

11-346-EL-SSD

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63657  
Received: 1/27/2012 3:34:41 PM  
Message:  
WEB ID: 63657 AT:01-27-2012 at 03:34 PM

Related Case Number:

TYPE: complaint

NAME: Dr. LAURINDA MORRIS

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1764 COLUMBUS ROAD
- GRANVILLE , Ohio 43023
- USA

PHONE INFORMATION:

- Home: 740-927-8694
- Alternative: 740-587-2229
- Fax: 740-587-1598

E-MAIL: LKMORRISDVM@EMBARQMAIL.COM

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AMERICAN ELECTRIC POWER
- Name on account: L K MORRIS DVM INC
- Service address: 1764 COLUMBUS ROAD GRANVILLE, OH 43023
- Service phone: 740-587-2229
- Account Number: 073-156-773-1-5

COMPLAINT DESCRIPTION:

RECEIVED MY JANUARY 2012 BILL WHICH REVEALED A 28+% INCREASE OVER JANUARY 2011. THIS IS UNREASONABLE, UNNECESSARY AND JUST PLAIN PROFITEERING BY AEP. DID THEY NOT POST BILLIONS IN PROFIT IN 2010? IS NOT WHOLESALE ELECTRIC GENERATION AT NEAR RECORD LOWS? WHAT HAPPENED TO REASONABLE AND ACCEPTABLE RATE INCREASES? DO YOU THINK THAT I COULD HONESTLY RAISE MY FEES 28+% PER YEAR AND WOULD STILL BE ABLE TO KEEP MY CLINIC DOORS OPEN? THIS IS UNBELIEVEABLE.....

PUCO

RECEIVED-DOCKETING DIV  
2012 JAN 30 AM 8:58

2012 03 JAN  
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Technician Date Processed