

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

| | | |
|--|---|------------------------|
| In the Matter of the Complaint of Pinnacle Associates, Inc., |) | |
| |) | |
| Complainant, |) | |
| |) | |
| v. |) | Case No. 11-446-TP-CSS |
| |) | |
| Telecom Management, Inc. dba Pioneer Telephone, |) | |
| |) | |
| Respondent. |) | |

ENTRY

The attorney examiner finds:

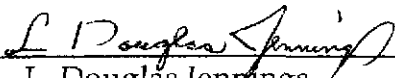
- (1) On January 26, 2011, Pinnacle Associates, Inc. (Pinnacle) filed a complaint against Telecom Management, Inc. dba Pioneer Telephone (Pioneer) in which it alleged that Pioneer improperly billed and suspended telecommunications service to Pinnacle.
- (2) On February 14, 2011, Pioneer filed a letter in which it stated that its charges are tariffed and justified. The letter also stated that in the interest of good will, Pioneer credited the full balance of Pinnacle's account and closed it with a \$0.00 balance. Pioneer expressed hope that its offer resolves the complaint.
- (3) In light of the offer of settlement, Pinnacle should advise the Commission whether it wishes to proceed with its complaint. If, within 20 days of this entry, Pinnacle does not state that it wishes to proceed with the complaint, the attorney examiner will presume that this matter has been resolved and will recommend that the complaint be dismissed.

It is, therefore,

ORDERED, That Pinnacle advise the Commission within 20 days of this entry whether it wishes to proceed with its complaint; otherwise the attorney examiner will recommend that the complaint be dismissed. It is, further,

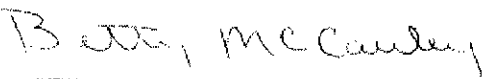
ORDERED, That copies of this entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO


By: L. Douglas Jennings
Attorney Examiner

grg
/vrm

Entered in the Journal
SEP 19 2011


Betty McCauley
Secretary