



September 15, 2011
Via Electronic Delivery

Ms. Elizabeth McCauley, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215-3793

**RE: Value-Added Communications, Inc.
Detariffing of P.U.C.O. Tariff No. 2 in Case No. 10-1010-TP-ORD
Case No. 11-5131-TP-ATA**

Dear Ms. McCauley:

Enclosed for filing please find the Telecommunications Retail Service Offering Form for Non-BLES Carriers and the Telecommunications Application Form for Detariffing and Related Actions per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD filed on behalf of Value-Added Communications, Inc.

The Company respectfully requests an effective date of September 16, 2011.

Any questions regarding this filing may be directed to my attention at (407) 740-3004 or via email to Rnorton@tminc.com.

Sincerely,

Robin Norton
Consultant to Value-Added Communications, Inc.

RN/lm

cc: Dorothy Cukier - Value-Added Communications, Inc.
file: VAC - OH
tms: OHn1102

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD

(Effective: 01/20/2011)

Company Name Value-Added Communications, Inc.

Company Address 12021 Sunset Hills Road Suite 100, Reston VA 20190

Company Web Address www.vaci.com

Regulatory Contact Person Dorothy Cukier Phone 703-955-3915 Fax 703-435-0980

Regulatory Contact Person's Email Address dorothy.cukier@gtl.net

Contact Person for Annual Report Dorothy Cukier Phone 703-955-3915 Fax 703-435-0980

Consumer Contact Information Dorothy Cukier Phone 703-955-3915 Fax 703-435-0980

TRF Docket No. 90-5190-CT-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☐ IXC ☒ Other (explain) IOS

II. Services offered (Check all applicable):

☐ Toll services (intrastate)

☐ Local Exchange Service (i.e., residential or business bundles)

☒ Other (explain) IOS

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

☐ Toll Presubscription

☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*

☐ N-1-1 Service

☐ Pole Attachment and Conduit Occupancy

☐ Pay Telephone Access Lines

☒ Inmate Operator Service

☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

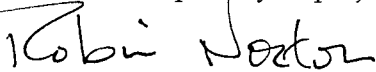
Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Robin Norton, Consultant to Value-Added Communications, Inc., and am authorized to make statements on its behalf.

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.



Consultant to Value-Added Communications, Inc.

September 15, 2011

(Date)

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS
Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of:)
) **TRF Docket No. 90-5190-CT-TRF**
Value-Added Communications, Inc.) **Case No. 11-5131-TP-ATA**
) **NOTE: Unless you have reserved a Case No. leave**
to Detariff Services and make other changes related to the Implementation of Case No. 10-1010-TP-ORD) **the "Case No." fields BLANK.**

Name of Registrant(s) Value-Added Communications, Inc.
DBA(s) of Registrant(s) N/A
Address of Registrant(s) 12021 Sunset Hills Road Suite 100, Reston VA 20190
Company Web Address www.vaci.com
Regulatory Contact Person(s) Dorothy Cukier Phone: 703-955-3915 Fax: 703-435-0980
Regulatory Contact Person's Email Address dorothy.cukier@gtl.net
Contact Person for Annual Report Dorothy Cukier Phone: 703-955-3915
Address (if different from above) _____
Consumer Contact Information Dorothy Cukier Phone: 703-955-3915
Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

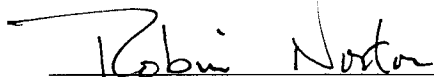
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Robin Norton, Consultant to Value-Added Communications, Inc., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) September 15, 2011 at (Location) Maitland, FL 32751



Robin Norton, Consultant to Value-Added Communications, Inc.

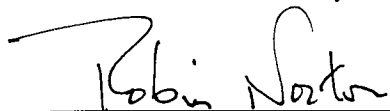
September 15, 2011

(Date)

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Robin Norton, Consultant to Value-Added Communications, Inc. verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



Robin Norton, Consultant to Value-Added Communications, Inc.

September 15, 2011

(Date)

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

Existing Affected Tariff Pages

SRF

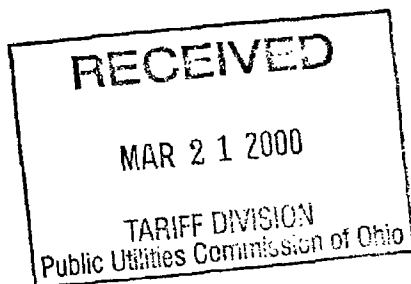
RATES, RULES AND REGULATIONS FOR FURNISHING
TELEPHONE SERVICE

BY

VALUE-ADDED COMMUNICATIONS, INC.

P.U.C.O. No. 2 cancels and supersedes P.U.C.O. No. 1 in its entirety

This tariff contains the descriptions, regulations, rates, and charges applicable to the provision of Resold Telecommunications and Automated Operator Services between points within the State of Ohio by Value-Added Communications, Inc., with principal offices at 1601 N. Collins Blvd., Richardson, Texas 75080.



Issued: March 20, 2000

Effective:

In accordance with Case No. 93-1107-TP-ACE, issued by the PUCO December 23, 1993

Issued by: Kermit D. Heaton, Vice President
Value-Added Communications, Inc.
1601 N. Collins Blvd.
Richardson, Texas 75080

CHECK SHEET

Pages 1 through 40, inclusive, of this tariff are effective as of the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original*	26	Original*
2	Original*	27	Original*
3	Original*	28	Original*
4	Original*	29	Original*
5	Original*	30	Original*
6	Original*	31	Original*
7	Original*	32	Original*
8	Original*	33	Original*
9	Original*	34	Original*
10	Original*	35	Original*
11	Original*	36	Original*
12	Original*	37	Original*
13	Original*	38	Original*
14	Original*	39	Original*
15	Original*	40	Original*
16	Original*		
17	Original*		
18	Original*		
19	Original*		
20	Original*		
21	Original*		
22	Original*		
23	Original*		
24	Original*		
25	Original*		

* Indicates a new or revised page

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TABLE OF CONTENTS

Title Page	1
Check Sheet	2
Table of Contents.....	3
Concurring, Connecting, and Other Participating Carriers.....	4
Explanation of Symbols.....	5
Tariff Format.....	6
Application of Tariff.....	7
1 DEFINITIONS	8
2 RULES AND REGULATIONS	11
3 DESCRIPTION OF SERVICE.....	25
4 RATES	31

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

The following symbols identify changes on revised page(s):

- R - Reduction
- I - Increase
- C - Changed regulation
- T - Change in text but no change in rate or regulation
- S - Reissued matter
- M - Matter relocated without change
- N - New rate or regulation
- D - Discontinued rate or regulation
- Z - Correction

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TARIFF FORMAT

- A. **Page Numbering:** Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.
- B. **Page Revision Numbers:** Revision numbers also appear in the upper right corner of each page. These number are used to determine the most current page version on file. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.
- C. **Paragraph Numbering Sequence:** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. When a tariff filing is made, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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Effective:

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Issued by: Kermit D. Heaton, Vice President
Value-Added Communications, Inc.
1601 N. Collins Blvd.
Richardson, Texas 75080

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale telecommunications services and automated operator services by Value-Added Communications, Inc. within the State of Ohio.

