The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

Phone: 412-747-6645

In the Matter of the Application of <u>Comcast Phone of Ohio.</u>) <u>LLC to revise Access Service Tariff #2.</u> .)	TRF Docket No. 90- <u>9216-TP-TRF</u> Case No. <u>11</u> - <u>5952</u> - TP - <u>ATA</u> NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.
Name of Registrant(s): Comcast Phone	
DBA(s) of Registrant(s): Comcast Digital Phone	
Address of Registrant(s): 183 Inverness Drive West, Englewood, Colora	do 80112
Company Web Address: http://www.comcast.com	
Regulatory Contact Person(s): David Lloyd	Phone: 720-267-3224
Regulatory Contact Person's Email Address: David_Lloyd@cable.comca	ast.com
Contact Person for Annual Report: Lisa Moglia	Phone: 215-320-8667
Address (if different from above): 1500 Market St., West Tower, Philade	elphia, PA 19120

Consumer Contact Information: Carrie Lovell

Address (if different from above): 15 Summit Park Drive, Pittsburgh, PA 15725

Motion for protective order included with filing? \Box Yes \boxtimes No

Motion for waiver(s) filed affecting this case? 🗌 Yes 🔀 No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter $\underline{4901:1-6 \text{ OAC}}$ Section III – Carrier to Carrier is Pursuant to $\underline{4901:1-7}$ OAC, and Wireless is Pursuant to $\underline{4901:1-6-24}$ OAC. Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

Exhibit Description: A The tariff pages subject to the proposed change(s) as they exist before the change(s) B The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin. C A short description of the nature of the change(s), the intent of the change(s), and the customers affected.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

 C
 A short description of the nature of the change(s), the intent of the change(s), and the customers affected.

 D
 A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type	For Profit ILEC	Not For Profit ILEC	
Other (explain below)			
Change terms & conditions of	☐ ATA <u>1-6-14(H)</u>	☐ ATA <u>1-6-14(H)</u>	☐ ATA <u>1-6-14(H)</u>
existing BLES	(Auto 30 days)	(Auto 30 days)	(Auto 30 days)
Introduce non-recurring charge,			ATA <u>1-6-14(H)</u>
surcharge, or fee to BLES			(Auto 30 days)
Introduce or Increase Late Payment	☐ ATA <u>1-6-14(1)</u>	☐ ATA <u>1-6-14(1)</u>	☐ ATA <u>1-6-14(1)</u>
	(Auto 30 days)	(Auto 30 days)	(Auto 30 days)
Revisions to BLES Cap.	\Box ZTA <u>1-6-14(F)</u>		
	(0 day Notice)		
Introduce BLES or expand local	$\Box ZTA 1-6-14(H)$	ZTA <u>1-6-14(H)</u>	$\Box ZTA 1-6-14(H)$
service area (calling area)	(0 day Notice)	(0 day Notice)	(0 day Notice)
Notice of no obligation to construct	ZTA <u>1-6-27(C)</u>	ZTA <u>1-6-27(C)</u>	
facilities and provide BLES	(0 day Notice)	(0 day Notice)	
Change BLES Rates	TRF <u>1-6-14(F)</u>	TRF <u>1-6-14(F)(4)</u>	TRF <u>1-6-14(G)</u>
	(0 day Notice)	(0 day Notice)	(0 day Notice)
	BLS <u>1-6-14</u>		
To obtain BLES pricing flexibility	<u>(C)(1)(c)</u>		
	(Auto 30 days)		
Change in boundary	$\square ACB 1-6-32$	$\square ACB 1-6-32$	
Expand convice exection erec	(Auto 14 days)	(Auto 14 days)	$\Box TDE 1 \in O(C)(0, dow)$
Expand service operation area			$\Box \text{ TRF } \underline{1-6-08(G)}(0 \text{ day})$
BLES withdrawal			C ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
15-day Notice				
30-day Notice				
Date Notice Sent:				

Section I – Part III – IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw

Certification	ILEC	CLEC	Carrier's Not	CESTC	CETC
Certification	(Out of Territory)		Offering BLES		
* See Supplemental	ACE <u>1-6-08</u>	ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u>	ACN <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u>	ACO <u>1-6-29(E)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Merger *	AMT <u>1-6-29(E)</u>	AMT <u>1-6-29(E)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u>	ATC <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u>	ATR <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-29 Filing Requirements on the Commission's Web Page</u> for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>
Request for Arbitration	(Non-Auto)	(Non-Auto)
Introduce or change a t a service tariffs	ATA <u>1-7-14</u>	🖾 ATA <u>1-7-14</u>
Introduce or change c-t-c service tariffs	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	UNC $1-7-23(B)$	
Attachment, Conduit Occupancy and Rights-of-	(Non-Auto)	
Way.		
	RCC	□ NAG
Wireless Providers See <u>4901:1-6-24</u>	[Registration &	[Interconnection
	Change in Operations]	Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Comcast Phone of Ohio, LLC, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

 \Box I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) December 14, 2011

at (Location) Englewood, Colorado

*(Signature and Title) /s/ David M. Lloyd, Director

(Date) December 14, 2011

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I. <u>David M. Lloyd</u>, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) <u>/s/ David M. Lloyd, Director</u> (Date) <u>December 14, 2011</u> *Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793 Or Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A SUPERSEDED TARIFF PAGES

ACCESS SERVICE TARIFF P.U.C.O. No. 2

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COMCAST PHONE OF OHIO, LLC

1. APPLICATION OF TARIFF

1.1. GENERAL

This tariff applies to intrastate Access Service supplied to Customers for origination and termination of traffic to and from Central Office codes assigned to the Company.

The provision of Access Service is subject to existing regulations and terms and conditions specified in this Tariff as well as in the Company's other current Tariffs, and may be revised, added to, or supplemented by superseding issues.

In addition to the regulations and charges herein, this Tariff is subject to specific regulations as may be prescribed by the Public Utilities Commission of Ohio.

1.2. TARIFF REVISION SYMBOLS

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

- (C) Change in regulation
- (D) Discontinued rate, regulation or text
- (I) Increase in rate
- (N) New rate, regulation or text
- (R) Reduction in rate
- (T) Change in text

Access Service Tariff P.U.C.O. No. 2

COMCAST PHONE OF OHIO, LLC

1. APPLICATION OF TARIFF

1.3. DEFINITIONS

Access Code

A uniform code assigned by the Company to an individual Customer. The code has the form 10XXX, 10XXXXX, 950-0XXX, or 950-1XXX.

Access Minutes

The usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

Access Tandem

A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

Answer Supervision

The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

Call

A Customer attempt for which the complete address code is provided to the service end office.

Carrier or Common Carrier

Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

Central Office

A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

Channel

A communications path between two or more points of termination.

Commission

The Public Utilities Commission of Ohio.

Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

Communications System

Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

Company

Comcast Phone of Ohio, LLC

Customer

The person or legal entity that subscribes to service under this Tariff and is responsible for payment of tariffed charges for services furnished to the Customer.

Customer Premises

The Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on contiguous property.

End Office Switch

A Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

End User

Any Customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that a Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes. A person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller when making such service available to others, directly or indirectly.

Exchange

A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Facilities

Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this Tariff.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Calling Area

A geographical area, as defined in the Company's local or general exchange service Tariff in which an End User may complete a call without incurring toll usage charges.

Message

A Message is a Call as defined above.

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

Point of Termination

The point of demarcation within a Customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and Customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations

Presubscription

An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) it wishes to access, without an Access Code, for completing long distance calls. The selected IXC is referred as the End User's Primary Interexchange Carrier (PIC).

"Public Service Commission" or "Commission"

See "Commission".

Serving Wire Center

The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

Trunk

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Wire Center

A physical location in which one or more central offices, used for the provision of exchange services, are located.

COMCAST PHONE OF OHIO, LLC **SECTION 1** Original Sheet 6

1. APPLICATION OF TARIFF

1.4. EXPLANATION OF ABBREVIATIONS

ANI	-	Automatic Number Identification
BHMC	-	Busy Hour Minutes of Capacity
BP	-	Billing Percentage
CCSA	-	Common Channel Signaling Access
DTT	-	Direct-Trunked Transport
EF	-	Entrance Facility
FCC	-	Federal Communications Commission
FGB	-	Feature Group B
FGD	-	Feature Group D
IC	-	Interexchange Carrier
ICB	-	Individual Case Basis
Mbps	-	Megabits per second
MOU	-	Minutes of Use
LATA	-	Local Access and Transport Area
NECA	-	National Exchange Carrier Association
NPA	-	Numbering Plan Area
PIC	-	Primary Interexchange Carrier
PIU	-	Percentage of Interstate Usage
PUCO	-	Public Utilities Commission of Ohio

2. GENERAL REGULATIONS

The Company will comply with the Commission's Minimum Telephone Service Standards set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.)

2.1. UNDERTAKING OF THE COMPANY

2.1.1. SCOPE

The Company undertakes to furnish Access Service in accordance with the terms and conditions set forth in this Tariff.

2.1.2. SHORTAGE OF FACILITIES

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of transmission medium capacity or because of any causes beyond its control.

The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3. TERMS AND CONDITIONS

- A. Service is provided on the basis of a minimum period of three months for Switched Access. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. In any action between the parties to enforce any provision of this Tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- D. The Company shall comply with all rules and regulations issued by the Commission. In addition, the regulations set forth herein apply to all services offered throughout this Tariff unless otherwise specified in the service specific section of this Tariff.

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.3. TERMS AND CONDITIONS (CONT'D)

E. Assignment or Transfer

All services provided under this Tariff are controlled by the Company and the customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment only shall apply where there is no interruption of the use or location of service. All terms and conditions shall apply to all such permitted transferees or assignees, as well as all conditions of service.

