



ANDREW O. ISAR

4423 POINT FOSDICK DRIVE, NW
SUITE 306
GIG HARBOR, WA 98335
TELEPHONE: 253.851.6700
FACSIMILE: 866.474.3630
WWW.MILLERISAR.COM

Via Electronic Filing

September 12, 2011

Ms. Renee J. Jenkins
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

RE: Case No. 10-1010-TP-ORD

Dear Ms. Jenkins:

Pursuant to the Public Utilities Commission of Ohio's ("Commission") January 19, 2011 Entry ("Entry") in the above referenced proceeding, enclosed for submission to the Commission is Consumer Telcom, Inc.'s ("Consumer") *Detariffing and Related Actions Application* and related *Telecommunications Retail Service Offering Form for Non-BLES Carriers*, attachments, and exhibits (collectively, "Application"). By this Application, Consumer complies with the detariffing Entry.

Thank you for your attention to this matter. Questions concerning this filing may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.

Andrew O. Isar

Regulatory Consultants to
Consumer Telcom, Inc.

Enclosures

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of **Consumer Telcom, Inc.**)
to Detariff Services and make other changes related to the)
Implementation of Case No. 10-1010-TP-ORD)
)

TRF Docket No. 90-____

Case No.11 - 5070 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) **Consumer Telcom, Inc.**

DBA(s) of Registrant(s) **None**

Address of Registrant(s) **3701 N. Green Valley Parkway, Suite 200 Henderson, Nevada, 89014**

Company Web Address **http://www.consumertelcom.com/**

Regulatory Contact Person(s) **Joseph A. Nicotra**

Phone **800.872.3811**

Fax **949.622.1976**

Regulatory Contact Person's Email Address **joen@consumertelcom.com**

Contact Person for Annual Report **Joseph A. Nicotra**

Phone **800.872.3811**

Address (if different from above) **Same**

Consumer Contact Information **Customer Service Department**

Phone **800.872.3811**

Address (if different from above) **Same**

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	X
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
X	Exhibit A	The existing affected tariff pages.
<input type="checkbox"/>	Exhibit B	The proposed revised tariff pages. Inapplicable
X	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
X	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers. Please refer to Exhibit D Inapplicable

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, **Consumer Telecom, Inc.**, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

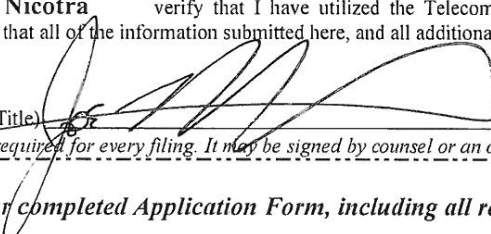
Executed on (Date) September 9, 2011 at (Location) Henderson, NV

*(Signature and Title)  , CEO (Date) September 9, 2011
Joseph A. Nicotra

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, **Joseph A. Nicotra**, verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)  , CEO (Date) September 9, 2011

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

Listing of Exhibits

Exhibit	Description
A	The existing affected tariff pages.
C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07

Exhibit A

The existing affected tariff pages.

Please see attached P.U.C.O. Tariff No. 1, Sheet Nos. 1 to 8.

Exhibit C

Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.

By this filing, Applicant complies with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD, directing Companies to make changes to their tariffs in accordance with Section 4927.15, Revised Code and Rule 4901:1-6-11, Ohio Administrative Code.

Applicant is a non-facilities-based provider of interexchange services. On April 20, 2009, Applicant submitted its initial tariff with its application for certification in Case No. 09-0310-TP-ACE. Applicant's initial tariff complied with then current Rule 4901:1-6-11, Ohio Administrative Code and attendant regulations. By the instant Application, Applicant requests that the entirety of its remaining interexchange tariff be subject to detariffing. Applicant does not provide any services in Ohio that remain subject to tariffing pursuant to Rule 4901:1-6-11, Ohio Administrative Code.

<u>Page(s)</u>	<u>Section</u>	<u>Remarks</u>
1 to 8	All	Detariffed

Exhibit D

One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07

On April 20, 2009, Applicant submitted its initial tariff with its application for certification in Case No. 09-0310-TP-ACE. Applicant's initial tariff complied with then current Rule 4901:1-6-11, Ohio Administrative Code and attendant regulations. The Company's tariff contains no service information, accordingly.

In light of the fact that the instant detariffing application is intended exclusively to comply with the Commission's additional detariffing requirements following enactment of Substitute Senate Bill 162 and corresponding amendments to Rule 4901:1-6-11, Ohio Administrative Code, and that the Company has already complied with the Commission's prior detariffing Entry, and there are no changes in the Company's retail offerings, there is no additional need to advise customers of the instant detariffing action. No corresponding Customer Notice Affidavit is attached, accordingly.

