

NC

FILE

Judith A. Riley, J.D.

TELECOM
PROFESSIONALS, INC.

11-4925-TP-ATA

16

5909 Northwest Expressway, Suite 101
Oklahoma City, OK 73132

August 29, 2011

Via UPS Overnight
Attn: Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

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2011 SEP -1 PM 12:12
PUCO

RE: Impact Telecom, Inc.
Case No. 10-1010-TP-ORD

Pursuant to Commission Order, enclosed please find an original and seven (7) copies of the Detariffing and Related Actions Application Form, with all required Exhibits. Please note that Exhibits C, D, and E are omitted pursuant to Commission instructions. Services were previously detariffed, therefore these Exhibits are not required.

Please acknowledge receipt of this filing by file-stamping the duplicate copy of the cover letter and returning in the self-addressed stamped envelope, enclosed.

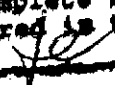
Should you have any questions, please do not hesitate to contact me at (405) 755-8177, ext. 25 or by email at mdean@telecompliance.net

Sincerely,



Matt Dean
Regulatory Agent

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician  Date Processed SEP 01 2011

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of)
Impact Telecom, Inc.)
to Detariff Services and make other changes related to the)
Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-____

Case No. ____ - ____ - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Impact Telecom, Inc.
DBA(s) of Registrant(s) _____
Address of Registrant(s) 9250 E. Costilla Ave., Suite 400, Greenwood Village, CO 80112
Company Web Address http://www.impacttelecom.com/
Regulatory Contact Person(s) Judith A. Riley Phone (405) 755-8177 Fax (405) 755-8377
Regulatory Contact Person's Email Address jriley@telecompliance.net
Contact Person for Annual Report Judith A. Riley Phone (405) 755-8177
Address (if different from above) P.O. Box 720128, Oklahoma City, OK 73172-0128
Consumer Contact Information Customer Service Manager Phone 866-557-8918
Address (if different from above) 9250 E. Costilla Ave., Suite 400, Greenwood Village, CO 80112

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> IXC	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services <input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C) <input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Judith A. Riley, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 8/29/2011 at (Location) Oklahoma City, Oklahoma

*(Signature and Title)

Judith A. Riley
Tax & Regulatory Counsel

(Date) 8/29/2011

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Judith A. Riley

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)

Judith A. Riley

Tax & Regulatory Counsel

(Date) 8/29/2011

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

LIST OF EXHIBITS

EXHIBIT A

CURRENT TARIFF

EXHIBIT B

TELECOMMUNICATION RETAIL SERVICE
OFFERING FORM FOR NON-BLES CARRIERS

EXHIBIT A

CURRENT TARIFF

TITLE SHEET

IMPACT TELECOM, INC.

OHIO TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate interexchange telecommunications services provided by Impact Telecom, Inc., with principal offices at 9250 E. Costilla Avenue, Ste. 400, Greenwood Village, CO 80112. This tariff applies for services furnished within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours at the Company's principal place of business.

"Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service."

This tariff is on file with the Ohio Public Utilities Commission and may be viewed from 8:00 am to 5:00 pm, Monday through Friday; or at the Company's principal place of business located at 9250 E. Costilla Avenue, Suite 400, Greenwood Village, CO 80112. The Company can also be contacted at (303) 779-5700 or Toll Free at 866-557-8918, and the Company's website offers 24/7 support from its website <http://www.impacttelecom.com/index.php>.

Issued Date: February 15, 2010

Effective: February 17, 2010

By: Robert Beaty, President
9250 E. Costilla Ave., Ste. 400
Greenwood Village, CO 80112

CHECK SHEET

Sheets 1 through 10 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below compromise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original

* Indicates new or revised sheet.

Issued Date: February 15, 2010**Effective: February 17, 2010**

**By: Robert Beaty, President
9250 E. Costilla Ave., Ste. 400
Greenwood Village, CO 80112**

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SYMBOLS

Whenever tariff sheets are revised, changes will be identified by the following symbols:

- (C) To signify change in regulation
- (D) To signify a deletion
- (I) To signify a rate increase
- (L) To signify material relocated in the tariff
- (N) To signify a new rate or regulation
- (R) To signify a rate reduction
- (T) To signify a change in text, but no change in rate or regulation

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Greenwood Village, CO 80112**

SECTION 1 – GENERAL

1.1 Application of Tariff

- 1.1.1. This tariff contains the regulations and rates applicable to resold intrastate Interexchange services provided by the Company in the State of Ohio. The Company's services are furnished subject to the availability of facilities and the terms and conditions of this tariff. The Company intends to offer service to business customers throughout the State of Ohio.

The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by another Common Carrier for use in accessing the services of the Company.

1.2 Undertaking of the Company

- 1.2.1 To the extent provided herein, the Company undertakes to furnish communications services to retail and business customers pursuant to the terms of this Tariff in connection with one-way and two-way information transmission between points in the State of Ohio.

