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October 28, 2011

Ms. Betty McCauley, Secretary Public Utilities Commission of Ohio 180 E. Broad St., 11th Floor Columbus, OH 43215-3793

Re:

Buckeye Telesystem, Inc.

Case No. 11-2887-TP-ATA

Exhibit B

Dear Ms. McCauley:

I am submitting to you an updated Exhibit B (proposed tariff) as part of the Buckeye Telesystem, Inc. Detariffing Application filed on May 9, 2011. Pursuant to the October 21, 2011 request of Staff member Robbin Russell, I have updated the proposed tariff to reflect the following:

- 1. Added a statement to the title page informing customers that all telephone companies offering BLES are subject to the Commission's service requirements for BLES found in Rule 4901:1-6-12 of the Administrative Code;
- 2. Removed Section 2.6 from pages 48-52 of the prior version and replaced it with the following language: "Deposits will comply with the Rules set forth in Chapter 4901:1-6 of the Ohio Administrative Code (OAC);
- 3. Removed Sections 3.4.1, 3.4.2, 3.5 and 3.6 from pages 89-93 of the prior version of the tariff;
- 4. Removed Sections 4.3 through 4.13 from pages 103-106 of the prior version of the tariff;
- 5. Deleted the phrase "as described in Paragraph 3.14.6.C from Section 2.1.4.12 of the tariff on page 36 of the tariff;



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- 6. Deleted the phrase "as described in Section 2.13.3" from Section 2.1.4.14 of the tariff at Original Page 37;
- 7. Changed the reference to "Paragraph 3.9.5" in Section 3.6.3 found on Original Page 87 to a reference to "Paragraph 3.6.5";
- 8. Changed the reference to "Paragraph 3.9.5.B" found in Section 3.6.5 on Original Page 89 to "Paragraph 3.6.5.B"; and
- 9. Revised the Table of Contents on Original Pages 1-2, the subject index on Original Pages 3-4, and the check sheets on Pages 6-9 to reflect the pagination of the final tariff.

Please accept this document as an updated version of Exhibit B to the Application.

Sincerely yours,

/s/

Stephen M. Howard Attorneys for Buckeye Telesystem, Inc.

SMH/jaw

COMPETITIVE LOCAL EXCHANGE CARRIER SERVICES

OF

Buckeye Telesystem, Inc.

(All customers should be advised that all telephone companies offering Basic Local Exchange Service are subject to the Public Utilities Commission of Ohio's service requirements for Basic Local Exchange Service found in Rule 4901:1-6-12 of the Ohio Administrative Code.)

Effective: October 21, 2011

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- C -- To signify changed regulation.
- D -- To signify discontinued rate or regulation.
- I -- To signify increased rate.
- M -- To signify a move in the location of text.
- N -- To signify new rate or regulation.
- R -- To signify reduced rate.
- S -- To signify reissued matter.
- T -- To signify a change in text but no change in rate or regulation.

Issued: May 9, 2011

LOCAL EXCHANGE SERVICE

CHECK SHEET

Pages 1-129 inclusive of this tariff are effective as of the date shown. Original pages as named below, comprise all changes from the original tariff in effect on the date indicated.

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1. Definitions

Definitions: Certain terms used generally throughout this tariff are defined below:

<u>Access Coordination</u>: Provides for the design, ordering, installation, coordination, preservice testing, service turn-up and maintenance on a Company or Customer-provided Local Access Channel.

<u>Access Line</u>: Means the facilities and communications path used to make a telecommunications connection from a network interface device to a serving switching center.

Act of God: Means an occurrence not preventable by reasonable care, skill, or foresight, but resulting from unforeseeable and extraordinary natural causes like a tornado or flood.

Advanced Listed Telephone Number: Offering directory listing to a customer who wants to ensure that he/she will be in the directory, but who is not going to have service until after the directory closes for new additions or changes.

Advance Payment: Means a payment that may be required by BTS of a new (or existing) Customer prior to providing the particular service as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

<u>Applicant</u> (or Customer): Means any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc. that applies for telecommunications service and will be responsible for payment of charges and compliance with the rules and regulations of BTS.

Appointment: Means an agreed arrangement between a Customer and BTS to meet at a set time and place.

<u>Authorized User</u>: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

<u>Automatic Number Identification (ANI)</u>: Display of the seven digit telephone number of the calling party. The number is identified by the switch and passed over the network to equipment at the terminating location.

ASR: ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

Bandwidth: The total frequency band, in hertz, allocated for a channel.

Bill Date: The date on which billing information is compiled and sent to the Customer.

Busy Line Verify/Busy Line Interrupt (BLV/BLVI): An operator service that ascertains whether a specific subscriber's access line is in use (BLV) and upon verification of "in use" breaks into the conversation (BLVI).

<u>Business Day</u>: Means for purposes of installations, a day when BTS performs regularly scheduled installation; for purposes of repair, a day when the Company performs non-emergency repair; and for all other purposes, a day when the Company observes regularly scheduled Customer service office hours.

<u>Call</u>: Means a completed telephone message rather than an attempted message. A completed message is when the call encounters a ring-back tone, line busy signal, or intercept facility (except an intercept facility stating that all circuits are busy).

<u>Call Characteristics</u>: Means detailed information about a completed call, such as the time, duration, and distance of the call.

<u>Caller ID</u>: Allows incoming numbers from outside the system to be displayed, where facilities permit, on compatible Customer Provided Equipment. In addition, the date and time of the call is displayed.

Free per Call Blocking Service is available for customers who are served from appropriately equipped central offices. Customers may prevent delivery of their telephone numbers to Caller ID subscribers on a per call basis by activating the appropriate Caller ID Activation code prior to placing the call.

<u>Caller ID with Name</u>: Provides the name associated with the calling party number, or an indication of anonymity or unavailability in lieu of the name, to the called party where facilities permit. Caller ID with Name is an optional feature to Caller ID and is not provided without Caller ID.

<u>Call Forwarding-Busy</u>: Permits forwarding automatically of incoming calls to a fixed telephone number when the Customer's line is busy. This feature must be set up in advance through the Company.

<u>Call Forwarding-Don't Answer</u>: permits forwarding automatically of incoming calls to a fixed telephone number when the called line is not answered after a preset number of rings. The number of rings and the forwarded number are set up in advance by the Company.

<u>Call Forwarding - Variable</u>: Permits the Customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.

<u>Call Trace</u>: permits the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes by the Company. The customer does not receive any information regarding the origination of the calls.

<u>Call Waiting:</u> Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

<u>Call Waiting – Cancel:</u> Allows a Customer to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Called Station: The telephone number called.

Calling Station: The telephone number from which a Call originates.

<u>Channel or Circuit:</u> A dedicated communications path between two or more points having a bandwidth or transmission speed specified in this tariff and selected by a Customer.

<u>Class of Service</u>: Means a description of local exchange service furnished to the Customer which denotes the nature of use for the service.

<u>Circular Hunting:</u> See Hunting.

<u>Collect Call:</u> A billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point.

Commission: Means Public Utilities Commission of Ohio (PUCO).

Committed Information Rate (CIR): The minimum bandwidth that would be available at any given time between two locations offering frame relay access service that would be guaranteed to go through the network.

<u>Commitment:</u> Means a promise to complete by a given time and date an outside repair or installation that does not require the presence of the customer.

Company: Buckeye Telesystem, Inc (BTS).

<u>Company Recognized National Holidays:</u> The following are Company Recognized National Holidays determined at the location of the originator of the call: New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Conferee: An end user, including the call initiator, participating in a conference call.

Cramming: Charges on a customer bill for services that were not ordered.

<u>Customer:</u> (Same as Applicant).

<u>Customer Changeable Speed Calling</u>: permits the Customer to place calls to other telephone numbers by dialing a code rather than the complete telephone number. The feature is available as a 30-code list. The list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials a code plus the telephone number.

<u>Dedicated Access/Special Access:</u> Dedicated Local Access between the Customer's premises or serving wire center and the Company's point-of-presence for origination or termination of calls.

<u>DePICing Service:</u> Permits a Customer to change their pre-subscribed toll carrier for intraLATA and interLATA toll calling.

<u>Deposit</u>: Means a payment required as a safeguard to assure the creditworthiness of a Customer or service applicant.

Dial Pulse (DP): The pulse type employed by rotary dial station sets.

<u>Direct Inward Dialing (DID)</u>: A service feature that routes incoming calls directly to a station, bypassing a central answering point.

<u>Disconnection of Service</u>: The intentional interruption of incoming or outgoing service whether local or toll.

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<u>Dual Tone Multi-Frequency (DTMF):</u> The pulse type employed by tone dial station sets.

DS-0: DS-0 means Digital Signal Level 0 Service and is a 64 Kbps signal.

DS-1: DS-1 means Digital Signal Level 1 Service and is a 1.544 Mbps signal.

DS-3: DS-3 means Digital Signal Level 3 Service and is a 44.736 Mbps signal.

Emergency Service Number (911): A service that provides a telephone user with direct access to centralized public safety emergency answering locations from which police, fire, and other emergency assistance services are dispatched.

Extended Permanent Virtual Connection (EPVC): The term denotes the interconnection of a port on a Buckeye TeleSystem frame relay network with a port on another interconnected frame relay network.

<u>Frame:</u> A group of data bits in a specific format, which enables network equipment to recognize the meaning and purpose of the specific bits for Packet Data Network purposes.

<u>Frame Relay Access Connection (FRAC):</u> The physical facility, including the associated port, between the end user's data terminal equipment and the Company frame relay switch.

<u>Frame Relay Access Service (FRAS):</u> A type of packet data network service that allows the interconnection of networks or other compatible customer premises.

<u>Frame Relay End User Port (EUP):</u> A physical location in the Company switching office where the end-user customer connects to the frame relay switch/frame relay network. It specifies how a frame relay switch sends and receives data.

<u>Frame Relay Inter-network Connection (FRIC):</u> The physical facility, including the associated port, between the access customer's frame relay network and the Buckeye TeleSystem frame relay switch.

<u>Frame Relay Inter-network Customer Port (IUP):</u> The physical location in the Buckeye TeleSystem switching office where the access customer's facility connects to the frame relay access service network. It specifies how a frame relay switch sends and receives data from a frame relay access customer's network.

<u>Guarantee</u>: A mutual agreement by which one subscriber assumes the responsibility for assuring that payment is made for the regulated telecommunications service(s) used by another subscriber.

<u>Guarantor</u>: A subscriber who has made a Guarantee arrangement with the local exchange company for the provision of regulated telecommunications service(s) for another subscriber.

<u>High Capacity</u>: An Access Service channel for the transmission of isochronous serial data at rates of 1.544, 3.152, 6.312, 44.736 or 274.176 Megabits per second (Mbps).

Hunting:

<u>Sequential Hunting:</u> A hunting arrangement that provides for sequestial hunt over members identified within the hunt group. The hunt for an idleline begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all liens are busy, the caller receives a busy signal.

<u>Circular Hunting:</u> A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

<u>Individual Case Basis (ICB):</u> A service arrangement in which the regulations, rates, and charges are developed based on the specific circumstances of the Customer's situation.

