

FILE

FAX

**BEFORE**  
**THE PUBLIC UTILITIES COMMISSION OF OHIO**

Sherry A. Wiley  
5370 Aster Park Drive, #909  
Hamilton, OH 45011

**Complainant**

Case No. 10-2463-EL-SS

v.

Duke Energy Ohio, Inc.

**Respondent.**

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**APPEAL TO FINAL ORDER GIVEN OCTOBER 12, 2011 BY THE  
PUBLIC UTILITIES COMMISSION OF OHIO AND KERRY SHEETS,  
ESQ.**

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This Appeal is brought before the Public Utilities Commission of Ohio to Appeal the decision made by Commission and Kerry Sheets, Esq. In this year long, twelve (12) month case against Duke Energy, I, **Sherry A. Wiley**, proved:

That I was wrongfully disconnected in October 2010, and that I did make a payment arrangement with Duke Energy's customer Service Representative in September 2010.

That Casey James of the Veterans Administration in Hamilton, OH were given wrong billing information regarding my account and was told I only owed \$25

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in stead of the \$730.11 I was disconnected for when I went to the V.A. for assistance in paying this, and my other bills. At this time, in front of Casey I requested a copy of my bill and all other documentation regarding my account with Duke Energy.

I proved that Duke Energy actually receiving the HEAP payment in November 26, 2011; instead of in August as they claimed it was applied.

I proved that I was harassed on the phone when I called to inquired why was my service disconnected. (Tony and Lonnie; the 3 women at the Lynn Street location; and other C. S. Representatives for Duke Energy.)

I proved that I was harassed on the phone and in person and was not told about the Winter Rule.

I proved that December was the only correctly labeled bill regarding my account with Duke energy showing the two Separate billing; one for my current billing and one for the overall disconnected bill in October 2010.

I proved that the consecutive bills after that included the old amount due and the current amount due "combined". So when Kerry Sheets gave the order in February 2011 not to disconnect my service, *( that Duke Energy totally disregarded in March 2011 the day after my subpoenas for the documentations I requested was granted for the amount in dispute,*

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*which referenced the entire bill)* that Duke Energy totally ignored and disconnected my service.

I proved that still in March 2011 during the period *I was disconnected, Duke Energy "charged me for service"* which was clearly seen on my March 2011 billing statement.

I proved that the *Subpoena served to Duke energy representative was totally ignored and the person requested did not appear "as ordered", nor provided "all" the documents pertaining to my account that was requested and pertinent to my case, were never supplied. Including a copy of my neighbor's bill to show that the amount I was being charged was ridiculous and not in character with the service in my apartment neighborhood.*

I had proven far beyond a reasonable doubt that I was being discriminated against and charged more for service that my household used and wrongfully disconnected **"Twice", in October 2010 and March 2011.**

I also challenged all the "typos" and mistyped phrases and statements that the stenographer for the case made throughout the final hearing on May 12, 2011; which conveniently, totally, contradicted the truth and what was being said during the hearing. The evidence I presented did not lie and would substantiate the truth of the

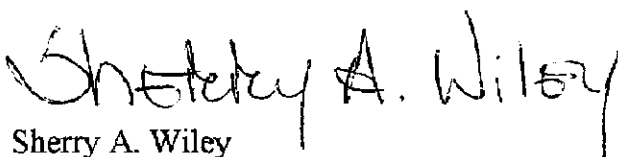
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matter and show that they stenographer conveniently typed the wrong words or conveniently left out words changing the meaning of the statement.

I asked that the Commission and Kerry Sheets, Esq. throw out their initial decision and with Truth, Integrity and a sense of Righteousness and Justice, grant this case truthfully and rightfully to me, the Complainant and grant an unusual award as stated in previous motions presented in this entire case.

I ask that the P.U.C.O. considers all of this when granting my request for monetary compensation of ten million dollars; five years with no gas and electric bills from Duke Energy for my children and I while receiving service from Duke Energy or any of it's affiliates.

Respectively submitted,

  
Sherry A. Wiley

5370 Aster Park Drive

#909

Hamilton, Ohio 45011

CERTIFICATION OF SERVICE

A copy of this letter will be faxed to Robert A. McMahon at 513-533-3554 today, November 8, 2011; and I will fax a copy to the PUCO today also. Thank you



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Sherry A. Wiley

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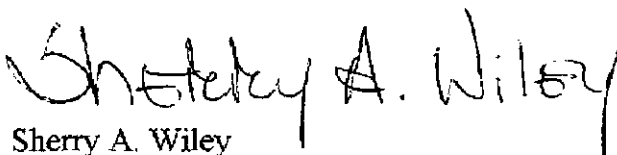
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# Who's Who

## For Executives and Professionals

You have been considered for inclusion in The Heritage Registry of Who's Who for Executives and Professionals 2011-12 edition. This is our second attempt to recognize you for your success and achievements in your present position as well as your lifetime of accomplishments. We at the Registry feel that Executives and Professionals, like you, that have attained a recognizable degree of success in their industry or profession deserve the recognition now more than ever. Our mission continues to be a recognizable and distinguishable biographical reference publication. The Heritage Who's Who Registry can be referenced in major university libraries throughout North America. In addition the members are profiled and published on our website thereby further enhancing their exposure and networking possibilities.

Please take a moment to fill out the invitation form below. Upon receipt, a representative will contact you for verification and completion.

Please note: There Has Never Been Any Dues or Fees To Be Listed.

Sincerely,  
Trevor Harrison  
Membership Director

Please fax this form back to 877- 717-4085

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Name (First, Middle, Last)

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(Title, ie. Position)

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Company or Organization Name

web site

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email

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Company Address

City

State

zip

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Business Phone# ext(daytime Phone)

Alternate #( ie. cell or home #, not published)

Fax #(company)

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Business or Professional Services (products) offered

Personal Expertise or Specialty

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Honors, Awards, Recognitions (Company)

Honors, Awards, Recognitions(Personal)

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