

FILE



Public Utilities Commission

John R. Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Paul A. Centolella
Cheryl Roberto
Steven D. Lesser
Andre T. Porter

September 23, 2011

Ohio State Legislative Board
United Transportation Union
Luther Newsom
2021 East Dublin-Granville Rd. Suite 245
Columbus, OH 43229-3522

Case No: 11-5235-RR-CSS

Dear Mr. Newsom:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against CSX Transportation. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 15 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Betty McCauley, Secretary
Tanowa M. Troupe, Acting Secretary
M. Beth Trombold, Acting Secretary

Enclosure
TMT/dh

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician TN Date Processed SEP 23 2011