**MILLER
ISAR** INC.
TRUSTED ADVISORS

ANDREW O. ISAR

4423 POINT FOSDICK DRIVE, NW
SUITE 306
GIG HARBOR, WA 98335
TELEPHONE: 253.851.6700
FACSIMILE: 866.474.3630
WWW.MILLERISAR.COM

Via Efile

June 2, 2009

Ms. Renee J. Jenkins
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

RE: Case No. 09-0310-TP-ACE

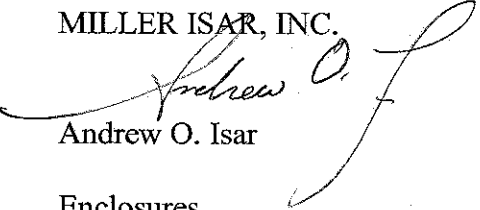
Dear Ms. Jenkins:

Enclosed for filing with the Public Utilities Commission of Ohio ("Commission"), is Consumer Telcom, Inc.'s ("Consumer Telcom") final *Interexchange Reseller Toll Tariff*, P.U.C.O. Tariff No. 1 in the above-referenced matter. This tariff is filed following approval of the Company's *Telecommunications Application Form for Routine Proceedings, Telecommunications Supplemental Application From for Carrier Certification*, and carriers a May 22, 2009 effective date, as directed by staff.

Thank you for your attention to this matter. Questions concerning this filing may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.


Andrew O. Isar

Enclosures

Regulatory Consultants to
Consumer Telcom, Inc.

INTEREXCHANGE RESELLER TOLL TARIFF

OF

Consumer Telcom, Inc.

**701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014**

This tariff contains the descriptions and regulations applicable to the furnishing of competitive, Tier II interexchange telecommunications services provided by Consumer Telcom, Inc. ("Consumer Telcom" or "Company") within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio ("Commission") and is in concurrence with all applicable state and federal laws. Copies may be inspected during normal business hours at the Company's principal place of business; 701 N. Green Valley Parkway, Suite 200, Henderson, Nevada, 89014. Corresponding rates may be viewed at the Company's web site, <http://www.consumertelcom.com/>.

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

APPLICATION OF TARIFF

This tariff contains the descriptions, regulations and rates applicable to the furnishing of resold intraLATA and interLATA Toll Services within the State of Ohio by Consumer Telcom, Inc.

Company's Service as set forth herein is provided exclusively in conjunction with Company's presubscribed interstate interexchange services, and is not otherwise available.

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Pursuant to Chapter 49 of the Ohio Revised Code, all services furnished by the Company pursuant to this Tariff are classified as Tier II competitive interexchange services.

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Commission

Public Utility Commission of Ohio ("Commission" or "PUCO").

Company:

Consumer Telcom, Inc. ("Consumer Telcom"), the issuer of this Tariff.

Customer:

The person, firm, corporation or other entity, which orders or uses service and is responsible for payment of charges and compliance with Tariff regulation.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Monthly Bill Statement Fee:

The monthly fee applied to Customers when they receive their long distance charges as part of their local telephone company bills.

Monthly Service Fee:

The monthly fee applied to Customers for account maintenance.

O.A.C:

Ohio Administrative Code

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Presubscribe or Presubscription:

The Customer's order for Company's calling services through the Company, which involves the Local Exchange Carrier PIC change process.

Subscribe or Subscription:

The Customer's order for Company's calling services directly through the Company and not involving the Local Exchange Carrier PIC change process.

Subscriber:

See "Customer" definition.

Tier II Services

Tier II services include the Company's local/long distance/custom calling services packages, pursuant to Commission Rule 4901:1-6-05. Pursuant to Commission's September 19, 2007 Implementation Entry¹ Tier II services descriptions and rates are no longer tarified. Corresponding service descriptions and rates are available by contacting the Company or via the Company's web site, <http://www.consumertelcom.com/>.

¹ *In the Matter of the Review of Chapter 4901:1-6, Ohio Administrative Code*, Case No. 06-1345-TP-ORD (September 19, 2007).

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

SECTION 2 - RULES AND REGULATIONS

2.1. PAYMENTS AND BILLING

- 2.2.1. Billing will be payable upon receipt and deemed past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5% late payment charge for the unpaid balance. Each account shall be granted not less than one complete forgiveness of late payment charge. Customers shall be notified by letter when eligibility for forgiveness of late payment charge has been utilized.

2.2. BILLING DISPUTES

- 2.2.1. The Customer is responsible for notifying Company within ninety (90) days of the date of mailing of each bill, of any charges in dispute and the specific basis of such dispute. Any such dispute must be initiated by the Customer either in writing directly to the Company or by way of a call into the Company's toll free customer service number. The failure of Customer to dispute a charge within the dispute period shall be deemed a waiver of any and all rights to dispute the charges of the Company and all such charges shall be deemed valid and binding on the Customer.
- 2.2.2. Billing disputes should be addressed to Company's customer service organization via telephone to 800.872.3811. Customer service representatives are available between 7:00 AM and 7:00 PM Pacific Time.

