

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 62406  
Received: 11/7/2011 9:38:01 PM  
Message:  
WEB ID: 62406 AT:11-07-2011 at 09:37 PM

11-4161-WS-AIR

Related Case Number:

TYPE: complaint

NAME: Mr. Michael Chakerian

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 8396 Union Drive
- Galloway , Ohio 43119
- USA

PHONE INFORMATION:

- Home: (614) 292-6728
- Alternative: (614) 292-6728
- Fax: *(no fax number provided?)*

E-MAIL: chakerian.1@osu.edu

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Ohio American Water
- Name on account: Michael C Chakerian
- Service address: 8396 Union Drive
- Service phone: (614) 292-6728
- Account Number: 22-0119736-1

COMPLAINT DESCRIPTION:

I contacted you about a year ago and never heard back, but I am inquiring as to how no one has cracked down on the amazingly ridiculous charges that Ohio American Water pushes on their customers. Our water bills are routinely as much or more than our electric bill, and this month they were on par with our electric and gas put together. We have no alternatives against this monopoly, and other adjacent Hilliard residents receive city water at a tenth of the cost. I'd love some explanation as to how our rates have nearly tripled since we moved in some 8 years ago, but have never received one.

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Technician                      Date Processed NOV 08 2011

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2011 NOV -8 AM 10:32  
PUCO