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November 4, 2011

VIA ELECTRONIC FILING

Public Utilities Commission of Ohio
Docketing Division
180 E. Broad St.
Columbus, OH 43215-3793
(614) 466-3016

Re: Integrated Services, Inc.

Pursuant to the Matter of the Adoption of Rules to implement Substitute Senate Bill 162, Case No. 10-1010-TP-ORD dated August 17, 2011, enclosed please find for filing Integrated Services, Inc.'s Detariffing and Related Actions Application Form with all required attachments.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,



Claudia McCoy, Legal Assistant to
Lance J.M. Steinhart
Attorney for Integrated Services, Inc.

Enclosures

cc: Alicia Treder

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of)	TRF Docket No. _____
Integrated Services, Inc.)	Case No. <u>11-5501</u>
to Detariff Services and make other changes related to the)	NOTE: Unless you have reserved a Case No. leave
Implementation of Case No. 10-1010-TP-ORD)	the "Case No." fields BLANK.

Name of Registrant(s): Integrated Services, Inc.

DBA(s) of Registrant(s):

Address of Registrant(s): 5 Revere Drive, Suite 200, Northbrook, Illinois 60062

Company Web Address: www.integratedserv.com

Regulatory Contact Person(s): Alicia Treder

Phone (586) 443-2027 Fax (800) 253-0616

Regulatory Contact Person's Email Address: atreder@bossys.com

Contact Person for Annual Report: Alicia Treder

Phone (586) 443-2027

Address (if different from above):

Consumer Contact Information: Pamela Rieck

Phone (866) 552-9661

Address (if different from above):

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Integrated Services, Inc., and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on 11/3/11 at St. Clair Shores, Michigan
(Date)

Larry Gilleland
Larry Gilleland, President

(Date) 11-3-11

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Larry Gilleland verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Larry Gilleland
Larry Gilleland, President

(Date) 11-3-11

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
185 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

LIST OF EXHIBITS

- EXHIBIT A The existing affected tariff pages.
- EXHIBIT B The proposed revised tariff pages.
- EXHIBIT C Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
- EXHIBIT D One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07.
- EXHIBIT E Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

EXHIBIT A

Existing Affected Tariff Pages

INTEGRATED SERVICES, INC.

ORIGINAL SHEET 1

PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 2

**Public Utilities Commission of Ohio Tariff No. 2 of Integrated Services, Inc.
replaces, in its entirety, Public Utilities Commission of Ohio Tariff No. 1
of Integrated Services, Inc.**

TITLE SHEET

OHIO TELECOMMUNICATIONS TARIFF

Tariff schedule applicable to Telecommunications Services furnished by Integrated Services, Inc. ("ISI"), with principal offices at 5 Revere Drive, One Northbrook Place - Suite 200, Northbrook, Illinois 60062. This tariff applies for services furnished within the State of Ohio and is on file with the Ohio Public Utilities Commission. Copies may be inspected, during normal business hours, at the company's principal place of business.

ISSUE DATE: April 3, 2008

EFFECTIVE DATE: April 3, 2008

Larry Gilleland, President

5 Revere Drive, One Northbrook Place - Suite 200

Northbrook, Illinois 60062

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. ____-TP-ATA

INTEGRATED SERVICES, INC.

ORIGINAL SHEET 2
PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 2

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original

* New or Revised Sheet

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TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

ISSUE DATE: April 3, 2008**EFFECTIVE DATE: April 3, 2008****Larry Gilleland, President****5 Revere Drive, One Northbrook Place - Suite 200****Northbrook, Illinois 60062****Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. ____-TP-ATA**

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

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Larry Gilleland, President
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Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. ____-TP-ATA

SECTION 1 - GENERAL**1.1 Undertaking of the Company**

This tariff contains the regulations applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Ohio. All terms and conditions herein will comply with Ohio Minimum Telephone Service Standards. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

1.2 Responsibilities and Rights of the Customer

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

ISSUE DATE: April 3, 2008**EFFECTIVE DATE: April 3, 2008**

**Larry Gilleland, President
5 Revere Drive, One Northbrook Place - Suite 200
Northbrook, Illinois 60062**

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. ____-TP-ATA

SECTION 1 – GENERAL (CONT'D.)**1.3 Late Charge**

A late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, will be charged on the undisputed portion of any past due balances. Late payment fees should not include interest on previously charged late payment fees. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

1.4 Returned Check Charge

A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The Company may waive the returned check charge under appropriate circumstances.

