

N.B.

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FILE

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

APPLICATION NOT FOR AN INCREASE IN RATES, PURSUANT TO SECTION
4909.18, REVISED CODE

In the Matter of the Application of)
Aqua Ohio, Inc. to Amend Tariff)
Pages to its Masury Division Tariff.)

Case No. 11-⁵⁷⁶¹____-WW-ATA

1. APPLICANT RESPECTFULLY PROPOSES:

_____ New Service	_____ Change in Rule/Regulation
_____ New Classification	_____ Reduction in Rates
_____ Change in Classification	_____ Correction of Error
<u> X </u> Other, not involving Increase in rates	_____ Various related and unrelated textual revisions, without change in intent

PUCO

2011 NOV 14 PM 3:50

RECEIVED-DOCKETING DIV

2. DESCRIPTION OF PROPOSAL

This Application is made to amend Aqua Ohio, Inc.'s Masury Division Tariff's
("Tariff") bill format pursuant to Ohio Administrative Code Section 4901:1-15-15(A)(9).

3. TARIFF AFFECTED: Aqua Ohio, Inc., Masury Division Tariff, Subject Index
Seventh Revised Page 1 of 4, and Appendix A.

4. ATTACHED HERETO AND MADE A PART HERE OF ARE: (Check applicable
Exhibits)

 X Exhibit A – existing sheets (to be superseded if applicable):

 X Exhibit B – proposed sheets:

 X Exhibit B-1 – redline tariff sheets showing proposed revisions

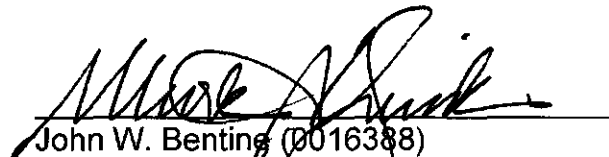
_____ Exhibit C-1 –

(a) if new service is proposed, describe;

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician SM Date Processed NOV 15 2011

- (b) if new equipment is involved, describe (preferable with a picture, brochure, etc.) and where appropriate, a statement distinguishing proposed service from existing services;
 - (c) if proposed service results from customers requests, so state giving if available, the number and type of customers requesting proposed service;
 - (d) if a change in classification, rule or regulation is proposed, a statement explaining reason for change;
 - (e) statement explaining reason for any proposal not covered in the attached exhibits.
5. This application will not result in an increase in any rate, joint rate, toll, classification, charge, or rental.

Respectfully submitted,



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Mark S. Yurick (0039176)

Attorney of Record

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CHESTER WILLCOX & SAXBE, LLP

65 E. State Street, Suite 1000

Columbus, Ohio 43215

Telephone: 614.221.4000

Facsimile: 614.221.4012

Attorneys for Aqua Ohio, Inc.

STATE OF OHIO)
)
COUNTY OF MAHONING) ss.

Edmund P. Kolodziej, Jr.

Phyllis C. Russell
Notary Commission

THEODORE C. RUSSELL II, Notary Public
State of Ohio
My Commission Expires July 6, 2013

EXHIBIT A

(CURRENT TARIFF SHEET)

SUBJECT INDEX

	<u>Section/Sheet/Paragraph</u>	<u>Effective Date</u>
Acceptance of Service	4/1/1, 8/1/3	3/1/91, 5/6/10
Account Activation Charge	2/4	5/6/10
Application-Service Lines	3/1/1, 3	3/13/94
Bill Form	Appendix A	10/18/07, 1/08/08, 5/6/10
Cash Deposit	4/1/4	3/11/96, 5/6/10
Change in Billing Cycle	6/2/9	3/23/01, 7/27/07, 5/6/10
Change in Occupancy	4/1/2	3/1/91, 5/6/10
Company Access	5/4/13, 5/4/14	3/11/96, 5/6/10
Contracts for Water Service	4/1/1, 5/2/9	3/13/94, 5/6/10
Cross Connection Regulations	11/1, 2	3/1/91
Curb Stops or Valves	3/1/5, 3/2/13, 7/1/5	3/13/94, 5/6/10
Deficiency or Failure in Supply	5/1/3	8/25/92
Discontinuance of Service With or Without Notice	5/2/10	3/13/94, 5/6/10
Dishonored Payment Charge	2/3, 6/2/10	3/23/01, 5/6/10
Emergency Charges	5/4/12	3/11/96, 5/6/10
Exclusive Control	5/2/7	3/13/94, 5/6/10