Issued: March 20, 2000

Effective:

In accordance with Case No. 93-1107-TP-ACE, issued by the PUCO December 23, 1993

Issued by: Kermit D. Heaton, Vice President
Value-Added Communications, Inc.
1601 N. Collins Blvd.
Richardson, Texas 75080

SECTION 1 - DEFINITIONS

Alternative Operator Services (AOS): services provided by the provider in which the customer and the end user are totally separate entities. The provider contracts with the customer to provide the AOS; however, the provider ~~does not directly contract with the end user to provide~~ the services even though it is the end user who actually pays for the processing of the operator-assisted calls.

Authorization Code: A numeric code, one or more of which are available to a customer to allow access to the carrier and which are used by the carrier to prevent unauthorized access and to identify the customer for billing purposes.

Authorized User: A person, firm, corporation or other entity authorized to use the Company's services.

Auto-Collect Call: A call billed to the called party without the intervention of a live operator.

Automated Calling Card/Credit Card Call: A call billed to an authorized telephone company-issued calling card or to a commercial credit card for which the end user dials all of the digits required to route and bill the call.

Billing Cycle: The Company enters into contractual arrangements with local exchange carriers, third-party billing agents, and commercial credit card companies to perform billing and collection services on behalf of the Company. The billing cycle for each call is determined by the existing billing arrangement between the end user and the billing entity.

Called Station: The terminating point of the call (i.e. the called number).

Calling Station: The originating point of the call (i.e. the calling number).

Carrier: Value-Added Communications, Inc., unless the context clearly indicates otherwise.

Casual Calling Customer: A customer who accesses the services of the Company through a host subscriber or by dialing the access code of the Company.

Collect Billing: A billing arrangement whereby the originating caller can bill the charges for a call to the called party, provided that the called party accepts the charges.

Collect Call: A call charged to the called party.

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Value-Added Communications, Inc.
1601 N. Collins Blvd.
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SECTION 1 - DEFINITIONS (Continued)

Company: Value-Added Communications, Inc., unless the context clearly indicates otherwise.

Correctional Facility: A facility for the confinement, detention, and/or rehabilitation of inmates from where inmates originate calls using the Company's services.

Customer: The person, firm, partnership, corporation or other entity that orders telecommunications service under the provisions and regulations of this tariff. The customer is responsible for the payment of charges for use of the Company's services and for compliance with the terms of the Company's tariff.

Customer Dialed Call: A call where the end user dials all of the digits necessary to route and bill the call. Service may be accessed through a "0+" dialing sequence.

Day: From 8:00 AM up to (but not including) 5:00 PM local time Monday through Friday.

Direct Dialed Call: A call requiring no operator assistance. A direct dialed call is completed and billed without the assistance of an automated or live operator. This includes calls forwarded by call forwarding equipment.

End User: The person, firm, corporation or other entity that uses the Company's services.

Evening: From 5:00 PM up to (but not including) 11:00 PM local time Sunday through Friday.

Incomplete Call: A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

Inmate: An end user in a correctional facility.

LATA (Local Access and Transport Area): A geographic area within which local telephone companies may offer telecommunications services (local or long distance).

LEC: Local Exchange Carrier

Local Exchange Carrier: A telephone company utility that provides local telecommunications services to a specific geographic area for business and residential customers.

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SECTION 1 - DEFINITIONS (Continued)

Night/Weekend: From 11:00 PM up to (but not including) 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to (but not including) 5:00 PM Sunday.

Operator Service: A telecommunications service that includes automated or live assistance to the end user in the billing or completion of a telephone call.

Operator Station Call: A service where an end user places a non-Person-to-Person call with operator assistance.

Person-to-Person Call: An operator assisted call where the caller specifies a particular person, department, extension, room number or office that the caller wishes to reach.

Subscriber: The person, firm, partnership, corporation, or other entity that owns the pay telephone, PBX, or other switch vehicle from which an end user places a call using the Company's services. A subscriber has a pre-existing business arrangement with the Company and may also be a customer or end user.

Third Party Billing: A billing arrangement by which a caller can bill the charges for a call to a phone number other than the calling number or the called number.

Third Party Call: A call charged to a phone number other than the calling station or the called station.

Uncompleted Call: A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

VAC: Value-Added Communications, Inc.

V & H Coordinates: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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Value-Added Communications, Inc.
1601 N. Collins Blvd.
Richardson, Texas 75080

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

The Company furnishes telecommunications services originating and terminating within the State. The Company installs, operates and maintains communication services according to the terms and conditions of this tariff. The Company may act as the customer's or subscriber's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's or subscriber's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements. Operator Services are provided through the terminal equipment of subscribers serving the transient public end users and to correctional facilities. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of necessary facilities and equipment and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when required by conditions beyond its control, or when the customer, subscriber or end user uses service in violation of this tariff or in violation of law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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Effective:

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1601 N. Collins Blvd.
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SECTION 2 - RULES AND REGULATIONS (Continued)**2.2 Limitations (Continued)**

- 2.2.4 The Company directly or indirectly controls all facilities provided under this tariff and neither the customer nor subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 The Company does not process local emergency calls ("911" or "0-") calls. Such calls are routed directly to the serving local exchange carrier, except for operator services to correctional facilities. In the event that the Company processes an emergency call for any reason, no charges will apply if placed to a recognized, authorized civil authority.
- 2.2.7 Except in correctional facilities, when the Company cannot complete a call, the caller will be transferred to the underlying live operator service provider selected by the host location. All such transfers take place from the originating location.
- 2.2.8 Subject to applicable laws, the Company's services provided to inmates at correctional facilities may have special limitations. A correctional facility or state regulation may require restrictions including, but not limited to, collect-only calling, special payment arrangements, restricted calling privileges, call or number blocking, call duration limits, restriction of 3-way calling by the called party, and restricted access to alternate carriers.