Impaired Customers: For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

<u>LATA</u>: Local access and transport area as defined in The Telecommunications Act of 1996

<u>Local Calling Area</u>: The geographic area in which an end user/subscriber may originate and terminate a call without incurring an intra/interLATA toll charge.

<u>Local Service Provider</u>: Any incumbent or competitive telecommunications provider that provides local exchange services to consumers on a common carrier basis.

<u>Multiplexing:</u> Multiplexing is the sequential combining of lower bit rate Special Access Service onto a higher bit rate Special Access Service for more efficient facility capacity usage or vice versa.

Negative Enrollment: A situation occurring when a service is to be added to a subscriber's account without a subscriber's prior approval and the subscriber must take some action to prevent the service from being added to the account.

Non-Profit Business Line Service: A business that has a classification as a 501(c)(3), 501(c)(19) or 501(c)(23) non-profit entity by the United States Internal Revenue Service can qualify for a non-profit Business Line from Buckeye TeleSystem. A non-profit Business Line will offer the features described in section 3.4.1 at a monthly rate described in Section 8.4.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service order is executed.

Numbering Plan Area (NPA or Area Code): In the North American Numbering Plan (NANP), the first 3 digitis of a 10-digit telephone number that specify a geographical area.

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 \underline{NXX} : In the North American Numbering Plan, the Central Office Code which is the 4^{th} , 5^{th} , and 6^{th} digits of a 10-digit number, or, correspondingly, the first 3 digits of a 7-digit local phone number. N = Any digit X = Any digit 0-9.

Outage: An interruption of the local, toll, or 911 service of a substantial number of the local serving area's subscribers (The smaller of twenty-five per cent or two thousand of the local serving area's access lines for a time period in excess of one hour).

<u>Packet Data Network:</u> A high-speed digital data transport mechanism that moves variable-lenth packets or frames through the network to the same or different addresses.

<u>Person-to-Person:</u> A service where the person originating the message specifies to the Company operator a particular person to be reached.

<u>Positive Enrollment</u>: A situation occurring when a subscriber must affirmatively elect to subscribe to a service before it is added to the subscriber's account.

<u>Premises:</u> The space designated by a Customer at its place(s) of business for termination of Company service.

<u>Pre-subscription (PIC-1):</u> An arrangement whereby a Customer may select and designate to the Company a Carrier it wishes to access, without an access code, for completing interLATA toll calls. The selected Carrier is referred to as the End User's Primary Interexchange Carrier.

<u>Pre-subscription (PIC-2):</u> An arrangement whereby a Customer may select and designate to the Company a Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Carrier is referred to as the End User's Primary Interexchange Carrier.

<u>Public Switched Telephone Network (PSTN)</u>: A generic term for the collection of networks which provide public telephone switching service.

Rate Center: A specified geographical location used for determining mileage measurements.

<u>Recurring Charges:</u> The monthly charges to the Customer for services, facilities, and equipment which continue for the agreed upon duration of the service.

Regulated Service: A service under the jurisdiction of the Public Utilities Commission of Ohio.

Sequential Hunting: See Hunting.

<u>Service Order:</u> The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

<u>Services:</u> The Company's telecommunications services offered on the Company's network.

Service Commencement Date: The date or day a Customer is able to use a service.

<u>Slamming</u>: A change in a subscriber's carrier of local, intraLata toll or interLata toll telecommunications service without the subscriber's authorization.

<u>Special Billing Arrangement:</u> The term "Special Billing Arrangement" denotes an arrangement under which the Company will, at the request of a customer, provide additional billing functions such as separate breakdowns of overall total billing into sub-bills to facilitate customer's internal accounting procedures.

Station: Telephone equipment from or to which calls are placed.

<u>Station-to-Station</u>: A service where the person originating the message dials the telephone number desired or gives to the Company operator the telephone number which is reached directly.

<u>Subscriber</u>: Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telecommunications service and is responsible for the payment of charges and compliance with the rules and regulations of the telecommunications provider. May also be known as Customer, Consumer or End User.

<u>Supersedure:</u> A clerical charge levied to alter any information in the customer database.

<u>Tandem Switch or Tandem</u>: A common switching point used to interconnect end offices and to provide connectivity between end switches in a common geographic area, or to aggregate traffic from multiple end switches for common connection to a wide area network. Sometimes used to concentrate trunks to Interexchange Carrier switches. Also called an Immediate Switch.

<u>Tariff</u>: A schedule of rates, tolls, rentals, charges, classifications and rules applicable to services and equipment provided by a telecommunications provider.

<u>Telecommunications Provider</u>: A telephone company that provides telecommunications service other than commercial mobile radio service (except fixed wireless service) under the Commission's jurisdiction.

<u>Third Party Billed:</u> A billing arrangement by which a message may be charged to an authorized service point as determined by the Company other than the service point originating the message or the service point where the message is terminated.

<u>Three-Way Calling</u>: Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to re-establish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

<u>Tier 1 Services</u>: A list of telecommunications services designated by the public utility commission as regulated, tariffed services based on specific categories.

<u>Tier 2 Services</u>: All regulated telecommunications services that are not subect to Tier 1 regulatory treatment.

<u>Traditional Operator Services</u>: Traditional Operator Services are those services provided by the Company in which the end user has a customer relationship with the Company, the Company contracts with the customer/end user to provide the service, and the customer/end user pays for the actual processing of the operator assisted calls.

<u>Trunk:</u> A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

<u>Usage Sensitive Service</u>: A telecommunications service based on components such as the number, duration, distance, time of day/day of week of the call, or combinations thereof.

<u>User:</u> A Customer or any other person authorized by the Customer to use service provided under this tariff.

2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment Facilities

The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.3 Terms and Conditions
 - 2.1.3.1

Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days' notice. Unless otherwise specified herein, for the purposes of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

When a Customer cancels an application for service prior to the start of service or prior to any construction, no charges will be imposed except for the following: Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service (like construction or where special special arrangements of facilities or equipment have begun before the company received a cancellation notice), and the company does incur such expenses, the Customer will be charged for the costs actually incurred, less net salvage.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.3 Terms and Conditions (Cont'd)
 - 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions of this tariff.
 - 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-tomonth basis at the then-current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

- 2. Regulations (Cont'd)
 - Undertaking of the Company (Cont'd) 2.1
 - 2.1.3 Terms and Conditions (Cont'd)
 - 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.
 - Service may be terminated on written notice to 2.1.3.5 the Customer if the Customer is using the service in violation of the tariff or the Customer is using the service in violation of the law.
 - 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever The Company deems it necessary to do so in the conduct of its business.
 - The Customer agrees to operate Company-2.1.3.7 accordance with provided equipment in instruction of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.3 Terms and Conditions (Cont'd)
 - 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only expected. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
 - 2.1.4 Liability of the Company
 - 2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes. omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to Customer as a result of any Company service, equipment, or facilities, or the acts or omissions or negligence of the Company's employees or agents.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall be as follows:

In the event the Company fails to install new service within five business days of an application for new service or fails to install such service by the requested installation date when at least five days' notice is given, the Company shall waive at least one-half of installation charges. non-recurring Furthermore, if the Company fails to install new service within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten days' notice is given, the Company shall waive all non-recurring installation charges. Such credits shall not be required where:

- 1. Special equipment or service is involved or where the Customer misses an appointment.
- Application is for new service in an undeveloped area where no facilities exist; or
- 3. Applicant or customer has not met pertinent tariff requirements.

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- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)

2.1.4.2 (Cont'd)

of limitation of liability 4. Approval language by the PUCO does not determination by the constitute a limitation Commission that the ofliability imposed by the company should be upheld in any court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequential damage claims, it is responsibility court's also the validity determine the of the exculpatory clause.

With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service) installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff. and subject to the provisions of this tariff, the Company's liability, if any, shall be limited as provided herein.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.3

The Company shall not be liable for any delay or failure of performance or equipment due to causes not reasonably within its control, fire, flood. including but not limited to: explosion, or other catastrophes; any law, order, regulation, direction, action, or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; pre-emption of existing service in compliance with national insurrections; riots: emergencies: unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)

2.1.4.3 (Cont'd)

The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)

2.1.4.4

- The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees Company. Notwithstanding Customer's obligations, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss, or damage arising from Customer's use of
 - claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and

services furnished under this tariff including:

- patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the Customer or others, and
- all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.5 The entire liability of the Company for any claim, loss, damage, or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
 - 2.1.4.6 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
 - 2.1.4.7 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities, or services which are interconnected with Company services.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - The Company does not guarantee nor make any 2.1.4.8 warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous, or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action,or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage, or destruction of any property, owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the failure to operate, installation. operation, maintenance, removal, condition. presence, locations, or use of service furnished by the Company at such locations.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.9 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing, and maintaining necessary equipment, materials, and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or systems or that of its agent is properly interfaced with the Company's service, that the signals do not damage Company equipment, injure its personnel, or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting Company equipment, imminent harm to personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company upon written notice, terminate the Customer's service without liability.

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- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.10 Emergency Number 911 Service:

This service is offered solely as an aid in handling assistance calls in connection with fire, police, and other emergencies. Company is not responsible for any losses, claims, demands, suits, or any liability suffered. made. whatsoever. whether instituted, or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to (1) mistakes. have been caused by: omissions, interruptions, delays, errors, or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any equipment and facilities furnishing this service. The Company is not responsible for infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of emergency 911 equipment service features and the associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties

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- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liability of the Company (Cont'd)
 - 2.1.4.10 (Cont'd)

accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies, or municipalities, or the employees or agencies of any one of them.

- The Company's liability arising from errors or 2.1.4.11 omissions in Directory Listings, other than charged listings, shall be a credit for the equivalent of not less than three months' local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.
- 2.1.4.12 In conjunction with a non-published telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

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- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.4 Liabiity of the Company (Cont'd)
 - When a Customer with a non-published 2.1.4.13 telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local By subscribing to governmental authority. under this tariff. Customer service acknowledges and agrees with the release of information as described above.
 - 2.1.4.14 In Conjunction with the Busy Line Verification and Interrupt Service, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
 - 2.1.4.15 The Company shall not be liable for any act or omission concerning the implementation of pre-subscription, as defined herein.

- 2. Regulations (Cont'd)
 - 2.1 Undertaking of the Company (Cont'd)
 - 2.1.5 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, or contractors.

2. Regulations (Cont'd)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others. Where the Company provides service to its end-users through resale of an Incumbent Local Exchange Carrier (ILEC) service, sharing of the Company's service by multiple end-users, or aggregation of traffic from multiple end-users onto a single service, shall be prohibited except where such conduct is explicitly permitted for the corresponding ILEC's service under the ILEC's tariffs.
- 2.2.2 Where the Company provides service to its end-users through resale of an ILEC's service, such service shall be available only to the same class of customers to which the corresponding ILEC's service is available under the ILEC's tariffs.
- 2.2.3 Where the Company offers local exchange service through resale of an ILEC's local exchange service, such service shall not be available to interexchange carriers, wireless carriers, competitive access carriers or other telecommunications carriers as a substitute for access services.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. The payment of all applicable charges pursuant to this tariff:
- B. Reimbursing the Company for damage to, or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- C. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 (c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of

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- 2. Regulations (Cont'd)
 - 2.3 Obligations of the Customer (Cont'd)
 - 2.3.1 General (Cont'd)

altering the structure to permit installation of the Company-provided facilities, may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

- E. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work:
- Complying with all laws and regulations applicable F. to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of services as stated herein, removing the Company; equipment of the facilities or

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- 2. Regulations (Cont'd)
 - 2.3 Obligations of the Customer (Cont'd)
 - 2.3.1 General (Cont'd)
 - G. Not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
 - H. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

- 2. Regulations (Cont'd)
 - 2.4 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. If any entity other than the company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer. The Company shall provide local service applicants the option of a deferred payment that spreads installation charges over a period of three months.

