12-0169-TP-ACE

NC

THE BISON JACOBSON FIRM LLC

A LEGAL PROFESSIONAL ASSOCIATION 2199 VICTORY PARKWAY CINCINNATI, OHIO 45206

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January 6, 2012

VIA OVERNIGHT DELIVERY

Ms. Betty McCauley Docketing Division Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215-3793 (614) 466-3016

Re:

1 800 Collect, Inc.

Carrier Certification – ACE/CTS

Dear Ms. McCauley:

Enclosed please find for filing an original and seven (7) copies of 1 800 Collect, Inc.'s Telecommunications Application Form for Routine Proceedings, along with the Telecommunications Supplemental Application Form for Carrier Certification and required exhibits.

A Motion for Protective Order is included with this filing for information contained in Exhibit I to the Telecommunications Supplemental Application Form for Carrier Certification.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,

Barbara Bison Jacobson, Esq. Attorney for 1 800 Collect, Inc.

Enclosures

cc: Maritza Morales

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed 0/-09-/2

Barbara Fison Jacobson

The Public Utilities Commission of Ohio

TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of)	TRF Docket No.	90		
1 800 Collect, Inc.)	Case No			
Provide Resold Interexchange Services	(ave reser	ved a Case #, leave the "Case	e No" fields
Throughout the State of Ohio	,	BLANK.			
Name of Registrant(s) 1 800 Collect, Inc.					
DBA(s) of Registrant(s)					
Address of Registrant(s) 1658 Gailes Boulevard, St. B, S	an Diego, CA	92154			
Company Web Address www.faircall.com					
Regulatory Contact Person(s)		Phone		Fax	
Regulatory Contact Person's Email Address					
Contact Person for Annual Report					
Address (if different from above)					
Consumer Contact Information				Phone	
Address (if different from above)					
Motion for protective order included with filing? Yes	i □ No				
Motion for waiver(s) filed affecting this case? Yes	No [Note: V	Waivers may toll a	any auto	matic timeframe.]	
Notes:					
Section I and II are Pursuant to Chapter 4901:1-6 OAC.					
Section III - Carrier to Carrier is Pursuant to 4901:1-7 OA	AC, and Wirel	ess is Pursuant to	4901:1-4	6-24 OAC.	
Section IV – Attestation.	,				

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

11 1 11111 50 4114	to reserve in a change to one or more tarm pages require, at a minimality the ishowing exhibits.
Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I - Part I - Common Filings

Carrier Type Other (explain below	<u> </u>	☐ For Pro	fit ILEC	Not For I	Profit ILEC	□ C	LEC
Change terms & condition existing BLES		ATA <u>1-</u> (Auto 30 da		ATA <u>1-6</u> (Auto 30 day			ΓΑ <u>1-6-14(H)</u> 30 days)
Introduce non-recurring ch surcharge, or fee to BLES	narge,		·				ΓΑ <u>1-6-14(H)</u> 30 days)
Introduce or Increase Late	Payment	ATA <u>1</u> (Auto 30 da	ys)	ATA 1-6 (Auto 30 day			ΓΑ <u>1-6-14(I)</u> 30 days)
Revisions to BLES Cap.	,	ZTA <u>/-</u> (0 day Notic					
Introduce BLES or expand service area (calling area)	l local			☐ ZTA <u>1-6-</u> (0 day Notice			ΓΑ <u>1-6-14(H)</u> Notice)
Notice of no obligation to facilities and provide BLE		ZTA 1-0 (0 day Notic		ZTA <u>1-6-</u> (0 day Notice			
Change BLES Rates		TRF <u>1-0</u> (0 day Notic		TRF <u>1-6-</u> (0 day Notice			RF <u>1-6-14(G)</u> Notice)
To obtain BLES pricing fl	exibility	BLS <u>1-6</u> (C)(1)(c) (Auto 30 da					
Change in boundary		ACB <u>1-</u> (Auto 14 da)		☐ ACB <u>1-6</u> (Auto 14 day			
Expand service operation	area						RF <u>1-6-08(G)(</u> 0 day)
BLES withdrawal							TA <u>1-6-25(B)</u> Notice)
Other* (explain) Operator See						<u> </u>	
Section I – Part II – Cu	stomer Not	ification Of	ferings Purs	suant to Chapt	er <u>4901:1-6-7</u>	OAC	
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	tion	Electronic Mail
☐ 15-day Notice	[
☐ 30-day Notice							
Date Notice Sent:			·				·
Section I – Part III –IO	S Offering	s Pursuant to	Chapter <u>490</u>	01:1-6-22 OAC	2		
IOS	Introdu	ice New	Tariff	Change	Price Cha	ange	Withdraw
□ ios]	[

Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

	ILEC	CLEC	Telecommunications	CESTC	CETC
Certification	(Out of Territory)		Service Provider		
			Not Offering Local		
* See Supplemental	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	■ ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

^{*}Supplemental Certification forms can be found on the Commission Web Page.

Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)

^{*} Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	NAG <u>1-7-07</u> (Auto 90 day)	NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	UNC <u>1-7-04</u> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	UNC 1-7-23(B) (Non-Auto)	
*		
Wireless Providers See 4901:1-6-24	RCC [Registration & Change in Operations]	☐ NAG [Interconnection Agreement or

CALIFORNIA JURAT WITH AFFIANT STATEMENT

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 ✓ See Attached Document (Notary to cross out □ See Statement Below (Lines 1–5 to be comp 	
*	
3	
4	
5	
Signature of Document Signer No. 1	Signature of Document Signer No. 2 (if any)
County of San Diego ELBA GIBSON Commission # 1801606 Notary Public - California San Diego County My Comm. Expires Jun 14, 2012	Subscribed and sworn to (or affirmed) before me on this
Place Notary Seal Above	Signature Signature of Notary Public
Though the information below is not required by law, valuable to persons relying on the document and confraudulent removal and reattachment of this form to and	ould prevent OF SIGNER #1 OF SIGNER #2
Further Description of Any Attached Document	100 of another 100 of another liefe
Title or Type of Document: Affidavi + - OH 1XC	APP
Document Date: November 1,2011 Number of	
Signer(s) Other Than Named Above:	

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, 1 800 Collect, Inc. , and am authorized to make statements on it behalf.
Please Check ALL that apply:
I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) Nov. 1, 2011 at San Diego, California
(Date) Nov 1 , 2011
*Gregorio Gallcot, President
•This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
<u>VERIFICATION</u>
I, Gregorio Galicot verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.
*(Gregorio Galicot, President) Date Nov 1, 2011
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
Send your completed Application Form, including all required attachments as well as the required number of

copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793 Make such filing electronically as directed in Case No 06-900-AU-WVR

The Public Utilities Commission of Ohio TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM for CARRIER CERTIFICATION

(Effective: 01/20/2011)
(Pursuant to Case No. 10-1010-TP-ORD)
NOTE: This SUPPLEMENTAL form must be used WITH the
TELECOMMUNICATIONS FILING FORM for ROUTINE PROCEEDINGS.

	the Matter of the Application of 1800 C Provide Resold Interexchange Services) Cas	e No TP		
DB	me of Registrant(s) 1 800 Collect, Inc. A(s) of Registrant(s) dress of Registrant(s) 1658 Gailes Boulevard,	St. B, San Diego, CA 92154			
	otion for protective order included of the for waiver(s) filed affecting the	with filing? ■ Yes □ No is case? □ Yes ■ No [Note: waive	er(s) tolls any automatic timeframe]		
Li	st of Required Exhibits				
Ta	riffs: (Include all that apply)				
	Interexchange Tariff	☐ Local Tariff	☐ CESTC Tariff		
	-	☐ Carrier-to-Carrier (Access) Tariff			
Da	scription of Services	NOTE All Facilities-Basedic	arriers must file an Access Tariff		
	Service provisioned via Resale	Service provisioned via Facilities	☐ Both Resold and Facilities-based		
	Description of Proposed Services	☐ Statement about the provision of	☐ Description of the general		
_	Description of Francisco	CTS services	geographic area served		
	Explanation of how the proposed services in the proposed market area are in the public interest.	Description of the class of custome applicant intends to serve	rs (e.g., residence, business) that the		
Bu	siness Requirements				
	Evidence of Registration with:	Ohio Department of Taxation	Ohio Secretary of State ¹ & Certificate of Good Standing		
<u>Do</u>	cumentation attesting to the applic	ant's financial viability, including the	following:		
		h and external funds available to suppo	, liquidity, and capital resources. Describe ort the applicant's operations that are the		
	Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions				
	Documentation to support the applicant's cash and funding sources.				
<u>Do</u>	cumentation attesting to the applic	ant's managerial ability and corporate	e structure, including the following:		
	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area				
	List of names, addresses, and phone numbers of officers and directors, or partners.				
	Documentation indicating the applic	ant's corporate structure and ownership			
	Information regarding any similar or	perations in other states.			
	If this company has been previous!	y certified in the State of Ohio, include th	nat certification number		
	Verification that the applicant will applicable.	follow federal communications commis	ssion (FCC) accounting requirements, if		

