

FILE

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Monday, January 30, 2012 4:30 PM  
**To:** Docketing  
**Subject:** Docketing

11-346-EL-SSO

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 1/30/2012

Re: F Osthoff

, 00000

Docketing Case No.: AEP

RECEIVED-DOCKETING DIV  
2012 JAN 30 PM 4:24  
PUCO

Notes:

My question/complaint is how you can justify large increases in rates for AEP customers in such economic times as we are currently experiencing. Despite the fact that I used 102 KWH less in January than I did in December my electric bill jumped from \$223.50 to \$282 and the safety light on the property went from \$10.36 to \$12.38. Who calculates these increases? A local newspaper in my area commented that "A survey from the Public Utilities Commission of Ohio shows rates have increased 23 percent in four years for customer of Columbus Southern, serving central and southeast Ohio." I could wish my wages kept pace! Perhaps you could remember for future increases that wages are not keeping up rising costs everywhere.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician KE Date Processed JAN 30 2012