Issued: May 6, 2010

Effective: May 6, 2010

Issued by Robert A. Kopas, Vice President, Aqua Ohio, Inc.
In Accordance with Public Utilities Commission of Ohio
Order Dated May 5, 2010 for Case No. 09-560-WW-AIR

Sample Bill Format

Aqua Ohio, Inc. Masury District PO Box 281 • Struthers, OH 44471		Billing Date 03/17/10	Account Number	
Address Service Requested		Service Address:		
Prev. Read	Curr. Read	Service From 01/13/10 to 03/10/10	Service Days 68	Amount Due By 04/08/10 \$ 58.81
51400 A	52800 A	Consumption 1,500 CU. FT.	Amount \$ 9.99 \$ 40.88 \$ 1.71 \$ 6.13	Code CC W SI PF
				Amount Due After 04/08/10 \$ 61.36

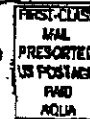
Front of Bill

1,500 CU. FT. = 11,220 gallons

Keep Top Portion 5% Late Fee After Due Date 123456 PC

By 04/08 \$ 58.81 After 04/08 \$ 61.36 S-78283.1 up=940146

**Auto



If you have questions about your water bill or service, please contact us at:

Tel: 877-987-2782
Fax: 888-780-8282

Email: customerservice@aquamerica.com
Pay by Phone for a fee call: 1-866-269-2906

We welcome the opportunity to work with you and will do our best to answer your questions. If your complaint is not resolved after you have called Aqua Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-688-7828 (toll free) or for TTY at 1-800-688-1570 (toll free) from 8:00 a.m. to 6:00 p.m., weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-6622 (toll free) from 8:00 a.m. to 6:00 p.m., weekdays, or at www.pucoc.org.

Back of Bill

Rate Schedule Furnished Upon Request.
This bill may also be paid at an authorized Western Union agency.

Send This Portion with Your Payments to: Aqua Ohio, Inc. PO Box 281, Struthers, OH 44471

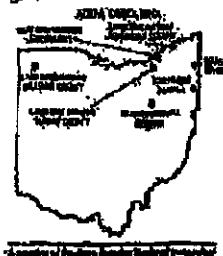
Checks must be postmarked prior to past due date or the late fee must be added.
Please DO NOT mail cash. Please DO NOT use staples or paperclips.

EXPLANATION OF CODES:

A - Actual
C - Customer Reading
CC - Customer Change
CR - Check
D - Deposit
DM - Deduct Meter
E - Estimate
FH - Fire Hydrant

FS - Fire Service
MC - Minimum Charge
MS - Miscellaneous
P - Previous Balance
PF - Public Fire Protection
PN - Penalty
S - Sewer

SC - Service Charge
SI - SIC Charge
SO - Service of Water
SR - Service
SW - Sewer Rate Code
TC - Turn-On Charge
W - Water



Issued: May 6, 2010

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In accordance with the Public Utilities Commission of Ohio
Order Dated May 5, 2010 for Case No. 09-560-WW-AIR

EXHIBIT B

(PROPOSED TARIFF SHEET)

SUBJECT INDEX

	<u>Section/Sheet/Paragraph</u>	<u>Effective Date</u>
Acceptance of Service	4/1/1, 8/1/3	3/1/91, 5/6/10
Account Activation Charge	2/4	5/6/10
Application-Service Lines	3/1/1, 3	3/13/94
Bill Form	Appendix A	10/18/07, 1/08/08, 5/6/10, xx/xx/xx
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Change in Billing Cycle	6/2/9	3/23/01, 7/27/07, 5/6/10
Change in Occupancy	4/1/2	3/1/91, 5/6/10
Company Access	5/4/13, 5/4/14	3/11/96, 5/6/10
Contracts for Water Service	4/1/1, 5/2/9	3/13/94, 5/6/10
Cross Connection Regulations	11/1, 2	3/1/91
Curb Stops or Valves	3/1/5, 3/2/13, 7/1/5	3/13/94, 5/6/10
Deficiency or Failure in Supply	5/1/3	8/25/92
Discontinuance of Service With or Without Notice	5/2/10	3/13/94, 5/6/10
Dishonored Payment Charge	2/3, 6/2/10	3/23/01, 5/6/10
Emergency Charges	5/4/12	3/11/96, 5/6/10
Exclusive Control	5/2/7	3/13/94, 5/6/10