F. Use of Service

The services the Company offers shall not be used for any unlawful purpose or for any use for which the customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.

The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders and decisions.

The Company may require a customer to immediately shut down its transmission if such transmission is causing interference to others.

A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the express prior written consent of the Company. The Company will only permit a customer to transfer its existing service to another entity if the existing customer has paid all charges owed to the Company for regulated access services. All terms and conditions shall apply to all such permitted transferees or assignees, as well as all conditions of service.

Recording of telephone conversations of service provided by the Company is prohibited except as authorized by applicable federal, state and local laws.

G. Ownership of Facilities

The customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.

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2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.3. TERMS AND CONDITIONS (CONT'D)

H. Interconnection

The Company will provide for interconnection with other carriers in accordance with the rules and regulations promulgated by the Commission.

- I. Service may be terminated upon written notice to the customer if:
- 1. The customer is using the service in violation of this Tariff; or
- 2. The customer is using the service in violation of the law.
- J. This Tariff shall be interpreted and governed by the laws of the state of Ohio without regard for its choice of laws provision.

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.4. **PROVISION OF EQUIPMENT AND FACILITIES**

- A The Company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the customer. The customer may not, nor may customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the customer, without the prior consent of the customer, which shall not be unreasonably withheld.
- D. Equipment the Company provides or installs at the customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.4. **PROVISION OF EQUIPMENT AND FACILITIES (CONT'D)**

- F. The Company shall not be responsible for the installation, operation, or maintenance of any customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. The transmission of signals by customer provided equipment or for the quality of, or defects in, such transmission; or
 - 2. The reception of signals by customer-provided equipment.
- G. Service is offered subject to the availability of facilities and provision of this Tariff. The Company's obligation to furnish facilities and service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities from the underlying carrier, if an underlying carrier is involved.
- H. The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's property, service or economic conditions.

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.5. LIABILITY OF THE COMPANY

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.5. The extension of such allowances for interruption shall be the sole remedy of the customer and the sole liability of the Company. The Company will not be liable for any direct, incidental, special, consequential, exemplary or punitive damages to customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.
- C. The Company shall not be liable for (a) any act or omission of any entity furnishing to the Company or to the Company's customer facilities or equipment used for interconnection with Access and Interconnection Services; or (b) for the acts or omissions of common carriers or warehousemen
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the customer or due to the failure or malfunction of customer-provided equipment or facilities.

SECTION 2 Original Sheet 7

2. GENERAL REGULATIONS

ACCESS SERVICE TARIFF P.U.C.O. No. 2

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.5. LIABILITY OF THE COMPANY (CONT'D)

- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.5.E as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company shall be indemnified, defended, and held harmless by the customer against any claim, loss or damage arising from the customer's use of services involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications.
- H. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.6. DISCONTINUANCE OF SERVICE FOR CAUSE

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving 24 hours prior written notice to the customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 24 hours prior notice in writing to the customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the customer, may discontinue or suspend service without incurring any liability.
- D. Upon the customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The customer will be liable for all related costs. The customer will also be responsible for payment of any reconnection charges.
- G. Upon the Company's discontinuance of service to the customer under 2.1.6.A. or 2.1.6.B., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges which would have been payable by the customer during the remainder of the term for which such services would have otherwise been provided to the customer to be immediately due and payable.

2.2. OBLIGATIONS OF THE CUSTOMER

2.2.1. CUSTOMER PREMISES PROVISIONS

- A. The customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the customer.
- B. The customer shall be responsible for providing Company personnel access to premises of the customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

2.2.2. LIABILITY OF THE CUSTOMER

- A. The customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the customer as described in A., preceding, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, (2) the death of or injury to persons, including, but not limited to, employees or invitees of either party, and (3) any liability incurred by the Company to any third party pursuant to this or any other price list or tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

2. GENERAL REGULATIONS

2.2. OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.2.3. JURISDICTIONAL REPORTING REQUIREMENTS

- A. For Feature Group B Switched Access Service(s) for both originating and terminating usage, a projected Percentage of Interstate Usage (PIU) must be provided by the customer to the Company. When a customer orders Feature Group B Switched Access Service, the customer shall state, in its order, the projected PIU factor for each Feature Group B Switched Access Service group ordered. The formula for developing PIU is as follows in C., following.
- B. For Feature Group D Switched Access Service(s), the Company, where jurisdiction can be determined from call detail, will determine the PIU as follows:
 - 1. For originating access minutes, the PIU will be developed on a monthly basis, by end office trunk group, by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes.
 - 2. For terminating access minutes, the customer has the option to provide the Company with a projected PIU factor. Customers who provide a PIU factor shall supply the Company with an interstate percentage of the Feature Group D terminating access minutes for each account to which the customer may terminate traffic. Should the customer not supply a terminating PIU factor, the data used by the Company to develop the PIU for originating access minutes will be used to develop the PIU for such terminating access minutes.

When a customer orders Feature Group D Switched Access Service, the customer shall supply a projected PIU for each end office trunk group involved to be used in the event that originating call detail is insufficient to determine the jurisdiction of the usage. For purposes of developing the PIU, the customer shall utilize the same considerations as those set forth in C., following.

2. GENERAL REGULATIONS

2.2. OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.2.3. JURISDICTIONAL REPORTING REQUIREMENTS (CONT'D)

- C. Where the call detail data is insufficient to develop jurisdiction, the customer must provide the Company with a PIU using the following steps:
 - 1. For purposes of developing the PIU, the customer shall consider every call that enters the customer's network at a point within the same state as the state where the called station is located to be intrastate and every call that enters the customer's network at a point in a state different from the state in which the called station is located to be interstate.
 - 2. The Company will designate the number obtained by subtracting the PIU from 100 (100 projected interstate percentage = intrastate percentage) as the projected intrastate percentage of use.
 - 3. A whole number percentage will be used by the Company to apportion the usage, monthly recurring, and/or nonrecurring charges between interstate and intrastate until a revised report is received.
- D. The projected interstate percentage of use will be used to determine the charges as follows:

The number of access minutes for a trunk group will be multiplied by the projected interstate percentage of use to determine the interstate access minutes. (i.e., number of access minutes x projected interstate percentage of use = interstate access minutes). The number of interstate access minutes so determined will be subtracted from the total number of access minutes (i.e., number of access minutes - interstate access minutes). The intrastate access minutes interstate access minutes for the group will be billed as set forth in Section 3., following.

2. GENERAL REGULATIONS

ACCESS SERVICE TARIFF P.U.C.O. No. 2

2.2. OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.2.3. JURISDICTIONAL REPORTING REQUIREMENTS (CONT'D)

- E. Effective on the first of January, April, July and October of each year, the customer may update the jurisdictional reports that require a projected interstate percentage. The customer shall forward to the Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate and intrastate use. Except as set forth in B., preceding, where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August, and November) for that service. No prorating or back billing will be done based on the report. If the customer does not supply the report, the Company will assume the percentage to be the same as that provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Company will assume the percentage to be the same as that provided in the order for service as set forth in A., preceding.
- F. The customer reported projected interstate percentage of use as set forth in A., above will be used for the apportionment of any monthly rates or nonrecurring charges associated with Feature Groups B or D Switched Access Service until the end of the quarter during which the service was activated. Thereafter, a projected interstate percentage for such apportionment will be developed quarterly by the Company based on the data used to develop the projected interstate percentage of use as set forth in A., preceding. Where call detail is insufficient to make such a determination, the customer will be requested to project an interstate percentage of use to be used by the Company for such apportionment.

2. GENERAL REGULATIONS

2.2. OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.2.3. JURISDICTIONAL REPORTING REQUIREMENTS (CONT'D)

- G. The customer shall keep sufficient detail from which the percentage of interstate use can be ascertained and upon request of the Company make the records available for inspection. Such a request will be initiated by the Company no more than once per year. The customer shall supply the data within 30 calendar days of the Company request.
- H. The customer may provide an additional percentage of interstate use for Common Transport and End Office/Local Switching subject to the reporting requirements previously listed in this section. The percentage of interstate use may be provided per individual facility or at the billing account level. Should the customer not provide a percentage of interstate use, the Company will use the reported Feature Group B or Feature Group D aggregated percentage of interstate use.
- I. In the sole discretion of the Company, all or any portion of the jurisdictional reporting requirements set out above may be waived.

2. GENERAL REGULATIONS

2.2. OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.2.4. CHANGES IN SERVICE REQUESTED

If the customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer's installation fees shall be adjusted according to the terms and conditions set forth in Section 2.8, following.

2.2.5. NOTICE TO COMPANY FOR CANCELLATION OF SERVICE

Customers desiring to terminate service shall provide the Company 30 days written notice of their desire to terminate service.

2.2.6. CLAIMS

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney fees for:

- A. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
- B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer, including, without limitation, use of Company services and facilities in a manner not contemplated by the agreement between the customer and the Company.

2.2.7 TRANSFERS AND ASSIGNMENTS

The customer may not assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the Company.

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2. GENERAL REGULATIONS

2.3. CUSTOMER EQUIPMENT AND CHANNELS

2.3.1. INTERCONNECTION OF FACILITIES

In order to protect the Company's facilities and personnel and the services furnished to other customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the customer's expense.

- A. The Company may, upon notification to the customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the customer is complying with the Company's requirements for the installation, operation and maintenance of customer-provided equipment and for the wiring of the connection of customer equipment to Company-owned facilities.
- B. If the protective requirements in connection with customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the customer by registered mail in writing of the need for protective action. In the event that the customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. Such denials of service will be made in compliance with O.A.C. 4901:1-5-17. The Company will, upon request 24 hours in advance, provide the customer with a statement of technical parameters that the customer's equipment must meet.