¹ Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

CALIFORNIA JURAT WITH AFFIANT STATEMENT

 ✓ See Attached Document (Notary to cross out lines 1–6 below) □ See Statement Below (Lines 1–5 to be completed only by document signer[s], not Notary) 			
*			
Signature of Document Signer No. 1	Signature of Document Signer No. 2 (if any)		
State of California			
County of San Diego			
County of 2001 Division	Subscribed and sworn to (or affirmed) before me on this		
	, ,		
	day of <u>November</u> , 20 11, by (1) <u>Gregorio Galicot</u> , Name of Signer		
· · · · · · · · · · · · · · · · · · ·	Date Month Year		
ELBA GIBSON Commission # 1801606	(1) Di Ego O Galleo F		
Notary Public - California	proved to me on the basis of satisfactory evidence		
Z VOL Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z	to be the person who appeared before me (.) (,)		
My Comm. Expires Jun 14, 2012			
	(and		
	(2), Name of Signer		
	-		
	proved to me on the basis of satisfactory evidence to be the person, who appeared before me.)		
	to be the person who appeared before me.)		
	Signature Signature of Notary Public		
Place Notary Seal Above	-		
OP	TIONAL ————————		
Though the information below is not required by law, valuable to persons relying on the document and control to the formation of the formation	ould prevent OF SIGNER #1 OF SIGNER #2		
fraudulent removal and reattachment of this form to and	Top of thumb here Top of thumb here		
Further Description of Any Attached Document			
Title or Type of Document: Affridavi + - O + CLO	ECE IXC App		
Document Date: November 1, 2011 Number of	Pages:		
Signer(s) Other Than Named Above:			

	Verification that the applicant will follow federal communications co applicable.	mmission (FCC) accounting requirements, if			
Do	Documentation attesting to the applicant's proposed interactions	with other Carriers			
\boxtimes	Explanation as to whether rates are derived through (check all app	licable):			
	☐ interconnection agreement ☐ retail tariffs	resale tariffs			
\boxtimes	$oxed{\boxtimes}$ Explanation as to which service areas company currently has an approximation	oproved interconnection or resale agreement.			
\boxtimes	A notarized affidavit accompanied by bona fide letters requesting n Telecommunications Act of 1996 and a proposed timeline for consto end users.				
Dog	Documentation attesting to the applicant's proposed interactions	with Customers			
\boxtimes	A sample copy of the customer bill and disconnection notice the ap	plicant plans to utilize.			
	☐ Provide a copy of any customer application form required in order t	o establish residential service, if applicable.			
	For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?docid=357)				
	☐ If Mirroring the entire ILEC local service areas, tariffs may incorporate by reference. If not mirroring the entire ILEC local exchange areas, the CLEC shall specifically define its local service areas in the tariff.				
·	<u>Affidavit</u>				
I am an officer/agent of the carrier/telephone company, 1 800 Collect, Inc., and am authorized to make statements on it behalf. I attest that I have utilized the Telecommunications Supplemental Application Form for Carrier Certification provided by the Commission, and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct.					
E	Executed on Nov , 2011 at San D	Diego, California			
\	Gregorio Galicot, President Nov	, 2011			
	(Signature and Title) (Date)	1 , 2011			

The Public Utilities Commission of Ohio

TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011)

Company Name I 800 Collect, Inc.					
Company Address 1658 Gailes Boulevard, St. B, San Diego, CA 92154					
Company Web Address www.faircall.com					
Regulatory Contact Person	Phone	Fax			
Regulatory Contact Person's Email Address					
Contact Person for Annual Report	Phone	Fax			
Consumer Contact Information	Phone	Fax			
TRF Docket NoTP-TRF					
I. Company Type (Check all applicable):					
□ Non-BLES CLEC ■ IXC ■ Othe	er (explain) Operator Services				
II. Services offered (Check all applicable):					
☐ Toll services (intrastate)					
☐ Local Exchange Service (i.e., residential or bus	siness bundles)				
Other (explain) Operator Services					
III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):					
☐ Toll Presubscription					
☐ Intrastate Special and Switched Access Services	s to Carriers (facilities-based loca	l carriers only)*			
□ N-1-1 Service					
Pole Attachment and Conduit Occupancy					
Pay Telephone Access Lines					
☐ Inmate Operator Service					
□ Telephone Relay Service					
*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier					

rules found in Chapter 4901:1-7, Ohio Administrative Code.