Issued: _____, 201X

Effective: _____, 201X

Issued by Edmund P. Kolodziej, Jr., President, Aqua Ohio, Inc.
In Accordance with Public Utilities Commission of Ohio
Order Dated _____, 201X for Case No. 11-__-WW-ATA

MASTER TARIFF
P.U.C.O. No. 1

Sample Bill Format

AQUA	Service To:	Account Number
	Jim Smith 0123 Rogers Ave Mentor, OH 44060	001234567 1234567 LAKE ERIE WEST 1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
Fax: **877.780.8292**
e Mail: **custserv@aquaamerica.com**

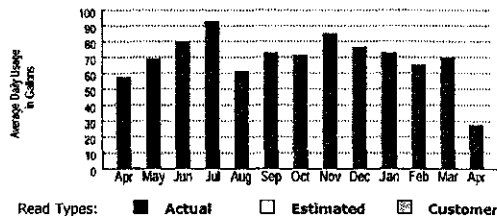
Questions about your water service?... Contact us before the due date.
Bill Date **April 15, 2011** Total Amount Due **\$ 13.70** Current Charges Due Date **May 09, 2011**

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
New Meter	10073750	5/8	04/09/11	3	Actual	600	600	Gallons
Old Meter	68285772	5/8	04/06/11	30	Actual	92400	300	Gallons
*We have exchanged your meter during this billing period.					03/07/11	92100		
Average Daily Usage = 27 Gallons			Total Days: 33		Total Usage:		900	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 18.36
Total Payments Received	18.36
Remaining Balance	0.00
Customer Charge	9.21
900 gallons @ \$0.0045446 per gallon	4.09
Total Water Charges	13.30
System Improvement Charge (SIC)	0.40
Amount Due On or Before 05/09/11	\$ 13.70
Amount Due AFTER the Current Due Date	\$ 14.39

Water Usage History



Message Center (see reverse side for other information)

AQUA Water Bill
Lake Erie West District
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Keep top portion for your records.
Return this portion with your payment.

Service To:
Jim Smith
0123 Rogers Ave
Mentor, OH 44060

Account Number
001234567 1234567
On or Before **05/09/11** Pay This Amount **\$ 13.70**
After **05/09/11** Pay This Amount **\$ 14.39**

Amount Enclosed
\$

Please make check payable to Aqua OH.
Print your account number on your check,
then mail to address on back.

Jim Smith
0123 Rogers Ave
Mentor, OH 44060

Issued: _____, 201X

Effective: _____, 201X

Issued by Edmund P. Kolodziej, Jr., President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated _____, 201X for Case No. 11-____-WW-ATA

MASTER TARIFF
P.U.C.O. No. 1

Sample Bill Format – Back

Important Customer Information

Customer Service: 877.WTR.AQUA or 877.987.2782 Fax: 866-780-8292 e-mail: custserv@aquaamerica.com www.aquaohio.com

We welcome the opportunity to work with you and will do our best to answer your questions. If your complaint is not resolved after you have called Aqua Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8 a.m. to 5 p.m. weekdays, or at www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at www.pickocc.org. You can contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges.

Our customer service address is listed on the front of the bill. You may also call, fax or e-mail your comments to one of the customer service telephone numbers or at the e-mail address listed above. When writing, please use a separate piece of paper and include your name, address, and account number. Notes written on the bill may delay processing of your payment. Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

EXPLANATION OF TERMS

Actual Read: Meter reading obtained by a company employee or one of our automatic meter reading systems.

Customer Charge: This charge covers the cost of having water service available, including operations, maintenance, meter reading, and other necessary services that are not covered under the consumption charge. It is billed whether or not you use any water.

