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November 7, 2011

ELECTRONIC FILING

Betty McCauley
Director of Administration
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793
(614) 466-3016

Re: TOTAL ACCESS TELECOM INC.
Carrier Certification – ACE/CTS

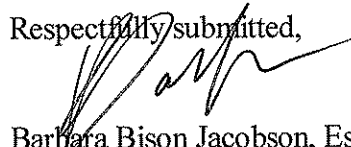
Dear Ms. McCauley,

Attached please find for filing TOTAL ACCESS TELECOM INC.'s Telecommunications Application Form for Routine Proceedings, along with the Telecommunications Supplemental Application Form for Carrier Certification, required exhibits and Telecommunications Retail Service Offering Form.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,



Barbara Bison Jacobson, Esq.
Attorney TOTAL ACCESS TELECOM INC.

Enclosures

cc: Alicia Treder

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM
(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of)
TOTAL ACCESS TELECOM INC.)
Provide Resold Interexchange Services)
Throughout the State of Ohio)
Name of Registrant(s) TOTAL ACCESS TELECOM INC.
DBA(s) of Registrant(s) _____
Address of Registrant(s) 2850 Horizon Ridge Pkwy., Ste. 200, Henderson, NV 89052
Company Web Address www.totalaccesstelecom.com
Regulatory Contact Person(s) Alicia G. Treder Phone (586) 218-6070 Fax (877) 654-1534
Regulatory Contact Person's Email Address info@totalaccesstelecom.com
Contact Person for Annual Report Alicia G. Treder, Regulatory and Compliance Manager Phone (586) 218-6070
Address (if different from above) _____
Consumer Contact Information Gary Shako, Customer Service Manager Phone (586) 218-6050
Address (if different from above) _____
Motion for protective order included with filing? ☐ Yes ☒ No
Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14</u> <u>(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain) _____			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input checked="" type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> *(Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, TOTAL ACCESS TELECOM INC., and am authorized to make this statement on its behalf.

Please Check ALL that apply:

☐ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date)

at (Location)

*(Signature and Title)

(Date)

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Peter Lagergren, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

X
*Peter Lagergren, President

Peter A. Lagergren

9-28-11

(Date)

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM
for CARRIER CERTIFICATION

(Effective: 01/20/2011)

(Pursuant to Case No. 10-1010-TP-ORD)

NOTE: This SUPPLEMENTAL form must be used WITH the
TELECOMMUNICATIONS FILING FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of TOTAL ACCESS TELECOM INC.
to Provide Resold Interexchange Services

Case No. _____ - _____ -TP - _____

Name of Registrant(s) TOTAL ACCESS TELECOM INC.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 2850 Horizon Ridge Pkwy., Ste. 200, Henderson, NV 89052

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

List of Required Exhibits

Tariffs: (Include all that apply)

☐ Interexchange Tariff

☐ Local Tariff

☐ CESTC Tariff

☐ Carrier-to-Carrier (Access) Tariff

Description of Services

☒ Service provisioned via Resale

☒ Description of Proposed Services

☒ Explanation of how the proposed services in the proposed market area are in the public interest.

NOTE: All Facilities-Based carriers must file an Access Tariff

☐ Service provisioned via Facilities

☐ Both Resold and Facilities-based

☐ Statement about the provision of CTS services

☐ Description of the general geographic area served

☒ Description of the class of customers (e.g., residence, business) that the applicant intends to serve

Business Requirements

Evidence of Registration with:

☒ Ohio Department of Taxation

☒ Ohio Secretary of State¹ &
Certificate of Good Standing

Documentation attesting to the applicant's financial viability, including the following:

☒ An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.

☒ Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

☒ Documentation to support the applicant's cash and funding sources.

Documentation attesting to the applicant's managerial ability and corporate structure, including the following:

☒ Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area

☒ List of names, addresses, and phone numbers of officers and directors, or partners.

☒ Documentation indicating the applicant's corporate structure and ownership

☒ Information regarding any similar operations in other states.

If this company has been previously certified in the State of Ohio, include that certification number _____

☐ Verification that the applicant will follow federal communications commission (FCC) accounting requirements, if applicable.

¹ Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, TOTAL ACCESS TELECOM INC., and am
(Name)
authorized to make statements on its behalf.