1.5 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone at any time to the Company at the below. There is no time limit for submitting disputes.

5 Revere Drive, One Northbrook Place - Suite 200
Northbrook, Illinois 60062
(800) 441-5392

If you have a complaint that is not resolved after you have called Integrated Services, Inc. or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

ISSUE DATE: April 3, 2008**EFFECTIVE DATE: April 3, 2008****Larry Gilleland, President****5 Revere Drive, One Northbrook Place - Suite 200
Northbrook, Illinois 60062****Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. ____-TP-ATA**

SECTION 1 – GENERAL (CONT'D.)

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org

The Company will not collect attorney fees or court costs from Customers.

1.6 Service Offerings

A complete description of the services, rates & terms and conditions that are offered by the Company can be found on the Company's website at www.integratedservices.com.

1.7 Deposits

The Company does not require deposits to commence service.

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Larry Gilleland, President
5 Revere Drive, One Northbrook Place - Suite 200
Northbrook, Illinois 60062

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EXHIBIT B

Proposed Revised Tariff Pages

Not Applicable.

Service offerings in a guidebook/catalog online at www.integratedserv.com or you can request a copy of this information by contacting Integrated Services, Inc. at:

5 Revere Drive,
One Northbrook Place - Suite 200,
Northbrook, IL 60062-8000

EXHIBIT C

Summary of all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application

Pursuant to Section 4927.15 of the Revised Code and Rule 4901:1-6-11 of the Ohio Administrative Code, Case No. 10-1010-TP-ORD, Integrated Services, Inc.'s existing Public Utilities Commission of Ohio Tariff No. 2 Service offerings are available in a guidebook/catalog online at www.integratedservices.com or you can request a copy of this information by contacting Integrated Services, Inc. at:

5 Revere Drive,
One Northbrook Place - Suite 200,
Northbrook, IL 60062-8000

EXHIBIT D

One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07

Applicant provided the attached Customer Notice for non-residential subscribers, consistent with the Commission's updated Customer Notice Template.

The Customer Notice has also been sent on November 3, 2011 to the Commission-provided electronic mailbox at: Telecomm-Rule07@puc.state.oh.us.

**Integrated Services, Inc.
5 Revere Drive, Suite 200
Northbrook, Illinois 60062**

IMPORTANT CUSTOMER NOTICE

September 9, 2011

Dear Valued Customer:

Beginning September 26, 2011, the prices, service descriptions, terms and conditions for services that you are provided by Integrated Services, Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. Integrated Services, Inc. must still provide a customer notice at least fifteen (15) days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view Integrated Services, Inc.'s future service offerings in a guidebook/catalog online at www.integratedserv.com or you can request a copy of this information by contacting Integrated Services, Inc. at 5 Revere Drive, Suite 200, Northbrook, Illinois 60062.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and Integrated Services, Inc. will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Integrated Services, Inc. at the toll free number, (800) 491-5611, or visit us at www.integratedserv.com. You may also visit the consumer information page on the PUCO's website at www.puco.ohio.gov for further information.

Sincerely,

Integrated Services, Inc.

EXHIBIT E

Affidavit that the Customer Notice has been sent to Customers

CUSTOMER NOTICE AFFIDAVIT

STATE OF MICHIGAN)
) SS:
COUNTY OF WAYNE)

AFFIDAVIT

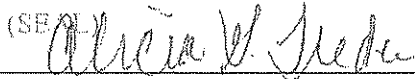
I, Larry Gilleland, am President of Integrated Services, Inc. and am authorized to make this statement on its behalf. I attest that the customer notice accompanying this Affidavit was sent to affected customers through individual letters via the United States Postal Service on September 9, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 11.3, 2011.



Larry Gilleland, President
Integrated Services, Inc.

Sworn to and Subscribed before me, the undersigned Notary Public, on this 3rd
day of November, 2011.

(SEAL) 

Notary Public

Alicia G. Tredler

Print or Type Name

My Commission Expires:



ALICIA G. TREDER
Notary Public, State of Michigan
County of Wayne
My Commission Expires Apr. 06, 2013
Acting in the County of _____

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

11/4/2011 8:08:52 AM

in

Case No(s). 11-5501-TP-ATA

Summary: Application Detariffing and Related Action pursuant to Case No. 10-1010-TP-ORD electronically filed by Angela M. Janssen on behalf of Integrated Services, Inc.