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**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

JUDY ALEXANDER

Complainant

v.

THE EAST OHIO GAS COMPANY D/B/A
DOMINION EAST OHIO

Respondent.

Case No. 11-5601-GA-CSS

ANSWER

Pursuant to Ohio Adm. Code 4901-9-01(D), the Respondent, The East Ohio Gas Company d/b/a Dominion East Ohio ("DEO"), for its Answer to the Complaint of Judy Alexander states:

FIRST DEFENSE

1. DEO admits that the Complainant is a customer of record for 8207 Beman Avenue, Unit D, Cleveland, Ohio 44105-5833 ("Downstairs Unit") and 8209 Beman Avenue, Unit U, Cleveland, Ohio 44105-5833 ("Upstairs Unit") (collectively, the "Premises").
2. DEO admits that R.C. 4905.26 governs this proceeding, but denies that the language quoted on page 2 of the Complaint is either applicable to DEO or is currently in effect.
3. DEO lacks sufficient knowledge and information to admit or deny the allegations contained on page 3 of the Complaint.
4. DEO lacks sufficient knowledge and information to admit or deny the allegations contained on page 4 of the Complaint.

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5. DEO admits the allegation that the Complainant called DEO to establish service at the Downstairs Unit in November 2010, but denies the remaining allegations on page 5 of the Complaint.

6. DEO lacks sufficient knowledge and information to admit or deny the allegations contained on page 6 of the Complaint.

7. DEO lacks sufficient knowledge and information to admit or deny the allegations contained on page 7 of the Complaint.

8. DEO admits that there is no gas service currently provided to the Upstairs Unit, but lacks sufficient knowledge and information to admit or deny the remaining allegations contained on page 8 of the Complaint.

9. DEO admits that it is not currently providing natural gas service to the Upstairs Unit, but denies the remaining allegations on page 9 of the Complaint.

10. DEO generally denies any allegations not specifically admitted in this Answer, pursuant to Ohio Adm. Code 4901-9-01(D).

SECOND DEFENSE

11. The Complaint fails to set forth reasonable grounds for complaint, as required by R.C. 4905.26.

THIRD DEFENSE

12. DEO avers it properly billed the Complainant for all service at the Premises and disconnected the Complainant per the Complainant's request on May 5, 2011.

FOURTH DEFENSE

13. DEO at all times complied with Ohio Revised Code Title 49; the applicable rules, regulations and orders of the Public Utilities Commission of Ohio; and DEO's tariffs. These statutes, rules, regulations, orders and tariff provisions bar Complainant's claims.

FIFTH DEFENSE

14. DEO reserves the right to raise other defenses as warranted by discovery in this matter.

WHEREFORE, DEO respectfully requests an Order dismissing the Complaint and granting DEO all other necessary and proper relief.

Respectfully submitted,

A handwritten signature in black ink, reading "Melissa L. Thompson". The signature is written in a cursive style with a horizontal line underneath.

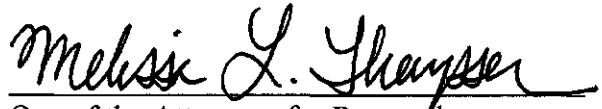
Mark A. Whitt (Counsel of Record)
Melissa L. Thompson
CARPENTER LIPPS & LELAND LLP
280 Plaza, Suite 1300
280 North High Street
Columbus, Ohio 43215
(614) 365-4100 (Telephone)
(614) 265-9145 (Facsimile)
whitt@carpenterlipps.com
thompson@carpenterlipps.com

ATTORNEYS FOR RESPONDENT
THE EAST OHIO GAS COMPANY D/B/A
DOMINION EAST OHIO

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Answer was served by ordinary U.S. mail, postage prepaid, to the following person on this 23rd day of November, 2011:

Ms. Judy Alexander
4391 E. 86th Street
Cleveland, Ohio 44105


One of the Attorneys for Respondent
The East Ohio Gas Company d/b/a
Dominion East Ohio

860-009/299342