Issued: March 20, 2000

Effective:

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.3 Use**

Customers may only use a service provided under this tariff in a manner consistent with the terms of this tariff and the laws of all governmental authorities having jurisdiction over the service. Services provided under this tariff shall not be used for unlawful purposes.

2.4 Liability of the Company

- 2.4.1 Except as specified in this tariff, the Company shall have no liability for damages of any kind arising out of or related to services, events, acts, rights, or privileges related to this tariff. This tariff does not limit the liability of the Company for gross negligence or willful misconduct.
- 2.4.2 In no event will the Company be responsible for any indirect, consequential, incidental, or special damages.
- 2.4.3 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission occurring in the course of furnishing service or facilities shall not exceed an amount equal to the proportionate charge to the customer for the period during which the faults in transmission occur.
- 2.4.4 The Company shall not be liable for any mistakes, interruptions, omissions, delays, errors, or defects in any service, facility or transmission caused by any person or entity other than the Company.
- 2.4.5 The Company shall not be liable for any act or omission of any other carrier furnishing any part of the service provided under this tariff.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.4 Liability of the Company (Continued)**

- 2.4.6 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.7 The Company shall not be liable for any defacement or damage to the premises of a customer or subscriber that is not the direct result of the Company's negligence.
- 2.4.8 The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to: fire, floods, and other catastrophes; acts of God; atmospheric conditions and other natural phenomena; acts of government; court orders; national emergencies; war; civil disturbances; labor problems; third party acts and omissions (including failure of performance of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors); and other causes beyond its reasonable control, including failures and fluctuations in equipment.
- 2.4.9 The customer or subscriber shall indemnify and hold the Company harmless against:
- A. Claims for defamation, invasion of privacy, and infringement of intellectual property arising out of the material, data, information or other content transmitted over the Company's services or facilities;
 - B. Patent infringement claims arising from combining or connecting Company furnished facilities with apparatus and systems of the customer or subscriber; and
 - C. All other claims arising out of any act or omission of the customer or subscriber in connection with any service provided by the Company.

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1601 N. Collins Blvd.
Richardson, Texas 75080

SECTION 2 - RULES AND REGULATIONS (Continued)**2.4 Liability of the Company (Continued)**

2.4.10 The customer or subscriber shall indemnify and hold the Company harmless from all losses, claims, demands, suits and other actions, and any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury or death of any person, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of the Company's equipment or facilities.

2.4.11 EXCEPT AS SPECIFIED IN THIS TARIFF, THE COMPANY MAKES NO WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

2.5 Deposits and Credit Limits

2.5.1 The Company may require any applicant that has not established satisfactory credit to submit a deposit. The Company may require an existing customer to submit a deposit or to increase an existing deposit. The existence of a deposit in no way relieves the customer of the obligation to promptly pay bills.

2.5.2 The Company reserves the right to establish credit limits for services to any billing telephone number. The Company may also offer pre-set credit limits to customers who wish to control call charges billed to their telephone numbers. Limits will be set according to the Company's current guidelines and may be increased or decreased at the Company's discretion.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.6 Taxes**

The customer is responsible for payment of all applicable federal, state, and local taxes, charges, and assessments. All taxes, charges, and assessments (e.g., gross receipts tax, sales tax, municipal utilities tax, etc.) are listed as separate line items and are not included in the quoted rates.

2.7 Installation

Service is installed upon mutual agreement between the subscriber or customer and the Company. A service agreement does not alter the rates specified in this tariff.

2.8 Payment for Service

2.8.1 The customer is responsible for payment of all charges for services furnished by the Company to the customer or to an authorized user. The Company will arrange to bill calls in accordance with the credit card, collect call, or calling card instructions of the caller, via the designated commercial credit card clearing center or the applicable telephone company or billing clearinghouse with whom the Company has a billing agreement. All charges due from the customer are payable to the Company or to any agency duly authorized to receive such payments.

2.8.2 The customer shall be responsible for payment of all calls or services:

- A. originating from the customer's number;
- B. accepted at the customer's number (e.g., collect calls);
- C. billed to the customer's number through: third party billing (if the customer is found to be responsible for such call or service), a calling card, or a Company-assigned authorization code; or
- D. incurred at the specific request of the customer.

Issued: March 20, 2000

Effective:

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Issued by: Kermit D. Heaton, Vice President
Value-Added Communications, Inc.
1601 N. Collins Blvd.
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SECTION 2 - RULES AND REGULATIONS (Continued)**2.8 Payment for Service (Continued)**

- 2.8.3 The customer must promptly report any objections to charges billed to the Company or the Company's billing agent. The Company will adjust a customer's bill to the extent that circumstances reasonably indicate that such changes are appropriate. The customer may not withhold undisputed amounts.
- 2.8.4 If a customer wishes to bill a call to an account for which the Company has no billing arrangement, the Company's equipment will direct the call to the local exchange carrier or the presubscribed interexchange carrier. For all such calls, no Company charges will apply and the subscriber will not receive a commission. This section does not apply to inmate services.
- 2.8.5 Bills are due and payable upon receipt. Interest at the lesser of one and one-half percent (1.5%) per month, or the highest rate allowed by law per month may accrue on any unpaid amount starting 30 days after the invoice date.
- 2.8.6 An account becomes past due if the customer fails to pay within fifteen (15) days after the invoice date.
- 2.8.7 A past due account may subject the customer's service to suspension or termination.
- 2.8.8 Failure to receive a bill will not exempt a customer from prompt payment of any sums due.
- 2.8.9 The Company may assess a returned check charge of up to \$25.00 for dishonored checks. The company may waive the check charge at its discretion.

