My bill for Feb 2011 was for a usage of 3058 KWH The distribution cost was \$67.20 and the total bill was \$293.39

My bill for Jan 2012 is for a usage of 3214 KWH, a 5% increase. The distribution cost is \$173.67 and the total bill is \$420.74

This certainly is not a dollar or two, or even a 17.3% increase This is 43% increase in total bill and 158% increase in distribution.

This is a FORTY percent increase in total billing and This is a ONE HUNDRED AND FIFTY percent distribution increase Another view. This is TWO and a HALF TIMES last year's charge Even if you take the 5% increased usage into account

AEP says this bill is totally right and proper and legal Do you folks cosign this "right and proper" opinion? Did you folks actually cosign this large an increase?

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed JAN 3 1 2012

1