

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of	)	
Pinnacle Associates, Inc.	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 11-446-TP-CSS
	)	
Telecom Management, Inc. dba	)	
Pioneer Telephone	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

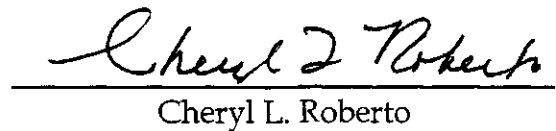
- (1) On January 26, 2011, Pinnacle Associates, Inc. (Pinnacle) filed a complaint against Telecom Management, Inc. dba Pioneer Telephone (Pioneer) in which it alleged that Pioneer improperly billed and suspended telecommunications service to Pinnacle.
- (2) On February 14, 2011, Pioneer filed a letter in which it stated that, in the interest of good will, Pioneer credited the full balance of Pinnacle's account and closed it with a \$0.00 balance. Pioneer expressed hope that its offer resolves the complaint.
- (3) By entry issued September 19, 2011, the attorney examiner requested that Pinnacle notify the Commission whether it wished to proceed with its complaint. The entry noted that if Pinnacle did not respond within 20 days the attorney examiner would presume that this matter is resolved and would recommend that the complaint be dismissed.
- (4) More than 20 days have passed without a response from the complainant. Upon the attorney examiner's recommendation, the Commission shall presume that this matter is resolved. Accordingly, the complaint shall be dismissed.

It is, therefore,

ORDERED, That, in accordance with Finding (4), the complaint shall be dismissed without prejudice. It is, further,

ORDERED, That a copy of this entry be served upon all parties and interested persons of record.

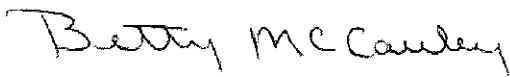
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Todd A. Snitchler, Chairman  
Paul A. Centolella  
Steven D. Lesser  
Andre T. Porter  
Cheryl L. Roberto

LDJ/sc

Entered in the Journal

**OCT 26 2011**



Betty McCauley  
Secretary