

Hunter, Donielle

From:	ContactThePUCO
Sent:	Tuesday, January 17, 2012 12:37 PM
То:	Docketing
Subject:	Pls. docket in case #11-5803-GA-RDR

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 1/17/2012

Re: Norman Mcgregor 2110 Columbus Ave Springfield, OH 45503

Docketing Case No.:

Notes:

Discussed CGO's replacement program. Customer strongly feels that CGO should be paying for this out of their regular rates. Feels that this is way too much to just pay for replacing old pipes - that cost is already built into the rates, why extra? Advised customer of case pending re: increasing the \$2.63 to \$3.61. Customer is opposed. States there should be a local public hearing and notice should be given to all customers via the monthly utility bill, not the newspaper - too many folks don't get newspaper. Customer feels gas company is making too much money and the PUCO is not checking the books close enough.

Customer wants to go on record opposing the pending increase in the rider - case #11-5803-GA-RDR.

Please docket the attached in the case number above.

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