Customer Read: Meter reading obtained from our customer.

Employee Identification: All company employees carry an identification card showing their picture and employee number.

Estimated Bill: When we are unable to read your meter, we base the bill on your past water use. If you receive an estimated bill, you may have a new bill by reading the meter and calling the company with that reading. Note, revised bills will not be issued after the due date of the estimated bill.

Late Charge: A penalty of 5 percent on current billing amounts.

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

System Improvement Charge: SIC is a percentage charge that is applied to the bill. The charge covers costs associated with replacing aging distribution system facilities, such as water mains, service lines, valves, fire hydrants.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us.
Aqua OH: P.O. Box 1229, Newark, NJ 07101-1229. DO NOT SEND CASH.

By phone: Customers with bank accounts or credit cards may pay their bills over the phone for a fee by calling this toll free number: 866.269.2906. Customers with bank accounts may also pay through their bank. (Call the company or your bank for details)

In Person: Pay in person (with cash or check) at convenient Western Union locations throughout Aqua Ohio's service territory. Payments are credited to your account the same day or the next business day if you make payments on a weekend or holiday. Please call us or visit www.aquaohio.com to find the Western Union location closest to you.

Online: You can pay your bill online for a fee. Visit www.aquaohio.com and click on Customer Service. Under "Online Bill Payment" select "online".

ZipCheck®: A program in which your payment is automatically deducted from your bank account. You save the cost of postage and using bank checks. Details and applications are available from the company. Please call our Customer Service Department.

Payment Terms: You should pay your bill on or before the due date.

Return Payment Charge: If for any reason your payment is returned to us from the bank, we will add a service charge to your account.
Please tear along the fold and return this portion with your payment.

PLACE THIS STUB SO THAT THE
NAME "Aqua OH"
SHOWS THROUGH THE WINDOW
OF THE PAYMENT ENVELOPE.



Aqua OH

P.O. Box 1229
Newark, NJ 07101-1229

071011229296

Issued: _____, 201X

Effective: _____, 201X

Issued by Edmund P. Kolodziej, Jr., President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated _____, 201X for Case No. 11-____-WW-ATA

EXHIBIT B-1

(REDLINED CURRENT TARIFF SHEET)

SUBJECT INDEX

	<u>Section/Sheet/Paragraph</u>	<u>Effective Date</u>
Acceptance of Service	4/1/1, 8/1/3	3/1/91, 5/6/10
Account Activation Charge	2/4	5/6/10
Application-Service Lines	3/1/1, 3	3/13/94
Bill Form	Appendix A	10/18/07, 1/08/08, 5/6/10, <u>xx/xx/xx</u>
Cash Deposit	4/1/4	3/11/96, 5/6/10
Change in Billing Cycle	6/2/9	3/23/01, 7/27/07, 5/6/10
Change in Occupancy	4/1/2	3/1/91, 5/6/10
Company Access	5/4/13, 5/4/14	3/11/96, 5/6/10
Contracts for Water Service	4/1/1, 5/2/9	3/13/94, 5/6/10
Cross Connection Regulations	11/1, 2	3/1/91
Curb Stops or Valves	3/1/5, 3/2/13, 7/1/5	3/13/94, 5/6/10
Deficiency or Failure in Supply	5/1/3	8/25/92
Discontinuance of Service With or Without Notice	5/2/10	3/13/94, 5/6/10
Dishonored Payment Charge	2/3, 6/2/10	3/23/01, 5/6/10
Emergency Charges	5/4/12	3/11/96, 5/6/10
Exclusive Control	5/2/7	3/13/94, 5/6/10

Issued: May 6, 2010_____, 201X

Effective: May 6, 2010_____, 201X

Issued by ~~Robert A. Kopas~~ Edmund P. Kolodziej, Jr., Vice President, Aqua Ohio, Inc.

