

FILE

Hunter, Donielle

**From:** ContactThePUCO  
**Sent:** Thursday, October 27, 2011 1:19 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 10/27/2011

Re: Jerry Hambleton  
4606 Creekside Dr

Kent, OH 44240

Docketing Case No: 11-4161-WS-AIR

Notes:

Please docket the attached in the case number above.

**Complaint Description:**

I object to the proposed increase of 24.67% by Ohio American Water Company to their customers in Portage County. Being a senior citizen, my income is limited, and I can ill-afford such an exorbitant increase. I live in a Condominium development that includes many seniors who are in the same financial condition as I. Having read much of the filing pertaining to this requested increase, I can find no justification for the Application. In these days of economic uncertainty, it is imperative that all Companies find areas to improve efficiencies and reduce their internal operating costs, and not rely on increasing rates charged to their customers. Please deny the Application from Ohio American Water Company (Case No. 111-4161-WS-AIR) seeking rate increases.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician [Signature] Date Processed 10-27-11

RECEIVED-DOCKETING DIV  
2011 OCT 27 PM 2:41  
PUCO