

FILE

NC

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD  
 (Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Network Operator 6 )

TRF Docket No. 90- 5801-OT-TRF

to Detariff Services and make other changes related to the )  
 Implementation of Case No. 10-1010-TP-ORD )

Case No. 11 5200 - TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Network Operator Services, Inc

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 119 W Tvler, Suit 260, Longview, TX 75601

Company Web Address \_\_\_\_\_

Regulatory Contact Person(s) Dalene Harness

Phone 903-247-4866 Fax 903-758-9372

Regulatory Contact Person's Email Address osbill@centrisinfo.com

Contact Person for Annual Report Dalene Harness

Phone 903-247-4868

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Dalene Harness

Phone 800-530-4898

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician AK Date Processed SEP 20 2011

PUCO

2011 SEP 20 AM 11:06

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**Part III. – Attestation**

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Network Operator Services, Inc., and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 9-19-11 at (Location) Network Operator Services in Longview, TX  
\*(Signature and Title) Jinda Martin (Date) 9-19-11

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

Jam  
Verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) Jinda Martin (Date) 9-19-11

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**Send your completed Application Form, including all required attachments as well as the required number of copies, to:**

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

**Or**

**Make such filing electronically as directed in Case No 06-900-AU-WVR**

## Exhibit B

No proposed revised tariff sheets are included. Network Operator Services, Inc. only provides operator services for pay telephone stations and hospitality locations. Since these services are now detariffed, no pages are being revised.

## Exhibit C

By this filing, Network Operator Services, Inc. removes its tariff from commission filings. This PUC ruling changes the status of all offerings by Network Operator Services, Inc. in the state of Ohio from tariffed to detariffed.

## Exhibit D

Network Operator Services, Inc. has no direct relationships with customers in Ohio and does no direct billings to customers. All billings are done through a 3<sup>rd</sup> party clearing house, BSG. Therefore, it has no way to provide a customer notice.

## Exhibit E

Not Applicable

Network Operator Services, Inc.  
Tariff PUCO No. 1

Original Sheet No. 1

OH

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**TITLE SHEET**

**PUCO 1**

**NETWORK OPERATOR SERVICES, INC.**

**RESALE AND ALTERNATIVE OPERATOR ASSISTED  
TELECOMMUNICATIONS SERVICES**

Competitive Telecommunications Services

Page Ref.

Alternative Operator Services

All

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119 West Tyler, Suite 260  
Longview, Texas 75606

**CHECK SHEET**

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page	Number of Revisions	Page	Number of Revisions
Title	Original	26	Original
1	Original	27	Original
2	Original	28	Original
3	Original	29	Original
4	Original		
5	Original		
6	Original		
7	Original		
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		
21	Original		
22	Original		
23	Original		
24	Original		
25	Original		

\* Pages included in this filing

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- C - Changed regulation
- D - Delete or discontinue
- I - Change resulting in an increase to a Customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a reduction to a Customer's bill
- T - Change in text or regulation but no change in rate or charge

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**TARIFF FORMAT**

**A. Page Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a).  
2.1.1.A.1.(a).I.  
2.1.1.A.1.(a).I.(i).  
2.1.1.A.1.(a).I.(i).(1).

**D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*).

There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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**SECTION 1 - TERMS AND ABBREVIATIONS**

**Authorized User** - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - Refers to the Public Utilities Commission of the State of Ohio.

**Company or Carrier** - Network Operator Services, Inc., unless otherwise clearly indicated.

**Customer** - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff.

**The Company** - Used throughout this tariff to refer to Network Operator Services, Inc.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of Network Operator Services, Inc**

The Company's services and facilities are furnished for communications originating and terminating within the State of Ohio under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

The Company arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company network. The Customer shall be responsible for all charges due for such service arrangements.

**2.2 Use**

The Customer may use services provided under this tariff for any lawful telecommunications purpose for which the service is technically suited.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D)**

**2.3 Limitations**

2.3.1 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.

2.3.2 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.3.4 The Company reserves the right to block service to or from certain NPA-NXX's to control the risk of fraud. Service will be restored as soon as it can be restored without undue risk.

**2.4 Assignment and Transfer**

All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Liability of the Company**

**2.5.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed \$100.00 or an amount equivalent to the proportionate charge to the Customer, whichever is greater, for the period during which the faults in transmission occur.

**2.5.2** The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

**2.5.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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2.5.4 Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

2.5.5 The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment For Service**

**2.6.1 Responsibility for Charges**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- A. Any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- B. Any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- C. Any calls placed by or through the Customer's equipment via any remote access feature(s);
- D. Charges for installations, service connections, moves, rearrangements, and prepaid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment For Service, (Cont'd)**

**2.6.2 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer by the Company.

- A. For operator assisted service calls, all charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agency may be the Company, a local exchange telephone company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory agencies having jurisdiction.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Billing and Payment For Service, (Cont'd)

2.6.3 Disputed Charges

Any objections to billed charges must be reported to the Company or its billing agent within sixty (60) days of the closing date printed on the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Customers may contact the Ohio Public Utilities Commission with 1) any unresolved dispute or 2) disputed charges for which the Company refuses an adjustment if disputed charges were reported to the Company after sixty (60) days from the closing date on the Customer's bill. All billing disputes are subject to the review and authority of the Ohio Public Utilities Commission which may be reached at the following address:

Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215-3793

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Billing and Payment For Service, (Cont'd)**

**2.6.4 Taxes**

The Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes will be itemized separately on Customer bills.