In Accordance with Public Utilities Commission of Ohio

Order Dated May 5, 2010_____, 201X for Case No. 09-56011-WW-AIRATA

MASTER TARIFF
P.U.C.O. No. 1

Aqua Ohio, Inc.
Masury Division
P.O. Box 284, Columbus, OH 43261
Address Service Requested
Service From _____ **Service To** _____ **Amount Due** _____
Prev. Read _____ **Cur. Read** _____ **Consumption** _____ **Amount Due** _____
Prev. Read _____ **Cur. Read** _____ **Consumption** _____ **Amount Due** _____
Prev. Read _____ **Cur. Read** _____ **Consumption** _____ **Amount Due** _____
Prev. Read _____ **Cur. Read** _____ **Consumption** _____ **Amount Due** _____

Front of Bill

BY 0400 3 30:01 After 0400 3 01:30

If you have questions about your water bill or service, please contact us at:

Tel: 614-266-2708 Email: customerservice@aquaohio.com
Fax: 614-266-2708 Toll-free: 1-800-368-2906

We understand that you may have questions about your water bill. To help you understand your bill, we have provided this information. If you have any questions, please call us at 1-800-368-2906. We will be happy to help you. We also have a website at www.aquaohio.com where you can find more information about our services and rates.

Back of Bill

For more information, please contact the Ohio Consumer Council (OCC) for assistance. The OCC is a non-profit organization that provides free assistance to consumers. You can reach the OCC at 1-877-742-7522 (toll-free) or 614-266-2708 (local). The OCC is located at 100 North High Street, Suite 100, Columbus, OH 43215.

This bill may also be paid by credit card or by check. Please contact us for more information.

Send this portion of your payment to Aqua Ohio, Inc., P.O. Box 284, Columbus, OH 43261

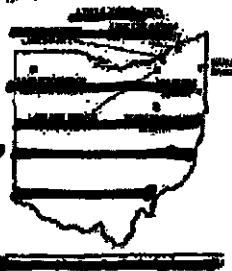
Check must be postmarked prior to the date on the bill. Please do not mail your check after the date on the bill.

For a list of our services, please call 1-800-368-2906.

Services
Aqua Ohio, Inc.
Masury Division
P.O. Box 284, Columbus, OH 43261
Tel: 614-266-2708
Fax: 614-266-2708
Toll-free: 1-800-368-2906
Website: www.aquaohio.com

Services
Aqua Ohio, Inc.
Masury Division
P.O. Box 284, Columbus, OH 43261
Tel: 614-266-2708
Fax: 614-266-2708
Toll-free: 1-800-368-2906
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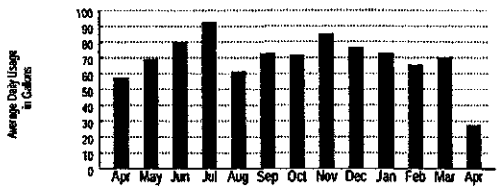
Issued: May 6, 2010, 201X

Effective: May 6, 2010, 201X

Issued by Robert A. Kopas, Vice President, Edmund P. Kolodziej, Jr., President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated May 5, 2010, 201X for Case No. 0911-560 -WW-AIRATA

MASTER TARIFF
P.U.C.O. No. 1

Sample Bill Format

AQUA		Service To: Jim Smith 0123 Rogers Ave Mentor, OH 44060		Account Number 001234567 1234567 LAKE ERIE WEST 1230150 PWSID # OH4301511					
Lake Erie West District 762 W. Lancaster Avenue Bryn Mawr, PA 19010-3489		Tel: 877.987.2782 Fax: 877.780.8292 e Mail: custserv@aquaaamerica.com		Questions about your water service?... Contact us before the due date. Bill Date April 15, 2011 Total Amount Due \$ 13.70 Current Charges Due Date May 09, 2011					
Meter Data									
	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units	
	New Meter	10073750	5/8	04/09/11	3	Actual	600	600	Gallons
				04/06/11		Actual	0		
	Old Meter	68285772	5/8	04/06/11	30	Actual	92400	300	Gallons
				03/07/11		Actual	92100		
*We have exchanged your meter during this billing period.									
Average Daily Usage = 27 Gallons		Total Days:		33	Total Usage:		900	Gallons	
Billing Detail						Water Usage History			
Amount Owed from Last Bill \$ 18.36									
Total Payments Received 18.36									
Remaining Balance 0.00									
Customer Charge 9.21									
900 gallons @ \$0.0045446 per gallon 4.09									
Total Water Charges 13.30									
System Improvement Charge (SIC) 0.40									
Amount Due On or Before 05/09/11 \$ 13.70						Read Types: <input checked="" type="checkbox"/> Actual <input type="checkbox"/> Estimated <input checked="" type="checkbox"/> Customer			
Amount Due AFTER the Current Due Date \$ 14.39									

Message Center (see reverse side for other information)

AQUA Water Bill
Lake Erie West District
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Keep top portion for your records.
Return this portion with your payment.