I understand that Telephone companies certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred freezer requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.



Peter Lagergren, President

9.28.11

(Date)

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM
For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011)

Company Name TOTAL ACCESS TELECOM INC.

Company Address 2850 Horizon Ridge Pkwy., Ste. 200, Henderson, NV 89052

Company Web Address www.totalaccesstelecom.com

Regulatory Contact Person Alicia G. Treder, Regulatory and Compliance Manager Phone (586) 218-6070 Fax (877) 654-1534

Regulatory Contact Person's Email Address info@totalaccesstelecom.com

Contact Person for Annual Report Alicia G. Treder, Regulatory and Compliance Manager Phone (586) 218-6070 Fax (877) 654-1534

Consumer Contact Information Gary Shako, Customer Service Manager Phone (586) 218-6050 Fax (877) 654-1534

TRF Docket No. - -TP-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

☐ Toll services (intrastate)

☐ Local Exchange Service (i.e., residential or business bundles)

☒ Other (explain) 1+ dialing and Directory Assistance

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

☐ Toll Presubscription

☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*

☐ N-1-1 Service

☐ Pole Attachment and Conduit Occupancy

☐ Pay Telephone Access Lines

☐ Inmate Operator Service

☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Documentation attesting to the applicant's proposed interactions with other Carriers

- ☐ Explanation as to whether rates are derived through (check all applicable):
☐ interconnection agreement ☐ retail tariffs ☐ resale tariffs
- ☐ Explanation as to which service areas company currently has an approved interconnection or resale agreement.
- ☐ A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.

Documentation attesting to the applicant's proposed interactions with Customers

- ☒ A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
- ☐ Provide a copy of any customer application form required in order to establish residential service, if applicable.
- ☐ For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve
(Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357)
- ☐ If Mirroring the entire ILEC local service areas, tariffs may incorporate by reference. If not mirroring the entire ILEC local exchange areas, the CLEC shall specifically define its local service areas in the tariff.

Affidavit

I am an authorized representative of the applicant corporation

(Name)

and I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental Application Form for Carrier Certification provided by the Commission, and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct.

Executed on

September 28, 2011

at

9.28.11

Peter Lagergren, President

(Date)

LIST OF EXHIBITS

EXHIBIT A - Description of proposed services

EXHIBIT B- Description of the proposed Market Area

EXHIBIT C – Guidebook of Rates, Terms and Conditions

EXHIBIT D- Explanation of how the proposed services in the proposed market area are in the public interest

EXHIBIT E- Description of the class of customers (e.g., residence, business) that the applicant intends to serve

EXHIBIT F- Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio

EXHIBIT G- Certification from Ohio Secretary of State and Certificate of Good Standing

EXHIBIT H- Summary describing TOTAL ACCESS TELECOM INC.'s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application

EXHIBIT I- Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

EXHIBIT J- Documentation to support the applicant's cash and funding sources

EXHIBIT K- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area

EXHIBIT L- List of names, addresses, and phone numbers of officers and directors, or partners

EXHIBIT M- Documentation indicating the Applicant's corporate structure and ownership

EXHIBIT N- Information regarding any similar operations in other states

EXHIBIT O- A sample copy of the customer bill and disconnection notice the applicant plans to utilize

EXHIBIT A - Description of Proposed Services

TOTAL ACCESS TELECOM INC., by this Application seeks authority to provide resold interexchange telecommunications services to the public utilizing facilities provided by facilities-based carriers. TOTAL ACCESS TELECOM INC. may provide intrastate exchange telecommunications services including:

1. Interexchange (Switched and dedicated services):

- A. 1+ outbound dialing;
- B. Directory Assistance

EXHIBIT B-- Description of the proposed Market Area

Applicant intends to provide service on a statewide basis.

EXHIBIT C – Guidebook of Rates, Terms and Conditions

Rates, Terms and Conditions (“Guidebook”) for TOTAL ACCESS TELECOM INC. that can be located on the Company’s website: www.totalaccesstelecom.com.

