



**Via E-FILE**

November 22, 2011

Ms. Renee' Jenkins, Director of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street, 13th Floor  
Columbus, OH 43215-0573

Re: CenturyTel of Ohio, Inc. d/b/a CenturyLink P.U.C.O. No. 12

Case No. 90-5041-TP-TRF  
Case No. 11-2770-TP-ATA

Dear Ms. Jenkins:

Enclosed for filing is CenturyTel of Ohio, Inc. d/b/a CenturyLink's filing of revised tariff sheets per Staff's request in accordance with Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD.

If you have any questions regarding this filing, please call me or Gary Baki at (614) 220-8629.

Sincerely,

/s/ Debra A. Levy

Debra A. Levy

Enclosures

cc: Gary Baki

OH 11-01R

**Debra Levy**  
Tariff Analyst  
[Debra.Levy@CenturyLink.com](mailto:Debra.Levy@CenturyLink.com)  
5454 West 110th Street  
Overland Park, KS 66211  
Tel: 913-345-7571  
Fax: 913-345-6756  
<http://about.centurylink.com>

CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Original Title Sheet

P.U.C.O. No. 12  
GENERAL EXCHANGE TARIFF

CENTURYTEL OF OHIO, INC.  
d/b/a CenturyLink

P.U.C.O. No. 12  
General Exchange Tariff

CANCELS

Prior P.U.C.O. No. 12  
General Customer Services Tariff

AND CANCELS

P.U.C.O. No. 1  
Pole Attachment Tariff

AND CANCELS

P.U.C.O. No. 11  
Exchange Rate Tariff

CenturyTel of Ohio, Inc. provides local and general exchange services

for All Exchanges Areas Served in the

STATE OF OHIO

and

Includes

RATES, RULES AND REGULATIONS

Unless specified in the Company's Terms and Conditions located at <http://about.centurylink.com/legal>

~~CenturyTel of Ohio, Inc. is a wholly owned subsidiary of CenturyLink, Inc. Services offered pursuant to this tariff may be offered under the brand name CenturyLink. All regulated and tariffed services offered by CenturyTel of Ohio, Inc. under its brand name CenturyLink are subject to the terms and conditions of this tariff.~~

~~Issued: May 1, 2011~~

~~Effective: May 1, 2011~~

~~CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Duane Ring, Vice President  
LaCrosse, Wisconsin~~

~~In accordance with Case No.: 90-5010-TP-TRF  
Issued by the Public Utilities Commission of Ohio~~

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CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

Preface

P.U.C.O. NO. 12

Original Sheet 1

GENERAL EXCHANGE TARIFF

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| ~~Issued: May 1, 2011~~ Issued: November 22, 2011 Effective: ~~May 1~~ November 22, 2011

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| CenturyTel of Ohio, Inc. d/b/a CenturyLink In accordance with Case No.: ~~90-5010-TP-TRF~~ 11-2771-TP-ATA  
By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio  
LaCrosse, Wisconsin

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CenturyTel of Ohio, Inc.  
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Preface

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Original Sheet 3

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## GENERAL EXCHANGE TARIFF

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### EXPLANATION OF SYMBOLS

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- (C) - Change in regulations
- (D) - Discontinued rate or regulation
- (Z) - Correction of an error
- (I) - Increase in rate
- (N) - New rate or regulations
- (O) - Obsolete
- (R) - Reduction in rate
- (T) - Text change only

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### TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

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Below is a list of trade names, trademarks and/or service marks for services which are offered in this Tariff. These trade names, trademarks and/or service marks are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

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CENTURYLINK  
CENTURYLINK<sup>TM</sup>  
CENTURYLINK<sup>SM</sup>

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Pursuant to 4901:1-6-11(B)(5), all telephone companies offering BLES are subject to the Commission's service requirements found in Rule 4901:1-6-12 of the Administrative Code.

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GENERAL EXCHANGE TARIFF

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EXPLANATION OF TERMS

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Access Line - A central office line which provides access by a customer to the exchange telephone network for local and long distance telephone service.

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Add-On - An arrangement by which a third telephone can be added to the conversation.

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Air Line Measurement - The shortest distance between two points.

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Auxiliary Line - An individual circuit connecting an additional main station with a central office and used for the purpose of relieving the load on the main individual lines service of a customer.

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Base Rate - A schedule rate for any class of exchange service available within the base rate area.

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Base Rate Area - That portion of the exchange area in which exchange service is furnished at schedule rates for each class of service without mileage or construction charges.

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Building (Same) - A structure under one roof, or two or more structures under separate roofs, but connected by passageways, in which the wires or cables of the Company can be safely run - provided the plant facility requirements are appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

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Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

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Central Office Line (See also "Access Line") - A circuit connecting an individual or party-line main station, key telephone system, PABX system or Data equipment with a central office.

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Channel - A path or combination of paths, for electrical communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

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Channel Terminal - The facilities required for terminating and connecting a channel of the base capacity to a station and also the facilities required where, at the request of the customer, such an interexchange channel is terminated in Company office.

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Circuit - The term applicable to a channel used for the transmission of electrical energy in the furnishing of telephone and other communication services. In the case of battery circuits and generator circuits, each pair of wires is considered as a separate channel.

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Class of Service - A sub-grouping of telephone customers for the purpose of rate distinctions.

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Conduit or Duct - A tubular runway for underground cables.

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Connecting Company - A corporation, association, firm or individual owning or operating a toll line or one or more central offices and with whom communications traffic is interexchange.

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Construction Charge - A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the exchange tariffs.

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Continuous Property - The continuous plot of ground, including any buildings thereon, owned or leased and occupied by a customer, which is not separated by public highways or by property occupied by others, except that where a customer owns or leases and occupies private properties on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., which properties otherwise would be continuous, such properties are considered continuous property, provided poles or conduit are not required for the placing of wire facilities between the properties, or, if required, are provided and maintained by or at the expense of the customer.

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Contract - The service agreement between a customer and the Company under which service and facilities for communication between specified locations for designated periods, and for the use of the customer and the authorized users specifically named, are furnished in accordance with the provisions of this tariff.

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Customer - Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff.

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Customer Premises Equipment - Customer premise equipment is defined for this tariff as all equipment provided by the Telephone Company and located on the customer's premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.

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Customer Provided Equipment - Devices or apparatus and their associated wiring provided by a customer which are connected either electrically, acoustically or inductively and which are capable of communications between customer provided equipment and other stations.

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Data Set - A device designed to accept from and/or impart to customer provided data transmitting and/or receiving terminal equipment, material in the form produced and/or accepted by the customer provided equipment into a form acceptable for transmission over Company facilities.

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Entrance Facilities - Facilities extending from the point of entrance on private property to the premises in which service is furnished.

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Exchange - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communications service within that area.

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GENERAL EXCHANGE TARIFF

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EXPLANATION OF TERMS

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Exchange Access Line - A central office line which provides access to the exchange telephone network for local and long distance telephone service.

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Exchange Service - The service of furnishing facilities for telephone communication within a local service area, in accordance with the regulations and charges specified within this tariff and on the Company's web site at <http://about.centurylink.com/legal>.

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Flat-rate Service - Customer exchange service in connection with which a stipulated monthly charge is made covering all local message use within a defined area.

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Payphone Service - Exchange service in connection with which local message use is measured in terms of local messages for purposes of charging for the service, and in connection with which a coin-collecting device is included as a part of the station equipment.

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Extended Area Service - A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and receive messages from one or more exchanges without the application, where provided by the tariff, of long distance message telecommunications charges.

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Extension Line - A circuit connecting an extension telephone and signaling device with a telephone circuit to which the main telephone is connected.

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Extension Line Mileage - The measurement applying to that portion of an extension line in excess of the length provided by the Company without additional charge.

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Facilities - Equipment which is provided by the Company and utilized by it in the furnishing of telecommunications services, or which is provided by a customer for his telecommunications purposes.

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Flat Rate Service - A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use.

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Foreign Central Office Service - Exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station with a central office other than that regularly serving customers within the same central office service area.

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Foreign Exchange Listing - The listing of a customer in an exchange other than the exchange from which the customer is served.

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Foreign Exchange Mileage - The mileage applied in establishing the rate for a customer receiving "Foreign Exchange Service".

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Foreign Exchange Service - Exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

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GENERAL EXCHANGE TARIFF

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EXPLANATION OF TERMS

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Grade of Service - Description of exchange service with respect to the number of main telephones which may be connected to a central office line.

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Household - A household comprises all persons who occupy a dwelling unit, that is, a house, an apartment, or other group of rooms, or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also the lodgers and employees, if any, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

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Individual Line Service (or Single Line Service) - A classification of exchange service furnished under tariff provisions which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit.

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Initial Nonrecurring Charge (INC) - A nonrecurring charge made for the placing or furnishing of telephone equipment, which may apply in addition to service connection and other applicable charges for service or equipment.

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Initial Rate - A schedule rate for any class of exchange service available within the initial rate area.

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Initial Service Period - The minimum period of time for which service, facilities or equipment are provided.

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Installation Charge - A nonrecurring charge made for the placing, connecting, or furnishing of telephone equipment, or for the establishment of service.

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Interface - Denotes that point on the premises of the customer, authorized user or joint user, at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

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Local Channel - Applies to that portion of a channel which connects a station to the interexchange channel or to a channel connecting two or more stations within an exchange area.

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Local Message - A communication between a calling telephone and any other telephone within the local service area of the calling telephone.

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Local Service - The intercommunication (by means of facilities connected with a Company central office or offices and under the provisions of the Company) between telephone stations located in the same exchange or in different exchanges between which no toll rates apply.

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Local Service Area - That area in which a customer obtains local telephone service without the payment of a toll charge. A local service area may be made up of one or more central office areas.

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Main Station - A communication between two telephone stations.

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Message - A communication between two telephone stations.

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~~CenturyTel of Ohio, Inc.~~ Preface  
~~d/b/a CenturyLink~~

~~P.U.C.O. NO. 12 Original Sheet 8~~  
~~GENERAL EXCHANGE TARIFF~~

~~EXPLANATION OF TERMS~~

~~Message Rate Service - A class of exchange service furnished to a customer at a rate which includes the privilege of sending a specified number of local messages, termed a message allowance, to other stations within the local service area in which the customer is located, and of sending additional local messages at a stipulated rate per message.~~

~~Mileage - The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.~~

~~Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.~~

~~Miscellaneous Common Carriers - Communications common carriers which are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.~~

~~Miscellaneous Equipment - Equipment associated with the various classes of customer service and furnished at additional charges.~~

~~Normal Exchange - The exchange which normally serves the exchange area in which the customer is located.~~

~~One Party Service - Any access line designated for the provision of exchange to one customer.~~

~~Other Common Carrier (OCC) - This term denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing private line services as such carriers may be authorized by the Federal Communications Commission to provide.~~

~~Payphone Service - Includes lines to which coin, coinless, card reader, or a combination of coin/card reader telephones may be attached.~~

~~Premises (Same) - Except in connection with inside moves, the same premises consist of:-~~

~~a. The building or buildings, together with the surrounding occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.~~

~~b. The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.~~

~~c. The continuous property operated as a single farm whether or not intersected by a public road. In connection with inside moves, the premises consists of the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence or a combination thereof, and not intersected by a combination thereof, and not intersected by a public thoroughfare, a corridor, or a space occupied by others.~~

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CenturyTel of Ohio, Inc. Preface  
d/b/a CenturyLink

P.U.C.O. NO. 12 Original Sheet 9  
GENERAL EXCHANGE TARIFF

### EXPLANATION OF TERMS

Principal Central Office - Refers to the central office in a single office exchange or to that office (usually the toll office) or a multi-office exchange which is designated as such for the purposes of measuring local and interexchange channel mileages.

Public Right-Of-Way - A road, highway, way, lane, or alley under the control of and kept by the public.

Rate Area - A specific section of an exchange area within which schedule rates for local service apply without exchange line mileage charges.

Rate Center - A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

Rates or Charges Based Upon Costs Incurred - Whenever rates or charges "based upon costs incurred" are applied in this tariff, such costs consist of an estimate of the following items, to the extent that they are applicable:

a. Cost of maintenance

b. Cost of operation.

c. Depreciation of the estimated cost, installed, of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

d. Administration costs, taxes, and uncollectible revenue, on the basis of reasonable average charges for these items.

e. Any other specific item of expense associated with the particular situation.

f. A reasonable amount, computed on the estimated cost, installed, of any facilities provided, for return and contingencies.

Estimated cost, installed, as mentioned in (c) and (f), above, includes cost of equipment and material specifically provided or used, plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and any other items which are chargeable to the capital accounts.

Private Right-of-Way - A right-of-way on private property which is not a part of a public highway.