2.3.2. INSPECTION AND TESTING

- A. Upon suitable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in Section 2.3 for the installation, operation, and maintenance of customer-provided facilities, equipment, and wiring in the connection of customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the customer must take this corrective action and notify the Company of the action taken. If the customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

2.4. ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE COMPANY IS INVOLVED

The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

2.5. Allowance for Interruptions in Service

2.5.1. GENERAL

- A. A credit allowance will be given when service is interrupted, except as specified in 2.5.3, following. A service is interrupted when it becomes inoperative to the customer; e.g., the customer is unable to transmit or receive because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative.
- C. If the customer reports a service, facility, or circuit to be interrupted but declines to release it for testing and repair, the service, facility, or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility, or circuit considered by the Company to be impaired.

2.5.2. NOTIFICATION OF SERVICE-AFFECTING ACTIVITIES

The Company will provide the customer reasonable notification of serviceaffecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual customer but affect many customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the customer may not be possible.

2. GENERAL REGULATIONS

2.5. ALLOWANCE FOR INTERRUPTIONS IN SERVICE (CONT'D)

2.5.3. LIMITATIONS ON ALLOWANCES

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the customer or other common carriers connected to the service of the Company;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. During any period in which the customer continues to use the service on an impaired basis;
- F. During any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- G. That occurs or continues due to the customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

2. GENERAL REGULATIONS

2.5. ALLOWANCE FOR INTERRUPTIONS IN SERVICE (CONT'D)

2.5.4. Use of Another Means of Communications

If the customer elects to use another means of communications during the period of interruption, the customer must pay the charges for the alternative service used.

2.5.5. APPLICATION OF CREDITS FOR INTERRUPTIONS IN SERVICE

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- A. For Switched Access Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) any applicable monthly rates, or (b) the assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.
- B. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed (a) any applicable monthly rates, or (b) the assumed minutes of use charge for the service interrupted in any one monthly billing period.

2.7. APPLICATION OF RATES AND CHARGES

The regulations set forth in this section govern the application of rates for services contained in other sections of this Tariff.

2.7.1. MEASURING ACCESS MINUTES

Customer traffic to End Offices will be measured (i.e., recorded or assumed) by the Company at End Office switches. Originating and terminating calls will be measured (i.e., recorded or assumed) by the Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Company lost or damaged tapes or experienced recording system outages, the Company will estimate the volume of lost customer access minutes of use based on previously known values. Access minutes will be recorded to the nearest one second for any particular call. Access minutes or fractions thereof are accumulated over the billing period for each End Office and are then rounded up to the nearest access minute for each end office.

For originating calls over Feature Group B or D, usage measurement begins when the originating Feature Group B or D switch receives the first wink supervisory signal forwarded from the customer's point of termination.

The measurement of originating call usage ends when the originating Feature Group B or D switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the switch.

For terminating calls over Feature Group B or D, the measurement of access minutes begins when the terminating Feature Group B or D switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over Feature Group B or D ends when the terminating Feature Group B or D switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the switch.

2.7. APPLICATION OF RATES AND CHARGES (CONT'D)

2.7.2. RATES BASED UPON DISTANCE

Where the charges for service are specified based upon distance, the following rules apply:

- A. Distance between two points is measured as airline distance between the wire centers of the originating and terminating telephone lines. The wire center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Except that, until the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 is revised to include certain Company wire centers, the airline distance should be determined utilizing the "V" (vertical) and "H" (horizontal) coordinates as set forth in any applicable Company tariffs on file with the FCC.
- B. The airline distance between any two wire centers is determined as follows:
 - 1. Obtain the "V" and "H" coordinates for each wire center from the above referenced NECA tariff.
 - 2. Compute the difference between the "V" coordinates of the two wire centers; and the difference between the two "H" coordinates.
 - 3. Square each difference obtained in step (2) above.
 - 4. Add the square of the "V" difference and the square of the "H" difference obtained in step 3.
 - 5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
 - 6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{/v_1 v_2 l^2 + /h_1 h_2 l^2}{10}}$$

C. The airline mileage is used to determine the Switched Access Service Common Mileage rates as set forth in Section 3.

2.7. APPLICATION OF RATES AND CHARGES (CONT'D)

2.7.3. NONRECURRING CHARGES

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or service rearrangements).

A. Installation of Service

Nonrecurring charges apply to each Access Service installed. For Switched Services ordered on a per trunk basis, the charge is applied per trunk. For Switched Services ordered on a busy hour minutes of capacity basis, the charge is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of an additional trunk(s).

B. Service Rearrangements

All changes to existing services other than changes involving administrative activities only will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in A., preceding, will apply for this work activity. Moves that change the physical location of the point of termination are described below.

1. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

2. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER

2.8.1. ORDERING REQUIREMENTS

- A. A Switched Access Service Order is used by the Company to provide a customer Switched Access Service. When placing an order for Switched Access Service, the customer shall provide, at a minimum, the following information:
 - 1. For Feature Group B Switched Access Service, the customer shall specify the number of trunks and the End Office when direct routing to the End Office is desired. When ordering FGB trunks to an End Office, the customer must also provide the Company an estimate of the amount of traffic to be generated to and/or from each End Office subtending an access tandem to assist the Company in the effort to project further facility requirements. In addition, the customer shall also specify for terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.
 - 2. For Feature Group D Switched Access Service, the customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer's premises to the End Office by Feature Group and by traffic type. This information is used to determine the number of transmission paths. The customer shall also specify the Common Transport and Local Switching options. Customers may, at their option, order FGD by specifying the number of trunks and the End Office when direct routing to the end office is desired and the Common Transport and Local Switching options desired. When a customer orders FGD in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic. When ordering by trunk quantities rather than BHMC quantities to an end office, the customer must also provide the Company an estimate of the amount of traffic it will generate to and/or from each End Office to assist the Company in its own efforts to project further facility requirements.

2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER (CONT'D)

2.8.2. ACCESS SERVICE ORDER INTERVALS

Switched Access Service is provided with one of the following Service Date Intervals:

- Negotiated Interval
- Advance Order Interval
- A. Negotiated Interval

The Company will negotiate a service date interval with the customer. The Company will offer a service date based on the type and quantity of Access Services the customer has requested. All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

The initial establishment of service where the customer is:

1 NT / / 11 1 14	MAXIMUM INTERVAL
1. Not yet provided with any FGB or FGD service in the LATA	6 months
2. Provided FGB or FGD service in the LATA	90 Days

2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER (CONT'D)

2.8.2. ACCESS SERVICE ORDER INTERVALS (CONT'D)

- B. Advance Order Interval
 - 1. When placing an Access Order, a customer may request an Advance Order Interval for a service date of 12 to 24 months from the Application Date for the following services:
 - A minimum of 24 voice grade equivalent Access Service lines or trunks or 720 BHMCs
 - 2. Orders for less than the minimum quantities will be accommodated under Negotiated Interval provisions.
 - 3. Advance Order Interval Access Orders are subject to all ordering conditions of Negotiated Interval Access Orders except for the following:
 - 4. A nonrefundable Advance Payment will be calculated as follows:
 - The minimum monthly charge for the minimum period plus the applicable Nonrecurring Charges for the services ordered.
 - 5. This Advance Payment is due 10 working days from the date the Company confirms acceptance of the order, or on the Application Date, whichever date is the later date. If the Advance Payment is not received by such payment date, the order will be canceled.
 - 6. When the Access Services are connected on the service date, the Advance Payment will be applied as a credit to the customer's billed service charges. When there has been a decrease in the number of services originally ordered, as described below, only the portion of the Advance Payment for services actually installed will be credited.
 - 7. Cancellation or Partial Cancellation of an Advance Order Interval Access Order
 - a. When the customer cancels an Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.
 - b. Any decrease in the number of ordered Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services canceled will not be credited or refunded.

2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER (CONT'D)

2.8.3. ACCESS ORDER MODIFICATIONS

The customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the customer's use or prior to the service date, whichever is later.

Any increase in the number of Access Service lines, trunks or busy hour minutes of capacity or CCSA signaling connections will be treated as a new Access Order (for the increased amount only).

A. Service Date Change Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

A Service Date Change Charge will apply on a per order, per occurrence basis, for each service date changed. The applicable charge is found in E., following.

B. Partial Cancellation Charge

Any decrease in the number of ordered Access Service lines, trunks or busy hour minutes of capacity ordered with a Negotiated Interval Access Order will be treated as a partial cancellation and the charges as set forth in E., following, will apply. Partial cancellation charges do not apply to Advance Order Interval Access Orders.

2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER (CONT'D)

2.8.3. ACCESS ORDER MODIFICATIONS (CONT'D)

C. Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order that requires engineering review. Design changes do not include a change of customer premises, end user premises, end office switch, or Feature Group type except for changes to Feature Group D. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a design change. The applicable charge is found in E., following.

If a change of service date is required, the Service Date Change Charge will also apply.

D. Expedited Order Charge

When placing an Access Order for service(s), a customer may request a service date that is prior to the service date that has been negotiated by the Company and the customer. A customer may also request an earlier service date on a pending Negotiated or Advance Order Interval Access Order. If the Company agrees to provide service on an expedited basis, an Expedited Order Charge will apply.

If the Company receives a request for an expedited service date at the time an Access Order is placed, the Expedited Order Charge is calculated by summing all the nonrecurring charges associated with the order and then dividing this total by the number of days in the negotiated service period. The charge is then applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the Access Order.