GUIDEBOOK OF RATES, TERMS AND CONDITIONS

Use of Services

- A. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations.
- B. The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. The Company's services are available for use 24 hours per day, 7 days per week.
- E. The Company does not transmit messages, but the services may be used for that purpose.
- F. The Company's services may be denied for nonpayment in compliance with Ohio MTSS Rule 17.
- G. Customers shall not use the service provided for any unlawful purpose.
- H. The Customer shall immediately notify the Company of any unauthorized use of services.

Liability of the Company

- A. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- B. No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- C. Unless caused by the negligence or willful misconduct of the company, its liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for the long distance call for the period during which the call was affected.
- D. Unless caused by the negligence or willful misconduct of the company, it shall not be liable for any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer.
- E. The Company shall not be liable for any indirect, special, incidental, or consequential damages including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- F. The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- G. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

Cancellation or Interruption of Services

- A. Cancellation or interruption of services practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-17.

Credit Allowance

- A. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- B. No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- C. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- D. Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- E. For purposes of credit computation, every month shall be considered to have 720 hours.
- F. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- G. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours

"B" - monthly charge for affected activity

Restoration of Service

- A. The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

Payment and Billing

- A. Payment and billing practices will be in compliance with the Minimum Telephone Service Standards, Section 4901:1-5-15, 4901:1-5-17 and 4901:1-5-13.

Computation of Charges

- A. The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- B. Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
- C. Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

Level of Service

- A. Customer can expect end to end network availability of not less than 99% at all times for all services.

Billing Entity Conditions

- A. When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

RATES

1+ Dialing

Option 1:

\$0.05 per minute (Continental US)

A \$6.99 per month per number service charge applies.
Billed in one minute increments

Option 2:

\$14.95 per month per line, unlimited long distance (Continental US)

Directory Assistance

\$1.25 per call, up to two numbers given per call

Returned Check Charge

\$25.00

**EXHIBIT D– Explanation of how the proposed services in the
proposed market area are in the public interest**

**Granting this application will promote the public interest by increasing competition in the
provision of telecommunications services in Ohio.**

**TOTAL ACCESS TELECOM INC. will provide customers high quality, cost effective
telecommunications service, with an emphasis on customer service. In addition to driving
prices closer to costs, thereby ensuring just and reasonable rates, competition also
promotes efficiency in the delivery of services and in the development of new services.
These very real benefits work to maximize the public interest by providing continuing
incentives for carriers to reduce costs, while simultaneously promoting the availability of
potentially desirable services.**

**EXHIBIT E— Description of the class of customers (e.g., residence, business)
that the applicant intends to serve**

The Applicant intends to serve residential customers.

**EXHIBIT F Statement affirming that the registrant has notified the Ohio Department of
Taxation of its intent to conduct operations as a telephone utility in the State of Ohio**

See Attached

TOTAL ACCESS TELECOM INC.
2850 W. Horizon Ridge Pkwy., Ste 200
Henderson, NV 89052
(877) 654-1536 (Phone)

September 28, 2011

Ohio Department of Taxation
c/o Public Utility Section
21st Floor
30 East Broad Street
Columbus, OH 43215-3793
(800) 282-1780

RE: TOTAL ACCESS TELECOM INC.

Dear Sir/Madam:

Please be advised that the above referenced corporation intends to provide telecommunications service in the State of Ohio after receiving approval of its application filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in black ink, appearing to read "Peter A. Lagergren".

Peter Lagergren
President
TOTAL ACCESS TELECOM INC.

EXHIBIT G- Certification from Ohio Secretary of State and Certificate of Good Standing

See Attached

201129400435

DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
10/24/2011	201129400435	FOREIGN LICENSE/FOR-PROFIT (FLF)	125.00	.00	.00	.00	.00

Receipt

This is not a bill. Please do not remit payment.

LANCE J. M. STEINHART P.C.
ATTN: KALI NEWTON
1725 WINDWARD CONCOURSE, STE. 150
ALPHARETTA, GA 30005

**STATE OF OHIO
CERTIFICATE**

Ohio Secretary of State, Jon Husted

2055530

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

TOTAL ACCESS TELECOM INC.

and, that said business records show the filing and recording of:

Document(s):

FOREIGN LICENSE/FOR-PROFIT

Document No(s):

201129400435

Authorization to transact business in Ohio is hereby given, until surrender, expiration or cancellation of this license.