Right-of-Way - The right which the Company obtains to use the land of another for the purpose of installing, constructing, operating, and maintaining its facilities. The phrase "right-of-way" also means a strip of land which the Company has acquired to use for its facilities.

Rotary Service - An arrangement whereby two or more lines furnished to a customer at any given location are grouped so the calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped, and a busy signal or busy report is not given unless all the grouped lines are busy.

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CenturyTel of Ohio, Inc. d/b/a CenturyLink In accordance with Case No.: 90-5010-TP-TRF  
By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio  
LaCrosse, Wisconsin

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EXPLANATION OF TERMS

Satellite Location - Secondary location service provided to the same customer at a different premise through the use of auxiliary dial switching equipment connected by tie lines to the dial switching equipment at the primary location on the customer's premises.

Secretarial Lines - Extension or main station lines of the patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls of such lines.

Selective Ringing - The method of signaling stations on a party line circuit which permits a particular station to be signaled without ringing the bells of the other stations on the circuit.

Service Charge - The nonrecurring charge a customer is required to pay at the time of establishment of telephone service or subsequent addition to that service.

Service Point - A rate center (usually an exchange) in which a customer's station is located, or an interexchange channel terminated in a Company office at the request of the customer. Where a station is not located in an exchange, the location of the station is considered to be an exchange for the purpose of this definition.

The point on the customer's premises where channels provided by or furnished to the customer terminate in transmitting and receiving terminal equipment or in switching equipment used, at least in part, for communications with stations or customer provided terminal equipment located on the premises.

Station - A telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit the transmitting and receiving of telephone messages. ("Station" is synonymous with "telephone station".)

a. Main Station: A station directly connected by means of an individual line or by a toll circuit (foreign-exchange), with a central office or toll office.

b. Extension Station: An additional station connected on the same central office line as a main station and having the same telephone number as the main station.

c. Intercommunicating Line Station: A station connected directly to an intercommunicating line.

Supersedure of Service - An applicant who otherwise qualifies for the immediate establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the premises where that is being rendered if a notice to that effect from both the customer and the applicant is presented to the Company and if an arrangement acceptable to the Company, is made to pay outstanding charges against the service. The Company may require such notice to be in writing.

Suspension of Service - An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service, without termination of contract. During the period of suspension, the Company's equipment remains at the customer's premises in anticipation that normal service will be resumed at some future date.

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EXPLANATION OF TERMS

Termination of Service - The discontinuance of service or facilities (including channels and station equipment) provided by the Company, either at the request of the customer or by the Company under its regulations concerning cancellation for cause.

Termination Charge - A charge applied when a customer discontinues an item of service or equipment prior to the expiration of the minimum contract period designated for such item.

Three-Way Calling - Permits adding a third party to an established connection without operator or attendant assistance.

Toll Message - A communication between two telephone stations, the called station being outside of the local or metropolitan service area of the station from which the message originates.

a. Person-to-Person Toll Message - A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.

b. Station-to-Station Toll Message - A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

c. Collect Message - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.

d. Third Number Message - A toll message in which associated charges are not billed to the calling station, but rather to a station not involved in the message.

e. Credit Card Message - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

Toll Service - That part of the total telephone service rendered by the Company which is furnished between local service areas in accordance with the rates and regulations specified in the Company's GENERAL EXCHANGE TARIFF.

Touch Calling Service - A classification of exchange service furnished from certain central offices, whereby calls are originated through the use of pushbuttons in lieu of a rotary call.

Type of Service - The term used in describing exchange service with respect to each of the following:

a. The use of such service; i.e., by the customer, his family, employees, etc., or by the general public, or by both. With respect to this use of the term, the Company furnishes two types of service: Customer Service and Payphone Service.

b. The comparative limitations on the number of times customer service may be used for the stipulated monthly charge. With respect to this use of the term, the Company furnishes only one type of service: Flat rate (or unlimited) service.

c. The scope of the service; i.e., the area throughout which service is rendered without the application of toll charges. With respect to this use of the term, the Company furnishes two types of service: Metropolitan Local Area Service and Community Calling Service.

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## GENERAL EXCHANGE TARIFF

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### GENERAL REGULATIONS

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#### 1.1 General

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The regulations contained in this Section are applicable, unless otherwise stated or unless modified by specific regulations contained elsewhere in this tariff, the General Exchange Tariff, to all telecommunications services offered by CenturyTel of Ohio, Inc. d/b/a CenturyLink referred to as the Company.

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##### 1.1.1 Customer Rights and Responsibilities

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Customers have certain rights and responsibilities. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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#### 1.2 Limitations and Use of Service

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##### 1.2.1 Use of Customer's Service

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a. Customer service is furnished only for use by the persons residing in the customer's household or guests of the customer, except, as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company will refuse to install customer service, or to permit such service to remain, on premises of public or semipublic character where the instrument is so located that the public in general or the patrons of the customer may make use of the service.

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If it is found that the customer is sharing the service with an individual other than a person residing in the customer's household, or a guest of the customer, the Company will thereafter require the customer to take Joint User Service unless he terminates the joint use of the service. The Company will require a customer permitting public use of service to take public or semipublic service unless such use is terminated.

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b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest. It shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any person, firm or corporation for the use of the service or for the collection, transmission or delivery of communication. This prohibition shall not apply to a customer who is engaged as a communications common carrier in a public telegram message business, nor does it restrict resale to carriers certified by the Public Utilities Commission of Ohio.

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c. In view of the fact that the customer has exclusive control of communication over the facilities furnished by the Company and of the uses for which such facilities may be furnished, and because of unavailability of errors incident to the services and to the use of such facilities, the service and facilities by the Company are subject to the terms, conditions and limitations herein specified.

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GENERAL EXCHANGE TARIFF

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GENERAL REGULATIONS

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1.2 Limitations and Use of Service (Continued)

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1.2.2 Establishment of Identity

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The calling party shall establish his identity in the course of any communication as often as may be necessary, and shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called locations.

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1.2.3 Accessories Provided by the Customer

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Accessories which aid a customer's convenience in the use of Company facilities in the service for which they are furnished under this tariff are permissible provided any such accessory meets the following conditions:

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a. The safety of Company employees or the public cannot be endangered.

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b. It must not damage or require alteration of Company equipment or facilities.

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c. Direct electrical connection to Company equipment or facilities cannot be made.

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d. The accessory must not impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

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1.2.4 Broadcast of Recordings of Telephone Conversations

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The broadcast of a recording of a telephone conversation or an incoming message during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer-provided voice recording, reproducing and automatic answering and recording equipment.

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GENERAL EXCHANGE TARIFF		Formatted: Font: Not Bold
GENERAL REGULATIONS		Formatted: Font: Not Bold
1.2 Limitations and Use of Service (Continued)		Formatted: Font: Not Bold
1.2.5 Recorded Public Announcements		Formatted: Bullets and Numbering
Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:		Formatted: Font: Not Bold
a. For purposes of identification, telephone service customers who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Customers transmitting factual public announcements such as time, stock market quotations, airline schedules, and similar information are excluded from this condition.		Formatted: Font: Not Bold
b. Nonpublished telephone numbers will not be furnished for use with recorded public announcements.		Formatted: Font: Not Bold
c. Failure to comply with these provisions shall be cause for termination of the service.		Formatted: Font: Not Bold
1.2.6 Limited Communication		Formatted: Font: Not Bold
The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.		Formatted: Font: Not Bold
1.2.7 Transmitting Messages		Formatted: Font: Not Bold
The Company offers the use of its facilities when available for transmission of messages, but the Company will not transmit messages and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company.		Formatted: Font: Not Bold
1.2.8 Unlawful Use of Service		Formatted: Font: Not Bold
The service is furnished subject to the condition that it will not be used for any unlawful purpose. However, the Company cannot incur the potential liability associated with making judgments about the validity of allegations of unlawful use. Accordingly, the Company will refuse to furnish, or discontinue furnishing, service on the ground of unlawful use of the service only when ordered to do so by a court of competent jurisdiction.		Formatted: Font: Not Bold
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~~GENERAL EXCHANGE TARIFF~~

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~~1.2 Limitations and Use of Service (Continued)~~

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~~1.2.9 Cancellation of Service for Cause~~

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~~a. The Company, may, without incurring any liability, either suspend service or terminate the customer's service without suspension for any of the following reasons:~~

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~~(1) Abandonment of service. A customer will be held responsible for all service rendered until service is discontinued upon the request of the customer or until abandoned service is discontinued as a result of the customer vacating the premises without advising the Company.~~

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~~(2) Failure of a customer to make the suitable deposit as required by this tariff.~~

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~~(3) Impersonation of another with fraudulent intent.~~

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~~(4) Nonpayment of any sum due for regulated local exchange Services. The disconnect notice and procedures will comply with all applicable Commission rules and orders.~~

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~~(5) Unlawful use of the service.~~

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~~(6) Permitting public use of the service~~

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~~(7) Failure to comply with the "Recorded Public Announcements" provisions of this tariff.~~

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~~(8) Use of service in such a way as to impair or interfere with the service of other customers including, but not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls to such customer at or about the same time, which may result in preventing, obstructing or delaying the telephone service of others.~~

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~~(9) Provision of false or misleading information in obtaining telephone service or credit from the Company.~~

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~~(10) Violation on the part of the customer of any of the regulations contained in this tariff.~~

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~~(11) Attachment or connection of equipment, apparatus, circuits or devices not furnished by the Company, except as provided in this tariff.~~

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~~GENERAL EXCHANGE TARIFF~~

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~~1.2 Limitation and Use of Service (Continued)~~

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~~1.2.9 Cancellation of Service for Cause (Continued)~~

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~~a. (Continued)~~

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~~(12) Abusive or fraudulent use of service as follows:~~

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~~(a) The use of service or facilities of the Company to transmit a message, to locate a person, or to give or obtain information, without payment of the charge applicable for the service.~~

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~~(b) The obtaining or, the attempting to obtain, or the assisting of another to obtain or to attempt to obtain local or distance message telecommunications service; by rearranging, tampering with, or making connection with any facilities of the Company; by any trick, scheme, false representation, or false credit device; or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment in whole or in part, of the regular charge for such service.~~

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~~(c) The use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.~~

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~~(d) The use of profane, obscene, or abusive language over or by means of the Company's facilities.~~

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~~(e) The use of service in such a manner as to interfere unreasonably with the use of the service by one or more customers.~~

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~~(f) The use of the service for any purpose other than as a means of communications.~~

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~~b. Following a suspension of service for any of the above reasons, the Company may disconnect the service and remove any of its equipment from the customer's premises.~~

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~~GENERAL EXCHANGE TARIFF~~

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~~1.3 Establishment and Furnishing of Service~~

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~~1.3.1 Availability of Facilities~~

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~~a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.~~

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~~b. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.~~

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~~c. When excessive costs are involved for the construction of accordance with the regulations set forth in Section 4, except as otherwise specified.~~

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~~1.3.2 Application for Service~~

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~~a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect. If the applicant refuses to comply with the requirements set forth in the Company's tariffs prior to the establishment of service, the Company may cancel the application and any amounts collected from the applicant will be refunded. The application is merely a request for service and does not in itself bind the Company to furnish the service, (except under reasonable conditions as set forth in the tariffs), nor does it bind the applicant to take service.~~

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~~b. Pursuant to the rules and regulations of the Commission, the Company reserves the right to refuse service, or subsequently can suspend or disconnect service of any applicant who is found to be indebted to the Company for service during the previous twelve months. The disconnect notice will comply with all applicable Commission rules and orders.~~

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~~c. When an application for service and facilities or a request for additions, rearrangements, relocation or modifications of service and equipment are canceled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge is not to exceed all charges which would apply if the work involved in complying with the request had been completed.~~

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~~d. If equipment has been ordered for the specific needs of a customer and the installation thereof is unduly delayed by or at the request of the customer, appropriate charges apply for such equipment for the period of the delay.~~

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GENERAL EXCHANGE TARIFF

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GENERAL REGULATIONS

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1.3 Establishment and Furnishing of Service (Continued)

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1.3.2 Application for Service (Continued)

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~~e. When a customer requests a change in locations of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service and equipment prior to completion of the work involved, the customer is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.~~

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~~f. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of applications or contracts to the extent of such changes, without further notice.~~

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1.3.3 Application of Rates For Business and Residence Service

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~~a. Although, in general, business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.~~

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~~b. Business Service Rate~~

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~~The service is classified and charged for as Business Service where the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where a business listing is furnished.~~

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~~c. Residence Service Rate~~