COMCAST PHONE OF OHIO, LLC

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2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER (CONT'D)

2.8.3. ACCESS ORDER MODIFICATIONS (CONT'D)

E. Order Charges

		Nonrecurring Charge	
		MINIMUM	MAXIMUM
1.	Partial Cancellation Charge, Per order, per occurrence	\$0.00	\$90.00
2.	Design Change Charge, Per order, per occurrence	0.00	90.00
3.	Service Date Change Charge, Per order, per occurrence	0.00	90.00

2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER (CONT'D)

2.8.4. CANCELLATION OF AN ACCESS ORDER

- A. A customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that service is available for the customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:
 - 1. The Access Order shall be canceled and charges set forth in B., following will apply, or
 - 2. Billing for the service will commence.

If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Access Order.

- B. When a customer cancels a Negotiated Interval Access Order for the installation of service, a Cancellation Charge will apply as follows:
 - 1. When the customer cancels an Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
 - 2. If the Company misses a service date for a Negotiated Interval Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the customer may cancel the Access Order without incurring cancellation charges.

2. GENERAL REGULATIONS

2.8. ACCESS SERVICE ORDER (CONT'D)

2.8.5. MINIMUM PERIOD

- A. The minimum period for which Switched Access Service is provided and for which charges are applicable is three months.
- B. The following changes will be treated as a discontinuance of the existing service and an installation of a new service. A new minimum period will be established. All associated nonrecurring charges will apply for the new service.
 - A move to a different building.
 - A change in type of service.
 - A change in Switched Access Service Interface Group.
 - Change in Switched Access Service traffic type.

2.8.6. MINIMUM PERIOD CHARGE

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

- A. All unpaid Nonrecurring Charges reasonably expended by Company to establish service to customer, plus;
- B. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of customer, plus;
- C. All Recurring Charges specified in the applicable Service Order for the balance of the then current minimum period;
- D. Minus a reasonable allowance for costs avoided by the Company as a direct result of customer's cancellation.

In addition to the Minimum Period Charge, Termination Liabilities may apply, as set forth elsewhere, for those services ordered under Term Agreements.

2. GENERAL REGULATIONS

2.9. BILLING AND PAYMENT

The Company shall bill on a current basis all charges incurred by and credits due to the customer. The customer shall receive its bill in a paper format. Such bills are due upon receipt. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of the customer's bill.

All bills for service provided to the customer by the Company are due (payment date) within 21 calendar days of the bill being sent and are payable in immediately available funds. If such payment due date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills shall be due from the customer as follows:

If such payment due date falls on a Sunday or on a Legal Holiday, the payment due date shall be the first non-Holiday date following such Sunday or Legal Holiday. If such payment due date falls on a Saturday or on a Legal Holiday that is observed on Tuesday, Wednesday, Thursday or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.

When a customer's check is not honored by the financial institution and the check is returned to the Company due to "Insufficient Funds" in the customer's account, or for similar reasons, a charge of twenty-five dollars (\$25.00) shall apply, unless the customer can establish that the charge should not be assessed.

A late payment charge of 1.5 percent per month will be applied to charges not paid by the due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

2. GENERAL REGULATIONS

2.9. BILLING AND PAYMENT (CONT'D)

2.9.1. TAXES

The customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff. The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

2.9.2. CLAIMS AND DISPUTES

In the event that a billing dispute occurs concerning any charge billed to the customer by the Company, the customer must submit a documented claim for the disputed amount. The customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 120 days of receipt of billing for that service. If the customer does not submit a claim as stated above, the customer waives all rights to filing a claim thereafter. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges, per O.A.C. 4901:1-5-05. All disputes between the Company and the customer that cannot be settled through negotiation may be resolved by arbitration upon written demand of Arbitration shall be referred to the American Arbitration either party. Association (AAA) and conducted pursuant to its Commercial Arbitration Rules. The arbitrator shall have the authority to award compensatory damages solely; such award shall be final and binding and may be entered in any court having jurisdiction thereof. The provisions of the Federal Arbitration Act shall govern such arbitration. This dispute process does not preclude the customer from filing a complaint with the Commission.

2. GENERAL REGULATIONS

2.9. BILLING AND PAYMENT (CONT'D)

2.9.3. PAYMENT OF DEPOSITS

To safeguard its interests, the Company may require a customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- two month's charges for a service or facility which has a minimum payment period of one month; or
- the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

A deposit may be required in addition to an Advance Payment.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the customer's account. If the amount of the deposit is insufficient to cover the balance due to the customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.

Deposits held will accrue interest at a simple interest rate equal to the rate applicable for the late payment charge set forth in 2.9, preceding. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the customer.

2.9.4. ADVANCE PAYMENTS

To safeguard its interests, the Company may require a customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the customer. The advance payment will be credited to the customer's initial bill. An advance payment may be required in addition to a deposit.

2. GENERAL REGULATIONS

2.10. SPECIAL CONSTRUCTION

All rates and charges quoted herein provide for the furnishing of facilities when suitable facilities are available or where the design or construction of the necessary facilities does not involve unusual costs.

When, at the request of the customer, the Company designs and/or constructs facilities that it would otherwise not construct, or the construction of such facilities involves a greater expense than would otherwise be incurred, Special Construction nonrecurring charges may apply.

2.11. NON-ROUTINE INSTALLATION

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

3. SWITCHED ACCESS SERVICE

3.1. GENERAL

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer's premises and an end user's premises. It provides for the use of common terminating, switching and trunking facilities. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer's premises, and to terminate calls from a customer's premises to an end user's premises in the LATA where it is provided. Switched Access Service must be ordered separately for each LATA in which the customer desires to originate or terminate calls.

3.2. PROVISION AND DESCRIPTION

Switched Access Service is provided in two service categories of standard and optional features called Feature Groups. The Company provides Feature Group B and Feature Group D originating and terminating Switched Access. The service categories are differentiated by their technical characteristics and the manner in which an end user accesses them when originating calls.

3.2.1. FEATURE GROUP B

FGB Access, which is available to all customers, provides trunk side access to Company End Office switches with an associated uniform 950-XXXX access code for the customer's use in originating and terminating communications.

3.2.2. FEATURE GROUP D

FGD Access, which is available to all customers, provides trunk side access to Company End Office switches with an associated uniform 10XX-XXX access code for the customer's use in originating and terminating communications. No access code is required for calls to a customer over FGD if the end user's telephone exchange service is arranged for presubscription to that customer.

3.2.3. 8XX TOLL-FREE ACCESS SERVICE

8XX Toll-Free Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 8XX calls to a Company Service Switching Point, which will initiate a query to the database to perform the customer identification and delivery function. The call is forwarded to the appropriate customer based on the dialed 8XX number.

COMCAST PHONE OF OHIO, LLC

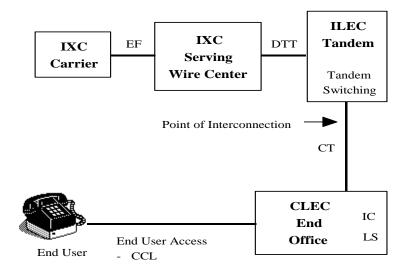
3. SWITCHED ACCESS SERVICE

3.3. **SWITCHED ACCESS RATE CATEGORIES**

The rate categories that apply to Switched Access Service are as follows:

- Carrier Common Line
- Transport (Includes Common Transport, Direct-Trunked Transport and Local Channel/Entrance Facilities)
- Local Switching
- 8XX Toll-Free Access Service

The following diagram depicts a generic view of the components of Switched Access Service and the manner in which the components are combined to provide a complete access service.



ILEC bills: **EF** - Entrance Facility DTT - Direct Trunk Transport Tandem Switching

Company bills: **CT** - Common Transport IC - Interconnection Charge LS - End Office/Local Switching CCL - Carrier Common Line

Switched Access rates are as set forth in Section 3.4, following.

(T)

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.1. CARRIER COMMON LINE

The Carrier Common Line rate category provides for the use of Company common lines by customers for access to end users to furnish customer intrastate communications.

(T)

A. Limitations

- 1. A telephone number is not provided with Carrier Common Line.
- 2. Detail billing is not provided for Carrier Common Line.
- 3. Directory listings are not included in the rates and charges for Carrier Common Line.
- 4. Intercept arrangements are not included in the rates and charges for Carrier Common Line.
- 5. All trunk side connections provided in the same combined access group will be limited to the same features and operating characteristics.
- B. Rate Regulations

Where the customer is provided with Switched Access Service under this Tariff, the Company will provide the use of Company common lines by a customer for access to end users.

- 1. The Carrier Common Line charges will be billed per access minute to each Switched Access Service customer.
- 2. When the customer reports interstate and intrastate use of Switched Access Service, the Carrier Common Line charges will be billed only to intrastate.
- 3. All Switched Access Service provided to the customer will be subject to Carrier Common Line charges.

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.2. TRANSPORT

The Transport rate category provides for transmission facilities between the customer's premises and the End Office or Access Tandem switch(es) where the customer's traffic is switched to originate or terminate its communications.

Switched Transport is a two-way voice-frequency transmission path which may consist of an Entrance Facility (EF), Direct-Trunked Transport (DTT) Facility, or Common Transport.

(T)

- A. Common Transport
 - 1. Transport Termination

(T)

The Transport Termination element includes the non-distance sensitive portion of (T) Switched Transport and is assessed on a per-access-minute-of-use basis.

2. Transport Mileage

The Transport Mileage element includes the distance sensitive portion of Switched Transport and is assessed on a per-access-minute-of-use-per-mile basis.

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.2. TRANSPORT (CONT'D)

- B. Direct-Trunked Transport
 - 1. Voice Grade/DSO Facility

A Voice Grade facility is an electrical communications path which provides voice-frequency transmission in the nominal frequency range of 300 to 3000 HZ and may be terminated two-wire or four-wire.

2. DS1 Facility

A DS1 facility is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice-frequency transmission paths.

3. DS3 Facility

A DS3 facility is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 672 voice-frequency transmission paths.

