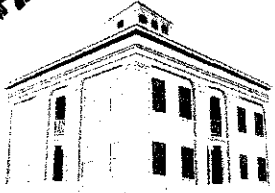


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ANDREWS HOUSE
PEOPLE STRENGTHENING PEOPLE

11-346-EL-SSO

39 West Winter Street | Delaware Ohio 43015
740.369.4520 | 740.369.5252 (fax)

Donald Chenoweth, Executive Director
Kendra Winemiller, Operations Manager

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October 29, 2011

Todd A. Snitchler, Chairman
Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, Ohio 43215

Dear Chairman Snitchler:

The purpose of this communication is to lend our organization's strong support of the AEP Ohio ESP Settlement Plan.

AEP Ohio, through its Partnership with Ohio Fund, has helped Andrews House greatly in assisting individuals and families who are disadvantaged, disenfranchised, unlucky and sometimes forgotten. In particular, it has aided us with nutrition programs for children and additional programming for families with limited means. Since the majority of the clients we serve are low-income, it has been important for us to stay current and understand utility rate matters. We believe that the AEP Settlement Plan does not set a limit on rate shopping nor affect the ability of customers to shop for a competitive retail electricity supplier – either through community aggregation or directly with a retail electricity supplier other than AEP. The ability to do such shopping has existed for some time before the AEP Settlement Plan was framed. The Settlement Plan facilitates rate shopping as opposed to impeding it.

Our organization spoke in favor of the original Electric Security Plan proposed by AEP Ohio earlier this summer and we support the Settlement Plan that has resulted. The Settlement Plan is a compromise with several advantages. It provides clarity and direction for both the company and those it serves. It aids retail shopping and promotes needed economic development, while still keeping the company's rates among the lowest in the state. And, based on the number of organizations that have signed off on the plan, it has gained broad support.

Please share our endorsement of the Settlement Plan with the rest of the Commissioners. Thank you for letting us comment on what we believe is a fair and reasonable proposal for AEP Ohio, its customers, and the communities it serves.

Sincerely yours,

Donald G. Chenoweth, Ph.D.
Executive Director

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www.Andrewshouse.org