



221 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

September 27, 2011

Ms. Renee Jenkins
Docketing Division Chief
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

RE: Case No. 11-5292-TP-ZTA

Dear Ms. Jenkins:

Cincinnati Bell Telephone Company LLC is submitting this filing to make textual changes to the tariff pertaining to 311 Service; no rates or regulations are affected by this filing. Included with this filing are Exhibits A, B and C.

Should you have any questions concerning this filing please do not hesitate to contact me on (513) 397-1296.

Sincerely,

/s/ Kathleen Campbell
Regulatory Specialist

Attachments

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Cincinnati Bell)
Telephone Company to make 3 revisions to the tariff as it)
pertains to 311 Service; revisions do not affect any rate or)
regulation.)

TRF Docket No. 90-5013-TP-TRF

Case No. 11 - 5292 - **TP** - ZTA

NOTE: Unless you have reserved a Case #, leave the "Case No" fields
BLANK.

Name of Registrant(s) Cincinnati Bell Telephone Company

DBA(s) of Registrant(s) _____

Address of Registrant(s) 221 East Fourth Street, 103-1280, Cincinnati, Ohio 45201

Company Web Address www.cincinnati-bell.com

Regulatory Contact Person(s) Kathy Campbell

Phone (513)397-1296

Fax (513)421-1367

Regulatory Contact Person's Email Address Kathy.campbell@cinbell.com

Contact Person for Annual Report Bob Wilhelm

Phone (513)397-6858

Address (if different from above) _____

Consumer Contact Information Kathy Campbell

Phone (513)397-1296

Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14</u> <u>(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain) Textual changes to tariff – ZTA 0 days			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> *(Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT ***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Cincinnati Bell Telephone Company, and am authorized to make this statement on its behalf.
(Name)

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 9/27/2011 at (Location) 221 East Fourth Street, Cincinnati, Ohio 45201

*(Signature and Title) /s/Ted Heckmann,
Managing Director of Regulatory Affairs and
Assistant Corporate Secretary

(Date) 9/27/2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Ted Heckmann verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/Ted Heckmann, Managing Director of Regulatory Affairs and Assistant (Date) 9/27/2011
Corporate Secretary

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A – Existing Tariff pages

LOCAL SERVICE TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Introduction
Original Page 3

TABLE OF CONTENTS

	<u>Section</u>
Introduction	Introduction
Definitions	1
Regulations	2
Basic Local Exchange Service.....	3
Lifeline/Link-Up Requirements.....	4
Pay Telephone Access Lines	5
Construction	6
211 Community Information and Referral Services	7
811 Service	8
E911 Emergency Number Services	9
Telecommunications Relay Service Surcharge	10

Issued: May 16, 2011

Effective: May 16, 2011

By: Ted Heckmann, Assistant Secretary
and Managing Director, Regulatory Affairs

In accordance with
Case No. 11-2990-TP-ATA

LOCAL SERVICE TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Introduction
Original Page 5

INDEX

	<u>Section</u>	<u>Page</u>
211 Community Information and Referral Service	7	1
811 Service (Call Before You Dig)	8	1
911 Service	9	1
Access Services	See Access Service Tariff	
Advance Payments	2	12
Application for Service	2	9
Basic Local Exchange Service	3	1
Local Calling Area	3	3
Monthly Rates	3	5
Nonrecurring Charges	3	7
Price Flexibility	3	2
Restoral of Service	3	8
Call Before You Dig (811)	8	1
Class of Service	1	1
Community Connection Service	1	2
Community Information and Referral Service (211)	7	1
Conduit Occupancy	See Pole and Conduit Tariff	
Connection of Customer-Provided Equipment, Systems, Wiring	2	5
Construction Charges	6	1
Damages (Liability)	2	2
Defacement of Premises (Liability)	2	4
Definitions	1	1
Demarcation Point	1	4
Denial or Disconnection of Service	2	14
Deposits	2	12
Directories	2	17
Enhanced Universal Emergency Number Service (E911) - PSAPs	9	1
Establishment and Furnishing of Service	2	9
Flat Rate Telephone Service	1	5

Issued: May 16, 2011

Effective: May 16, 2011

By: Ted Heckmann, Assistant Secretary
and Managing Director, Regulatory Affairs

In accordance with
Case No. 11-2990-TP-ATA

LOCAL SERVICE TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11
Original Page 4

311 SERVICE

E. RATES AND CHARGES

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Term Payment Plans</u>		
		<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
3-1-1 Service, per Customer, per LATA	5,500.00	250.00	250.00	250.00
Distribution/Routing Criteria, per Subscription				
Nine-digit Zip Code	---	100.00	100.00	100.00
Additional Routing Options				
Day of Year Time of Day	50.00	25.00	25.00	25.00
Day of Week Time of Day	50.00	25.00	25.00	25.00
IVR Announcement, per Location 0 to 9 Announcements	50.00	75.00	75.00	75.00
Query/Routing Charge Total 3-1-1 Calls, per Month,				
0-5,000 calls	---	50.00	50.00	50.00
5,001 + calls	---	100.00	100.00	100.00