1.3 Deposits

1.3.1 Deposit Requirements

Company may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is either not a previous Customer having an established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. Company may require separate deposits for different Services purchased by Customer, all of which must be paid before any service is installed. In its calculation of a Customer's creditworthiness, Company will use trading banking references, credit reports, and any other information pertinent to a Customer's credit subject to applicable law.

1.3.2 Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of Company's jurisdictional services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions.

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Greenwood Village, CO 80112**

SECTION 1 – GENERAL (Cont'd)

1.3 Deposits (Cont'd)

1.3.3 New or Additional Deposit

A new or additional deposit may be required to cover the amount provided in Section 1.3.2 above when a deposit has been refunded or is found to be inadequate due to services ordered r provided or the Customer demonstrates nonpayment for one month.

Prior to the Company requesting a new or additional deposit, the Company will notify the Customer in writing no less than twelve (12) days of the need for the Customer to provide the deposit and the conditions under which the deposit is required. The Customer shall have twelve (12) calendar days from the date of mailing to provide the new or additional deposit.

1.3.4 Handling of Deposits

Deposits shall be sent or delivered to: Impact Telecom, Inc., 9250 E. Costilla Avenue, Suite 400, Greenwood Village, CO 80112. Company will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

1.3.5 Refund

The deposit shall be refunded or credited to the Customer after not more than twelve (12) consecutive months of prompt payment or as required by applicable Commission rules. The account shall be reviewed after twelve (12) months of service, and if the deposit is retained, it shall again be reviewed at the end of Company's accounting year or on the anniversary date of the account.

Issued Date: February 15, 2010

Effective: February 17, 2010

By: Robert Beaty, President
9250 E. Costilla Ave., Ste. 400
Greenwood Village, CO 80112

SECTION 1 – GENERAL (Cont'd)

1.4 Late Payment Charges

- 1.4.1 Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied. Late payment charge amounts will not be applicable for any previously billed late charges. Late payment charges will not apply to any amounts in dispute. All late charges are applied without discrimination.

1.5 Return Check Charge

- 1.5.1 When a check which has been presented to the Company by a Customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$20.00.

1.6 Reconnect Charge

- 1.6.1 A reconnect charge of \$10.00 applies when service is reestablished for customers which have been disconnected due to non payment. Payment of a reconnect charge and all other outstanding, undisputed charges, will be due in full prior to reconnection of service.

1.7 Service Suspension Charge

- 1.7.1 Customers who request temporary service suspension of service will be billed a rate of \$15.00 per month for all months requested for suspension. Partial months will be prorated at 1/30th the monthly charge.

SECTION 1 - GENERAL (Cont'd)

1.8 Customer Complaints and Billing Disputes

1.8.1 Customer may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.

1.8.2 Customer whose complaints and/or billing disputes that are not satisfactorily resolved after contacting Impact Telecom, may contact the Public Utilities Commission of Ohio for assistance. The Public Utilities Commission of Ohio can be contacted at:

180 E. Broad Street
Columbus, OH 43215-3793
Local: (614) 466-3292
Toll Free: 1-800-686-7826
TDD/TTY: 1-800-686-1570
Website: www.puco.ohio.gov.

Issued Date: February 15, 2010

Effective: February 17, 2010

By: Robert Beaty, President
9250 E. Costilla Ave., Ste. 400
Greenwood Village, CO 80112

EXHIBIT B

TELECOMMUNICATION RETAIL SERVICE OFFERING
FORM FOR NON-BLES CARRIERS

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM
For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011)

Company Name Impact Telecom, Inc.
Company Address 9250 E. Costilla Ave., Suite 400, Greenwood Village, CO 80112
Company Web Address http://www.impacttelecom.com/
Regulatory Contact Person Judith A. Riley Phone 405-755-8177 Fax 405-755-8377
Regulatory Contact Person's Email Address jriley@telecompliance.net
Contact Person for Annual Report Judith A. Riley Phone 405-755-8177 Fax 405-755-8377
Consumer Contact Information Customer Service Manager Phone 866-557-8918 Fax 303-779-0500
TRF Docket No. - -TP-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

- ☐ Toll services (intrastate)
☐ Local Exchange Service (i.e., residential or business bundles)
☒ Other (explain) Interexchange Provider

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

- ☐ Toll Presubscription
☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
☐ N-1-1 Service
☐ Pole Attachment and Conduit Occupancy
☐ Pay Telephone Access Lines
☐ Inmate Operator Service
☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.
Impact Telecom, Inc.

I am an officer/agent of the carrier/telephone company, Judith A. Riley, and am authorized to make statements on it behalf.
(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Judith A. Riley, Tax & Regulatory Counsel
(Signature and Title)

08/29/2011

(Date)