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January 4, 2012

Pamela J. Clegg and family 3614 Makassar Drive Westerville, OH 43081-4017

Re: 11-4161-WS-AIR

Mr. Todd A Snitchler, Chairman Public Utilities Commission of Ohio 180 East Broad Street, 13<sup>th</sup> Floor Columbus, OH 43215-3793

Honorable John Kasich
Governor's Office
Riffe Center
77 South High Street, 30<sup>th</sup> Floor
Columbus, OH 43215-6117

Senator Kevin Bacon Senate Building One Capitol Square, Ground Floor Columbus, OH 43215

Nancy Garland
State Representative
77 South High Street, 10<sup>th</sup> Floor
Columbus, OH 43215-6117

Anne Gonzales
State Representative
77 South High Street, 12<sup>th</sup> Floor
Columbus, OH 43215-6117

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Technician Date Processed 01-09-12

Dear Mr. Snitchler, Honorable Kasich, Senator Bacon, Representatives Garland and Gonzalez: 1-4-2012

This is our almost annual letter stating that we strongly object to the proposed rate increase by Ohio American Water, water and sewer provider for Huber Ridge, case number 11-4161-WS-AIR.

We are writing to specifically state that we <u>still strongly object</u> to the gouging from this private company; our position has not changed. We are writing so that this letter will become part of the docket and all will know we <u>still care</u> that this company is relentless in its pursuit of more money.

OAW's application to the PUCO is based on 500 cubic feet consumption and requests: an increase of 19.74 percent for water, an 11.60 percent sewer rate increase; an increase in reverse osmosis charge (it was 4.50 flat, now they want 1.4179 per Ccf), an increase in the monthly water customer charge (from \$9.51 to \$11.50); and it appears they are proposing a monthly sewer customer charge of \$11.50.

Simply stated, this rate increase would take our current payment of \$57.74 monthly (we typically use 3 Ccf monthly, but we are not the norm) to \$77.70 monthly (including the monthly sewer customer charge) or \$66.20 monthly (minus the monthly sewer customer charge). Pity the families who use 5 Ccf monthly!! We vote no, but we do not get a vote in the matter.

Mr. Snitchler, you get to vote on our behalf. Your letter in the Tuesday, December 27, 2011 Dispatch, stated that you and your fellow commissioners "must balance the interests of ratepayers to ensure fair rates and quality service. It is our duty and obligation under the laws of Ohio." It should be easy for you to determine that this company does not offer fair rates; nor do they provide, in the case of some, quality service. Enclosed is a copy of a Westerville water/sewer bill for comparison.

Honorable Kasich, you have many items to address as our Governor. I hope you will make time for this issue that concerns more than the Huber Ridge community. We are counting on you.

**Senator Bacon**, as a former Blendon Township Trustee and one very familiar with the gouging of OAW, I hope you will do your part to help us as our Senator. We are counting on you.

Representative Garland, even though you are not seeking reelection, you did call and ask for our votes in a lengthy phone message. You indicated you would help us on this matter. Please do what you can while you can. We are counting on you.

Representative Gonzalez, you have attended the PUCO hearings even before you were elected. You know all of the issues and are really in touch with how this water company has negatively impacted our community. We are counting on you most of all because you are the most informed.

It is important to the community that winter-summer rates continue, that rates do not increase, and that we as ratepayers should no longer pay for the legal fees every time OAW requests an increase. This company is gouging, oppressive, unfair, and ultimately detrimental to the community. People who have the means move out of the neighborhood because of these rates and in some cases, the quality. Our property values have declined more that the average community. Please help our community.

Sincerely,

Pamela J. Clegg, on behalf of the Clegg family 3614 Makassar Drive, Westerville, OH 43081

Sameley Clegg

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Enclosures (2): copy of Clegg October, 2011, OAW bill; copy of Westerville bill, October 2011



Ohio American Water PO Box 94551 Palatine, IL 60094-4551 for 10/27

For Service To: 3614 Makassar Dr

RONALD CLEGG 3614 MAKASSAR DR WESTERVILLE OH 43081-4027

\$57.74
Oct 27, 2011
\$60.63
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OHIO AMERICAN WATER PO BOX 94551 PALATINE, IL 60094-4551

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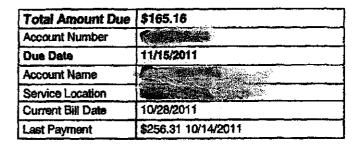
## City of Westerville **Utility Billing Department**

64 E. Walnut St. Westerville, OH 43081

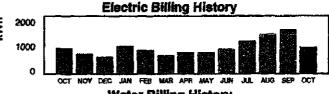
WESTERVILLE Phone: (614) 901-6430 Fax (614) 901-6820

www.westerville.org

RESIDENTIAL









Service Period Days	Mater Number	Muit Unite	Previous Reading	Current Reading	Reading Type	Usage
E 09/07/2011 10/05/2011 21 W 09/07/2011 10/05/2011 21		1.00 KWH 1.00 GCF	24500:00 4747.00	25414.00 4753.00	ACTUAL ACTUAL	914.00 6.00
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ELECTRIC CUSTOMER CHARGE ELECTRIC FIRST 800 KWH ELECTRIC OVER 800 KWH-WINTER		800.00 114.00		\$4.00 \$55.20 \$3.37	alian di Kalendaria. Kalendaria	
ELECTRIC PWR SUPPLY COST ADJ			03954 per kWh)	\$36.14	. 19	\$98.71
REFUSE				\$17.75		\$17.75
SEWER FIRST 2 CCF SEWER OVER 2 CCF		2.00 4.00	7.94	\$15.98 \$19.40		\$35.38
WATER FIRST 2 CCF WATER NEXT 1 CCF WATER NEXT 12 CCF		2.00 1.00 3.00		\$4.80 \$1.86 \$6.66		\$13.32
				TOTAL CHA	RGES	\$165.16

Join us at the annual community Tree Lighting Ceremony, Frl, Dec 2, at 7 pm in the City Hall Courtyard. Bring the whole family to enjoy holiday caroling, sweet treats and one of Santa's first appearances in Westerville.

Do you get the weekly City of Westerville e-newsletter? Sign up now online at www.westerville.org or email Webmaster@westerville.org.

**CURRENT CHARGES** PREVIOUS BALANCE TOTAL AMOUNT DUE **DUE DATE** 

\$165.16 \$0.00 \$165.16 11/15/2011

PLEASE DETACH THIS PORTION AND RETURN WITH PAYMENT



City of Westerville **Utility Billing Department** 64 E. Walnut St.

Westerville, OH 43081

WESTERVILLE Phone: (614) 901-6430 Fax (614) 901-6820

Office Hours: 8:00 AM to 5:00 PM Monday - Friday Please allow 5 business days for mailed payment to be received.

Please make checks payable to:

City of Westerville PO Box 6107 Westerville, OH 43086-6107 Customer Name: Service Location:



ACCOUNT NUMBER	
TOTAL AMOUNT DUE	\$165.16
DUE DATE	11/15/2011

Please do not include a return payment envelope with my future utility bills.