**2.6.5 Late Payment Fees**

A late payment fee of 1.5% per month will be charged on any past due balance, excluding past due late payment fees. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Ohio law.

**2.6.6 Return Check Charge**

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Ohio law.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Deposits and Advanced Payments**

The Company does not require deposits or advanced payments.

**2.8 Refunds or Credits for Service Outages or Deficiencies**

**2.8.1** Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

**2.8.2** For purposes of credit computation every month shall be considered to have thirty (30) days. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than twenty-four (24) hours. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues. The formula used for computation of credits is as follows:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service

**2.8.3** For message rated toll services, credits will be limited to, at maximum, the price of the initial period of the individual call that was interrupted plus any operator service charges or surcharges required to reconnect the caller.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Cancellation or Termination of Service**

**2.9.1** The Company may terminate service to a Customer for nonpayment of undisputed charges or other violation of this tariff or provision of law upon five (5) days written notice to the Customer without incurring any liability for damages due to loss of telephone service to the Customer.

**2.9.2** The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days notice to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any purpose other than that described in the application.
- C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D. For noncompliance with or violation of Commission regulation or the Company 's rules and regulations on file with the Commission.
- E. Without notice in the event of Customer Authorized User use of equipment in such a manner as to adversely affect the Company 's equipment or service to others.
- F. Without notice in the event of tampering with the equipment or services owned by the Company or its agents.

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- G. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Cancellation or Termination of Service, (Cont'd.)**

**2.9.2 (Cont'd.)**

- H. Without notice by reason of any order or decision of a court or other government authority having jurisdiction, which prohibits Carrier from furnishing such services.

**2.10 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

**2.11 Terminal Equipment**

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

**2.12 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and credit for the interruption is requested by the Customer.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

**3.1 General**

The Company provides message telecommunications and operator assisted calling services for use by transient customers for communications originating and terminating within the State of Ohio. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

**3.2 Timing of Calls**

Billing for calls placed over the Company network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

**3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.

**3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.

**3.2.3** Unless otherwise specified in this tariff, the minimum initial period for billing purposes is one (1) minute.

**3.2.4** Unless otherwise specified in this tariff, billing for usage after the initial period is in full one (1) minute increments.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.3 Rate Periods and Holidays**

For time of day sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						EVE
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Service Offerings**

**3.5.1 NETWORK 1+ Service I**

**NETWORK 1+ Service** consists of the furnishing of presubscribed switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is provided for customers with estimated monthly billing that exceeds \$50.00.

Customers will be charged for calls based on the duration of the call as set forth in 4.1 below.

**NETWORK 1+ Service II**

**NETWORK 1+ Service** consists of the furnishing of presubscribed switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the duration of the call as set forth in 4.2 below.

**NETWORK 800/888 Service I**

**NETWORK 800/888 Service** consists of the furnishing of inbound switched message telephone service between telephone stations located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is provided for customers with estimated monthly billing that exceeds \$50.00. Monthly recurring fee is waived if monthly billing exceeds \$10.00.

Customers will be charged for calls based on the duration of the call as set forth in 4.3 below.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.5 Service Offerings (cont'd)**

**3.5.2 NETWORK Travel Card Service**

NETWORK Travel Card Service allows customers to gain access to their long distance service from anywhere in the state to anywhere in the state via discount service billed back to the user's account.

Customers will be charged for calls based on the duration of the call as set forth in 4.5 below.

**Pay Telephone Discount Toll Service**

Pay Telephone Discount Toll Service consists of the furnishing switched message telephone service originating from a pay telephone and terminating at a telephone station located within the State. Such service is available twenty-four (24) hours a day, seven (7) days a week. Billable time is measured in three (3) minute increments.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 Directory Assistance**

**A. Local Directory Assistance**

The Customer dials "411" to reach the local directory assistance bureau.

Per Local Directory Assistance Call  
\$0.60

**B. Intrastate Directory Assistance**

The Customer must dial an area code followed by "555-1212" to reach intrastate non-local directory assistance.

Per Intrastate Directory Assistance Call \$0.95

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.7 Operator Assisted Service**

Operator Assisted Calling is available for use by transient end users. Service is only available where facilities and equipment permit. Calls are billed in three minute increments, with additional per call charges reflecting the level of operator assistance and billing method.

**3.7.1 Operator Service Charges**

Each Operator Assisted call incurs a per call operator service charge in addition to per-minute usage charges. Operator service charges are not discounted for time of day and are as follows:

**A. Customer Dialed Calling Card Call**

This charge applies in addition to the normal long distance usage charges for calls placed utilizing an authorized telephone Calling Card. The Customer must dial all of the digits required to route and bill the call where the capability exists for the Customer to do so.