Issued: August 1, 2011

Effective: September 1, 2011

By: Ted Heckmann, Assistant Secretary
and Managing Director, Regulatory Affairs

In accordance with
Case No. 11-4622-TP-ATA

Exhibit B – New Tariff Pages

LOCAL SERVICE TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Introduction
1st Revised Page 3
Cancels Original Page 3

TABLE OF CONTENTS

	<u>Section</u>
Introduction	Introduction
Definitions	1
Regulations	2
Basic Local Exchange Service.....	3
Lifeline/Link-Up Requirements.....	4
Pay Telephone Access Lines	5
Construction	6
211 Community Information and Referral Services	7
811 Service	8
E911 Emergency Number Services	9
Telecommunications Relay Service Surcharge	10
311 Service	11

(T)

Issued: September 27, 2011

Effective: September 27, 2011

By: Ted Heckmann, Assistant Secretary
and Managing Director, Regulatory Affairs

In accordance with
Case No. 11-5292-TP-ZTA

LOCAL SERVICE TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Introduction
1st Revised Page 5
Cancels Original Page 5

INDEX

	<u>Section</u>	<u>Page</u>	
211 Community Information and Referral Service	7	1	
811 Service (Call Before You Dig)	8	1	
911 Service	9	1	
311 Service	11	1	(T)
Access Services	See Access Service Tariff		
Advance Payments	2	12	
Application for Service	2	9	
Basic Local Exchange Service	3	1	
Local Calling Area	3	3	
Monthly Rates	3	5	
Nonrecurring Charges	3	7	
Price Flexibility	3	2	
Restoral of Service	3	8	
Call Before You Dig (811)	8	1	
Class of Service	1	1	
Community Connection Service	1	2	
Community Information and Referral Service (211)	7	1	
Conduit Occupancy	See Pole and Conduit Tariff		
Connection of Customer-Provided Equipment, Systems, Wiring	2	5	
Construction Charges	6	1	
Damages (Liability)	2	2	
Defacement of Premises (Liability)	2	4	
Definitions	1	1	
Demarcation Point	1	4	
Denial or Disconnection of Service	2	14	
Deposits	2	12	
Directories	2	17	
Enhanced Universal Emergency Number Service (E911) - PSAPs	9	1	
Establishment and Furnishing of Service	2	9	
Flat Rate Telephone Service	1	5	

Issued: September 27, 2011

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By: Ted Heckmann, Assistant Secretary
and Managing Director, Regulatory Affairs

In accordance with
Case No. 11-5292-TP-ZTA

LOCAL SERVICE TARIFF
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11
1st Revised Page 4
Cancels Original Page 4

311 SERVICE

E. RATES AND CHARGES

1. Service Elements

<u>Description</u>	Nonrecurring <u>Charge</u>	Monthly Term Payment Plans			<u>USOC</u>	(T)
		<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>		
3-1-1 Service, per Customer, per LATA	5,500.00	250.00	250.00	250.00	TSPCL	(T)
Distribution/Routing Criteria, per Subscription						
Nine-digit Zip Code	---	100.00	100.00	100.00	TSNDZ	(T)
Additional Routing Options						
Day of Year Time of Day	50.00	25.00	25.00	25.00	TSARY	(T)
Day of Week Time of Day	50.00	25.00	25.00	25.00	TSARW	(T)
IVR Announcement, per Location 0 to 9 Announcements	50.00	75.00	75.00	75.00	TSIVR	(T)
Query/Routing Charge						
Total 3-1-1 Calls, per Month,						
0-5,000 calls	---	50.00	50.00	50.00	TSQRA	(T)
5,001 + calls	---	100.00	100.00	100.00	TSQRB	(T)

Issued: September 27, 2011

Effective: September 27, 2011

By: Ted Heckmann, Assistant Secretary
and Managing Director, Regulatory Affairs

In accordance with
Case No. 11-5292-TP-ZTA

Exhibit C – Description of filing

With this filing Cincinnati Bell is adding USOCs to the 3-1-1 Tariff and revising the Introduction section to include reference to the 3-1-1 Service. There are no rates or regulations affected by this filing.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/27/2011 3:37:22 PM

in

Case No(s). 11-5292-TP-ZTA

Summary: Application Filing to make text revisions to the tariff;revisions to not affect rates or regulations. electronically filed by Kathleen M Campbell on behalf of CINCINNATI BELL TELEPHONE COMPANY LLC MANAGING DIRECTOR REGULATORY & GOVT AFFAIRS