

FILE

**Hunter, Donielle**

---

**From:** ContactThePUCO  
**Sent:** Friday, January 27, 2012 4:37 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

11-346-EL-SSO

Memorandum

Date: 1/27/2012

Re: Rebecca Burns  
89 Clevenger Ave

Mount Sterling, OH 43143

Docketing Case No.: AEP RATE CASE

Notes:

I was stunned when reading the front page of the Columbus Dispatch this morning about the tremendous rate hikes that small businesses in Central Ohio are experiencing from AEP. We run a seasonal Ice Cream Business just south of Columbus and our rates have been high enough in previous year. I do not even begin to comprehend why we (as well as so many other small businesses) are going to receive the brunt of these increases. Wasn't it AEP that was reported to have excessive profits in 2010? Is this so that they can reach those goals again or to inflate their bonuses??

Honestly, we have been in business since 1957. Small business has always said to be the backbone of America. We only hire local people while we are open, we give back to the community in forms of coupons for fundraisers, etc... We do not have excessive profits but we do try to help others when we can. Obama had talked about the banks helping out small businesses by making loans more available, but obviously, no one really cares about the hardships that this type of utility rate hike will make on many businesses. I will be curious to read about just how many small businesses will be closing or reluctant to expand JUST because of this rate hike. How could this have been approved? Who is looking out for us??? I always thought if you lived honestly, worked hard, and treated others the way you wanted to be treated, that you would be rewarded with fulfilling life. Yet, it seems more and more like the small business has lost its voice and that AEP and so many others do not care if a small business fails.

It just makes me sick to think of the impact that this will have on us as well as the other small businesses in this small village ~ some that I know were barely treading water and this may mean the end for them. Is it really worth destroying what so many people have worked so hard for? Does AEP REALLY need more money? I think that it is just another prime example of how GREED has overrun this country and only the wealthy can survive.

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2012 JAN 30 AM 8:58  
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician fe Date Processed IAN 30 2012