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio
this 17th day of October, A.D. 2011.

Jon Husted

Ohio Secretary of State

EXHIBIT H— Summary describing TOTAL ACCESS TELECOM INC.'s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application

See Exhibit I

EXHIBIT I- Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

11:22 AM
10/14/11
Accrual Basis

Total Access Telecom, Inc.
Balance Sheet
As of September 30, 2011

	<u>Sep 30, 11</u>
ASSETS	
Current Assets	
Checking/Savings	
1011 • Bank - CD	<u>25,000.00</u>
Total Checking/Savings	25,000.00
Other Current Assets	
1100 • Deposits	<u>398.00</u>
Total Other Current Assets	398.00
Total Current Assets	25,398.00
Fixed Assets	
1600 • Organization/Startup Costs	<u>37,000.00</u>
Total Fixed Assets	37,000.00
TOTAL ASSETS	<u>62,398.00</u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2060 • Accounts Payable	<u>1,201.32</u>
Total Accounts Payable	1,201.32
Other Current Liabilities	
2300 • Notes Payable	<u>78,302.85</u>
Total Other Current Liabilities	78,302.85
Total Current Liabilities	<u>79,504.17</u>
Total Liabilities	79,504.17
Equity	
Net Income	<u>-17,106.17</u>
Total Equity	-17,106.17
TOTAL LIABILITIES & EQUITY	<u>62,398.00</u>

11:22 AM

10/14/11

Accrual Basis

Total Access Telecom, Inc.
Profit & Loss
January through September 2011

	<u>Jan - Sep 11</u>
Ordinary Income/Expense	
Expense	
6175 • Filing fee	13,087.70
6210 • Professional Fees	2,220.00
6290 • Postage and Delivery	100.15
6440 • Interest Expense	1,201.32
6470 • Rent	497.00
Total Expense	<u>17,106.17</u>
Net Ordinary Income	<u>-17,106.17</u>
Net Income	<u><u>-17,106.17</u></u>

EXHIBIT J– Documentation to support the applicant’s cash and funding sources

See Exhibit I

EXHIBIT K- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area

See attached biographical information

Peter A. Lagergren

39 Waterglen Cir
Sacramento, CA 95826
(919)379-0360

PROFESSIONAL EXPERIENCE

- 08/2010-Present TOTAL ACCESS TELECOM INC., a long distance reseller for residential customers, President, coordinating startup activities.
- 01/06 – Present Network Service Billing, Inc., a long distance reseller for business customers
President, coordinating startup activities
- 07/05 – 01/06 Communications Network Billing, Inc., a long distance reseller.
As Operations Manager, coordinated:
- Telemarketing
 - Verifications
 - Billing
 - Data Processing
- 05/02 – 07/05 On Command Corp., Field Service Representative
Management of Pay-Per-View Satellite systems for Hotel Industry in Sacramento
Complete system installs; hardware and software upgrades; troubleshooting
Hardware and software issues relating to Windows XP, SQL, and other
proprietary software; Training Hotel personnel;
- 04/01 – 05/02 Department of Toxic Substance Control, Sacramento, CA
Helpdesk support for all DTSC personnel
- Managed LAN connectivity, Internet connectivity; troubleshooting hardware and software issues, printing problems, system and registry conflicts and virus issues; IPX to IP conversion; perform hardware and software upgrades; computer imaging; switch configuration; server configuration; travel to regional offices to implement network upgrades and conversions for Novell/Windows Network; develop and write procedures outlining how to fix known problems and how to complete Network upgrades and conversions; assist Network Administrators in the support, development, installation and implementation of information technology systems.