2.4.1 If an entity other than the Company (e.g., another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's non-recurring charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

- 2. Regulations (Cont'd)
 - 2.4 Payment for Service (Cont'd)
 - 2.4.2 A late payment charge of 1.5% will be applied to charges not paid by their due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

In the event that a Customer's check or electronic funds transfer (EFT) in payment for services rendered by the Company is returned by the Company's depository banking institution unpaid (not sufficient funds, NSF, or for any reason), the Customer shall pay a returned-check charge in the amount of twenty dollars (\$20.00) for each check or EFT so returned. A returned check or rejected EFT may signify an inability of the customer to maintain creditworthiness and therefore, the Company may require restitution payment in cash or certified check. The Company may require future payments for service be made in cash or certified check.

In addition, the Company may hold in abeyance any pending or future orders for additional service(s) until the regulated account amounts are satisfied.

- 2. Regulations (Cont'd)
 - 2.4 Payment for Service (Cont'd)
 - 2.4.3 If a customer fails to comply with the provisions of this section, including the customer's failure to make payments on the dates and in the methods specified herein, the Company may, on ten (10) days' written notice to the customer by Certified U.S. Mail, take the following actions:
 - Refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
 - Discontinue the provision of service to the customer.

In the case of discontinuance of service to a business customer, all applicable charges, including any applicable minimum period and/or termination charges, shall become due.

2. Regulations (Cont'd)

2.5 Disputed Bills

If questions regarding customer bills are not resolved after the customer has reviewed them with BTS service personnel, or a customer makes a bonafide dispute, the Customer may withhold from payment to the Company the disputed portion of any billing pending resolution of the dispute, provided the Customer submits to the Company an itemized statement in writing which identifies the disputed charges and reasonably explains the basis of the dispute. The following process applies:

- a. Customer's explanation including the date and nature of the dispute or disputed portion of the bill must be submitted to the Company in writing.
- b. The Company shall resolve the dispute within thirty (30) days of receipt of determination of whether any billing adjustment should be made to Customer's account. In making such determination, the Company will consider all relevant and credible information provided by Customer as well as any other information reasonably available to the Company. The burden of proof to establish any right to billing adjustments in Customer's favor shall be solely upon Customer.
- c. In the event the Customer does not agree with the initial determination by the Company relating to amounts in dispute and adjustments, if any, which the Company may agree to make, Customer shall so advise the Company and within twenty (20) days following the Company's initial determination shall submit to the Company any additional information which Customer deems pertinent or relevant to the dispute. Within twenty (20) days of the Company's receipt of additional information, the Company shall make its final determination based on all documentation or information available to the Company.

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- 2. Regulations (Cont'd)
 - 2.5 Disputed Bills (Cont'd)
 - d. In the event the Company lacks credible evidence to substantiate the Customer's position after a reasonable review of and consideration of such information available, the Company shall notify Customer and, if the Company determines that all or any portion of such disputed amount is still owed, Customer shall be required to tender payment of such amount within twenty (20) days thereafter.

- 2. Regulations (Cont'd)
 - 2.6 Deposits

Deposits will comply with the rules set forth in Chapter 4901:1-6 of the Ohio Administrative Code.

- 2. Regulations (Cont'd)
 - 2.7 . Cancellation of Service
 - 2.7.1 Cancellation of Service
 - 2.7.1.1 When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage value.

- 2.7.1.2 The special charges described above will be calculated and applied on a case-by-case basis.
- 2.7.2 Cancellation of Service by the Business Customer

If a Customer terminates services before the completion of the term for any reason whatsoever other than a service interruption, the Customer shall be billed for the difference between the monthly recurring charge paid and the highest monthly recurring rate applicable at the time the contract was signed. That amount shall be multiplied by the number of months Customer was actually in service, and added to any and all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus any disconnection,

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2. Regulations (Cont'd)

2.7 Cancellation of Service (Cont'd)

2.7.2 Cancellation of Service by the Customer (Cont'd)

early cancellation, or termination charges reasonably incurred and paid to third parties by company on behalf of Customer. That sum shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.7, above.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company, or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger, or reorganization of the Company.

3. Service Descriptions

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- have local dial tone, touch calling and per call CID blocking;
- place or receive calls to any calling Station in the local calling area, as defined herein;
- access 911 Emergency Service;
- receive caller identification (number delivery only services);
- access the Interexchange Carrier or carriers selected by the Customer for interLATA, intraLATA, interstate, or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- provision of a telephone directory and listing in that directory
- place or receive calls to 800 telephone numbers; or
- access Telecommunication Relay Service.
- The Company's service can be used to originate calls to some other telephone companies' caller-paid information services (e.g., 976). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Service Area

Buckeye TeleSystem's service is offered in six service areas: Toledo, Holland, Maumee, Perrysburg, Sylvania, and Bowling Green.

3.1.1.1 Greater Toledo Service Area

Where facilities are available and where technically feasible, the Toledo Service Area is defined by the following 419 NPA Exchange Prefixes:

NXX 240-249, 251, 252, 254, 255, 259, 269, 291, 292, 321, 322, 324, 325, 327, 329, 380, 381, 382, 383, 385, 386, 389, 407, 418, 442, 470-476, 478, 479, 480, 481, 486, 490, 494, 530, 531, 534-537, 539, 574, 578, 661, 662, 666, 671, 676, 690, 691, 693, 696, 697, 698, 710, 715, 720, 724-729, 730, 735, 781, 791, 793, 818, 821, 828, 831, 844, 858, 930, 936.

3.1.1.2 Holland Service Area

Where facilities are available and where technically feasible, the Holland Service Area is defined by the following Exchange Prefixes:

491, 861, 865, 866, 867, 868, 967.

3.1.1.3 Maumee Service Area

Where facilities are available and where technically feasible, the Maumee Service Area is defined by the following Exchange Prefixes:

482, 740, 887, 891, 893, 897,966.

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- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.4 Perrysburg Service Area

Where facilities are available and where technically feasible, the Perrysburg Service Area is defined by the following Exchange Prefixes:

872, 873, 874, 931.

3.1.1.5 Sylvania Service Area

Where facilities are available and where technically feasible, the Sylvania Service Area is defined by the following Exchange Prefixes:

301, 517, 824, 841, 842, 843, 882, 885.

3.1.1.6 Bowling Green Service Area

Where facilities are available and where technically feasible, the Bowling Green Service Area is defined by the following Exchange Prefixes:

214, 308, 352, 353, 354, 370, 372, 373, 378, 494, 728

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.7 Sandusky/Huron/Castalia/Bloomingville Service Area

Where facilities are available and where technically feasible, the Sandusky/Huron/Castalia/Bloomingville Service Area, including EAS, is defined by the following Exchange prefixes:

419 – 201, 202, 217, 239, 271, 301, 317, 341, 357, 359, 366, 370, 379, 415, 433, 465, 483, 484, 499, 502, 503, 504, 515, 540, 541, 547, 554, 557, 573, 588, 603, 609, 616, 621, 624, 625, 626, 627, 635, 650, 656, 660, 663, 668, 677, 681, 684, 702, 719, 732, 734, 744, 746, 750, 765, 797, 798, 803, 815, 871, 901, 921, 940, 960, 967, 975, 984, 987.

567 – 205, 214, 219, 228, 243, 244, 252, 256, 266, 267, 269, 283, 424, 855, 998

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Service Area (Cont'd)

3.1.1.8 Portage Service Area

Where facilities are available and where technically feasible, the Portage Service Area, including EAS, is defined by the following Exchange prefixes:

214, 250, 257, 260, 261, 262, 265, 266, 270, 276, 277, 309, 320, 340, 343, 344, 345, 346, 348, 349, 350, 351, 352, 353, 354, 357, 360, 361, 370, 372, 373, 376, 378, 409, 441, 460, 494, 601, 654, 655, 686, 716, 722.

3.1.1.9 Waterville Service Area

Where facilities are available and where technically feasible, the Waterville Service Area, including EAS, is defined by the following Exchange prefixes:

214, 250, 260, 261, 262, 265, 266, 270, 276, 277, 309, 320, 340, 343, 344, 345, 346, 348, 349, 350, 351, 352, 353, 354, 357, 360, 361, 370, 372, 373, 376, 378, 409, 441, 460, 494, 601, 654, 722, 823, 832, 861, 865, 866, 868, 872, 874, 878, 891, 897, 898.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.10 Curtice Oregon Service Area

Where facilities are available and where technically feasible, the Curtice - Oregon Service Area, including EAS, is defined by the following Exchange prefixes:

205, 206, 208, 213, 215, 218, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 254, 255, 259, 260, 261, 262, 265, 266, 269, 270, 276, 277, 279, 280, 283, 290, 291, 292, 297, 304, 309, 320, 321, 322, 323, 324, 325, 327, 328, 329, 340, 343, 344, 345, 346, 349, 350, 351, 356, 360, 361, 440, 442, 444, 449, 450, 460, 461, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 478, 479, 480, 481, 486, 490, 498, 508, 509, 530, 531, 534, 535, 536, 537, 539, 574, 578, 593, 597, 620, 640, 654, 661, 662, 666, 690, 691, 693, 696, 697, 698, 699, 704, 705, 708, 710, 715, 720, 724, 725, 726, 727, 729, 730, 735, 742, 743, 745, 754, 764, 776, 779, 781, 787, 791, 793, 810, 818, 821, 828, 831, 836, 844, 849, 851, 855, 858, 902, 926, 930, 936, 944, 972, 973.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.11 Haskins-Tontogany Service Area

Where facilities are available and where technically feasible, the Haskins-Tontogany Service Area, including EAS, is defined by the following Exchange prefixes:

```
205, 206, 208, 213, 214, 215, 218, 240, 241, 242, 243,
244, 245, 246, 247, 248, 249, 250, 251, 252, 254, 255.
259, 260, 261, 262, 265, 266, 269, 270, 276, 277, 279,
280, 283, 290, 291, 292, 297, 304, 309, 320, 321, 322,
323, 324, 325, 327, 328, 329, 340, 343, 344, 345, 346,
348, 349, 350, 351, 352, 353, 354, 356, 357, 360, 361,
364, 367, 370, 372, 373, 376, 377, 378, 380, 381, 382,
383, 385, 386, 389, 392, 407, 409, 410, 418, 440, 442,
444, 449, 450, 460, 461, 466, 467, 469, 470, 471, 472,
473, 474, 475, 476, 478, 479, 480, 481, 486, 490, 494,
508, 509, 530, 531, 534, 535, 536, 537, 539, 574, 578,
593, 597, 620, 640, 654, 661, 662, 666, 690, 691, 693,
696, 697, 698, 699, 704, 705, 708, 710, 715, 720, 722,
724, 725, 726, 727, 729, 730, 735, 742, 743, 745, 754,
764, 776, 779, 781, 787, 791, 793, 810, 818, 821, 823,
828, 831, 844, 851, 858, 902, 926, 930, 936, 944, 973.
```

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.12 Clyde Service Area

Where facilities are available and where technically feasible, the Clyde Service Area, including EAS, is defined by the following Exchange prefixes:

419-547, 603, 650, 307, 315, 332, 333, 334, 355, 414, 463, 552, 559, 680, 718, 802, 816, 639, 507, 217, 483, 484, 650, 208.

