



COMMUNICATIONS®

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September 21, 2011

VIA ELECTRONIC FILING

Daisy Crockron, Chief
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re: CTC Communications Corp. d/b/a One Communications
Detariffing Pursuant to Case No. 10-1010-TP-ORD

Dear Ms. Crockron:

CTC Communications Corp. d/b/a One Communications hereby provides an original of the following documents in accordance with Case No. 10-1010-TP-ORD. This filing is being submitted electronically via the PUCO website only; a hard copy can be sent to you upon request. Unless we hear otherwise from your office, we will assume this is in full compliance with the PUCO's rules.

- Telecommunications Application Form for Detariffing and Related Actions and associated Exhibits
- Telecommunications Retail Service Offering Form for Non-BLES Carriers

Thank you for your attention to this matter. Should you have any questions or need additional information, please do not hesitate to contact me at (616) 988-7017 or via email at Lmanske@corp.earthlink.com.

Sincerely, .

Linda Manske
Manager, Regulatory

Enclosures

cc: Robbin Russell (cover letter only - via email)

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of CTC Communications)
 Corp. d/b/a One Communications)
)
 to Detariff Services and make other changes related to the)
 Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-9376

Case No. - - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) CTC Communications Corp.

DBA(s) of Registrant(s) One Communications

Address of Registrant(s) 5 Wall Street, Burlington, MA 01803

Company Web Address www.onecommunications.com

Regulatory Contact Person(s) Linda Manske

Phone 616-988-7017

Fax 616-988-0466

Regulatory Contact Person's Email Address Lmanske@corp.earthlink.com

Contact Person for Annual Report Mary Whiting

Phone 616-988-7028

Address (if different from above) 2610 Horizon Drive SE, Suite B, Grand Rapids, MI 49546

Consumer Contact Information Client Services

Phone 800-962-2488

Address (if different from above) 100 Chestnut Street, Suite 800, Rochester, New York 14604

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, CTC Communications Corp. d/b/a One Communications, and am authorized to make this statement on its behalf.

(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) September 21, 2011 at (Location) 2610 Horizon Drive SE, Suite B, Grand Rapids, MI 49546

*(Signature and Title)

Linda Manske, Manager, Regulatory

(Date)

9/21/11

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Linda Manske verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)

Linda Manske, Manager

(Date)

9/21/11

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing tariff pages

CTC COMMUNICATIONS CORP.

d/b/a One Communications

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO LOCAL EXCHANGE WITHIN THE STATE OF OHIO

Case Number 09-0698-TP-ACE

This tariff applies to the end-user telecommunications services furnished by CTC Communications Corp. d/b/a One Communications ("Carrier") between one or more points in the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 5 Wall Street, Burlington, MA 01803.

CTC Communications Corp. d/b/a One Communications agrees to abide by the regulations contained in the Minimum Telephone Service Standards as set forth in the Ohio Administrative Code.

Service descriptions, rates, and all other terms and conditions can be found at www.onecommunications.com.

Issued: November 12, 2009

Effective: November 12, 2009

Issued by: Vice President of Regulatory Compliance
CTC Communications Corp. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

Issued under the authority of the Public Utilities Commission of Ohio in Case No. 09-0698-TP-ACE

CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised Sheets named below contain all changes from the original tariff and are in effect on the date shown.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original						
2	Original						
3	Original						
4	Original						
5	Original						
6	Original						
7	Original						
8	Original						

*New or Revised.

Issued: November 12, 2009

Effective: November 12, 2009

Issued by: Vice President of Regulatory Compliance
CTC Communications Corp. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

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EXPLANATION OF SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - Change in Regulation
- D - Discontinued rate or regulation
- I - Increased rate
- M - Moved from another tariff location
- N - New rate or regulation
- R - Reduction in a rate or charge
- S – Reissued matter
- T - Changed in text but no change in rate or regulation

Issued: November 12, 2009

Effective: November 12, 2009

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CTC Communications Corp. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

1 - APPLICATION OF TARIFF

1.1 Application of Tariff

- A. This tariff contains the regulations and rates applicable to intrastate local exchange and interexchange telecommunications services provided by Carrier for telecommunications between points within the State of Ohio. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- B. The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by an interexchange telephone company or other common carrier for use in accessing the services of Carrier.
- C. The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.
- D. At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff as approved by the Public Utilities Commission of Ohio. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contract Customer as specific in each individual contract.
- E. All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5-03 of the Administrative Code. These rights and responsibilities include compliant handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Issued: November 12, 2009

Effective: November 12, 2009

Issued by: Vice President of Regulatory Compliance
CTC Communications Corp. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

2 - GENERAL RULES AND REGULATIONS

2.1 BILLING AND PAYMENT FOR SERVICE RENDERED

2.1.1 Deposits

Deposits will be administered in accordance with the Minimum Telephone Service Standards, as codified in Ohio Administrative Code §4901:1-5.