CALIFORNIA JURAT WITH AFFIANT STATEMENT

**************************************	************************************
See Attached Document (Notary to cross out lines 1–6 below) See Statement Below (Lines 1–5 to be completed only by document signer[s], <i>not</i> Notary)	
·	
3	
Signature of Document Signer No. 1	Signature of Document Signer No. 2 (if any)
State of California County of Som Diego	
ELBA GIBSON Commission # 1801606 Notary Public - California San Diego County My Comm. Expires Jun 14, 2012 Place Notary Seal Above	Subscribed and sworn to (or affirmed) before me on this
•	TIONAL —————
Though the information below is not required by law, valuable to persons relying on the document and of fraudulent removal and reattachment of this form to and Further Description of Any Attached Document Title or Type of Document: Attached Document Document Date: No Weynber 1, 20 11 Number of	it may prove could prevent of signer #1 Top of thumb here RIGHT THUMBPRINT OF SIGNER #2 Top of thumb here RIGHT THUMBPRINT OF SIGNER #2 Top of thumb here
Signer(s) Other Than Named Above:	

© 2007 National Notary Association • 9350 De Soto Ave., P.O. Box 2402 • Chatsworth, CA 91313-2402 • www.NationalNotary.org | Item #5910 | Reorder: Call Toll-Free 1-800-876-6827

Part IV. - Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, 1 800 Collect, Inc. , and am authorized to make statements on it behalf. (Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

, President

, ,

(Signature and Title)

November 1,2011

(Date)

LIST OF EXHIBITS

- **EXHIBIT B Description of proposed services**
- EXHIBIT C- Description of the proposed Market Area
- EXHIBIT D Guidebook of Rates, Terms and Conditions
- EXHIBIT E- Explanation of how the proposed services in the proposed market area are in the public interest
- EXHIBIT F- Description of the class of customers (e.g., residence, business) that the applicant intends to serve
- EXHIBIT G- Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio
- EXHIBIT H- Certification from Ohio Secretary of State and Certificate of Good Standing
- EXHIBIT I- Summary describing 1 800 Collect, Inc.'s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application
- EXHIBIT J- Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions
- EXHIBIT K- Documentation to support the applicant's cash and funding sources
- EXHIBIT L— Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area
- EXHIBIT M- List of names, addresses, and phone numbers of officers and directors, or partners
- EXHIBIT N- Documentation indicating the Applicant's corporate structure and ownership
- EXHIBIT O- Information regarding any similar operations in other states
- EXHIBIT P- A sample copy of the customer bill and disconnection notice the applicant plans to utilize

EXHIBIT A - Description of Proposed Services

The company will provide alternate operator telecommunications services. The company will handle operator-assisted calls, such as collect, third party billed, person-to-person and credit card calls from payphone locations and other traffic aggregator locations, such as hotels and hospitals. The company will not provide service to correctional/confinement facilities. Calls will be completed by either a live operator or an automated service, and services will be available 24 hours per day, & days per week.

EXHIBIT C- Description of the proposed Market Area

Applicant intends to provide service on a statewide basis.

EXHIBIT D - Guidebook of Rates, Terms and Conditions

Rates, Terms and Conditions ("Guidebook") for 1 800 Collect, Inc. that can be located on the Company's website: www.faircall.com.

GUIDEBOOK OF RATES, TERMS AND CONDITIONS

Use of Services

- A. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations.
- B. The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. The Company's services are available for use 24 hours per day, 7 days per week.
- E. The Company does not transmit messages, but the services may be used for that purpose.
- F. Customers shall not use the service provided for any unlawful purpose.
- G. The Customer shall immediately notify the Company of any unauthorized use of services.