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~~The service is classified and charged for as Residence Service where the use of the service is of a social or domestic nature and the business use, if any, is merely incidental and the service is located in a residence. In the case of a combined business and residence premises, the service is classified and charged for as Residence Service where it is located in a bona fide residential quarters of such premises. Residence Service may not be extended into the business quarters, but Business Service may be extended into residence quarters. A main station or an extension station located in a rectory, parsonage or pastor's residence will be classified and charged for as Residence Service.~~

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LaCrosse, Wisconsin

In accordance with Case No.: 90-5010-TP-TRF  
Issued by the Public Utilities Commission of Ohio

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~~1.3 Establishment and Furnishing of Service (Continued)~~

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~~1.3.3 Application of Rates for Business and Residence Service (Continued)~~

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~~c. Residence Service Rate (Continued)~~

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~~The service is classified and charged for as Residence Service when furnished at any location as an access to a repeater control and/or autopatch facility of a bona fide amateur radio operator, organization or society duly licensed as a primary station by the Federal Communications Commission as an amateur radio station pursuant to FCC Part 97, Section 5 [47 CFR Section 97.5] or any successor regulation. The Telephone Company may request a copy of the amateur radio station license prior to the installation of service.~~

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~~d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in Paragraph c. The customer can be required to retain business service for the remaining directory period, unless the facts indicate that the service is no longer to be used substantially for business purposes.~~

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~~e. Changes from residence to business service may be made without change in telephone number if the customer so desires. Service connection charges applicable for such changes are quoted in Section 3 of this tariff.~~

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~~When it is determined that the service of a customer to Residence Service should be classified and charged for as Business Service, the Company will discontinue the service of such a customer in the event he refuses to permit the service to be classified and charged for as Business Service.~~

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~~1.3.4 Supersedure of Service (Transfer of Service)~~

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~~a. Service previously furnished to one customer may be assumed by a new customer upon due notice of cancellation or in the case of abandonment, provided there is no lapse in the rendition of service. Such supersedures are subject to service connection charge regulations and may be arranged for in either of two ways:~~

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~~(1) If the new customer fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder, then future bills are rendered without an adjustment to or from any particular date, with the company arranging for the requested change in billing and directory listing.~~

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~~(2) If the new customer does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the supersedure is effective.~~

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1.3 Establishment and Furnishing of Service (Continued)

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1.3.4 Supersedure of Service (Transfer of Service) (Continued)

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b. Under either method of supersedure, the reassignment of the old telephone number to the service of the new party is arranged for only after the former customer has given consent to its use, and then only when there exists no relationship, business or otherwise, between the old and new customers, and a change in the telephone number is not required.

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c. When a relationship does not exist, business or otherwise, between the old and new customers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid and then only if a change in the telephone number is not required.

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1.3.5 Minimum Service Periods

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a. Termination liability contracts will apply to all equipment provided under lease. This will include miscellaneous, individual Residence and Business stations.

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b. Unless otherwise specified, the minimum service period for all services offered in this tariff is one month commencing with the installation date of the service except as follows:

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(1) The minimum service period for directory listings is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day succeeding directory is first distributed to customers.

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(2) For all other services furnished with minimum service periods exceeding one month, the applicable minimum service period is the number of months indicated in that section of this tariff containing the service offered.

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c. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations.

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d. For the purpose of administering this regulation and all other applicable regulations and rates of the Company's tariffs, every month is considered to have thirty days.

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e. Minimum service periods begin on and include the day following the establishment of service.

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~~1.3 Established and Furnishing of Service (Continued)~~

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~~1.3.6 Floor Space, Electric Power and Operation of Company Facilities at the Customer's Premises~~

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~~a. All suitable space and floor arrangements including adequate lighting, temperature control, power outlets, commercial power and any other arrangements which may be required on the premises for communication facilities provided by the Company will be provided by and at the expense of the customer. All responsibility for the safe condition or wiring, outlets and power remains with the customer.~~

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~~b. The operation of communication facilities provided by the Company at the customer's premises will be performed at the expense of the customer and must conform with the operating practices and procedures of the Company.~~

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~~1.3.7 Provision and Ownership of Equipment and Facilities~~

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~~a. Equipment and facilities furnished by the Company on the premises of a customer or authorized user are the property of the Company and are provided upon the condition that such equipment and facilities, except as expressly provided in this tariff, must be installed, relocated and maintained by the Company. Company employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's equipment and facilities on the customer's premises, or to remove such equipment and facilities which are no longer necessary for the provision of service.~~

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~~b. Customers may not disconnect, remove or permit others to disconnect or remove any apparatus installed by the Company, except in the case of service furnished at hazardous locations and then only upon the written consent of the Company or as otherwise specified in the Company's applicable tariffs.~~

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~~c. Upon termination of service from any cause whatsoever, equipment and facilities furnished by the Company shall be returned in good condition, reasonable wear and tear thereof expected. The customer will be held responsible for loss of or damage to any equipment or apparatus furnished by the Company, unless such loss or damage is due to causes beyond his control.~~

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1.3 Establishment and Furnishing of Service (Continued)

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1.3.8 Provision and Ownership of Telephone Numbers

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Telephone numbers are assigned to the Company by the North American Numbering Plan Administrator (NANPA) and are assigned by the Company to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, nor to the continuance of service through any particular central office. Notwithstanding the above, the customer number is portable to another carrier pursuant to federal and state rules and regulations. The Company reserves the right to change such numbers and/or the central office designation associated with such numbers assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

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1.3.9 Installation, Maintenance and Repairs

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a. All ordinary expense of installation, maintenance and repairs, unless otherwise specified in this tariff is borne by the Company. Where special conditions or requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft or destruction of any of the Company's property due to negligence or willful act of the customer or other persons authorized to use the service and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.

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b. The customer shall not install, disconnect, rearrange, remove, or attempt to repair any customer premises hardwired equipment or facilities furnished by the Company or permit others to do so, except in the case of service furnished at hazardous locations and then only upon the written consent of the Company or as otherwise specified in the Company's applicable tariffs.

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c. When equipment or facilities of the customer are connected to equipment or facilities of the Company under provisions of this tariff or a contract, it is contemplated that when trouble develops, the customer will make appropriate tests of his equipment or facilities to determine whether such trouble is in his own or the Company's equipment or facilities before reporting an out-of-service condition to the Company. Where the trouble is reported to the Company and the Company determines that the trouble is in the customer's equipment or facilities, the customer shall upon demand reimburse the Company for the expense incurred by it because of the customer's erroneous determination and report.

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1.3 Establishment and Furnishing of Service (Continued)

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1.3.10 Company Facilities at Hazardous or Inaccessible Locations

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a. Where service is to be established at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the customer may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company. Renumeration is to be based on the costs involved.

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b. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, other actions or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment and facilities.

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1.3.11 Work Performed Outside Regular Working Hours

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The rates and charges specified in this tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours, or prior to the normal installation interval, or that work once begun be interrupted, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs the Company incurs as a result of the customer's special requirements.

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1.3.12 Service at Outdoor Locations

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The Company will refuse to provide, maintain, or restore service at outdoor locations unless the customer agrees in writing to indemnify and save harmless the Company from and against any and all loss or damage that may result to instruments, apparatus, wiring, or other equipment furnished by the Company at such locations.

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1.3 Establishment and Furnishing of Service (Continued)

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1.3.13 Termination of Service

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a. Termination of Service by the Company

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(1) When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated in the paragraphs below for termination of service by the customer apply.

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(2) When a residential subscriber's local service is disconnected for nonpayment, the local service provider shall maintain the subscriber's access to emergency services (9-1-1) for a period of at least fourteen days following such disconnection.

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(3) A LEC may restrict long distance service to a customer who owes past due long distance charges to the LEC or to a provider on whose behalf the LEC is billing. The LEC shall not restrict a customer from establishing toll service with a different toll provider for whom it does not bill.

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b. Termination of Service by the Customer

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(1) Miscellaneous Service - Special Systems, Data Sets, Stations, etc.

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The customer will furnish the Company with thirty (30) days prior written notice should it desire to terminate, in whole or in part, an application or contract for special equipment for which the initial application or contract period is in excess of one month at the same location. Customers who terminate any such application or contract prior to the end of the minimum period will be subject to termination charges as follows:

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(a) In the event of termination prior to the establishment of service, the termination charge will be an amount equal to all expenses incurred by the Company in connection with the performance of the contract.

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(b) In the event of termination after the establishment of service, the charge will be the proration of the total termination liability due applicable to the customer's contract reducible by each month the equipment has been in service.

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(2) A customer is not permitted to carry over a termination liability due from one system and apply it to a new system or contract.

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(3) Periods for which a system has been temporarily suspended by the customer, or suspended for nonpayment by the Company will not be credited to the determination of a termination liability.

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~~1.3 Establishment and Furnishing of Service (Continued)~~

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~~1.3.14 Special Equipment and Service Arrangements (Special Assemblages)~~

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~~The rates and charges quoted in this Tariff contemplate the use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Company. Where equipment, facilities, or service arrangements, not provided for in the Company's applicable tariffs are requested, rates and charges will apply based upon the cost incurred; in each case whenever it is practicable to provide the service requested. In such cases, the Company reserves the right to require a minimum contract period longer than one month at the same location.~~

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~~1.3.15 Construction~~

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~~The rates and charges quoted in the this Tariff provide of the furnishing of service and facilities where suitable plant facilities are available or when the construction of the necessary facilities does not involve excessive costs. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 4 this tariff.~~

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~~1.3.17 Insufficient Central-office Lines~~

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~~If a customer is served by a number of individual lines which are inadequate to handle the volume of his incoming and outgoing messages, the telephone service of persons trying to call him is impaired and the Company's central office switching equipment is overburdened by the resulting excessive numbers of vain attempts by others to call the customer, generally, this is detrimental to the Company's service to its patrons. Therefore, when such a condition exists, the Company will inform the subscriber of the inadequacy of the number of central office lines by which he is served. He must then subscribe to an adequate number of individual lines. If he fails to do so after reasonable notice, his service will be discontinued.~~

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~~1.3.18. Telecommunications Service Priority (TSP) System~~

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~~a. A TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations~~

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~~b. Regulations, rates and charges are specified in CenturyLink Operating Companies Tariff F.C.C. No. 1, Access Service, Section 13.~~

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GENERAL REGULATIONS

1.4 Customer Relations

1.4.1 Credit Deposit

a. Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of 4902:1-6-12(C)(10). The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

b. The applicant may provide a third party guarantor in lieu of a deposit.

1.4.2 Thirty-day Month

For the purpose of computing charges for equipment, facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty days.

1.4.3 Payment for Service

The customer is required to pay all charges for service and equipment in accordance with the Company's billing and collection practices. The customer will be held responsible for all charges for telephone service rendered in connection with local and long distance messages placed from his station and in connection with toll messages received at his station on which the charges have been reversed with the consent of a person at the called station.

1.4.4 Allowance for Temporary Denial

When service is restored after temporary denial, the Company will make a pro-rata allowance at the schedule rate for the service denied for the entire period of denial except that in cases where service is restored on or before the day following denial, no allowance will be made.

1.4.5 Establishment of Credit

The company will require the applicant to satisfactorily establish financial responsibility by meeting the criteria established by the Company. When deposits are required, the Company will apply them based on the "individual service history method". This method involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit.

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~~1.5 Liability of Company~~

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~~1.5.1 Service Irregularities~~

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~~a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delay, errors or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer or of the company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount equivalent to the proportionate charge to the customer period of service during which such service irregularities occur.~~

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~~b. When facilities of others are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of others furnishing such facilities.~~

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~~c. When a service or channel is temporarily surrendered by a customer, at the request of the Company, credit determined as in a. above will be allowed for the entire period surrendered.~~

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~~1.5.2 Use of Facilities of Other Connecting Carriers~~

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~~When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.~~

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~~1.5.3 Indemnifying Agreement~~

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~~The Company shall be indemnified and saved harmless (including cost and reasonable attorney's fees) by the customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof, claims for infringement of patents arising from combining facilities furnished by the Company with, or using the facilities in connection with, apparatus and systems of the customer and all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.~~

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~~1.5 Liability of Company (Continued)~~

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~~1.5.4 Defacement of Premises~~

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~~The Company is not liable for any defacement or damage to the premises of a customer resulting from the furnishing of service or the installation, attachment or removal of the instruments, apparatus and associated wiring furnished by the Company on such premises, when such defacement or damage is not the result of the sole negligence of the Company or its employees.~~

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~~1.5.5 Equipment in Explosive Atmospheres~~

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~~a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.~~

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~~b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.~~

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~~c. The customer shall furnish, install and maintain sealed conduit with explosive-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.~~

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BASIC LOCAL EXCHANGE SERVICE

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2. LOCAL EXCHANGE SERVICE

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2.1 General

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a. The Company furnishes local exchange service in the following exchange areas:  
Avon Lake, Avon, Lorain, Amherst, Vermilion and Birmingham.