C. Local Channel/Entrance Facility

The Local Channel/Entrance Facility provides a communications path between the customer's premises and the serving wire center of that premises. The Local Channel/Entrance Facility rate is assessed a monthly fixed charge based on the capacity (e.g., Voice Grade/DS0, DS1, or DS3) ordered.

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.3. LOCAL SWITCHING

The Local Switching rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the Company's End Office.

A. Local Switching Rate Element

The Local Switching rate element provides local dial switching for Feature Groups B and D.

B. Common Trunk Port

The end office Common Trunk Port rate provides for the termination of common transport trunks in shared end office ports. The end office Common Trunk Port rate is assessed on a per-MOU basis to all trunkside originating and terminating access minutes utilizing tandem routing to an end office.

C. Dedicated Trunk Port

The end office Dedicated Trunk Port rate provides for the termination of a trunk to a dedicated trunk port in an end office. The rate is assessed per month for each FG trunk in service directly routed (via DTT) between the SWC and the end office.

D. Interconnection Charge

The Interconnection Charge shall be assessed upon all customers interconnecting with the Company's switched access network. Interconnection is applicable to all switched access originating and terminating minutes of use.

3. SWITCHED ACCESS SERVICE

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.4. 8XX TOLL-FREE ACCESS SERVICE

8XX Toll-Free Access Service is a service offering originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 8XX calls to a Company Service Switching Point, which will initiate a query to the database to perform the customer identification and delivery functions. The call is forwarded to the appropriate customer based on the dialed 8XX number. Records exchange, rating and billing for Toll Free Data Base Access Service is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB).

A. Customer Identification Charge

The 8XX Toll-Free Access Service Customer Identification Charge applies for the identification and delivery of the appropriate customer. The charge is assessed to the customer on a per query basis and may include an area of service which may range from a single NPA-NXX to an area consisting of all LATAs and NPAs within the state. The 8XX Customer Identification Charge is set forth in Section 3.4.5.

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COMCAST PHONE OF OHIO, LLC SECTION 3 2nd Revised Sheet 8 Cancels 1st Revised Sheet 8

3. SWITCHED ACCESS SERVICE

3.4. SWITCHED ACCESS RATES AND CHARGES

3.4.1. SERVICE IMPLEMENTATION	Nonrecurring		
A. Installation Charge, Per Location, Per Order			
1. First Trunk	\$0.00		
2. Each Subsequent Trunk	0.00		
3.4.2. CARRIER COMMON LINE	RECURRING RATE PER MOU		
A. Originating	\$0.000000		
B. Terminating	0.000000		
3.4.3. TRANSPORT A. Common Transport			
1. Transport Termination	\$0.000103 (R)		
2. Transport Mileage, per mile	0.000014 (R)		

3. SWITCHED ACCESS SERVICE

3.4. SWITCHED ACCESS RATES AND CHARGES (CONT'D)

3.4.3. TRANSPORT (CONT'D)

B. Local Channel/Entrance Facility

	Nonrecurring Charge		MONTHLY RATE	
	FIRST	ADD'L		(D)
1. VG/DS0	\$0.00	\$0.00	\$37.50	(C)
2. DS1	0.00	0.00	264.00	
3. DS3	0.00	0.00	1,174.50	(C)

• •

C. Direct Trunked Transport

	Nonrecurring Charge	MONTHLY RATE	
 VG Per Mile Termination 	\$90.00	\$0.75 11.25	(D) (C) (C)
2. DS0Per MileTermination	90.00	0.75 11.25	(C) (C)
3. DS1Per MileTermination	373.50	20.50 50.00	(C) (C)
4. DS3Per MileTermination	1,125.00	81.50 459.00	(C) (C)

COMCAST PHONE OF OHIO, LLC

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3. SWITCHED ACCESS SERVICE

3.4. SWITCHED ACCESS RATES AND CHARGES (CONT'D)

3.4.4. LOCAL SWITCHING

A. Local Switching	RECURRING RATE PER MOU	
1. Originating Access	\$0.003116	(R)
2. Terminating Access	0.003116	(R)
3 Common Trunk Port	0.000371	
4. Interconnection Charge	0.000000	
5. Dedicated Trunk Port	MONTHLY RATE	
a. DS0/VG, per trunk	\$ 3.75	
b. DS1, per trunk	81.00	
3.4.5. 8XX TOLL-FREE ACCESS	RECURRING RATE PER QUERY	
A. 8XX Toll-Free Access Service		
1. Customer Identification Charge	\$0.001108	
2. 8XX Database Query Charge	0.002304	(N)

5. MISCELLANEOUS SERVICES

5.2. UNAUTHORIZED PRIMARY INTEREXCHANGE CARRIER CHANGE

An unauthorized Primary Interexchange Carrier (PIC) change is a PIC change that is requested by an interexchange carrier (IC) when the Local Exchange Service customer, or their authorized agent, denies authorizing the PIC change and the IC is unable to produce a valid letter of authorization for the change from the customer or the customer's authorized agent.

The interval during which a customer may submit a claim for an unauthorized PIC change will be twelve months from the date of the original PIC change.

An unauthorized PIC change is subject to the charge specified in 5.4, following.

5.3. SPECIAL ASSEMBLIES AND INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide request from a customer or prospective customer to develop a bid for any switched or special access service that the Company is technically capable of providing but which is not offered under this Tariff (special assembly), or to develop a competitive bid for a service that the Company offers under this Tariff (ICB). Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB and special assembly rates will be offered to the customer in writing and on a nondiscriminatory basis. Customers served on a non-tariffed basis for services offered under this Tariff as of the effective date hereof shall be entitled to continue their existing serving arrangements under the same terms and conditions as "special assemblies," but those terms and conditions will not necessarily be available to new customers when the same service is available under this Tariff. In addition, the Company may from time to time offer promotional or other special discounts to customers who initiate service within the time contemplated by the promotional or other special discount offer.

SECTION 5 Original Sheet 3

5. MISCELLANEOUS SERVICES

5.4. **RATES AND CHARGES**

A.	Presubscription Change Charge	Nonrecurring Charge
	1. Per telephone exchange service, first line or trunk	[1]
	2. Per telephone exchange service each additional line or trunk, concurrent with first line	[1]
В.	Unauthorized PIC Change Charge	
	- Per occurrence	\$21.50

[1] The PIC Change Charge may be found in Comcast Local Service Tariff P.U.C.O. No. 1, Section 4.

EXHIBIT B PROPOSED TARIFF PAGES

ACCESS SERVICE TARIFF P.U.C.O. No. 2

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ISSUED: December 14, 2011 EFFECTIVE: December 29, 2011 Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 11-5952-TP-ATA By: David Lloyd, Director – Tariffs, Englewood, Colorado

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(T)

(T)

1. APPLICATION OF TARIFF

1.1. GENERAL

This Tariff applies to intrastate Access Service provided by the Company to Customers.

The provision of such services by the Company as set forth in this Tariff does not (N) constitute a joint undertaking with the Customer for the furnishing of any service. (N)

The provision of Access Service is subject to existing regulations and terms and conditions specified in this Tariff as well as in the Company's other current Tariffs, and may be revised, added to, or supplemented by superseding issues.

In addition to the regulations and charges herein, this Tariff is subject to specific regulations as may be prescribed by the Public Utilities Commission of Ohio.

1.2. TARIFF REVISION SYMBOLS

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

- (C) Change in regulation
- (D) Discontinued rate, regulation or text
- (I) Increase in rate
- (N) New rate, regulation or text
- (R) Reduction in rate
- (T) Change in text

SECTION 1 1st Revised Sheet 2 Cancels Original Sheet 2

1. APPLICATION OF TARIFF

1.3. DEFINITIONS

(D) | (D)

Access Minutes

The usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

Access Tandem

A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's (T) premises.

Advance Payment

The term "Advance Payment" denotes the requirement for partial or full payment required before the start of service.

(N) (D)

(D)

(N)

Call

A Customer attempt for which the complete address code is provided to the (T) service end office.

Carrier or Common Carrier

Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

Central Office

A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

SECTION 1 1st Revised Sheet 3 Cancels Original Sheet 3

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(T)

(T)

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(C)

(C)

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

Channel

A communications path between two or more points of termination.

Commission

The Public Utilities Commission of Ohio.

Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

	(D)
	(D)
Company	

Comcast Phone of Ohio, LLC and its affiliate companies.

Customer

The term "Customer" (when capitalized) denotes any person, firm, partnership, corporation or other entity that uses service under the terms and conditions of this Tariff and is responsible for the payment of charges.

End Office

With respect to each 101-XXXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this Tariff shall be the point of interconnection associated with that 101-XXXX code in the Local Exchange Routing Guide, issued by Telcordia. Services provided at a Trunk Gateway location (as defined elsewhere) are the functional equivalent of services provided at an End Office location.

SECTION 1 1st Revised Sheet 4 Cancels Original Page 4

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

End User

The term "End User" means any wholesale or retail customer of an interstate or foreign telecommunications service that is not a carrier. The term "End User" may also refer to origination or termination locations accessed via contractual or other arrangements with an affiliated or unaffiliated provider of interconnected or non-interconnected VoIP service.

Exchange

A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Interconnected VoIP Service

An interconnected VoIP service is a service that (i) enables real-time, two-way voice communications; (ii) requires a broadband connection from the user's location; (iii) requires internet protocol-compatible customer premises equipment (CPE); and (iv) permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Calling Area

A geographical area, as defined in the Company's local or general exchange service Tariff in which an End User may complete a call without incurring toll usage charges.

Message

A Message is a Call as defined above.

