

#### VIA OVERNIGHT DELIVERY

Communications

13865 Sunrise Valley Drive Herndon, VA 20171

September 29, 2011

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street Columbus, Ohio 43215-3793

Re: XO Communications Services, Inc, P.U.C.O. Tariff No. 5 Revisions

Case No.

To Whom It May Concern:

90-9017-TP-TRF

MISER 29 MII:30 Please find enclosed original and three (3) copies of revisions to XO Communications Services, Inc. ("XO"), P.U.C.O. Tariff No. 5. These revisions increases several charge percentages of the Access Recovery Charge affecting business customers. Customers were notified of this change via bill message (Exhibit D).

The following revised pages are included with this filing:

4th Revised Page 1 3rd Revised Page 70 3rd Revised Page 74

These revisions are being filed with an issued date of September 30, 2011 and an effective date of October 1, 2011.

Also, enclosed is an additional copy of this letter and a self-addressed stamped envelope. Please date stamp this copy and return in the enclosed envelope. If you have any questions, please contact Dan Ostroff at 703-547-2635 or daniel.ostroff@xo.com.

Daniel G. Ostroff

Senior Regulatory Analyst

**Enclosures** 

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business Date Processed

#### The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of	) TRF Docket No. 90- <u>9017 - TR</u> F				
to	) ) )	Case NoTP NOTE: Unless you have reserved a G BLANK.		e "Case l	No" fields
Name of Registrant(s) XO Communications Services	s, Inc.				
DBA(s) of Registrant(s)					
Address of Registrant(s) 13865 Sunrise Valley Dr., I	Herndon, VA 20	<u>171</u>			
Company Web Address www.xo.com					
Regulatory Contact Person(s) Kelly Fau;l		Phone <u>703-547-2536</u>	Fax <u>703-5</u>	47-2630	<u>)</u>
Regulatory Contact Person's Email Address Kelly.fa	ul@xo.com				
Contact Person for Annual Report Sharon Adams			Phone <u>703</u>	3-547-26	<u> 515</u>
Address (if different from above)					
Consumer Contact InformationTeresa Miller			Phone 214	I-261-75	<u>509</u>
Address (if different from above)					
Motion for protective order included with filing?	Yes 🛛 No			201	$\widetilde{\Xi}$
Motion for waiver(s) filed affecting this case?  Ye	es 🛛 No [Note	e: Waivers may toll any automation	timeframe.]		三
Notes:			1	SEP 2	FCEIVED-DOCKETING DIV
Section I and II are Pursuant to Chapter 4901:1-6 OA	AC.		E.	29	글
Section III – Carrier to Carrier is Pursuant to 4901:1-	-7 OAC, and Wi	reless is Pursuant to 4901:1-6-24 (	OAC.		異
Section IV – Attestation	anadan ,			高田: 27	
(1) Indicate the Carrier Type and the reason for sub-	mitting this form	by checking the boxes below.		27	. D.
(2) For requirements for various applications, see the	e identified section	on of Ohio Administrative Code S	ection 4901		

- supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

Carrier Type  Other (explain below)	)	For Prof	fit ILEC	Not For F	rofit ILEC	⊠ CL	LEC
Change terms & conditions existing BLES		ATA <u>1-6</u> (Auto 30 day		ATA <u>1-6-</u> (Auto 30 days		(Auto 3	`A <u>1-6-14(H)</u> 30 days)
Introduce non-recurring charge, or fee to BLES	arge,						`A <u>1-6-14(H)</u> 30 days)
Introduce or Increase Late	Payment	ATA <u>1-</u> (Auto 30 day	ys)	ATA <u>1-6</u> (Auto 30 days			A <u>1-6-14(1)</u> 30 days)
Revisions to BLES Cap.		ZTA <u>1-0</u> (0 day Notic	e)				
Introduce BLES or expand service area (calling area)	local	ZTA <u>1-0</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice	)		A <u>1-6-14(H)</u> Notice)
Notice of no obligation to of facilities and provide BLES		ZTA 1-0		ZTA <u>1-6-</u> (0 day Notice			
Change BLES Rates		TRF 1-6 (0 day Notic		TRF <u>1-6-</u> (0 day Notice			F <u>1-6-14(G)</u> Notice)
To obtain BLES pricing fle	exibility	BLS <u>1-6-</u> (C)(1)(c) (Auto 30 da	<del></del>				
Change in boundary		ACB <u>1-</u> (Auto 14 day		ACB <u>1-6-</u> (Auto 14 days			
Expand service operation a	rea						F <u>1-6-08(G)</u> (0 day)
BLES withdrawal							`A <u>1-6-25(B)</u> Notice)
Other* (explain)							
Section I - Part II - Cus							
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	tion	Electronic Mail
15-day Notice							
30-day Notice	[	2011					
Date Notice Sent: Appeared on July 2011 invoices							
Section I - Part III -IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC							
IOS	Introdu	ice New	Tariff	Change	Price Change		Withdraw
□ IOS							

#### Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC	CLEC	Carrier's Not	CESTC	CETC
Certification	(Out of Territory)	,	Offering BLES		
* See Supplemental	☐ ACE <u>1-6-08</u>	X ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	☐ ACE <u>1-6-</u> 10	☐ UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

<sup>\*</sup>Supplemental Certification forms can be found on the Commission Web Page.

#### Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	☐ ATR <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)

<sup>\*</sup> Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

#### Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	☐ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	UNC <u>1-7-04</u> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	UNC 1-7-23(B) (Non-Auto)	
Wireless Providers See 4901:1-6-24	RCC [Registration & Change in Operations]	NAG [Interconnection Agreement or

## Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

## AFFIDAVIT Compliance with Commission Rules

Complianc	e with Comm	ission Rules
I am an officer/agent of the applicant corporation,	Kelly Faul	, and am authorized to make this statement on its behalf.
(Name)		
Please Check ALL that apply:		
filings do not imply Commission approval and the time, supersede any contradictory provisions in our	at the Commis tariff. We wil	ne state of Ohio. I understand that tariff notification sion's rules as modified and clarified from time to I fully comply with the rules of the state of Ohio and cluding the suspension of our certificate to operate
☑ I attest that customer notices accompanying this Section II, in accordance with Rule 4901:1-6-7, Oh		
I declare under penalty of perjury that the foregoing		
Executed on (Date) 9/28/11 at (Location *(Kelly	) <u>Herndon, VA</u> Faul, Regulatory A	Affairs Director) Lelly J. (Date) 8/24/11
<ul> <li>This affidavit is required for every tariff-aj applicant, or an authorized agent of the ap</li> </ul>	ffecting filing.	It may be signed by counsel or an officer of the
<u></u>	ERIFICATIO	<u>N</u>
Commission and that all of the information submitt this case, is true and correct to the best of my know	ed here, and all ledge.	Filing Form for most proceedings provided by the additional information submitted in connection with
*(Kelly Faul – Regulatory Affairs Director)  *Verification is required for every filing. It may be agent of the applicant.	e signed by cou	(Date) 9/28/11  nsel or an officer of the applicant, or an authorized
Send your completed Application Form, include	ling all required copies, to:	d attachments as well as the required number of

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

# **EXHIBIT A Existing Tariff Pages**

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Drive Herndon, VA 20171

Case No.