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b. Maps of those areas are on file with the Public Utilities Commission of Ohio.

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c. Each exchange service customer is entitled and enabled to make and receive calls on a local message basis (i.e., without the application of toll charges) as follows:

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(1) to make calls to all stations in all exchange areas of the Company; and

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(2) to receive calls from all customer stations in exchange areas of the Company.

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2.2 Monthly Local Exchange Service Rates

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2.2.1 Application of Rates

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The following rates apply to all grades of main station local exchange service furnished in all exchanges by the Company.

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2.2.2 Rates

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Local Exchange Service<sup>(+)</sup>

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Monthly Rate

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a. Residential/Church

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Initial Line

\$13.55

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b. Business

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Initial Line

\$33.00

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<sup>(+)</sup> All rates are for access lines only.

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LaCrosse, Wisconsin

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CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

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P.U.C.O. NO. 12

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

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2.3 EXCHANGE AREA MAPS

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2.3.1 Lorain Exchange

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(233, 240, 244, 245, 246, 277, 282, 288, 960, 203, 204, 949)

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2.3.2 Avon Exchange

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(934, 937)

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2.3.3 Avon Lake Exchange

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(930, 933)

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2.3.4 Amherst Exchange

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(984, 985, 986, 988)

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2.3.5 Vermilion Exchange

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(967)

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2.3.6 Birmingham Exchange

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(965)

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Maps are on file with the Public Utilities Commission of Ohio.

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~~GENERAL EXCHANGE TARIFF~~

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~~2.4 EXTENDED LOCAL CALLING SERVICE (ELCS)~~

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~~2.4.1 General~~

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~~a. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.~~

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~~b. Extended Local Calling Service is a local service offering; therefore, any stimulation to calling volumes between exchanges that occurs after its implementation may not be used as a basis for requests for any type of flat rate toll alternative.~~

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~~c. Extended Local Calling Service is a service provided in addition to local exchange service.~~

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~~d. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.~~

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~~2.4.2 Availability~~

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~~a. Extended Local Calling Service, the rules, regulations, rates and charges for which are set out in 2.4.1 preceding and 2.4.3 following, is available only in those specific exchanges as ordered by the Public Utilities Commission of Ohio, and the rates and charges are not applicable beyond a fifty-five mile radius of originating exchanges.~~

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~~b. Extended Local Calling Service will be provided in lieu of flat-rate extended local calling when so ordered by the Public Utilities Commission of Ohio.~~

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~~c. All extended area service existing prior to the establishment of this tariff will continue unless discontinued by order of the Public Utilities Commission of Ohio.~~

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~~d. Extended Local Calling Service is provided upon request and in the following exchanges:~~

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GENERAL EXCHANGE TARIFF

BASIC LOCAL EXCHANGE SERVICE

2.4 EXTENDED LOCAL CALLING SERVICE (ELCS) (Continued)

2.4.3 RATES

a. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate for local exchange service.

b. Extended Local Calling Service is available upon request and is provided at the following rates:

(1) Initial Minute Rate

Monday through Friday:

To Telephone Numbers in Designated Exchanges Within the Following Distance Bands

	1-10 Miles	11-22 Miles	23-55 Miles
(a) 8 AM to, but not including 9 PM	\$ .13	\$ .15	\$ .16
(b) 9 PM to, but not including 8 AM	\$ .07	\$ .08	\$ .09
(c) Saturday, Sunday and Holidays	\$ .07	\$ .08	\$ .09

(2) Rate for Each Additional Minute

Monday through Friday:

To telephone Numbers in Designated Exchanges Within the Following Distance Bands

	1-10 Miles	11-22 Miles	23-55 Miles
(a) 8 AM to, but not including 9 PM	\$ .045	\$ .07	\$ .08
(b) 9 PM to, but not including 8 AM	\$ .035	\$ .06	\$ .07
(c) Saturday, Sunday and Holidays	\$ .030	\$ .06	\$ .07

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~~2.4 EXTENDED LOCAL EXCHANGE SERVICE (ELCS) (Continued)~~

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~~2.4.3 Rates (Continued)~~

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~~c. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, e.g., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:~~

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~~(1) Distance~~

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~~The charges for calls vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll rate distances.~~

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~~(2) Duration~~

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~~(a) Initial minute rates are for connections of one minute, or any fraction thereof.~~

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~~(b) Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.~~

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~~(c) Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.~~

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~~(d) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection is released by automatic timing equipment in the telephone network.~~

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~~(e) Chargeable time does not include time lost because of faults or defects in the service.~~

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~~(3) Time of Day~~

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~~(a) Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, July 4, respectively.~~

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~~(b) In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.~~

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

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## 2.5 COMMUNITY CALLING SERVICE

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### 2.5.1 Description of Service

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Community Calling Service is an optional service which affords one-way customer dialed calling to specified exchange areas within Ohio, without the application of message toll rates.

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### 2.5.2 Availability of Service

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Community Calling Service is furnished in the exchange areas set forth below, to the exchanges indicated:

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Exchanges in Which

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Community Calling

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Service is Offered

Exchanges to Which Calls May Be Made

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Avon

Berea

Strongsville

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Avon Lake

Cleveland

Trinity

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North Royalton

Victory

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Olmsted Falls

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### 2.5.3 Regulations

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a. Community Calling Service is provided only to individual line business, residence, and church customers.

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b. Calls may be placed only from the customer's station bearing the telephone number for which the customer is billed for Community Calling Service. Such calls shall be dialed directly by the customer. If a call is operator handled, the applicable message toll rate will apply.

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c. Community Calling Service is provided with a one-month minimum service period.

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d. Limitations of Service

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(1) Community Calling Service is offered subject to the availability of the message toll facilities required to render such service and the capacity thereof. In case of a shortage of facilities, the rendition of message toll telephone service shall take precedence.

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(2) Community Calling Service will not be furnished with Foreign Exchange Service.

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

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2.5 COMMUNITY CALLING SERVICE (Continued)

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2.5.4 Rates

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a. Application of Rates

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The rates set forth apply in all exchanges in which Community Calling Service is offered. Rates are applied upon a per-line basis for the first 60 minutes, and for each additional 6 minutes or fraction thereof, of use per month. When the service is furnished to a customer on two or more lines at a given premises, the initial time period will be the product of 60 minutes multiplied by the number of lines, and the additional period will be the sum of the accumulated measured times in excess of that product.

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b. Monthly rates (in addition to those for individual-line business, residence, or church service per line, are:

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			Each Additional 6		
			Minutes or Fraction		
			Thereof, Business,		
Customer's	First 60 Minutes	Residence			
Exchange Area	Per Month Per Line	and Church Service			
	Business	Residence	Business	Residence	
Avon	\$ 6.00	\$ 4.00	\$ .40	\$ .40	
Avon Lake	\$ 6.00	\$ 4.00	\$ .40	\$ .40	

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

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2.7 CUYAHOGA CALLING PLAN

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2.4.1 Description of Service

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Cuyahoga Calling Plan is an optional pilot service that allows one-way customer dialed calling to the specified exchange areas within Ohio, without the application of message toll rates. This optional pilot service is being offered pursuant to the July 7, 1997 "Telephone Company/Consumer Agreement on a Conceptual Framework for EAS Options in Ohio" and will remain in effect for one year after implementation unless the company files to extend, modify, or make permanent the service. Modification of the plan could include imposing a cap on the minutes of usage allowed under the plan and/or changing the scope and rates of the plan.

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2.7.2 Availability of Service

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Cuyahoga Calling Plan is furnished in the exchange areas set forth below, to the exchanges indicated:

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Exchanges in which

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Cuyahoga Calling

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Plan is offered

Exchanges to which calls may be made

Formatted: Font: Not Bold

Amherst

Berea

Hillcrest

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Avon

Bedford

Independence

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Avon Lake

Brecksville

Montrose

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Birmingham

Chagrin Falls

North Royalton

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Lorain

Cleveland

Olmsted Falls

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Vermilion

Gates Mills

Terrace

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Strongsville

Trinity

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Victory

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2.7.3 Regulations

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a. Cuyahoga Calling Plan is provided only to individual-line business, residence and church customers.

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b. Calls may be placed only from the customer's station bearing the telephone number for which the customer is billed for Cuyahoga Calling Plan. Such calls shall be dialed directly by the customer. If a call is operator handled, the applicable message toll rate will apply.

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c. Cuyahoga Calling Plan is provided with a one-month minimum service period.

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~~GENERAL EXCHANGE TARIFF~~

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~~BASIC LOCAL EXCHANGE SERVICE~~

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~~2.7 CUYAHOGA CALLING PLAN (Continued)~~

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~~2.7.3 Regulations (Continued)~~

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~~d. Limitations of Service~~

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~~(1) Cuyahoga Calling Plan is offered subject to the availability of facilities required to render such service and the capacity thereof. In case of a shortage of facilities, the rendition of message toll telephone service shall take precedence.~~

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~~(2) Cuyahoga Calling Plan will not be furnished with Foreign Exchange Service.~~

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~~2.7.4 Rates~~

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~~The current monthly rates (in addition to those for individual-line business, residence, or church services are:~~

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~~Business~~

~~Residence and Church Service~~

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~~\$20.00~~

~~\$20.00~~

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

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## 2.8 ELYRIA CALLING PLAN

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### 2.8.1 Description of Service

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Elyria Calling Plan is an optional pilot service that allows one-way customer dialed calling to the specified exchange areas within Ohio, without the application of message toll rates. This optional pilot service is being offered pursuant to the July 7, 1997 "Telephone Company/Consumer Agreement on a Conceptual Framework for EAS Options in Ohio" and will remain in effect for one year after implementation unless the company files to extend, modify, or make permanent the service. Modification of the plan could include imposing a cap on the minutes of usage allowed under the plan and/or changing the scope and rates of the plan.

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### 2.8.2 Availability of Service

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Elyria Calling Plan is furnished in the exchange areas set forth below, to the exchanges indicated:

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Exchanges in which

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Elyria Calling

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Plan is offered

Exchange to which calls may be made

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Amherst

Elyria

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Avon

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Avon Lake

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Birmingham

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Lorain

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Vermilion

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### 2.8.3 Regulations

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a. Elyria Calling Plan is provided only to individual-line business, residence and church customers.

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b. Calls may be placed only from the customer's station bearing the telephone number for which the customer is billed for Elyria Calling Plan. Such calls shall be dialed directly by the customer. If a call is operator handled, the applicable message toll rate will apply.

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c. Elyria Calling Plan is provided with a one-month minimum service period.

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

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2.8 ELYRIA CALLING PLAN (Continued)

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2.8.3 Regulations (Continued)

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d. Limitations of Service

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- (1) Elyria Calling Plan is offered subject to the availability of facilities required to render such service and the capacity thereof. In case of a shortage of facilities, the rendition of message toll telephone service shall take precedence.

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- (2) Elyria Calling Plan will not be furnished with Foreign Exchange Service.

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2.8.4 Rates

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The current monthly rates (in addition to those for initial line business, residence, or church service are:

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Business Residence and Church Service

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\$19.00 \$19.00

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## GENERAL EXCHANGE TARIFF

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### SERVICE CHARGES

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#### 3.1 Definitions

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##### 3.1.1 Service Charges

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A service charge consists of one or more of the following non-recurring charges for work required due to customer requests. The charges below are separately established in order to provide a reasonable basis for an equitable recovery of the costs incurred in the required operations.

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a. Service Order Charge - Applicable for receiving information and taking action in connection with a customer's or applicant's request. Service order charges are classified as either primary or secondary.

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b. Line Connection Work Charge - Applicable for testing and connecting functions required within the central office and/or for work done in providing or rearranging the drop wire, outdoor circuit or protector on the customer's premises.

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c. Initial Nonrecurring Charge (I.N.C.) - A charge applicable to the provision of certain items of equipment or facilities. It is distinguishable from service charges in that it is listed within the specific tariff description with which it is associated. This charge is in addition to the applicable service charges.

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d. Restoration Charge - Applicable for restoration of service following a suspension of service.

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LaCrosse, Wisconsin

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3.2 Application

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3.2.1 General

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a. Service charges are applicable for all equipment and services furnished to the customer as indicated throughout this tariff except as provided hereinafter.

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b. Where the service desired requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges for each function required except as hereinafter provided. All station handling work and line connection work requested at the same time for service on one premises will be covered by one service order charge and one premises visit charge.

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c. Service charges do not apply for service reestablished after destruction of the customer's premises by Act of God, public enemy, or fire whether at the same or another location. Regular Service Charges apply, however, to service reestablished in the old location after termination of service or subsequent to its establishment at another location under the above circumstances.

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d. Services charges may be required to be paid at the time of application for service.