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SECTION 1 1st Revised Sheet 5 Cancels Original Sheet 5

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

Non-interconnected VoIP Service

The term "non-interconnected VoIP service" means a service that (i) enables realtime voice communications that originate from or terminate to the user's location using Internet protocol or any successor protocol; and (ii) requires Internet protocol compatible customer premises equipment; and (iii) does not include any service that is an interconnected VoIP service.

Point of Termination

The point of termination within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of termination is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the FCC's (T) Rules and Regulations.

Presubscription

An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) it wishes to access, without an Access Code, for completing long distance calls. The selected IXC is referred as the End User's Primary Interexchange Carrier (PIC).

"Public Service Commission" or "Commission" See "Commission".

Tandem Transport

The term "Tandem Transport" denotes the transport between an access tandem and the Company's Trunk Gateway Location or other point of interconnection.

<u>Trunk</u>

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Gateway

The point of interface between the PSTN trunk facility and the Company defined by Common Language Location Identifier (CLLI) codes assigned to the Company, as reflected in the Local Exchange Routing Guide (LERG). Services provided at a Trunk Gateway location are the functional equivalent of services provided at an End Office location.

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ISSUED: December 14, 2011 Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 11-5952-TP-ATA By: David Lloyd, Director – Tariffs, Englewood, Colorado (N)

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1. APPLICATION OF TARIFF

1.4.	EXPLANATION OF ABBREVIATIONS		
	ANI	- Automatic Number Identification	
			(D)
			(D)
	CLLI	- Common Language Location Identifier	(N) (D)
			(D)
	FCC	- Federal Communications Commission	(D)
	ICB	- Individual Case Basis	(D)
	LATA LERG	Local Access and Transport AreaLocal Exchange Routing Guide	(N) (D)
	MOU	- Minutes of Use	(-)
	NECA NPA	National Exchange Carrier AssociationNumbering Plan Area	
	PIC PIU PSTN	 Primary Interexchange Carrier Percentage of Interstate Usage Public Switched Telephone Network 	(N)
	VoIP	- Voice over Internet Protocol	(N)

SECTION 2 1st Revised Sheet 1 Cancels Original Sheet 1

2. GENERAL REGULATIONS

The Company will comply with the Commission's service requirements as set forth in Chapter 4901:1-6 of the Ohio Administrative Code (O.A.C.)

2.1. UNDERTAKING OF THE COMPANY

2.1.1. SCOPE

The Company undertakes to furnish Access Service in accordance with the terms and conditions set forth in this Tariff.

2.1.2. SHORTAGE OF FACILITIES

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of transmission medium capacity or because of any causes beyond its control. The Company shall not be liable for errors in transmission or for failure to establish connections.

The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3. TERMS AND CONDITIONS

- A. The minimum period for which service is provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not. In addition to the one (1) month minimum, termination liabilities may apply to early cancellation of a service purchased under a Term Agreement.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company. Orders for Switched Access are deemed made by the Customer, and initiation of the respective obligations of the parties as set forth in this Tariff takes place, upon the routing of calls by the Customer to and from the Company.

Text previously on this page now appears on Section 2, Sheet 2.

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Access Service Tariff P.U.C.O. No. 2

COMCAST PHONE OF OHIO, LLC

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.3. TERMS AND CONDITIONS (CONT'D)

- C. In any action between the parties to enforce any provision of this Tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- D. The Company shall comply with all rules and regulations issued by the Commission. In addition, the regulations set forth herein apply to all services offered throughout this Tariff unless otherwise specified in the service specific section of this Tariff.
- E. [Reserved for Future Use]

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F. Use of Service

The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.

The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders and decisions.

The Company may require a Customer to immediately shut down its transmission (T) if such transmission is causing interference to others.

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Recording of telephone conversations of service provided by the Company is prohibited except as authorized by applicable federal, state and local laws.

G. Ownership of Facilities

The Customer obtains no property right or interest in the use of any specific type of (T) facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.

Text on this page previously appeared on Section 2, Sheet 1.

ISSUED: December 14, 2011 Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 11-5952-TP-ATA By: David Lloyd, Director – Tariffs, Englewood, Colorado **ACCESS SERVICE TARIFF P.U.C.O. No. 2**

COMCAST PHONE OF OHIO, LLC

SECTION 2 1st Revised Sheet 3 Cancels Original Sheet 3

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.3. TERMS AND CONDITIONS (CONT'D)

H. Interconnection

The Company will provide for interconnection with other carriers in accordance with the rules and regulations promulgated by the Commission.

I.	Service may be terminated upon written notice to the Customer if:	(T)
1.	The Customer is using the service in violation of this Tariff; or	(T)
2.	The Customer is using the service in violation of the law.	(T)

J. This Tariff shall be interpreted and governed by the laws of the state of Ohio without regard for its choice of laws provision.

ACCESS SERVICE TARIFF P.U.C.O. No. 2

COMCAST PHONE OF OHIO, LLC

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.4. **PROVISION OF EQUIPMENT AND FACILITIES**

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer, without the prior consent of the Customer, which shall not be unreasonably withheld.
- D. Equipment the Company provides or installs at the customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.4. **PROVISION OF EQUIPMENT AND FACILITIES (CONT'D)**

- F. The Company shall not be responsible for the installation, operation, or maintenance of any customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. The transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission: or
 - 2. The reception of signals by customer-provided equipment.
- G. Service is offered subject to the availability of facilities and provision of this Tariff. The Company's obligation to furnish facilities and service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities from the underlying carrier, if an underlying carrier is involved.
- H. The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's property, service or economic conditions.
- I. Service furnished by the Company may be physically or logically connected with services or facilities of affiliated or unaffiliated third parties and with private systems, subject to technical limitations established by the Company. Service furnished by the Company may make use of the services, facilities or equipment owned, or controlled either directly or via contractual or other arrangements, by the Company.

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2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.5. LIABILITY OF THE COMPANY

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.5. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.
- C. When the services or facilities of third-parties are used separately or in conjunction with the Company's facilities or equipment in establishing a physical or logical connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such third-parties or their agents or employees.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of customer-provided equipment or facilities.

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(C) (C) **ACCESS SERVICE TARIFF P.U.C.O.** No. 2

COMCAST PHONE OF OHIO, LLC

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.5. LIABILITY OF THE COMPANY (CONT'D)

- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer **(T)** indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions **(T)** of this Section 2.1.5.E as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company shall be indemnified, defended, and held harmless by the Customer **(T)** against any claim, loss or damage arising from the Customer's use of services **(T)** involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications. **(T)**
- H. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

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2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.6. DISCONTINUANCE OF SERVICE FOR CAUSE

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving 24 hours prior written notice to the Customer, discontinue or suspend (T) service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 24 hours prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability. (T)
- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any (T) reconnection charges.
- G. Upon the Company's discontinuance of service to the Customer under 2.1.6.A. or 2.1.6.B., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

2.2. OBLIGATIONS OF THE CUSTOMER

2.2.1. CUSTOMER PREMISES PROVISIONS

- A. The Customer shall provide the personnel, power and space required to operate all (T) facilities and associated equipment installed on the premises of the Customer. (T)
- B. The Customer shall be responsible for providing Company personnel access to (T) premises of the Customer at any reasonable hour for the purpose of testing the (T) facilities or equipment of the Company.

2.2.2. LIABILITY OF THE CUSTOMER

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, (2) the death of or injury to persons, including, but not limited to, employees or invitees of either party, and (3) any liability incurred by the Company to any third party pursuant to this or any other price list or tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand the Customer's right to assert any claims against third parties for (T) damages of any nature other than those described in the preceding sentence.

2. GENERAL REGULATIONS

2.2. **OBLIGATIONS OF THE CUSTOMER (CONT'D)**

2.2.3. **DETERMINATION OF JURISDICTION**

When ordering Switched Access Service, the Customer may be required to provide a projected PIU factor, which may be subject to audit by the Company. Where jurisdiction can be determined from the call detail, the Company will develop a projected PIU factor from the call detail which will be used to bill the Customer.

The Company will use the jurisdictional report provided by the Customer, or, in the absence of such report, the Company projected PIU factor developed from the call detail, to bill all interstate and intrastate rates and/or nonrecurring charges until the Company receives a revised report from the Customer or updates the Company projected PIU factor developed from the call detail.

The Customer shall keep sufficient detail from which the PIU can be ascertained for at least 18 months and upon request of the Company make the records available for inspection. Such a request will be initiated by the Company no more than once per year. The Customer shall supply the data within thirty (30) calendar days of the Company request.

The Company may, in its sole discretion:

- waive any and all of the jurisdictional reporting obligations imposed by this tariff on the Customer and/or the Company, or
- assign a default PIU of 50%.

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2. GENERAL REGULATIONS

- 2.2. **OBLIGATIONS OF THE CUSTOMER (CONT'D)**
- 2.2.3. **DETERMINATION OF JURISDICTION (CONT'D)**

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2. GENERAL REGULATIONS

- **2.2.** OBLIGATIONS OF THE CUSTOMER (CONT'D)
- **2.2.3. DETERMINATION OF JURISDICTION (CONT'D)**

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2. GENERAL REGULATIONS

- **2.2.** OBLIGATIONS OF THE CUSTOMER (CONT'D)
- **2.2.3. DETERMINATION OF JURISDICTION (CONT'D)**

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2.2. OBLIGATIONS OF THE CUSTOMER (CONT'D)

2.2.4. CHANGES IN SERVICE REQUESTED

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fees shall be adjusted accordingly. (C)

2.2.5. NOTICE TO COMPANY FOR CANCELLATION OF SERVICE

Customers desiring to terminate service shall provide the Company 30 days written notice of their desire to terminate service.