567-201, 214

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.13 Oak Harbor Service Area

Where facilities are available and where technically feasible, the Oak Harbor Service Area, including EAS, is defined by the following Exchange prefixes:

419-432, 707, 898, 205, 206, 208, 213, 215, 218, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 254, 255, 259, 260, 261, 262, 265, 266, 269, 270, 276, 277, 279, 280, 283, 290, 291, 292, 297, 304, 309, 320, 321, 322, 323, 324, 325, 327, 328, 329, 340, 343, 344, 345, 346, 349, 350, 351, 356, 360, 361, 364, 367, 376, 377, 380, 381, 382, 383, 385, 386, 389, 392, 407, 410, 418, 440, 442, 444, 449, 450, 460, 461, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 478, 479, 480, 481, 486, 490, 508, 509, 530, 531, 534, 535, 536, 537, 539, 574, 578, 593, 597, 620, 640, 654, 661, 662, 666, 690, 691, 693, 696, 697, 698, 699, 704, 705, 708, 710, 715, 720, 724, 725, 726, 727, 729, 730, 735, 742, 743, 745, 754, 764, 776, 779, 781, 787, 791, 793, 810, 818, 821, 828, 831, 844, 851, 858, 902, 926, 930, 936, 944, 973, 201, 341, 573, 635, 732, 734, 797, 960, 567-433, 202, 333.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Service Area (Cont'd)

3.1.1.14 Fremont Service Area

332, 333, 334, 355, 680, 637, 556, 639, 638, 880, 665, 992, 580, 849, 498, 986, 547, 603, 650.

3.1.1.15 Defiance Service Area

419 – 219, 438, 439, 393, 395, 428, 497, 546, 576, 658, 703, 767, 769, 770, 782, 783, 784, 785, 789, 956, 899, 980, 990.

567 – 235, 254, 270, 272.

3.1.1.16 Napoleon Service Area

419 – 220, 256, 264, 267, 274, 278, 374, 391, 403, 430, 431, 437, 445, 446, 533, 550, 572 579, 591, 592, 598, 599, 608, 613, 713, 748, 758, 762, 766, 916, 918.

567 – 341, 370.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.17 Findlay Service Area

419-306, 314, 348, 408, 412, 420, 421, 422, 423, 424,

425, 427, 429, 434, 581, 672, 717, 721, 722, 788, 804,

817, 889, 957, 257, 454, 894, 365, 859, 396, 326, 293,

694, 477, 963, 299, 387.

567-208, 251, 429.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.18 Stony Ridge/Moline Service Area

Where facilities are available and where technically feasible, the Stony Ridge/Moline Service Area, including EAS, is defined by the following Exchange prefixes:

419-

714,837,214,308,352,353,354,372,373,378,409,419, 494.575.601.728.806.807.855,801.833,761.838.287, 900.872.873.874.931,205,206,208,213,215,218,240, 241,242,243,244,245,246,247,248,249,250,251,252, 254,255,259,260,261,262,265,266,269,270,276,277, 279.280.283.290.291.292.297.304.309.320.321.322. 323,324,325,327,328,329,340,343,344,345,346,349, 350,351,356,360,361,364,367,376,377,380,381,382, 383,385,386,389,392,407,410,418,440,442,444,449, 450.460.461.464.466.467.469,470.471.472,473,474, 475,476,478,479,480,481,486,490,508,509,514,530, 531,534,535,536,537,539,574,578,593,597,620,640, 654,661,662,666,671,676,690,691,693,696,697,698, 699,704,705,708,710,714,715,720,724,725,726,727, 729,730,735,742,743,745,754,761,764,776,779,781, 787,791,793,810,818,821,828,831,836,837,838,844, 851,858,870,902,917,926,930,932,936,944,972,973, 976,498,849.

567-202,213,249,277,333,472,661,976.

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- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.19 Where facilities are available and where technically feasible, the Swanton Service Area, including EAS, is defined by the following Exchange prefixes:
 - 419 -205, 206, 213, 215, 218, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 254, 255, 259, 260, 261, 262, 265, 266, 269, 270, 276, 277, 279, 280, 283, 290, 291, 292, 297, 304, 309, 320, 321, 322, 323, 324, 325, 327, 328, 329, 330, 335, 337, 340, 343, 344, 345, 346, 349, 350, 351, 356, 360, 361, 364, 367, 376, 377, 380, 381, 382, 383, 385, 386, 388, 389, 395, 401,404, 407, 410, 418, 440, 442, 444, 449, 450, 460, 461, 464, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 478, 479, 480, 481, 482, 486, 490, 491, 508, 509, 514, 530, 531, 534, 535, 536, 537, 539, 570, 574, 578, 583, 590, 593, 620, 640, 644, 654, 661, 662, 666, 671, 676, 690, 691, 693, 696, 697, 698, 699, 704, 705, 708, 710, 715, 720, 724, 725, 726, 727, 729, 730, 735, 740, 742, 743, 745, 754, 764, 776, 779, 781, 787, 791, 793, 794, 810, 818, 821, 822, 828, 829, 831, 844, 851, 858, 861, 865, 866, 867, 868, 870, 872, 873, 874, 875, 877, 887, 891, 893, 897, 902, 917, 926, 930, 931, 932, 936, 944, 973.

567-202, 246, 249, 277, 661, 877

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.20 Where facilities are available and where technically feasible, the Fostoria Service Area, including EAS, is defined by the following Exchange prefixes:

419-

312, 413, 435, 436, 619, 701, 894, 934, 937, 939, 454,

316, 595, 814, 457, 505.

567-

245, 293, 278, 281.

3.1.1.21 Where facilities are available and where technically feasible, the Norwalk Service Area, including EAS, is defined by the following Exchange prefixes:

419-

379, 541, 554, 577, 660, 663, 668, 677, 681, 706, 744,

750, 921, 540, 588, 752, 499, 465.

440-

839.

567-

244, 424, 234, 459, 401.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.22 Where facilities are available and where technically feasible, the Port Clinton Service Area, including EAS, is defined by the following Exchange prefixes:

419 – 201, 301, 341, 573, 635, 732, 734, 797, 960, 967, 432, 607, 707, 898, 702, 798, 940, 987, 285, 313

567-252, 254, 262

3.1.1.23 Where facilities are available and where technically feasible, the Tiffin Service Area, including EAS, is defined by the following Exchange prefixes:

419-416, 443, 447, 448, 455, 618, 805, 426, 912, 934, 937, 939, 974, 986, 983, 981, 397, 316, 595, 814, 493, 580, 992, 585, 927.

567-207, 220, 230, 258, 260, 248, 278, 237, 281

- Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 Service Area (Cont'd)
 - 3.1.1.24 Where facilities are available and where technically feasible, the Elmore Service Area, including EAS, is defined by the following Exchange prefixes:

Elmore 419-862

Toledo: 419-205, 206, 208, 213, 215, 218, 240, 241, 242, 243, 244. 245, 246, 247, 248, 249, 250, 251, 252, 254, 255, 259, 260, 261, 262, 265, 266, 269, 270, 276, 277, 279, 280, 283, 290, 291, 292, 297, 304, 309, 320, 321, 322, 323, 324, 325, 327, 328, 329, 340, 343, 344, 345, 346, 349, 350, 351, 358, 360, 361, 364, 367, 376, 377, 380, 381, 382, 383, 385, 386, 389, 392, 407, 410, 418, 440, 442, 444, 449, 450, 460, 461, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 478, 479, 480, 481, 486, 490, 508, 509, 530, 531, 534, 535, 536, 537, 539, 574, 578, 593, 597, 620, 640, 654, 661, 662, 666, 690, 691, 693, 696, 697, 698, 699, 704, 705, 708, 710, 715, 720, 724, 725, 726, 727, 729, 730, 735, 742, 743, 745, 754, 764, 776, 779, 781, 787, 791, 793, 810, 818, 821, 828, 831, 844, 851, 858, 902, 926, 930, 936, 944, 973

567-202, 249, 277, 343, 395, 661, 686, 868

Woodville: 419-498, 849

567**-**482

Effective: October 21, 2011

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1.25 Addition of Exchange Prefixes

Additional Exchange Prefixes may be assigned to each of the Buckeye Service Areas by NANPA as the need arises, or as requested by a telecommunications service provider. Where facilities are available and where technically feasible, Buckeye will offer services in these Exchange Prefixes as well.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Calling Areas

3.1.2.1 Toledo Local Calling Area

AT&T:

Holland, Maumee, Perrysburg, Toledo, and Whitehouse.

Other Telephone Companies:

Curtice-Oregon - Frontier

Delta - Windstream

Elmore - Frontier

Erie, Mich. - Frontier

Genoa - Frontier

Grand Rapids - Frontier

Haskins – Tontogany - Frontier

Lambertville, Mich. - Frontier

Lost Peninsula, Mich. - Frontier

Luckey - CenturyLink

Metamora - CenturyLink

Moline - CenturyLink

North Sylvania – Frontier

Richfield Twp. - CenturyLink

Stoney Ridge - CenturyLink

Swanton - CenturyLink

Sylvania - Frontier

Temperance, Mich. - Frontier

Waterville – CenturyLink

Woodville - Frontier

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.2 Holland Local Calling Area:

AT&T:

Holland, Maumee, Perrysburg, Toledo, and Whitehouse

Other Telephone Companies:

Curtice-Oregon - Frontier

Delta - Windstream

Elmore - Frontier

Erie, Mich. - Frontier

Genoa - Frontier

Grand Rapids – Frontier

Haskins – Tontogany - Frontier

Lambertville, Mich. - Frontier

Lost Peninsula, Mich. - Frontier

Luckey - CenturyLink

Metamora - CenturyLink

Moline - CenturyLink

North Sylvania - Frontier

Richfield Twp. - CenturyLink

Stoney Ridge - CenturyLink

Swanton - CenturyLink

Sylvania - Frontier

Temperance, Mich. - Frontier

Waterville - CenturyLink

Woodville - Frontier

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.3 Maumee Local Calling Area

AT&T:

Holland, Maumee, Perrysburg, Toledo, and

Whitehouse

Other Telephone Companies:

Curtice-Oregon - Frontier

Delta - Windstream

Elmore - Frontier

Erie, Mich. - Frontier

Genoa - Frontier

Grand Rapids – Frontier

Haskins - Tontogany - Frontier

Lambertville, Mich. - Frontier

Lost Peninsula, Mich. - Frontier

Luckey - CenturyLink

Metamora - CenturyLink

Moline - CenturyLink

North Sylvania - Frontier

Richfield Twp. - CenturyLink

Stoney Ridge - CenturyLink

Swanton - CenturyLink

Sylvania - Frontier

Temperance, Mich. - Frontier

Waterville - CenturyLink

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.4 Perrysburg Local Calling Area