**B. Operator Station**

This charge applies in addition to the normal long distance usage charges for non-Person-to-Person calls billed to a Calling Card, Collect or to a Third Party and using operator assistance.

**C. Person-to-Person**

This charge applies in addition to the normal long distance usage charges for calls placed to a particular party at the destination number and billed to a Calling Card, Collect, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

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**3.7.1 Rates**

**NETWORK 1+ Service I**

Per Minute	
Day	Evening/Night/Week end
\$0.14	\$0.14

Monthly Recurring Fee \$2.00  
Calls are billed in 1 minute increments with a 1 minute minimum.

**NETWORK 1+ Service II**

Per Minute	
Day	Evening/Night/Week end
\$0.14	\$0.14

Monthly Recurring Fee \$2.00  
Calls are billed in 1 minute increments with a 1 minute minimum.

**NETWORK Travel Card Service**

Per Minute	
Day	Evening/Night/Week end
\$0.25	\$0.25

Calls are billed in 1 minute increments with a 1 minute minimum.

**Pay Telephone Discount Toll Service**

Per Minute	
Day	Evening/Night/Week end
\$0.25	\$0.25

Calls are billed in 3 minute increments.

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## SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

## 3.7.1 Operator Assisted Calling (cont'd)

## InterLATA Rates (Cont'd.)

	Mileage		Day	Day	Eve.	Eve.	Night	Night
	Range 1	Range 2	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.
OH	all	all	0.3600	0.3600	0.3600	0.3600	0.3600	0.3600

Operator Dialed Calling Card Billed to a CIID/891 Card, LEC Card or Credit Card

Operator Station - Billed to Third Party, Collect, and Sent Paid Non-Coin

Operator Station/Person-to-Person Billed to Sent Paid Coin

Person-to-Person Billed to a CIID/891 Card or other than a CIID/891 Card or Sent Paid Coin

Real Time Rated Operator Station/Person-to-Person Billed to a CIID/891 Card or Other Card

OH	all	all	0.3600	0.3600	0.3600	0.3600	0.3600	0.3600
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## OH InterLATA and IntraLATA Operator Service Charges

	CIID/891	LEC	Credit
	Card	Card	Card
Customer Dialed Calling Card Station -			
Customer Dialed/Automated	\$1.70	\$1.70	\$1.70
Customer Dialed & Operator Assisted	\$2.50	\$2.50	\$2.50
Customer Dialed - Operator Must Assist	\$1.70	\$1.70	\$1.70
Operator Dialed Calling Card Station	\$2.50	\$2.50	\$2.50
Operator Station - (& real time)		<u>Automated</u>	<u>Operator Assisted</u>
Collect -		\$2.50	\$2.50
Billed to a Third Party -		\$2.50	\$2.50
Sent Paid - Non Coin -			\$2.50
Sent Paid Coin -		\$1.95	\$1.95
Person-to-Person - (includes real time rated)			
Automated	\$4.80	\$4.80	\$4.80
Operator Dialed	\$4.80	\$4.80	\$4.80
Public Payphone Surcharge			\$0.56

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.7 Operator Assisted Calling (cont'd)**

**3.7.2 IntraLATA Rates**

Mileage		Day	Day	Eve.	Eve.	Night	Night
Range 1	Range 2	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.
Residence		Peak 7:00 am - 7:00 pm		Off-Peak 7:00 pm - 7:00 am		N/W 12:00 am Sun - 12:00 am Mon	
OH	all	all	0.2900 0.2900	0.2500	0.2500	0.2300	0.2300
Business		8am - 5 pm		5 pm - 11 pm		11 pm - 8 am	
OH	all	all	0.3400 0.3400	0.3400	0.3400	0.3400	0.3400
Operator Assisted Calls		8am - 5 pm		5 pm - 11 pm		11 pm - 8 am	
OH	all	all	0.4500 0.4500	0.4500	0.4500	0.4500	0.4500
OH Automated Calling Card Station-to-Station				\$0.95			
OH Customer Dialed - Operator Assisted -							
OH Calling Card Station-to-Station				\$1.95			
OH Operator Handled - Station-to-Station				\$1.75			
OH Operator Handled - Person-to-Person				\$3.75			
OH Operator Handled - Third Number Billed				\$2.25			
OH Inmate Collect - Station-to-Station				\$2.75			

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Tariff PUCO No. 1

Original Sheet No. 29

**Miscellaneous Charges**

Property Imposed Fee	\$6.00
Non-Subscriber Fee	\$3.50
Universal Service Fund	FCC Rate for Interstate/International State Rate for Intrastate Calls
Billing Statement Fee	\$3.99
Carrier Cost Recovery Fee	\$2.93
Paystation Surcharge	\$1.00
Tax Recovery Surcharge	\$0.99
Dial Around Surcharge	\$1.50

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