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. BILLING DISPUTES, Continued

2.2.3. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

2.2.3.1. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.

2.2.3.2. The Company shall provide a report of each complaint's resolution within ten (10) business days of the receipt of the complaint to the Customer, when the complaint was made directly by the Customer, or to the Customer and Commission staff, when the complaint was referred to the Company by Commission staff. If the investigation is not complete within ten (10) business days of receipt of the complaint, the Company shall provide an interim report to the Customer or to the Customer and Commission staff, as set forth above.

2.2.3.3. The Company shall inform the Customer or the Customer and Commission staff of the results of the investigation orally or in writing, unless the Customer or Commission staff request the results to be presented in writing. The Company shall inform the Customer of its right to a written report if the report is presented orally.

2.2.3.4. Customer complaints that are not resolved after contacting Company, or for general utility information, residential and business Customers may contact the Public Utilities Commission of Ohio for assistance at 1.800.686.7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays Eastern Time, or at www.puco.ohio.gov.

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. CANCELLATION BY CUSTOMER

- 2.3.1 The Company's services consist of Presubscribed interstate and intrastate long distance services bundled with casual calling, travel card and other Subscribed services as set forth in this Tariff.
- 2.3.2 The Customer may only cancel service, whether the Customer is presubscribed or has subscribed, to a Company switched access long distance plan, a casual calling plan, or a calling card, by the following means: (1) the Customer must call the Company's Customer Service Department at **800.872.3811** or (2) write the Company's Customer Service Department at 701 N. Green Valley Parkway, Suite 200, Henderson, Nevada, 89014. The Company cannot accept a request for cancellation of service from an agent or representative of a customer.
- 2.3.3. In addition, if the Customer receives both InterLATA and IntraLATA (local toll) long distance service from the Company, the Customer must notify the Company's Customer Service Department of a decision to cancel either or both of these services by the means described above.
- 2.3.4. The Customer will remain responsible to pay for all monthly fees and charges incurred through the date that the Customer first directly notifies the Company of his or her desire to cancel Presubscribed and Subscribed service(s). Failure to cancel all services will result in the imposition of a monthly fees and charges for the services not cancelled.
- 2.3.5. If a Customer either voluntarily cancels their services with the Company or if the Company cancels the Customer's Presubscribed long distance services for any reason set forth in this Tariff, the Company will have no obligation whatsoever to assist the Customer in any respect in switching from the Company to another carrier.

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. CANCELLATION BY CUSTOMER, Continued

2.3.6. Any non-recoverable cost of company expenditures shall be borne by the Customer if:

2.3.6.1. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed with the Customer for the non-recoverable portions of expenditures; or

2.3.6.2. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and

2.3.6.3. Based on an order for service and construction has either begun or has been completed, but no service provided.

2.4. DEPOSITS

The Company does not require a deposit from the Customer.

Issued: April 21, 2009

Effective Date: May 22, 2009

Issued By:

Joseph A. Nicotra, President
Consumer Telcom, Inc.
701 N. Green Valley Parkway, Suite 200
Henderson, Nevada, 89014
Telephone: 800.872.3811
Case No. 09-310-TP-ACE

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM
For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011)

Company Name Consumer Telcom, Inc.

Company Address 3960 Howard Hughes Parkway, 5th Floor, #5001F, Las Vegas, Nevada 89109

Company Web Address http://www.consumertelcom.com/

Regulatory Contact Person Joseph A. Nicotra Phone 800.872.3811 Fax 949.622.1976

Regulatory Contact Person's Email Address joen@consumertelcom.com

Contact Person for Annual Report Joseph A. Nicotra Phone 800.872.3811 Fax 949.622.1976

Consumer Contact Information Customer Service Department Phone 800.872.3811 Fax 949.622.1976

TRF Docket No. _____ -TP-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

☒ Toll services (intrastate)

☐ Local Exchange Service (i.e., residential or business bundles)

☐ Other (explain) _____

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages): (None)

☐ Toll Presubscription

☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*

☐ N-1-1 Service

☐ Pole Attachment and Conduit Occupancy

☐ Pay Telephone Access Lines

☐ Inmate Operator Service

☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Consumer Telcom, Inc. and am authorized to make statements on it behalf.

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

_____, Chief Executive Officer
(Signature and Title)

✓ September 9th, 2011
(Date)

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/12/2011 4:18:56 PM

in

Case No(s). 11-5070-TP-ATA

Summary: Tariff Detariffing and Related Actions electronically filed by Mr. Andrew O. Isar on behalf of Consumer Telcom, Inc.