AT&T:

Holland, Maumee, Perrysburg, Toledo, and Whitehouse

Other Telephone Companies:

Curtice-Oregon - Frontier

Delta - Windstream

Elmore - Frontier

Erie, Mich. - Frontier

Genoa - Frontier

Grand Rapids - Frontier

Haskins - Tontogany - Frontier

Lambertville, Mich. - Frontier

Lost Peninsula, Mich. - Frontier

Luckey - CenturyLink

Metamora - CenturyLink

Moline – CenturyLink

North Sylvania - Frontier

Richfield Twp. - CenturyLink

Stoney Ridge - CenturyLink

Swanton - CenturyLink

Sylvania - Frontier

Temperance, Mich. - Frontier

Waterville - CenturyLink

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.5 Sylvania Local Calling Area

AT&T:

Holland, Maumee, Perrysburg, Toledo, and

Whitehouse

Other Telephone Companies:

Curtice-Oregon - Frontier

Delta - Windstream

Elmore - Frontier

Erie, Mich. - Frontier

Genoa - Frontier

Grand Rapids – Frontier

Haskins - Tontogany - Frontier

Lambertville, Mich. - Frontier

Lost Peninsula, Mich. - Frontier

Luckey - CenturyLink

Metamora - CenturyLink

Moline - CenturyLink

North Sylvania – Frontier

Richfield Twp. - CenturyLink

Stoney Ridge - CenturyLink

Swanton - CenturyLink

Sylvania - Frontier

Temperance, Mich. - Frontier

Waterville – CenturyLink

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.6 Bowling Green Local Calling Area

Bowling Green - Frontier

Cygnet – CenturyLink

Haskings-Tontogany - Frontier

Pemberville – Frontier Portage – CenturyLink Wayne-Bradner – Frontier

Weston - Frontier

3.1.2.7 Sandusky/Huron/Castalia/Bloomingville Local Calling Area

Bellevue - Frontier

Berlin Heights – Frontier

Bloomingville – AT&T

Castalia - AT&T

Clyde - Frontier

Huron – Frontier

Kelley's Island – Frontier

Marblehead - Frontier

Milan - Frontier

Monroeville – Frontier

Norwalk - Frontier

Port Clinton - Frontier

Sandusky - AT&T

3.1.2.8 Portage Local Calling Area

Portage – CenturyLink Bloomdale – CenturyLink Cygnet – CenturyLink Bowling Green – Frontier North Baltimore – Frontier

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.9 Waterville Local Calling Area

Waterville – CenturyLink Bowling Green - Frontier Grand Rapids – Frontier Haskins-Tontogany – Frontier Holland -- AT&T Maumee -- AT&T Perrysburg – AT&T Toledo - AT&T

Whitehouse - AT&T

Curtice-Oregon Local calling Area 3.1.2.10

> Genoa – Frontier Toledo - AT&T Woodville - Frontier

3.1.2.11 Haskins-Tontogany Local Calling Area

> Bowling Green – Frontier Grand Rapids – CenturyLink Toledo - AT&T

3.1.2.12 Clyde Local Calling Area

> Fremont – AT&T Green Springs – CenturyLink Bellevue – Frontier

3.1.2.13 Oak Harbor Local Calling Area

> Toledo - AT&T Port Clinton - Frontier

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- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.3 Local Calling Areas (Cont'd)
 - 3.1.3.14 Fremont Local Calling Area

Gibsonburg – Frontier
Green Springs – CenturyLink
Helena – Frontier
Lindsey – AT&T
Old Fort – CenturyLink
Woodville – CenturyLink
Bettsville – Frontier
Clyde – Frontier

3.1.3.15 Defiance Local Calling Area

Defiance – CenturyLink
Arthur – Arthur Mutual
Ayersville – Ayersville
Evansport – Frontier
Jewell – CenturyLink
Ney – Frontier
Sherwood – Sherwood Mutual

3.1.3.16 Napoleon Local Calling Area

Napoleon – CenturyLink
Archbold – CenturyLink
Deshler – CenturyLink
Florida – CenturyLink
Gerald – CenturyLink
Grelton-Malinta – CenturyLink
Hamler – CenturyLink
Holgate – CenturyLink
Liberty Center – CenturyLink
McClure – McClure
Okolona – Farmers Mutual
Ridgeville Corners – Ridgeville

- Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.17 Findlay Local Calling Area

Findlay – AT&T
Arcadia – Arcadia
Arlington – Frontier
Benton Ridge – Benton Ridge
Bloomdale – CenturyLink (Non-optional measured)
Carey – Frontier
Jenera – Frontier
McComb – Frontier
Mount Blanchard – Frontier
Mount Cory – Orwell
North Baltimore – Frontier
Rawson – Frontier
Van Buren – Frontier
Vanlue – Vanlue

3.1.2.18 Stony Ridge/Moline Local Calling Area

Stony Ridge – CenturyLink
Bowling Green – Frontier
Curtice-Oregon – Frontier
Genoa – Frontier
Luckey – CenturyLink
Moline – CenturyLink
Pemberville – Frontier
Perrysburg – AT&T
Toledo – AT&T
Woodville – CenturyLink

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.19 Swanton Local Calling Area, Including EAS

Delta - Windstream

Holland - AT&T

Maumee - AT&T

Metamora – CenturyLink

Neapolis - Windstream

Perrysburg – AT&T

Richfield Center-Berkey - CenturyLink

Toledo - AT&T

Wauseon – CenturyLink

Whitehouse - AT&T

Curtice – Oregon – Frontier

Elmore – Frontier

Genoa - Frontier

Grand Rapids – Frontier

Haskins-Tontogany - Frontier

Luckey - CenturyLink

Moline - CenturyLink

Stoney Ridge – CenturyLink

Sylvania - Frontier

Waterville - CenturyLink

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.20 Fostoria Local Calling Area, Including EAS

Arcadia – Arcadia Telephone Co.

Bascom – Bascom Mutual Telephone Co.

Bloomdale – CenturyLink

New Riegel – AT&T

Risingsun – CenturyLink

3.1.2.21 Norwalk Local Calling Area, Including EAS

Berlin Heights – Frontier Greenwich – Frontier Milan – Frontier Monroeville – Frontier Wakeman – Frontier

3.1.2.22 Port Clinton Local Calling Area, Including EAS

Oak Harbor – Frontier Marblehead – Frontier Put-In-Bay – Frontier

3.1.2.23 Tiffin Local Calling Area, Including EAS

Attica – Frontier
Bascom – Bascom Mutual Telephone Co.
Bettsville – Frontier
Bloomville – Frontier
McCutchenville – Sycamore Telephone Co.
Melmore – Sycamore Telephone Co.
New Riegel – AT&T
Old Fort – Century Link
Republic – Frontier
Sycamore – Sycamore Telephone Co.

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.2 Local Calling Areas (Cont'd)
 - 3.1.2.24 Elmore Local Calling Area, Including EAS

Toledo – AT&T Woodville –CenturyLink Northwood – AT&T Rossford – AT&T Walbridge – AT&T

3. Service Descriptions

3.2. Service Connection Charges

3.2.1 General Regulations

3.2.1.1 The Service Connection Charges specified for the connection, move, or change of service contemplate work being performed by the Company, or on behalf of the Company, during normal working hours Monday through Friday from 8:00 AM to 5:00 PM.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or day, or on holidays, or interrupts work once begun, additional charges may apply as appropriate.

3.2.1.2 Service Connection Charges are in addition to other rates and charges normally applying under the tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.

3.2.2 Service Connection Charges Do Not Apply

- 3.2.2.1 Moves or changes required for the proper maintenance of service.
- 3.2.2.2 Changes of telephone numbers for Companyinitiated reasons or service reasons e.g., change to tone-dial service.
- 3.2.2.3 When waived in connection with Minimum Telephone Service Standards.

- 3. Service Descriptions (Cont'd)
 - 3.2 Service Connection Charges (Cont'd)
 - 3.2.3 Service Connection Charge Applications
 - 3.2.3.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.¹
 - 3.2.3.2 Additional non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

	<u>Rate</u>
Business	
Line New Installation	
(per line)	\$100.00
(por into)	V
Service Connection Assistance	
Access Line	\$100.00

¹ Only one Service Connection Charge applies, per order issued.

3. Service Descriptions (Cont')

3.3 Local Business Line

3.3.1 Description

Local Business Line Service (1-3 lines) provides the Customer with a single, voice-grade communications channel at the DS-O level that can be used to place or receive one call at a time. Each Local Business Line will include a telephone number except in a hunting arrangement where only one telephone number may be provided. Local Business Lines are provided for connection of Customer-provided stations to the Public Switched Telecommunications Network (PSTN). A station can be a stand-alone telephone, fax, modem, or a Key system telephone. Each Local Business Line is offered on a measured or message rate basis.

Measured rate denotes service where calls to all other local lines/trunks in the local service area of the exchange in which it is furnished are billed on a length-of-call basis.

Message rate denotes service where calls to all other local lines/trunks in the local service area of the exchange in which it is furnished are billed on a per call basis.

Flat Rate denotes service where calls to all other local lines/trunks in the local service area of the exchange in which it is furnished are billed on a predetermined flat rate and no message or measured calculation is performed.

3.3.2 Standard Features

Each Local Business Line is provided with the following standard features:

- Tone Dialing
- Hunting

- 3. Service Descriptions (Cont'd)
 - 3.3 Local Business Line (Cont'd)
 - 3.3.3 Rates and Charges
 - 3.3.3.1 A Local Business Line (1-3 lines) Customer will be charged applicable Non-Recurring Charges and Recurring Charges below, and Usage Charges. Local Business Line Charges will vary based on whether the Customer chooses the Measured or Message Rate Service Option.

Service Descriptions (Cont'd)

3.4 Directory Listings

- 3.4.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing. New listings will be available to Directory Assistance within two business days after the date of service connection.
- The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line of type is required to properly list the Customer, no additional charge is made.
- 3.4.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, which contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

- 3. Service Descriptions (Cont'd)
 - 3.4 Directory Listings (Cont'd)
 - 3.4.4 Each listing must be designated Government, Residential, or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only government listings in the Government Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
 - 3.4.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule. In the event of an error or omission in the Directory Assistance listing of the name, telephone number, or address of a subscriber, the corrected information will be placed in the files of Directory Assistance and intercept operators within two business days.

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3. Service Descriptions (Cont'd)

3.5 Emergency Services (Enhanced 911):

Allows Customers to reach appropriate emergency services including police, fire, and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

Customers will be charged a Current Monthly E911 Subscriber Charge of \$.12 as provided in Ameritech's Tariff PUCO No. 20.

3.6 IntraLATA Pre-subscription

3.6.1 General

IntraLATA Pre-subscription is a procedure whereby a subscriber designates to Buckeye TeleSystem the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA pre-subscription does not prevent a subscriber who has pre-subscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis. IntraLATA Pre-subscription will become effective upon the initial offering of certified local exchange service.