Issued: September 1, 2011

P.U.C.O. Tariff No. 5 3rd Revised Page 1 Cancels 2nd Revised Page 1

Effective: September 2, 2011

LOCAL EXCHANGE SERVICES

#### **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION	
Title	Original		31	Original	62	Original	
1	3 <sup>rd</sup> Rev.	*	32	Original	63	Original	
2	Original		33	1 <sup>st</sup> Rev.	64	Original	
3	Original.		34	2 <sup>nd</sup> Rev.	65	Original	
4	Original		35	Original	66	Original	
5	Original		36	Original	67	Original	
6	Original		37	Original	68	Original	
7	Original		38	Original	69	Original	
8	Original		39	Original	70	2 <sup>nd</sup> Rev.	2
9	1st Rev.		40	Original	71	Original	
10	Original		41	Original	72	Original	
11	Original		42	Original	73	Original	
12	1st Rev.		43	Original	74	2 <sup>nd</sup> Rev.	:
12.1	Original		44	Original			
13	1 <sup>st</sup> Rev.		45	Original			
14	1 <sup>st</sup> Rev.		46	Original			
15	Original		47	Original			
16	1st Rev.		48	Original			
17	Original		49	Original			
18	Original		50	Original			
19	Original		51	Original			
20	Original		52	Original			
21	Original		53	Original			
22	Original		54	Original			
23	Original		55	Original			
24	Original		56	Original			
25	Original		57	Original			
26	Original		58	Original			
27	Original		59	Original			
28	Original		60	Original			
29	1st Rev.		61	Original			
30	Original						

<sup>\* -</sup> indicates those pages included with this filing

Kelly Faul - Regulatory Affairs Director

13865 Sunrise Valley Dr.

Herndon, VA 20171

Case No.

Issued: September 1, 2011

P.U.C.O. Tariff No. 5 2<sup>nd</sup> Revised Page 70 Cancels 1<sup>st</sup> Revised Page 70

Effective: September 2, 2011

#### LOCAL EXCHANGE SERVICES

#### **SECTION 5 - PRICE LIST - CATEGORY ONE, (CONT'D.)**

#### 5.4 Service Order Charges

NRC:

Line Restoral Charge \$20.00 per line

PIC Change Charge \$5.00 per Line, Trunk, or Port (manual)

\$1.25 per Line, Trunk, or Port (electronic)

Primary Service Order Charge

Record Order Charge Subsequent Order Charge Technician Visit Charge\* \$50.00 per order \$15.00 per order \$50.00 per order \$150.00 per occurrence

#### 5.5 Access Recovery Charge

Total MRC	Charge Percentage	Total MRC	Charge Percentage	
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	4.50%	(R)
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.20%	
\$200.01-400.00	14.00%	\$20,000.01-30.000.00	4.00%	
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	3.80%	
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	3.60%	
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.40%	
\$1,000.01-1,500.00	6.50%	\$75,000.01-100,000.00	3.20%	
\$1,500.01-2,500.00	6.00%	\$100,000.01-250,000.00	3.00%	
\$2,500.01-5,000.00	5.50%	\$250,000.01-500,000.00	2.90%	
\$5,000.01-7,500.00	4.75%	\$500,000.01 +	2.80%	(R)

#### 5.6 Supplemental Change Charge

	NON-RECURRING CHARGES						
	Timeframe of Change Request						
Monthly Recurring	Within 2 Business Days of	On or after 3 <sup>rd</sup> Business	Within 5				
Charge Range	Order Acceptance	Day after Order	Business Days of				
		Acceptance and up to the	Due Date				
		5 <sup>th</sup> Business Day Prior to					
		Due Date					
Up to \$500.99	\$0.00	\$100.00	\$200.00				
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00				
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00				

XO Communications Services, Inc. Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Case No. P.U.C.O. Tariff No. 5 2nd Revised Page 74 Cancels 1<sup>st</sup> Revised Page 74

Issued: September 1, 2011

Effective: September 2, 2011

#### LOCAL EXCHANGE SERVICES

### SECTION 6 - PRICE LIST - CATEGORY TWO, (CONT'D.)

#### 6.6 Access Recovery Charge

Total MRC	Charge Percentage	Total MRC	Charge Percentage	
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	4.50%	(R)
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.20%	
\$200.01-400.00	14.00%	\$20,000.01-30.000.00	4.00%	
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	3.80%	
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	3.60%	
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.40%	
\$1,000.01-1,500.00	6.50%	\$75,000.01-100,000.00	3.20%	
\$1,500.01-2,500.00	6.00%	\$100,000.01-250,000.00	3.00%	
\$2,500.01-5,000.00	5.50%	\$250,000.01-500,000.00	2.90%	
\$5,000.01-7,500.00	4.75%	\$500,000.01 +	2.80%	(R)

# **EXHIBIT B Proposed Tariff Pages**

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Drive Herndon, VA 20171

Case No.