2.9 Cancellation of Service

The subscriber may cancel service by providing thirty (30) days written notice to the Company.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.10 Termination or Suspension of Service**

The Company may terminate or withhold any service (whether provided at hotels/motels, correctional facilities, or elsewhere) for any of the following reasons after fifteen (15) days written notice, unless otherwise stated:

- A. Failure to timely pay any charges applicable under this tariff.
- B. Violation of any provision of this tariff.
- C. Without notice for violation of any law, rule, regulation or policy of a government authority having jurisdiction over the service.
- D. Without notice for an order or decision of a court, regulatory agency, or other government authority prohibiting the Company from providing service.
- E. Improper use of the Company's services, or use that unreasonably interferes with Company's equipment or service to other customers.
- F. Without notice for dangerous conditions that may cause harm to persons or damage to property.
- G. Without notice for illegal use, unauthorized use, fraudulent use or theft of service. If the Company discontinues service because of such use, the Company may require the subscriber to make, at the subscriber's expense, any changes in equipment or facilities necessary to eliminate such unauthorized use. The Company may also require the subscriber to pay the estimated revenue lost from such unauthorized use.
- H. Failure to provide reasonable access to the Company or its agents for inspection and maintenance of equipment owned by the Company or its agents.
- I. Use of the Company's service for any purpose other than that described in the application.
- J. Without notice in the event of tampering with equipment or services owned or managed by the Company or its agents.
- K. Inactivity for over sixty (60) days.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.11 Restoration of Service**

The subscriber or customer may be required to re-apply for service and/or pay any outstanding charges before the Company restores service for a subscriber or customer disconnected under the "Termination or Suspension of Service" section.

2.12 Refusal of Service and Blocking

The Company may refuse to process a call for the following reasons:

- A. Authorization for a calling card or credit card cannot be validated for a call charged to a calling card or credit card.
- B. The party to be billed does not accept the charges for a collect or third party call.
- C. To prevent fraudulent or other unlawful use of its services.

The Company may block traffic to and from certain countries, cities, NXX's, or block calls that use certain authorization codes or calling card accounts when the Company deems it necessary to prevent fraud or other unlawful use of its services.

Without notice and whenever necessary, at the request of an administrator of a correctional facility or any law enforcement agency, the Company may block service from or to a particular telephone number.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.13 Interruption of Service**

The Company will credit a customer account for service interruptions that are not due to the Company's testing or adjusting, the customer's or subscriber's negligence or willful acts, or to the failure of customer or subscriber provided facilities or equipment. The customer shall promptly notify the Company of the interruption of service for which the customer requests a credit. Before requesting a credit, the customer shall verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. An interruption caused by automatic dialing equipment does not constitute an interruption of service for the purposes of this section.

2.14 Inspection, Testing, Maintenance and Repair

Upon reasonable notice, the customer/subscriber shall provide access to the customer's/subscriber's premises for inspection, testing, maintenance, or repair of Company provided equipment or facilities. Without incurring liability, the Company may interrupt service at any time for inspection, testing, maintenance, or repair. When possible, the Company will notify customers/subscribers of the cause and expected duration of the interruption at least twenty-four (24) hours in advance. The Company will not grant any allowances for interruptions for inspection, testing, maintenance, or repair, unless the interruption lasts at least twenty-four (24) consecutive hours.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.15 Operator Services for Casual Callers**

- 2.15.1 The Company will identify itself to the end user at the time the end user accesses the Company's services.
- 2.15.2 Upon request, the Company will quote rates and charges for its services to the end user at no charge.
- 2.15.3 When the Company provides its automated operator assisted calling to the public or transient end users, the subscriber shall post a notice of consumer information in plain view at each telephone that automatically accesses the Company's network. Failure to post the following notice may result in service termination or suspension. In addition to any other state and federal requirements, the notice will include the following information:
- A. the Company's name, address, toll-free telephone number and the amount of any applicable surcharges;
 - B. notice that the end user can use other carriers by dialing their access codes;
 - C. a statement that the Company will quote rates upon request at no charge;
 - D. a statement that the customer has the right to appeal any disputes concerning intrastate telephone service to the [commission].
- 2.15.4 A subscriber may not restrict an end user's access to competing interexchange telephone carriers or restrict an end user's access to competing providers of intrastate operator assisted communications services. Any entity that engages in such action or arrangement will be considered in violation of this tariff and any applicable contract. This section does not apply to inmate services.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.16 Responsibilities of Customers and Subscribers**

- 2.16.1 The customer or subscriber is responsible for taking all necessary actions, for interconnecting the customer or subscriber provided equipment or systems with the Company's facilities or services. The customer or subscriber shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- 2.16.2 The customer or subscriber shall ensure that the equipment and/or system properly interfaces with the Company's facilities or services; that the signals emitted into the network are of the proper mode, bandwidth, power and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other customers. If the FCC or other appropriate certifying body certifies equipment as being acceptable for direct connection with telecommunications service, the Company may allow connection of such equipment to its services without the use of protective interface devices.
- 2.16.3 If the customer or subscriber fails to maintain the equipment and/or system properly, resulting in potential harm to the Company's equipment, personnel, or quality of service to other customers, the Company may take any immediate action necessary to protect its facilities, personnel, and quality of service. The Company will promptly notify the customer or subscriber of the need for protective action (this may include requiring the use of protective equipment at the customer's subscriber's expense). If this fails to produce satisfactory quality and safety, the Company may, upon written notice, take any additional action necessary to protect its facilities and personnel, including termination of the customer's or subscriber's service.
- 2.16.4 The customer or subscriber shall be responsible for securing its telephone equipment against fraudulent use of the Company's service. The customer shall be responsible for payment of all applicable charges for services provided by the Company and billed to the customer's accounts, even if those calls originated by fraudulent means from the customer's or subscriber's premises or remote locations. In addition, the customer shall be responsible for all calls charged by fraudulent means to the customer's account.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.16 Responsibilities of Customers and Subscribers (Continued)**

2.16.5 The customer shall indemnify and hold the Company harmless against claims of libel, slander, and infringement of copyrights, trademarks, trade names, and service marks, arising from any transmission over the facility; against all claims for infringement of patents arising from the combination or use of the Company's service with the customer's equipment or system; and against all other claims arising out of any act or omission of the customer in connection with the Company's service.