3. Service Descriptions (Cont'd)

3.6 IntraLATA Pre-subscription (Cont'd)

3.6.2 IntraLATA Pre-subscription Options

Option A: Subscriber may select Buckeye TeleSystem as the pre-subscribed carrier for intraLATA toll calls subject to pre-subscription.

Option B: Subscriber may select her/his interLATA toll carrier as the pre-subscribed carrier for intraLATA toll calls subject to pre-subscription.

Option C: Subscriber may select a carrier other than Buckeye TeleSystem or the subscriber's interLATA toll carrier as the pre-subscribed carrier for intraLATA toll calls subject to pre-subscription.

Option D: Subscriber may select no pre-subscribed carrier for intraLATA toll calls subject to pre-subscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

3.6.3 Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Pre-subscription.

Subscribers of record may change their selected option and/or their pre-subscribed intraLATA toll carrier at any time subject to charges specified in Paragraph 3.6.5 below.

- 3. Service Descriptions (Cont'd)
 - 3.6 IntraLATA Pre-subscription (Cont'd)
 - 3.6.4 IntraLATA Pre-subscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with Buckeye TeleSystem. Buckeye TeleSystem will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, Buckeye TeleSystem will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection still is not possible, Buckeye TeleSystem will inform the subscriber that he/she will be given 90 calendar days in which to inform Buckeye TeleSystem of an intraLATA toll carrier pre-subscription selection free of charge. Until the subscriber informs Buckeye TeleSystem of his/her choice for intraLATA toll carrier, the subscriber will not have a pre-subscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the Subscribers who inform Buckeve carrier(s) of choice. TeleSystem of a choice for intraLATA toll pre-subscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in this tariff. If a customer of record inquires of Buckeye TeleSystem of the carriers available for intraLATA toll pre-subscription, Buckeye TeleSystem will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

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- 3. Service Descriptions (Cont'd)
 - 3.6 IntraLATA Pre-subscription (Cont'd)
 - 3.6.5 IntraLATA Pre-subscription Charges
 - A. Application of Charges

After a subscriber's initial selection of a pre-subscribed intraLATA toll carrier and as detailed in Paragraph 3.16.4 above, for any change thereafter, an IntraLATA Presubscription Change Charge (PIC-2) as set forth in Paragraph 3.6.5.B will apply.

- B. Nonrecurring Charges
 - 1. Rates specified in this tariff.
- 3.7 Telecommunications Relay Service (TRS)

Enables deaf, hard-of-hearing, or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. A surcharge of three (3) cents per month per access line was implemented March 1, 2009, to reimburse the Company for the TRS assessment levied by the Commission.

3. Service Descriptions (Cont'd)

3.8 Customer Owned Coin Operated Telephone Service (COCOTS)

3.8.1 General:

Customer-owned, coin operated telephone service (COCOTS) is the provision of a private business measured rate COCOT line by the Company wherein the customer owns, provides, and administers the end-user terminal coin-operated equipment.

3.8.2 Service Specifics:

The Customer shall be solely responsible for the provision, installation, operation, and maintenance of the COCOTS set and for all aspects of business relations with its users.

Customer-provided equipment is subject to Part 68 of the FCC's rules and regulations and subject to the appropriate provisions of Buckeye TeleSystem Tariffs.

The Customer assumes sole responsibility for compliance with all local, state, and federal regulations governing the provision and use of COCOTS sets and service.

Directory Listings are available as regularly provided with business service.

Originating and incoming service is available.

Service will be provided where facilities are available.

Call Screening is not a part of the service provision except where facilities are not available.

The Customer must provide to the company information and authorization where a third party will be acting for the customer.

The Company is not responsible for malfunctions of Customerowned sets or other related equipment, or for misdirected calls,

- 3. Service Descriptions (Cont'd)
 - 3.8 Customer Owned Coin Operated Telephone Service (COCOTS)(Cont'd)
 - 3.8.2 Service Specifics (Cont'd):

disconnects, or other service problems caused by the use of customer-owned equipment.

The Customer shall prominently display at each COCOTS set the regulatory-required information such as the owner or agent responsible for the service and the procedure and telephone numbers for reporting service difficulties or obtaining coin refunds or adjustments.

3.8.3 Rates:

The rates applicable to COCOT service consist of Non-recurring and Monthly charges specified in this tariff. The monthly charges include the rate for a single measured business COCOTS line with call screening.

4. Current Retail Rates and Charges (Price Sheet)

4.1 Service Connection Charges

	<u>Business</u>
New Installation (Per Line)	\$100.00
Service Connection Assistance	
Access Line	\$100.00
Change to or from Optional Features	\$10.00
Line Restoral (Per Line/Per Trunk)	\$100.00
IC-1 or 2 Change (Per Line) [Electronic LPIC = \$1.25]	\$5.50
Second PIC change at same time on same line	\$2.75
Suspension of Service Restoral Charge (Per Line/Trunk)	\$50.00
Directory Services	\$15.00
Number Change (Per Access Line)	\$35.00
Supersedure	\$35.00
Rearrangement of Trunk Circuit	\$10.00
Establish, Change from One Type of Hunting to Another, or	
Rearrange Hunting Sequence Per Access Line	\$30.00
Change Type of Service	
(i.e. from Measured to Flat or Flat to Measured)	\$15.00
Add DID Number 1-3	\$10.00

Labor Charges:	<u>Rate</u>
Mon - Fri 8AM – 5PM:	
First Hour (1 Hour Minimum)	\$80.00
Each Additional 15 Minutes or Fraction Thereof	\$20.00
Mon – Fri (excluding 8AM – 5PM) All Day Sat & Sun:	
First Hour (1 Hour Minimum)	\$85.00
Each additional 15 Minutes or Fraction Thereof	\$25.00
Holidays:	
First Hour (1 Hour Minimum)	\$90.00
Each Additional 15 Minutes or Fraction Thereof	\$30.00
Maintenance Service Charges	
Residence	\$50.00
Business	\$80.00

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4. Current Retail Rates and Charges (Price Sheet) (Cont'd)

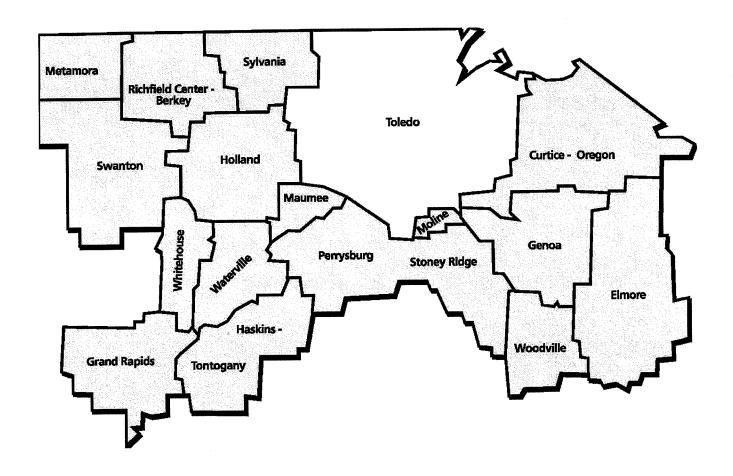
4.2 Small and Local Business Line

Recurring Charge For Each Measured Rate Or Message Rate Line	<u>Rate</u>
Month-to-Month	\$21.50
1 Year	\$20.50
2 Year	\$20.00
3 Year	\$19.50
5 Year	\$19.00
Usage Rates for Local Business Line Calls	
Telecommunication Relay Service (TRS) Surcharge Per Month/Per Line	\$.03
First Minute	\$.06
Each Additional Second	\$.00042
Message Rate (Per Call)	\$.07
Local Business Line Value Package	\$8.00
Call Transfer	\$2.00

5. Service Area Maps

Buckeye Telesystem Service Area

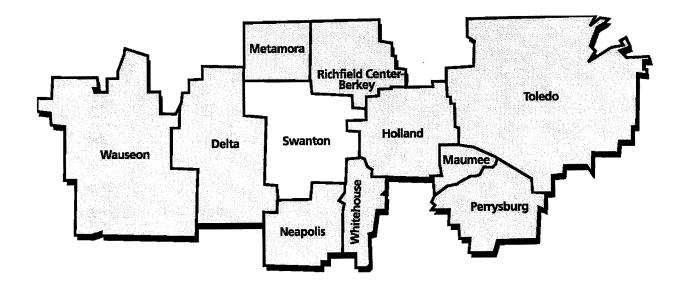
Toledo Service Area



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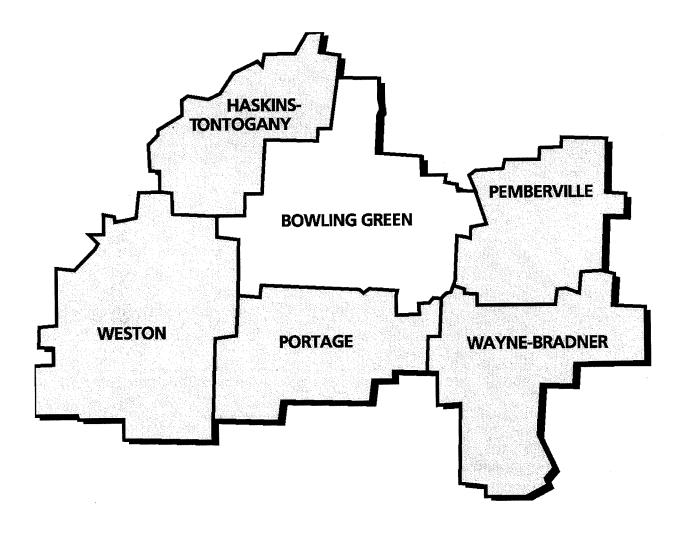
5. Service Area Maps (Cont'd)

Fulton County, Swanton, Ohio



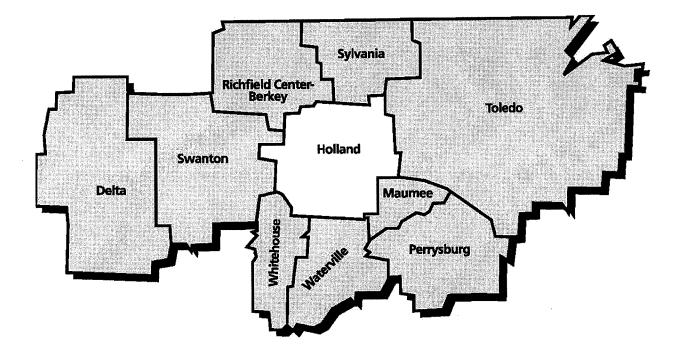
5. Service Area Maps (Cont'd)