EDUCATION:

Sacramento City College

MTI College of Business and Technology, Sacramento, CA
Diploma in Microcomputer Operations, A+ Certification (September 20, 2000)
Trained in Word, WordPerfect, Excel, PowerPoint, and Access.
Certified Cisco Networking Associate (July 13, 2001)
A.A.S Degree (June 21, 2002)

SKILLS:

Experienced in hardware upgrading and troubleshooting including disk drives, RAID arrays, expansion cards, NIC and memory. Experienced in software applications and operating systems: MSDOS, Win95, Win98, NT, Win2000, WinXP, Mac OS 9 and OS X, Novell NOS 4 thru 5, ZENWorks, and Cisco IOS 12.0. Experience with Network Protocols: TCP/IP, IPX, RIP, IGRP, HDLC, and PPP. Experienced with Internet and Network connectivity, VNC Remote Connectivity, VPN clients, Router and Switch configuration, and Symantec Ghost 7.0. Experienced with building Satellite TV head ends and maintaining Master Antenna TV distribution systems for major hotel chains: Hyatt, Hilton, Marriott, Holiday Inn, and Best Western. 20 years experience in customer service

EXHIBIT L- List of names, addresses, and phone numbers of officers and directors, or partners

OFFICERS:

Peter A. Lagergren -President

DIRECTORS:

Peter A. Lagergren

**2850 W. Horizon Ridge Pkwy., Ste. 200
Henderson, NV 89052
(877) 654-1536 (Phone)**

EXHIBIT M– Documentation indicating the Applicant's corporate structure and ownership

**Applicant is a Nevada Corporation
Applicant's ownership is as follows:**

Name and percentage owned

Peter A. Lagergren 100%

EXHIBIT N- Information regarding any similar operations in other states

The Applicant has not been previously certified in the State of Ohio. Total Access is currently authorized in Idaho and Iowa to provide interexchange service. Applicant has not been denied authority for any of the services for which it seeks authority in this Application.

**EXHIBIT O– A sample copy of the customer bill and
disconnection notice the applicant plans to utilize**

See Attached

Sample Bill

Customer: [Insert Customer's Name]

Address: [Insert Address]

Account No.: [Insert account number or phone number]

Billing Date	Billing Period	Date Due

TOTAL ACCESS TELECOM INC.

2850 W. Horizon Ridge Pkwy., Ste. 200

Henderson, NV 89052

FOR BILLING INQUIRIES: 1-XXX-XXX-XXXX

FOR SERVICE INQUIRIES: 1-XXX-XXX-XXXX

www.totalaccesstelecom.com

Description	Rate	Quantity	Amount
Current Month's Charges			
Credits applied to account:			
Unpaid charges from previous bill:			
Late payments:			
Charges for regulated competitive service:			
Non-Recurring, fractional or nonbasic service charges:			
Charges for nonregulated services or products:			
Taxes and surcharges: [include summary]			
9-1-1 charges:			
An itemization of toll charges is attached.			
Total Due	\$		

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your complaint is not resolved after you have called TOTAL ACCESS TELECOM INC., or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.

ITEMIZATION OF CHARGES

Itemization of charges:

- Toll charge per call –

Itemization of toll service charges:

Date and time of placement	Destination (City, State)	Telephone Number Called	Total Charge per call (e.g., day, night / weekend, calling card)	Duration of Call	Total Toll Charges

Please note: Nonpayment of toll charges may result in the disconnection of toll service and may be subject to collection actions but will not result in the disconnection of local service.

RESIDENTIAL DISCONNECTION NOTICE

TOTAL ACCESS TELECOM INC.

November 4, 2011

Customer Name

Account Number: xxxxxxxx

Address 1

Amount Past Due: \$xxxx.xx

Address 2

City, State, Zip

This will serve as notice that TOTAL ACCESS TELECOM INC. intends to disconnect your long distance telephone service. TOTAL ACCESS TELECOM INC. has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due for toll charges is [insert figure]. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact TOTAL ACCESS TELECOM INC. to discuss your account, please call or send all correspondence to:

Gary Shako, Customer Service Manager

TOTAL ACCESS TELECOM INC.

2850 W. Horizon Ridge Pkwy., Ste. 200

Henderson, NV 89052

Phone: (877) 654-1536

Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called TOTAL ACCESS TELECOM INC., or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

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This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

11/7/2011 10:11:58 AM

in

Case No(s). 11-5678-TP-ACE

Summary: Application TOTAL ACCESS TELECOM INC.'s Telecommunications Application Form for Routine Proceedings along with the Telecommunications Sup. Applicaton Form for Carrier Certification. electronically filed by Angela M. Janssen on behalf of TOTAL ACCESS TELECOM INC.