2.16.6 The customer or subscriber shall be liable for:

- A. Loss or damage of Company equipment or facilities at the customer's or subscriber's premises due to theft, fire, flood, or any other casualty or criminal act.
- B. Reimbursing the Company for damages to facilities and equipment caused by the negligent or willful acts of the subscriber or customer or its authorized users, employees, agents, or contractors.
- C. Charges incurred with other companies for service at the customer's or subscriber's premises or on the customer's or subscriber's equipment.
- D. Payment of Company charges for calls or service originated at the customer's number; accepted at the customer's number (i.e., collect calls); or placed through the customer's calling card or authorization number.

2.16.7 The customer or subscriber shall provide access to its premises for any installation, repair, maintenance, inspection, testing, or removal of equipment associated with the Company's service.

2.16.8 The customer shall ensure that authorized users comply with the provisions of this tariff.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.17 Responsibilities of Authorized Users**

- 2.17.1 The authorized user is responsible for compliance with all applicable regulations in this tariff.
- 2.17.2 The authorized user is responsible for establishing his/her identity as often as necessary during the course of a call.
- 2.17.3 The authorized user is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.
- 2.17.4 The authorized user is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of authorized users through credit card, called number, third party telephone number and room number verification procedures. If the Company cannot validate a requested billing method, the Company may require the user to provide an acceptable alternate billing method or the Company may refuse to place the call.

2.18 Right to Backbill for Improper Use

Any person or entity which uses or appropriates the Company's services, whether directly or indirectly, in any unlawful manner or by providing misleading or false information to the Company shall be liable for an amount equal to the charges that would have applied to a customer's actual use of services.

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SECTION 3 - DESCRIPTION OF SERVICE**3.1 General**

The Company offers direct dialed and automated operator assisted services to entities serving the transient public and to correctional facilities. Calls requiring live operator intervention, such as person-to-person, are routed to the underlying operator service provider selected by the host location and are not processed by the Company.

3.2 Timing of Calls

- 3.2.1 Billing for calls placed over the Company's network is based in part on the duration of the call. Timing of each call begins as specified below and ends when either the calling party or the called party hangs up. Calls are billed in full minute increments unless otherwise specified.

Auto-Collect Calls - Timing begins when the called party accepts responsibility for payment.

Auto-Person-to-Person - Timing begins when the calling party is connected to the designated called party or to an agreed alternate.

All Other Calls - Timing begins when the called station answers.

- 3.2.2 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- 3.2.3 No billing applies to incomplete or unanswered calls.
- 3.2.4 When a call begins in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)**3.3 Calculation of Distance**

Usage charges for mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The area codes and exchanges of the origination and destination points determine the service wire centers of a call.

Industry standard vertical ("V") and horizontal ("H") coordinates determine the distance between the wire center of the customer and that of the destination point:

Step 1: Obtain the V and H coordinates for the wire centers serving the customer and the destination point.

Step 2: Obtain the difference between the V coordinate of each wire center. Obtain the difference between the H coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the V difference and the H difference obtained in Step 3.

Step 5: Divide the sum of the squares obtained in Step 4 by 10. Round to the next higher whole number if a fraction remains from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if a fraction remains.

Formula:

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)**3.4 Time of Day Rate Periods**

The day, evening or night/weekend rates apply based on the time of day and the day of the week as listed in the following chart:

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
8:00 a.m. to 5:00 p.m.*	Day Rate Period						Eve
5:00 p.m. to 11:00 p.m.*	Evening Rate Period						
11:00 p.m. to 8:00 a.m.*	Night/Weekend Rate Period						

* up to, but not including

3.5 Holidays

For the following holidays the Evening Rate Period rates apply, unless a lower rate would normally apply:

New Year's Day**, Labor Day, Martin Luther King Day*, Columbus Day*, Presidents' Day*, Veterans' Day**, Memorial Day*, Thanksgiving Day, Independence Day**, Christmas Day**

* As federally observed.

** When this holiday falls on a Sunday, the Holiday rate applies to calls placed on the following Monday. When this Holiday falls on a Saturday, the Holiday calling rate applies to calls placed the preceding Friday.

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)**3.6 Service Offerings****3.6.1 VACNET**

VACNET is a direct dialed service offered to customers for the transmission of voice or data communications.

3.6.2 VAC Operator Service

VAC Operator Service is offered to transient end users through host subscribers. Calls may be billed to telephone company-issued calling cards, collect to the called party, to a third party, or to commercial credit cards.

A. Classes of Calls

Customer Dialed Automated Calling/Credit Card calls are placed by an end user who dials all of the digits required to route and bill the long distance call. Charges for each call are billed to either a valid telephone company issued calling card or to an authorized commercial credit card.

Auto-Collect calls are placed by an end user who dials all of the digits required to route the call and who follows the VAC system prompts, enabling the called party to accept the charges for the call.

Automated Person-to-Person calls are placed by an end user who dials all of the digits required to route the call and who follows the VAC system prompts, enabling the caller to designate an individual, department, or station with whom he/she wishes to speak.

Third Party calls are placed by an end user who dials all of the digits required to route the call and who follows the VAC system prompts, enabling a third party to accept the charges for the call.

B. Automated Operator Service Charge

Each class of call described above incurs a per-call automated operator service charge in addition to per-minute usage charges.

Automated operator service charges are not discounted for time-of-day or usage volume.

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)**3.6 Service Offerings (Continued)****3.6.3 VAC Inmate Calling Service**

This specialized calling service is available when the correctional facility contracts for VAC Inmate Calling Service on behalf of the inmates. Special restrictions and limitations may apply to calls made by inmates, including restriction to collect-calls only. InterLATA, intraLATA and local calling are available, as specified by the correctional facility subscriber.

3.6.3.A Collect Call Assurance Program

The Company reserves the right to collect an advance payment equal to two (2) months of estimated collect calling service. If a calling history has not been established, the advance payment will be at least \$100.00, but will not exceed \$1,000.00. Payment must be made in U.S. dollars in the form of a cashier's check or money order.

The Company may limit charges to Customers who routinely accept collect calls from end users at correctional facilities at the advance payment level. During any billing cycle in which the customer is within 10% of the limit (the advance payment amount), the Company will offer the customer the choice of refusing service upon reaching the limit or increasing the advance payment. This allows the Company's collect customers to control the amount spent on collect calls from inmates while allowing the Company to offer service to customers whose credit worthiness would otherwise preclude continued service.