Bowling Green Service Area



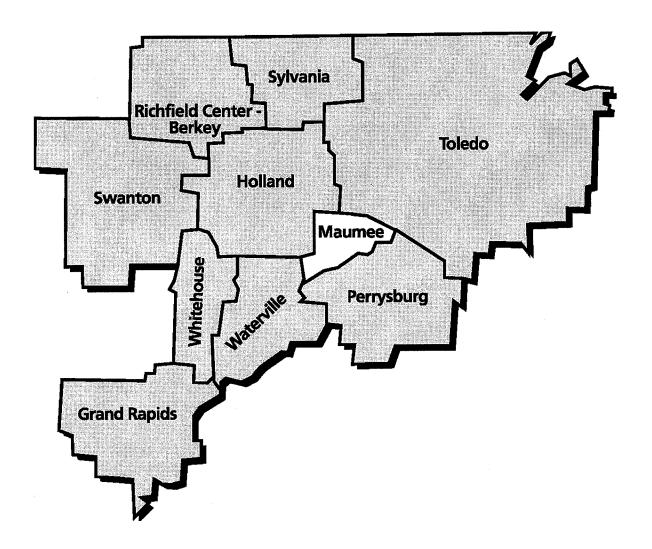
5. Service Area Maps (Cont'd)

Holland Service Area



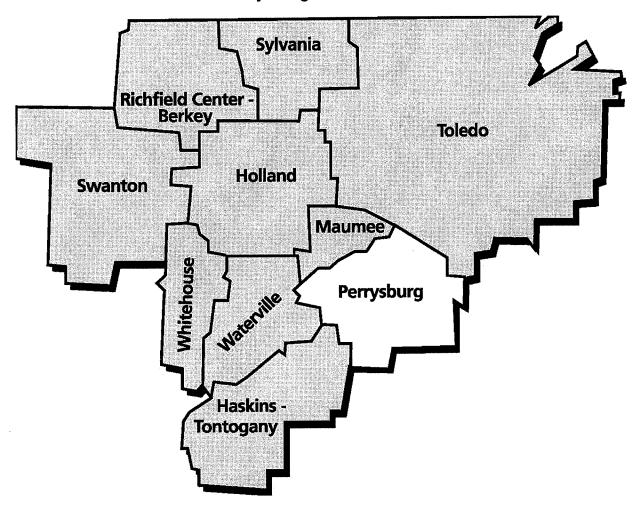
5. Service Area Maps (Cont'd)

Maumee Service Area



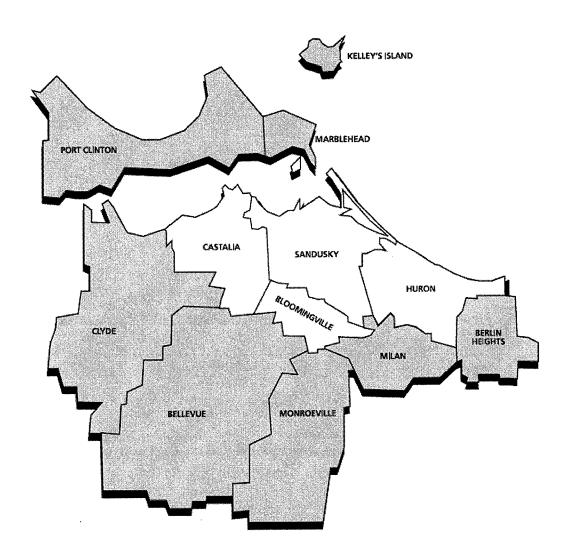
5. Service Area Maps (Cont'd)

Perrysburg Service Area



5. Service Area Maps (Cont'd)

Sandusky/Huron/Castalia/Bloomingville Service Area

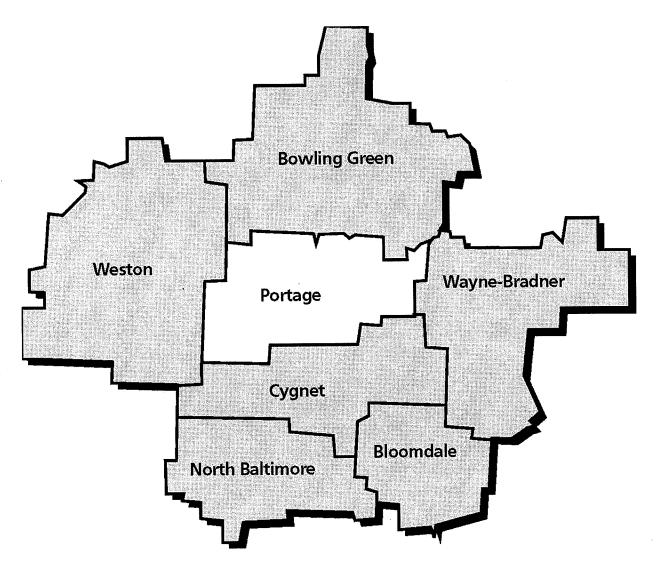


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5. Service Area Maps (Cont'd)

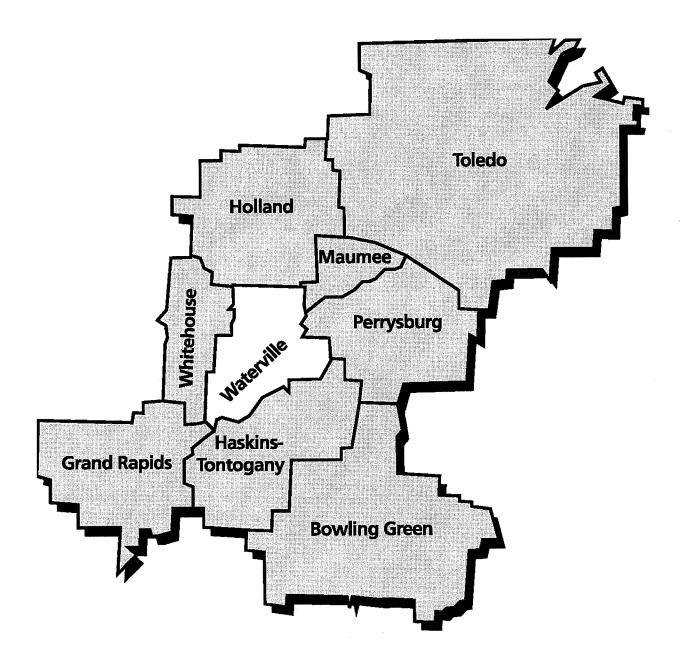
Portage Service Area



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5. Service Area Maps (Cont'd)

Waterville Service Area

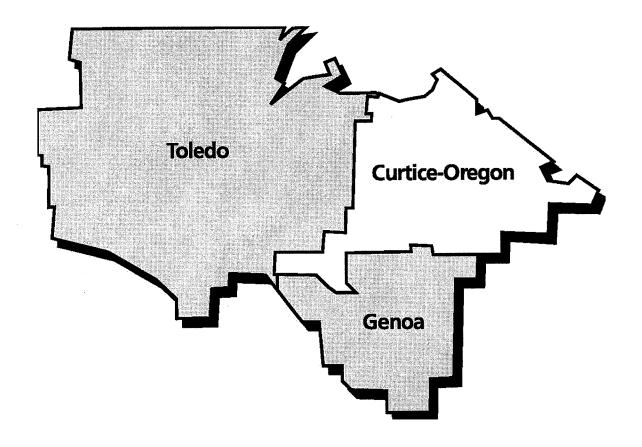


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5. Service Area Maps (Cont'd)

Curtice - Oregon Service Area

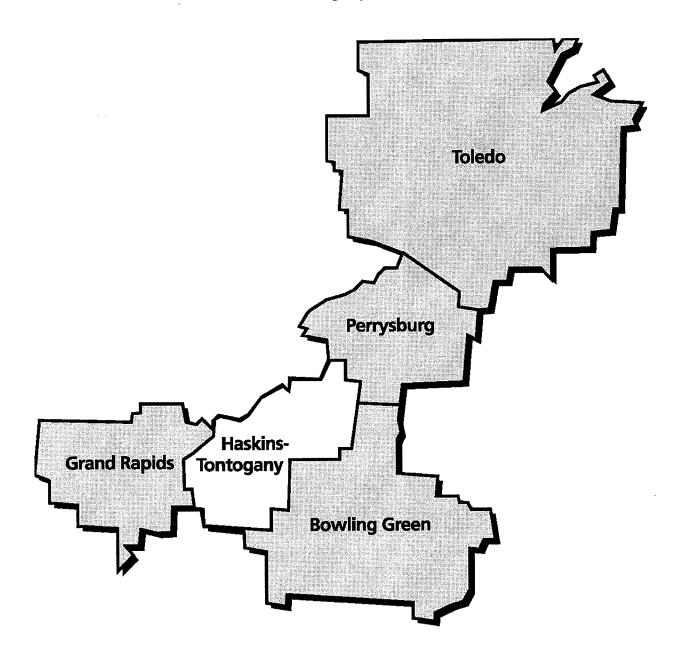


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5. Service Area Maps (Cont'd)

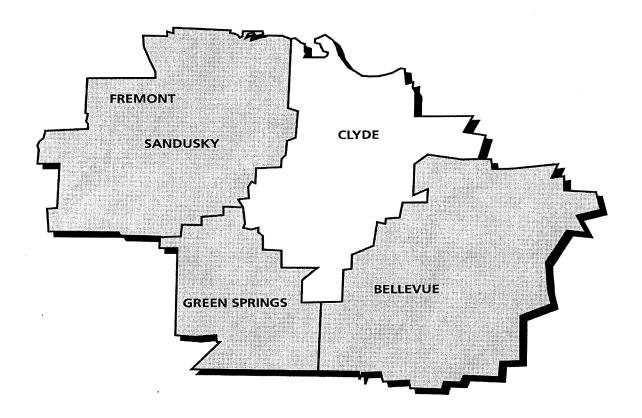
Haskins-Tontogany Service Area



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5. Service Area Maps (Cont'd)

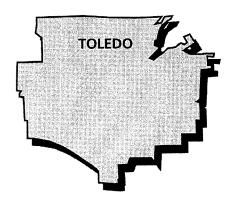
Clyde Service Area

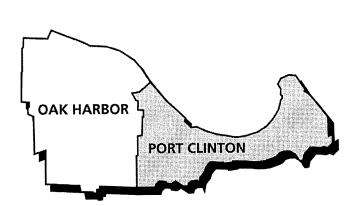


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5. Service Area Maps (Cont'd)

