

FILE

Ohio

Public Utilities
Commission

John Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Paul A. Centolella
Cheryl Roberto
Steven D. Lesser
Andre T. Porter

November 3, 2011

Judy Alexander
4391 E. 86th Street
Cleveland, OH 44105

Case No: 11-5601-GA-CSS

Dear Ms. Alexander:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Dominion East Ohio Gas Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Betty McCauley
Betty McCauley, Secretary
Tanowa M. Troupe, Acting Secretary
M. Beth Trombold, Acting Secretary

Enclosure
BM/dh

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