Issued: September 30, 2011

P.U.C.O. Tariff No. 5 4th Revised Page 1 Cancels 3rd Revised Page 1

Effective: October 1, 2011

#### LOCAL EXCHANGE SERVICES

#### **CHECK SHEET**

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4	Original		35	Original	66	Original
5	Original		36	Original	67	Original
6	Original		37	Original	68	Original
7	Original		38	Original	69	Original
8	Original		39	Original	70	1st Rev.
9	1st Rev.		40	Original	71	Original
10	Original		41	Original	72	Original
11	Original		42	Original	73	Original
12	1st Rev.		43	Original	74	1st Rev.
12.1	Original		44	Original		
13	1st Rev.		45	Original		
14	1 <sup>st</sup> Rev.		46	Original		
15	Original	•	47	Original		
16	1st Rev.		48	Original		
17	Original		49	Original		
18	Original		50	Original		
19	Original		51	Original		
20	Original		52	Original		
21	Original		53	Original		
22	Original		54	Original		
23	Original		55	Original		
24	Original		56	Original		
25	Original		57	Original		
26	Original		58	Original		
27	Original		59	Original		
28	Original		60	Original		
29	1st Rev.		61	Original		
30	Original					

<sup>\* -</sup> indicates those pages included with this filing

Kelly Faul - Regulatory Affairs Director

13865 Sunrise Valley Dr.

Herndon, VA 20171

Case No.

Issued: September 30, 2011

P.U.C.O. Tariff No. 5 3<sup>rd</sup> Revised Page 70 Cancels 2<sup>nd</sup> Revised Page 70

Effective: October 1, 2011

#### LOCAL EXCHANGE SERVICES

#### **SECTION 5 - PRICE LIST - CATEGORY ONE, (CONT'D.)**

#### 5.4 Service Order Charges

NRC:

Line Restoral Charge \$20.00 per line

\$5.00 per Line, Trunk, or Port (manual) PIC Change Charge

\$1.25 per Line, Trunk, or Port (electronic)

Primary Service Order Charge

Record Order Charge Subsequent Order Charge Technician Visit Charge\*

\$50.00 per order \$15.00 per order \$50.00 per order \$150.00 per occurrence

#### **Access Recovery Charge** 5.5

Total MRC	Charge Percentage	Total MRC	Charge Percentage	
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%	(I)
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%	
\$200.01-400.00	14.00%	\$20,000.01-30.000.00	4.50%	
\$400.01-600.00	10.50%	\$30,000.01-40,000.00	4.30%	
\$600.01-800.00	9.50%	\$40,000.01-50,000.00	4.10%	
\$800.01-1000.00	8.50%	\$50,000.01-75,000.00	3.90%	
\$1,000.01-1,500.00	7.50%	\$75,000.01-100,000.00	3.70%	
\$1,500.01-2,500.00	7.00%	\$100,000.01-250,000.00	3.50%	
\$2,500.01-5,000.00	6.50%	\$250,000.01-500,000.00	3.40%	1
\$5,000.01-7,500.00	5.25%	\$500,000.01 +	3.30%	(I)

#### 5.6 Supplemental Change Charge

	NON-RECURRING CHARGES Timeframe of Change Request			
Monthly Recurring	Within 2 Business Days of	On or after 3 <sup>rd</sup> Business	Within 5	
Charge Range	Order Acceptance	Day after Order	Business Days of	
	-	Acceptance and up to the	Due Date	
	(	5 <sup>th</sup> Business Day Prior to		
	İ	Due Date		
Up to \$500.99	\$0.00	\$100.00	\$200.00	
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00	
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00	