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)**3.6 Service Offerings (Continued)****3.6.3 VAC Inmate Calling Service (Continued)****3.6.3.B COD Collect**

The Company offers COD Collect to inmates and to customers who accept inmate calls from certain correctional facilities served by the Company. COD Collect allows the inmate or collect call customer to establish a commissary account at the correctional facility for payment of call charges to the Company. The inmate or the collect call customer establishes the amount of the commissary account. The Company submits call charges to the administrator of the commissary account. The administrator is responsible for remitting payment to the Company according to the terms of the contract with the correctional facility. Where state law requires, the availability of a commissary account may be limited to collect call customers only. Commissary accounts are only available at those institutions served by the Company that have made the appropriate contractual and operational arrangements for such service. Calls billed to a commissary account are not billed on the customer's local telephone bill.

Commissary accounts may, at the Company's election, be offered for prepaid direct dialed calling services, at those institutions served by the Company which have made the appropriate contractual and operational arrangements for such services.

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SECTION 4 - RATES**4.1 General**

Each customer is charged individually for each call placed through the Company. All charges are expressed in Dollars unless otherwise specified.

The charges for the Company's services are determined by:

- Distance between stations,
- Time of day and day of week,
- Duration of the call,
- Class of call, and
- Jurisdictional nature of the call (intraLATA or interLATA).

Customers are billed based on their use of the Company's service. No installation charges or fixed monthly recurring charges apply.

4.2 Automated Operator Service Charges

All automated operator calls are subject to operator service charges. These charges apply on a per call basis and will be included with usage charges on a customer's monthly invoice of charges.

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SECTION 4 - RATES (Continued)**4.3 VACNET****InterLATA**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.1900	0.1300	0.1375	0.0950	0.1050	0.0640
11-22	0.2000	0.1700	0.1500	0.1150	0.1125	0.0880
23-55	0.2300	0.2100	0.1540	0.1400	0.1210	0.1120
56-124	0.2500	0.2400	0.1670	0.1610	0.1310	0.1274
125+	0.2600	0.2600	0.1770	0.1750	0.1400	0.1345

IntraLATA

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.1900	0.1300	0.1375	0.0950	0.1050	0.0640
11-22	0.2000	0.1700	0.1500	0.1150	0.1125	0.0880
23-55	0.2300	0.2100	0.1540	0.1400	0.1210	0.1120
56-124	0.2500	0.2400	0.1670	0.1610	0.1310	0.1274
125+	0.2600	0.2600	0.1770	0.1750	0.1400	0.1345

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SECTION 4 - RATES (Continued)**4.4 VAC Operator Service****4.4.1 Customer Dialed Automated Calling/Credit Card****InterLATA**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

IntraLATA

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

Local

The charges equal the local exchange company price list rates for a local operator-assisted call.

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TARIFF DIVISION
Public Utilities Commission of Ohio

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SECTION 4 - RATES (Continued)**4.4 VAC Operator Service (Continued)****4.4.2 Auto-Collect Service****InterLATA**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

IntraLATA

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

Local

The charges equal the local exchange company price list rates for a local operator-assisted call.

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: March 20, 2000

Effective:

In accordance with Case No. 93-1107-TP-ACE, issued by the PUCO December 23, 1993

Issued by: Kermit D. Heaton, Vice President
Value-Added Communications, Inc.
1601 N. Collins Blvd.
Richardson, Texas 75080

SECTION 4 - RATES (Continued)**4.4 VAC Operator Service (Continued)****4.4.3 Automated Person-to-Person****InterLATA**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

IntraLATA

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

Local

The charges equal the local exchange company price list rates for a local operator-assisted call.

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SECTION 4 - RATES (Continued)**4.4 VAC Operator Service (Continued)****4.4.4 Third Party****InterLATA**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

IntraLATA

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.3200	0.1600	0.1920	0.0960	0.1280	0.0640
11-22	0.4000	0.2200	0.2400	0.1320	0.1600	0.0880
23-55	0.4800	0.2800	0.2880	0.1680	0.1920	0.1120
56-124	0.5700	0.3700	0.3420	0.2220	0.2280	0.1480
125+	0.5800	0.3900	0.3480	0.2340	0.2320	0.1560

Local

The charges equal the local exchange company price list rates for a local operator-assisted call.

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SECTION 4 - RATES (Continued)**4.4 VAC Operator Service (Continued)****4.4.5 Automated Operator Service Charges**

The rates as set forth apply to the Company's provision of Alternative Operator Services.

InterLATA

	<u>Per Call Charge</u>
Calling/Credit Card	1.70
Operator Station/Collect	2.50
Operator Station/Third Party	2.50
Person-to-Person	4.80

IntraLATA

	<u>Per Call Charge</u>
Calling/Credit Card	1.70
Operator Station/Collect	2.50
Operator Station/Third Party	2.50
Person-to-Person	4.80

Local

The charges equal the local exchange company price list rates for a local operator-assisted call.

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SECTION 4 - RATES (Continued)**4.5 VAC Inmate Calling Service****4.5.1 Automated Usage - Inmate****InterLATA**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>	<u>Initial</u> <u>Period</u>	<u>Additional</u> <u>Period</u>
0-10	0.2500	0.1600	0.1200	0.0600	0.1200	0.0600
11-22	0.2500	0.1600	0.1600	0.1000	0.1600	0.1000
23-55	0.2500	0.2000	0.1600	0.1000	0.1600	0.1000
56-124	0.2500	0.2000	0.1600	0.1000	0.1600	0.1000
125+	0.2500	0.2000	0.1600	0.1000	0.1600	0.1000

IntraLATA

The charges equal the local exchange company price list rates for an intraLATA, intrastate call.

Local

The charges equal the local exchange company price list rates for a local operator-assisted call.

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SECTION 4 - RATES (Continued)**4.5 VAC Inmate Calling Service (Continued)****4.5.2 Automated Operator Service Charges**

The rates as set forth apply to the Company's provision Alternative Operator Services.

InterLATA

	Per Call Charge
Calling/Credit Card	2.25
Operator Station/Collect	2.25
Operator Station/Third Party	2.25
Person-to-Person	2.25

IntraLATA

The charges equal the local exchange company price list rates for an intraLATA, intrastate call.