Service To:
Jim Smith
0123 Rogers Ave
Mentor, OH 44060

Account Number
001234567 1234567
On or Before **05/09/11** Pay This Amount **\$ 13.70**
After **05/09/11** Pay This Amount **\$ 14.39**

Amount Enclosed
\$

Please make check payable to Aqua OH.
Print your account number on your check.
then mail to address on back.

Jim Smith
0123 Rogers Ave
Mentor, OH 44060

Issued: May 6, 2010_____, 201X

Effective: May 6, 2010_____, 201X

Issued by Robert A. Kopas, Vice President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated May 5, 2010_____, 201X for Case No. 0911-560_____-WW-AIRATA

MASTER TARIFF
P.U.C.O. No. 1

Sample Bill Format – Back

Important Customer Information

Customer Service: 877.WTR.AQUA or 877.987.2782 Fax: 866-780-8292 e-mail: custserv@aquaamerica.com www.aquaohio.com

We welcome the opportunity to work with you and will do our best to answer your questions. If your complaint is not resolved after you have called Aqua Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8 a.m. to 5 p.m. weekdays, or at www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at www.pickocc.org. You can contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges.

Our customer service address is listed on the front of the bill. You may also call, fax or e-mail your comments to one of the customer service telephone numbers or at the e-mail address listed above. When writing, please use a separate piece of paper and include your name, address, and account number. Notes written on the bill may delay processing of your payment. Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

EXPLANATION OF TERMS

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Estimated Bill: When we are unable to read your meter, we base the bill on your past water use. If you receive an estimated bill, you may have a new bill by reading the meter and calling the company with that reading. Note, revised bills will not be issued after the due date of the estimated bill.

Late Charge: A penalty of 5 percent on current billing amounts.

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

System Improvement Charge: SIC is a percentage charge that is applied to the bill. The charge covers costs associated with replacing aging distribution system facilities, such as water mains, service lines, valves, fire hydrants.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us.
Aqua OH: P.O. Box 1229, Newark, NJ 07101-1229. DO NOT SEND CASH.

By phone: Customers with bank accounts or credit cards may pay their bills over the phone for a fee by calling this toll free number: 866.269.2906. Customers with bank accounts may also pay through their bank. (Call the company or your bank for details)

In Person: Pay in person (with cash or check) at convenient Western Union locations throughout Aqua Ohio's service territory. Payments are credited to your account the same day or the next business day if you make payments on a weekend or holiday. Please call us or visit www.aquaohio.com to find the Western Union location closest to you.

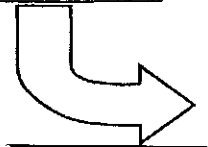
Online: You can pay your bill online for a fee. Visit www.aquaohio.com and click on Customer Service. Under "Online Bill Payment" select "online".

ZipCheck®: A program in which your payment is automatically deducted from your bank account. You save the cost of postage and using bank checks. Details and applications are available from the company. Please call our Customer Service Department.

Payment Terms: You should pay your bill on or before the due date.

Return Payment Charge: If for any reason your payment is returned to us from the bank, we will add a service charge to your account.
Please tear along the fold and return this portion with your payment.

**PLACE THIS STUB SO THAT THE
NAME "Aqua OH"
SHOWS THROUGH THE WINDOW
OF THE PAYMENT ENVELOPE.**



Aqua OH

P.O. Box 1229
Newark, NJ 07101-1229

071011229296

Issued: , 201X

Effective: , 201X

Issued by Edmund P. Kolodziej, Jr., President, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated , 201X for Case No. 11- -WW-ATA