2.1.2 Returned Check Charge

A charge will be assessed for all checks returned by drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).

Charge Per Returned Check: \$20.00

2.1.3 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the 14th day following the date of the postmark on the envelope containing the company's bill for service.
- B. A late payment charge of 1.5% will be applied to charges not paid by their due date. The late payment charge will not be applied to previous late payment charges that have been assessed, but not paid for, but will apply to the accumulated services for which the customer is in arrears. The late payment charges are to be applied without discrimination.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Ohio. These agencies are required to make payment in accordance with applicable state law.
- E. Late payment fees assessed on residential regulated charges will be administered in accordance with the Minimum Telephone Service Standards, as codified in Ohio Administrative Code §4901:1-5.

Issued: November 12, 2009

Effective: November 12, 2009

Issued by: Vice President of Regulatory Compliance
CTC Communications Corp. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

3 - PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The Customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. If a Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Charge: \$5.50 for manual process
 \$1.25 for electronic process

Issued: November 12, 2009

Effective: November 12, 2009

Issued by: Vice President of Regulatory Compliance
CTC Communications Corp. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

4 – TELECOMMUNICATION RELAY SERVICES (TRS)

Customers may be assessed a charge per line per month to fund the Telecommunicaton Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

Issued: November 12, 2009

Effective: November 12, 2009

Issued by: Vice President of Regulatory Compliance
CTC Communications Corp. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

Exhibit B

Proposed revised tariff pages

Exhibit B

Proposed revised tariff pages

Not applicable to this filing.

Exhibit C

Overview and details of requested changes

Exhibit C

Overview and details of requested changes

Detariffing pursuant to Case No. 10-1010-TP-ORD. See Telecommunications Retail Service Offering Form for Non-BLES Carriers.

Exhibit D

Customer Notice

Exhibit D

Customer Notice

Not applicable to this filing.

Exhibit E

Affidavit

Exhibit E

Affidavit

Not applicable to this filing.

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD

(Effective: 01/20/2011)

Company Name CTC Communications Corp. d/b/a One Communications

Company Address 5 Wall Street, Burlington, MA 01803

Company Web Address www.onecommunications.com

Regulatory Contact Person Linda Manske Phone 616-988-7017 Fax 616-988-0466

Regulatory Contact Person's Email Address Lmanske@corp.earthlink.com

Contact Person for Annual Report Mary Whiting Phone 616-988-7028 Fax 616-988-0466

Consumer Contact Information Client Services Phone 800-962-2488 Fax _____

TRF Docket No. 90-9376-TP-TRF

I. Company Type (Check all applicable):

☒ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

☒ Toll services (intrastate)

☒ Local Exchange Service (i.e., residential or business bundles)

☐ Other (explain) _____

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

☒ Toll Presubscription

☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*

☐ N-1-1 Service

☐ Pole Attachment and Conduit Occupancy

☐ Pay Telephone Access Lines

☐ Inmate Operator Service

☒ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, CTC Communications Corp. d/b/a One Communications, and am authorized to make statements on its behalf.

(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Linda Mandle, Manager, Regulatory
(Signature and Title)

September 21, 2011

(Date)

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The Customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. If a Customer changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Charge: \$5.50 for manual process
 \$1.25 for electronic process

TELECOMMUNICATION RELAY SERVICES (TRS)

Customers may be assessed a charge per line per month to fund the Telecommunicaton Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/22/2011 1:45:51 PM

in

Case No(s). 11-5233-TP-ATA

Summary: Tariff Detariffing and Telecommunications Retail Service Offering Form for Non-BLES Carriers electronically filed by Linda Manske on behalf of CTC Communications Corp.