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e. Service charges are not applicable for:

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(1) Normal maintenance and repair of the Company's equipment and services.

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(2) Change or correction in name or billing address when there is not a change in responsibility and no connection, disconnection, move or change in the service except as provided for dual name listing request.

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(3) An upgrade of service except that premises visit and other charges will apply if necessitated.

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(4) Customer provided telephone sets or other terminal equipment connected by the customer when no line connection or customer premises work is required.

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f. No service charges other than termination charges apply for the disconnection, discontinuance, or removal of equipment or service. Termination charges will apply as specified in Section 3.5 of this tariff.

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g. Changes in the locations of existing stations or terminations to points outside the customer's premises are considered new installations at the new location.

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h. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within the local and the foreign exchanges.

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i. In no case shall the combination of charges applicable for a move or a change of equipment or service exceed the charges applicable for a new installation of that equipment or service.

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3.2 Application (Continued)

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3.2.2 Service Order Charges

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a. A service order charge will be applicable in addition to the appropriate line connection work and/or installation charge(s).

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b. The primary service order charge is applicable for requests for initial connection of service and connection of additional local exchange lines, private lines, off-premises extension lines, or tie lines to an established service, and transfer of service involving change in name and responsibility whether or not there is a lapse in service.

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c. The secondary service order charge is applicable for requests for connection of a number change, restoration of service and change from business to residence service or residence to business service.

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d. The primary service order charge and the secondary service order charge cannot be applied on the same order. When an order requires work for which both the primary and secondary service order charges would otherwise be applied, only the primary service order charge is applicable.

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3.2.3 Premises Visit Charge

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The premises visit charge is applicable if a premises visit is required to complete any requested work on the customer's premises with the following exceptions. The premises visit charge does not apply for:

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a. Removal of equipment or service.

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b. Number change (on a local exchange or a Centrex CO line number).

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c. Restoration of service following a suspension of service, when no physical work is required at the customer's premise.

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3.2 Application (Continued)

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3.2.4 Line Connection Work Charge

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a. The line connection work charge is applicable for work in the central office and for work done in providing or rearranging the drop wire or outdoor circuit on the customer's premises required in:

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(1) Connection or reconnection of local exchange lines, local private lines, off-premises extension lines, and tie lines.

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(2) Number changes on local exchange lines.

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(3) Restoration of service following a temporary suspension.

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(4) Rearrangement of Miscellaneous Service Arrangements.

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b. At least one line connection charge applies for each line connected or restored and for each telephone number changed.

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When two or more segments of a local private line, tie line or off-premises extension line are bridged in the central office, only one Line Connection Charge - Central Office will apply for each line.

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c. The Line Connection Charge - Central Office applies when work is performed due to customer request in the central office related to the connection, reconnection, rearrangement, restoration or change of telephone service.

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d. The Line Connection Charge - Outside Plant applies when work is performed due to customer request on any Telephone Company facilities, exclusive of central office facilities, related to the connection, reconnection, rearrangement, restoration or change of telephone service.

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3.3 Schedule of Service Charges

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3.3.1 Schedule of Charges & Maximums

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a. Service Ordering Charge

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Residence Business

(1) Primary Service Order \$15.50 \$ 5.00

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(2) Secondary Service Order 7.50 8.30

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b. Line Connection Charge, each central office line,  
off-premises station line.

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(1) Line Connection Charge Central Office 4.35 8.05

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(2) Line Connection Charge Outside Plant 10.15 23.20

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3.4 Initial Nonrecurring Charges

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a. Initial nonrecurring charges for services and/or equipment are identified and presented throughout this tariff is applicable as a part of the offering of individual service features.

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b. These charges apply in addition to the charges listed in 3.4.

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c. Initial nonrecurring charges do not apply where service is established without wiring, connection, inside move, or change.

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3.5 Termination Charge

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a. The termination charge is determined by multiplying the monthly termination amount by the number of months remaining in the service contract.

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b. The basic termination charge and the initial service period are indicated in the section of this tariff covering the service items to which they apply.

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c. When a customer discontinues one or more units of a group of the same item, the equipment installed last shall be considered as the equipment first discontinued.

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d. When a customer cancels an order for service, which is subject to a termination charge, prior to the establishment of that service, a charge applies equal to the costs incurred by the Company in engineering, ordering, providing the equipment and disposing of it, less credits obtained through disposal. In no event will the customer be liable for charges that exceed the termination charges associated with the canceled service.

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SERVICE CHARGES

3.6 Restoration Charges

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When the service of a customer has been temporarily denied for non-payment in accordance with Section 1.2.9 but the contract has not been terminated or the order to remove service has not been issued and completed, such service will be restored upon payment of \$10.00. In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service.

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3.7 Late Payment Charge

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A late payment charge of 2.50 percent applies to each customer when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 2.50 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

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If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

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A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

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Agencies of the Federal government are exempt from the Late Payment Charge.

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3.8 Returned Check Handling Charge

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Nonrecurring  
Charge

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Charge per check returned \$ 25.00

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CONSTRUCTION CHARGES

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4.1 Construction Charges

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4.1.1 General

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a. All rates and charges quoted in this tariff provide for the furnishing of service or channels where suitable facilities are available or where the construction of necessary facilities does not involve unusual costs.

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b. When the revenue to be derived from the service or channels is not sufficient to warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs, as defined in the following paragraphs.

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c. When construction is provided by a connecting company or any outside contractor retained by the Telephone Company, charges made to the customer will be based on the charges of the connecting company or the outside contractor.

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d. Where a customer is so located that it is necessary to use private right-of-way to furnish a service or channels and the Telephone Company is unable to obtain the required right-of-way without cost, the customer may be required to pay the entire cost involved in securing such right-of-way.

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e. When attachments are made to poles of other companies in lieu of providing pole line construction for which the customer would be charged under the provisions of this section, the costs to the Telephone Company of such attachments will be borne by the customer.

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f. Title to all construction, except pole lines or conduit provided on private property at the customer's expense, is vested in the Telephone Company.

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g. Construction charges are payable prior to the commencement of construction. At the option of the Telephone Company, a deposit on construction charges and a schedule of progress payments may be required prior to the commencement of construction.

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h. "Cost", as used in this Section, is interpreted to mean the cost of labor and materials excluding cable, wire and associated hardware, or the cost of contracted labor and materials, including charges for supervision and other overhead expense.

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i. Any pole line, conduit, trench or other facility furnished by the customer for use by, or in conjunction with, the Telephone Company's facilities is subject to final approval by the Telephone Company.

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j. Point of Interface, as used hereinafter, is defined as that point on or in the customer's premises where Telephone Company facilities terminate, and customer-provided facilities are connected to the general exchange network.

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~~CONSTRUCTION CHARGES~~

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~~4.1 Construction Charges (Continued)~~

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~~4.1.1 General (Continued)~~

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~~k. Telephone Company facilities shall be terminated at the minimal point of penetration, on or in the customer's premises, that is required for maintaining quality service. Location of this termination shall be determined by the Telephone Company or by mutual agreement of all concerned parties.~~

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~~4.1.2 New Construction~~

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~~a. Residential~~

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~~(1) General~~

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~~(a) The Telephone Company shall provide up to three (3) wire pairs for each residential household when facilities are originally installed on newly constructed premises. Requests for facilities in excess of three (3) wire pairs per household will be fulfilled on a cost basis.~~

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~~(b) All requests for unusual or extraordinary construction will be subject to review and final approval by the Telephone Company.~~

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~~(2) Aerial Distribution Plant~~

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~~(a) In areas where the Telephone Company's distribution plant is generally of an aerial nature and where it is not precluded by city ordinance or other statute from doing so, entrance facilities to a customer's newly constructed premises will be provided via aerial facilities.~~

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~~(b) In those instances where the customer's newly constructed premises is located away from the Telephone Company's main distribution facilities, the Telephone Company will provide, free or charge, the first 250 feet (or 1 wire span, whichever is less) of entrance facilities free to charge. Each additional 125 feet of entrance facilities, or fraction thereof, is \$24.35.~~

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~~(c) In any instance where more than one (1) wire span of entrance facilities is required, the customer shall provide the pole line where no other exists.~~

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~~(d) If the customer requests buried entrance facilities, where the Telephone Company would normally provide aerial facilities, a labor charge of \$.45 per foot of buried facilities shall apply.~~

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CONSTRUCTION CHARGES

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4.1 Construction Charges (Continued)

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4.1.2 New Construction (Continued)

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a. Residential (Continued)

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(3) Buried Distribution Plant

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(a) In areas where the Telephone Company's distribution plant is generally of a buried nature and where it is not precluded by city ordinance or other statute from doing so, entrance facilities to a customer's newly constructed premises will be provided via buried facilities.

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(b) In those instances where the customer's newly constructed premises is located away from the Telephone Company's main distribution facilities, the Telephone Company will provide, free of charge, the first 250 feet of buried entrance facilities. Additional facilities will be provided at a rate of \$.45 per foot.

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(c) In other facilities (i.e. natural gas, electricity, sprinkling system, CATV, etc.) have already been installed and concealed at the time of installation of telephone facilities, location and marking of all other facilities shall be accomplished prior to the installation of buried telephone facilities. Locations and marking shall be the customer's or the customer's agent's responsibility, except that the Telephone Company shall cooperate with the customer to obtain any marking, if desired.

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4.1 Construction Charges (Continued)

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4.1.2 New Construction (Continued)

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b. Single-Tenant Business

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(1) General

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All requests for unusual or extraordinary construction will be subject to review and final approval by the Telephone Company.

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(2) Buried Distribution Plant

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(a) The Telephone Company shall install, free of charge, the first two hundred fifty (250) feet of entrance facilities if the customer provides the appropriate path, i.e. pipe, conduit, open trench, etc. Additional facilities in excess of the original 250 foot allowance will be installed when the cost of labor and materials (other than cable), plus applicable overheads, is borne by the customer.

(b) If the Telephone Company is required to provide the path (pipe, conduit, open trench, etc.) for the customer's buried entrance facilities, the cost of all time and materials required will be billed to the customer for the installation. Costs for pipe, conduit, etc., if required, shall be borne by the customer.

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(c) If the Telephone Company is requested or required to bury its facilities in the same path (pipe, conduit, open trench, etc.) as another utility, and the Telephone Company is required to share in the cost of that path, a rate of half the rate explained in paragraph (c) preceding shall apply to the customer provided a mutually acceptable agreement is in force with the other utility.

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### CONSTRUCTION CHARGES

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#### 4.1 Construction Charges (Continued)

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##### 4.1.3 Moves and Changes

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###### a. Residential and Single-Tenant Business

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###### (1) General

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(a) These regulations contained in Section 4.1.1 preceding shall apply to Moves and Changes, as applicable.

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(b) Moves and changes in entrance facilities requests by Single Tenant Business or their respective designated agents will be charged for on a time and materials basis.

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###### (2) Aerial Distribution Plant

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(a) If the customer or his designated agent requests that existing aerial facilities be moved to accommodate construction, moving, etc. a charge of \$17.40 will apply to the first cable span of facilities moved. If more than one cable span of facilities must be moved, charges will be based on time and materials.

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(b) If a customer requests that his Point of Interface (i.e., protector) be moved from one location on a building to another location on that same building, charges as outlined in paragraph (a) above shall apply.

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###### (3) Buried Distribution Plant

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(a) If a customer or his designated agent requests that existing buried entrance facilities be moved to accommodate construction, etc. a charge of \$.30 per foot of facilities moved will apply, with a minimum charge of \$40.10.

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(b) If a customer requests that his Point of Interface (i.e., protector) be moved from one location on a building to another location on that same building, charges as outlined in paragraph (a) above shall apply.

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(c) Buried distribution plant facilities serving the general exchange area will only be moved at the discretion of the Telephone Company.

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N11 ABBREVIATED DIALING CODES

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5.1 Description

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5.1.1 Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be preprogrammed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 2.

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5.1.2 The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:

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211 — Community Information and Referral Services

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311 — Non-Emergency Governmental Services

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811 — One-Call Notification Systems

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5.2 Terms and Conditions

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5.2.1 The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)

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5.2.2 Access to these abbreviated dialing codes is not available through the following dialing arrangements:

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1+

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0+, 0- (credit card, third-party billing, collect calls)

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101XXXX

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Operator assisted calls will not be completed.

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5.2.3 The Company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.

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5.2.4 Directory listings may be provided for N11 services under the terms, conditions, and rates specified on the Company's web site found at <http://about.CenturyLink.com/legal>.

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5.2.5 The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.

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5.2.6 Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of 60 days when the N11 provider is a Company subscriber.

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5.2.7 Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Public Utilities Commission of Ohio.

