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Hunter, Donielle

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Sent: Friday, January 27, 2012 1:58 PM
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Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 1/27/2012

Re: Keith Graney
745 E Weishimer Rd

Columbus, OH 43229

Docketing Case No.: AEP RATE CASE

11-351-EL-AIR

Notes:

As a long standing AEP residential and Commercial Property owner, I was completely shock when I opened my Jan 2012 statement. We own a comm. concrete block building that is basically used for storage and periodically my husband runs woodworking machinery, from this location. The usage at this property just a year ago was 4885 KWH and the average temp. was 25 degrees. The current time frame reflects our usage as 2034 KWH and average temp. as 36 degrees. The huge disparity is my current bill is \$430.64. I'll attach my details at the bottom but it appears my past average bill per month is \$181.00, a far cry from \$430. I understand this is due to a revenue increase and distribution recovery but as a very small business owner now is not the appropriate time to be passing this along. Good business decision would recognize the still volatile economic environment and delay or reduce the increase. I feel may customer's had no real idea what this impact would actually look like. I hate to resort to a drastic measure like a vacant property but it may become an option. Thank you for hearing my concerns and I hope a resolution can be created! Jodi Graney

1/17/2012 1,736 KWH \$185.31 12/14/2011 1,401 KWH \$133.49 11/11/2011 1,077 KWH \$114.35 10/13/2011 1,102 KWH \$134.15 9/14/2011 1,740 KWH \$228.70 8/15/2011 1,920 KWH \$251.79 7/15/2011 1,763 KWH \$231.63 6/15/2011 1,672 KWH \$205.48 5/15/2011 1,001 KWH \$114.14 4/14/2011 1,078 KWH \$120.30 3/16/2011 1,042 KWH \$117.03 2/15/2011 1,586 KWH \$151.74 1/17/2011 2,187 KWH \$193.05 12/14/2010 1,577 KWH \$152.99 11/11/2010 1,167 KWH \$126.39 10/13/2010 1,284 KWH \$133.98 9/14/2010 1,863 KWH \$231.05

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
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