Local

The charges equal the local exchange company price list rates for a local operator-assisted call.

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SECTION 4 - RATES (Continued)**4.5 VAC Inmate Calling Service (Continued)****4.5.3 COD Collect**

<u>Type of Call</u>	<u>Rate per Minute</u>
Local	0.04
IntraLATA	0.15
InterLATA	0.15

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EXHIBIT B

Proposed Revised Tariff Pages

This tariff, Ohio Tariff No. 3 filed by Value-Added Communications, Inc. cancels and replaces, in its entirety, the current tariff on file with the Commission, P.U.C.O. No. 2, issued by Value-Added Communications, Inc.

This tariff is in compliance with Rule 4901:1-6, OAC

Regulations and Rates
of
Value-Added Communications, Inc.

Institutional Telecommunications Services
90-5190-CT-TRF

This tariff includes the rates, charges, terms and conditions of service for the provision of institutional operator services to End Users by Value-Added Communications, Inc. ("VAC") between locations within the State of Ohio.

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	
Title	Original	*
1	Original	*
2	Original	*
3	Original	*
4	Original	*
5	Original	*
6	Original	*
7	Original	*
8	Original	*
9	Original	*
10	Original	*
11	Original	*
12	Original	*
13	Original	*
14	Original	*
15	Original	*
16	Original	*
17	Original	*
18	Original	*
19	Original	*

* - indicates those pages included with this filing.

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TABLE OF CONTENTS

Section	Page
Title Page	Cover
Check Sheet	1
Table of Contents	2
Explanation of Symbols	3
Tariff Format	4
Section 1 - Technical Terms and Abbreviations	5
Section 2 - Rules and Regulations	7
Section 3 - Description of Service	12
Section 4 - Rates	17

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed listing, rule or condition which may affect rates or charges.
- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (L) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or charge.
- (T) - To signify a change or regulation but no change in rate or charge.
- (X) - To signify a correction or reissued matter.

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TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Automated Collect Calls - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Utilities Commission of Ohio.

Company - Used throughout this tariff to refer to Value-Added Communications, Inc, unless otherwise clearly indicated by the context.

Correctional or Confinement Institutions - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the case of collect-only calling services provided to inmates of correctional Institutions, the called party is the Customer and is responsible for payment of charges.

Inmates - The jailed population of correctional institutions who are authorized by the Institution to use such service. Responsibility for payment of Inmate charges requires positive acceptance by a Customer (i.e., billed to a third party) or prepayment by the Inmate.

Institution - Used throughout this tariff to refer to correctional institutions.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D).

Institutional Telephone - A coinless telephone instrument that allows Inmates to place collect and prepaid calls at the instrument.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

Pay Telephone - A telephone instrument equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Station to Station Call - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated).

Subscriber - The correctional or confinement institutions to which VAC provides the services specified in this tariff.

VAC - Used throughout this tariff to refer to Value-Added Communications, Inc, the issuer of this tariff.

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SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

Value-Added Communications, Inc.'s services and facilities are furnished to correctional institutions in Ohio for communications originated by inmates of the institutions. VAC, through its call processing equipment, only provides automated collect, prepaid and debt inmate calling services. This tariff encompasses only those services provided between locations within the state of Ohio. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week, subject to restrictions and limitations of service imposed by the correctional institution.

The Company installs, operates, and maintains the communications services provided here in under for Inmates in accordance with the terms and conditions set forth under this tariff and through contract with the institution. The Company may act as the correctional institution's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the institution, to allow connection of an institution's location to the Company's network.

2.2 Use of Service

Services are provided under this tariff to correctional institutions and may be used by authorized inmates of institutions for any lawful purpose for which the service is technically suited, subject to such limitations or restrictions established by the Institution.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D).

2.3 Limitations of Service

- 2.3.1** Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this tariff.
- 2.3.2** Service is provided only to correctional institutions for use by authorized inmates of the institutions and is subject to any restrictions or limitations imposed by the correctional institution.
- 2.3.3** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Inmate is using service in violation of provisions of this tariff or the law.
- 2.3.4** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.5** The Company reserves the right to discontinue service, limit service, or to impose requirements on Institutions as required to meet changing regulatory or statutory rules and standards.
- 2.3.6** The Company reserves the right to discontinue service when any governmental or regulatory condition imposed upon the Company materially and negatively impacts the financial viability of the service as determined by the Company in its best business judgment.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D).**2.4 Liability of the Company**

- 2.4.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer or Inmate for the period during which the faults in transmission occur.
- 2.4.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Inmate against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Inmate; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

The Company shall not be liable for any defacement of or damages to the premises of an Institution resulting from the furnishing of service which is not the direct result of the Company's negligence.

The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.

Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D).

2.5 Installation and Termination

Service is installed upon mutual agreement between the Correctional Institution and the Company.

2.6 Payment for Service

2.6.1 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or Inmate by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments (such as a local exchange company).

2.6.2 Disputed Charges

Charges billed directly by the Company are due upon receipt. Amounts not paid within 15 days of the invoice will be considered past due. For charges billed directly by the Company, notice from the Customer of a dispute as to charges should be received orally or in writing by the Company as soon as possible.

The Company will promptly investigate and advise the Customer as to its findings concerning disputed charges. Adjustments to Customer's bills will be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.6.3 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of correctional facilities in accordance with facility-authorized programs. The Company may request that the correctional facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due

SECTION 2 - RULES AND REGULATIONS, (CONT'D).

2.7 Refusal or Suspension by Company

2.7.1 The Company may suspend service to a Customer for nonpayment of undisputed charges or violation of this tariff or provision of law.

2.7.2 The Company may also refuse or suspend service for other reasons. Such reasons include, but are not limited to:

- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B.** For use of telephone service for any purpose other than that described in this tariff.
- C.** For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission.
- D.** In the event of unauthorized or fraudulent use of service.

By reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service.

2.8 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance.

2.9 Contracts

Service is offered on a contractual basis to meet specialized requirements of correctional facilities. The terms of each contract shall be mutually agreed upon between the facility and the Company and may include discounts on rates contained herein, charges for specially designed non-telecommunications constructed services, or other customized features.