Oak Harbor Service Area

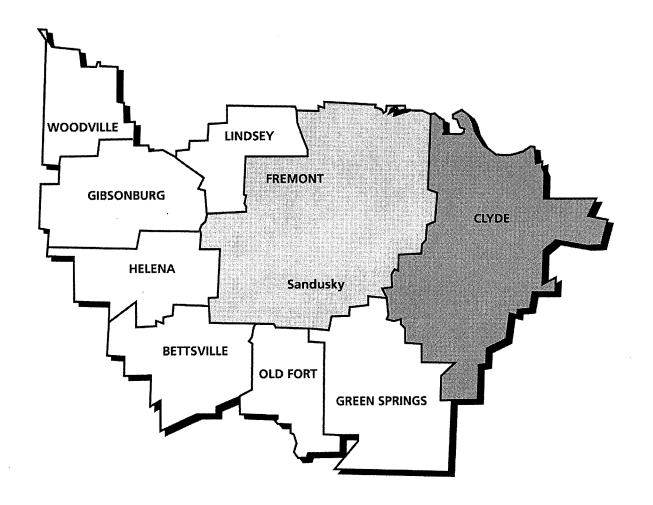




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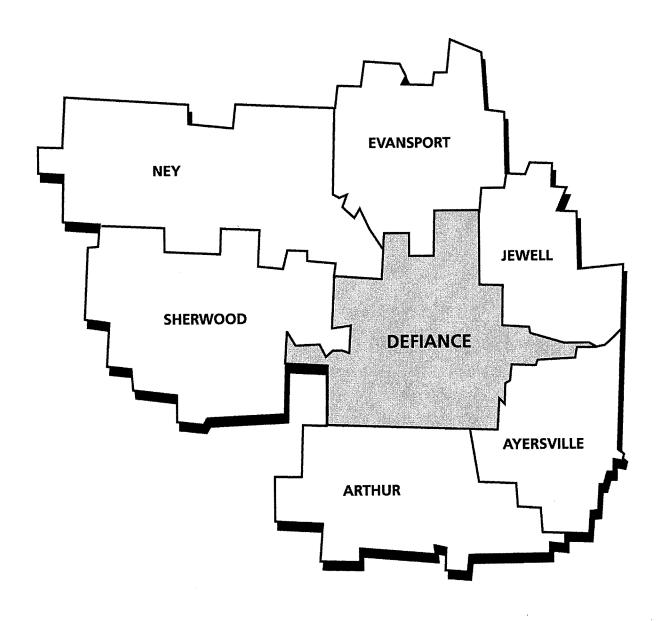
Fremont Service Area



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5. Service Area Maps (Cont'd)

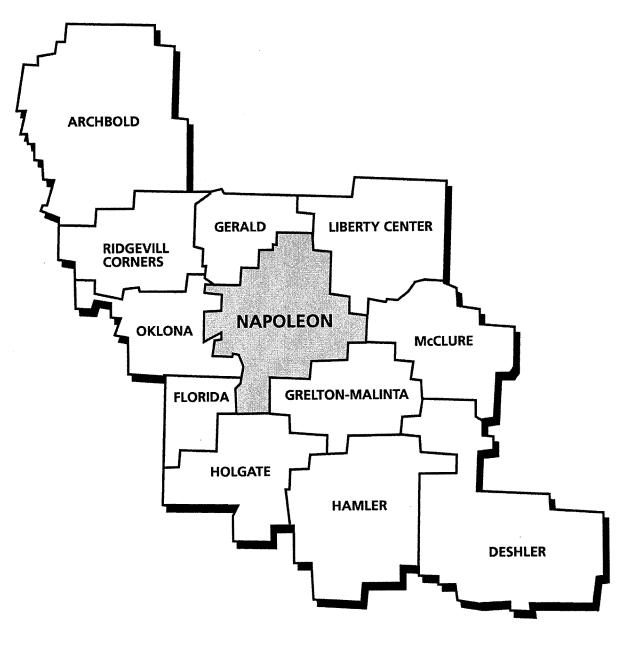
Defiance Service Area



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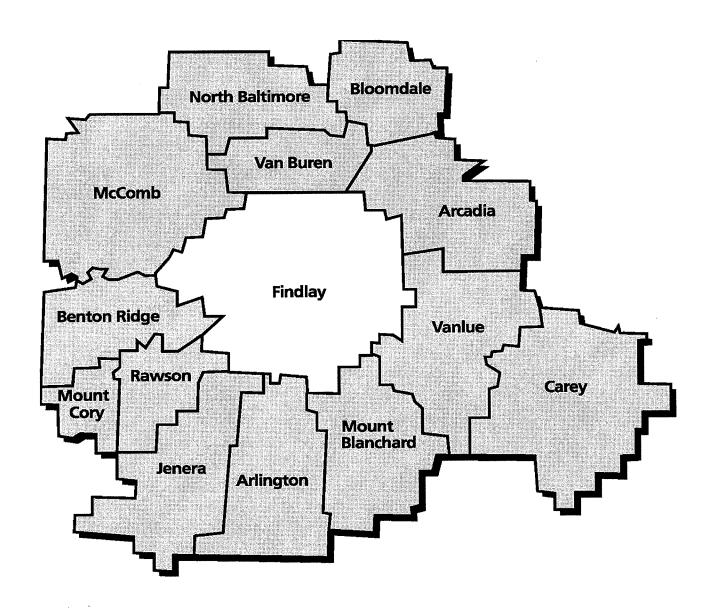
Napoleon Service Area



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5. Service Area Maps (Cont'd)

Findlay Service Area

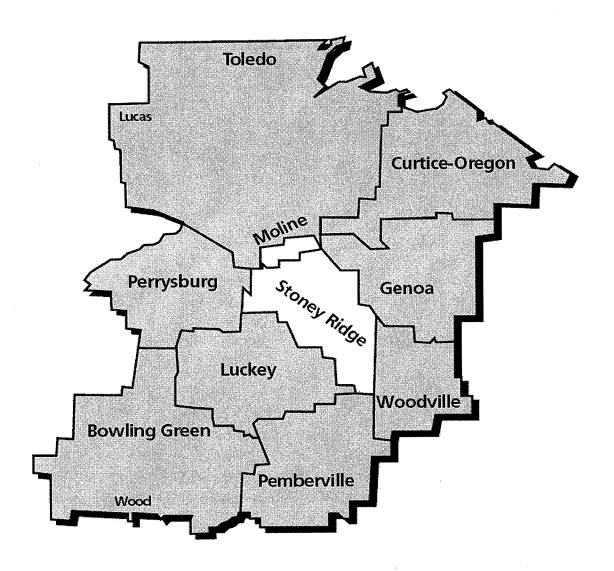


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5. Service Area Maps (Cont'd)

Stony Ridge/Moline Service Area

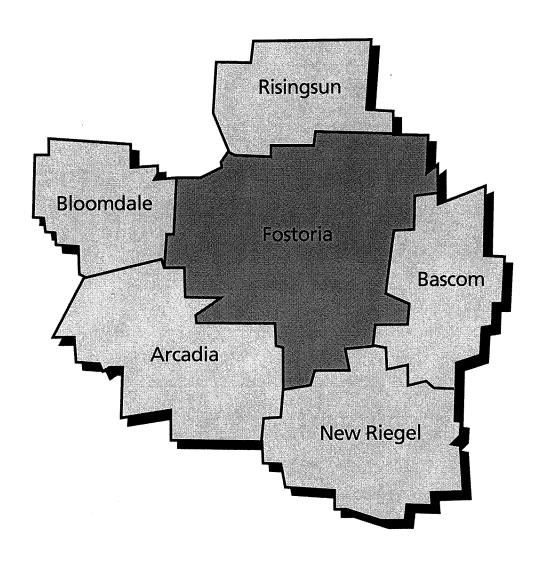


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5. Service Area Maps (Cont'd)

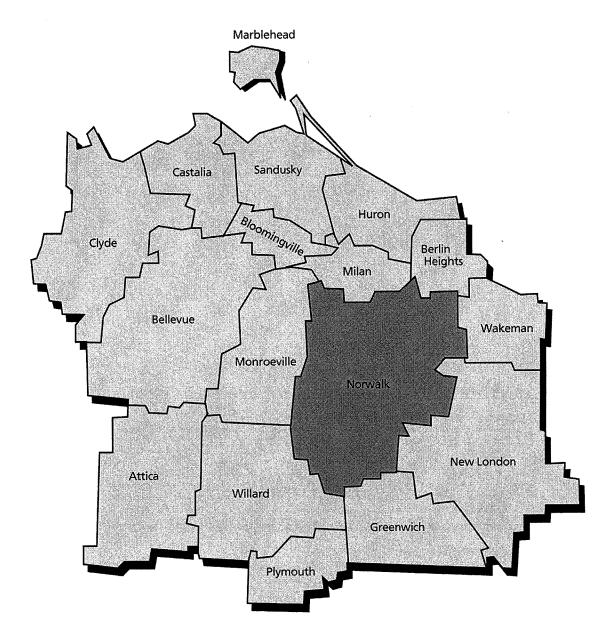
Fostoria Service Area



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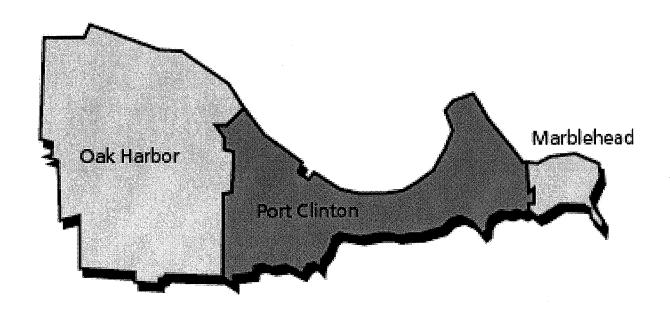
Norwalk Service Area



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5. Service Area Maps (Cont'd)

Port Clinton Service Area

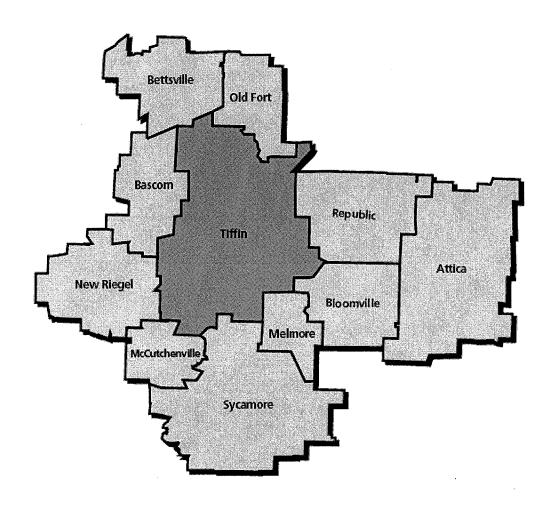


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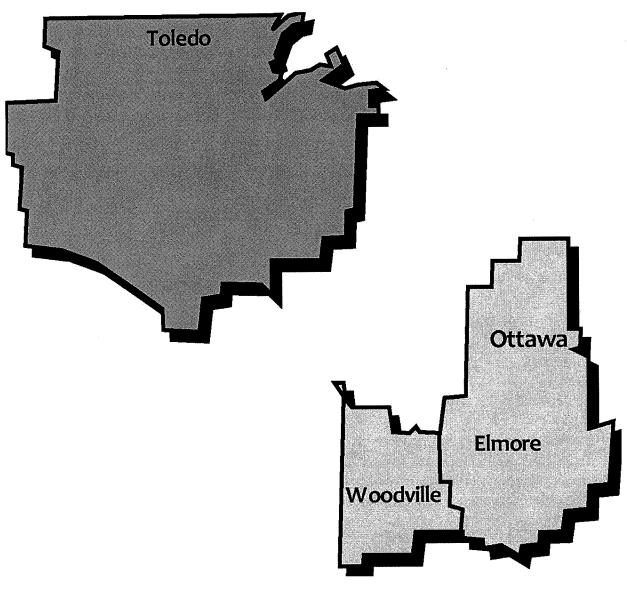
Tiffin Service Area



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5. Service Area Maps (Cont'd)

Elmore Service Area



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in

Case No(s). 11-2887-TP-ATA

Summary: Exhibit Amended Exhibit B of the Detariffing Application electronically filed by Mr. Stephen M Howard on behalf of Buckeye TeleSystem, Inc.