Liability of the Company

- A. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- B. No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- C. Unless caused by the negligence or willful misconduct of the company, its liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for the long distance call for the period during which the call was affected.
- D. Unless caused by the negligence or willful misconduct of the company, it shall not be liable for any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer.
- E. The Company shall not be liable for any indirect, special, incidental, or consequential damages including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

- F. The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- G. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

Credit Allowance

- A. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- B. No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- C. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- D. Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- E. For purposes of credit computation, every month shall be considered to have 720 hours.
- F. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- G. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

 $Credit = \underline{A} \times B$ 720

"A" - outage time in hours

"B" - monthly charge for affected activity

Restoration of Service

A. The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

Computation of Charges

- A. The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- B. Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
- C. Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

Level of Service

A. Customer can expect end to end network availability of not less than 99% at all times for all services.

Billing Entity Conditions

A. When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

RATES AND CHARGES

1+ Service I

Per Minute	
Day	Evening/Night/Weekend
\$0.14	\$0.14

Monthly Recurring Fee

\$2.00

Calls are billed in 6 second increments with a 6 second minimum.

1+ Service II

Per Minute	
Day	Evening/Night/Weekend
\$0.14	\$0.14

Monthly Recurring Fee

\$2.00

Calls are billed in 1 minute increments with a 1 minute minimum.

800/888 Service I

Per Minute	
Day	Evening/Night/Weekend
\$0.14	\$0.14

Monthly Recurring Fee

\$5.00

Calls are billed in 6 second increments with a 6 second minimum.

800/888 Service II

Per Minute	
Day	Evening/Night/Weekend
\$0.14	\$0.14

Monthly Recurring Fee

\$5.00

Calls are billed in 1 minute increments with a 1 minute minimum.

Travel Card Service

Per Minute	
Day	Evening/Night/Weekend
\$0.25	\$0.25

Calls are billed in 1 minute increments with a 1 minute minimum.

0+ Service

Mileage	First Minute	Each Additional Minute
1-10	0.320	0.160
11-22	0.400	0.220
23-55	0.480	0.280
56-124	0.570	0.370
125+	0.580	0.390

Operator Station

\$2.50
\$2.50
\$4.80
\$1.70
\$2.50
\$1.00
\$1.00

^{*}Charges may apply in addition to any other applicable fees.

Long Distance Directory Assistance

Per Inquiry \$1.95

EXHIBIT E— Explanation of how the proposed services in the proposed market area are in the public interest

Granting this application will promote the public interest by increasing competition in the provision of telecommunications services in Ohio.

1 800 Collect, Inc. will provide customers high quality, cost effective telecommunications service, with an emphasis on customer service. In addition to driving prices closer to costs, thereby ensuring just and reasonable rates, competition also promotes efficiency in the delivery of services and in the development of new services. These very real benefits work to maximize the public interest by providing continuing incentives for carriers to reduce costs, while simultaneously promoting the availability of potentially desirable services.

EXHIBIT F- Description of the class of customers (e.g., residence, business) that the applicant intends to serve

The Applicant intends to provide service to transient end users throughout the State of Ohio.

EXHIBIT G Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio

See Attached

1 800 Collect, Inc. 1658 Gailes Boulevard, Suite B. San Diego, California 92154 (619) 710-1650 (Phone)

October 21, 2011

Ohio Department of Taxation c/o Public Utility Section 21st Floor 30 East Broad Street Columbus, OH 43215-3793 (800) 282-1780

RE: 1 800 Collect, Inc.

Dear Sir/Madam:

Please be advised that the above referenced corporation intends to provide telecommunications service in the State of Ohio after receiving approval of its application filed with the Public Utilities Commission of Ohio.

Sincerely,

Oregorio Galicot

President

1 800 Collect, Inc.

EXHBIT H- Certification from Ohio Secretary of State and Certificate of Good Standing

See Attached

UNITED STATES OF AMERICA STATE OF OHIO OFFICE OF THE SECRETARY OF STATE

I, Jon Husted, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show I 800 COLLECT, INC., a Florida Corporation, having qualified to do business within the State of Ohio on September 13, 2011, under License No. 2047121, is currently in GOOD STANDING upon the records of this office.



Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 14th day of September, A.D. 2011

Ohio Secretary of State

Validation Number: 201125600664



DATE: 09/14/2011 DOCUMENT ID 201125600664

DESCRIPTION
FOREIGN LICENSE/FOR-PROFIT (FLF)

FILING 125.00 100.00

PENALTY

CERT

COPY

Receipt

This is not a bill. Please do not remit payment.