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CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Duane Ring, Vice President  
LaCrosse, Wisconsin

In accordance with Case No.: 90-5010-TP-TRF  
Issued by the Public Utilities Commission of Ohio

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Section 5

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P.U.C.O. NO. 12

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GENERAL EXCHANGE TARIFF

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N11 ABBREVIATED DIALING CODES

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~~5.2~~ Terms and Conditions (Continued)

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~~5.2.8~~ Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-point number.

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~~5.2.9~~ The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N12.

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~~5.2.10~~ N11 will be provided under the following conditions:

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~~a.~~ The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

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~~b.~~ The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

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~~c.~~ The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.

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~~d.~~ Suspension of N11 Service is not allowed.

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~~e.~~ The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N12. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

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~~f.~~ The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N12. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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~~GENERAL EXCHANGE TARIFF~~

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~~N11 ABBREVIATED DIALING CODES~~

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~~5.2 Terms and Conditions (Continued)~~

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~~5.2.11 The following conditions apply if the N11 subscriber provides a pre-recorded announcement:~~

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~~a. The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.~~

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~~b. The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.~~

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~~c. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.~~

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~~d. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.~~

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~~5.2.12 The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.~~

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~~5.2.13 The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.~~

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~~5.2.14 The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.~~

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~~5.3 Rates~~

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~~Nonrecurring~~

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~~Charge~~

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~~Initial Setup,~~

~~Per Host Switch and/or Stand Alone Switch~~

~~\$300.00~~

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~~Subsequent Changes,~~

~~Per Host Switch and/or Stand Alone Switch~~

~~\$ 50.00~~

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CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

Section 6

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P.U.C.O. NO. 12

Original Sheet 1

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GENERAL EXCHANGE TARIFF

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MISCELLANEOUS SERVICE ARRANGEMENTS

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6.1 911 Emergency Service

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6.1.1 General

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a. When requested by local government authority and subject to the availability of facilities and equipment, the Company will provide 911 Emergency Service (911 Service) for the purpose of voice reporting emergencies by the public.

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b. The Company shall not be required to provide 911 Emergency Service to less than an entire central office (switching entity).

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c. A Public Safety Answering Point (PSAP) is the answering point for a 911 call. A PSAP must be created and staffed under an "Authority to Operate a 911 System" issued by the Public Utility Commission of Ohio.

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d. Any person dialing "911" from a telephone which is usable for local exchange telephone network access and arranged to provide 911 Service will be automatically connected to the Public Safety Answering Phone (PSAP) for that telephone.

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e. For the purposes of this tariff a Responding Agency is an agency which is prepared to provide one or more specific emergency services via calls transferred from a PSAP.

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f. 911 calls originated from local exchange telephone network access facilities shall be completed to the PSAP without a charge being assessed to the calling party by the Company.

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g. This offering is limited to the provision and use of the digits "911" as the Universal Emergency Telephone Number Code.

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h. 911 Service is a one-way service only.

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i. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits "911" or to any other person who may be affected by the dialing of the digits "911". The Company's entire liability arising out of the provision of 911 Service under this tariff shall be limited as set forth in this Section and in the General Regulations.

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j. For 911 Emergency Service, each PSAP must subscribe to sufficient 911 Service Lines to adequately handle incoming calls in each PSAP's busy hour so that less than 1 call out of 100 encounters a busy signal. In no case shall the PSAP subscribe to less than two such lines per central office routing calls to the PSAP.

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GENERAL EXCHANGE TARIFF

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MISCELLANEOUS SERVICE ARRANGEMENTS

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6.1 911 Emergency Service (Continued)

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6.1.1 General (Continued)

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k. The applicant will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines provided for above.

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l. 911 Emergency Service is intended to be an emergency service only. Therefore, in addition to the 911 Emergency Service lines, each PSAP must subscribe to at least one non-emergency (Administrative) local exchange line with at least one listed directory number.

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m. The Company will not undertake to prorate any billing among agencies jointly subscribing to a 911 Service.

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n. Intercept service for the seven-digit emergency number(s) replaced by 911 will be provided for a period of time as negotiated between the Company and the subscriber; however, in no case shall intercept service be provided for more than one year or beyond the next subscriber directory issuance, whichever is longer.

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o. Company recommendations for 911 Service will provide for a transmission grade of service from the calling party to the PSAP at least equivalent to that provided by the exchange telephone network. If the customer desires service with a different (lesser) transmission grade of service, the customer must submit such a request in writing and indicate his recognition of the less than optimal transmission design.

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p. As mandated by Ohio state law, the financial burden of 911 Emergency Service is prorated among all telephone customer access lines in the County. The amount so prorated is shown in paragraph 6.1.4 following.

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q. The Public Utilities Commission of Ohio will conduct an annual review of the rates charged herein and may adjust them according to costs required to provide this service at the time of the review.

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r. Any terminal equipment used in conjunction with 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the Data Management System other than information relating to a number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call.

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s. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6.1 911 Emergency Service (Continued)

6.1.1 General (Continued)

t. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

u. 911 information consisting of addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. The 911 calling party forfeits the privacy afforded by Private and Semi-Private Directory Service to the extent that the telephone number and address associated with the originating station location are furnished to the PSAP.

v. The rates charged for 911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in event the system is not functioning properly.

6.1.2 Description of Service

a. Emergency reporting trunks from each central office route emergency calls to the Public Service Answering Points (PSAP) currently located in the county being served by 911 Service.

b. Calls to the Responding Agencies, as outlined in the county final plans, are initiated by the PSAP operator via ringdown circuits.

c. The lead host telephone company in each county being served by 911 Service maintains a list of all telephone numbers and addresses within the county and the appropriate Responding Agency which provides emergency service. The information is maintained in a computer database.

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CenturyTel of Ohio, Inc. d/b/a CenturyLink In accordance with Case No.: 90-5010-TP-TRF  
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LaCrosse, Wisconsin

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~~GENERAL EXCHANGE TARIFF~~

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~~MISCELLANEOUS SERVICE ARRANGEMENTS~~

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~~6.1 911 Emergency Service (Continued)~~

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~~6.1.3 Liability~~

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~~a. The Company's entire liability to the Customer or any person for interruption or failure of any aspect of 9-1-1 Service shall be limited by the terms set forth in this section, the Rules and Regulations section of this Tariff, and in any sections of other tariffs which apply to the provision of 9-1-1 Service by the Company. This 9-1-1 Service is offered solely to assist the Customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this 9-1-1 Service to the Customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the Customer.~~

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~~b. The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any act or omission by the Company or any of their employees, directors, officers, contractors or agents in the design, development, installation, maintenance, or provision of any aspect of 9-1-1 Service other than Company acts or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the Customer for the time such interruption to service or facilities continues, after notice by the Customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the Customer.~~

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~~c. The Customer shall indemnify and hold harmless the Company from any damages, claims, causes of action, or other injuries whether in contract, tort, or otherwise which may be asserted by any person, business, governmental agency, or other entity against the Company as a result of any act or omission of the Company or Customer or any of their employees, directors, officers, contractors or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with designing, developing, adopting, implementing, maintaining, or operating any aspect of the 9-1-1 Service or for releasing subscriber information, including nonpublished or unlisted information in connection with the provision of the 9-1-1 Service.~~

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~~d. The Company shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of the 9-1-1 Service when any 9-1-1 call originates from a system or line which makes the provision of specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber information associated with multi-party lines, or private telecommunications services, such as PBXs or shared tenant services and calls originating over Centrex lines.~~

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GENERAL EXCHANGE TARIFF

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~~MISCELLANEOUS SERVICE ARRANGEMENTS~~

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~~6.1 911 Emergency Service (Continued)~~

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~~6.1.3 Liability (Continued)~~

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~~e. The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBXs or shared tenant services, unless provided to the Company by a Customer. At the rates set forth herein, the Company will integrate any records provided to it by the Customer in a Company standard format for inclusion in a 9-1-1 ALI Database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a Customer and shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of this data by the Customer, which may be asserted by any person, business, government agency, or other entity against the Company.~~

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~~f. The Company shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of any aspect of 9-1-1 Service when there is a failure of or interruption in 9-1-1 Service due to the attachment of any equipment by a customer to Company facilities. The customer may, with the prior written consent of the Company, which consent shall not be unreasonably withheld, attach features, devices, or equipment of other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 9-1-1 Service ordered by the Customer, Company facilities or otherwise affect its telephone operations.~~

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~~g. The Company shall not be liable for any civil damages, whether in contract, tort, or otherwise, caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information to Emergency Response Agencies responding to calls placed to a 9-1-1 Service or Host Provider using such information to provide a 9-1-1 Service.~~

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~~h. The Company shall have no liability whatsoever to any person arising from its provision of, or failure to provide, 9-1-1 Service to any subscriber to a nonregulated telephone service (e.g., shared tenant service). It is the obligation of the 9-1-1 Customer to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all 9-1-1 telephone calls that originate from telephones within the 9-1-1 Customer's service area. Neither the 9-1-1 Customer nor the Company shall have any responsibility for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the 9-1-1 Customer's service area or for calls originating from voice over internet protocol, or mobile/cellular telephones.~~

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~~By Duane Ring, Vice President~~  
~~LaCrosse, Wisconsin~~

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GENERAL EXCHANGE TARIFF

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MISCELLANEOUS SERVICE ARRANGEMENTS

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6.1 911 Emergency Service (Continued)

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6.1.3 Liability (Continued)

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i. The Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of Customer provided facilities or equipment.

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j. The approval by the P.U.C.O. of the foregoing language in this tariff does not constitute a determination by the P.U.C.O. that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the P.U.C.O. recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefore.

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6.1.4 County Rate List<sup>(1)</sup>

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		Effective		Most	
		Date For		Current Case	
		Implementation		Current Case	
		Subscriber Date For 911		Subscriber No. for 911	
		Subscriber Date For 911		Subscriber No. for 911	
County	Charge	Service	Charge	Implementation	Review
Erie	\$.18	05-06-1992	05-06-1992	91-1767-TP-EMG	91-1767-TP-EMG
Lorain	\$.18	11-15-1989	11-15-1989	88-1607-TP-EMG	88-1607-TP-EMG

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<sup>(1)</sup> The rates for 911 Emergency Service are governed by 86-911-TP-COI.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6.2 Telecommunication Relay Service (TRS)

6.2.1 General

Telecommunications Relay Service (TRS) is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls.

Customers may be assessed a charge to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 of the Revised Code. This charge shall in no event exceed the per end-user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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LIFELINE AND LINKUP7. LIFELINE (Continued)2. Regulations (Continued)

2. Lifeline Assistance is also available to residential customers whose total household income is at or below one hundred fifty percent (150%) of the federal poverty level.

3. The Telephone Company requires, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph 7.1.B.1 above or meets the income eligibility criteria identified in paragraph 7.1.B.2. The customer will also need to identify the specific program or programs from which the customer receives benefits and agree to notify the telephone company if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income see paragraph 7.1.B.5.a-g for examples of income documentation.

4. The Telephone Company will verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.

5. Consistent with federal law, examples of acceptable income documentation includes the following:

- a. State or federal income tax return;
- b. Current income statement or W-2 from an employer;
- c. Three consecutive months of current pay stubs;
- d. Social security statement of benefits;
- e. Retirement/Pension statement of benefits;
- f. Unemployment/Workmen's Compensation statement of benefits;
- g. Any other legal document that would show current income (such as a divorce decree or child support document).

6. Customers qualifying for Lifeline with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges will be required to have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

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LaCrosse, Wisconsin

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LIFELINE AND LINKUP

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7. LIFELINE (Continued)

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2. Regulations (Continued)

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7. All other aspects of the state-specific Lifeline service will be consistent with the federal requirements. The rates, terms, and conditions for Lifeline service shall be tariffed in accordance with Rule 4901:1- 6-11 of the Administrative Code.

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8. The Telephone Company will provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and will provide an additional 30 days to prove eligibility.

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9. The Telephone Company will provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The Lifeline customer will have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the termination of benefits.

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10. The Telephone Company will verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54410.

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3. Enrollment Process

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1. New or existing customers who indicate that they are interested in Lifeline will be sent a Lifeline application form to either self-certify the program under which they qualify or to apply under the income-based criteria with the appropriate documentation. The customer must return the application, with appropriate documentation, if required, within 30 days of the request in order to receive benefits back to the original request date. If the customer does not return the application with the appropriate documentation, if required, within 30 days, the Lifeline benefits will commence upon the receipt of the application by the Telephone Company as long as the documentation is verified by the Telephone Company. In either case, the Telephone Company shall have a maximum of 60 days to verify the application and documentation.

