

Commissioners Paul A. Centolella Cheryl Roberto Steven D. Lesser Andre T. Porter

09-512-68-UNC 09-1947-81-86R 09-1048-EL-POR 09-1949-EL-POR

December 2, 2011

Byron Lewis **BLM Building Maintenance, LLC** 33275 Boulder Drive North Ridgeville, OH 44039

RE: 09-512-GE-UNC, 09-1947-EL-POR, 1048-EL-POR, 1949-EL-POR

Dear Mr. Lewis:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding your concerns about FirstEnergy's Energy Efficiency Incentives Program. Chairman Snitchler has asked that I respond on behalf of the Commission.

In your letter you state that, fundamentally, FirstEnergy's Energy Efficiency Incentive Program has been administered poorly. Your concerns regarding the lack of sharing of information by FirstEnergy have been provided to Staff, and forwarded to the PUCO's Independent Program Evaluator, who is to assess the electric distribution utilities' implementation of those plans and to make recommendations to Staff.

Also, a copy of your letter will be filed in the cases captioned above along with a copy of this response at your request. (Please feel free to visit the PUCO's docketing information system to follow the progress of these cases at http://dis.puc.state.oh.us/ and enter the case codes listed above in the Case Lookup field.)

You should know the PUCO takes your concerns seriously, as we stand to balance the concerns of consumers with those of the utilities which operate under our authority. In this case, FirstEnergy did inform Staff after they became overwhelmed with the number and size of commercial lighting rebate applications. Additionally, FirstEnergy requested Staff approval to shift funds from other programs to this commercial/industrial lighting program, in order to be able to continue to fund projects under the program. While the current rebate level may not fully pay for anyone's lighting installations, the rebate will, nonetheless, defray a significant amount of lighting project costs.

First Energy responded to our query regarding your applications, and I am enclosing their reply.

This is to certify that the images appearing are as accurate and complete reproduction of a case file Columbus, Ohio 43215-3793 document delivered in the regular course of business Date Processed DEC 0 7 2011 I hope this information is helpful to you. Should you have any questions about this or any other utility-related matter, please contact the PUCO Consumer Hotline at 1-800-686-PUCO (7826). For additional information regarding the PUCO, you may also visit us on the web at www.PUCO.ohio.gov.

Sincerely,

Christopher Rhodes

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Staff Attorney

Service Monitoring and Enforcement Department

CR/ac/rs/pl