LANEE J.M. STEINHART, P.C. 1725 WINDWARD CONCOURSE, STE 150 ALPHARETTA, GA 30005

STATE OF OHIO CERTIFICATE

Ohio Secretary of State, Jon Husted

2047121

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

1800 COLLECT, INC.

and, that said business records show the filing and recording of:

Document(s)

Document No(s):

FOREIGN LICENSE/FOR-PROFIT

201125600664

Authorization to transact business in Ohio is hereby given, until surrender, expiration or cancellation of this license.

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United States of America State of Ohio Office of the Secretary of State Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 13th day of September, A.D. 2011.

Ohio Secretary of State

EXHIBIT I— Summary describing 1 800 Collect, Inc.'s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application

EXHIBIT J- Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

See Exhibit I

EXHIBIT K- Documentation to support the applicant's cash and funding sources

See Exhibit I

EXHIBIT L- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area

See attached biographical information

Gregorio Galicot, President, 1 800 Collect, Inc.:

Mr. G. Galicot has worked for BBG Communications, Inc., a telecommunications service provider, since 1996. Mr. G. Galicot graduated from San Diego State University with a BA in Finance. After receiving his degree, Mr. G. Galicot studied finance in Japan in the Japan International Cooperation Agency. Since then, he has built BBG Communications from the ground up starting with operator services. Today BBG offers numerous telecommunication services to the hospitality industry including Hotel WIFI services, operator assisted calling services, prepaid calling cards, and several other related telecommunicates services. BBG Communications, Inc. currently owns the 1-800 Collect brand and has licensed it to 1 800 Collect, Inc., a Florida Corporation which has over 13 yrs. Experience in the Operator Assisted Domestic Calling Service.

Mr. G. Galicot has been an active contributor to the Anti-Defamation League, currently serves on the Legacy Committee at the San Diego Jewish Academy, and supports many other San Diego charities and organizations.

Rafael Galicot, Vice President, 1 800 Collect, Inc.:

Mr. Galicot is the co-founder and CEO of BBG communications, Inc. Mr. R. Galicot graduated from San Diego State University with a BA in Finance. After receiving his degree formed, Emerald Mills a procurement company in the Hospitality industry. Today BBG offers numerous telecommunication products in Mexico, Canada and the US. The company's services mostly target the hospitality industry and include Hotel WIFI services, operator assisted calling service, prepaid calling cards, and several other related telecommunications services. BBG Communications, Inc. currently owns the 1-800 Collect brand and has licensed it to 1 800 Collect, Inc., a Florida Corporation which has over 13 yrs. experience in the Operator Assisted Domestic Calling Service.

Mr. R. Galicot has been an active contributor to Ohr Shalom Synagogue, Anti Defamation League and supports many other San Diego charities and organizations.

EXHIBIT M- List of names, addresses, and phone numbers of officers and directors, or partners

Officers

Gregorio Galicot President

Rafael Galicot Vice President/Secretary

Brian Rhys Treasurer

Directors

Gregorio Galicot President

Rafael Galicot Vice President/Secretary

Brian Rhys Treasurer

All the above referenced Officers & Directors are located at:

1658 Gailes Boulevard, Suite B. San Diego, CA 92154

$\label{eq:exhibit} \textbf{EXHIBIT N-Documentation indicating the Applicant's corporate structure and ownership}$

Applicant is a Florida Corporation Applicant's ownership is as follows:

<u>Shareholders</u>	Percentage Ownership	
RKG 2011 Irrevocable Trust	50%	
GMG 2011 Irrevocable Trust	50%	

EXHIBIT O- Information regarding any similar operations in other states

The Applicant has not been previously certified in the State of Ohio. 1 800 Collect is currently authorized in District of Columbia, Florida, Idaho, Iowa, Kentucky, Michigan, New Jersey, North Dakota, Utah, Virginia and Wyoming to provide interexchange service. Applicant has not been denied authority for any of the services for which it seeks authority in this Application.

EXHIBIT P-A sample copy of the customer bill and disconnection notice the applicant plans to utilize

Not Applicable.

The Company intends to bill via credit card, collect calls and through 800 access calls. Any end uses bills will be done through a billing clearing house that has contracts with LECs.