SECTION 3 - DESCRIPTION OF SERVICE**3.1 General**

Value-Added Communications, Inc. provides automated operator assisted collect-only calling services for use by Inmates of prisons, jails or other Correctional Institutions for communications originating and terminating within the State of Ohio. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service. Inmate access to the Company's services may be restricted by the administration of the Institution served.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

3.2 Timing of Calls

Billing for calls placed over the Company network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** Unless otherwise specified in this tariff, the minimum initial period for billing purposes is one (1) minute.
- 3.2.4** Unless otherwise specified in this tariff, billing for usage after the initial period is in full one (1) minute increments.
- 3.2.5** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.3 Institutional Operator Assisted Calling**

Institutional operator assisted service allows inmates to place collect calls through an automated call processing system. The call processing system prompts the inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by the Company. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the institution.

For services provided to inmates of institutions, the following special conditions apply:

1. Calls to "900", "976" or other pay-per-call and call-forwarding services are blocked or may be blocked by the Company.
2. At the request of the institution, the Company may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
3. At the request of the Institution, the Company may block inmate access to "911", "411", or local operators reached through "0-" dialing.
4. At the request of the Institution, the Company may block inmate access to specific telephone numbers.
5. Availability of the Company's services may be restricted by the institution to certain hours and/or days of the week.
6. At the request of the institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning the Company's services is provided to the administration of each institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the institution's administration.
7. At the request of the institution, the Company may impose time limits on local and long distance calls placed using its services.
8. At the request of the institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.4 Time of Day Rate Periods****3.4.1 Determination of Rate Periods**

Unless otherwise indicated, time of day rates apply according to the following schedule. Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed the rate in effect at the beginning of the call for the duration of the entire call.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 10:59 PM	EVENING RATE PERIOD						
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

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Reston, VA 20190

OHn1102

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by AT&T in its Tariff No. 10 as filed with the FCC in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate center of the Customer's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 VAC Inmate Calling Service**

This specialized calling service is available when the correctional facility contracts for VAC Inmate Calling Service on behalf of the inmates. Special restrictions and limitations may apply to calls made by inmates, including restriction to collect-calls only. InterLATA, intraLATA and local calling are available, as specified by the correctional facility subscriber.

3.6.1 Collect Call Assurance Program

The Company reserves the right to collect an advance payment equal to two (2) months of estimated collect calling service. If a calling history has not been established, the advance payment will be at least \$100.00, but will not exceed \$1,000.00. Payment must be made in U.S. dollars in the form of a cashier's check or money order.

The Company may limit charges to Customers who routinely accept collect calls from end users at correctional facilities at the advance payment level. During any billing cycle in which the customer is within 10% of the limit (the advance payment amount), the Company will offer the customer the choice of refusing service upon reaching the limit or increasing the advance payment. This allows the Company's collect customers to control the amount spent on collect calls from inmates while allowing the Company to offer service to customers whose credit worthiness would otherwise preclude continued service.

3.6.2 COD Collect

The Company offers COD Collect to inmates and to customers who accept inmate calls from certain correctional facilities served by the Company. COD Collect allows the inmate or collect call customer to establish a commissary account at the correctional facility for payment of call charges to the Company. The inmate or the collect call customer establishes the amount of the commissary account. The Company submits call charges to the administrator of the commissary account. The administrator is responsible for remitting payment to the Company according to the terms of the contract with the correctional facility. Where state law requires, the availability of a commissary account may be limited to collect call customers only. Commissary accounts are only available at those institutions served by the Company that have made the appropriate contractual and operational arrangements for such service. Calls billed to a commissary account are not billed on the customer's local telephone bill.

Commissary accounts may, at the Company's election, be offered for prepaid direct dialed calling services, at those institutions served by the Company which have made the appropriate contractual and operational arrangements for such services.

SECTION 4 - RATES

4.1 General

Each customer is charged individually for each call placed through the Company. All charges are expressed in Dollars unless otherwise specified.

The charges for the Company's services are determined by:

- Distance between stations,
- Time of day and day of week,
- Duration of the call,
- Class of call, and
- Jurisdictional nature of the call (intraLATA or interLATA).

Customers are billed based on their use of the Company's service. No installation charges or fixed monthly recurring charges apply.

4.2 Automated Operator Service Charges

All automated operator calls are subject to operator service charges. These charges apply on a per call basis and are in addition to usage charges applicable to each call.

SECTION 4 - RATES, (CONT'D.)**4.3 VAC Inmate Calling Service****4.3.1 Rates and Charges****A. Local**

The charges equal the local exchange company price list rates for a local operator-assisted call.

B. IntraLATA

The charges equal the local exchange company price list rates for an intraLATA, intrastate call.

C. InterLATA**Usage Rate, per Minute:**

<u>Miles</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	Initial Period	Additional Period	Initial Period	Additional Period	Initial Period	Additional Period
0-10	0.2500	0.1600	0.1200	0.0600	0.1200	0.0600
11-22	0.2500	0.1600	0.1600	0.1000	0.1600	0.1000
23-55	0.2500	0.2000	0.1600	0.1000	0.1600	0.1000
56-124	0.2500	0.2000	0.1600	0.1000	0.1600	0.1000
125+	0.2500	0.2000	0.1600	0.1000	0.1600	0.1000

Service Charges, per Call:

Calling/Credit Card:	\$2.25
Operator Station/Collect:	\$2.25
Operator Station/Third Party	\$2.25
Person-to-Person:	\$2.25

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SECTION 4 - RATES, (CONT'D.)

4.3 VAC Inmate Calling Service, (Cont'd.)

4.3.1 COD Collect Rates and Charges

- A. Local**
Rate per Minute: \$0.04
- B. IntraLATA**
Rate per Minute: \$0.15
- C. InterLATA**
Rate per Minute: \$0.15

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EXHIBIT C

Summary of Changes

Value-Added Communications, Inc. is an IOS provider. This filing replaces its current tariff in its entirety with one appropriate to the service the company provides.

EXHIBIT D

Customer Notice of Detariffing

Not applicable.

As an IOS provider, Value-Added Communications, Inc. does not have presubscribed customers.

EXHIBIT E

Affidavit

Not Applicable
Please see Exhibit D

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Case No(s). 11-5131-TP-ATA

Summary: Application to Detariff electronically filed by Laura McGrath on behalf of Value-Added Communications, Inc.