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LIFELINE AND LINK UP

7.1. LIFELINE (Continued)

3. Enrollment Process (Continued)

2. Should the Company determine that a customer does not qualify for Lifeline Assistance, or if the customer fails to submit the necessary documentation, the Company will provide written notification to the customer and give the customer 30 days to prove eligibility. The written notification will include contact information for the Company in the event of a dispute and if the customer disagrees with the Company's findings regarding Lifeline Assistance eligibility, the notice will inform the customer that the Public Utilities Commission of Ohio may be contacted, in order that an informal/formal complaint may be filed. If the corrected application is received within 30 days, credits will applied to the account on the date that service was established by a new customer or on the date that Lifeline Service was requested by an existing customer. If the corrected application is received after 30 days, the Lifeline Assistance will begin on the date the corrected application is received by the Company.

4. Income Eligibility

1. The Telephone Company will verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification will be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section 7.1.B.5.a-g.
2. Regardless of when the Company completes the verification process Lifeline benefits will go back to the date the qualified customer established Lifeline eligibility.
3. The Telephone Company will provide written notification to customers that do not qualify for Lifeline Assistance. The notice will give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
4. Written notification will include: 1) the earliest date termination of Lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
5. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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LIFELINE AND LINK UP

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7.1. LIFELINE (Continued)

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5. Verification for Continued Eligibility

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1. The Telephone Company will notify customers at least 60 days prior to the Telephone Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of Lifeline benefits would occur; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.

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2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will discontinue Lifeline benefits on the date noticed in the letter. If the customer responds after the date noticed in the letter, the customer will be required to submit a new application for Lifeline benefits.

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3. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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Section 7

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Original Sheet 6

LIFELINE AND LINK UP

7.2 LINK UP

1. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

2. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Supplemental Nutrition Assistance Program (SNAP)
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance/Section 8,
  - e. Home Energy Assistance Program (HEAP),
  - f. National School Lunch Program's free lunch program (NSL),
  - g. Temporary Assistance for Needy Families (TANF) a/k/a Ohio Works First; or
  - h. Household income at or below 150 percent of the poverty level.
2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in paragraph II.A., preceding.

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LIFELINE AND LINK UP

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7.2 LINK UP (Continued)

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2. Regulations (Continued)

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3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph II.B.1, preceding; identifying the specific program or programs from which the customer receives benefits. Self-certification does not apply for income eligibility.

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4. The Telephone Company shall require, as proof of eligibility if customer is enrolling under the poverty level, documentation such as 1) a copy of your most recent federal or state income tax return; 2) three consecutive months worth of the most current pay stubs; 3) the most recent Social Security statement of benefits; 4) the most recent Veteran's Administration statement of benefits; 5) the most recent retirement/pension statement of benefits; 6) the most recent Unemployment/Workmen's Compensation statement of benefits; or 7) any other legal document that would show your current income (such as a divorce decree or child support document).

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5. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

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6. Link Up customers are not restricted on the optional services to which they may subscribe.

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Section 9

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Original Index Sheet 1

PAYPHONE SERVICE

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4. Instrument Implemented Payphone Service

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5. Central Office (CO) Implemented Coin Line

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6. Features and Functions

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7. Rates

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P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Original Sheet 1

PAYPHONE SERVICE

9.1. Payphone Service

1. Conditions

- a. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
- b. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
- c. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument-implemented or CO-implemented payphone line.
- d. General Regulations found in this tariff are applicable to the provision of Payphone Service.
- e. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
- f. A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
- g. Applicable Nonrecurring Charges will apply for the move or rearrangement of the Company's facilities which are made at the request of the customer.
- h. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rules or regulations of the Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rules or regulations shall prevail.
- i. Extensions to a payphone line are not permitted.
- j. The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all Instrument-Implemented and CO-Implemented payphone lines.

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PAYPHONE SERVICE

9.1. Payphone Service (Continued)

2. Responsibility of the Customer

- a. The customer, for the purposes of this tariff, is defined as the person subscribing to payphone service.
- b. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the Americans with Disabilities Act of 1990.
- c. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.\*
- The Customer is responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.
- d. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration program.
- e. The payphone customer may subscribe to Selective Class of Call Screening as found in the Company's Price List. The rules and regulations pertaining to this service also apply to payphone service.
- f. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of pay telephones.

3. Violation of Regulations

Upon notification from the company that the customer-provided equipment or wiring is causing or is likely to cause harm, the customer shall make such changes as is necessary to remove such harm. Failure to make such changes will result in the disconnection of service until such change is completed to the satisfaction of the company.

4. Instrument Implemented Payphone Service

Instrument-Implemented Payphone Service is an access line for use with a payphone instrument designed to perform various functions. Payphone instruments are to be provided by the customer.

\* Directory assistance charges assessed to end users at payphones and local coin-sent paid message service charges assessed to end users to payphones are deregulated after 10/7/97.

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PAYPHONE SERVICE

9.1. Payphone Service (Continued)

5. Central Office (CO) Implemented Coin Line

a. Central Office-Implemented Coin Line Service is an access line for use with a coin supervision feature. Payphone instruments are to be provided by the customer.

b. Features are additives to the operation of a flat rate access line that provide for CO-Implemented Coin Line Service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin monitoring, coin control (collect and return of coins, if applicable), and/or answer supervision. CO-Implemented Coin Line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).

c. CO-Implemented Coin Line Service is provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO-Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line feature offered by the Telephone Company.

6. Features and Functions

a. CO Coin Line Signaling (Coin Supervision) provides the electrical signaling for:

Coin monitoring - indicating to an operator service provider the number and denomination of coins deposited based on information provided by the payphone;

Coin collection and return - indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party where applicable and offered by the Company, and;

Answer supervision - indicating to the payphone that the calling line has answered the call, where applicable and is technically feasible.

b. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request Selective Class of Call Screening and/or OLS.

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Section 9

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GENERAL EXCHANGE TARIFF

Original Sheet 4

PAYPHONE SERVICE

9.1. Payphone Service (Continued)

6. Features and Functions (Continued)

c. CO-Implemented Coin Line features, including coin monitoring, coin collect and return (where applicable) and/or answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO-Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

7. Rates

	Monthly Rate	Non-Recurring Charge
--	-----------------	-------------------------

a. Payphone Service

1. Instrument Implemented

Applicable  
Non-recurring  
Charge

Flat Rate, per line, Current Rate \$14.32

2. Coin Supervision/  
Transmission

2.25

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Section 7

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

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## LINK UP AND LIFELINE

### 7.1 LINK UP

#### 7.1.1 General

Link-Up is a federal assistance program that provides eligible residential customers with the following benefits:

- a. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- b. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Charges do not include the Company's applicable security deposit requirements.)

#### 7.1.2 Regulations

- a. Link Up is available to residential customers who currently participate in one of the following programs:

- 1. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
- 2. Supplemental Nutrition Assistance Plan (SNAP);
- 3. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- 4. Medicaid;
- 4. Federal public housing/Section 8;
- 5. Ohio Works First (aka Temporary Assistance to Needy Families (TANF));
- 6. Household income at or below 150% of the poverty level; or
- 7. National School Lunch's Free Lunch Program;

- b. Customers who qualify through income based requirements must certify their eligibility to participate under penalty of perjury and must present documentation to certify eligibility.

Examples of acceptable documentation include the most recent documentation for any of the following:

- 2.
- 3.
- 4.
- 4.
- 5.
- 6.
- 7.
- 8.

- c. Customers applying for Link Up benefits and not for Lifeline are not restricted as to the optional services to which they may subscribe.

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GENERAL EXCHANGE TARIFF

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LINK UP AND LIFELINE

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7.2 LIFELINE

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7.2.1 General

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Lifeline is a basic support program that provides eligible customers requesting local exchange service, including touch-tone, with the following benefits:

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a. A waiver of the Federal Subscriber Line Charge

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b. A waiver of the Federal Universal Service Fund End User Charge

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c. A credit of one hundred percent (100%) of all nonrecurring service order charges for commencing service.

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d. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero.

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e. A waiver of the Telephone Company's service deposit requirement.

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f. Free blocking of toll and 900/976 dialing patterns.

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g. The availability of optional features is governed by applicable Commission orders including Case No. 00-1532-TP-COI.

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LaCrosse, Wisconsin

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GENERAL EXCHANGE TARIFF

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LINK UP AND LIFELINE

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7.2 LIFELINE (Cont'd)

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7.2.2 Regulations

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a. Lifeline is available to residential customers who are currently participating in one of the following assistance programs:

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2. Home Energy Assistance Program (HEAP);

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3. Supplemental Nutrition Assistance Plan (SNAP)

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4. Supplemental Security Income - blind and disabled (SSD);

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4. Supplemental Security Income - aged (SSI);

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5. Medical Assistance (Medicaid), including any state program that might supplant Medicaid;

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6. Federal public housing/Section 8;

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7. Ohio Works First (aka Temporary Assistance to Needy Families (TANF));

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8. Household income at or below 150% of the poverty level;

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9. National School Lunch's Free Lunch Program; or

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10. General Assistance (including disability assistance (DA));

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b. to be paid over six equal monthly payments. Lifeline customers with past due bills for toll service charges will be required to have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider pursuant to the minimum telephone service standards.

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c. preceding; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the Telephone Company if the customer ceases to participate in such program or programs.

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LINK UP AND LIFELINE

7.2 LIFELINE (Cont'd)

7.3.3 Regulations (Cont'd)

d. The Telephone Company shall automatically enroll customers in Lifeline who participate in a qualifying program as contained in paragraph 7.2.2.(a.). The automatic enrollment will be implemented when the necessary procedures have been established with the appropriate state agencies.

e. The Telephone Company will also enroll customers who participate in a qualifying program by using on-line company to agency verification or self-certification.

1. f.

Examples of acceptable documentation include the most recent documentation for any of the following:

2. State or federal income tax return
3. Current income statement or W-2 from an employer
4. Three consecutive months of current pay stubs
4. Social Security statement of benefits
5. Veteran's Administration statement of benefits
6. Retirement/Pension statement of benefits
7. Unemployment/Workmen's Compensation statement of benefits
8. Divorce decree or child support document

g. New customers will receive Lifeline Benefits when the application is processed with the effective date of the credits dating back to the date of service establishment if the application is received by the Telephone Company within 90 days of service establishment. Current customers will receive Lifeline benefits back to the date they request Lifeline service, as long as the application is received no later than 30 days from that date. If the application is received after these deadlines, the Lifeline benefits will begin on the date the application is received by the Telephone Company.

h. Should the Telephone Company determine that a customer does not qualify for Lifeline assistance, or if the customer fails to submit the necessary documentation, the Telephone Company will provide written notification to the customer and will give the customer at least 30 days to prove eligibility. If the corrected application is received within 30 days, the credit will begin on the date service was established, or on the date Lifeline service was requested by an existing customer. If the corrected application is received after 30 days, the Lifeline benefits will begin on the date the corrected application is received.

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7.2 LIFELINE (Cont'd)

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7.3.3 Regulations (Cont'd)

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i. At no time will the monthly access line discounts cause the local service rates to be less than zero.

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j. The Telephone Company will perform an annual verification of all customers receiving Lifeline, in compliance with federal requirements to establish procedures to verify customers' continued eligibility for both programs and income-based criteria.

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k. The Telephone Company will notify customers at least 60 days prior to the pending termination of the customer's Lifeline Assistance, if the customer fails to submit acceptable documentation for continued eligibility for Lifeline benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of Lifeline benefits would occur; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company. The customer will have a minimum of 60 days to re-certify or demonstrate continued income eligibility or to dispute the Telephone Company findings regarding termination of the Lifeline Service. If the customer fails to respond, their Lifeline benefits will automatically cease on the date noticed in the letter. If the customer responds after the date noticed in the letter, the customer will be required to submit a new application for Lifeline benefits.

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l. These Lifeline discounts and waivers apply to only one access line per household.

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m. Requests by the customer to purchase optional features, other than Call Waiting, are prohibited unless the Telephone Company receives a signed statement from the customer self-certifying that the feature is necessary for medical and/or safety reasons.

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n. If the customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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GENERAL EXCHANGE TARIFF

## POLE ATTACHMENT

### 8.1 GENERAL

#### 8.1.1 Conditions

Poles owned by the Telephone Company are designed and engineered to distribute telephone service using contemporary materials and are not intended for lease to the General Public. When the Telephone Company is contacted by a party requesting lease of pole space for attachments and the requesting party determines that telephone plant is adequate for their intended use, the Telephone Company may lease such space subject to this tariff and the accompanying application.

The leasing party, hereinafter referred to as Licensee, may not sublease pole space.

#### 8.1.2 Application Required

The Licensee must make application for use of pole space, subject to certain terms and conditions of this tariff. Acceptance of the application by the Telephone Company will be indicated by completion of the permit and the initiation of the service by the Telephone Company. The fully executed application and permit shall constitute a contract between the Licensee and the Telephone Company. The Licensee will be required to post bond and evidence of insurance as required.