2.2.6. CLAIMS

With respect to any service or facility provided by the Company, the Customer (T) shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney fees for:

- A. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of Company services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.2.7 TRANSFERS AND ASSIGNMENTS

The Customer may not assign or transfer the use of service without the express prior written consent of the Company. The Company will only permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All rates, terms and conditions shall apply to all such permitted transferees or assignees. (T)

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2.3. CUSTOMER EQUIPMENT AND CHANNELS

2.3.1. INTERCONNECTION OF FACILITIES

In order to protect the Company's facilities and personnel and the services furnished to other customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

- A. The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the Customer is complying with the Company's requirements for the installation, operation and maintenance of customer-provided equipment and for the wiring of the connection of customer equipment to Company-owned facilities.
- B. If the protective requirements in connection with customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by (T) registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received (T) or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. Such denials of service will be made in compliance with O.A.C. 4901:1-5-17. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet. (T)

2.3.2. INSPECTION AND TESTING

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary, without penalty or liability, to determine that the Customer is complying with the requirements set forth in Section 2.3 for the installation, operation, and maintenance of customer-provided facilities, equipment, and wiring in the connection of customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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SECTION 2 1st Revised Sheet 16 Cancels Original Sheet 16

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2. GENERAL REGULATIONS

2.4. ORDERING, RATING AND BILLING OF ACCESS SERVICES WHERE MORE THAN ONE EXCHANGE COMPANY IS INVOLVED

The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

2.5. ALLOWANCE FOR INTERRUPTIONS IN SERVICE

2.5.1. GENERAL

- A. A credit allowance will be given when service is interrupted, except as specified in 2.5.3, following. A service is interrupted when it becomes inoperative to the Customer; e.g., the Customer is unable to transmit or receive because of a failure of a component furnished by the Company under this Tariff.
- B. An interruption period begins when the Customer reports a service, facility or (T) circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative.
- C. If the Customer reports a service, facility, or circuit to be interrupted but declines (T) to release it for testing and repair, the service, facility, or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility, or circuit considered by the Company to be impaired.

2.5.2. NOTIFICATION OF SERVICE-AFFECTING ACTIVITIES

The Company will provide the Customer reasonable notification of serviceaffecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible. (T)

Access Service Tariff P.U.C.O. No. 2

2. GENERAL REGULATIONS

2.5. ALLOWANCE FOR INTERRUPTIONS IN SERVICE (CONT'D)

2.5.3. LIMITATIONS ON ALLOWANCES

No credit allowance will be made for any interruption in service:

A. Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;

- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. During any period in which the Customer continues to use the service on an (T) impaired basis;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in (T) service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of (T) any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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2. GENERAL REGULATIONS

2.5. ALLOWANCE FOR INTERRUPTIONS IN SERVICE (CONT'D)

2.5.4. Use of Another Means of Communications

If the Customer elects to use another means of communications during the (T) period of interruption, the Customer must pay the charges for the alternative (T) service used.

2.5.5. APPLICATION OF CREDITS FOR INTERRUPTIONS IN SERVICE

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the Customer, shall be as follows:

- A. For Switched Access Service, no credit shall be allowed for an interruption of less than 24 hours. The Customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) any applicable monthly rates, or (b) the assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.
- B. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed (a) any applicable monthly rates, or (b) the assumed minutes of use charge for the service interrupted in any one monthly billing period.

2.7. APPLICATION OF RATES AND CHARGES

The regulations set forth in this section govern the application of rates for services contained in other sections of this Tariff.

2.7.1. MEASURING ACCESS MINUTES

Customer traffic will be measured in minutes of use by the Company at its End Office, Trunk Gateway, or functionally equivalent locations. Originating and terminating calls will be measured (i.e., recorded or assumed) by the Company to determine the basis for computing chargeable access minutes. Access minutes or fractions thereof are accumulated over the billing period and are then rounded up to the nearest access minute.

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2.7. **APPLICATION OF RATES AND CHARGES (CONT'D)**

2.7.2. **RATES BASED UPON DISTANCE**

Where the charges for service are specified based upon distance, the following rules apply:

- A. Distance between two points is measured as airline distance. In the case of distance measurement for tandem transport, the two points are the access tandem and the Company's End Office, Trunk Gateway, or functionally equivalent location. Their measurement points are a set of geographic "V" (vertical) and "H" (horizontal) coordinates.
- B. The airline distance between any two points is determined as follows:
- 1. Obtain the "V" and "H" coordinates for each point.
- 2. Compute the difference between the "V" coordinates of the two points; and the difference between the two "H" coordinates.
- 3. Square each difference obtained in step (2) above.
- 4. Add the square of the "V" difference and the square of the "H" difference obtained in step (3).
- 5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- 6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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2.7. APPLICATION OF RATES AND CHARGES (CONT'D)

2.7.3. NONRECURRING CHARGES

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or service rearrangements).

A. Installation of Service

Nonrecurring charges apply to each Access Service installed. For Switched Services ordered on a per trunk basis, the charge is applied per trunk. For Switched Services ordered on a busy hour minutes of capacity basis, the charge is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of an additional trunk(s).

B. Service Rearrangements

All changes to existing services other than changes involving administrative activities only will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in A., preceding, will apply for this work activity. Moves that change the physical location of the point of termination are described below.

1. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

2. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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2. GENERAL REGULATIONS

[RESERVED FOR FUTURE USE] 2.8.

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SECTION 2 1st Revised Sheet 24 Cancels Original Sheet 24

2. GENERAL REGULATIONS

[RESERVED FOR FUTURE USE] 2.8.

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ACCESS SERVICE TARIFF

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2. GENERAL REGULATIONS

[RESERVED FOR FUTURE USE] 2.8.

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ACCESS SERVICE TARIFF

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2. GENERAL REGULATIONS

2.8. [RESERVED FOR FUTURE USE]

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2. GENERAL REGULATIONS

[RESERVED FOR FUTURE USE] 2.8.

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SECTION 2

1st Revised Sheet 27

Cancels Original Sheet 27

SECTION 2 1st Revised Sheet 28 **Cancels Original Sheet 28**

2. GENERAL REGULATIONS

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COMCAST PHONE OF OHIO, LLC

[RESERVED FOR FUTURE USE]

OF OHIO, LLC

2.8.

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SECTION 2

1st Revised Sheet 30

Cancels Original Sheet 30

SECTION 2 1st Revised Sheet 31 Cancels Original Sheet 31

2. GENERAL REGULATIONS

2.9. BILLING AND PAYMENT

The Company shall bill on a current basis all charges incurred by and credits due to the Customer. The Company shall bill in advance charges for all services provided during the ensuing billing period except for services billed on a per usage basis.

Billing shall be based on usage as determined by call detail. When call detail is unavailable, bills shall be based on estimated PIU as described in Section 2.2.3. The Company will apply a default 50% assumed PIU factor when call detail is unavailable and the Customer fails to provide PIU.

All bills for service provided to the Customer by the Company are due (payment date) within 30 calendar days of the bill date and are payable in immediately available funds. If such payment due date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills shall be due from the Customer as follows: (T)

If such payment due date falls on a Sunday or on a Legal Holiday, the payment due date shall be the first non-Holiday date following such Sunday or Legal Holiday. If such payment due date falls on a Saturday or on a Legal Holiday that is observed on Tuesday, Wednesday, Thursday or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.

When a Customer's check is not honored by the financial institution and the (T) check is returned to the Company due to "Insufficient Funds" in the Customer's (T) account, or for similar reasons, a charge of twenty-five dollars (\$25.00) shall apply, unless the Customer can establish that the charge should not be assessed. (T)

A late payment charge of 1.5% per month will be applied to charges not paid by the due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination. (T)

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2. GENERAL REGULATIONS

2.9. **BILLING AND PAYMENT (CONT'D)**

2.9.1. TAXES

The Customer is responsible for the payment of all state, local and E911 taxes, **(T)** surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the Customer's bill, as opposed to being included in the **(T)** rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or **(T)** surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall **(T)** comply with Commission procedures by sending notice to all Customers **(T)** informing them of the new line item charges.

2.9.2. **CLAIMS AND DISPUTES**

In the event that a billing dispute occurs concerning any charge billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 120 days of receipt of billing for that service. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges, per O.A.C. 4901:1-7. The Customer must pay all undisputed charges by the applicable due date. (N) After filing a claim for disputed charges with the Company, the Customer may be required, at the Company's sole discretion, to place all disputed amounts into a U.S.-based, interest bearing escrow account with a third party escrow agent, with costs paid for by the disputing party. (N)

All disputes between the Company and the Customer that cannot be settled (T)through negotiation may be resolved by arbitration upon written demand of either party. Arbitration shall be referred to the American Arbitration Association (AAA) and conducted pursuant to its Commercial Arbitration Rules, unless the parties agree otherwise. The arbitrator shall have the (C) authority to award compensatory damages solely; such award shall be final and binding and may be entered in any court having jurisdiction thereof. The provisions of the Federal Arbitration Act shall govern such arbitration. This dispute process does not preclude the Customer from filing a complaint with **(T)** the Commission.

To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills **(T)** on presentation. The deposit will not exceed an amount equal to:

- two month's charges for a service or facility which has a minimum payment period of one month; or
- the charges that would apply for the minimum payment period for a ٠ service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

A deposit may be required in addition to an Advance Payment.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.

Deposits held will accrue interest at a simple interest rate equal to the rate applicable for the late payment charge set forth in 2.9, preceding. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

Text on this page has been moved to Section 2, Page 34.

ACCESS SERVICE TARIFF P.U.C.O. No. 2

COMCAST PHONE OF OHIO, LLC

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2. GENERAL REGULATIONS

2.9. **BILLING AND PAYMENT (CONT'D)**

2.9.4. **ADVANCE PAYMENTS**

To safeguard its interests, the Company may require a Customer to make an **(T)** Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the non-recurring charge(s) and **(T)** one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be applied, as a credit, to the Customer's billed service charges. When there has been a decrease in the number of services originally ordered, only the portion of the Advance Payment for services actually installed will be credited. An Advance Payment (C) may be required in addition to a deposit.

