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11-4161-WS-AIR

Dear Commissioners and Staff:

This is to apologize for my error in our letter dated January 5th. I stated "Lastly, they have never again let us know of that special offer (we have our December 14, 2012 bill). Do new customers know?" On a closer look at the bill they did include a notice of the special December to February usage offer. The copy I sent with our letter includes that statement.

I regret this error and any confusion it may have caused.

Sincerely,

Bob & Joyce

Robert and Joya Neff
3615 Stockholm Road
Westerville, OH 43081
614-8914-0204

**cc: Honorable John Kasich
Governor's Office, Riffe Center
77 South High Street, 30th Floor
Columbus, OH 43215-6117**

Senator Kevin Bacon
Senate Building
One Capitol Square, Ground Floor
Columbus, OH 43215

Nancy Garland
State Representative
77 South High Street, 10th Floor
Columbus, OH 43215-6117

Anne Gonzales
State Representative
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