#### 8.1.3 Use of Space

Licensee's attachments must be used only for the purposes Licensee states in the original application. Any use for other purposes or any use of pole space that causes interference to telephone service or to other Licensees may constitute a breach of the contract and may result in termination of the permit.

#### 8.1.4 Delays or Loss of Service

Licensee must hold the Telephone Company harmless for any loss of service or delay in service attributable to the lease of or delay in providing pole attachment space.

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GENERAL EXCHANGE TARIFF

## POLE ATTACHMENT

### 8.1 GENERAL (Continued)

#### 8.1.5 Definitions

Community Antenna Television Service - means any service which consists of the distribution of broadcast television programs obtained off-the-air by Licensee's antenna or by means of an antenna tower or towers at distant locations and from which such broadcast program is transmitted to Licensee's Community Antenna Television System by relay facilities pursuant to appropriate Federal Communications Commission authorization. Such Community Antenna Service may also include, but is not limited to, music received off-the-air, "fill-in" music originating in Licensee's control house, news and weather announcements, occasional local television programs, occasional closed-circuit television programs, and pay television programs.

Community Antenna Television System - means a non-broadcast facility consisting of a set of transmission paths and associated signal generation, reception, and control equipment, under common ownership and control, that distributes or is designed to distribute to subscribers the signals of one or more television broadcast stations.

Joint User - means any public utility, governmental body or other entity which has or hereafter shall be granted, the right to jointly use any pole owned by the Telephone Company, and any owner of poles to which the Telephone Company has been extended joint use attachment privileges.

Licensee's Equipment - means any facility or equipment of whatever kind owned or controlled by Licensee, including but not limited to aerial wires, drop wires, tap-offs, cables and associated appliances such as amplifiers, power supply equipment and other transmission apparatus used in connection with the operation of Licensee's System.

Telephone Company Poles - means poles owned or controlled by the Telephone Company and poles owned by others in which the Telephone Company has the right to contract for use of the communications portion of the poles and used, in whole or in part, for wire communications by the Telephone Company.

#### 8.1.6 Tree Trimming

All tree trimming required on account of Licensee's equipment shall be done by Licensee at its sole risk and expense and in a manner satisfactory to the Telephone Company and any other Licensee. No tree shall be trimmed without written permission of the Telephone Company, except those trees on private property of Licensee's subscribers when necessary for clearance of Licensee's service drops.

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## POLE ATTACHMENT

### 8.2 ATTACHMENT PERMITS AND CHARGES

#### 8.2.1 Licensee Authorization

a. Prior to making any application for lease of pole attachment space, Licensee must possess the necessary authority to construct, install, erect and maintain its equipment within the public streets, highways, alleys and other thoroughfares of the service areas. Licensee shall submit satisfactory evidence to the Telephone Company of such authorization.

b. Licensee agrees to assist in and bear all expense of securing any consents, permits or licenses that may be required of the Telephone Company by reason of this tariff filing or the associated contract. Upon (60) days' prior written notice from the Telephone Company to Licensee that the use of any poles is forbidden by any public authority or property owner, the permit covering the use of such facility or facilities shall immediately terminate and Licensee shall remove its equipment from the affected poles.

### 8.3 SPECIFICATIONS

#### 8.3.1 Licensee's Equipment

Licensee's equipment, in each and every location, including all equipment which is not attached to the Telephone Company's poles but which in any way may result in excessive or improper voltages or current being impressed upon any facility of the Telephone Company or in any hazard to Telephone Company employees or to the public, shall be erected, installed, maintained, and removed in accordance with the requirements and specifications of the National Electrical Safety Codes, as amended and revised, and in compliance with any applicable rules, regulations or orders now in effect or hereafter issued by any federal, state, municipal, or other public authority having jurisdiction.

#### 8.3.2 Licensee's Cable and Distribution System

Licensee agrees that trunk and distribution cable attached to Telephone Company poles will be of the latest State-of-The-Art design at the time of placement, which meets or exceeds all Federal Communications Commission Radiation Leakage requirements.

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## POLE ATTACHMENT

### 8.4 REPLACEMENT AND REARRANGEMENT

#### 8.4.1 Inadequate Facilities

If any of the Telephone Company's facilities are inadequate to support or accommodate the Licensee's facilities in accordance with the specifications set forth in this tariff or the associated contract, but the Telephone Company nevertheless determines that it is willing to permit the attachment of Licensee's equipment to such poles it will inform the Licensee of the estimated costs which it will be required to bear to rearrange, construct, change or otherwise make available the space required by Licensee. Upon acceptance by Licensee of the Telephone Company's estimate of the cost involved, the Telephone Company will place orders for materials and begin to make its facilities suitable for Licensee. Licensee must make arrangements with any other licensee or joint user for rearrangement of those facilities where required.

#### 8.4.2 Determinations of Costs

All costs, expenses and capital investment subject to reimbursement shall be determined in accordance with the regular and customary methods of determining costs, expenses and capital investments on the books and records of the Telephone Company.

#### 8.4.3 Billing for Telephone Company Charges

Bills for replacement, rearrangement, engineering, inspection, expenses and other charges other than rentals for attachment to poles shall be payable within thirty (30) days after presentation to Licensee.

### 8.5 RESERVATION OF RIGHTS AND INSPECTIONS

#### 8.5.1 Ownership of Facilities

No use, however extended, of the Telephone Company facilities and no payments made under this tariff and the associated contract or other action of the Telephone Company shall create or vest in Licensee any ownership or property rights in the Telephone Company's facilities and Licensee's rights therein shall remain a mere license. Nothing in this tariff shall be construed to compel the Telephone Company to maintain any facilities for a period longer than necessitated by its own service requirements.

#### 8.5.2 Right to Operate

The Telephone Company reserves to itself, its successors and assigns, and joint users, the right to construct, install, operate and maintain its facilities in such manner, as in its judgment shall best enable it to fulfill its service or operating requirements, including consideration of economy and safety

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## POLE ATTACHMENT

### 8.5 RESERVATION OF RIGHTS AND INSPECTIONS (Continued)

#### 8.5.3 Other Rights Not Affected

Nothing in this tariff shall be construed as affecting the rights and privileges previously granted by the Telephone Company, by contract or otherwise, to others to use any poles and the Telephone Company retains the right to continue and extend such rights and privileges. The attachment privileges provided for herein shall at all times be subject to such existing contracts and agreements. Nothing contained in this tariff shall be construed as affecting or limiting the right of the Telephone Company to make additional contracts or agreements with other persons, firms, corporations or associations for the joint use of its poles.

#### 8.5.4 Inspections

The Telephone Company reserves the right to inspect at any time each new attachment or placement of Licensee's equipment on Telephone Company poles and to make inspections semiannually of the entire space of Licensee. The Licensee shall reimburse the Telephone Company for the expense of such inspections. Such inspections or lack thereof shall not operate in any way to relieve the Licensee or its insurer of any responsibility, obligation or liability.

### 8.6 RISK OF LOSS, LIABILITY AND INSURANCE

#### 8.6.1 Damage to Telephone Company Property

In the event Licensee, its contractors, agents or employees cause damage to the property of the Telephone Company or other joint users and damage is caused by the presence or placement or attachment of Licensee's equipment to Telephone Company facilities, Licensee shall assume all responsibility for, and agrees promptly to reimburse in full, the Telephone Company and through the Telephone Company the joint users, for all loss and expense occasioned by such damage. The Licensee shall make immediate report to the Telephone Company of the occurrence of any such damage.

#### 8.6.2 Hold Harmless

The Licensee shall indemnify, protect, save harmless and insure the Telephone Company and any joint user from and against all claims or demands for damages as a result of injury or destruction of property or as a result of injury to or death of a person or persons, including payments made under Workmen's Compensation law or under any plan for employee's disability and death benefits, and including all expenses incurred in defending against any such claims or demands, which may arise out of or be caused by the creation, installation, maintenance, presence, use, rearrangements, or removal or withdrawal, or abandonment of the attachments or placement of Licensee's equipment on the Telephone Company's facilities or by the proximity of Licensee's equipment, apparatus and appliances or by an act of Licensee, its contractors, agents and employees on or in the vicinity of the Telephone Company's facilities.

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CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

P.U.C.O. NO. 12

GENERAL EXCHANGE TARIFF

Section 8

Original Sheet 6\*

## POLE ATTACHMENT

### 8.6 RISK OF LOSS, LIABILITY AND INSURANCE (Continued)

#### 8.6.3 Certificate of Insurance

Licensee shall submit to the Telephone Company evidence of Licensee's insurance coverage in such form and with such companies as is satisfactory to the Telephone Company, for such types of insurance and in such amounts as requested by the Telephone Company. All insurance shall be furnished by Licensee at its own expense and shall remain in force for the entire period that Licensee's attachments occupy space on the Telephone Company's facilities.

#### 8.6.4 Other Liability

In addition, Licensee shall indemnify, protect, save harmless and insure the Telephone Company and any joint user;

a. with respect to all communications transmitted over Licensee's system from and against claims and demands for infringement of copyright, libel, slander, business disparagement, unauthorized use or treatment of television broadcast programs or other programs of other program material, infringement of patents with respect to the manufacture, use or operation of Licensee's equipment arising from the use of Licensee's equipment in combination with the Telephone Company's poles and;

b. from and against any and all claims and demands which may arise out of or be caused by electrical voltages and currents being conducted over Licensee's equipment, including drop wires, whether resulting from lightning, electrical power line current or other wise and regardless of whether such electrical voltages and currents were also conducted along and through the Telephone Company's facilities and;

c. for all loss and expense which may result from any claims of governmental bodies, property owners or others that Licensee has not a sufficient right or authority for placing and maintaining its equipment at the location of the Telephone Company's poles.

#### 8.6.5 Interruptions of Service

The Telephone Company shall not be liable to the Licensee, its customers or any others, for any interruptions to service of Licensee or for any interference with the operation of Licensee's equipment arising in any manner out of the use of the Telephone Company's poles hereunder unless due solely to the Telephone Company's negligence and in any event, the extent of the Telephone Company's liability shall be limited to the actual damage, if any, caused to Licensee's equipment.

Issued: May 1, 2011 Effective: May 1, 2011

CenturyTel of Ohio, Inc. d/b/a CenturyLink In accordance with Case No.: 90-5010-TP-TRF  
By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio  
LaCrosse, Wisconsin

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P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Section 8

Original Sheet 6\*

## POLE ATTACHMENT

### 8.6 RISK OF LOSS, LIABILITY AND INSURANCE (Continued)

#### 8.6.1 Bond

Licensee shall furnish a bond issued by a company satisfactory to the Telephone Company to cover the faithful performance by Licensee of its obligations under this tariff. The amount of the bond shall be computed on the basis of twenty-five dollars (\$25.00) for each pole attached or occupied by Licensee; provided, however, that the minimum amount of said bond shall be one thousand dollars (\$1,000). All bonds must specify that the Telephone Company be notified thirty (30) days prior to expiration or cancellation of bond.

### 8.7 RATES AND BILLING

8.7.1 Attachment Fee  
Per Year  
Per Pole Attachment \$2.95

#### 8.7.2 Payments

Rental payments shall be made annually, in advance, on the 15th day of January of each year. The amount of the advance payment shall be the amount shown in 8.7.1 above times the number of poles physically contacted on each December 15th preceding payment date. In addition, Licensee shall pay to the Telephone Company, on the 15th day of January of each year, for past occupancy, the amount of the fee in excess, if any, of the number of poles physically contacted on December 15th over the number of poles physically contacted on the preceding December 15th.

#### 8.7.3 Termination of Service

Upon termination of service, the rental payment shall be prorated to the time of actual occupancy during the final annual period and shall be set off against the advance rental paid by Licensee for that period. Rental shall be payable for poles physically contacted by Licensee without regard to whether service is actually provided through the attached facilities.

#### 8.7.4 Adjustments in Attachment Fee

The attachment fee in existence at the time of the advance billing shall apply to additional attachments made during the billing.

Issued: May 1, 2011 Effective: May 1, 2011

CenturyTel of Ohio, Inc. d/b/a CenturyLink In accordance with Case No.: 90-5010-TP-TRF  
By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio  
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**Commission of Ohio Docketing Information System on**

**11/22/2011 4:53:11 PM**

**in**

**Case No(s). 90-5010-TP-TRF, 11-2770-TP-ATA**

Summary: Tariff Filing to Provide Replacement Sheets for Case No. 11-2770-TP-ATA Pursuant to Staff's Request electronically filed by Ms. Debra A Levy on behalf of CenturyTel of Ohio, Inc. d/b/a CenturyLink