**XO** Communications Services, Inc. Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Case No.

P.U.C.O. Tariff No. 5 3rd Revised Page 74 Cancels 2<sup>nd</sup> Revised Page 74

Issued: September 30, 2011

Effective: October 1, 2011

#### LOCAL EXCHANGE SERVICES

### SECTION 6 - PRICE LIST - CATEGORY TWO, (CONT'D.)

#### 6.6 **Access Recovery Charge**

Total MRC	Charge Percentage	Total MRC	Charge Percentage	
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%	(I)
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%	
\$200.01-400.00	14.00%	\$20,000.01-30.000.00	4.50%	
\$400.01-600.00	10.50%	\$30,000.01-40,000.00	4.30%	- 1
\$600.01-800.00	9.50%	\$40,000.01-50,000.00	4.10%	
\$800.01-1000.00	8.50%	\$50,000.01-75,000.00	3.90%	
\$1,000.01-1,500.00	7.50%	\$75,000.01-100,000.00	3.70%	i i
\$1,500.01-2,500.00	7.00%	\$100,000.01-250,000.00	3.50%	
\$2,500.01-5,000.00	6.50%	\$250,000.01-500,000.00	3.40%	
\$5,000.01-7,500.00	5.25%	\$500,000.01 +	3.30%	(Ì)

# EXHIBIT C Transmittal Summary of Changes

# **EXHIBIT D Customer Notice & Affidavit**

#### **CUSTOMER NOTICE AFFIDAVIT**

#### <u>AFFIDAVIT</u>

I, Kelly Faul, am an authorized agent of the applicant corporation, XO Communications Services, Inc., and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill messges on October 2011 invoices in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature Luly Hand
(Date) September 28, 2011

#### Customer Notification - Bill Message

#### **Access Recovery Charge Changes**

Effective on the invoice date of your October 2011 invoice, XO Communications will be increasing the Access Recovery Charge for some of its customers. XO regrets taking this action, but, like most telecommunications companies, XO is facing increased underlying costs, and it has become necessary to increase this charge. Please call your dedicated Client Services Manager, Carrier Customer Service Manager, or the XO Customer Care at the toll-free number shown on this invoice for details.

<b>Total Monthly Charges</b>	Current	Charge New Charge
\$0.01-\$100.00	16.0%	16.0%
\$100.01-\$200.00	15.0%	15.0%
\$200.01-\$400.00	14.0%	14.0%
\$400.01-\$600.00	9.5%	10.5%
\$600.01-\$800.00	8.5%	9.5%
\$800.01-\$1000.00	7.5%	8.5%
\$1,000.01-\$1,500.00	6.5%	7.5%
\$1,500.01-\$2,500.00	6.0%	7.0%
\$2,500.01-\$5,000.00	5.5%	6.5%
\$5,000.01-\$7,500.00	4.75%	5.25%
\$7,500.01-\$10,000.00	4.5%	5.0%
\$10,000.01-\$20,000.00	4.2%	4.7%
\$20,000.01-\$30.000.00	4.0%	4.5%
\$30,000.01-\$40,000.00	3.8%	4.3%
\$40,000.01-\$50,000.00	3.6%	4.1%
\$50,000.01-\$75,000.00	. 3.4%	3.9%
\$75,000.01-\$100,000.00	3.2%	3.7%
\$100,000.01-\$250,000.00	3.0%	3.5%
\$250,000.01-\$500,000.00	2.9%	3.4%
\$500,000.01+	2.8%	3.3%

#### Customer Notification - Bill Message

#### **Access Recovery Charge Changes**

Effective on the invoice date of your October 2011 invoice, XO Communications will be increasing the Access Recovery Charge for some of its customers. XO regrets taking this action, but, like most telecommunications companies, XO is facing increased underlying costs, and it has become necessary to increase this charge. Please call your dedicated Client Services Manager, Carrier Customer Service Manager, or the XO Customer Care at the toll-free number shown on this invoice for details.

Current	t Charge New Charge
16.0%	16.0%
15.0%	15.0%
14.0%	14.0%
9.5%	10.5%
8.5%	9.5%
7.5%	8.5%
6.5%	7.5%
6.0%	7.0%
5.5%	6.5%
4.75%	5.25%
4.5%	5.0%
4.2%	4.7%
4.0%	4.5%
3.8%	4.3%
3.6%	4.1%
. 3.4%	3.9%
3.2%	3.7%
3.0%	3.5%
2.9%	3.4%
2.8%	3.3%
	16.0% 15.0% 14.0% 9.5% 8.5% 6.5% 6.5% 4.75% 4.2% 4.0% 3.8% 3.6% 3.2% 3.0% 2.9%