2.10. **SPECIAL CONSTRUCTION**

All rates and charges quoted herein provide for the furnishing of facilities when suitable facilities are available or where the design or construction of the necessary facilities does not involve unusual costs.

When, at the request of the Customer, the Company designs and/or constructs **(T)** facilities that it would otherwise not construct, or the construction of such facilities involves a greater expense than would otherwise be incurred, Special Construction nonrecurring charges may apply.

2.11. **NON-ROUTINE INSTALLATION**

At the Customer's request, installation and/or maintenance may be performed **(T)** outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business **(T)** hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Text on this page has been moved from Section 2, Page 33.

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SECTION 3 1st Revised Sheet 1 **Cancels Original Sheet 1**

3. SWITCHED ACCESS SERVICE

3.1. GENERAL

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Switched Access Service provides a physical or logical transmission path for the (C) routing, transport, origination and/or termination of Customer traffic between End Users and a third-party's access tandem (or equivalent) by utilizing the services, facilities or equipment owned or controlled through contract or other means, by the Company. (C)

3.2. **TRAFFIC TYPE DESIGNATION**

The Company affirms that all of its Ohio traffic either originates from or terminates to a VoIP end user and is therefore, VoIP-PSTN.

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ACCESS SERVICE TARIFF P.U.C.O. No. 2

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SECTION 3 2nd Revised Sheet 2 Cancels 1st Revised Sheet 2

3. SWITCHED ACCESS SERVICE

3.3. **SWITCHED ACCESS RATE CATEGORIES**

The rate categories that apply to Switched Access Service provided by the **(T)** Company are as follows: (T)

- Carrier Common Line
- Tandem Transport
- Network Access

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SECTION 3 2nd Revised Sheet 3 Cancels 1st Revised Sheet 3

3. SWITCHED ACCESS SERVICE

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.1. **CARRIER COMMON LINE**

The Carrier Common Line rate category provides Customers with the use of services, facilities, and/or equipment owned, or controlled through contractual or other arrangements, by the Company in order to access End Users necessary to furnish intrastate communications. No Carrier Common Line charge is assessed in this Tariff.

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3. SWITCHED ACCESS SERVICE

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.2. TANDEM TRANSPORT

The Tandem Transport rate category provides for the transmission between an access tandem and the Company's End Office, Trunk Gateway, or functionally equivalent location. Rate elements include:

A.	Transport	Termi	ination
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The Transport Termination element includes the non-distance sensitive portion of Tandem Transport and is assessed on a per-access-minute-of-use basis.

B. Transport Mile	eage
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The Transport Mileage element includes the distance sensitive portion of Tandem (T) Transport and is assessed on a per-access-minute-of-use-per-mile basis. Transport (N) Mileage will be calculated based on the airline mileage between the access tandem (or functional equivalent) and the Company's End Office, Trunk Gateway, or functionally equivalent location within the applicable LATA. (N)

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SECTION 3 1st Revised Sheet 5 **Cancels Original Sheet 5**

3. SWITCHED ACCESS SERVICE

- 3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)
- 3.3.2. TANDEM TRANSPORT (CONT'D)

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SECTION 3 1st Revised Sheet 6 Cancels Original Sheet 6

3. SWITCHED ACCESS SERVICE

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.3. NETWORK ACCESS

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Network Access provides the functional equivalent of traditional end office switching. It consists of the following elements: Network Switching and Common Trunk Port.

A. Network Switching

Network Switching provides for (a) the establishment of a call path for the routing of Customer communications from the Company's End Office, Trunk Gateway, or functionally equivalent location to a Company End User and (b) the establishment of a call path for the routing of communications originating from a Company End User for delivery to the Company's End Office, Trunk Gateway, or functionally equivalent location.

The "establishment" of call path and routing is achieved through equipment and facilities, including, in some cases, a soft switch or similar equipment, owned or controlled through contract or other means, by the Company, which allows for the routing of voice communications between the Company's Trunk Gateway Location and End Users via SS7 signaling based on telephone numbers obtained by the Company and assigned to End Users as set forth in the LERG.

B. Common Trunk Port

Common Trunk Port provides for the termination of tandem transport trunks in shared ports at the Company's End Office, Trunk Gateway, or functionally equivalent location. The Common Trunk Port rate is assessed on a per-MOU basis to all trunkside originating and terminating access minutes routed to the Company via a third party access tandem.

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3. SWITCHED ACCESS SERVICE

3.3. SWITCHED ACCESS RATE CATEGORIES (CONT'D)

3.3.4. 8XX TOLL-FREE ACCESS SERVICE

All appropriate Switched Access rate elements apply to 8XX Toll-Free Access (N) Service. (N)

8XX Toll-Free Access Service is an originating access service offering. The service provides for the forwarding of end user originated 8XX calls to a Company Service Control Point, which will initiate a query to the database for the customer identification and delivery of the call. The call is forwarded to the appropriate customer based on the dialed 8XX number.

A. Customer Identification Charge

The 8XX Toll-Free Access Service Customer Identification Charge applies for the identification of and delivery of 8XX calls to the appropriate customer. The charge is assessed to the Customer on a per query basis.

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COMCAST PHONE OF OHIO, LLC SECTION 3 3rd Revised Sheet 8 Cancels 2nd Revised Sheet 8

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3. SWITCHED ACCESS SERVICE

3.4. SWITCHED ACCESS RATES AND CHARGES

3.4.1. SERVICE IMPLEMENTATION	NONRECURRING	
A. Installation Charge, Per Location, Per Order	CHARGE	
1. First Trunk	\$0.00	
2. Each Subsequent Trunk	0.00	
3.4.2. CARRIER COMMON LINE	RECURRING RATE PER MOU	
A. Originating	\$0.000000	
B. Terminating	0.000000	
3.4.3. TANDEM TRANSPORT		(
A. Transport Termination	\$0.000103	
B. Transport Mileage, per mile	0.000014	

SECTION 3 2nd Revised Sheet 9 Cancels 1st Revised Sheet 9

3. SWITCHED ACCESS SERVICE

- 3.4. SWITCHED ACCESS RATES AND CHARGES (CONT'D)
- 3.4.3. TANDEM TRANSPORT (CONT'D)

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ACCESS SERVICE TARIFF P.U.C.O. No. 2

COMCAST PHONE OF OHIO, LLC

SECTION 3 6th Revised Sheet 10 Cancels 5th Revised Sheet 10

3. SWITCHED ACCESS SERVICE

SWITCHED ACCESS RATES AND CHARGES (CONT'D) 3.4.

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A. Network Switching	RECURRING RATE PER MOU	(T)
1. Originating Access	\$0.003116	
2. Terminating Access	0.003116	
3 Common Trunk Port	0.000371	
		(D)

3.4.5.	8XX TOLL-FREE ACCESS	RECURRING RATE PER QUERY	
			(D)
A.	Customer Identification Charge	\$0.001108	(T)

5. MISCELLANEOUS SERVICES

5.2. SERVICE CHANGE DISPUTE

If an End User disputes a change in service, the Company will investigate the origin of the change. If the change was due to a Company error, the original service will be restored free of charge. If the change was submitted by a Customer or a third party and either the Customer or the third party is unable to produce evidence of the End User's consent then the responsible Customer or third party will be responsible for all charges and penalties associated with the unauthorized change.

5.3. SPECIAL ASSEMBLIES AND INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide request from a Customer or prospective customer to develop a bid for **(T)** any switched or special access service that the Company is technically capable of providing but which is not offered under this Tariff (special assembly), or to develop a competitive bid for a service that the Company offers under this Tariff (ICB). Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB and special assembly rates will be offered to the Customer in writing and on a nondiscriminatory basis. **(T)** Customers served on a non-tariffed basis for services offered under this Tariff as of the effective date hereof shall be entitled to continue their existing serving arrangements under the same terms and conditions as "special assemblies," but those terms and conditions will not necessarily be available to new Customers **(T)** when the same service is available under this Tariff. In addition, the Company may from time to time offer promotional or other special discounts to Customers **(T)** who initiate service within the time contemplated by the promotional or other special discount offer.

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Access Service Tariff P.U.C.O. No. 2

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SECTION 5 1st Revised Sheet 3 Cancels Original Sheet 3

5. MISCELLANEOUS SERVICES

5.4. **RATES AND CHARGES**

	Nonrecurring Charge
A. Presubscription Change Charge	
1. Per telephone exchange service, first line or trunk	[1]
2. Per telephone exchange service each additional line or trunk, concurrent with first line	[1]

[1] The PIC Change Charge may be found in the Company's FCC Tariff No. 1.

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EXHIBIT C EXPLANATION OF FILING

The purpose of this filing is to comply with the Federal Communications Commission's 2011 Report and Order FCC 11-161 (in Docket Nos. 07-135, 01-92 et al., released November 18, 2011) directing the filing of tariffs to be effective not later than December 29, 2011. In compliance with that Order, the Company:

- Adopts its current interstate rates for intrastate Switched Access Service;
- Modifies text to improve clarity and reflect new technologies;
- Eliminates obsolete provisions and references to services no longer offered; and
- Corrects typographical errors.

Except as stated above, this filing will not increase any rate or charge, cause withdrawal of service, or conflict with any other schedules or rules.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

12/14/2011 10:17:29 AM

in

Case No(s). 90-9216-TP-TRF, 11-5952-TP-ATA

Summary: Tariff Revisions to Access Tariff No. 2 electronically filed by Linda P Tipps on behalf of COMCAST PHONE OF OHIO, LLC